



## SUPPORT ADVANTAGE PROGRAM EXCLUSIONS

The following products are excluded from the reduction in Maintenance fees under the Support Advantage Program.

- ✓ Business Intelligence
- ✓ Cognos (including ReportNet)
- ✓ Custom Learning Portal
- ✓ Demand Management
- ✓ Enterprise Asset Management (includes all previous FBO Systems offerings as well as current QAD EAM offerings)
- ✓ Knowledge Manager
- ✓ All Localizations except Chinese Accounting, European Accounting, Brazilian business Practices and South American Business Practices
- ✓ Mobile Field Service (Server/Client/Foundation)
- ✓ On Demand
- ✓ Progress (everything but Tools and Database)
- ✓ QSYNC-CP
- ✓ Reseller/Third Party Products
- ✓ Source Code
- ✓ Sterling Commerce Offerings (Gentran)
- ✓ Supply Visualization Offerings (includes Core SV, Memo Items, Invoice Visibility, Bill of Materials Visibility/Document Management System Integration and Transport Labels)
- ✓ Transportation Management (includes all previous Precision Offerings as well as all current QAD TMS offerings)