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Standard Edition

Conversion Guide Oracle Database

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Change Summary

The following table summarizes significant differences between this document and previous versions.

Date/Version	Description	Reference
June 2013/2013 SE	Numerous editorial revisions	---
June 2012/2012 SE	Documented OE10.2B06 support	page 23 page 26 page 138 page 142
	Various minor revisions	---

Planning a Conversion

This chapter discusses the following topics:

Conversion Overview 2

Conversion Methods 2

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Conversion Overview

Important The conversion process has changed from early releases. The following differences apply:

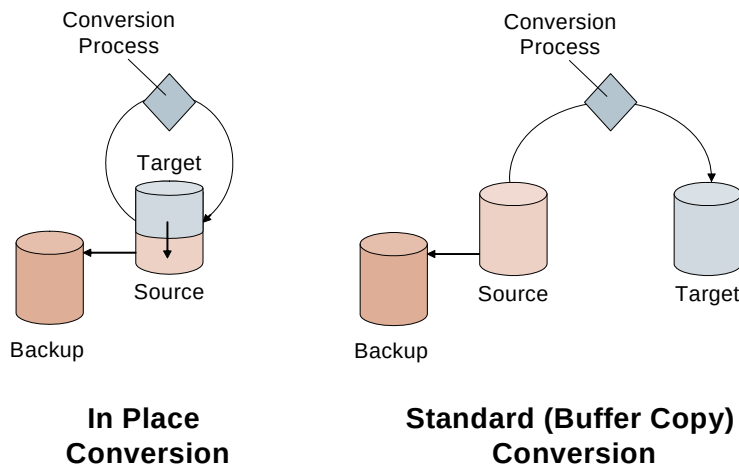
- All conversion operations are now completed from the Convert Database workflow or from the Conversions menu in MFG/UTIL. MFG/CONV has been retired.
- All conversion programs have been rewritten to automate and streamline the conversion process.
- You must complete several new conversion steps, such as assigning database domains and entering the object ID (OID) generator code.
- Two conversion methods are available: buffer copy and in-place.

As a result of these changes, the software you use and the steps you follow are different than previous conversions. Follow the instructions in this guide to complete a successful conversion.

Conversion Methods

The largest change to the conversion process is the introduction of two conversion methods: buffer copy and in-place. A simple comparison of the two methods is shown in Figure 1.1.

Fig. 1.1
Buffer Copy and In-Place Conversions



Buffer Copy Conversion

The buffer copy closely follows the protocol of previous conversions, but uses the faster, more efficient buffer copy method to transfer existing production data from the source to the target databases. The previous method used a dump and load technique.

The buffer copy method has the following advantages over in-place:

- You can retain—and continue to run production on—your source database. This may be beneficial if your conversion is planned in stages over an extended period.
- You create new target production databases, and, therefore, can edit the database structure. This typically results in a more efficient, more easily managed database.

Note If your source database is MFG/PRO eB or later, you may already have taken advantage of database structure files, making this rationale for using the buffer copy method less important.

In-Place Conversion

The in-place conversion was developed to support companies with large databases, limited disk space, and limited conversion time. This method updates the source database with target data and schema changes, avoiding the copy of production data from the source to the target database.

The advantages of the in-place method include:

- A faster conversion for large databases. Depending on database size, the in-place conversion can eliminate many hours of processing time since the production data is never copied from the source database to the target.
- Reduced disk space. Any sensible conversion protocol requires a full backup of the source database. The buffer copy creates an additional target database resulting in three, full-sized production databases. The in-place option, by updating the source database with target data and schema changes, results in only two full-sized production databases.

Note In-place conversions do not allow you to retain existing source version system data unless you have created a backup of your production databases.

Conversion Stages

Both the buffer copy and in-place conversions require similar conversion stages. The differences between the two methods are noted in each section:

Prepare the source database. This includes archiving and deleting as many records as possible in the source database. This reduces the amount of data to be copied during a buffer copy. You then run reports for which you will run equivalent reports in the target database after the conversion to check the data. You should also preserve system-level custom data, such as user help and menus.

Create the target database. For a buffer copy conversion, you create the target databases, but do not load the default system data. For in-place, the source version admin and help schema is dropped and admin and help schema is created in the database. In addition, you need to migrate your Oracle databases that are not already on your target Oracle version.

In this guide, the directory where you install the target QAD Standard Edition version is referred to as the *TVInstallDir*.

Run the MFG/UTIL Conversion. MFG/UTIL workflows are available for both conversion methods. In general, the workflows connect you to the appropriate databases, allow you to select the optional conversion programs, then dump or load data as required.

The OID value is then entered and the database is converted.

For more information on OID values, see the following section.

Install the clients. You can now install and configure your various clients as described in the installation guide for your database. In general, you must install client software, configure the database sets, compile the code, and generate new startup and shutdown scripts.

Additional manual setup is required for some programs, such as control settings or generalized codes. You then restore the custom default data, such as menus and user help.

OID Generator Code

One important step required of all conversions is the entry of an OID generator code. This code is used to create the OID values that uniquely identify each record in the database.

You can choose any numeric code you want. The OID generator code you enter is used by the software as the registration ID of the full OID value written to database records as they are created. The generator code is stored and displayed in Database Control (36.24) and can be modified later, if necessary.

Once the OID generator code has been specified, OID fields in the database are populated using an algorithm that ensures uniqueness across all records, tables, and databases within the company. The value stored in the OID field for each record has the following decimal format:

```
<date><seq_value>.<registration_id>
```

Where:

<date> is the server date with format `yyyymmdd`.

<seq_value> is obtained from a Progress database sequence.

<registration_id> identifies the origin of the OID value.

The registration ID is derived from the OID generator code by reversing the digits of the generator code value.

System-Level Planning

At the system level, depending on which conversion method you use, you will have two or three full production databases—backup, source, and for buffer copy, target—as well as disk space and memory requirements for processing. The schedule for your conversion will also depend on a number of variables.

Note For purposes of this planning discussion, the backup of the source database is assumed to reside on a separate network disk; all recommendations are for production databases only and exclude the backup.

Disk Space

QAD recommends starting out with disk space for the equivalent of two to three full production databases. If you have a 20 GB source version production database, ensure a minimum of 50 to 60 GB before starting the conversion.

Memory Requirements

The larger conversion programs that run against the target database have been tested by QAD to ensure they scope transactions to avoid filling standard memory buffers. However, memory is crucial to the performance of these programs. A minimum of 3 GB is recommended.

Scheduling

Always run a test conversion. This ensures you have encountered any operating system (OS), application, or documentation problems you might have, asked all the required application questions of the appropriate experts, and can determine a full production conversion schedule.

If you are converting a large database (10 GB+) and your schedule is going to run longer than a weekend, consider the in-place conversion.

For any conversion, QAD recommends that you contact Support to discuss your plans and expectations with a qualified Support representative.

Required Application Conversions

The following conversions are run automatically from MFG/UTIL. Where additional application information is available, a reference appears in the margins. If a conversion does not apply to your database—for example, you do not have commodity codes—the program runs quickly, updates nothing, and ends.

Domain Conversion (8.5 – eB2)

Domain capabilities in QAD Standard Edition enable you to maintain multiple, unique logical databases in a single physical database. You can do this if you are starting with a new QAD Standard Edition installation. However, the current implementation of domains does not enable you to convert multiple source databases into a single physical target database with multiple domains.

See *User Guide: Manager Functions* for details.

QAD Standard Edition conversions enable you to convert each of your source production databases to new physical databases with a primary domain defined for the target database and connection domain designations for connected databases. Primary domains reference the current database; connection domains point to domains located in other databases.

The addition of domains to the database affects most database tables and indexes. Conversion is required. The conversion:

- Creates a system domain named QAD during conversion data loads.
- Creates a primary domain with a name you supply for the database being converted.
- Updates the domain field in all converted tables with the primary domain.
- Creates a connection record for the current database.
- Creates connection domain records in the target database for any databases with connection master records in the source database.
- Gives each user access to the primary domain created during conversion. Any security group information currently associated with the user is also associated with the domain.
- Moves accounts associated with currencies to the account defaults table in the database.
- Moves the server time zone data from Domain/Account Control (36.1) to the new Database Control table (36.24).

- Creates the value of the new Multi Domain field maintained with Program Information Maintenance (36.3.21.1) for QAD-supplied programs.

Additional References

- Buffer Copy steps: “Domain Conversions (8.5 – eB2)” on page 37
- In-Place steps: “Domain Conversions (8.5 – eB2)” on page 54

Security Conversion (8.5 – eB2)

Beginning with eB2.1, new security features have been added that increase the access-control options available to system administrators—particularly when they are tasked with meeting the security requirements of external regulatory agencies.

See *User Guide: Manager Functions* for details.

New fields and tables have been added to support the security enhancements. Highlights of the conversion process include the following:

- User Maintenance (36.3.1) no longer lets you define a blank user ID. If a blank user ID is detected during the conversion, it is retained in the database for historical purposes. However, you cannot update the record in User Maintenance after the conversion, and the conversion routine sets the Active field to No.
- User Maintenance has a new mandatory field, Active Reason, for identifying the reason for changing the user’s active status. The conversion populates this field with the default reason code QAD_DEF, which is associated with the reason type User_Act used by security functions.
- To support the new user group feature, the conversion searches for user groups previously entered in comma-separated lists in User Maintenance and creates a record for each in the user group master table. It then adds the associated user as a member of the group for the production domain specified during the domain conversion. See also “User Group Length Conversion (8.5 – eB2)” on page 70.
- For additional security, the password associated with each telnet log-in script in User Option Telnet Maintenance (36.20.10.3) is now encrypted. The conversion encrypts any existing passwords.

Extended Account Structure (8.5 – 9.0)

Using the sub-account length setting in Domain/Account Control (the `gl_sub_len` field in the `gl_ctrl` table), this post-processing conversion moves sub-account information to a new sub-account field. This conversion also saves elements of the source version account structure for use by the Global Tax Management (GTM) conversion programs.

See *User Guide: Financials*.

Euro Data Conversions (8.5 - 8.6D)

The euro data conversions require that you post foreign currency transactions in the source database and enter accounts for multicurrency transactions in the conversion function prompts. Two programs are then run during the target database conversion step to populate the database

with euro data to comply with European Monetary Union requirements and the introduction of additional multicurrency functionality. If the Euro Toolkit is implemented in your source version, the conversion transfers the toolkit data to the euro tables in the target version.

See *User Guide: Financials*

Additional References

- Source preparation: “Euro Data Conversion (8.5 – 8.6D)” on page 14
- Buffer Copy steps: “Euro Data Conversion (8.5 – 8.6D)” on page 41
- In-Place steps: “Euro Data Conversion (8.5 – 8.6D)” on page 58

MRP to Repetitive Approval Conversion (8.5 – 9.0)

This conversion consists of a post-processing conversion program that moves fields from the QAD work table (`qad_wkfl`) to the new line allocation detail table to enable the MRP to Repetitive Approval Phase 2 functionality. It also requires several post-processing steps in the target database and launching a post-processing utility.

See *User Guide: Manufacturing*.

Voucher History Conversion (8.5 – eB)

This post-processing conversion program converts PO receipt history into pending vouchers, loads voucher receipt history, and updates the indexes and key values.

Service/Support Management Conversions (8.5 – eB)

The Service/Support Management (SSM) module has major changes to service contracts offering options for designing contracts, generating contract billing, and managing the general ledger (GL) effects of contracts. Implementing this requires a set of three post-processing conversion programs. Do not rerun these conversion programs.

See *User Guide: Service/Support Management*.

Multi-Entity Accounting Conversion (8.5 – eB)

This post-processing conversion program converts intercompany accounts defined in the Inventory, Accounts Receivable, Accounts Payable and Fixed Assets Control tables to intercompany accounts defined for each entity master record.

MRP Detail Conversion (8.5 – eB)

This post-processing conversion program initializes the `mrp_keyid` field in the `mrp_det` table and assigns one `mrp_det` record with a keyid value. The conversion allows the MRP detail records to be indexed. A test using a line of Progress code is required to test whether the conversion was successful:

```
if not can-find(first mrp_det where mrp_keyid = 0)
```

The conversion was successful if the code returns TRUE.

Linked-Site Costing Conversion (8.5 – eB)

This post-processing conversion program updates the inventory site in the `in_mstr` table from the inventory General Ledger cost site in the same table: `in_gl_cost_site = in_site`.

User Master Conversion (8.5 – eB)

This post-processing conversion program initializes the User Type and Access Location fields in the user master table (`usr_mstr usr_type` and `usr_mstr usr_access_loc`). This update is required to enable new User Maintenance (36.3.1) features such as time zones, country codes, and locations. The Location field is then initialized to Primary.

Sales Order Master Conversion (8.5 – eB)

This post-processing conversion program populates the `so_consignment` field in the sales order master table (`so_mstr`). Initial data values are obtained from the `so_conrep` field.

EDI ECommerce Conversions (8.6E – eB2)

This is a set of three post-processing conversion programs. Only the first of these is required for version 8.6E. All three programs are required for versions 9.0 and eB2.

- The ECommerce Turnaround Data Conversion populates the access and creation dates in the `edtar_mstr` table.
- The ECommerce Transformation Conversion creates `edtrv_mstr` entries for the `edtrv_var_name` field.
- The ECommerce Cross-Reference Conversion enables a logical field that records whether `edtmx_ref` records have been exported.

Additional References

- Buffer Copy steps: “EDI ECommerce Conversions (8.6E – eB2)” on page 40
- In-Place steps: “EDI ECommerce Conversions (8.6E – eB2)” on page 57

Kanban 2 Conversion (eB)

This post-processing conversion program realigns the Kanban master and detail records, moving data from the master to the detail tables and converting data from integer to decimal values for greater precision.

Lean Manufacturing Conversion (eB – eB2)

Lean manufacturing upgrades the Kanban module to Lean Manufacturing. Any existing Kanban data is dumped to a dump directory and is reloaded into the new lean manufacturing tables during automated post-processing.

Cumulative Shipping Reset (8.5 – 9.0)

This post-processing conversion program updates the `sod_cum_time` in the sales order detail table.

E-Mail Master Conversion (8.6E – eB2)

This post-processing conversion program moves e-mail master data from the QAD work table, `qad_wkfl`, and properly updates the e-mail master table (`em_mstr`).

Corporate Commodity Codes (8.5)

The commodity code conversion programs move commodity code data from your source version item master table (`pt_mstr`) and QAD work table (`qad_wkfl`) to the new target version corporate commodity code table (`comd_det`). These programs run during post-processing on the target database.

Additional References

- Source preparation: “Corporate Commodity Codes Conversion (8.5)” on page 15

User Group Length Conversion (8.5 – eB2)

User groups are limited to a length of 8 characters. Use the User Group Conversion utility to convert existing group name lengths to the correct length and to update security features that use groups, such as menus and sites. Run this program only after all other conversions have been run.

Additional References

- Post-processing steps: “User Group Length Conversion (8.5 – eB2)” on page 70

Optional Application Conversions

The following programs are optional. You can select which of these programs to run during the automated conversion steps.

Add All OIDs (8.5 – eB2)

This conversion generates a correct OID value for all existing database records. This is only necessary if you are implementing Enhanced Controls and can also be run as a separate operation at the time that Enhanced Controls is implemented. Enhanced Controls is not available for Oracle databases at this time.

Fixed Assets Conversion (8.5 – 8.6)

Complete this conversion if you have implemented Fixed Assets in an earlier version. The fixed-assets conversion starts with answering MFG/UTIL prompts during the source version dump setup. Then, during post-processing, you run the Fixed Assets Migration Utility (32.25.2) to migrate legacy data to the enhanced Fixed Assets module and to resolve discrepancies between legacy and new data.

See Chapter 8, “Fixed Assets Conversion,” on page 127.

Additional References

- Chapter 8, “Fixed Assets Conversion,” on page 127

Supplier Performance Conversion (8.6)

This post-processing conversion program is required only if you installed the PRO/PLUS Supplier Performance module in version 8.6. PRO/PLUS is a package of automotive industry functionality.

The conversion program includes site in the primary indexes of the performance data master (vep_mstr) and summary data master (ves_mstr) as well as in the linked detail records, performance data detail (vepd_det) and summary data detail (vesd_det).

See *User Guide: PRO/PLUS*.

Additional References

- Source preparation: “Supplier Performance Conversion (8.6)” on page 15

EDI ECommerce Data Conversion (8.5 – 9.0)

This post-processing conversion program is required only if you plan to use the EDI ECommerce capabilities. This conversion sets the sales order invoice and advance ship notice (ASN) export fields so that legacy records are marked as exported documents and will not be considered when creating new export documents. Additionally, it populates the necessary fields and sets trading partner parameters in the appropriate database tables to enable EDI ECommerce functionality.

See *User Guide: Release Management*.

Globalization Conversion (8.5 – eB)

This post-processing conversion program is required to use financial enhancements in QAD Standard Edition. The program converts the setting of Summarized Journal field (arc_gl_sum and apc_gl_sum) in the accounts receivable (arc_ctrl) and accounts payable (apc_ctrl) control tables to the new Summarization Level (arc_sum_lvl and apc_sum_lvl) fields in arc_ctrl and apc_ctrl.

See *User Guide: Financials*.

Global Tax Management Conversion (8.5 – eB)

A post-processing conversion program is required for the Tax Compliance feature if Global Tax Management (GTM) was used prior to conversion. This conversion moves fields in tables `txc_ctrl`, `tx2_mstr`, and `tx2d_det` so that future maintenance is easier.

See *User Guide: Master Data*.

Additional References

- See Chapter 7, “GTM Conversions,” on page 75

Important If you are not using any tax method in your source database, some data must be updated in the source version prior to the conversion. See:

- Source preparation: “Global Tax Management Conversion (8.5 – eB)” on page 14

European Accounting Conversion (8.5 – eB)

For Progress databases, the EA database is implemented as a separate database and two runs through the MFG/UTIL conversion workflow are required: the first to dump the EA data, the second to dump the standard `qadddb` data.

A special source version dump routine is required following this.

Additional References

- Post-processing steps: “European Accounting Conversion (8.5 – eB)” on page 71

Flow Scheduling (9.0 – eB)

Flow scheduling generates time-phased, sequenced statements of production requirements for production lines in a flow manufacturing environment. Conversion requires a modification of target data.

Additional References

- Post-processing steps: “Flow Scheduling (9.0 – eB)” on page 71

Intrastat Conversion (8.5 – eB2)

This post-processing utility converts existing sales-related intrastat history records to modified data rules. This utility is run during the automated post-processing.

Global Shipping Conversion (8.5)

This post-processing conversion program is required only if you implement Global Shipping. This conversion creates and assigns Number Range Management (NRM) sequences and document formats for new and existing shipping documents, and company address records for existing shipping site records, among other changes.

Additional References

- Source preparation: “Global Shipping Conversion (8.5)” on page 15
- Buffer Copy steps: “Global Shipping Conversion (8.5)” on page 36
- In-Place steps: “Global Shipping Conversion (8.5)” on page 53
- Post-processing steps: “Global Shipping Conversion (8.5)” on page 71

Product Change Control Conversion (8.5)

This post-processing conversion program is required if you implement the Product Change Control module. The PCC conversion moves Engineering Change Order (ECO) data to new locations within the database. The data itself remains the same; only the location changes.

Additional References

- Source preparation: “Product Change Control Conversion (8.5)” on page 15

Preparing Source Data

Use this chapter to prepare your MFG/PRO 8.5 through eB2 source version databases for conversion.

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Preparing the Source Version Database

The steps in this section determine the duration and effectiveness of your database conversion. Each task is aimed at reducing conversion time, saving crucial data, or providing validation references of your pre-conversion environment.

Oracle Recommendations

In general, this conversion process assumes:

- If you are using UNDO tablespaces, QAD recommends setting UNDO_RETENTION=0. This avoids large UNDO tablespace growth.
- Prior to executing the conversion routines, back up your Oracle database.

General Preparations

Use this section to perform preliminary data preparation in your source version environment.

- 1 Post and close as many financial transactions as possible.
- 2 Archive and delete as much data as possible from your source version environment, using the various delete/archive programs throughout MFG/PRO. Archive and delete records as of a recent fiscal year-end to maintain the accuracy of historical, year-to-date balances. The more data you archive and delete before starting, the shorter the conversion time.

Note If you want to restore any archived data, you must restore it to the former version and convert it before you can use it. This is made difficult if you upgrade your operating system during the conversion.

- 3 Back up your source version databases and MFG/PRO directory. This helps you recover should there be a problem during the conversion.

Version-Specific Preparations

Each category in the following section includes the MFG/PRO versions to which it applies. Lettered releases are listed where necessary.

Global Tax Management Conversion (8.5 – eB)

This step is required only if you have no taxes implemented in your source version and are converting to GTM in the target database. Make sure the Country field is not blank in the source database in the following programs:

- Customer Maintenance (2.1.1)
- Supplier Maintenance (2.3.1)
- Company Address Maintenance (2.12)

Euro Data Conversion (8.5 – 8.6D)

Post all foreign currency transactions.

Supplier Performance Conversion (8.6)

Follow these steps if you are converting the PRO/PLUS Supplier Performance module.

- 1 Run Supplier Performance Data Report (5.15.14). Include inventory, subcontract, and memo items. Note the number of detail records for each master record. After converting, compare the relationship of detail records to master records to ensure data accuracy.
- 2 Run Summary Data Report (5.15.20). Select reporting option 2 to display category and event data. Note the number of detail records for each master record. After converting, compare the relationship of detail records to master records to ensure data accuracy.

Global Shipping Conversion (8.5)

Follow these steps if you plan to implement global shipping features.

- 1 Convert as many pre-shippers to shippers as possible.
- 2 Confirm as many sales order (SO) shippers as possible.
- 3 Delete as many master bills of lading as possible.
- 4 Archive and delete as many SO shippers as possible.
- 5 Use Pre-Shipper/Shipper Inquiry (7.11.7) and Master Bill of Lading Inquiry (7.11.14) to review existing records. Determine which of the remaining pre-shippers, shippers, and master bills of lading can be renumbered and which must retain current ID numbers due to legal requirements or the usage of shipper numbers as invoice numbers.
- 6 Run Address List Type Browse (2.10) for an existing *carrier* list type. If one exists, verify that the addresses assigned the existing carrier list type are addresses you want to retain in the target database. If you do not want the carrier addresses converted, change the existing carrier list type in the conversion program prompts for Global Shipping.

Product Change Control Conversion (8.5)

Complete this section if you plan to implement Product Change Control (PCC). Close as many Engineering Change Notices (ECNs) that have been routed for approval as possible. Complete the approval processes before converting the records if possible.

Corporate Commodity Codes Conversion (8.5)

If you implemented Corporate Commodity Codes, run Commodity Code Maintenance (1.11 in Version 8.5) and review the commodity codes and parts. After conversion, use the source version data to verify target version data (1.4.19 in eB2).

Running Data Verification Programs

Print the reports or review the data from the programs in Table 2.1 as an audit of the conversion. Print or run them first from your source version instance. When you finish the conversion, print or run these same reports and programs from your target version instance and compare the two sets.

Note Some of the programs have different menu locations in the source and target environments. The programs can also be run by entering the program name on the command line.

Table 2.1
Data Verification Programs

Program Name	Source Version Menu Numbers	QAD Standard Edition Menu Number
Site Report (icsirp.p)	1.1.15	1.1.15
Item Planning Report (ppptrp12.p)	1.5.4	1.5.4
Item-Site Planning Report (pppsrp12.p)	1.5.16	1.5.16
Stock Status Report (ppptrp01.p)	1.5.8	1.5.8
Inventory Valuation Report (ppptrp03.p)	1.5.21	1.5.21
Print PCR/PCO (ececrrp.p)	1.9.9.1	1.9.9.1
SO Price List Report (pppcrrp.p)	1.10.2.3	1.10.2.3
PO Price List Report (pppirp01.p)	1.10.1.3	1.10.1.3
Customer Master Report (adcsrp01.p)	2.1.4	2.1.4
Customer Ship-to Address (adstrp.p)	2.1.15	2.1.15
Supplier Master Report (advnrp01.p)	2.3.4	2.3.4
Employee Master Report (ademrp.p)	2.7.4	2.7.4
Customer/Supplier Bank Report (adcsbkrp.p)	2.21.3	2.21.3
Salesperson Commission Report (adsprp01.p)	2.5.13	2.5.13
US Sales Tax (sotaxcrp.p)	8.6E – 9.0: 2.15.1.3	2.13.15.3 (txtx2drp.p) Note: US Sales Tax Report is not in QAD Standard Edition; Convert to Global Tax Management (GTM). Tax Detail by Transaction Report (2.13.15.3) provides similar information in the target version.
VAT-AR by Transaction (vtarrp.p)	8.6E – 9.0: 2.15.2.13	2.13.15.13 (txarrp.p) Note: VAT-AR by Transaction Report is not in QAD Standard Edition. Convert to GTM. The AR Tax by Transaction Report (2.13.15.13) provides similar information in the target version.
VAT-AP by Transaction (vtaprp.p)	8.6E – 9.0: 2.15.2.16	2.13.15.16 (txaprp.p) Note: VAT-AP by Transaction Report is not in QAD Standard Edition. Convert to GTM. AP Tax by Transaction Report (2.13.15.16) provides similar information in the target version.
GST-AR by Transaction (ctarrp.p)	8.6E – 9.0: 2.15.3.13	2.13.15.13 (txarrp.p) See VAT-AR by Transaction.
GST-AP by Transaction (ctaprp.p)	8.6E – 9.0: 2.15.3.16	2.13.15.16 (txaprp.p) See VAT-AP by Transaction
Receipt Transactions Report (popor04.p)	5.9.14	5.9.14
Blanket Order by Order (poblrp.p)	5.3.3	5.3.3

Table 2.1 — Data Verification Programs — (Page 1 of 2)

Program Name	Source Version Menu Numbers	QAD Standard Edition Menu Number
Sales Quote by Quote (sqqorp.p)	8.6E – 9.0: 6.13	7.12.13
Sales Orders by Customer (sosorp01.p)	7.15.2	7.15.2
Req. Ship Schedule Summary (rcrp07.p)	7.5.13	7.5.13
Orders in Transit (dsdmp03.p)	12.15.14	12.15.14
Distribution Order (dsdorp.p)	12.17.16	12.17.16
Commodity Code Maintenance (ppcommt.p)	8.5: 1.11	1.4.19

Table 2.1 — Data Verification Programs — (Page 2 of 2)

Preserving Custom System Data

Complete this section if you have made any customizations to the following default data:

- Online help
- Custom menus and messages
- Custom labels (eB and prior conversions only)

If you have not made customizations, skip this section.

Note You must complete this step for both in-place and buffer copy conversion methods.

After dumping your custom data and completing your conversion, use the instructions in “Restoring Custom Default Data” on page 72 to incorporate your customizations in your target version environment.

Menus, Messages, and Labels

The MFG/UTIL conversion does not convert custom changes to this data. However, you can generate reports that display all the custom changes you have made so that you can reenter them.

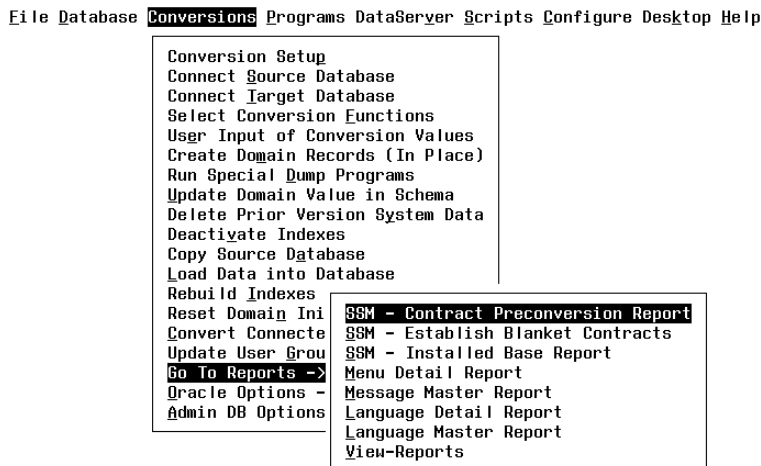
Several reports are available to assist with conversions for custom menus and messages. All of the reports are located on the MFG/UTIL Conversions menu.

Custom Menus and Messages Reports

- 1 In MFG/UTIL, choose Connect to Source Database on the Conversions menu.
- 2 Connect to the source database and choose OK.
- 3 Then open the Conversions|Go To Reports menu.

Fig. 2.1

Conversion Reports Menu



- 4 Select the report you want. The report is generated in the background. The Log Window displays to inform you of the report completion.
- 5 Close the Log Window.

Viewing Reports

- 1 Choose Go To Reports from the MFG/UTIL Conversions menu, and choose View Reports. The report viewer displays.
- 2 Select the report you want to view and choose View. Table 2.2 lists program file names and report names.

Table 2.2

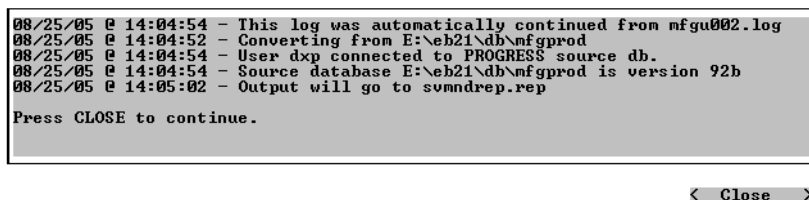
Conversion Reports

Programs	Report Names
svmndrep	Menu Detail Report
svmsgrep	Message Master Report
svlngrep	Language Master Report
svlndrep	Language Detail Report

- 3 The report location displays in the log window.

Fig. 2.2

Conversion Report Log Window for Menu Detail Report (svmndrep)



Dump GUI Tablespace

In MFG/PRO 9.0 and earlier releases, some administrative data was stored in the `gui` tablespace. This data is currently stored in the `admin` tablespace and the `gui` tablespace no longer exists. You first need to identify these tables and then dump the data using the following steps:

- 1 Enter the following to access SQL as the MFG/PRO schema owner (typically, `qad`):

```
sqlplus qad/qad
```
- 2 Run the following command to display all of the tables that reside in the `gui` tablespace:

```
select table_name from user_tables where tablespace_name = '%GUI%';
```

 You will use this list when selecting tables to dump in step 6.
- 3 In MFG/UTIL, choose Database|Dump Data from Database.
- 4 Connect to the Progress schema holder first, then the Oracle production database.
- 5 Enter a dump directory for the data.
- 6 In Select Tables, scroll down and press Spacebar on each table included in the `gui` tablespace.
- 7 Choose OK to dump the data.

Dump Custom Help

If you have written custom field help in your source system, complete this set of steps:

- 1 Start a single-user source version QAD Standard Edition session.
- 2 Select Field Help Dump (36.4.18).
- 3 Enter user as the start and end range in the Text Type and To fields.
- 4 The field help dump file name defaults to `fieldhlp.fhd`. You can change this default.
- 5 Press Go to begin the dump. The dump file is created in your current working directory.
- 6 Move the file to your conversion dump directory (`./dumpdir`).
- 7 Check the log file for any errors. Resolve errors before proceeding.

Dump Custom MFG/PRO Settings

This set of steps records additional custom settings.

- 1 Review the custom records created for browses, views, drill-downs, and the user tool bar.
- 2 Record all the menu substitutions you made; you will need to reenter them in the target version environment.
- 3 Record custom modifications, as opposed to additions, you made to the default records. Your additions to the default data can be dumped and loaded, but your modifications must be reentered.
- 4 Keep a copy of your custom modifications because they may be overwritten in future releases.

Creating the Target Version Database

This chapter provides an overview of the process required to create the Progress target version database.

Installing QAD Standard Edition for Conversions 22

Creating a Source Schema Holder 23

Creating a Target Schema Holder 26

Next Steps 27

Installing QAD Standard Edition for Conversions

This section provides guidelines on creating the target environment you will need for a buffer copy or in-place conversion. Use these guidelines in conjunction with the instructions in the *Installation Guide: Oracle Database for QAD Standard Edition* to install and configure the target QAD Standard Edition environment.

- 1 Install the target version Progress software.
- 2 Install the target version Oracle software.

Important Install your new version of QAD Standard Edition to a new directory location. This is especially important if you are converting from a previous version of eB2 to QAD Standard Edition because the default installation locations are the same. If you installed eB2 to `/mfgsvr`, install QAD Standard Edition to a directory such as `/qad/2013se`. The instructions in this document refer to this directory as the target version installation directory (*TVInstallDir*). The installation guide refers to the same directory as *QADInstallDir*.

- 3 Install and configure the database server, language files, and at least one character client using the instructions in the installation guide. However, note the following differences and requirements to support conversions.

For either conversion method, buffer copy or in-place, you require:

- A new source schema holder (`srchold`)
This is a new schema holder created using the target version of MFG/UTIL. The schema from your original source schema holder is dumped, the database name modified to source, and the resulting `.df` file is then loaded into the new source schema holder.
- Your original source database
- A new target schema holder (`trghold`)
This is created in MFG/UTIL by copying the `oraempty.db` created during the install. During the copy, when asked to enter the Oracle database name, you enter `target`.

Buffer copy conversions also require:

- A new target database
This is the QAD Standard Edition database created with QAD-provided templates and the Oracle DBCA (refer to the *Installation Guide: Oracle Database for QAD Standard Edition* for further information). This database should not contain QAD Standard Edition system data or have QAD Standard Edition indexes built. These functions are performed during the conversion process.
When assigning tablespaces for the target Oracle database, consider the size of the tables in your source version instance.

- 4 Set up a production database set with a production schema holder other than the conversion target schema holder. The production schema holder embeds the appropriate FOREIGN-DATABASE reference, typically the `ORACLE_SID`, and not `target`. Include the Oracle database in this database set.
- 5 Configure a compile database set containing only the standard target version schema holder (`oraempty`, not `trghold`).
- 6 Compile your target version application code.

- 7 Record the names and locations of your target version databases and the directory where you installed the target version database server files.

Creating a Source Schema Holder

To create a source version schema holder, you dump your source schema, modify the resulting .df file, create a new schema holder in the new environment, and load the modified .df into it.

Preliminary Requirements

The following steps assume that:

- You have installed Progress version OE10.1B03 or above (OE10.2B01 or above is preferred). OE10.1B03 includes a required modification for the Oracle DataSever and OE10.2B01 contains performance enhancements for .NET clients. OE10.2B06 is supported.
- Note** The software must include at least one Progress 4GL license.
- No other users are logged onto the source version instance.
- Your environment variables are set as follows:
 - DLC is set to the target version Progress directory.
 - ORACLE_HOME is set to the target Oracle directory.

Dump Source Schema

The source schema must be dumped and the logical database name altered to `source` prior to starting the conversion.

- 1 Log in as the installation user (typically `mfg`) or any appropriately privileged owner to access MFG/UTIL.
- 2 In MFG/UTIL, select Database|Progress Data Dictionary. The Progress Data Dictionary opens.
- 3 In the dictionary, select Database|Connect.
- 4 In the Connect Database screen, locate your original source version schema holder and choose OK.

Fig. 3.1
Connecting to the Source Version Schema Holder

Connect Database

Physical Name: /dr04/mfgpro/eb21sp3/db/oraempty.db < Files... >

Logical Name: _____

Database Type: PROGRESS [☒ Multiple Users]

User ID: _____

Password: _____

Trigger Location: _____ < Files... >

Parameter File: _____ < Files... >

Other CONNECT Statement Parameters:

<OK> <Cancel>

- 5 You connect to the schema holder and the Select Working Database screen displays both the schema holder and the associated Oracle database. Arrow down to the Oracle database and press Enter.

Fig. 3.2

Selecting a Working Database

Select Working Database				
Logical DBName	Physical DBName	DB Type	Schema Holder	Con
oraempty	o/eb21sp3/db/oraempt	PROGRESS	oraempty	yes
qadddb	?	ORACLE	oraempty	no

- 6 You are asked whether you want to connect to the Oracle database. Choose Yes. The Connect Database screen displays for the Oracle database. Enter the user and password, and add the appropriate open cursors setting (-c 500 in the example) to the connection parameters.

Fig. 3.3

Connecting to the Source Oracle Database

Connect Database

Physical Name: _____ < Files... >
 Logical Name: qadddb
 Database Type: ORACLE [X]Multiple Users
 User ID: qad/qad
 Password: _____
 Trigger Location: _____ < Files... >
 Parameter File: _____ < Files... >

Other CONNECT Statement Parameters:

-c 500

<OK> <Cancel>

- 7 In the Dictionary, select Data Definitions (.df file) from the Admin|Dump Data and Definitions menu. The Table Selection screen displays.
- 8 Choose Select Some to open the pattern editor. Accept the default asterisk (*) to select all tables and choose OK. The Select Tables screen displays with all tables selected. Choose OK.

Fig. 3.4

Table Selection for the .df Dump

Select Tables

Select one or more tables.

<Select Some...> <Deselect Some...>

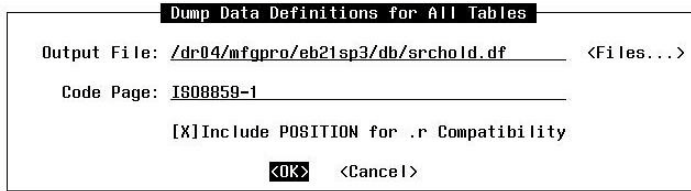
> uod_det
 > uo_mstr
 > ur_route
 > utx_mstr
 > xd_mstr
 > xf_mstr
 > xmi_mstr
 > xm_mstr
 > xpi_mstr
 > xp_mstr

[] Show Hidden

<OK> <Cancel>

- 9 You are prompted to enter the name of the schema file to create. Enter the path and file name and choose OK.

Fig. 3.5
Creating the Schema File



- 10 When the file is created, a completion message displays. Choose OK to exit the message.
- 11 Select Database|Exit to close the Data Dictionary and return to MFG/UTIL. The databases are automatically disconnected.

Modify the Schema File Header

In this step you alter the database name in the header of the schema file you just created.

- 1 In a text editor, open the .df file created in the last set of steps.
- 2 Alter the database name in the first line to source:

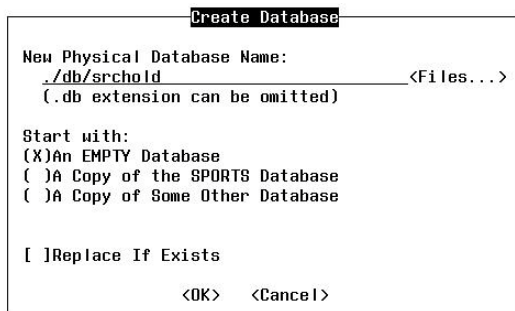
```
ADD DATABASE "source" TYPE ORACLE
```
- 3 Save and exit the file.

Create Source Schema Holder

In this set of steps, you create a new source schema holder. It will be on the target version of Progress, but will contain your source schema.

- 1 In MFG/UTIL, choose Database|Create. The Create Database screen displays.

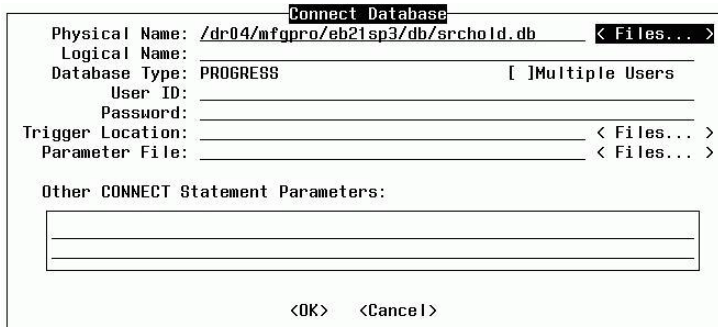
Fig. 3.6
Creating a Source Schema Holder



- 2 Enter the new schema holder name of srchoold, ensure An EMPTY database is selected, and choose OK.
- 3 Choose Database|Load Database Schema (.df) File. The Connect Database screen opens.

Fig. 3.7

Connect to the Source Schema Holder



The 'Connect Database' dialog box contains the following fields and controls:

- Physical Name: /dr04/mfgpro/eb21sp3/db/srcho1d.db < Files... >
- Logical Name: _____
- Database Type: PROGRESS [] Multiple Users
- User ID: _____
- Password: _____
- Trigger Location: _____ < Files... >
- Parameter File: _____ < Files... >
- Other CONNECT Statement Parameters:
- <OK> <Cancel>

- 4 Locate the new schema holder and choose OK. The Data Definition Load screen opens.

Fig. 3.8

Loading the .df File



The 'Enter a Data Definition File to Load' dialog box contains the following fields and controls:

- Data Definition File: /dr04/mfgpro/eb21sp3/db/srcho1d.df < Browse... >
- < OK > < Close > < Help >

- 5 Choose OK to load the schema.

Creating a Target Schema Holder

To create a target version schema holder, you copy the new schema holder you created during the installation in the new environment, naming it `trghold`.

Preliminary Requirements

The following steps assume that:

- You have installed Progress Version OE10.1B03 or above (OE10.2B01 or above is preferred). OE10.1B03 includes a required modification for the Oracle Dataserver, while OE10.2B01 contains performance enhancements for .NET clients. OE10.2B06 is supported.

Note The software must include at least one Progress 4GL license.

- No other users are logged onto the source or target version instances.
- Your environment variables are set as follows:
 - DLC is set to the target version Progress directory.
 - ORACLE_HOME is set to the target Oracle directory.

Create Target Schema Holder

This step creates the target schema holder and sets the internal reference to the target Oracle database to `target`.

- 1 Log in as `mfg`.
- 2 In MFG/UTIL, select Copy New Schema Holder from Existing SH from the DataServer|Oracle menu.
- 3 Locate `oraempty.db` in `TVInstallDir/db`. Enter the path and file name for `trghold`. Choose OK to create the schema holder.

Fig. 3.9
Creating trghold

Create New Database from oraempty

Original Database: `/dr04/mfgpro/eb21sp3/db/oraempty.db` <Browse... >

New Database Name: `/dr04/mfgpro/eb21sp3/db/trghold.db`

< OK > < Cancel >

- 4 A log window displays. Scroll down in the window to make sure the process is complete. Then choose Close.
- 5 The Oracle database name screen displays showing the database name as `qadddb`. Change this to `target`. Choose OK.

Fig. 3.10
Setting the Oracle Database Name

Current ORACLE_SID Value: `primeora`

Oracle Database Name: `target`

< OK > < Cancel >

- 6 You are asked to confirm that the name is correct. Choose Yes.

Next Steps

The next two chapters of the guide provide instructions for the two conversion methods available following the MFG/UTIL workflows.

- To complete a buffer copy conversion, go to Chapter 4, “Buffer Copy Conversion Method,” on page 29.
- To complete an in-place conversion, go to Chapter 5, “In-Place Conversion Method,” on page 47.

Buffer Copy Conversion Method

This chapter covers the steps to complete the conversion of your production database using the buffer copy method.

Overview 30

Running the Conversion 30

Overview

In this section, you launch MFG/UTIL and run through the required conversion steps for each database you are converting. This could include the following main databases in a Oracle environment:

- Production
- Training
- Demo
- European Accounting

Set Environment Variables

Prior to running the conversion steps, make sure the `PATH` variable contains the Progress OpenEdge installation and `/bin` directories and the target `ORACLE_HOME` directories, not the source directories.

Oracle Connections

Progress can only have one shared memory connection to Oracle when multiple Oracle databases are connected. Therefore, the second database connection for a buffer copy conversion requires a service set up.

Typically, you connect to the first Oracle database using shared memory. This requires that the `ORACLE_SID` value in the environment is set to the first database. The second Oracle database can then connect through Oracle Net Services to ensure connection to the proper database.

For example, if `ORACLE_SID` is set to the source Oracle database, then the connection to the source database occurs in shared memory (`-U qad/qad` or `-U qad -P qad`). The target database would be connected through Net Services:

```
qad/qad@servicename or -U qad@ servicename -P qad
```

Running the Conversion

Important If you make an error during the database connection process, stop the conversion workflow mid-stream, or are converting multiple databases, you must delete the following files before restarting the conversion workflow:

- `envvars.ini`
- `srchold.ini` (source schema holder name)
- `source.ini`
- `trghold.ini` (target schema holder name)
- `target.ini`

To begin the conversion, follow these steps:

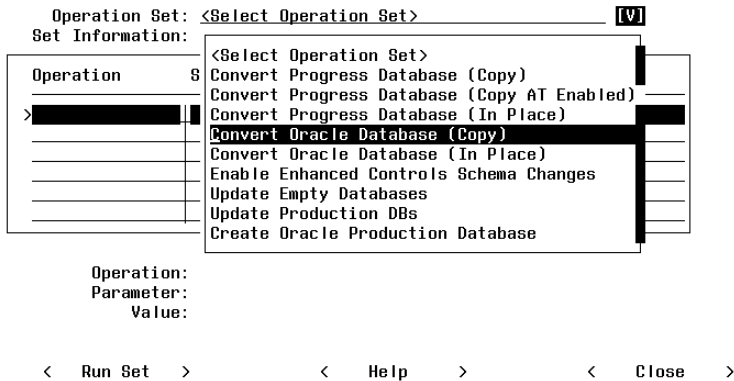
- 1 (Linux/UNIX only) Log on as mfg.
- 2 Change directories to *TVInstallDir* and start MFG/UTIL:

```
cd TVInstallDir
./mfgutil
```

In Windows, launch MFG/UTIL from the Start|Programs menu.

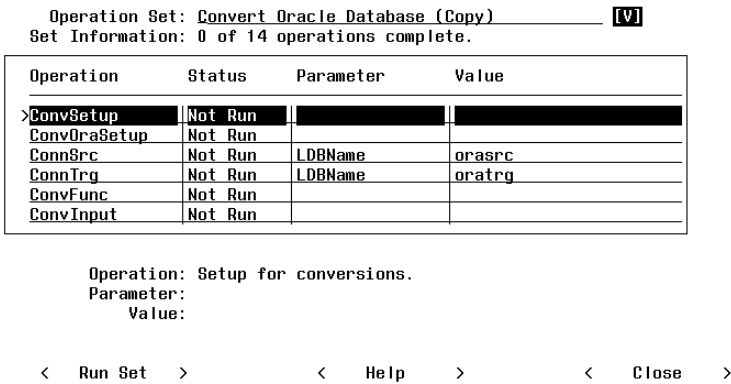
- 3 In MFG/UTIL, select Configure and choose Guided Setup. The Operation Sets screen displays.
- 4 Choose Convert Oracle Database (Copy) from the Operation Set drop-down.

Fig. 4.1 Conversion Operation Set Selections



- 5 The conversion workflow displays.

Fig. 4.2 Convert Oracle Database (Copy) Operation Set



- 6 Choose Run Set to launch the conversion.

Conversion Setup

- 1 The Conversion Setup screen displays. Use the screen example and field descriptions below to complete the data.

Fig. 4.3
Conversion Setup

Conversion Setup

Destination directory for dumped data:
/dr04/mfgpro/eb21sp3/dumpdir

In Place Conversion:
No

Additional Index Rebuild Parameters:

Temporary Index Build Directory:

< OK > <Cancel>

Destination directory for dumped data. Specify the location where you want the source version data files to be dumped during the special dumps.

In Place Conversion. Set this to No.

Additional Index Rebuild Parameters. Not used for Oracle.

Temporary Index Build Directory. Not used for Oracle.

- 2 Choose OK. If the directory does not exist, you are asked to confirm the creation of the directory. Choose Yes.
- 3 The Oracle Conversion Setup screen displays. Enter the Oracle home directory and the Oracle SID. Choose OK to continue.

Fig. 4.4
Oracle Conversion Setup

Oracle Conversion Setup

Oracle Home Directory:
/dr05/oracle/9iR2

Oracle System Identifier Name:
oratest

< OK > <Cancel>

- 4 The Connect Database screen displays with `orasrc` as the Logical Database Name.

Connect Source Database

- 1 Complete the Connect Database screen using the screen example and field descriptions below.

Fig. 4.5

Connecting to the Source Schema Holder

The screenshot shows a 'Connect Database' dialog box with the following fields and values:

- Physical Name: `./db/srchold` (with a '< Files... >' button)
- Logical Name: `orasrc`
- Database Type: `PROGRESS` (with a '[]Multiple Users' checkbox)
- User ID: (empty)
- Password: (empty)
- Trigger Location: (empty) (with a '< Files... >' button)
- Parameter File: (empty) (with a '< Files... >' button)
- Other CONNECT Statement Parameters: (empty text area)
- Buttons: `<OK>` and `<Cancel>`

Physical Name. Enter the name of your source production or other schema holder; for example, `./db/srchold`.

Accept all other defaults.

- 2 Choose OK. The source schema holder is connected. You are asked if you want to connect to the associated Oracle database. Choose Yes to continue.
- 3 Complete the Connect Database screen using the screen example and field descriptions below.

Fig. 4.6

Connecting to the Oracle Source Database

The screenshot shows a 'Connect Database' dialog box with the following fields and values:

- Physical Name: (blank) (with a '< Files... >' button)
- Logical Name: `source`
- Database Type: `ORACLE` (with a '[]Multiple Users' checkbox)
- User ID: `gad/qad`
- Password: (empty)
- Trigger Location: (empty) (with a '< Files... >' button)
- Parameter File: (empty) (with a '< Files... >' button)
- Other CONNECT Statement Parameters: `-c 500`
- Buttons: `<OK>` and `<Cancel>`

Physical Name. The physical name will be blank and uneditable.

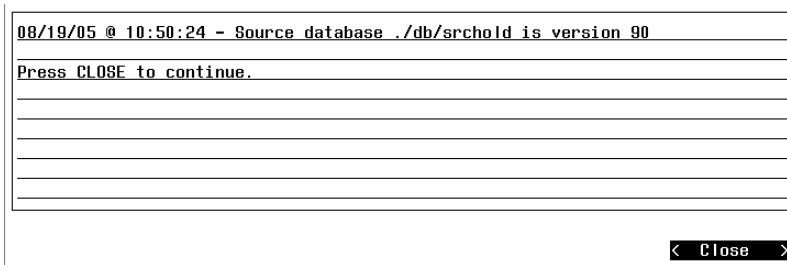
Logical Name. This correctly defaults in as `source`.

User ID. Enter your Oracle ID and password in the form `gad/qad`.

Other CONNECT Statement Parameters. Enter a value for open cursors, for example `-c 500`. Add a cursor value (`-c`) appropriate for your source database. The value must be lower than the value set for Oracle. For example, if your Oracle `open_cursors` value is 512, set `-c 500`.

- 4 Choose OK. The MFG/UTIL Log Window displays showing a successful database connection.

Fig. 4.7
QAD Log Window after Source Connection



- 5 Choose Close.

Connect Target Database

- 1 The Connect Database screen displays for the target schema holder. Use the screen and field descriptions to complete this dialog.

Fig. 4.8
Connecting the Target Schema Holder

Physical Name. Enter the name of your target schema holder; for example, ./db/trghold. Accept all other defaults.

- 2 Choose OK. The target schema holder is connected. You are asked if you want to connect to the associated Oracle database. Choose Yes to continue.
- 3 Complete the Connect Database screen using a service—such as Oracle NetService. Follow the screen example and field descriptions.

Fig. 4.9
Connecting to the Oracle Target Database

Physical Name. The physical name will be blank and uneditable.

Logical Name. This correctly defaults in as `target`.

User ID. Enter your Oracle ID and password in the form `qad/qad@Buffer` where *Buffer* is your Oracle SID value.

Other CONNECT Statement Parameters. Enter an open-cursor value appropriate for your system, such as `-c 500`.

- 4 Choose OK. The MFG/UTIL Log Window displays showing a successful database connection.
- 5 Choose Close in the log window to continue.

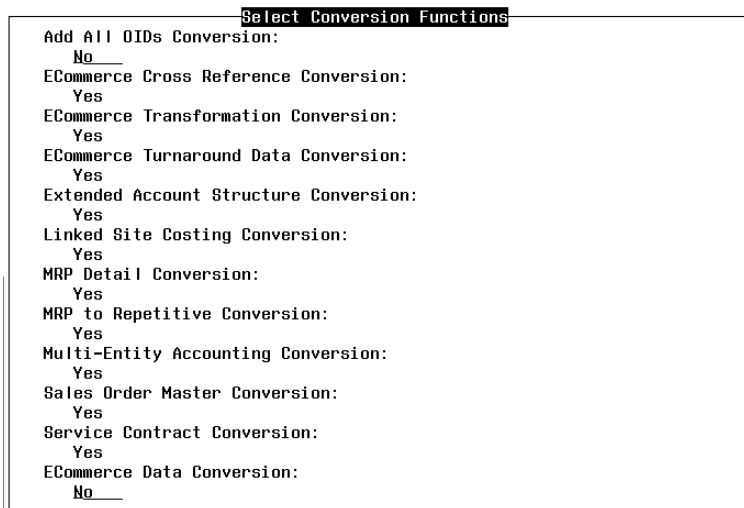
Select Conversion Functions

This step displays all required and optional conversions depending on the source database version. Required conversions are set to Yes and you cannot modify them. You can select the optional conversions you want to run by setting them to Yes. Based on this selection, data screens appear for each of the conversions as needed for your specific environment.

Important This screen shows the conversions available for the source version you are starting with. The sample screens in Figure 4.10 through Figure 4.12 show conversions for a source MFG/PRO 9.0 database.

- 1 Complete the Select Conversion Functions screen.

Fig. 4.10
Upper Portion of Conversion Functions Screen



```

Select Conversion Functions
Add All OIDs Conversion:
No
ECommerce Cross Reference Conversion:
Yes
ECommerce Transformation Conversion:
Yes
ECommerce Turnaround Data Conversion:
Yes
Extended Account Structure Conversion:
Yes
Linked Site Costing Conversion:
Yes
MRP Detail Conversion:
Yes
MRP to Repetitive Conversion:
Yes
Multi-Entity Accounting Conversion:
Yes
Sales Order Master Conversion:
Yes
Service Contract Conversion:
Yes
ECommerce Data Conversion:
No
  
```

- 2 Scroll or tab down to view all options. Set optional conversions you want to run against your database to Yes.

Fig. 4.11
Middle Portion of Conversion Functions Screen

Select Conversion Functions

Yes
 ECommerce Turnaround Data Conversion:
 Yes
 Extended Account Structure Conversion:
 Yes
 Linked Site Costing Conversion:
 Yes
 MRP Detail Conversion:
 Yes
 MRP to Repetitive Conversion:
 Yes
 Multi-Entity Accounting Conversion:
 Yes
 Sales Order Master Conversion:
 Yes
 Service Contract Conversion:
 Yes
 ECommerce Data Conversion:
 No

Fig. 4.12
Lower Portion of Conversion Functions Screen

Select Conversion Functions

Voucher History Conversion:
 Yes
 European Accounting Conversion:
 No
 Globalization Conversion:
 No
 Intrastat:
 No
 Add Conversion Domain:
 Yes
 Cumulative Shipping Reset Conversion:
 Yes
 Domain Conversion:
 Yes
 E-mail Master Conversion:
 Yes

< OK > <Cancel>

3 Choose OK to begin the conversion process.

Enter OID Generator Code (8.5 – eB2)

The OID generator code is stored for a later conversion step that creates OID values for each record in the database.

See “OID Generator Code” on page 4.

Fig. 4.13
Creating the OID Generation Code

Enter OID Generator Code

OID Generator Code:
 9980

< OK > <Cancel>

Global Shipping Conversion (8.5)

The next conversion screen prompts you for Global Shipping conversion-specific information.

Note This selection screen does not appear if you have not selected the Global Shipping Conversion in the Select Conversion Functions screen.

Fig. 4.14
Global Shipping Conversion

```

Global Shipping Conversion
Prefix for new pre-shipper NRM sequence IDs:
1000
Prefix for new shipper NRM sequence IDs:
1100
Prefix for new master bill NRM sequence IDs:
2000
Prefix for new shipper document format codes:
2100
New list type for existing 'carrier' addresses:
3000
< OK >           <Cancel>
  
```

- 1 Enter record prefixes and the carrier list type information as shown, using the field descriptions that follow:

Prefix for new pre-shipper NRM sequence IDs. Specify the Number Range Management (NRM) sequence the system creates and assigns to all new pre-shippers if a default is not defined in Container/Shipper Control (7.9.24).

Prefix for new shipper NRM sequence IDs. Specify the NRM sequence the system creates and assigns to all new shippers if a default is not defined in Container/Shipper Control.

Prefix for new master bill of lading NRM sequence IDs. Specify the NRM sequence the system creates and assigns to all new master bills of lading if a default is not defined in Container/Shipper Control.

Prefix for new shipper document format codes. Specify the document format the system creates for standard and custom shipper print procedures.

New list type for existing "carrier" addresses. Global Shipping creates a reserved *carrier* list type. If you created a user-defined list type called *carrier* prior to installing the target version, the conversion utility lets you redefine the existing *carrier* list type.

- To preserve the existing carrier list type, leave this blank or enter *carrier*. The addresses are designated as carrier addresses.
- To redefine the existing carrier list type, enter a new list type name at the prompt.
- To merge the existing carrier list type with another existing list type, enter the non-carrier list type.

- 2 Press OK to continue.

Domain Conversions (8.5 – eB2)

All QAD Standard Edition databases require a minimum of two domains. One—the system domain—is created when you install the QAD Standard Edition target version. For converted databases, a production or primary domain is created during the conversion process.

See *User Guide: Manager Functions* for details on setting up domains.

In this process, the conversion routines make assumptions based on information in the source database. If there are no connection records (`dc_mstr`) entries for other databases in the source database, a new connection master is created and the production domain assigned to this database.

If `dc_mstr` entries for other databases exist, you are first asked to choose the current database from the list. You then assign a primary domain for this database. After the primary domain has been assigned, you must assign a domain to each of the other databases that have `dc_mstr` records. These domains are then required to support future connections to these other databases.

Important When you convert the other databases, all the domain names must be identical. For example, if you assign domain names of sales, production, and distribution to databases named db1, db2, and db3 respectively in the first database you convert, the same domains for the same databases must be used in converting subsequent databases.

Multiple Databases – More than One `dc_mstr`

- 1 If the source database contains more than one database connection master, the first screen to display is the Select Conversion Database screen. Select the database you are converting and press OK.

Fig. 4.15
Select Conversion Database Screen

- 2 You are then prompted to create a domain for each database with a connection record in alphanumeric order.

Fig. 4.16
Master Domain Entry

- 3 The master domain screen shown in Figure 4.16 displays for each database identified with a `dc_mstr` in the conversion database. Enter values based on the following field descriptions.

Active. Indicate whether this domain is currently active.

Yes (the default): This domain can be associated with users in User Maintenance (36.3.1) and specified at log-in.

No: This domain is not active in the current database.

Database. The logical name of the database displays but cannot be modified.

Domain (Code). Enter a unique code for each database identifying a specific domain.

(Domain) Name. Enter a descriptive name to associate with this domain (up to 28 characters). This name must be unique within a database and across connected databases.

This name displays in the lookup associated with domain fields and on various reports and inquiries, as space permits.

(Domain) Short Name. Enter a brief name (up to 14 characters) to associate with this domain. This name must be unique within a database and across connected databases.

The domain short name displays in the program title bar in character and Windows interfaces based on the setting of Header Display Mode in Security Control (36.3.24). It always displays in the program title in Desktop screens.

Domain Type. This displays the default value.

- 4 Choose OK when you finish.

Single Database – No dc_mstr

- 1 If this database has no dc_mstr records, the Select Conversion Database screen displays with the logical database name displayed. Use the domain entry screen to create the required dc_mstr for the conversion (target) database.

Fig. 4.17
Database Connection Master for a New Domain

```

Enter Domain Information
Active:
  yes
Database:
  qaddb
Domain:
  mfgprod
Modified Date:
  08/19/05
User ID:
  root
Name:
  Western Braybury Plant
Short Name:
  Braybury
Domain Type:
  normal
  
```

< OK > <Cancel>

- 2 Accept the defaults, or enter additional information if you know it. The critical fields are:

Active. Indicate whether this domain is currently active.

Yes (the default): This domain can be associated with users in User Maintenance (36.3.1) and specified at log-in.

No: This domain is not active in the current database.

Database. The logical name of the database displays but cannot be modified.

Domain (Code). Enter a unique code for each database identifying a specific domain.

(Domain) Name. Enter a descriptive name to associate with this domain (up to 28 characters). This name must be unique within a database and across connected databases.

This name displays in the lookup associated with domain fields and on various reports and inquiries, as space permits.

(Domain) Short Name. Enter a brief name (up to 14 characters) to associate with this domain. This name must be unique within a database and across connected databases.

The domain short name displays in the program title bar in character and Windows interfaces based on the setting of Header Display Mode in Security Control (36.3.24). It always displays in the program title in Desktop screens.

Domain Type. This displays the default value.

3 Choose OK when you finish.

EDI ECommerce Conversions (8.6E – eB2)

The conversion prompts for ECommerce turnaround data if this is a conversion required for your source version (8.6E – eB2). Use the screen and field descriptions to complete this dialog.

Note This selection screen does not appear if you have not selected the ECommerce Data Conversion in the Conversion Functions screen.

Fig. 4.18

ECommerce Turnaround Values

ECommerce Turnaround Data Conversion

Turnaround data last accessed date:
08/19/2005

Turnaround data last accessed UserID:
mfg

Turnaround data creation date:
08/19/2005

Turnaround data creation UserID:
mfg

< OK > <Cancel>

ECommerce turnaround data is any data in an ECommerce document imported to QAD Standard Edition that is not used by QAD Standard Edition. The data is, instead, stored in a side table and placed in the related export document when it is sent.

If you are using earlier versions of the ECommerce functionality and you have turnaround data in the side tables, you need to enter a date and user ID for when the data was created and when it was last accessed. Four new fields were added that require default starting values. The values are probably unimportant for past data and should simply be a valid user ID such as mfg and valid dates.

Turnaround data last accessed date. Enter the last date on which turnaround data was accessed.

Turnaround data last accessed user ID. Enter ID of the last user who accessed the turnaround data.

Turnaround data creation date. Enter the date on which turnaround data was created.

Turnaround data creation user ID. Enter ID of the user who created the turnaround data.

Press OK.

Euro Data Conversion (8.5 – 8.6D)

Note This selection screen always appears since the Euro Data Conversion is required.

- 1 Enter accounts, sub-accounts, and cost centers as shown, using the field descriptions that follow:

Unrealized Gain Account, Sub-account, Cost Center. These prompts create a default account, sub-account, and cost center for posting unrealized gains in currency exchanges. If you leave the account blank, the Unrealized Exch Rate Gain/Loss account defined in General Ledger Control (25.24) is used as a default. No default cost center is used.

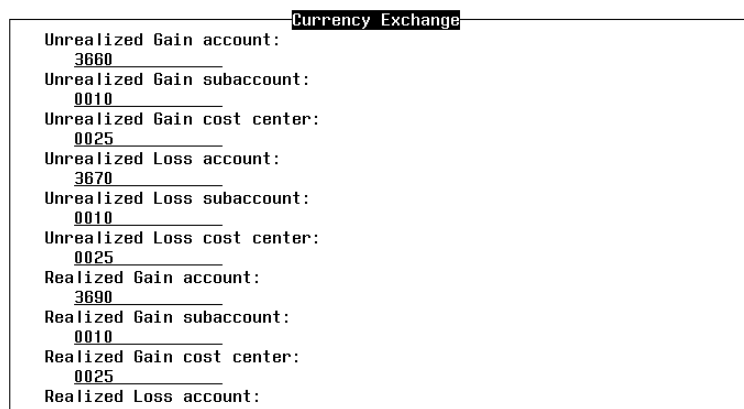
Unrealized Loss Account, Sub-account, Cost Center. Specify the default account, sub-account, and cost center for posting unrealized losses in currency exchanges. (See notes from previous entry.)

Realized Gain Account, Sub-account, Cost Center. Specify the default account, sub-account, and cost center for posting realized gains in currency exchanges. If you leave this prompt blank, the Exchange Gain account, sub-account, and cost center defined in the first bank master record matching the currency in question are used.

Realized Loss Account, Sub-account, Cost Center. Specify the default account, sub-account, and cost center for posting realized losses in currency exchanges. (See notes from previous entry.)

Rounding Account, Sub-account, Cost Center. Specify the default account, sub-account, and cost center for posting rounding amounts in currency exchanges. If you leave this prompt blank, no values are assumed.

Fig. 4.19
Currency Exchange Accounts Conversion Screen



The screenshot shows a terminal window titled "Currency Exchange" with the following text:

```

Unrealized Gain account:
3660
Unrealized Gain subaccount:
0010
Unrealized Gain cost center:
0025
Unrealized Loss account:
3670
Unrealized Loss subaccount:
0010
Unrealized Loss cost center:
0025
Realized Gain account:
3690
Realized Gain subaccount:
0010
Realized Gain cost center:
0025
Realized Loss account:

```

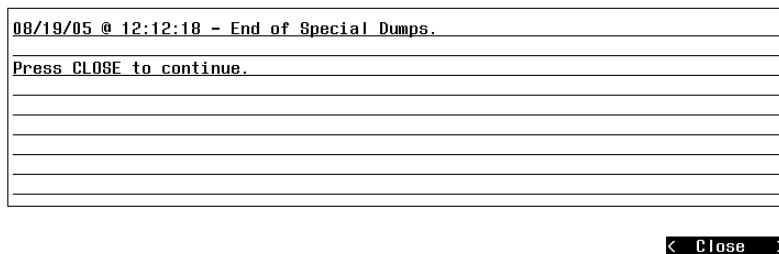
- 2 Press OK to continue. The Log Window displays your connection status.

- 3 The Connect Database dialog displays for Logical `eaource`. The European Accounting database is called `qadepm` or `largo` by default. Locate your European Accounting database, and choose OK to continue.
- 4 The Log Window displays progress. Choose Close on completion.

Run Special Dump Programs

- 1 At this point, the special dump programs run automatically. The Log Window displays and each dump is logged. A message displays at completion.

Fig. 4.20
Special Dumps Log Window



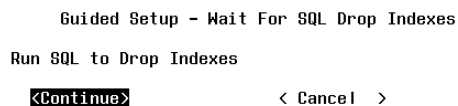
- 2 Choose Close. A wait-for screen displays.

Drop Indexes

The indexes in the target database are dropped to reduce the update time required during the data loads.

- 1 The MFG/UTIL workflow displays a wait-for screen at this point, telling you to complete the dropping of the Oracle indexes in a separate screen.

Fig. 4.21
Wait-For Screen for Index Drops



- 2 Open a separate command window and navigate to `QADInstallDir/db`.
- 3 Make sure your `ORACLE_SID` is set correctly in your environment. In Linux/UNIX:

```
echo $ORACLE_SID
```

Or, for Windows or Linux/UNIX, access SQL and check the value:

- a Enter the following to access SQL:

```
sqlplus qad/qad
```

- b Enter the following select statement to view the current SID:

```
select name from v$database
```

- c On completion, enter `exit` to close the SQL session.

- 4 To run the drop indexes script, enter the following, including all capitalization:

```
sqlplus qad/qad < eB21dropindexes.sql
```
- 5 On completion, return to the open MFG/UTIL screen, and select Continue in the wait-for screen.

Buffer Copy Source Data

- 1 The copy of your source production data to the target database starts after you close the drop indexes wait-for. However, you first must reconnect to the four databases: `srchold`, `source`, `trghold`, and `target`. All values should default in from your previous connection process. As a reminder:

Table 4.1
Database Connections

Physical	Logical	User ID	Other Parameters
./db/srchold	orasrc		
source	source	qad/qad	-c 500
./db/trghold	oratrg		
target	target	qad/qad@Buffer	-c 500

- 2 The copy starts after you close the log window that appears after the target Oracle database is connected. The time requirement for this step is highly dependent on the amount of production data in the source database.
- 3 Choose Close. A wait-for screen displays.

Build Indexes

You now rebuild the indexes in the target Oracle database.

- 1 The MFG/UTIL workflow displays a wait-for screen at this point, telling you to complete the build of the Oracle indexes in a separate screen.

Fig. 4.22
Wait-For Screen for Index Builds

```

      Guided Setup - Wait For SQL Index Build

Run SQL to Build Indexes

  <Continue>          < Cancel >

```

- 2 Open a separate command window and navigate to `TVInstallDir/db`.
- 3 To run the build indexes scripts, enter the following, including all capitalization:

```
sqlplus qad/qad < oraempty-idx.sql
```
- 4 Repeat step 3 for the following index files:
 - `oadmemory-idx.sql`
 - `ohpempty-idx.sql`
- 5 On completion, return to the open MFG/UTIL screen and choose Continue in the wait-for screen.

Update Database OID Generator Value

Once the indexes are rebuilt, the OID value you entered during the installation is updated as described in “Enter OID Generator Code (8.5 – eB2)” on page 36.

- 1 The Connect Database screen displays with the target schema entered by default. Choose OK to continue.
- 2 Respond Yes to connect to the target Oracle database.
- 3 Accept the defaults in the Connect Database screen for the Oracle database and choose OK.
- 4 The Log Window displays to confirm your connection. Choose Close.
- 5 The OID value entered during the installation is embedded in the `qad_ctrl` file. The Log Window displays. Choose Close to start the data loads.

Fig. 4.23

Database OID Update Log

```

08/19/05 @ 14:22:46 - Running program oidseed.p.
08/19/05 @ 14:23:16 - Converting to ./db/trghold
08/19/05 @ 14:23:21 - User root connected to Oracle target db.
08/19/05 @ 14:23:21 - Target database ./db/trghold is version 92b 08/19/05 @
14:24:21 - Creating qaddb_ctrl record.
08/19/05 @ 14:24:26 - OID Generator Code 0 assigned in qaddb_ctrl record.

Press CLOSE to continue.

```

< Close >

Load Production Data

In this task, you load the default system data supplied by QAD into each database. You load both language-independent control data and language-specific data such as menus and messages.

- 1 After the Log Window closes, the Table Selection for Load screen displays, showing the language-independent data files for tables in the `mfg` subdirectory. This screen may take a minute or more to load the data file list.

Fig. 4.24

Table Selection for Load Screen

```

Table Selection for Load
<Select Tables> <Deselect Tables>

> url_mstr
> usg_det
> usrc_ctrl
> usrl_det
> usr_mstr
> vdc_ctrl
> vtc_ctrl
> woc_ctrl

"" Indicates Selected Table

< OK >   <Cancel>   < Help >

```

- 2 By default, all the tables are selected. This is correct. Choose OK to start the load.

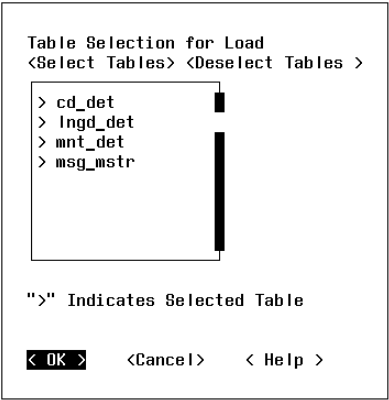
- 3 The Log Window displays the load progress. When the load completes, choose Close to continue.

Load Language-Specific System Data

You now load the language-specific system data.

- 1 The Table Selection for Load screen displays again, showing the tables to be updated with language-specific data files. All are selected by default.

Fig. 4.25
Second Table Selection for Load Screen



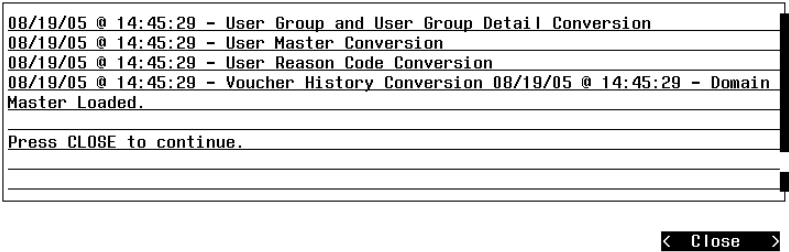
- 2 Choose OK to load the data. The Log Window displays the load progress.
- 3 When the load completes, choose Close to continue.
- 4 Repeat steps 1 through 3 for each installed language. (This only occurs if you manually modified the workflow .ini file as described in the *Installation Guide: Oracle Database for QAD Standard Edition*.)

Convert the Database

MFG/UTIL now calls the various conversion programs required to convert your specific source version.

- 1 The conversion start. The first step is to complete special conversions. On completion, the Log Window displays.

Fig. 4.26
Conversion Log



- 2 Choose Close to continue. The main conversion begins. The duration of the process depends on the size of the database.
- 3 When the conversion is complete, review the log for errors. Then choose Close to complete the conversion.
- 4 For source versions 90 through eB2, admin tables may have been dumped during the special dump process. To ensure special dumped admin data is reloaded, run `admconv.p` from MFG/UTIL.
 - a In MFG/UTIL, select File|Progress Editor.
 - b From the Progress Editor, execute:


```
run admconv.p
```
 - c Connect to the target schema holder, `trghold`.
 - d Choose Yes to connect to the Oracle database.
 - e Once Oracle is connected, the specially dumped admin data is loaded.
 - f When the program is done, exit the Progress Editor.
- 5 Remaining admin and language-specific admin data must be loaded into the converted database if the admin data was not loaded at the time the target database was created during the install.
 - a In MFG/UTIL, select Database|Load System Data into the Database.
 - b Connect to the target schema holder, `trghold`.
 - c Choose Yes to connect to the Oracle database.
 - d Load the data from `./us/admin`.
 - e Load the data from `./admin`.
 - f You can exit MFG/UTIL at this point.
- 6 The initial client startup for the newly converted database requires new license codes. Edit the current license display with license codes supplied with your media. Previous MFG/PRO license codes are not valid in the QAD Standard Edition release.

Convert Additional Databases

Repeat these steps starting with “Running the Conversion” on page 30 for additional production databases in Progress environments.

In-Place Conversion Method

This chapter covers the steps to complete the conversion of your production database using the in-place method.

Overview **48**

Running the Conversion **48**

Overview

In this section, you launch MFG/UTIL and run through the required conversion steps for each database you are converting. This could include the following main databases in an Oracle environment:

- Production
- Training
- Demo
- European Accounting

Set Environment Variables

Prior to running the conversion steps, make sure the `PATH` variable contains the Progress OpenEdge installation and `/bin` directories and the target `ORACLE_HOME` directories, not the source directories.

Running the Conversion

To begin the conversion, follow these steps:

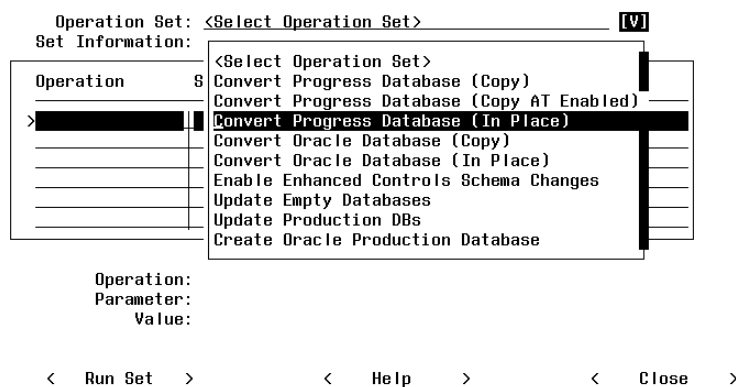
- 1 (Linux/UNIX only) Log on as `mfg`.
- 2 Change directories to `TVInstallDir` and start MFG/UTIL:

```
cd TVInstallDir
./mfgutil
```

In Windows, launch MFG/UTIL from the Start|Programs menu.

- 3 In MFG/UTIL, select Configure and choose Guided Setup. The Operation Sets screen displays.
- 4 Choose Convert Oracle Database (In Place) from the Operation Set drop-down.

Fig. 5.1
Conversion Operation Set Selections



- 5 The conversion workflow displays.

Fig. 5.2

Convert Oracle Database (In-Place) Operation Set

Operation Set: Convert Oracle Database (In Place) [V]

Set Information: 0 of 15 operations complete.

Operation	Status	Parameter	Value
>ConvSetup	Not Run		
ConnSrc	Not Run		
ConvFunc	Not Run		
ConvInput	Not Run		
SpecDump	Not Run		
UpdateSchemaFil	Not Run		

Operation: Setup for conversions.
 Parameter:
 Value:

< Run Set > < Help > < Close >

- 6 Choose Run Set to launch the conversion.

Conversion Setup

- 1 The Conversion Setup screen displays. Use the screen example and field descriptions below to complete the data.

Fig. 5.3

Conversion Setup

Conversion Setup

Destination directory for dumped data:
/dr04/mfgpro/eb21sp3/ipdump

In Place Conversion:
Yes

Additional Index Rebuild Parameters:

Temporary Index Build Directory:

< OK > <Cancel>

Destination directory for dumped data. Specify the location where you want the source version data files to be dumped during the special dumps.

In Place Conversion. Set this to Yes.

Additional Index Rebuild Parameters. Not used for Oracle.

Temporary Index Build Directory. Not used for Oracle.

- 2 Choose OK. If the directory does not exist, you are asked to confirm the creation of the directory. Choose Yes.
- 3 The Oracle Conversion Setup screen displays. Enter the Oracle home directory and the Oracle SID. Choose OK to continue.

Fig. 5.4
Oracle Conversion Setup

- 4 The Connect Database screen displays with `orasrc` as the Logical Database Name.

Connect Source Database

Remember that for an in-place conversion, the source and target databases are the same. During this conversion process, MFG/UTIL requires different logical names for the conversion database at different times. In addition, MFG/UTIL disconnects the database after each step to ensure the changes are written to the database and all lock files are successfully closed. Therefore, you will be asked to connect to the conversion database using different logical names at multiple times through the conversion process.

- 1 Complete the Connect Database screen using the screen example and field descriptions below.

Fig. 5.5
Connecting the Source Schema Holder

Physical Name. Enter the name of your source production or other database; for example, `./db/srchold`.

Accept all other defaults.

- 2 Choose OK. The source schema holder is connected. You are asked if you want to connect to the associated Oracle database. Choose Yes to continue.
- 3 Complete the Connect Database screen using the screen example and field descriptions below.

Fig. 5.6
Connecting to the Oracle Source Database

Connect Database

Physical Name: _____ < Files... >
 Logical Name: source
 Database Type: ORACLE [] Multiple Users
 User ID: qad/qad
 Password: _____
 Trigger Location: _____ < Files... >
 Parameter File: _____ < Files... >

Other CONNECT Statement Parameters:

-c 500

OK <Cancel>

Logical Name. This correctly defaults in as `source`.

User ID. Enter your Oracle ID and password in the form `qad/qad`.

Other CONNECT Statement Parameters. Enter a value for open cursors, for example `-c 500`. Add a cursor value (`-c`) appropriate for your source database. The value must be lower than the value set for Oracle. For example, if your Oracle `open_cursors` value is 512, set `-c 500`.

- 4 Choose OK. The MFG/UTIL Log Window displays showing a successful database connection.

Fig. 5.7
QAD Log Window after Source Connection

08/22/05 @ 10:40:33 - Source database ./db/srchold is version 90

Press CLOSE to continue.

Close

- 5 Choose Close.

Select Conversion Functions

This step displays all required and optional conversions depending on the source database version. Required conversions are set to Yes and you cannot modify them. You can select the optional conversions you want to run by setting them to Yes. Based on this selection, data screens appear for each of the conversions as needed for your specific environment.

Important This screen shows only the conversions available for the source version you are starting with. The sample screens in Figure 5.8 through Figure 5.10 show conversions for a source MFG/PRO 9.0 database.

- 1 Complete the Select Conversion Functions screen.

Fig. 5.8

Upper Portion of Conversion Functions Screen

```

Select Conversion Functions
Add All OIDs Conversion:
  No
ECommerce Cross Reference Conversion:
  Yes
ECommerce Transformation Conversion:
  Yes
ECommerce Turnaround Data Conversion:
  Yes
Extended Account Structure Conversion:
  Yes
Linked Site Costing Conversion:
  Yes
MRP Detail Conversion:
  Yes
MRP to Repetitive Conversion:
  Yes
Multi-Entity Accounting Conversion:
  Yes
Sales Order Master Conversion:
  Yes
Service Contract Conversion:
  Yes
ECommerce Data Conversion:
  No
  
```

- 2 Scroll or tab down to view all options. Set optional conversions you want to run against your database to Yes.

Fig. 5.9

Middle Portion of Conversion Functions Screen

```

Select Conversion Functions
Yes
ECommerce Turnaround Data Conversion:
  Yes
Extended Account Structure Conversion:
  Yes
Linked Site Costing Conversion:
  Yes
MRP Detail Conversion:
  Yes
MRP to Repetitive Conversion:
  Yes
Multi-Entity Accounting Conversion:
  Yes
Sales Order Master Conversion:
  Yes
Service Contract Conversion:
  Yes
ECommerce Data Conversion:
  No
  
```

Fig. 5.10
Lower Portion of Conversion Functions Screen

Select Conversion Functions

Voucher History Conversion:
Yes

European Accounting Conversion:
No

Globalization Conversion:
No

Intrastat:
No

Add Conversion Domain:
Yes

Cumulative Shipping Reset Conversion:
Yes

Domain Conversion:
Yes

E-mail Master Conversion:
Yes

< OK > <Cancel>

3 Choose OK to begin the conversion process.

Enter OID Generator Code (8.5 – eB2)

The OID generator code is stored for a later conversion step that creates OID values for each record in the database.

See “OID Generator Code” on page 4.

Fig. 5.11
Creating the OID Generation Code

Enter OID Generator Code

OID Generator Code:
9980

< OK > <Cancel>

Global Shipping Conversion (8.5)

The next conversion screen prompts you for Global Shipping conversion-specific information.

Note This selection screen does not appear if you have not selected the Global Shipping Conversion in the Select Conversion Functions screen.

Fig. 5.12
Global Shipping Conversion

```

Global Shipping Conversion
Prefix for new pre-shipper NRM sequence IDs:
1000
Prefix for new shipper NRM sequence IDs:
1100
Prefix for new master bill NRM sequence IDs:
2000
Prefix for new shipper document format codes:
2100
New list type for existing 'carrier' addresses:
3000
< OK > <Cancel>

```

- 1 Enter record prefixes and the carrier list type information as shown, using the field descriptions that follow:

Prefix for new pre-shipper NRM sequence IDs. Specify the Number Range Management (NRM) sequence the system creates and assigns to all new pre-shippers if a default is not defined in Container/Shipper Control (7.9.24).

Prefix for new shipper NRM sequence IDs. Specify the NRM sequence the system creates and assigns to all new shippers if a default is not defined in Container/Shipper Control.

Prefix for new master bill of lading NRM sequence IDs. Specify the NRM sequence the system creates and assigns to all new master bills of lading if a default is not defined in Container/Shipper Control.

Prefix for new shipper document format codes. Specify the document format the system creates for standard and custom shipper print procedures.

New list type for existing “carrier” addresses. Global Shipping creates a reserved *carrier* list type. If you created a user-defined list type called *carrier* prior to installing the target version, the conversion utility lets you redefine the existing *carrier* list type.

- To preserve the existing carrier list type, leave this blank or enter *carrier*. The addresses are designated as carrier addresses.
- To redefine the existing carrier list type, enter a new list type name at the prompt.
- To merge the existing carrier list type with another existing list type, enter the non-carrier list type.

- 2 Press OK to continue.

Domain Conversions (8.5 – eB2)

All QAD Standard Edition databases require a minimum of two domains. One—the system domain—is created when you install the QAD Standard Edition target version. For converted databases, a production or primary domain is created during the conversion process.

See *User Guide: Manager Functions* for details on setting up domains.

In this process, the conversion routines make assumptions based on information in the source database. If there are no connection records (*dc_mstr*) entries for other databases in the source database, a new connection master is created and the production domain assigned to this database.

If `dc_mstr` entries for other databases exist, you are first asked to choose the current database from the list. You then assign a primary domain for this database. After the primary domain has been assigned, you must assign a domain to each of the other databases that have `dc_mstr` records. These domains are then required to support future connections to these other databases.

Important When you convert the other databases, all the domain names must be identical. For example, if you assign domain names of sales, production, and distribution to databases named db1, db2, and db3 respectively in the first database you convert, the same domains for the same databases must be used in converting subsequent databases.

Multiple Databases – More than One `dc_mstr`

- 1 If the source database contains more than one database connection master, the first screen to display is the Select Conversion Database screen. Select the database you are converting and press OK.

Fig. 5.13
Select Conversion Name Screen

- 2 You are then prompted to create a domain for each database with a connection record in alphanumeric order.

Fig. 5.14
Master Domain Entry

- 3 The master domain screen shown in Figure 5.14 displays for each database identified with a `dc_mstr` in the conversion database. Enter values based on the following field descriptions.

Active. Indicate whether this domain is currently active.

Yes (the default): This domain can be associated with users in User Maintenance (36.3.1) and specified at log-in.

No: This domain is not active in the current database.

Database. The logical name of the database displays but cannot be modified.

Domain (Code). Enter a unique code for each database identifying a specific domain.

(Domain) Name. Enter a descriptive name to associate with this domain (up to 28 characters). This name must be unique within a database and across connected databases.

This name displays in the lookup associated with domain fields and on various reports and inquiries, as space permits.

(Domain) Short Name. Enter a brief name (up to 14 characters) to associate with this domain. This name must be unique within a database and across connected databases.

The domain short name displays in the program title bar in character and Windows interfaces based on the setting of Header Display Mode in Security Control (36.3.24). It always displays in the program title in Desktop screens.

Domain Type. This displays the default value.

- 4 Choose OK when you finish.

Single Database – No dc_mstr

- 1 If this database has no dc_mstr records, the Select Conversion Functions screen displays with the logical database name displayed. Use the domain entry screen to create the required dc_mstr for the conversion (target) database.

Fig. 5.15
Database Connection Master for a New Domain

```

Enter Domain Information
Active:
  yes
Database:
  qaddb
Domain:
  mfgprod
Modified Date:
  08/22/05
User ID:
  root
Name:
  North Forty
Short Name:
  North Forty
Domain Type:
  normal
  
```

< OK > <Cancel>

- 2 Accept the defaults, or enter additional information if you know it. The critical fields are:

Active. Indicate whether this domain is currently active.

Yes (the default): This domain can be associated with users in User Maintenance (36.3.1) and specified at log-in.

No: This domain is not active in the current database.

Database. The logical name of the database displays but cannot be modified.

Domain (Code). Enter a unique code for each database identifying a specific domain.

(Domain) Name. Enter a descriptive name to associate with this domain (up to 28 characters). This name must be unique within a database and across connected databases.

This name displays in the lookup associated with domain fields and on various reports and inquiries, as space permits.

(Domain) Short Name. Enter a brief name (up to 14 characters) to associate with this domain. This name must be unique within a database and across connected databases.

The domain short name displays in the program title bar in character and Windows interfaces based on the setting of Header Display Mode in Security Control (36.3.24). It always displays in the program title in Desktop screens.

Domain Type. This displays the default value.

- 3 Choose OK when you finish.

EDI ECommerce Conversions (8.6E – eB2)

The conversion prompts for ECommerce turnaround data if this is a conversion required for your source version (8.6E – eB2). Use the screen and field descriptions to complete this dialog.

Note This selection screen does not appear if you have not selected the ECommerce Data Conversion in the Conversion Functions screen.

Fig. 5.16

ECommerce Turnaround Values

ECommerce Turnaround Data Conversion

Turnaround data last accessed date:
08/22/2005

Turnaround data last accessed UserID:
mfg

Turnaround data creation date:
08/22/2005

Turnaround data creation UserID:
mfg

< OK > <Cancel>

ECommerce turnaround data is any data in an ECommerce document imported to QAD Standard Edition that is not used by QAD Standard Edition. The data is, instead, stored in a side table and then placed in the related export document when it is sent.

If you are using earlier versions of the ECommerce functionality and you have turnaround data in the side tables, you need to enter a date and user ID for when the data was created and when it was last accessed. Four new fields were added that require default starting values. The values are probably unimportant for past data and should simply be a valid user ID such as mfg and valid dates.

- 1 Enter turnaround information as shown, using the field descriptions that follow:

Turnaround data last accessed date. Enter the last date on which turnaround data was accessed.

Turnaround data last accessed user ID. Enter ID of the last user who accessed the turnaround data.

Turnaround data creation date. Enter the date on which turnaround data was created.

Turnaround data creation user ID. Enter ID of the user who created the turnaround data.

- 2 Press OK to continue.

Euro Data Conversion (8.5 – 8.6D)

Note This selection screen always appears since the Euro Data Conversion is required.

The European Accounting database is called `qadepm` or `largo` by default.

- 1 Enter accounts, sub-accounts, and cost centers as shown, using the field descriptions that follow:

Unrealized Gain Account, Sub-account, Cost Center. These prompts create a default account, sub-account, and cost center for posting unrealized gains in currency exchanges. If you leave the account blank, the Unrealized Exch Rate Gain/Loss account defined in General Ledger Control (25.1) is used as a default. No default cost center is used.

Unrealized Loss Account, Sub-account, Cost Center. Specify the default account, sub-account, and cost center for posting unrealized losses in currency exchanges. (See notes from previous entry.)

Realized Gain Account, Sub-account, Cost Center. Specify the default account, sub-account, and cost center for posting realized gains in currency exchanges. If you leave this prompt blank, the Exchange Gain account, sub-account, and cost center defined in the first bank master record matching the currency in question are used.

Realized Loss Account, Sub-account, Cost Center. Specify the default account, sub-account, and cost center for posting realized losses in currency exchanges. (See notes from previous entry.)

Rounding Account, Sub-account, Cost Center. Specify the default account, sub-account, and cost center for posting rounding amounts in currency exchanges. If you leave this prompt blank, no default values are assumed.

Fig. 5.17
Currency Exchange Accounts Conversion Screen

```

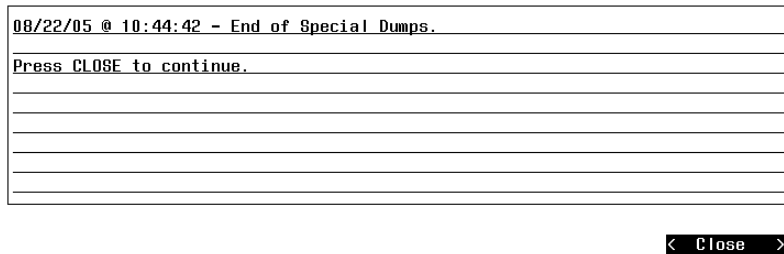
Currency Exchange
Unrealized Gain account: 3660
Unrealized Gain subaccount: 0010
Unrealized Gain cost center: 0025
Unrealized Loss account: 3670
Unrealized Loss subaccount: 0010
Unrealized Loss cost center: 0025
Realized Gain account: 3690
Realized Gain subaccount: 0010
Realized Gain cost center: 0025
Realized Loss account:
  
```

- 2 Press OK to continue. The Log Window displays your connection status.
- 3 The Connect Database dialog displays for Logical `easource`. The European Accounting database is called `qadepm` or `largo` by default. Locate your European Accounting database, and choose OK to continue.
- 4 The Log Window displays progress. Choose Close on completion.

Run Special Dump Programs

- 1 At this point, the special dump programs run automatically. The Log Window displays and each dump is logged. A message displays on completion.

Fig. 5.18
Special Dumps Log Window



- 2 Choose Close.

Update the Source Schema

You now create a delta schema file that converts the target database to the conversion domain. You select a .sql file for your source version that is then copied and modified to be run later. The file is located in:

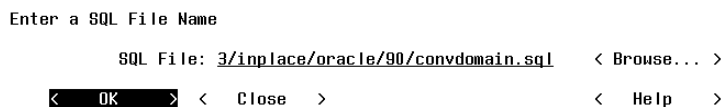
```
TVInstallDir/inplace/oracle/90/convdomain.sql
```

This function creates a file named `convdomainDOMAINNAME.sql` where `DOMAINNAME` is the conversion domain you entered in “Domain Conversions (8.5 – eB2)” on page 54.

Warning Make sure you use the correct version for your source database. Using the wrong .sql file will result in errors.

- 1 After you close the Log Window following the special dumps, you select the appropriate delta SQL file for your source version and choose Open. The file path displays in the SQL File screen. Choose OK to create the new delta file for your environment.

Fig. 5.19
Find Delta Schema SQL Screen



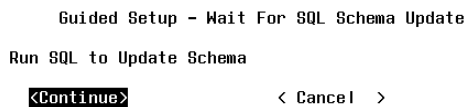
- 2 The Log Window displays, showing file creation progress and location. Choose Close. A wait-for screen displays.

Schema Updates

You now run a series of SQL scripts in a predefined sequence to update the source Oracle database with the target schema modifications.

- 1 The MFG/UTIL workflow displays a wait-for screen at this point, to let you run the schema updates.

Fig. 5.20
Schema Updates Wait-For



- 2 Open a separate command window and navigate to *TVInstallDir/inplace/oracle*.

Modify addtablespaces.sql

You now modify the `addtablespaces.sql` script, which creates mandatory and non-mandatory tablespaces missing from the source database. Review the file carefully and ensure that all tablespaces needed are created prior to executing the remaining SQL scripts.

During the conversion, you can move renamed tables to a CONV tablespace during later SQL script execution. Review the CONV tablespace section at the end of `addtablespaces.sql` to set up creation of this tablespace. If you choose to move renamed tables to CONV, you must also run the `XXmovetables.sql` script later on.

The `addtablespaces.sql` file requires modifications for all installs.

- 1 Open `addtablespaces.sql` in a text editor. Use the SQL symbol of two dashes (`--`) to comment out unneeded lines.
- 2 For all source versions that are not 8.5, comment out the mandatory 8.5 tables as shown in Figure 5.21.

Fig. 5.21
Mandatory 8.5 Tables Commented Out

```
+66 -- *****
+67 -- **          MANDATORY SOURCE VERSION 8.5 ONLY
+68 -- **
+69 -- ** MANDATORY TABLESPACES FOR 8.5 SOURCE DATABASES
+70 -- *****
+71
+72 -- create tablespace GRS datafile
+73 --      '/DATAFILE_LOC/grs01.dbf'
+74 --      size 10M autoextend on
+75 --      extent management local segment space management auto;
+76
+77 -- create tablespace GRS_IDX datafile
+78 --      '/DATAFILE_LOC/grs_idx01.dbf'
+79 --      size 10M autoextend on
+80 --      extent management local segment space management auto;
+81
+82
+83 -- *****
+84 -- **          END OF 8.5 MANDATORY TABLESPACES
+85 -- *****
```

- 3 Delete or comment out the Enhanced Controls tables. Enhanced Controls is not available for Oracle databases at this time.

Fig. 5.22
Commenting Out Enhanced Controls Tables

```
+89 -- *****
+90 -- **          ***OPTIONAL***
+91 -- ** TABLESPACE CREATION FOR ENHANCED CONTROLS.
+92 -- **
+93 -- ** TABLESPACES ARE OPTIONAL IF ENHANCED CONTROLS IS NOT
+94 -- ** IMPLEMENTED (Auditing added to standard MFG/PRO)
+95 -- *****
+96
+97 -- create tablespace ATMSTR datafile
+98 -- 'DATAFILE_LOC/atmstr01.dbf'
+99 -- size 5M autoextend on
+100 -- extent management local segment space management auto;
+101
+102 -- create tablespace ATMSTR_IDX1 datafile
+103 -- 'DATAFILE_LOC/atmstr_idx101.dbf'
+104 -- size 5M autoextend on
+105 -- extent management local segment space management auto;
```

- 4 All token values of DATAFILE_LOC must be replaced with a fully qualified directory where the new datafile will reside. For example, at the end of the `addtablespaces.sql` file, replace DATAFILE_LOC in the `conv.dbf` path with the location you want to use (sample path shown in boxed area of Figure 5.23).

Fig. 5.23
Modified conv.dbf Path

```
+166 -- *****
+167 -- **          *****OPTIONAL CONVERSION TABLESPACE*****
+168 -- **
+169 -- ** Conversion Tablespace is used to relocate renamed source tables
+170 -- ** during the In-Place Conversion process.
+171 -- ** Refer to the Conversion documentation for additional information.
+172 -- *****
+173
+174 create tablespace CONV datafile
+175 'ORACLE_HOME/oradata/stgobain/conv.dbf'
+176 size 20M autoextend on
+177 extent management local segment space management auto;
```

- 5 Save and exit `addtablespaces.sql`.

Run SQL Scripts

- 1 Make sure your ORACLE_SID is set correctly in your environment. In Linux/UNIX:

```
echo $ORACLE_SID
```

Or, for Windows or Linux/UNIX, access SQL and check the value:

- a Enter the following to access SQL:

```
sqlplus qad/qad
```

- b Enter the following select statement to view the current SID:

```
select name from v$database
```

- c On completion, enter `exit` to close the SQL session.

- 2 Run the first schema update script as the sysdba user. Enter the following, including all capitalization:

```
sqlplus "/as sysdba" < addtablespaces.sql
```

- 3 As the QAD Standard Edition schema owner (typically qad), execute each SQL script in Table 5.1 in the order listed. *XX* is the source version, and *DOMAINNAME* is the conversion domain.

Note Errors may be encountered on `XXspecdump.sql` if European Accounting is not included in your source database. They can safely be ignored.

Table 5.1
SQL Files in Execution Order

File Name	Directory
<code>XXdropindexes.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXdroptables.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXnocopy.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXspecdump.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXrenamecols.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXrenametabs.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXmovetables.sql</code> (optional) ^a	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXsequences.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>oraempty-tblinp.sql</code>	<code>TVInstallDir/inplace/oracle</code>
<code>oadmempty-tblinp.sql</code>	<code>TVInstallDir/inplace/oracle</code>
<code>ohpempty-tblinp.sql</code>	<code>TVInstallDir/inplace/oracle</code>
<code>convdomainDOMAINNAME.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXnologging.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXinsert.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>
<code>XXlogging.sql</code>	<code>TVInstallDir/inplace/oracle/XX</code>

a. Run `XXmovetables.sql` only if you implemented the CONV section in `addtablespaces.sql`.

- 4 On completion, return to the open MFG/UTIL screen, and select Continue in the wait-for screen.

Delete Prior System Data

The next step removes obsolete system data from tables such as the field help master (`flh_mstr`) and message master (`msg_mstr`).

- 1 You are prompted to connect to your conversion schema holder as `oratrg`. All values should default in from your prior connection.

Fig. 5.24
Connect to Target Schema Holder

Connect Database

Physical Name: `./db/trghold` < Files... >
 Logical Name: `oratrg`
 Database Type: `PROGRESS` [] Multiple Users
 User ID: _____
 Password: _____
 Trigger Location: _____ < Files... >
 Parameter File: _____ < Files... >

Other CONNECT Statement Parameters:

OK <Cancel>

- 2 Choose Yes in the query to connect to the Oracle database.

3 Connect to the Oracle database as target.

Fig. 5.25

Connect to the Oracle Target Database

Connect Database

Physical Name: _____ < Files... >
 Logical Name: target
 Database Type: ORACLE [] Multiple Users
 User ID: gad/qad
 Password: _____
 Trigger Location: _____ < Files... >
 Parameter File: _____ < Files... >

Other CONNECT Statement Parameters:

-c 500

OK <Cancel>

- 4 The Log Window displays the successful connection of the databases. Choose Close to continue.
- 5 The Log Window displays a second time after the system data has been deleted. Choose Close to continue.

Update qaddb_ctrl

You now create the OID generator value in the qaddb_ctrl table to enable the database for the data loads.

See “Enter OID Generator Code (8.5 – eB2)” on page 53.

- 1 Connect to the target schema holder as oratrg.
- 2 Choose Yes in the query to connect to the Oracle database.
- 3 Connect to the Oracle database as target.
- 4 The Log Window displays the successful connection of the databases. Choose Close to continue.
- 5 The Log Window displays again as the OID generator value is created in the target database.

Fig. 5.26

qaddb_ctrl OID Generator Code Update

```
08/22/05 @ 12:11:53 - Running program oidseed.p.
08/22/05 @ 12:12:44 - Converting to ./db/trghold
08/22/05 @ 12:12:48 - User root connected to Oracle target db.
08/22/05 @ 12:12:48 - Target database ./db/trghold is version 92b 08/22/05 @
12:13:35 - Creating qaddb_ctrl record.
08/22/05 @ 12:13:39 - OID Generator Code 9980 assigned in qaddb_ctrl record.

Press CLOSE to continue.
```

Close

- 6 Choose Close. A wait-for screen displays.

Run SQL to Reset Domain

The domain value must be reset prior to data loads.

- 1 The MFG/UTIL workflow displays a wait-for screen at this point, to let you run the domain update.

Fig. 5.27
Domain Update Wait-For

```

Guided Setup - Wait For SQL Schema Update

Run SQL to reset domain initial value

<Continue>          < Cancel >

```

- 2 Open a separate command window and navigate to *TVInstallDir*/inplace/oracle/xx where xx is your source version.
- 3 To run the domain update script, enter the following, including all capitalization:
`sqlplus qad/qad < defaultdomain.sql`
- 4 On completion, return to the open MFG/UTIL screen, and select Continue in the wait-for screen.

Run SQL to Rebuild Indexes

The index rebuild now starts. For an in-place conversion, the new schema is loaded with the indexes disabled to make the data loads more efficient. This step reindexes all the loaded data.

- 1 The MFG/UTIL workflow displays a wait-for screen at this point, to allow you to run the index rebuild scripts.

Fig. 5.28
Index Rebuild Wait-For

```

Guided Setup - Wait For SQL Index Build

Run SQL to Build Indexes

<Continue>          < Cancel >

```

- 2 Open a separate command window and navigate to *TVInstallDir*/db.
- 3 To run the first index rebuild script, enter the following, including all capitalization:
`sqlplus qad/qad < oraempty-idxinp.sql`
- 4 Repeat step 3 for the following SQL files in the following order:

Table 5.2
Index Update SQL Scripts

File Name	Directory
oadmemory-idxinp.sql	<i>TVInstallDir</i> /inplace/oracle
ohpempty-idxinp.sql	<i>TVInstallDir</i> /inplace/oracle

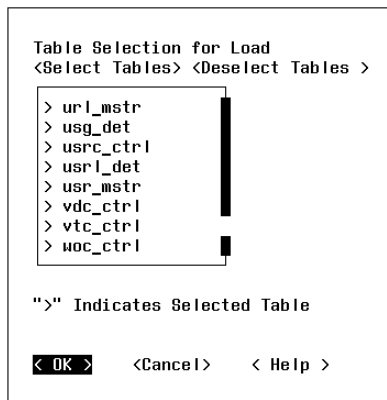
- 5 On completion, return to the open MFG/UTIL screen and choose Continue in the wait-for screen.

Load Production Data

In this task, you load the default system data supplied by QAD into each database. You load both language-independent system data and language-specific data such as menus and messages.

- 1 Connect to the target schema holder as `oratrg`.
- 2 Choose Yes in the query to connect to the Oracle database.
- 3 Connect to the Oracle database as `target`.
- 4 The Log Window displays the successful connection of the databases. Choose Close to continue.
- 5 The Table Selection for Load screen displays, showing the language-independent data files for tables in the `mfg` subdirectory. This screen may take a moment to load the data file list.

Fig. 5.29
Table Selection for Load Screen



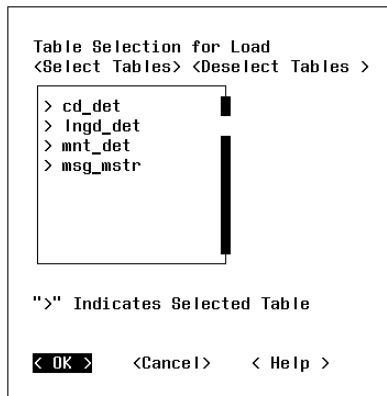
- 6 By default, all the tables are selected. This is correct. Choose OK to start the load. The Log Window displays the load progress.
- 7 When the load completes, choose Close to continue.

Load Language-Specific System Data

You now load the language-specific system data.

- 1 The Table Selection for Load screen displays again, showing the tables to be updated with language-specific data files. All are selected by default.

Fig. 5.30
Second Table Selection for Load Screen



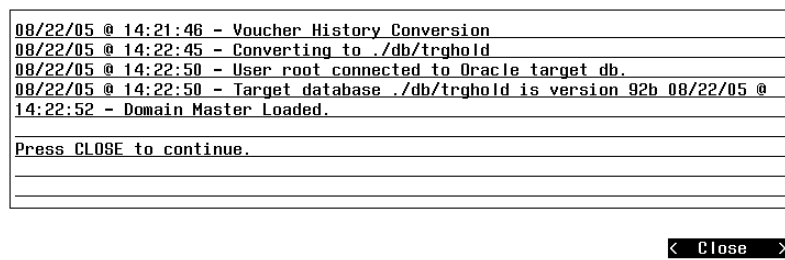
- 2 Choose OK to load the data. The Log Window displays the load progress.
- 3 When the load completes, choose Close to continue.
- 4 Repeat steps 1 through 3 for each installed language. (This only occurs if you manually modified the workflow .ini file as described in the *Installation Guide: Oracle Database for QAD Standard Edition*.)
- 5 Choose Close. A wait-for screen displays.

Load the Domain Master

The domain master is updated in the next step.

- 1 Connect to the target schema holder as oratrg.
- 2 Choose Yes in the query to connect to the Oracle database.
- 3 Connect to the Oracle database as target.
- 4 The Log Window displays the load progress.

Fig. 5.31
Domain Master Load



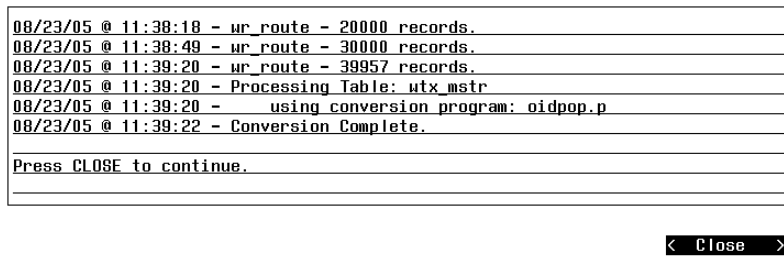
- 5 Choose Close to continue.

Convert the Database

MFG/UTIL now calls the various conversion programs required to convert your specific source version.

- 1 Connect to the target schema holder as `oratrg`.
- 2 Choose Yes in the query to connect to the Oracle database.
- 3 Connect to the Oracle database as `target`.
- 4 The Log Window displays the conversion progress.

Fig. 5.32
Conversion Log



```

08/23/05 @ 11:38:18 - wr_route - 20000 records.
08/23/05 @ 11:38:49 - wr_route - 30000 records.
08/23/05 @ 11:39:20 - wr_route - 39957 records.
08/23/05 @ 11:39:20 - Processing Table: wtx_mstr
08/23/05 @ 11:39:20 - using conversion program: oidpop.p
08/23/05 @ 11:39:22 - Conversion Complete.

Press CLOSE to continue.
  
```

< Close >

- 5 When the conversion is complete, review the log for errors. Then choose Close to complete the conversion.
- 6 For source versions 90 through eB2, admin tables may have been dumped during the special dump process. To ensure special dumped admin data is reloaded, run `admconv.p` from MFG/UTIL.
 - a In MFG/UTIL, select File|Progress Editor.
 - b From the Progress Editor, execute:


```
run admconv.p
```
 - c Connect to the target schema holder, `trghold`.
 - d Choose Yes to connect to the Oracle database.
 - e Once Oracle is connected, the specially dumped admin data is loaded.
 - f When the program is done, exit the Progress editor.
- 7 Remaining admin and language-specific admin data must be loaded into the converted database.
 - a In MFG/UTIL, select Database|Load System Data into the Database.
 - b Connect to the target schema holder, `trghold`.
 - c Choose Yes to connect to the Oracle database.
 - d Load the data from `./us/admin`.

- e Load the data from `./admin`.
 - f You can exit MFG/UTIL at this point.
- 8 You now update the `count_return` procedure by running `lvorasp.plb`. This routine is located in `TVInstallDir/db`, and must be executed as the QAD Standard Edition schema owner (typically `qad`):
- ```
sqlplus qad/qad < lvorasp.plb
```
- 9 The initial client startup for the newly converted database requires new license codes. Edit the current license display with the license codes supplied with your media. Previous MFG/PRO license codes will not be valid in the QAD Standard Edition release.
- 10 Once the conversion is complete, the tables renamed and/or moved may safely be removed from the database. You run one of two scripts depending on whether you created the optional CONV tablespace in `addtablespaces.sql`. Both scripts are located in `TVInstallDir/inplace/oracle/XX`, where `XX` is your source version.
- If the CONV tablespace was created, run:
- ```
sqlplus qad/qad < dropconvtablespace.sql
```
- This script drops the CONV tablespace including contents and datafiles.
- If the CONV tablespace was not created, run:
- ```
sqlplus qad/qad < xxdroprenametabs.sql
```
- This script will drop all previously renamed source tables from the database.

## Convert Additional Databases

Repeat these steps starting with “Running the Conversion” on page 48 for additional production databases in Progress environments.

# Post-conversion Processing

Post-processing is required for all systems. In this chapter, you complete additional data conversions in the target database, run utilities that alter or clean up data, restore custom data, and load the online help.

***Preparing Data in the Target Version    70***

***Running System Utilities    72***

***Restoring Custom Default Data    72***

***Loading Online Help    73***

## Preparing Data in the Target Version

Depending on which features you plan to implement, complete the appropriate steps in this section. You must make these preparations for the target version programs to run correctly.

Perform all data preparation in a target version QAD Standard Edition session. To launch a target version session, complete the following steps.

### Preliminary Setup

- Modify the `.profile` for user `mfg` to set the `DLC` variable to the Progress OpenEdge 10 installation directory.
- Log in as `mfg`.
- Enter the new QAD Standard Edition license codes.
- Launch a client session using the target version client startup script:

```
client.Production
```

### Upgrading to QAD 2013 SE

You must use MFG/UTIL and run Conversions|Admin DB Options|Convert Admin Database when upgrading to QAD 2013 SE. This is necessary because Trading Partner Maintenance (35.13.10, edtpmmmt.p) will not display the trading partner Logical Param Description. Also, the batches associated with EDI exports are no longer available. Finally, eCommerce repository data that the user retained must be updated or converted.

### Sequences Update

A program to initialize sequences, including those that existed in the source version and any introduced in the target version, is required for all conversions.

- 1 Start a target version QAD Standard Edition session.
- 2 Type `utsequp.p` at any menu-level prompt and press Go.
- 3 On completion, close the QAD Standard Edition session.

### User Group Length Conversion (8.5 – eB2)

User groups in are limited to 8 characters in length. Use the User Group Conversion utility to convert existing group name lengths to the correct length and to update security features that use groups, such as menus and sites. Run this program only after all other conversions have been run.

- 1 In MFG/UTIL, select Update User Group Lengths from the Conversion menu.
- 2 You are prompted to continue. Choose No to cancel the process; choose Yes to proceed with the user group conversion.
- 3 A series of messages is displayed as the program collects data about groups. Press OK to continue at each message.

- 4 As the process discovers group names longer than 8 characters, it displays the names and prompts you to enter an 8-character replacement. Choose OK for each.
- 5 After the last group name is changed and you choose OK, the program updates all group security features.

## Global Shipping Conversion (8.5)

Complete these steps if you plan to implement Global Shipping:

- 1 Each pre-shipper, shipper, and master bill of lading that cannot be renumbered must have a valid NRM sequence. To be considered valid, a shipping document number must match the format of an NRM sequence of the appropriate dataset—as though the NRM sequence was used initially to issue the number. Create as many NRM sequences as necessary to account for all existing pre-shipper, shipper, and master bill of lading numbers that cannot be renumbered.  
**Note** Shipping documents with numbers that do not match a valid NRM sequence are renumbered by the conversion utility.
- 2 The conversion creates company address records for all shipping sites without corresponding address records. All fields in the new address records are copied from the default company address specified in Sales Order Control (7.1.24). To use different company addresses, create new address records prior to running the conversion or edit the address records after the conversion.

See *User Guide: Manager Functions*.

## Flow Scheduling (9.0 – eB)

If you have set up generalized codes for the Purchase/Manufacture field, you must add W (flow) and (L) line manufactured as valid codes for field `pt_pm_code` using Generalized Codes Maintenance (36.2.13). You can modify Purchase/Manufacture codes for existing items one at a time using item maintenance functions (1.4.1, 1.4.7, and 1.4.17), or use a batch load file to update some or all of them automatically.

## European Accounting Conversion (8.5 – eB)

The EA conversion routine can, depending on what is set up in the source database, create address master records (`ad_mstr`) with address codes prefixed BK and then a six-digit sequence number. Use Address Code Change (2.11) to update records after performing the conversion.

The conversion may also (depending on the source data) create inventory movement code master records with a transaction type of UNKNOWN. Correct these to a valid current transaction type after conversion.

## Migrate Freight Information (eB – eB2)

The Migrate Freight Information (36.25.71) utility (`utfrtrls.p`) must be run if you are upgrading from eB Service Pack 4 or higher. This utility updates the fields `so_manual_fr_terms` and `sod_manual_fr_list` with values of `so__qadl04` and `sod__qadl02` respectively and reinitializes `so__qadl04` and `sod__qadl02` to No.

## Running System Utilities

Prior to using your new system for production, run the following programs from the menu command line in your new QAD Standard Edition application.

- `uttoken.p` updates the transformation variable master with the most recent tokens, including DOMAIN. Without running this program, document exports and imports fail. (Formerly `updtoken.p`.)
- `utrplpd.p` updates the Trading Partner Character and Integer Parameter Descriptions. Without running this program, any document export where the QAD Standard Edition Definition Version is not equal to 1 errors out.
- `uxkbcrds.p` re-processes all of the ship transactions for a kanban card where backflush of components was set to yes, and the card was in a SHIP status. This ensures that the backflush of components would not be missed. Run only for conversions from eB2 to QAD 2008 Standard Edition or later.
- Beginning with 2010 SE, you must use the `utinloup.p` utility to update the Location field in 1.4.16 Item-Site Inventory Data if the field is empty. This will prevent a large number of Location Does not Exist errors. To run the utility, go to the Standard Edition release menu and select 1.1.25.1 Inventory Location Update (`utinloup.p`).

## Restoring Custom Default Data

After you have completed the conversion, follow these steps to restore your custom changes to the QAD Standard Edition default data.

See “Preserving Custom System Data” on page 17.

### Custom Menus and Messages

You must reenter your custom menu and message information into the target version. To help identify what your custom changes were, you should have printed the following reports from MFG/UTIL:

- Menu Detail Report (`svmndrep`)
- Message Master Report (`svmsgrep`)
- Language Detail Report (`svlndrep`)
- Language Master Report (`svlngrep`)

### Custom Browse Updates

If you created custom browses for your source database, you can reassign your custom browses to the correct fields and procedures, and reassign them to menu locations, in the following steps. These steps assume you have recorded your custom browse settings from the source database.

- 1 Open Drill Down/Lookup Maintenance (36.20.1). For each custom drill-down record that references a browse, follow these steps to reassign the custom browse.
- 2 Enter the browse type, Drill Down or Lookup. Enter the Field Name and Calling Procedure as necessary and enter the custom browse file name in Procedure to Execute. Press Go.

- 3 Enter label and description information. Press Go to save.

Fig. 6.1

Drill Down/Lookup Maintenance (36.20.1)

| mgdlfht.p 2+ 36.20.1 Drill Down/Lookup Maintenance 10/07/03                                                                                                                                                                  |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Drill Down/Lookup: Drill Down<br>Field Name:<br>Calling Procedure: 1.4.1<br>Procedure To Execute: xxit091.p                                                                                                                  |  |
| Language: US<br>Term: CUSTOM_ITEM_DRILL-DOWN<br>Long Label: <u>custom item drill down</u><br>Medium Label: <u>cstmItemDrillDown</u><br>Short Label: <u>CstItems</u><br>Stacked Label: <u>cust!item</u><br>Description: _____ |  |

- 4 If you replaced a browse on the menu with a custom browse, open Menu Substitution Maintenance (36.20.6) and reenter your source version custom menu substitutions.

Fig. 6.2

Menu Substitution Maintenance (36.20.6)

| mgmsmt.p b+ 36.20.6 Menu Substitution Maintenance 10/07/03          |  |
|---------------------------------------------------------------------|--|
| Execution File: 1.5.5                                               |  |
| New Execution File: <u>xxit091.p</u><br>Selection Label Term: _____ |  |

- 5 Compile each browse program using MFG/UTIL.
  - a Create a compile list file with a name such as `utbrowse.wrk`. This should list all the custom browse programs to recompile.
  - b Launch MFG/UTIL.
  - c Select Compile Procedures from the Programs menu.
  - d Complete the dialog box, entering the new compile list file name, `utbrowse.wrk`, and choose Compile.

For information on compiling with MFG/UTIL, see the installation guide for your database.

## Loading Online Help

Complete the following instructions to load the online help.

### Default Target Version Help

Use the following to load target field and procedure help:

- 1 Start a target version session and select Field Help Load (36.4.19).
- 2 In the Language field, enter the language code.

- 3 Skip to the Field Help Load File field. Enter the language directory followed by the help file `fieldhlp.fhd`. For example, for US English, you would enter:

`TVInstallDir/us/fieldhlp.fhd`

- 4 Accept the default value in the following field:

`Skip loading help with lower status: yes`

- 5 Press Go to begin the load process. As the load proceeds, the number of records read and loaded displays on the screen.
- 6 To implement multiple languages, repeat the preceding steps for each language. In step 3, specify the `fieldhlp.fhd` help file found in the two-letter language code subdirectory below `TVInstallDir`.

For example, to implement French, you would load the `TVInstallDir/fr/fieldhlp.fhd` help file.

## Custom Source Version Help

To load custom online help dumped from your source version database:

- 1 Start a target version session and select Field Help Load (36.4.19).
- 2 Enter the language code in the Language field.
- 3 Enter `user` as the beginning and ending range in the Text Type and To fields.
- 4 Enter the field help dump file name you specified in “Dump Custom Help” on page 19.
- 5 Press Go to begin the load.

# GTM Conversions

Use this chapter to convert to the Global Tax Management (GTM) system.

***GTM Conversions Summary***    **76**

***Converting VAT Taxes to GTM***    **77**

***Converting US Taxes to GTM***    **90**

***Converting to GTM From No Taxes***    **107**

***Converting Canadian Taxes to GTM***    **108**

## GTM Conversions Summary

In prior releases, four tax processing systems were supported:

- Value-added tax (VAT)
- United States (US) taxes
- Canadian taxes
- Global Tax Management (GTM)

**Note** Some companies may not have implemented any tax system, because they were using an external tax package or had some other alternate method for tracking taxes. In this case, some preparation is still required to convert to GTM and continue without a tax system. See “Converting to GTM From No Taxes” on page 107.

Of the four systems, GTM offers the most precise calculations and the greatest flexibility for calculating taxes for multiple countries. Therefore, regional tax system is no longer supported.

QAD supplies programs with GTM to automate most conversion tasks (Table 7.1). These programs generate GTM codes and update existing MFG/PRO records. They also create records required for tax reporting.

**Table 7.1**  
GTM Conversion Programs

| Menu Number | Program                 |
|-------------|-------------------------|
| 2.13.22.1   | VAT to GTM–Setup        |
| 2.13.22.2   | VAT to GTM–Masters      |
| 2.13.22.3   | VAT to GTM–Transactions |
| 2.13.22.5   | USA to GTM–Setup        |
| 2.13.22.6   | USA to GTM–Masters      |
| 2.13.22.7   | USA to GTM–Transactions |
| 2.13.22.9   | CAN to GTM–Setup        |
| 2.13.22.10  | CAN to GTM–Masters      |
| 2.13.22.11  | CAN to GTM–Transactions |

## Pre-conversion Planning

To save time and reduce the likelihood of errors, address the following issues before you start the GTM conversion process:

- Timing

Perform the conversion any time in transaction processing. You do not have to close open transactions or post transactions to the general ledger beforehand. However, for a clearer division of reporting, consider converting at the beginning of a new financial period.

To prevent record-contention conflicts, run the conversion programs only when no other users are on the system.

**Note** Practice running the conversion on a copy of your live database. You can identify problems in existing records, as well as familiarize yourself with the conversion process.

- Records to Convert

Determine the range of records to convert. Master records such as customers and items are converted first, followed by transaction records. Records must be converted in the order in which their selection options display on the conversion screen. Finally, transactions that are prerequisites for other transactions must be converted first. For example, purchase order receipts must be converted before their respective vouchers.

The conversion programs select records by number, not creation date or effective date. To convert records for a specific date range, specify the first record number for the starting date and/or the last record number for the ending date.

The conversion programs do not perform cross-checks on your selection of records to convert. For example, for accounts payable, they do not verify that selected payment records are the ones associated with the selected voucher records.

- Code Naming Conventions

Each conversion has default naming conventions for GTM tax classes, tax zones, and tax environments. Review these and decide if they are what you want.

- Integration of GTM Enhancements

The objective of the conversion is to move your existing tax processing configuration into GTM. You must complete the conversion before you can incorporate new GTM features. There are two reasons for this. First, your current configuration does not have the data to support these features. Second, some of the conversion subprograms expect to encounter specific data values. They will not run correctly if you change these values prematurely.

- Custom Programming

For some situations, custom programming is required. An example of such a situation is the need to merge two VAT class codes to one GTM tax class code without using GTM tax usage codes.

## Post-conversion Procedures

Once you complete the conversion, you still have to exercise some controls to ensure a clean division for pre- and post-GTM reporting:

- Handling of Closed Transactions

Closed transactions that were not included in the conversion should never be reversed or deleted once you start using GTM.

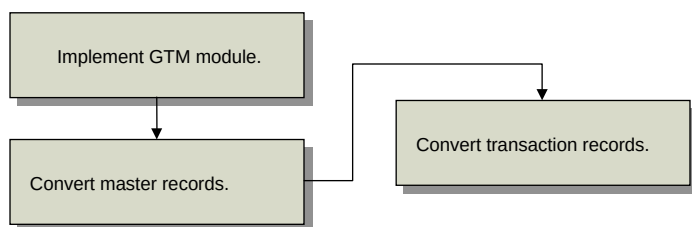
- Effective Date for Tax Reports

Tax reports should be printed with a post-conversion tax date, to exclude transactions you did not bring into GTM.

## Converting VAT Taxes to GTM

This section describes converting to GTM from MFG/PRO's VAT system.

**Fig. 7.1**  
VAT to GTM Conversion Process



The VAT to GTM conversion translates VAT data to GTM equivalents and updates existing MFG/PRO records. Figure 7.1 summarizes the conversion work flow, which revolves around three sets of activities.

*Implementing GTM.* Implementing GTM for VAT, you make planning decisions and then run a setup program. How this program works depends on whether a country is a member of the European Community. See page 78.

*Converting Master Records.* Run a program that populates database tables for customer and supplier addresses, items, product lines, and other master records with GTM data values. See page 82.

*Converting Transaction Records.* Run a second program that populates transaction records. All transactions subject to tax are affected, including sales, purchasing, accounts payable, accounts receivable, and service/support management. See page 85.

**Important** After each of these activities, review the corresponding reports and audit trails. Mistakes can be pervasive and costly.

Table 7.2 lists the programs used during the conversion.

**Table 7.2**  
Programs Used to Convert VAT to GTM

| Activity                       | Conversion Programs                 |
|--------------------------------|-------------------------------------|
| Implementing GTM               | Country Code Maintenance (2.14.1)   |
|                                | VAT to GTM–Setup (2.13.22.1)        |
| Converting master records      | VAT to GTM–Masters (2.13.22.2)      |
| Converting transaction records | VAT to GTM–Transactions (2.13.22.3) |

## Implementing GTM

An automated setup program can create most of the codes you need to implement GTM, based on how your VAT taxes are defined. Before executing this program, you should understand the options it provides and the default logic it uses.

## Country Codes and Tax Environments

The first step in implementing VAT taxes in GTM is to ensure that all countries are defined in Country Code Maintenance (2.14.1). Countries that are part of the European Community must have the EC field set to Yes. This is important because two options are available during the automated setup:

- 1 You can create tax zones and tax environments with countries summing into one of two predefined tax zones: union and non-union. To do this, you must specify a code representing the union. By default, this is EU. The system then creates two tax zones—EU and NON-EU. These zones correspond to special country code values of ~1 (EU) and ~0 (NON-EU).

This approach results in a minimum number of tax environments:

- One environment for each country defined in the country master.
- IN-EU for transactions within the union but outside the borders of one country.
- FROM-EU for transactions between a member of the union and a nonmember.
- TO-EU for transactions from a nonmember to a member of the union.
- NON-EU for transactions between two countries that are both nonmembers of the union.

- 2 You can create tax zones and environments based on each defined country without summing into a union. This option results in the maximum number of tax environments—one for each combination of ship-from and ship-to countries. If, for example, you do business with 10 countries, 100 tax environments are created.

If you choose this option, you do not need to specify a union code, and the setup program does not create the EU and NON-EU zones or the ~1 and ~0 countries.

## Defining Custom Tax Class and Usage Codes

By default, the conversion setup generates tax classes that correspond to your VAT classes, without associated GTM tax usage codes. You can override this by creating your own map for the setup program and specifying it in the Class File field. The same class file is also referenced in the programs that convert master data and transaction records.

**Fig. 7.2**  
Class File in VAT to GTM–Setup (2.13.22.1)

| txvatcnv.p b*                                                |                                | 2.13.22.1 VAT to GTM – Setup                | 05/09/00     |
|--------------------------------------------------------------|--------------------------------|---------------------------------------------|--------------|
| Class file for<br>custom Tax Class<br>and Tax Usage<br>codes | Delete Previous GTM:           | no                                          |              |
|                                                              | Convert VAT Masters:           | no                                          |              |
|                                                              | Country Code:                  |                                             |              |
|                                                              | Union Code:                    | EU (blank to use country code combinations) |              |
|                                                              | Last Tax Code:                 | EU000000                                    |              |
|                                                              | Generated Separator:           | =                                           |              |
|                                                              | Class File:                    |                                             |              |
|                                                              | Display Status:                | no                                          |              |
|                                                              | From union country             | To same union country                       | Taxable: yes |
|                                                              |                                | To different union country                  | Taxable: no  |
|                                                              | To non-union country           | Taxable: no                                 |              |
| From non-union country                                       | To same non-union country      | Taxable: no                                 |              |
|                                                              | To different non-union country | Taxable: no                                 |              |
|                                                              | To union country               | Taxable: no                                 |              |
|                                                              | Output:                        |                                             |              |
|                                                              | Batch ID:                      |                                             |              |

You should create a class file if:

- Your company plans to change tax class codes during the conversion.

- Within a tax class, a company can be taxed based on its nature of operation or the way it intends to use an item. In GTM, these conditions are identified by tax usage codes.

The class file is an ASCII file with text strings in the following format:

```
"Current VAT Class" "GTM Tax Class" "GTM AP Tax Usage" "GTM AR Tax Usage"
```

GTM tax classes are a maximum of three characters, and tax usage codes are eight characters. An unused optional value is represented by a null string (" " or "").

The class file can have any name or extension. However, code values in .csv files must be separated by commas instead of blank characters. The file must be located in the home directory for the Progress session.

**Note** A .csv file is a Windows comma-separated value file format for saving values recorded in a spreadsheet.

The class file accommodates companies that use different tax class and/or tax usage codes for AP and AR processing. If you use one set of codes for both kinds of tax processing, simply specify the same usage code for both.

**Example** Your current VAT classes are 1 and 2. You want to map VAT class 1 to GTM tax class A, tax usage code FOOD, and VAT class 2 to GTM tax class B, tax usage DRUG.

```
"1" "A" "FOOD" "FOOD"
"2" "B" "DRUG" "DRUG"
```

AP and AR usage codes are applied differently during the conversion to master records and transactions.

**Table 7.3**  
AP and AR Usage Codes

| Usage Code     | Applied to...                                                                                                                                                                                                          |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AP Usage Codes | The master conversion applies AP usage codes to supplier records. The transaction conversion uses them to update purchasing and accounts payable records.                                                              |
| AR Usage Codes | The master conversion applies AR usage codes to customers, warranty types, and contract types. The transaction conversion uses them to update sales, accounts receivable, and service/support management transactions. |

## Processing Logic

VAT to GTM–Setup creates records as described in Table 7.4.

**Table 7.4**  
New GTM Records

| Type of Record   | Explanation                                                                                                                                              |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tax zones        | Based on the value of Union Code, setup builds the tax zone hierarchy for EU and non-EU countries in your current system or tax zones for all countries. |
| Tax types        | Setup creates a tax type of VAT and NON-TAX.                                                                                                             |
| Tax environments | Based on the value of Union Code, setup generates sums-into tax environments or environments for all ship-to/ship-from country combinations.             |
| Tax rates        | Based on VAT rates, setup generates tax rates for the tax jurisdictions and percentages used in your current system, as well as a nontaxable tax rate.   |

| Type of Record                           | Explanation                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tax classes                              | By default, setup generates tax classes based on your current VAT classes and a NOT-TAX class for nontaxable transactions.<br><br>To create different classes, define a class file (see “Defining Custom Tax Class and Usage Codes” on page 79).                                                                                                                                                              |
| Tax usages                               | By default, setup does not generate tax usages. However, you can create these with a class file.                                                                                                                                                                                                                                                                                                              |
| Country code                             | The setup generates a record for the default country code you specify when you run the setup. If you enter a union code, setup creates ~1 and ~0 country codes.                                                                                                                                                                                                                                               |
| Company addresses and address list types | In GTM, company sites require a corresponding company address record because taxes are calculated by address, not site. The setup verifies that each company site has an address record and creates any missing ones, along with any needed address list type records. The setup also creates a ~taxes address record to provide a default tax address whenever a transaction is missing a company site code. |

## GTM Control Settings

Setup defines Global Tax Management Control (2.13.24) as described in Table 7.5.

**Table 7.5**

Updates to GTM Control Settings

| Field                   | Explanation                                |
|-------------------------|--------------------------------------------|
| Country Code            | Value specified in VAT to GTM–Setup        |
| Tax Method              | 01                                         |
| Tax-By-Line             | No                                         |
| Accrue Tax at Receipt   | No                                         |
| Discount Tax at Invoice | Same setting as in VAT Control (2.15.2.24) |
| Discount Tax at Payment | Same setting as in VAT Control (2.15.2.24) |
| Last Tax Code           | Value specified in VAT to GTM–Setup        |

## VAT to GTM–Setup

Based on your implementation decisions, use VAT to GTM–Setup (2.13.22.1) to set up GTM for VAT tax processing.

**Fig. 7.3**

VAT to GTM–Setup (2.13.22.1)

txvatcnv.p b+      2.13.22.1 VAT to GTM - Setup      05/09/00

---

Delete Previous GTM: no  
 Convert VAT Masters: no

Country Code: \_\_\_\_\_  
 Union Code: EU (blank to use country code combinations)  
 Last Tax Code: EU000000  
 Generated Separator: -  
 Class File: \_\_\_\_\_  
 Display Status: no

From union country      To same union country      Taxable: yes  
                                  To different union country      Taxable: no  
                                  To non-union country      Taxable: no  
 From non-union country      To same non-union country      Taxable: no  
                                  To different non-union country      Taxable: no  
                                  To union country      Taxable: no

Output:  
 Batch ID:

*Delete Previous GTM.* This option determines whether the setup deletes previously created GTM records from the database. If you select this option, the setup deletes tax zones, tax types, tax environments, transaction tax details, and other GTM records.

- Enter No if you have not yet converted your database to GTM.
- Enter Yes to clean up the database if it contains GTM records from unsuccessful conversion or installation attempts.

**Convert VAT Masters.** This option determines whether setup generates GTM records based on country codes and VAT classes.

- Enter Yes to create GTM records corresponding to VAT classes.
- Enter No if you only want to delete previous GTM records and do not want the setup program to generate new GTM records.

**Country Code.** Enter the default country code for the GTM control program.

**Union Code.** Enter a three-character code (default is EU) representing the European Union if you want countries to sum into a union and non-union zone. Leave blank if you want tax environments to be created for each combination of ship-to and ship-from countries.

**Last Tax Code.** Enter a value to update the corresponding field in the Global Tax Management Control. In GTM, tax codes identify individual tax rates. Codes are generated sequentially based on the value of Last Tax Code in the GTM control program.

The default Last Tax Code is the union code followed by zeros. For example, for union code EU, the default Last Tax Code is EU000000. This value is recommended if you specified a value in Union Code.

If you are not summing into a union code, enter the default country code followed by zeros.

**Generated Separator.** Enter a character to be used as a separator in system-generated tax zones and environments. Using a separator can improve the readability of the component elements of these codes.

**Note** The system-generated nontaxable tax type is NON-TAX, regardless of the separator you specify.

The default separator is the dash (–), but you can enter any character. A sample GTM code that uses the dash separator is PAR–FR for Paris, France. If you do not want to use separators, enter blank. However, you cannot use blank as a separator character.

**Class File.** To provide custom mapping of VAT classes to GTM classes and usage codes, specify an ASCII file with conversion information. See “Defining Custom Tax Class and Usage Codes” on page 79.

**Display Status.** This setting determines whether the system displays status messages online during the conversion. These messages list database tables and their indexes as they are converted. If you select this option, messages display on the screen and the printed report.

**Taxable.** Enter the appropriate values for the six possible combinations of transactions between EC countries and non-EC countries. Yes indicates the transaction is taxable.

## Converting Master Records

Once you finish implementing VAT processing in GTM, the next activity is to update tax settings in the following master records:

- Suppliers
- Trailer codes
- Customers
- Service categories

- Product lines
- Service agreement terms
- Items

GTM has additional fields and may require new values for existing fields.

### VAT to GTM–Masters

To convert master records, run VAT to GTM–Masters (2.13.22.2).

**Fig. 7.4**

VAT to GTM– Masters (2.13.22.2)

| txvatmst.p b*            |     | 2.13.22.2 VAT to GTM - Masters |  | 05/09/00  |  |
|--------------------------|-----|--------------------------------|--|-----------|--|
|                          | All | From:                          |  | To:       |  |
| Suppliers:               | no  |                                |  |           |  |
| Customers:               | no  |                                |  |           |  |
| Countries For Addresses: | no  |                                |  |           |  |
| Zones For Addresses:     | no  |                                |  |           |  |
| Product Lines:           | no  |                                |  |           |  |
| Items:                   | no  |                                |  |           |  |
| Trailer Codes:           | no  |                                |  |           |  |
| Service Categories:      | no  |                                |  |           |  |
| Service Agreement Terms: | no  |                                |  |           |  |
| Class File:              |     |                                |  |           |  |
| Display Status:          | no  |                                |  | Output:   |  |
|                          |     |                                |  | Batch ID: |  |

In addition to updating the tax settings in the master records, this program assigns tax zone codes to supplier, customer, and company address records. For verification of changes, the program generates an audit trail.

For each type of record, you can convert all records, a range of records, or individual records. The program converts records in the same order as the options on the screen. For separate audit trails, run the report separately for each type of record.

If you created a class file during the setup step, specify its name in the Class File field. Display status, output, and Batch ID are the same as in the setup program.

See page 79.

### Master Conversion Audit Trail

The master conversion prints a report of changed records. The format varies depending on the records included in the conversion. For each group of converted records, the report shows the record number and name followed by the before and after tax information, such as country code, tax zone code, taxable status, whether tax is included in item amounts, tax class, and tax usage.

Groups of converted records are printed in the same order as the screen selection criteria, and each group is separated by a page break. Warning and error messages identify potential conversion problems.

If you specified a class file, the report prints the VAT class and the corresponding GTM tax class and tax usage if any.

Figure 7.5 and Figure 7.6 show representative audit trail formats.

**Fig. 7.5**  
Customer Audit Trail

| Processing: Customers                 |        |     |         |     |         |          |
|---------------------------------------|--------|-----|---------|-----|---------|----------|
| Address Name                          |        |     | Taxable | Tax | In TxC  | TaxUsage |
| 10000001 Consolidated Industries Ltd. | Before | No  | No      | E   | 1-P-MFG |          |
|                                       | After  | No  | No      | E   | 1-P-MFG |          |
| 10000002 Office Automation B.V.       | Before | Yes | No      | H   | 1-P-MFG |          |
|                                       | After  | Yes | No      | H   | 1-P-MFG |          |
| 10000003 MMB Verkehrssysteme GmbH     | Before | Yes | No      | G   | 1-P-MFG |          |
|                                       | After  | Yes | No      | G   | 1-P-MFG |          |

**Fig. 7.6**  
Countries for Addresses Audit Trail

| Processing: Countries For Addresses   |        |    |      |                |  |  |
|---------------------------------------|--------|----|------|----------------|--|--|
| Address Name                          |        |    | Ctry | Country        |  |  |
| 10000001 Consolidated Industries Ltd. | Before |    |      | United Kingdom |  |  |
|                                       | After  | UK |      | United Kingdom |  |  |
| 10000002 Office Automation B.V.       | Before |    |      | Netherlands    |  |  |
|                                       | After  | NL |      | Netherlands    |  |  |
| 10000003 MMB Verkehrssysteme GmbH     | Before |    |      | Germany        |  |  |
|                                       | After  | D  |      | Germany        |  |  |

## Troubleshooting the Master Conversion

The error messages in the audit trail identify conditions you should analyze and address before you convert transactions. Table 7.6 lists some common problems along with explanations. Before you make corrections, restore the database from backup.

**Warning** Do not proceed to the transaction conversion until the master conversion audit trail is free of errors.

**Table 7.6**  
Troubleshooting the Master Conversion

| Error                                                         | Explanation                                                                                                |
|---------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Tax class cannot be converted.                                | Class file does not contain VAT class that matches the one in the master record.                           |
| Blank tax class not allowed.                                  | VAT class is blank in the class file.                                                                      |
| Tax class cannot exceed 3 characters (xxx).                   | VAT class in the class file is longer than three characters. Message shows the first three characters.     |
| Tax class does not exist (x).                                 | VAT class in the class file not in the VAT master.                                                         |
| Tax class is not unique (x).                                  | VAT class occurs in multiple places in the class file.                                                     |
| Tax class does not exist (xxx).                               | GTM tax class in the class file does not exist in the GTM tax class master.                                |
| Tax usage cannot exceed 8 characters (xxxxxxxx).              | GTM tax usage in the class file is longer than eight characters. Message shows the first eight characters. |
| Tax usage does not exist (xxxxxxxx).                          | GTM tax usage in the class file does not exist in the GTM tax usage master.                                |
| Tax class/tax usage combination is not unique (xxx xxxxxxxx). | GTM tax class and tax usage combination occurs in multiple places in the class file.                       |

**Note** x, xxx, and xxxxxxxx are placeholders for the actual codes displayed in the error message.

## How the Conversion Changes Master Records

The following is provided to assist developers and others who require technical information on how the master conversion updates the database.

The menu-level program for VAT to GTM–Masters is `txvatmst.p`. This program calls subprograms that set the GTM tax values in the individual database tables. These programs can set the existing VAT class value or retrieve an alternate value from a class file.

Table 7.7 lists the affected database tables and summarizes the changes.

**Table 7.7**  
Changes to Master Records

| Table    | Summary of Changes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ad_mstr  | In supplier records, <code>txvatvd.p</code> sets <code>ad_taxable</code> from <code>vd_taxable</code> . It also sets <code>ad_taxc</code> and <code>ad_tax_usage</code> from <code>ad_taxc</code> or from the class file with AP usage if any.<br><br>In customer records, <code>txvatcm.p</code> sets <code>ad_taxable</code> from <code>cm_taxable</code> and <code>ad_tax_in</code> from <code>cm_tax_in</code> . It also sets <code>cm_taxc</code> , <code>ad_taxc</code> , and <code>ad_tax_usage</code> from <code>cm_taxc</code> and from the class file with AR tax usage if any.<br><br>In all address records, <code>txvatct.p</code> sets <code>ad_ctry</code> from <code>ad_country</code> and vice versa. <code>txvatzn.p</code> calls <code>txtxzget.p</code> to set <code>ad_tax_zone</code> . |
| fsc_mstr | <code>txvatfsc.p</code> sets <code>fsc_taxc</code> from <code>fsc_taxc</code> or from the AR tax usage if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| pl_mstr  | <code>txvatpl.p</code> sets <code>pl_taxc</code> from <code>pl_taxc</code> or from the class file if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| pt_mstr  | <code>txvatpt.p</code> sets <code>pt_taxc</code> from <code>pt_taxc</code> or from the class file if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| sv_mstr  | <code>txvatsv.p</code> sets <code>sv_taxc</code> from <code>sv_taxc</code> or from the class file with AR tax usage if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| trl_mstr | <code>txvattrl.p</code> sets <code>trl_taxc</code> from <code>trl_taxc</code> or from the class file if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

## Converting Transaction Records

Once you finish converting master records, you can convert the following transaction records:

- Purchase orders and receipts
- Accounts payable vouchers and payments
- Service contracts, calls, and return material authorizations
- Sales quotes and orders
- Accounts receivable memos, invoices, and payments

In GTM, every transaction subject to tax has a transaction tax detail record. This record stores the information used to calculate tax. It also separates the tax into component elements such as recoverable and non-recoverable amounts.

**Note** If you already have GTM transaction records in the database when you perform transaction conversion, the conversion process updates them using the current default tax values. Values replaced in these records include tax environment, class, usage, and so on.

## VAT to GTM—Transactions

To convert existing transaction records so they are accessible in GTM, run VAT to GTM—Transactions (2.13.22.3).

**Fig. 7.7**

VAT to GTM— Transactions (2.13.22.3)

| txvattrn.p b*      |           | 2.13.22.3 VAT to GTM - Transactions |  | 05/09/00  |  |
|--------------------|-----------|-------------------------------------|--|-----------|--|
|                    | All       | From:                               |  | To:       |  |
| Purchasing:        | <u>no</u> |                                     |  |           |  |
| AP Vouchers:       | <u>no</u> |                                     |  |           |  |
| AP Payments:       | <u>no</u> |                                     |  |           |  |
| Service Contracts: | <u>no</u> |                                     |  |           |  |
| Service Calls:     | <u>no</u> |                                     |  |           |  |
| RMA Orders:        | <u>no</u> |                                     |  |           |  |
| Sales Quotes:      | <u>no</u> |                                     |  |           |  |
| Sales Orders:      | <u>no</u> |                                     |  |           |  |
| AR Memos:          | <u>no</u> |                                     |  |           |  |
| AR Invoices:       | <u>no</u> |                                     |  |           |  |
| AR Payments:       | <u>no</u> |                                     |  |           |  |
| Class File:        |           |                                     |  |           |  |
| Display Status:    | <u>no</u> |                                     |  | Output:   |  |
|                    |           |                                     |  | Batch ID: |  |

In addition to updating transactions, this program generates an audit trail for verification of changes.

You can convert all records, a range of records, or individual records. The program converts records in the same order they display on the screen.

**Note** In some cases, the record sequence is important. Purchasing transactions must be converted before accounts payable vouchers and vouchers before payments. Accounts receivable memos and invoices must be converted before payments.

If you created a class file during the setup step, specify its name in the Class File field. Display status, output, and Batch ID are the same as in the setup program.

See page 79.

## Transaction Audit Trail

The transaction conversion prints a report of changed records. The format varies depending on the records included in the conversion. For each group of converted records, the report shows the transaction number and name followed by the before and after tax information for each line item, such as taxable status, tax environment, tax class, and tax usage. Groups of converted records are printed in the same order as the screen selection criteria, and each group is separated by a page break.

Warning and error messages identify potential conversion problems. Messages that appear at the end of a transaction apply to the entire transaction; those that appear between the Before and After line apply only to that line. If you specified a class file, the report prints the VAT class and the corresponding GTM tax class and tax usage if any.

Figure 7.8 and Figure 7.9 show representative audit trail formats.

**Fig. 7.8**  
Purchasing Audit Trail

| Processing: Purchasing |          |    |        |     |     |          |       |     |            |
|------------------------|----------|----|--------|-----|-----|----------|-------|-----|------------|
| Order                  | Receiver | Ln |        | Tax | TxC | TaxUsage | Tax   | Env | prh_tax_at |
| -----                  |          |    |        |     |     |          |       |     |            |
| 01104533               |          |    | Before | No  |     |          |       |     |            |
|                        |          |    | After  | No  | E   |          | BE-NE |     |            |
|                        |          | 1  | Before | Yes | e   |          |       |     |            |
|                        |          |    | After  | Yes | E   |          | BE-NE |     |            |
|                        | RC1290   | 1  | Before | e   |     |          |       | E   |            |
|                        |          |    | After  | E   |     |          | BE-NE | Yes |            |

**Fig. 7.9**  
Service Calls Audit Trail

| Processing: Service Calls |         |      |         |        |     |     |          |        |     |
|---------------------------|---------|------|---------|--------|-----|-----|----------|--------|-----|
| Call ID                   | Call/SR | Line | Record  |        | Tax | TxC | TaxUsage | Tax    | Env |
| -----                     |         |      |         |        |     |     |          |        |     |
| CA127                     |         |      | Call    | Before | No  | 0   |          |        |     |
|                           |         |      |         | After  | No  | 0   | 1-P-MFG  | GER-NE |     |
|                           | CA127   | 1    | Item    | Before | No  | 0   |          |        |     |
|                           |         |      |         | After  | No  | 0   | 1-P-MFG  | GER-NE |     |
|                           | CA127   | 1    | Billing | Before | No  | 0   |          |        |     |
|                           |         |      |         | After  | No  | 0   | 1-P-MFG  | GER-NE |     |

## Troubleshooting Transaction Conversion

The warning and error messages in the audit trail identify conditions you should analyze and address before you resume live GTM processing. Table 7.8 lists some common problems along with explanations. Before you make corrections, restore the database from backup.

**Warning** Do not resume live processing until the transaction conversion audit trail is free of errors.

In addition to examining the audit trail, you should review the Tax Detail by Transaction Report (2.13.15.3). This report shows the tax environments, tax types, and tax amounts for the converted records. Verify that tax calculations are what you expect.

**Note** Converted transactions may have minor differences in before/after tax amounts. These can occur because GTM uses a different calculation algorithm or rounding method than your current system. To synchronize the general ledger with the converted transactions, record adjusting entries.

**Table 7.8**  
Troubleshooting the Transaction Conversion

| Error                                     | Explanation                                                                                                                                        |
|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Detail tax environment must match header. | In accounts payable vouchers and accounts receivable debit/credit memos, the tax environment must be the same in both the header and detail lines. |

**Warning** Do not correct transaction records programmatically. This approach often causes additional problems.

To eliminate ambiguity, the audit trail shows before and after values for purchasing, accounts payable, and accounts receivable records by their Progress database field name, not their screen label. For example, the audit trail displays voucher line types in the vod\_type column.

Use Table 7.9 to Table 7.13 to interpret audit trails for the transaction conversion. These tables summarize before and after tax values.

**Note** In these tables, quotation marks indicate an untranslatable value.

**Table 7.9**

VAT to GTM, Purchasing Transactions

| Status     | Tax System | pod_taxable | prh_tax_at       |
|------------|------------|-------------|------------------|
| Taxable    | VAT        | Yes         | VAT class        |
|            | GTM        | Yes         | “Yes”            |
| Nontaxable | VAT        | No          | “0” <sup>a</sup> |
|            | GTM        | No          | Blank            |

a. First VAT class with a zero percentage.

**Table 7.10**

VAT to GTM, AP Voucher Receiver Lines

| Status     | Amt              | Tax System | Tax | TxC       | vod_type | vod_tax   | vod_tax_at |
|------------|------------------|------------|-----|-----------|----------|-----------|------------|
| Taxable    | Item             | VAT        | No  | VAT class | “R”      | Blank     | VAT class  |
|            |                  | GTM        | Yes | Tax class | “R”      | Blank     | “Yes”      |
|            | Tax              | VAT        | No  | Blank     | Blank    | VAT class | Blank      |
|            |                  | GTM        | No  | Blank     | “T”      | “t”       | “No”       |
| Nontaxable | Item             | VAT        | No  | VAT class | “R”      | Blank     | VAT class  |
|            |                  | GTM        | No  | Tax class | “R”      | Blank     | Blank      |
|            | Tax <sup>a</sup> | VAT        | No  | Blank     | Blank    | VAT class | Blank      |
|            |                  | GTM        | —   | —         | —        | —         | —          |

a. The conversion deletes VAT tax lines resulting from nontaxable amounts.

**Table 7.11**

VAT to GTM, AP Voucher Memo Lines

| Status     | Amt  | Tax System | Tax | TxC       | vod_type | vod_tax   | vod_tax_at       |
|------------|------|------------|-----|-----------|----------|-----------|------------------|
| Taxable    | Item | VAT        | No  | Blank     | Blank    | Blank     | VAT class        |
|            |      | GTM        | Yes | Tax class | Blank    | Blank     | “Yes”            |
|            | Tax  | VAT        | No  | Blank     | Blank    | VAT class | Blank            |
|            |      | GTM        | No  | Blank     | “T”      | “t”       | “No”             |
| Nontaxable | Item | VAT        | No  | Blank     | Blank    | Blank     | “0” <sup>a</sup> |
|            |      | GTM        | No  | Tax class | Blank    | Blank     | “No”             |
|            | Tax  | VAT        | No  | Blank     | Blank    | VAT class | Blank            |
|            |      | GTM        | —   | —         | —        | —         | —                |

a. The conversion deletes VAT tax lines resulting from nontaxable amounts.

**Table 7.12**  
VAT to GTM, AR Invoices

| Status     | Amt              | Tax System | TxC       | ard_tax   | ard_tax_at       |
|------------|------------------|------------|-----------|-----------|------------------|
| Taxable    | Item             | VAT        | Blank     | VAT class | Blank            |
|            |                  | GTM        | Tax class | Blank     | Tax class        |
|            | Tax              | VAT        | Blank     | Blank     | VAT class        |
|            |                  | GTM        | Blank     | "t"       | "No"             |
| Nontaxable | Item             | VAT        | Blank     | Blank     | "0" <sup>a</sup> |
|            |                  | GTM        | Tax class | Blank     | Tax class        |
|            | Tax <sup>b</sup> | VAT        | Blank     | "0"       | Blank            |
|            |                  | GTM        | –         | –         | –                |

a. First VAT class with a zero percentage.

b. The conversion deletes VAT tax lines resulting from nontaxable amounts.

**Table 7.13**  
VAT to GTM, AR DR/CR Memos

| Status     | Amt              | Tax System | TxC       | ard_tax          | ard_tax_at |
|------------|------------------|------------|-----------|------------------|------------|
| Taxable    | Item             | VAT        | Blank     | Blank            | VAT class  |
|            |                  | GTM        | Tax class | Blank            | "Yes"      |
|            | Tax              | VAT        | Blank     | VAT class        | Blank      |
|            |                  | GTM        | Blank     | "t"              | "No"       |
| Nontaxable | Item             | VAT        | Blank     | Blank            | "0"        |
|            |                  | GTM        | Tax class | Blank            | "No"       |
|            | Tax <sup>a</sup> | VAT        | Blank     | "0" <sup>b</sup> | Blank      |
|            |                  | GTM        | –         | –                | –          |

a. The conversion deletes VAT tax lines resulting from nontaxable amounts.

b. First VAT class with a zero percentage.

### How the Conversion Changes Transaction Records

The following information is provided to assist developers and others who require technical information on how the transaction conversion updates the database.

The menu-level program for VAT to GTM–Transactions is `txvattrn.p`. This program calls subprograms that set the GTM tax values in the individual database records. For all transactions, the conversion also generates corresponding tax detail records in the `tx2d_det` database table.

When setting the GTM tax class value, these programs can set the existing VAT class value or retrieve an alternate value from a class file.

Table 7.14 lists the affected database tables and summarizes the changes.

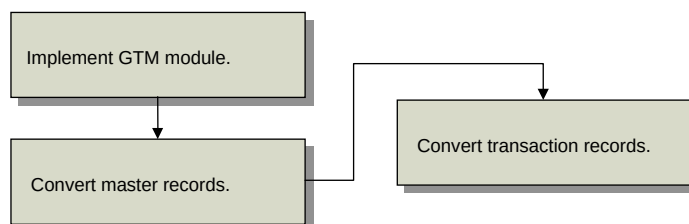
**Table 7.14**  
Changes to Transaction Records

| Tables   | Summary of Changes                                                                                                                                                                                                                                                                                                                  |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ard_det  | For debit/credit memos, txvatarm.p sets ard_tax, ard_tax_at, ard_taxc, and ard_tax_usage from the class file with AR usage if any. For invoices, txvatari.p sets ard_taxc and ard_tax_usage from the class file with AR tax usage if any, and ard_tax and ard_tax_at. Duplicate records for unique keys are merged into one record. |
| ar_mstr  | For debit/credit memos, txvatarm.p sets ar_tax_env.                                                                                                                                                                                                                                                                                 |
| ca_mstr  | txvatca.p sets ca_taxc and ca_tax_usage from ca_taxc or from the class file with AR tax usage if any. It also sets ca_tax_env using txtxeget.p.                                                                                                                                                                                     |
| idh_hist | txvatari.p sets idh_taxc and idh_tax_usage from idh_taxc or from the class file with AR tax usage if any. It also sets idh_tax_env using txtxeget.p.                                                                                                                                                                                |
| ih_hist  | txvatari.p sets ih_taxc and ih_tax_usage from ih_taxc or from the class file, with AR tax usage if any. It also sets ih_tax_env using txtxeget.p.                                                                                                                                                                                   |
| itm_det  | If itm_prefix is CA and itm_type is any value except INV, txvatca.p sets itm_taxc and itm_tax_usage from itm_taxc or from the class file with AR usage if any. It also sets itm_tax_env using txtxeget.p.                                                                                                                           |
| pod_det  | For inventory items, txvatpo.p sets pod_taxc and pod_tax_usage from pod_taxc or from the class file, with AP tax usage if any. For memo items, txvatpo.p sets pod_taxc from po_taxc and pod_tax_usage from po_tax_usage.                                                                                                            |
| po_mstr  | txvatpo.p sets po_tax_pct[1], po_tax_pct[2], and po_tax_pct[3] to 0. It sets po_tax_usage from ad_tax_usage and po_taxc from ad_taxc. It also sets po_tax_env using txtxeget.p.                                                                                                                                                     |
| prh_hist | For inventory items, txvatpo.p sets prh_taxc and prh_tax_usage from prh_taxc or from the class file, with AP tax usage if any. For memo items, txvatpo.p sets prh_taxc from pod_taxc and prh_tax_usage from pod_tax_usage. For all items, txvatpo.p also sets prh_tax_at from pod_taxable.                                          |
| qod_det  | txvatqo.p sets qod_taxc and qod_tax_usage from qod_taxc or from the class file with AR usage if any. If qo_taxable and qod_taxable are No and the quote is for an inventory item, txvatqo.p sets qod_taxc from pt_taxc. It also sets qod_tax_env.                                                                                   |
| qo_mstr  | txvatqo.p sets qo_tax_pct[1], qo_tax_pct[2], and qo_tax_pct[3] to 0. txvatqo.p also sets qo_taxc and qo_tax_usage from qo_taxc or from the class file with AR usage if any. It also sets qo_tax_env.                                                                                                                                |
| rma_mstr | txvatrma.p sets rma_taxc from rma_taxc or from the class file with AR usage if any.                                                                                                                                                                                                                                                 |
| sad_det  | txvatpsc.p sets sad_taxc and sad_tax_usage from sad_taxc or from the class file with AR usage if any. txvatpsc.p sets sad_tax_env from sa_site and sa_taxc using txtxeget.p.                                                                                                                                                        |

## Converting US Taxes to GTM

This section describes converting to GTM from MFG/PRO US taxes.

**Fig. 7.10**  
USA to GTM Conversion Process



The USA to GTM conversion process translates United States tax data to GTM equivalents and updates existing MFG/PRO records. Figure 7.10 summarizes the conversion work flow:

**Implementing GTM.** Run a setup program to implement GTM for US tax processing. See page 91.

**Converting Master Records.** Run a second program to populate database tables for customer and supplier addresses, items, product lines, and other master records with GTM data values. See page 99.

**Converting Transaction Records.** Run a third program to populate transaction records. All transactions subject to tax are affected, including sales, purchasing, accounts payable, accounts receivable, and service/support management. See page 101.

**Note** After each of these activities, review the corresponding reports and audit trails. Mistakes can be pervasive and costly.

Table 7.15 lists the programs used during the conversion.

**Table 7.15**

Programs Used to Convert US Taxes to GTM

| Activity                       | Conversion Programs                 |
|--------------------------------|-------------------------------------|
| Implementing GTM               | USA to GTM–Setup (2.13.22.5)        |
| Converting master records      | USA to GTM–Masters (2.13.22.6)      |
| Converting transaction records | USA to GTM–Transactions (2.13.22.7) |

## Implementing GTM

An automated setup program creates the codes you need to implement GTM, based on how your US taxes are currently defined. Before executing this program, you should understand the options it provides and the default logic it uses.

### Code Generation Rules

GTM codes for tax types, tax zones, and tax environments consist of text strings that uniquely identify the state, county, and city of a tax jurisdiction. Manual setup of these codes would be a tedious process, since there are thousands of them.

**Fig. 7.11**

Code Generation Rules in USA to GTM–Setup (2.13.22.5)

txusacnv.p b+      2.13.22.5 USA to GTM - Setup      05/09/00

|                                |       |
|--------------------------------|-------|
| Delete Previous GTM: <u>no</u> |       |
| Convert Tax Masters: <u>no</u> |       |
| Country Code: <u>usa</u>       |       |
| Last Tax Code: <u>usa00000</u> |       |
| Generated Separator: <u>=</u>  |       |
| Class File: _____              |       |
| State File: _____              |       |
| County File: _____             |       |
| City File: _____               |       |
| Display Status: <u>no</u>      |       |
| Maximum Sum                    | 12 15 |

Code Generation Rules

| One Word  | Word 1    | Word 2    |
|-----------|-----------|-----------|
| Sep/NoSep | Sep/NoSep | Sep/NoSep |
| 2 2       | 2 2       | 0 0       |
| 4 5       | 2 3       | 2 2       |
| 6 8       | 3 4       | 3 4       |

Output: \_\_\_\_\_  
Batch ID: \_\_\_\_\_

Used to generate codes for Tax Types, Tax Zones, and Tax Environments

Therefore, by default, USA to GTM–Setup creates codes based on a set of rules. These rules systematically select characters from the state code, county name, and city name in the tax master.

To determine if the generated codes are appropriate for your company, run the setup and review the audit trail. If you need a different coding scheme, read the rest of this section and settings for the code generation rules as necessary. Then, rerun the setup with Delete Previous GTM set to Yes and Convert Tax Masters set to Yes.

Table 7.16 lists the default generated code formats for US taxes.

**Table 7.16**  
Default Generated Code Formats in USA to GTM– Setup (2.13.22.5)

| Code                           | Format           | Explanation                                                                                                                                                                    |
|--------------------------------|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tax zones and tax environments | SS-CCCC-cccccc   | SS is the 2-character state code, CCCC is the 4-character county name, and cccccc is the 6-character city name. Each text string is separated by a dash (-).                   |
| Tax Types                      | SS-CCCC-cccccc-# | This format is the same as the previous one, except that tax types have an extra digit (#) to identify whether the tax type applies to the state (1), county (2), or city (3). |

The rules that determine the characters to select depend on two factors:

- Whether the US code or name used to generate the text string consists of one word or multiple words (text separated by blank spaces)
- Whether separator characters are used

Table 7.17 lists the default number of characters for each text string under the different conditions. However, you can change the number of characters and use a different separator or no separator, as long as the total number of generated characters—including the separator and any ending integers—is 16 or less.

**Table 7.17**  
Code Generation Rules in USA to GTM–Setup (2.13.22.5)

| Code                                        | One Word |        | Multiple Words |        |        |        |
|---------------------------------------------|----------|--------|----------------|--------|--------|--------|
|                                             |          |        | Word 1         |        | Word 2 |        |
|                                             | Sep      | No Sep | Sep            | No Sep | Sep    | No Sep |
| State                                       | 2        | 2      | 2              | 2      | 0      | 0      |
| County                                      | 4        | 5      | 2              | 3      | 2      | 2      |
| City                                        | 6        | 8      | 3              | 4      | 3      | 4      |
| Maximum Total Characters, With Separator    |          |        |                |        |        | 12     |
| Maximum Total Characters, Without Separator |          |        |                |        |        | 15     |

**Example** If the original state code for Arkansas is ARKA, the generated text string is AR regardless of whether separators are used. For the county of Orange, the generated text string is Oran if separators are used and Orang if they are not. For the city of North Hollywood, the generated text string is NorHol if separators are used and NorthHoll if they are not.

**Note** To override duplicate strings such as AR for the states Arkansas and Arizona, see “Defining Custom Codes for States, Counties, and Cities” on page 93.

The setup retains the capitalization from the original US code or name. If the original code or name contains punctuation such as a period, the code generation rules treat it the same as any other non-blank character.

## Defining Custom Tax Exemption Codes

By default, the conversion generates corresponding GTM tax classes for your current tax exemption codes. For example, for tax exemption 1, the conversion generates GTM tax class 1. You can override this by creating your own map for the setup program and specifying it in the Class File field. The same class file is also referenced in the programs that convert master data and transaction records.

**Fig. 7.12**

Class File in USA to GTM–Setup (2.13.22.5)

txusacnv.p b+ 2.13.22.5 USA to GTM - Setup 05/09/00

Delete Previous GTM: no  
 Convert Tax Masters: no

Country Code: usa  
 Last Tax Code: usa00000  
 Generated Separator: =  
 Class File: \_\_\_\_\_

Code Generation Rules

| One Word  | Word 1    | Word 2    |
|-----------|-----------|-----------|
| Sep/NoSep | Sep/NoSep | Sep/NoSep |
| 2 2       | 2 2       | 0 0       |
| 4 5       | 2 3       | 2 2       |
| 6 8       | 3 4       | 3 4       |

State File: \_\_\_\_\_  
 County File: \_\_\_\_\_  
 City File: \_\_\_\_\_  
 Display Status: no Maximum Sum 12 15 Output: \_\_\_\_\_  
 Batch ID: \_\_\_\_\_

Class file for custom tax exemption codes

You should create a class file if:

- Your company plans to change its tax exemption codes during the GTM conversion.
- You want to convert exemption codes to tax usages instead of tax classes.

The class file is an ASCII file with text strings in the following format:

```
"Current Tax Exemption Code" "GTM Tax Class" "GTM Tax Usage"
```

GTM tax classes can have a maximum of three characters and tax usage codes eight characters. An unused optional value is represented by a null string (" " or "").

The file name can have any name or extension. However, code values in .csv files must be separated by commas instead of blank characters. The file must be located in the home directory for the Progress session.

**Note** A .csv file is a Windows comma-delimited file format that saves values recorded in a spreadsheet.

**Example** Your current exemption codes are 1 and 2. You want to map these to GTM tax classes 01 and 02.

```
"1" "01" " "
"2" "02" " "
```

## Defining Custom Codes for States, Counties, and Cities

The generated codes for tax zones, tax environments, and tax types consist of text strings that identify the state, county, and city. By default, the code generation rules define the structure of these text strings. However, if you need a different naming convention, you can create geographic files for state codes, county names, and/or city names.

In addition to supporting alternate naming conventions, such files can resolve code generation conflicts. For example, for state codes ARIZ and ARKA, the generated GTM code is AR. A state file is necessary to provide unique values.

See “Updates to Company Addresses” on page 97.

**Note** You only need to define codes for conditions not supported by the code generation rules.

**Fig. 7.13**  
State, County, and City Files in USA to GTM–Setup (2.13.22.5)

txusacnv.p b+      2.13.22.5 USA to GTM - Setup      05/09/00

|                                                             |                           |                       |                      |
|-------------------------------------------------------------|---------------------------|-----------------------|----------------------|
| Delete Previous GTM: <u>no</u>                              |                           |                       |                      |
| Convert Tax Masters: <u>no</u>                              |                           |                       |                      |
| Country Code: <u>usa</u>                                    |                           |                       |                      |
| Last Tax Code: <u>usa00000</u>                              |                           |                       |                      |
| Generated Separator: <u>-</u>                               |                           |                       |                      |
| Class File: _____                                           |                           |                       |                      |
| Geographic<br>files for states,<br>counties, and<br>cities. | State File: _____         | Code Generation Rules |                      |
|                                                             | County File: _____        | One Word<br>Sep/NoSep | Word 1<br>Sep/NoSep  |
|                                                             | City File: _____          | Word 2<br>Sep/NoSep   | Word 2<br>Sep/NoSep  |
|                                                             | Display Status: <u>no</u> | Maximum Sum           | Output:<br>Batch ID: |
|                                                             |                           |                       |                      |

Create a separate file for each kind of text string and reference the file in USA to GTM–Setup as shown in Figure 7.13. A geographic file is the same as a class file, except that the file is formatted as follows:

"Current Code or Name" "GTM Text String"

**Example** To create unique codes for Arizona and Arkansas, create a state file with these lines:

"ARIZ" "AZ"  
"ARKA" "AR"

## Processing Logic

USA to GTM–Setup creates records as described in Table 7.18.

**Table 7.18**  
New GTM Records

| Type of Record   | Explanation                                                                                                                                                                                                                                   |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tax zones        | Based on code generation rules or a class file, setup builds the tax zone hierarchy for the country and all state/county/city combinations in your current system.                                                                            |
| Tax types        | Based on code generation rules or a class file, setup generates tax types for all state/county/city combinations in your current system.                                                                                                      |
| Tax environments | Based on code generation rules or a class file, setup generates tax environments for all ship-to tax zones. In the US, the tax environment's ship-from tax zone is the default country code, and the customer or supplier tax class is blank. |
| Tax rates        | Based on code generation rules or a class file, setup generates tax rates for the tax jurisdictions and percentages in the tax master.                                                                                                        |
| Tax classes      | By default, setup generates corresponding tax classes for existing US tax exemption codes. However, if you reference a class file, the mappings in the class file determine the actual exemption codes.                                       |
| Tax usages       | By default, the setup does not generate tax usages. However, you have the option to do so in the class file.                                                                                                                                  |
| Rounding method  | The setup enters the rounding method specified in System/Account Control (36.1) as the GTM rounding method in Global Tax Management Control (2.13.24).                                                                                        |

| Type of Record                           | Explanation                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Country code                             | The setup generates a record for the default country code you specify when you run the setup. This country code is the top-level zone in the tax zone hierarchy.                                                                                                                                                                                                                                              |
| Company addresses and address list types | In GTM, company sites require a corresponding company address record because taxes are calculated by address, not site. The setup verifies that each company site has an address record and creates any missing ones, along with any needed address list type records. The setup also creates a ~taxes address record to provide a default tax address whenever a transaction is missing a company site code. |

## GTM Control Settings

The setup resets Global Tax Management Control (2.13.24) as described in Table 7.19.

**Table 7.19**  
Updates to GTM Control Settings

| Field                   | Explanation                                      |
|-------------------------|--------------------------------------------------|
| Country Code            | As specified during the setup                    |
| Tax Method              | 01                                               |
| Tax-By-Line             | No                                               |
| Accrue Tax at Receipt   | Yes                                              |
| Discount Tax at Invoice | No                                               |
| Discount Tax at Payment | No                                               |
| Last Tax Code           | As specified during the setup                    |
| Rounding Method         | Value specified in System/Account Control (36.1) |

## USA to GTM–Setup

Based on your implementation decisions, use USA to GTM–Setup (2.13.22.5) to set up GTM for US tax processing.

**Fig. 7.14**  
USA to GTM–Setup (2.13.22.5)

txusacnv.p b+ 2.13.22.5 USA to GTM - Setup 05/09/00

|                                |  |                                |           |
|--------------------------------|--|--------------------------------|-----------|
| Delete Previous GTM: <u>no</u> |  | Convert Tax Masters: <u>no</u> |           |
| Country Code: <u>usa</u>       |  |                                |           |
| Last Tax Code: <u>usa00000</u> |  |                                |           |
| Generated Separator: <u>=</u>  |  |                                |           |
| Class File: _____              |  | Code Generation Rules          |           |
|                                |  | One Word                       | Word 1    |
|                                |  | Sep/NoSep                      | Sep/NoSep |
|                                |  | Word 2                         | Sep/NoSep |
| State File: _____              |  | 2                              | 2         |
| County File: _____             |  | 4                              | 5         |
| City File: _____               |  | 6                              | 8         |
| Display Status: <u>no</u>      |  | Maximum Sum                    | 12 15     |
|                                |  | Output:                        | Batch ID: |

**Warning** As noted previously, the purpose of the conversion is to replicate your existing tax processing setup in GTM. Do not attempt to implement new GTM functionality until after the entire conversion is complete. Do not change settings in the new GTM records or in Global Tax Management Control (2.13.24). If you do, conversions may fail.

**Delete Previous GTM.** This option determines whether the setup deletes previously created GTM records from the database. If you select this option, the setup deletes tax zones, tax types, tax environments, transaction tax details, and other GTM records from the database.

- Enter No if you have not yet converted your database to GTM.

- Enter Yes to clean up the database if it contains GTM records from unsuccessful conversion or installation attempts.

**Convert Tax Masters.** This option determines whether the setup generates the GTM master records from USA tax master records.

- Enter Yes to create corresponding GTM records for the USA tax master: tax classes, tax types, tax zones, tax environments, tax rates, and so on. The audit trail shows the USA tax master records and the new tax zone codes.
- Enter No if you only want to delete previous GTM records and do not want the setup program to generate new GTM records.

**Country Code.** This country code is the top-level tax zone in the tax zone hierarchy. All other tax zones sum into this one.

If Global Tax Management Control (2.13.24) already has a country code, it displays here. Otherwise, the setup sets the default country code to USA. If you override the value here, the setup assigns it to the control program.

**Last Tax Code.** Enter a value to update the corresponding field in Global Tax Management Control. In GTM, tax codes identify individual tax rates. Codes are generated sequentially based on the value of Last Tax Code in the GTM control program.

The default Last Tax Code is an 8-character value that consists of the GTM country code and a right-justified integer with placeholder zeros. For example, for country code USA, the default Last Tax Code is USA00000. The system assigns the number USA00001 to the first tax rate record created in GTM and increments this number for subsequent rates.

If you want tax codes to have a different format, enter a different prefix. Codes display alphanumerically in screens and reports. Tax codes that are totally numeric are left-justified and have no placeholder zeros. For example, codes 1 through 30 display in a report column as follows:

```
1
...
19
2
20
...
30
```

**Generated Separator.** Enter a character to use as a separator in system-generated tax zone, type, and environment codes. Using a separator improves readability of the elements of these codes.

The default separator is the dash (–), but you can enter any character. A sample GTM code that uses the dash separator is CA–SBa–SBa for Santa Barbara, California. If you do not want to use separators, enter blank. However, you cannot use blank as a separator character.

**Class File.** To provide custom mapping of US tax exemption codes to GTM classes and usage codes, specify an ASCII file with conversion information. See page 93.

**State, County, City File.** To override default code generation rules, specify specific values for geographic locations in an ASCII file. See page 93.

**Code Generation Rules.** Enter appropriate values for your organization. See page 91.

**Display Status.** This setting determines whether the system displays status messages online during the conversion. These messages list database tables and their indexes as they are converted. If you select this option, messages display on the screen and the printed report.

### Updates to Company Addresses

In GTM, company sites require a corresponding company address record because taxes are calculated by address, not site. The setup creates any missing company address records for company sites. However, the setup does not populate these new address records with the city, county, state, and country. You must supply this information manually in Company Address Maintenance (2.12).

Also set up tax zone codes to support these new addresses if the setup did not already generate codes for these tax jurisdictions. Do this in Tax Zone Maintenance (2.13.3.13). Then, assign the tax zone to the address.

### Setup Audit Trail

USA to GTM–Setup prints an audit trail of updated tax master records. For each record, the report shows the state/county/city combination, tax effective date, the tax rates for the effective date, and the taxable status of trailer charges. It also shows the corresponding generated tax zone and its sums-into tax zone.

Figure 7.15 shows the audit trail format.

**Fig. 7.15**  
Setup Audit Trail

| Processing: Create GTM from tax masters |        |           |           |       |       |       |         |                |                    |
|-----------------------------------------|--------|-----------|-----------|-------|-------|-------|---------|----------------|--------------------|
| State                                   | County | City      | Effective | Tax   | Tax   | Tax   | Tax Trl | Tax Zone       | Sums-Into Tax Zone |
| FL                                      | ORANGE | KISSIMMEE | 08/07/97  | 8.00% | 2.00% | 6.00% | NO      | FL-ORAN-KISSIM | USA                |
| FL                                      | ORANGE | ORLANDO   | 10/17/92  | 7.00% | 0.00% | 9.00% | NO      | FL-ORAN-ORLAND | USA                |

### Troubleshooting GTM Setup

After you run USA to GTM–Setup, verify that the GTM setup is correct before you continue with the conversion. The problems listed in Table 7.20 can cause errors or unexpected values. Before you proceed to the master conversion, review the audit trail, the GTM reports for the new records, and Global Tax Management Control settings. Correct any problems before continuing.

Subsequent setups do not automatically overwrite records created by previous ones. To set up new records, you must first delete the old ones. If you rerun the setup, you must remove the records created by the earlier setup attempt by setting Delete Previous GTM to Yes and Convert Tax Masters to Yes.

**Note** If you must rerun the setup after you have run any of the other conversion programs, restore the database first. Then, rerun the setup and any other conversion programs you ran previously. This is necessary to perpetuate changes to master data, transactions, and tax details.

**Table 7.20**  
Troubleshooting the GTM Setup

| Error                                                        | Explanation                                                                                                                                                                                                                                                |
|--------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tax system must be USA.                                      | The USA to GTM setup can be run only on a US tax system.                                                                                                                                                                                                   |
| Must delete previous GTM when converting.                    | When you set Convert Tax Masters to Yes, you must also set Delete Previous GTM to Yes.                                                                                                                                                                     |
| Tax-trailers has changed, cannot convert prior to this date. | The setup can convert only the current tax environment, not previous variations. If the taxable status of trailer charge codes was changed in the span of time included in the conversion, the setup creates tax environments only for current conditions. |

**Warning** Do not correct records programmatically. This approach often causes additional problems.

### How the Setup Changes GTM Records

The following information is provided to assist developers and others who require technical information on how the setup updates the database.

The menu-level program for USA to GTM–Setup is `txusacnv.p`. This program calls subprograms (primarily `txusatax.p`) that set the GTM tax values in the individual database records. Table 7.21 lists the affected database tables and summarizes the changes.

**Table 7.21**  
Changes to GTM Records

| Tables    | Summary of Changes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ad_mstr   | <code>txusatax.p</code> creates one <code>~taxes</code> record for the database. It also scans <code>si_mstr</code> and creates an address record for any company site that does not already have one.                                                                                                                                                                                                                                                                                                                                                                  |
| code_mstr | For the nine US exemption codes in <code>tax_mstr</code> , <code>txusatax.p</code> creates corresponding tax classes. If a class file is referenced, it creates the specified tax classes.<br><br>For each of the three rates that <code>tax_mstr</code> stores for US tax jurisdictions, <code>txusatax.p</code> creates a tax type. For non-taxable transactions, it also creates a default NON-TAX tax type.<br><br>Finally, for each ship-to tax zone, <code>txusatax.p</code> creates a tax environment and assigns it the tax types associated with the tax zone. |
| ctry_mstr | <code>txusatax.p</code> creates a record for the default country code specified in the selection data.                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| ls_mstr   | <code>txusatax.p</code> creates <code>ls_mstr</code> record for each new <code>ad_mstr</code> record, if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| tx2_mstr  | For each of the three rates that <code>tax_mstr</code> stores for US tax jurisdictions, <code>txusatax.p</code> creates a tax rate. It also runs <code>txtx2_nt.i</code> to create a non-taxable tax rate and <code>txtxmeth.i</code> to create tax method 01.                                                                                                                                                                                                                                                                                                          |
| txc_ctrl  | <code>txusatax.p</code> sets <code>txc_ctry_code</code> and <code>txc_tax_code</code> from the selection data. It sets <code>txc_method</code> to 01, <code>txc_by_line</code> , <code>txc_inv_disc</code> , and <code>txc_pmt_disc</code> to No, and <code>txc_rcpt_tax_point</code> to Yes.                                                                                                                                                                                                                                                                           |
| txe_mstr  | <code>txusatax.p</code> creates tax environment zone detail records for every tax environment code it generates for the <code>code_mstr</code> .                                                                                                                                                                                                                                                                                                                                                                                                                        |
| txed_det  | <code>txusatax.p</code> creates tax environment tax type detail records for every tax environment code it generates for the <code>code_mstr</code> .                                                                                                                                                                                                                                                                                                                                                                                                                    |
| txz_mstr  | <code>txusatax.p</code> creates a top-level sums-into tax zone for the new <code>ctry_mstr</code> record. For each state/county/city combination in <code>tax_mstr</code> , it creates a ship-to tax zone.                                                                                                                                                                                                                                                                                                                                                              |

## Converting Master Records

Once you finish the GTM setup, the next activity is to update tax settings in the following master records:

- Suppliers
- Customers
- Product lines
- Items
- Trailer codes
- Service categories
- Service agreement terms

GTM has additional fields and may require new values for existing fields.

### USA to GTM–Masters

To convert master records, run USA to GTM–Masters (2.13.22.6).

**Fig. 7.16**

USA to GTM–Masters (2.13.22.6)

| txusamst.p b+            |           | 2.13.22.6 USA to GTM - Masters |  | 05/09/00  |  |
|--------------------------|-----------|--------------------------------|--|-----------|--|
|                          | All       | From:                          |  | To:       |  |
| Suppliers:               | <u>no</u> |                                |  |           |  |
| Customers:               | <u>no</u> |                                |  |           |  |
| Countries For Addresses: | <u>no</u> |                                |  |           |  |
| Zones For Addresses:     | <u>no</u> |                                |  |           |  |
| Product Lines:           | <u>no</u> |                                |  |           |  |
| Items:                   | <u>no</u> |                                |  |           |  |
| Trailer Codes:           | <u>no</u> |                                |  |           |  |
| Service Categories:      | <u>no</u> |                                |  |           |  |
| Service Agreement Terms: | <u>no</u> |                                |  |           |  |
| Class File:              |           |                                |  |           |  |
| Display Status:          | <u>no</u> |                                |  | Output:   |  |
|                          |           |                                |  | Batch ID: |  |

In addition to updating the tax settings in the master records, this program assigns tax zone codes to supplier, customer, and company address records. For verification of changes, the program generates an audit trail.

**Important** Before you run USA to GTM–Masters, do the following.

- Run USA to GTM–Setup (2.13.22.5).
- To avoid record-contention conflicts with other users, shut down the database. Restart it with no other users on the system.

For each type of record, you can convert all records, a range of records, or individual records. This program converts records in the same order as the options on the screen. For separate audit trail reports, run the report separately for each type of record.

If you created a class file during the setup step, specify its name in the Class File field. Display Status, Output, and Batch ID are the same as in the setup program.

See “Defining Custom Tax Exemption Codes” on page 93.

### Master Conversion Audit Trail

The master conversion prints a report of changed records. The format varies depending on the records included in the conversion. For each group of converted records, the report shows the record number and name followed by the before and after tax information, such as country code, tax zone code, taxable status, whether tax is included in item amounts, and tax class.

Groups of converted records are printed in the same order as the screen selection criteria, and each group is separated by a page break. Warning and error messages identify potential conversion problems.

Figure 7.17 and Figure 7.18 show representative audit trail formats.

**Fig. 7.17**  
Customer Audit Trail

| Processing: Customers |                              |        |         |              |
|-----------------------|------------------------------|--------|---------|--------------|
| Address               | Name                         |        | Taxable | TxC TaxUsage |
| -----                 | -----                        |        | -----   | -----        |
| 32174893              | Consolidated Industries Inc. | Before | No      | 1            |
|                       |                              | After  | No      | 1            |
| 32174895              | Asheville Manufacturing      | Before | Yes     |              |
|                       |                              | After  | Yes     |              |
| 32174897              | Hartford Electronics         | Before | Yes     |              |
|                       |                              | After  | Yes     |              |

**Fig. 7.18**  
Countries for Addresses Audit Trail

| Processing: Countries For Addresses |                              |        |       |               |
|-------------------------------------|------------------------------|--------|-------|---------------|
| Address                             | Name                         |        | Ctry  | Country       |
| -----                               | -----                        |        | ----- | -----         |
| 32174893                            | Consolidated Industries Inc. | Before |       | United States |
|                                     |                              | After  | USA   | United States |
| 32174895                            | Asheville Manufacturing      | Before |       | United States |
|                                     |                              | After  | USA   | United States |
| 32174897                            | Hartford Electronics         | Before |       | United States |
|                                     |                              | After  | USA   | United States |

## Troubleshooting the Master Conversion

The error messages in the audit trail identify conditions you should analyze and address before you convert transactions. Table 7.22 lists some common problems along with explanations. Before you make corrections, restore the database from backup.

**Warning** Do not proceed to the transaction conversion until the master conversion audit trail is free of errors.

**Table 7.22**  
Troubleshooting the Master Conversion

| Error                                                                           | Explanation                                                                                                    |
|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| Tax class cannot be converted.                                                  | Class file does not contain a tax exemption that matches the one in the master record                          |
| Blank tax class not allowed.                                                    | Tax exemption is blank in the class file.                                                                      |
| Tax class cannot exceed 3 characters (xxx).                                     | Tax exemption in the class file is longer than three characters. The message shows the first three characters. |
| Tax class does not exist (x).                                                   | Tax exemption in the class file not in the US tax master                                                       |
| Tax class is not unique (x).                                                    | Tax exemption occurs in multiple places in the class file                                                      |
| Tax class does not exist (xxx).                                                 | GTM tax class in the class file does not exist in the GTM tax class master                                     |
| x and xxx are placeholders for the actual codes displayed in the error message. |                                                                                                                |

## How the Conversion Changes Master Records

The following is provided to assist developers and others who require technical information on how the master conversion updates the database.

The menu-level program for USA to GTM–Masters, `txusamst.p`, sets the GTM tax values in the individual tables.

When setting the GTM tax class value, the programs can set the existing tax exemption code or retrieve an alternate from a class file.

See “Defining Custom Tax Exemption Codes” on page 93.

Table 7.23 lists the affected database tables and summarizes the changes.

**Table 7.23**  
Changes to Master Records

| Tables   | Summary of Changes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ad_mstr  | In supplier records, <code>txusavd.p</code> sets <code>ad_taxable</code> from <code>vd_taxable</code> . It also sets <code>ad_taxc</code> and <code>ad_tax_usage</code> to blank.<br><br>In customer records, <code>txusacm.p</code> sets <code>ad_taxable</code> from <code>cm_taxable</code> and <code>ad_tax_in</code> from <code>cm_tax_in</code> . It also sets <code>cm_taxc</code> , <code>ad_taxc</code> , <code>cm_taxc</code> , and <code>ad_tax_usage</code> from <code>cm_taxc</code> or from the AR class file, if any.<br><br>In all address records, <code>txusact.p</code> sets <code>ad_ctry</code> from <code>ad_country</code> and visa versa. <code>txusazn.p</code> calls <code>txtxzget.p</code> to set <code>ad_tax_zone</code> . |
| fsc_mstr | <code>txusafsc.p</code> sets <code>fsc_taxc</code> from <code>fsc_taxc</code> or from the AR class file if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| pl_mstr  | <code>txusapl.p</code> sets <code>pl_taxc</code> from <code>pl_taxc</code> or from the class file, if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| pt_mstr  | <code>txusapt.p</code> sets <code>pt_taxc</code> from <code>pt_taxc</code> or from the class file, if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| sv_mstr  | <code>txusasv.p</code> sets <code>sv_taxc</code> and <code>sv_tax_usage</code> from <code>sv_taxc</code> or from the AR class file, if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| trl_mstr | <code>txusatrl.p</code> sets <code>trl_taxc</code> from <code>trl_taxc</code> or from the class file, if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

## Converting Transaction Records

Once you finish converting master records, you can convert the following transaction records:

- Purchase orders and receipts
- Accounts payable vouchers and payments
- Service contracts, calls, and return material authorizations
- Sales quotes and orders
- Accounts receivable memos, invoices, and payments

In GTM, every transaction subject to tax has a transaction tax detail record. This record stores the information used to calculate tax.

**Note** If you already have GTM transaction records in the database when you perform transaction conversion, the conversion process updates them using the current default tax values. Values replaced in these records include tax environment, class, usage, and so on.

## USA to GTM–Transactions

To convert existing transaction records, run USA to GTM–Transactions (2.13.22.7).

**Fig. 7.19**

USA to GTM–Transactions (2.13.22.7)

```
txusatrn.p b+ 2.13.22.7 USA to GTM - Transactions 05/09/00
```

|                    | All       | From: | To:                  |
|--------------------|-----------|-------|----------------------|
| Purchasing:        | <u>no</u> | _____ | _____                |
| AP Vouchers:       | <u>no</u> | _____ | _____                |
| AP Payments:       | <u>no</u> | _____ | _____                |
| Service Contracts: | <u>no</u> | _____ | _____                |
| Service Calls:     | <u>no</u> | _____ | _____                |
| RMA Orders:        | <u>no</u> | _____ | _____                |
| Sales Quotes:      | <u>no</u> | _____ | _____                |
| Sales Orders:      | <u>no</u> | _____ | _____                |
| AR Memos:          | <u>no</u> | _____ | _____                |
| AR Invoices:       | <u>no</u> | _____ | _____                |
| AR Payments:       | <u>no</u> | _____ | _____                |
| Class File:        | _____     |       |                      |
| Display Status:    | <u>no</u> |       | Output:<br>Batch ID: |

In addition to updating transactions, this program generates an audit trail for verification of changes.

**Important** Before you run USA to GTM–Transactions, do the following:

- Run USA to GTM–Setup (2.13.22.5) and USA to GTM–Masters (2.13.22.6).
- Avoid record-contention conflicts with other users. Shut down the database and restart it when no other users are on the system.

You can convert all records, a range of records, or individual records. The program converts records in the same order they display on the screen.

**Note** For separate audit trail reports, run the report separately for each type of record.

**Note** In some cases, the record sequence is important. Purchasing transactions must be converted before accounts payable vouchers and vouchers before payments. Accounts receivable memos and invoices must be converted before payments.

If you created a class file during the setup step, specify its name in the Class File field. Display Status, Output, and Batch ID are the same as in the setup program.

See “Defining Custom Tax Exemption Codes” on page 93.

## Transaction Audit Trail

The transaction conversion prints a report of changed records. The format varies depending on the records included in the conversion. For each group of converted records, the report shows the transaction number and name followed by the before and after tax information for each line item, such as taxable status, tax environment, and tax class. Groups of converted records are printed in the same order as the screen selection criteria, and each group is separated by a page break.

Warning and error messages identify potential conversion problems. Messages that appear at the end of a transaction apply to the entire transaction; those that appear between the Before and After line apply only to that line.

Figure 7.20 and Figure 7.21 show representative audit trail formats.

**Fig. 7.20**  
Purchasing Audit Trail

| Processing: Purchasing |          |        |        |     |          |     |          |            |   |
|------------------------|----------|--------|--------|-----|----------|-----|----------|------------|---|
| Order                  | Receiver | Ln     | Tax    | TxC | TaxUsage | Tax | Env      | prh_tax_at |   |
| -----                  |          |        |        |     |          |     |          |            |   |
| 01104533               |          | Before | No     | 1   |          |     |          |            |   |
|                        |          | After  | No     | 1   |          |     | NJ-TRENT |            |   |
|                        | 1        | Before | Yes    | B   |          |     |          |            |   |
|                        |          | After  | Yes    | B   |          |     | NJ-TRENT |            |   |
|                        | RC1290   | 1      | Before |     | B        |     |          |            | B |
|                        |          |        | After  |     | B        |     |          | NJ-TRENT   | B |

**Fig. 7.21**  
Service Calls Audit Trail

| Processing: Service Calls |         |           |        |     |     |          |         |          |  |
|---------------------------|---------|-----------|--------|-----|-----|----------|---------|----------|--|
| Call ID                   | Call/SR | Line      | Record | Tax | TxC | TaxUsage | Tax     | Env      |  |
| -----                     |         |           |        |     |     |          |         |          |  |
| CA127                     |         | Call      | Before | No  | 1   |          |         |          |  |
|                           |         |           | After  | No  | 1   |          |         |          |  |
|                           | CA127   | 1 Item    | Before | No  | 1   |          | 1-P-MFG | NJ-TRENT |  |
|                           |         |           | After  | No  | 1   |          | 1-P-MFG | NJ-TRENT |  |
|                           | CA127   | 1 Billing | Before | No  | 1   |          |         |          |  |
|                           |         |           | After  | No  | 1   |          |         |          |  |
|                           |         |           | Before | No  | 1   |          | 1-P-MFG | NJ-TRENT |  |
|                           |         |           | After  | No  | 1   |          | 1-P-MFG | NJ-TRENT |  |

## Troubleshooting Transaction Conversion

The error messages in the audit trail identify conditions you should analyze and address before you resume live GTM processing. Table 7.24 lists some common problems along with explanations. Before you make corrections, restore the database from backup.

**Table 7.24**  
Troubleshooting the Transaction Conversion

| Error                                     | Explanation                                                                                                                                        |
|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Detail tax environment must match header. | In accounts payable vouchers and accounts receivable debit/credit memos, the tax environment must be the same in both the header and detail lines. |

**Warning** Do not resume live processing until the transaction conversion audit trail is free of errors. Do not correct transaction records programmatically. This approach often causes additional problems.

In addition to examining the audit trail, it is advisable to review the Tax Detail by Transaction Report (2.13.15.3). This report shows the tax environments, tax types, and tax amounts for the converted records. Verify that tax calculations are what you expect.

Converted transactions may have minor differences in before/after tax amounts. These occur because GTM uses a different calculation algorithm or rounding method than your source version. To synchronize the general ledger with converted transactions, record adjusting entries.

To eliminate ambiguity, the audit trail shows before and after values for purchasing, accounts payable, and accounts receivable records by their Progress database field name, not their screen label. For example, the audit trail displays voucher line types in the vod\_type column.

As you interpret the audit trail for the transaction conversion, it can be helpful to see Table 7.25 through Table 7.29. These tables summarize the nature of before/after tax values.

**Note** In these tables, quotation marks indicate an untranslatable value.

**Table 7.25**  
USA to GTM, Purchasing Transactions

| Status      | Tax System | pod_taxable | prh_tax_at                |
|-------------|------------|-------------|---------------------------|
| Taxable     | USA        | Yes         | “y”                       |
|             | GTM        | Yes         | “Yes”                     |
| Non-taxable | USA        | No          | “n” or blank <sup>a</sup> |
|             | GTM        | No          | Blank                     |

a. An item is non-taxable if pod\_taxable is n (No). If the transaction is non-taxable, the tax exemption code is optional.

**Table 7.26**  
USA to GTM, AP Voucher Receiver Lines

| Status      | Amt              | Tax System | Tax | TxC                                  | vod_type | vod_tax | vod_tax_at |
|-------------|------------------|------------|-----|--------------------------------------|----------|---------|------------|
| Taxable     | Item             | USA        | No  | Blank                                | “R”      | Blank   | “y”        |
|             |                  | GTM        | Yes | Tax class                            | “R”      | Blank   | “Yes”      |
|             | Tax              | USA        | No  | Blank                                | Blank    | “y”     | Blank      |
|             |                  | GTM        | No  | Blank                                | “T”      | “t”     | “No”       |
| Non-taxable | Item             | USA        | No  | Exemption code or blank <sup>a</sup> | “R”      | Blank   | Blank      |
|             |                  | GTM        | No  | Tax class                            | “R”      | Blank   | Blank      |
|             | Tax <sup>b</sup> | USA        | No  | Blank                                | Blank    | “y”     | Blank      |
|             |                  | GTM        | –   | –                                    | –        | –       | –          |

a. An item is non-taxable if its taxable status is No. If the transaction is non-taxable, the tax exemption code is optional.

b. The conversion deletes US tax lines resulting from non-taxable amounts.

**Table 7.27**  
USA to GTM, AP Voucher Memo Lines

| Status      | Amt              | Tax System | Tax | TxC       | vod_type | vod_tax | vod_tax_at              |
|-------------|------------------|------------|-----|-----------|----------|---------|-------------------------|
| Taxable     | Item             | USA        | No  | Blank     | Blank    | Blank   | Y                       |
|             |                  | GTM        | Yes | Tax class | Blank    | Blank   | “Yes”                   |
|             | Tax              | USA        | No  | Blank     | Blank    | y       | Blank                   |
|             |                  | GTM        | No  | Blank     | “T”      | “t”     | “No”                    |
| Non-taxable | Item             | USA        | No  | Blank     | Blank    | Blank   | n or blank <sup>a</sup> |
|             |                  | GTM        | No  | Tax class | Blank    | Blank   | “No”                    |
|             | Tax <sup>b</sup> | USA        | No  | Blank     | Blank    | y       | Blank                   |
|             |                  | GTM        | –   | –         | –        | –       | –                       |

a. An item is non-taxable if its taxable status is n (No). If the transaction is non-taxable, the tax exemption code is optional.

b. The conversion deletes USA tax lines resulting from non-taxable amounts.

**Table 7.28**  
USA to GTM, AR Invoices

| Status      | Amt              | Tax System | ard_tax | ard_tax_at | ard_taxc  |
|-------------|------------------|------------|---------|------------|-----------|
| Taxable     | Item             | USA        | Blank   | Blank      | Blank     |
|             |                  | GTM        | Blank   | Tax class  | Tax class |
|             | Tax              | USA        | Blank   | Blank      | Blank     |
|             |                  | GTM        | “t”     | “No”       | Blank     |
| Non-taxable | Item             | USA        | Blank   | Blank      | Blank     |
|             |                  | GTM        | Blank   | Tax class  | Tax class |
|             | Tax <sup>a</sup> | USA        | –       | –          | –         |
|             |                  | GTM        | –       | –          | –         |

a. In the US tax system, no tax records are created for non-taxable amounts, so the conversion creates no new records for GTM.

**Table 7.29**  
USA to GTM, AR DR/CR Memos

| Status      | Amt              | Tax System | ard_tax | ard_tax_at | ard_taxc  |
|-------------|------------------|------------|---------|------------|-----------|
| Taxable     | Item             | USA        | Blank   | “y”        | Blank     |
|             |                  | GTM        | Blank   | “Yes”      | Tax class |
|             | Tax              | USA        | “y”     | Blank      | Blank     |
|             |                  | GTM        | “t”     | “No”       | Blank     |
| Non-taxable | Item             | USA        | Blank   | “n”        | Blank     |
|             |                  | GTM        | Blank   | “No”       | Tax class |
|             | Tax <sup>a</sup> | USA        | –       | –          | –         |
|             |                  | GTM        | –       | –          | –         |

a. In the US tax system, no tax records are created for non-taxable amounts, so the conversion creates no new records for GTM.

## How the Conversion Changes Transaction Records

The following information is provided to assist developers and others who require technical information on how the transaction conversion updates the database.

The menu-level program for USA to GTM–Transactions is `txusatrn.p`. This program calls subprograms that set the GTM tax values in the individual database records. For all transactions, the conversion also generates corresponding tax detail records in the `tx2d_det` table.

When setting the GTM tax class value, these programs can set the existing tax exemption code value or retrieve an alternate value from a class file.

See “Defining Custom Tax Exemption Codes” on page 93.

Table 7.30 lists the affected database tables and summarizes the changes.

**Table 7.30**  
Changes to Transaction Records

| Tables  | Summary of Changes                                                                                                                                                                                            |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ard_det | For debit/credit memos, <code>txusaarm.p</code> sets <code>ard_tax</code> and <code>ard_tax_at</code> .                                                                                                       |
| ar_mstr | For debit/credit memos, <code>txusaarm.p</code> sets <code>ar_tax_env</code> using <code>txtxeget.p</code> .                                                                                                  |
| ca_mstr | <code>txusaca.p</code> sets <code>ca_taxc</code> and <code>ca_tax_usage</code> from <code>ca_taxc</code> or from the class file, if any. It also sets <code>ca_tax_env</code> using <code>txtxeget.p</code> . |

| Tables   | Summary of Changes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| idh_hist | txusaari.p sets idh_taxc and idh_tax_usage from idh_taxc or from the class file, if any. It also sets idh_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| ih_hist  | txusaari.p sets ih_taxc and ih_tax_usage from ih_taxc or from the class file, if any. It also sets ih_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| itm_det  | If itm_prefix is CA and itm_type is any value except INV, txusaca.p sets itm_taxc and itm_tax_usage from itm_taxc or from the class file, if any. It also sets itm_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| pod_det  | If pod_taxable is Yes, txusapo.p sets pod_taxc to blank and sets pod_tax_env using txtxeget.p. If pod_taxable is No, txusapo.p sets pod_tax_env from po_tax_env.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| po_mstr  | txusapo.p sets po_tax_pct[1], po_tax_pct[2], and po_tax_pct[3] to 0. It sets po_tax_usage from ad_tax_usage and po_taxc from ad_taxc. It also sets po_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| prh_hist | txusapo.p sets prh_taxc to blank if prh_tax_at is “y”. It also sets prh_tax_env from pod_tax_env. If pod_taxable is Yes, txusapo.p sets prh_tax_at to “Yes”; otherwise, to blank.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| qod_det  | txusaqo.p sets qod_taxc and qod_tax_usage from qod_taxc or from the class file, if any. It also sets qod_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| qo_mstr  | txusaqo.p sets qo_tax_pct[1], qo_tax_pct[2], and qo_tax_pct[3] to 0. txusaqo.p also sets qo_taxc and qo_tax_usage from qo_taxc or from the class file, if any. It also sets qo_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| rma_mstr | txusarma.p sets rma_taxc from rma_taxc or from the class file, if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| sad_det  | txusasc.p sets sad_taxc and sad_tax_usage from sad_taxc or from the class file, if any. txusasc.p sets sad_tax_env from sa_site and sa_taxc using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| sa_mstr  | txusasc.p sets sa_tax_pct[1], sa_tax_pct[2], and sa_tax_pct[3] to 0. It sets sa_taxc and sa_tax_usage from sa_taxc or from the class file, if any. It also sets sa_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| sfb_det  | txusaca.p sets sfb_taxc and sfb_tax_usage from sfb_taxc or from the class file, if any. txusaca.p sets sfb_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| sod_det  | txusaso.p sets sod_taxc and sod_tax_usage from sod_taxc or from the class file if any. txusaso.p sets sod_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| so_mstr  | txusaso.p sets so_tax_pct[1], so_tax_pct[2], and so_tax_pct[3] to 0. txusaso.p sets so_taxc and so_tax_usage from so_taxc or from the class file, if any. txusaso.p sets so_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| tx2d_det | txusapo.p creates tax details for purchase orders (GTM transaction type 20), receivers (21), reconciliations (23), and returns (25).<br>txusaapv.p creates tax details for vouchers (22) and recurring vouchers (32).<br>txusaapp.p creates tax details for accounts payable tax on discount at payment (29).<br>txusaqo.p creates tax details for sales quotes (10).<br>txusaso.p creates tax details for invoiced service calls (38), return material authorizations (36), sales orders (11), and pending invoices (13).<br>txusaarm.p creates tax details for debit/credit memos (18).<br>txusaari.p creates tax details for invoices (16).<br>txusaarp.p creates tax details for accounts receivable tax on discount at payment (19).<br>txusasc.p creates tax details for service quotes (33) and service contracts (34). |
| vod_det  | txusaapv.p sets vod_taxable, vod_taxc, vod_tax_usage, vod_tax, vod_tax_at, vod_type, and vod_tax_env. If vod_type is “r” and vod_tax_at is “Y”, vod_taxc is set to blank.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| vo_mstr  | For vouchers, txusaapv.p sets vo_tax_pct[1], vo_tax_pct[2], and vo_tax_pct[3] to 0. It also sets vo_taxable, vo_taxc, vo_tax_usage, and vo_tax_env.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

## Converting to GTM From No Taxes

If you are not using any tax method in your source database, follow the steps in “Converting US Taxes to GTM” on page 90 to convert master records and transactions details. The modifications to the process documented in that section are as follows:

### USA to GTM Setup

Under “Implementing GTM” on page 91, when you run USA-to-GTM– Setup (2.13.22.5), use the following settings:

| Field               | Value     |
|---------------------|-----------|
| Delete Previous GTM | Yes       |
| Convert Tax Masters | Yes       |
| Country Code        | Non-blank |
| Last Tax Code       | USA00000  |
| Display Status      | Yes       |

Accept default values for all other fields.

Enter any new country codes entered in US-to-GTM Setup in Country Code Maintenance (2.14.1). In addition, create a country code called **A11** with a name of **A11**. The Name field in Country Code Maintenance must match the Country field in the address master table (`ad_mstr`).

### USA to GTM Masters

Run the following programs:

- Tax Zone Maintenance (2.13.3.13). Create a Tax Zone **A11** with a country code of **A11**. In addition, create tax zones for each country code. Set the option Sums-Into Tax Zone to **A11**.
- Tax Environment (2.13.5.1). Create a non-taxable environment with the following setup:

|             | Field           | Value   |
|-------------|-----------------|---------|
|             | Tax Environment | non-tax |
| 1st record: | Ship-From Zone  | All     |
|             | Ship-To Zone    | blank   |
| 2nd record: | Ship-From Zone  | blank   |
|             | Ship-To Zone    | All     |

- Global Tax Management Control (2.13.24). Enter the default tax zone and tax environment. Set Tax Zone to the zone created for your country and set Tax Environment to `non-tax`.

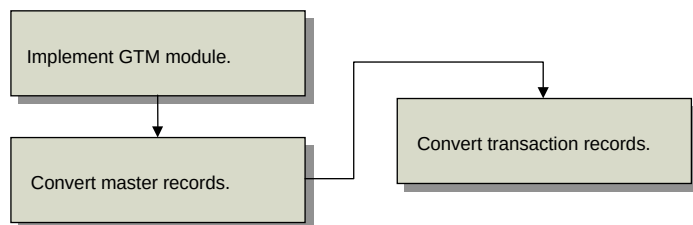
Continue on with “USA to GTM–Masters” on page 99 and “USA to GTM–Transactions” on page 102.

## Converting Canadian Taxes to GTM

This section describes how to convert to GTM from MFG/PRO's Canadian tax system.

**Fig. 7.22**

Canadian to GTM Conversion Process



The Canadian to GTM conversion process translates Canadian tax data to GTM equivalents and updates existing MFG/PRO records. Figure 7.22 summarizes the conversion work flow, which revolves around three sets of activities.

*Implementing GTM.* You run a setup program to implement GTM for Canadian tax processing. See page 108.

*Converting Master Records.* You run a second program to populate database tables for customer and supplier addresses, items, product lines, and other master records with GTM data values. See page 116.

*Converting Transaction Records.* You run a third program to populate transaction records. All transactions subject to tax are affected, including sales, purchasing, accounts payable, accounts receivable, and service/support management. See page 119.

**Note** After each of these activities, it is crucial to review the corresponding reports and audit trails. Mistakes can be pervasive and costly.

Table 7.31 lists the programs used during the conversion.

**Table 7.31**

Programs Used to Convert Canadian Taxes to GTM

| Activity                       | Conversion Programs                  |
|--------------------------------|--------------------------------------|
| Implementing GTM               | CAN to GTM–Setup (2.13.22.9)         |
| Converting master records      | CAN to GTM–Masters (2.13.22.10)      |
| Converting transaction records | CAN to GTM–Transactions (2.13.22.11) |

### Implementing GTM

An automated setup program creates most of the codes you need to implement GTM, based on how your Canadian taxes are defined. Before executing this program, you should understand the options it provides and the default logic it uses.

#### Code Generation Rules

GTM codes for tax types, tax zones, and tax environments consist of text strings that uniquely identify the province, county, and city of a tax jurisdiction. In Canada, manual setup of these codes would be a tedious process, since there are thousands of them.

**Fig. 7.23**

Code Generation Rules in CAN to GTM–Setup (2.13.22.9)

txcancnv.p b+      2.13.22.9 CAN to GTM - Setup      05/09/00

|                                |             |    |    |           |  |  |
|--------------------------------|-------------|----|----|-----------|--|--|
| Delete Previous GTM: <u>no</u> |             |    |    |           |  |  |
| Convert Tax Masters: <u>no</u> |             |    |    |           |  |  |
| Country Code: <u>usa</u>       |             |    |    |           |  |  |
| Last Tax Code: <u>usa00000</u> |             |    |    |           |  |  |
| Generated Separator: <u>=</u>  |             |    |    |           |  |  |
| Class File: _____              |             |    |    |           |  |  |
| Province File: _____           |             |    |    |           |  |  |
| County File: _____             |             |    |    |           |  |  |
| City File: _____               |             |    |    |           |  |  |
| Display Status: <u>no</u>      | Maximum Sum | 14 | 16 | Output:   |  |  |
|                                |             |    |    | Batch ID: |  |  |

Code Generation Rules

| One Word  | Word 1    | Word 2    |
|-----------|-----------|-----------|
| Sep/NoSep | Sep/NoSep | Sep/NoSep |
| 3 3       | 3 3       | 0 0       |
| 4 4       | 2 2       | 2 2       |
| 7 9       | 4 5       | 3 4       |

Used to generate codes for Tax Types, Tax Zones, and Tax Environments

Therefore, by default, CAN to GTM–Setup generates codes based on its code generation rules (Figure 7.23). These rules systematically select characters from the province code, county name, and city name in the tax master.

To determine if generated codes are suitable for your company, run the setup and review the audit trail. If you need a different coding scheme, read the rest of this section and change the settings for the code generation rules as necessary. Then, rerun the setup with Delete Previous GTM set to Yes and Convert Tax Masters set to Yes.

For Canadian taxes, the default generated code format for tax zones, tax types, and tax environments is:

PPP-CCCC-ccccccc

PPP is the 3-character province code, CCCC the 4-character county or district name, and ccccccc the 7-character city name. Each text string is separated by a dash (–).

The rules used to determine the characters to select depend on:

- Whether the Canadian code or name used to generate the text string consists of one word or multiple words (text strings separated by blank spaces).
- Whether separator characters are used.

Table 7.32 lists the default number of characters for each text string under the different conditions. However, you can change the number of characters and use a different separator or no separator, as long as the total number of generated characters—including the separator and any ending integers—is 16 or less.

**Table 7.32**

Code Generation Rules in CAN to GTM–Setup (2.13.22.9)

| Code                                        | One Word |        | Multiple Words |        |        |        |
|---------------------------------------------|----------|--------|----------------|--------|--------|--------|
|                                             |          |        | Word 1         |        | Word 2 |        |
|                                             | Sep      | No Sep | Sep            | No Sep | Sep    | No Sep |
| Province                                    | 3        | 3      | 3              | 3      | 0      | 0      |
| County                                      | 4        | 4      | 2              | 2      | 2      | 2      |
| City                                        | 7        | 9      | 4              | 5      | 3      | 4      |
| Maximum Total Characters, With Separator    |          |        |                |        |        | 14     |
| Maximum Total Characters, Without Separator |          |        |                |        |        | 16     |

**Example** If the original province code for Alberta is ALBA, the generated text string is ALB regardless of whether separators are used. For the city of Southampton, the generated text string is Southam if separators are used and Southampt if they are not. For the city of Thunder Bay, the generated text string is ThunBay if separators are used and ThundBay if they are not.

Setup retains the capitalization from the original Canadian code or name. If the original code or name contains punctuation such as a period, the code generation rules treat it the same as any other non-blank character.

## Defining Custom Tax Class and Tax Usage Codes

By default, the setup generates tax classes that directly correspond to your Canadian GST master records. To distinguish the two sets of codes, it appends the letter P to the GST + PST code. For example, if your current GST classes are 0, 1, and 2, the generated GTM classes are 0, 1, and 2 (for GST only) and 0P, 1P, and 2P (for GST + PST). The system does not automatically generate tax usages.

You can override this by creating your own map for the setup program and specifying it in the Class File field. The same class file is also referenced in the programs that convert master data and transaction records.

**Fig. 7.24**

Class File in CAN to GTM–Setup (2.13.22.9)

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|                      |           |
|----------------------|-----------|
| Delete Previous GTM: | no        |
| Convert Tax Masters: | no        |
| Country Code:        | usa       |
| Last Tax Code:       | usa000000 |
| Generated Separator: | =         |
| Class File:          |           |
| Province File:       |           |
| County File:         |           |
| City File:           |           |
| Display Status:      | no        |

Class file for custom Tax Class and Tax Usage codes

| Code Generation Rules |                        |
|-----------------------|------------------------|
| One Word              | Word 1    Word 2       |
| Sep/NoSep             | Sep/NoSep    Sep/NoSep |
| 3    3                | 3    3    0    0       |
| 4    4                | 2    2    2    2       |
| 7    9                | 4    5    3    4       |
| Maximum Sum           | 14    16               |
| Output:               | Batch ID:              |

You should create a class file if:

- Your company plans to change its tax class codes during the GTM conversion. In this situation, you must define custom codes for GST only and GST + PST.
- Within a tax class, a company can be taxed based on its nature of operation or the way it intends to use an item. In GTM, these conditions are identified by tax usage codes.

The class file is an ASCII file with text strings in the following format:

```
"Current GST Class" "GST Class" "GST Usage" "Class for GST + PST" "Usage for GST + PST"
```

GTM tax classes can have a maximum of three characters, and tax usage codes eight characters. An unused optional value is represented by a null string (" " or "").

The class file can have any name or extension. However, code values in .csv files must be separated by commas instead of blank characters. The file must be located in the home directory for the Progress session.

**Note** A .csv file is a Windows comma-separated values file format that saves values recorded in a spreadsheet.

**Example** Your current GST codes are 0, 1, and 2, and you want to change them to A, B, and C, plus add a G to indicate GST only.

```
"0" "AG" "" "A" ""
"1" "BG" "" "B" ""
"2" "CG" "" "C" ""
```

## Defining Custom Codes for Provinces, Counties, and Cities

The generated codes for tax zones, tax environments, and tax types consist of text strings that identify the province, county, and city. By default, the code generation rules define the structure of these text strings. However, if you need a different naming convention, you can create geographic files for province codes, county names, and/or city names.

See “Code Generation Rules” on page 108.

**Fig. 7.25**  
Province, County, and City Files in CAN to GTM–Setup (2.13.22.9)

txcancnv.p b+ 2.13.22.9 CAN to GTM - Setup 05/09/00

|                                                               |                           |                                |                      |
|---------------------------------------------------------------|---------------------------|--------------------------------|----------------------|
| Delete Previous GTM: <u>no</u>                                |                           | Convert Tax Masters: <u>no</u> |                      |
| Country Code: <u>usa</u>                                      |                           | Last Tax Code: <u>usa00000</u> |                      |
| Generated Separator: <u>=</u>                                 |                           | Class File: _____              |                      |
| Geographic files<br>for provinces,<br>counties, and<br>cities | Province File: _____      | Code Generation Rules          |                      |
|                                                               | County File: _____        | One Word<br>Sep/NoSep          | Word 1<br>Sep/NoSep  |
|                                                               | City File: _____          | Word 2<br>Sep/NoSep            | Word 3<br>Sep/NoSep  |
|                                                               | Display Status: <u>no</u> | Maximum Sum                    | Output:<br>Batch ID: |

Create a separate file for each kind of text string and reference the file in CAN to GTM–Setup as shown in Figure 7.25. A geographic file is the same as a class file, except that the file is formatted as follows:

```
"Current Code or Name" "GTM Text String"
```

**Note** You only need to define codes for conditions not already supported by code generation rules.

**Example** To map province codes for the provinces of Manitoba and Quebec, create a province file with these lines:

```
"MANI" "MB"
"QUE" "QB"
```

## Processing Logic

This program creates records as described in Table 7.33.

**Table 7.33**  
New GTM Records

| Type of Record   | Explanation                                                                                                                                                                |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tax zones        | Based on code generation rules or a class file, setup builds the tax zone hierarchy for the country and all province/county/city combinations used in your current system. |
| Tax types        | Based on code generation rules or a class file, setup generates tax types for the province/county/city combinations used in your current system.                           |
| Tax environments | Based on code generation rules or a class file, setup generates tax environments for all ship-to tax zones.                                                                |

| Type of Record                           | Explanation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tax rates                                | Based on code generation rules or a class file, setup generates tax rates for the tax jurisdictions and percentages used in your current system.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Tax classes                              | <p>By default, the setup generates tax classes based on your Canadian GST master records, in which GST and PST are represented as separate codes. However, the GTM setup generates tax classes for GST only and GST + PST. It sets up PST only as GST + PST with a GST tax rate of 0%. It sets up non-taxable as GST only with GST and PST tax rates of 0%.</p> <p>To distinguish the generated codes, the setup appends the letter P to the GST + PST code. For example, if your current GST classes are 0, 1, and 2, the generated GTM classes are 0, 1, and 2 (for GST only) and 0P, 1P, and 2P (for GST + PST). The system does not automatically generate tax usages.</p> <p>You can choose to bypass the default setup behavior by defining a class file. For more information, see “Defining Custom Codes for Provinces, Counties, and Cities” on page 111.</p> |
| Tax usages                               | By default, setup does not generate tax usages. However, you can do this with a class file.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Country code                             | The setup generates a record for the default country code you specify when you run the setup. This country code is the top-level zone in the tax zone hierarchy.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Company addresses and address list types | In GTM, company sites require a corresponding company address record because taxes are calculated by address, not site. The setup verifies that each company site has an address record and creates any missing ones, along with any needed address list type records. The setup also creates a ~taxes address record to provide a default tax address whenever a transaction is missing a company site code.                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

## GTM Control Settings

Setup defines Global Tax Management Control (2.13.24) as described in Table 7.34.

**Table 7.34**

Updates to GTM Control Settings

| Field                   | Explanation                                      |
|-------------------------|--------------------------------------------------|
| Country Code            | As specified during the setup                    |
| Tax Method              | 01                                               |
| Tax-By-Line             | No                                               |
| Accrue Tax at Receipt   | Yes                                              |
| Discount Tax at Invoice | No                                               |
| Discount Tax at Payment | No                                               |
| Last Tax Code           | As specified during the setup                    |
| Rounding Method         | Value specified in System/Account Control (36.1) |

## CAN to GTM–Setup

Based on your implementation decisions, use CAN to GTM–Setup (2.13.22.9) to set up GTM for Canadian tax processing.

**Fig. 7.26**

CAN to GTM–Setup (2.13.22.9)

txcancnv.p b+ 2.13.22.9 CAN to GTM - Setup 05/09/00

|                      |           |             |    |    |           |
|----------------------|-----------|-------------|----|----|-----------|
| Delete Previous GTM: | no        |             |    |    |           |
| Convert Tax Masters: | no        |             |    |    |           |
| Country Code:        | usa       |             |    |    |           |
| Last Tax Code:       | usa000000 |             |    |    |           |
| Generated Separator: | =         |             |    |    |           |
| Class File:          |           |             |    |    |           |
| Province File:       |           |             |    |    |           |
| County File:         |           |             |    |    |           |
| City File:           |           |             |    |    |           |
| Display Status:      | no        | Maximum Sum | 14 | 16 | Output:   |
|                      |           |             |    |    | Batch ID: |

**Warning** As noted previously, the purpose of the conversion is to replicate your existing tax processing setup in GTM. Do not attempt to implement new GTM functionality until after the entire conversion is complete. Do not change settings in the new GTM records or in Global Tax Management Control (2.13.24). If you do, the master and/or transaction conversions may fail.

**Delete Previous GTM.** This option determines whether the setup deletes previously created GTM records from the database. If you select this option, the setup deletes tax zones, tax types, tax environments, transaction tax details, and other GTM records from the database.

- Enter No if you have not yet converted your database to GTM.
- Enter Yes to clean up the database if it contains GTM records from unsuccessful conversion or installation attempts.

**Convert Tax Masters.** This option determines whether the setup generates the GTM master records from the master tables for Canadian GST and PST.

- Enter Yes to create GTM records corresponding to Canadian tax masters: tax classes, tax types, tax zones, tax environments, tax rates, and so on. The audit trail shows the new GTM records.
- Enter No if you only want to delete previous GTM records and do not want the setup program to generate new GTM records.

**Country Code.** This country code is the top-level tax zone in the tax zone hierarchy. All other tax zones sum into this one.

If Global Tax Management Control already has a country code, it displays here. Otherwise, the setup sets the default country code to CAN. If you override the value here, the setup assigns it to the control program.

**Last Tax Code.** Enter a value to update the corresponding field in Global Tax Management Control. In GTM, tax codes identify individual tax rates. Codes are generated sequentially based on the value of Last Tax Code in the GTM control program.

The default Last Tax Code is an 8-character value that consists of the GTM country code and a right-justified integer with placeholder zeros. For example, for country code CAN, the default Last Tax Code is CAN00000. The system assigns the number CAN00001 to the first tax rate record created in GTM and increments this number for subsequent rates.

If you want tax codes to have a different format, enter a different prefix. Codes display alphanumerically in screens and reports. Tax codes that are totally numeric are left-justified and have no placeholder zeros. For example, codes 1 through 30 display in a report column as follows:

```
1
...
19
2
20
...
30
```

**Generated Separator.** Enter a character to be used as a separator in system-generated tax zones, types, and environments. Using a separator can improve the readability of the component elements of these codes.

The default separator is the dash (–), but you can enter any character. A sample GTM code that uses the dash separator is BC–Van for Vancouver, British Columbia. If you do not want to use separators in codes, enter blank. However, you cannot use blank as a separator character.

**Class File.** To provide custom mapping of Canadian tax classes to GTM classes and usage codes, specify an ASCII file with conversion information. See page 110.

**Province, County, City File.** To override default code generation rules, specify specific values for geographic locations in an ASCII file. See page 111.

**Code Generation Rules.** Enter appropriate values for your organization. See page 108.

**Display Status.** This setting determines whether the system displays status messages online during the conversion. These messages list database tables and their indexes as they are converted. If you select this option, messages display on the screen and the printed report.

## Updates to Company Addresses

In GTM, company sites require a corresponding company address record because taxes are calculated by address, not site. The setup creates any missing company address records for company sites. However, the setup does not populate these new address records with the city, county, province, and country. You must supply this information manually in Company Address Maintenance (2.12).

Also set up tax zone codes to support these new addresses if the setup did not already generate codes for these tax jurisdictions. Do this in Tax Zone Maintenance (2.13.3.13). Then, assign the tax zone to the address.

## Set Up Audit Trail

CAN to GTM–Setup prints a report of updated tax master records for GST and PST rates. For GST rates, the report shows the GST class, description, starting and ending effective dates, the GST percent, and the general ledger tax accounts for accounts payable and accounts receivable. For PST, the report shows the province/county/city, tax effective date, tax rate for the effective date, whether PST is based on GST, and the generated GTM tax zone and sums-into zone.

Figure 7.27 and Figure 7.28 show the audit trail formats.

**Fig. 7.27**  
GST Audit Trail

| Processing: Create GTM GST from GST masters |             |          |          |     |     |         |      |          |             |
|---------------------------------------------|-------------|----------|----------|-----|-----|---------|------|----------|-------------|
| GST Class                                   | Description | Start    | Eff      | End | Eff | GST Pct | AP   | GST Acct | AR GST Acct |
| 0                                           | GST 0       | 01/01/97 |          |     |     | 0.00%   | 1400 |          | 2400        |
| 1                                           | GST 1       | 01/01/97 |          |     |     | 5.00%   | 1400 |          | 2400        |
| 2                                           | GST 2       | 05/29/97 | 12/31/99 |     |     | 7.00%   | 1400 |          | 2400        |
| 3                                           | GST 3       | 07/02/97 | 12/31/99 |     |     | 10.00%  | 1400 |          | 2400        |

**Fig. 7.28**  
PST Audit Trail

| Processing: Create GTM PST from PST masters |        |             |           |        |        |             |                    |
|---------------------------------------------|--------|-------------|-----------|--------|--------|-------------|--------------------|
| Province                                    | County | City        | Effective | Tax    | On GST | Tax Zone    | Sums-Into Tax Zone |
| ALB                                         |        | Calgary     | 01/01/96  | 0.00%  | No     | ALB-Calgary | ALB                |
| BC                                          |        | Vancouver   | 01/01/96  | 7.00%  | Yes    | BC-Vancouv  | BC                 |
| NFL                                         |        | Bay Roberts | 01/01/96  | 8.00%  | No     | NFL-BayRob  | NFL                |
| ONT                                         |        | Bala        | 01/01/96  | 8.00%  | Yes    | ONT-Bala    | ONT                |
| PEI                                         |        | Souris      | 01/01/96  | 10.00% | Yes    | PEI-Souris  | PEI                |

## Troubleshooting GTM Setup

After you run CAN to GTM–Setup, verify that the GTM setup is correct before you continue with the conversion. The problems listed in Table 7.35 can cause errors or unexpected values. Before you proceed to the master conversion, review the audit trail, the GTM reports for the new records, and Global Tax Management Control settings. Correct any problems before going on.

Subsequent setups do not automatically overwrite records created by previous ones. To set up new records, you must first delete the old ones. If you rerun the setup, you must remove the records created by the earlier setup attempt. To do this, rerun the setup with Delete Previous GTM set to Yes and Convert Tax Masters set to Yes.

**Note** If you must rerun the setup after you have run any of the other conversion programs, restore the database first. Then, rerun the setup and any other conversion programs you ran previously. This is necessary to perpetuate changes to master data, transactions, and tax details.

**Table 7.35**  
Troubleshooting the GTM Setup

| Error                                                  | Explanation                                                                                                                                                                                                                              |
|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tax system must be Canadian.                           | The CAN to GTM setup can only be run on a Canadian tax system.                                                                                                                                                                           |
| Must delete previous GTM when converting.              | When you set Convert Tax Masters to Yes, you must also set Delete Previous GTM to Yes.                                                                                                                                                   |
| On GST has changed, cannot convert prior to this date. | The setup can convert only the current tax environment, not previous variations. If a city's GST Only status was changed in the span of time included in the conversion, the setup creates tax environments only for current conditions. |

**Warning** Do not correct records programmatically. This approach often causes additional problems.

## How the Setup Changes GTM Records

The following information is provided to assist developers and others who require technical information on how the setup updates the database.

The menu-level program for CAN to GTM–Setup is `txcancnv.p`. This program calls subprograms (primarily `txcantax.p`) that set the GTM tax values in the individual database tables.

Table 7.36 lists the affected database tables and summarizes the changes.

**Table 7.36**  
Changes to GTM Records

| Tables    | Summary of Changes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ad_mstr   | <code>txcantax.p</code> creates one ~taxes record for the database. It also scans <code>si_mstr</code> and creates an address record for any company site that does not already have one.                                                                                                                                                                                                                                                                                                                                                                                                 |
| code_mstr | For each <code>vt_mstr</code> record, <code>txcantax.p</code> creates tax classes for GST only and GST + PST. If a class file is referenced, it creates the specified tax classes and tax usages, if any.<br><br>For the GST rate in <code>vt_mstr</code> and each PST rate in <code>tax_mstr</code> , <code>txcantax.p</code> creates a tax type code. For non-taxable transactions, it also creates a default NON-TAX tax type.<br><br>Finally, for each ship-to tax zone, <code>txcantax.p</code> creates a tax environment and assigns it the tax types associated with the tax zone. |
| ctry_mstr | <code>txcantax.p</code> creates a record for the default country code specified in the selection data.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| ls_mstr   | <code>txcantax.p</code> creates <code>ls_mstr</code> record for each new <code>ad_mstr</code> record, if any.                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| tx2_mstr  | For each <code>vt_mstr</code> record, <code>txcantax.p</code> creates a tax rate for GST only and GST + PST. For each <code>tax_mstr</code> record, <code>txcantax.p</code> creates multiple <code>tx2_mstr</code> records, one for each combination of (1) GST only and GST + PST and (2) each GST class. (For example, if there are three GST classes, the setup generates six <code>tx2_mstr</code> records.) It also runs <code>txtx2_nt.i</code> to create a non-taxable tax rate and <code>txtxmeth.i</code> to create tax method 01.                                               |
| txc_ctrl  | <code>txcantax.p</code> sets <code>txc_ctype_code</code> and <code>txc_tax_code</code> from the selection data. It sets <code>txc_method</code> to 01, <code>txc_by_line</code> to Yes, <code>txc_inv_disc</code> and <code>txc_pmt_disc</code> to No, and <code>txc_rcpt_tax_point</code> to Yes.                                                                                                                                                                                                                                                                                        |
| txbd_det  | <code>txcantax.p</code> creates a tax base record for PST + GST.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| txe_mstr  | <code>txcantax.p</code> creates tax environment zone detail records for every tax environment code it generates for <code>code_mstr</code> .                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| txed_det  | <code>txcantax.p</code> creates tax environment tax type detail records for every tax environment code it generates for <code>code_mstr</code> .                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| txz_mstr  | <code>txcantax.p</code> creates a top-level sums-into tax zone for the new <code>ctry_mstr</code> record. For each province/county/city combination in <code>tax_mstr</code> , it creates a ship-to tax zone.                                                                                                                                                                                                                                                                                                                                                                             |

## Converting Master Records

Once you finish the GTM setup, the next activity is to update tax settings in the following master records:

- Suppliers
- Trailer codes
- Customers
- Service categories
- Product lines
- Service agreement terms
- Items

GTM has additional fields and may require new values for existing fields.

## CAN to GTM–Masters

Use CAN to GTM–Masters (2.13.22.10) to convert master records.

**Fig. 7.29**

CAN to GTM–Masters (2.13.22.10)

| txcanmst.p b+            |       | 2.13.22.10 CAN to GTM - Masters |  | 05/09/00  |  |
|--------------------------|-------|---------------------------------|--|-----------|--|
|                          | All   | From:                           |  | To:       |  |
| Suppliers:               | no    | _____                           |  | _____     |  |
| Customers:               | no    | _____                           |  | _____     |  |
| Countries For Addresses: | no    | _____                           |  | _____     |  |
| Zones For Addresses:     | no    | _____                           |  | _____     |  |
| Product Lines:           | no    | _____                           |  | _____     |  |
| Items:                   | no    | _____                           |  | _____     |  |
| Trailer Codes:           | no    | _____                           |  | _____     |  |
| Service Categories:      | no    | _____                           |  | _____     |  |
| Service Agreement Terms: | no    | _____                           |  | _____     |  |
| Class File:              | _____ |                                 |  |           |  |
| Display Status:          | no    |                                 |  | Output:   |  |
|                          |       |                                 |  | Batch ID: |  |

In addition to updating the tax settings in the master records, this program assigns tax zone codes to supplier, customer, and company address records. For verification of changes, the program generates an audit trail.

**Important** Before you run CAN to GTM–Masters, do the following:

- Run CAN to GTM–Setup (2.13.22.9).
- To avoid record-contention conflicts with other users, shut down the database and restart it when no other users are on the system.

You can convert all records, a range of records, or individual records. This program converts records in the order in which their selection options display on the screen. For separate audit trail reports, run the report separately for each type of record.

If you created a class file during the setup step, specify its name in the Class File field. Display Status, Output, and Batch ID are the same as in the setup program.

See “Defining Custom Tax Class and Tax Usage Codes” on page 110.

## Master Audit Trail

CAN to GTM–Master prints a report of changed records. The format varies depending on the records included in the conversion. For each group of converted records, the report shows the record number and name followed by the before and after tax information, such as country code, tax zone code, GST and PST taxable status, whether tax is included in item amounts, tax class, and tax usage.

Groups of converted records are printed in the same order as the screen selection criteria, and each group is separated by a page break. Warning and error messages identify potential conversion problems.

Figure 7.30 and Figure 7.31 show representative audit trail formats.

**Fig. 7.30**  
Customers Audit Trail

| Processing: Customers |                   |        |     |     |     |    |              |
|-----------------------|-------------------|--------|-----|-----|-----|----|--------------|
| Address               | Name              |        | GST | PST | Tax | In | TxC TaxUsage |
| 10000000              | Harris Steel      | Before | No  | No  | No  |    | 0            |
|                       |                   | After  | No  |     | No  |    | 0            |
| 10000001              | Computer Services | Before | Yes | Yes | No  |    | 1            |
|                       |                   | After  | Yes |     | No  |    | 1P           |
| 10000002              | Niagara Byteworks | Before | Yes | Yes | No  |    | 2            |
|                       |                   | After  | Yes |     | No  |    | 2P           |

**Fig. 7.31**  
Countries for Addresses Audit Trail

| Processing: Countries For Addresses |                   |        |      |         |  |
|-------------------------------------|-------------------|--------|------|---------|--|
| Address                             | Name              |        | Ctry | Country |  |
| 10000000                            | Harris Steel      | Before |      | Canada  |  |
|                                     |                   | After  | CAN  | Canada  |  |
| 10000001                            | Computer Services | Before |      | Canada  |  |
|                                     |                   | After  | CAN  | Canada  |  |
| 10000002                            | Niagara Byteworks | Before |      | Canada  |  |
|                                     |                   | After  | CAN  | Canada  |  |

## Troubleshooting Master Conversions

The error messages in the audit trail identify conditions you should analyze and address before you convert transactions. Table 7.37 lists some common problems along with explanations. Before you make corrections, restore the database from backup.

**Warning** Do not proceed to the transaction conversion until the master conversion audit trail is free of errors.

**Table 7.37**  
Troubleshooting the Master Conversion

| Error                                                        | Explanation                                                                                                |
|--------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Tax class cannot be converted.                               | Class file does not contain a GST class that matches the one in the master record.                         |
| GST class must exist 0%.                                     | GST class master must have at least one GST class with a zero percentage.                                  |
| Blank tax class not allowed.                                 | GST class is blank in the class file.                                                                      |
| Tax class cannot exceed 3 characters (xxx).                  | GST class in the class file is longer than three characters. The message shows the first three characters. |
| Tax class does not exist (x).                                | GST class in the class file does not exist in the GST master.                                              |
| Tax class is not unique (x).                                 | GST class occurs in multiple places in the class file.                                                     |
| Tax class does not exist (xxx).                              | GTM tax class in the class file does not exist in the GTM tax class master.                                |
| Tax usage cannot exceed 8 characters (xxxxxxx).              | GTM tax usage in the class file is longer than eight characters. Message shows the first eight characters. |
| Tax usage does not exist (xxxxxxx).                          | GTM tax usage in the class file does not exist in the GTM tax usage master.                                |
| Tax class/tax usage combination is not unique (xxx xxxxxxx). | GTM tax class and tax usage combination occurs in multiple places in the class file.                       |

| Error                                                                                      | Explanation                                                                    |
|--------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| Conversion will ignore tax class (x).                                                      | Class file does not have an entry for a GST class that is in the class master. |
| x, xxx, and xxxxxxxx are placeholders for the actual codes displayed in the error message. |                                                                                |

### How the Conversion Changes Master Records

The following is provided to assist developers and others who require technical information on how the master conversion updates the database.

The menu-level program for CAN to GTM–Masters, `txcanmst.p`, calls subprograms that set the GTM tax values in the individual tables.

When setting the GTM tax class value, these programs can set the existing tax class code or retrieve an alternate value from a class file.

See “Defining Custom Tax Class and Tax Usage Codes” on page 110.

Table 7.38 lists the affected database tables and summarizes the changes.

**Table 7.38**  
Changes to Master Records

| Tables   | Summary of Changes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ad_mstr  | In supplier records, <code>txcanvd.p</code> sets <code>ad_taxable</code> from <code>vd_taxable</code> . It also sets <code>ad_taxc</code> and <code>ad_tax_usage</code> from <code>ad_taxc</code> or from the class file, if any. If <code>vd_taxable</code> is No, <code>ad_taxc</code> is GST only; otherwise, GST + PST.<br><br>In customer records, <code>txcancm.p</code> sets <code>ad_taxable</code> from <code>cm_taxable</code> and <code>ad_tax_in</code> from <code>cm_tax_in</code> . It also sets <code>cm_taxc</code> and <code>ad_tax_usage</code> from <code>cm_taxc</code> or from the class file, if any. If <code>cm_pst</code> is No, the tax class is GST only; otherwise, GST + PST.<br><br>In all address records, <code>txcanct.p</code> sets <code>ad_ctry</code> from <code>ad_country</code> and visa versa. <code>txcanzn.p</code> calls <code>txtxzget.p</code> to set <code>ad_tax_zone</code> . |
| fsc_mstr | <code>txcanfsc.p</code> sets <code>fsc_taxc</code> from <code>fsc_taxc</code> or from the class file if any. Tax class is set to GST only.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| pl_mstr  | <code>txcanpl.p</code> sets <code>pl_taxc</code> from <code>pl_taxc</code> or from the class file, if any. If <code>pl_pst</code> is No, the tax class is GST only; if it is Yes, to GST + PST.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| pt_mstr  | <code>txcanpt.p</code> sets <code>pt_taxc</code> from <code>pt_taxc</code> or from the class file, if any. Tax class is set to GST only.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| sv_mstr  | <code>txcansv.p</code> sets <code>sv_taxc</code> and <code>sv_tax_usage</code> from <code>sv_taxc</code> or from the class file, if any. Tax class is set to GST only.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| trl_mstr | <code>txcantrl.p</code> sets <code>trl_taxc</code> from <code>trl_taxc</code> or from the class file, if any. It also sets <code>trl_taxable</code> to Yes. If <code>trl_pst</code> is No, the tax class is GST only; if it is Yes, to GST + PST.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

### Converting Transaction Records

Once you finish converting master records, you can convert the following transaction records:

- Purchase orders and receipts
- Accounts payable vouchers and payments
- Service contracts, calls, and return material authorizations
- Sales quotes and orders
- Accounts receivable memos, invoices, and payments

In GTM, every transaction subject to tax has a transaction tax detail record. This record stores the information used to calculate tax.

**Note** If you already have GTM transaction records in the database when you perform transaction conversion, the conversion process updates them using the current default tax values. Values replaced in these records include tax environment, class, usage, and so on.

## CAN to GTM–Transactions

Use CAN to GTM–Transactions (2.13.22.11) to convert existing transaction records.

**Fig. 7.32**

CAN to GTM– Transactions (2.13.22.11)

| txcantrn.p b*      |           | 2.13.22.11 CAN to GTM - Transactions |  | 05/09/00  |  |
|--------------------|-----------|--------------------------------------|--|-----------|--|
|                    | All       | From:                                |  | To:       |  |
| Purchasing:        | <u>no</u> |                                      |  |           |  |
| AP Vouchers:       | <u>no</u> |                                      |  |           |  |
| AP Payments:       | <u>no</u> |                                      |  |           |  |
| Service Contracts: | <u>no</u> |                                      |  |           |  |
| Service Calls:     | <u>no</u> |                                      |  |           |  |
| RMA Orders:        | <u>no</u> |                                      |  |           |  |
| Sales Quotes:      | <u>no</u> |                                      |  |           |  |
| Sales Orders:      | <u>no</u> |                                      |  |           |  |
| AR Memos:          | <u>no</u> |                                      |  |           |  |
| AR Invoices:       | <u>no</u> |                                      |  |           |  |
| AR Payments:       | <u>no</u> |                                      |  |           |  |
| Class File:        |           |                                      |  |           |  |
| Display Status:    | <u>no</u> |                                      |  | Output:   |  |
|                    |           |                                      |  | Batch ID: |  |

In addition to updating transactions, this program generates an audit trail for verification of changes.

**Important** Before you run CAN to GTM–Transactions, do the following:

- Run CAN to GTM–Setup (2.13.22.9) and CAN to GTM–Masters (2.13.22.10).
- To avoid record-contention conflicts with other users, shut down the database and restart when no other users are on the system.

You can convert all records, a range of records, or individual records. This program converts records in the same order they display on the screen.

**Note** For separate audit trail reports, run the report separately for each type of record.

In some cases, the record sequence is important. Purchasing transactions must be converted before accounts payable vouchers and vouchers before payments. Accounts receivable memos and invoices must be converted before payments.

If you created a class file during the setup step, specify its name in the Class File field. Display status, output, and Batch ID are the same as in the setup program.

See “Defining Custom Tax Class and Tax Usage Codes” on page 110.

## Transaction Audit Trail

The transaction conversion prints a report of changed records. The format varies depending on the records included in the conversion. For each group of converted records, the report shows the transaction number and name followed by the before and after tax information for each line item,

such as taxable status, tax environment, tax class, and tax usage. Groups of converted records are printed in the same order as the screen selection criteria, and each group is separated by a page break.

Warning and error messages identify potential conversion problems. Messages that appear at the end of a transaction apply to the entire transaction; those that appear between the Before and After line apply only to that line.

Figure 7.33 and Figure 7.34 show representative audit trail formats.

**Fig. 7.33**  
Accounts Payable Audit Trail

| Processing: AP Vouchers |      |          |    |        |     |     |          |        |     |          |         |            |
|-------------------------|------|----------|----|--------|-----|-----|----------|--------|-----|----------|---------|------------|
| Ref                     | Type | Supplier | Ln |        | GST | TxC | TaxUsage | Tax    | Env | vod_type | vod_tax | vod_tax_at |
| 105                     | VO   | 32487432 |    | Before | No  |     |          |        |     |          |         |            |
|                         |      |          |    | After  | Yes | 0P  |          | PEI-GG |     |          |         |            |
|                         |      |          | 1  | Before | No  | 1   |          |        |     | R        | 1       |            |
|                         |      |          |    | After  | Yes | 1   |          | PEI-GG |     | R        | Yes     |            |
|                         |      |          | 2  | Before | No  |     |          |        |     |          | 1       |            |
|                         |      |          |    | After  | No  |     |          |        |     | T        | t       | No         |

**Fig. 7.34**  
Service Calls Audit Trail

| Processing: Service Calls |         |          |             |    |         |        |     |     |     |          |     |     |  |
|---------------------------|---------|----------|-------------|----|---------|--------|-----|-----|-----|----------|-----|-----|--|
| Call ID                   | Call/SR | Cust     | Cust<br>PST | Ln | Record  |        | GST | PST | TxC | TaxUsage | Tax | Env |  |
| CA124                     |         | 10000000 | Yes         | 1  | Call    | Before | Yes |     | 1   |          |     |     |  |
|                           |         |          |             |    |         | After  | Yes |     | 1P  |          | NB  |     |  |
| CA125                     |         | 10000001 | Yes         | 1  | Item    | Before | Yes | Yes | 1   |          |     |     |  |
|                           |         |          |             |    |         | After  | Yes |     | 1P  |          | NB  |     |  |
| CA126                     |         | 10000002 | Yes         | 1  | Billing | Before | Yes | Yes | 1   |          |     |     |  |
|                           |         |          |             |    |         | After  | Yes |     | 1P  |          | NB  |     |  |
|                           |         |          |             | 2  | Billing | Before | No  | Yes | 0   |          |     |     |  |
|                           |         |          |             |    |         | After  | Yes |     | 1P  |          | NB  |     |  |

## Troubleshooting Transaction Conversions

The error messages in the audit trail identify conditions you should analyze and address before you resume live GTM processing. Table 7.39 lists some common problems along with explanations. Before you make corrections, restore the database from backup.

**Warning** Do not resume live processing until the transaction conversion audit trail is free of errors. Do not correct transaction records programmatically. This approach often causes additional problems.

In addition to examining the audit trail, it is advisable to review the Tax Detail by Transaction Report (2.13.15.3). This report shows the tax environments, tax types, and tax amounts for the converted records. Verify that tax calculations are what you expect.

Converted transactions may have minor differences in before/after tax amounts. These occur because GTM uses a different calculation algorithm or rounding method than your current system. To synchronize the general ledger with the converted transactions, record adjusting entries.

**Table 7.39**

Troubleshooting the Transaction Conversion

| Error                                                    | Explanation                                                                                                                                        |
|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| GST class must exist 0%.                                 | The GST class master must have at least one GST class with a zero percentage.                                                                      |
| Freight, brokerage, or duty charges cannot be converted. | There is no equivalent ability in GTM.                                                                                                             |
| Detail tax environment must match header.                | In accounts payable vouchers and accounts receivable debit/credit memos, the tax environment must be the same in both the header and detail lines. |

To eliminate ambiguity, the audit trail shows before and after values for purchasing, accounts payable, and accounts receivable records by their Progress database field name, not their screen label. For example, the audit trail displays voucher line types in the vod\_type column.

As you interpret the audit trail for the transaction conversion, it can be helpful to see Table 7.40 through Table 7.44. These tables summarize the nature of before/after tax values.

**Note** In these tables, quotation marks indicate an untranslatable value.

**Table 7.40**

CAN to GTM, Purchasing Transactions

| Status      | Tax System | pod_taxable | prh_tax_at |
|-------------|------------|-------------|------------|
| Taxable     | CAN        | Yes         | Tax class  |
|             | GTM        | Yes         | "Yes"      |
| Non-taxable | CAN        | No          | "0"        |
|             | GTM        | Yes         | "Yes"      |

**Table 7.41**

CAN to GTM, AP Voucher Receiver Lines

| Status      | Amt              | Tax System | GST | TxC       | vod_type | vod_tax   | vod_tax_at   |
|-------------|------------------|------------|-----|-----------|----------|-----------|--------------|
| Taxable     | Item             | CAN        | Yes | GST class | "R"      | Blank     | GST class    |
|             |                  | GTM        | Yes | Tax class | "R"      | Blank     | "Yes"        |
|             | Tax              | CAN        | No  | Blank     | Blank    | GST class | Blank        |
|             |                  | GTM        | No  | Blank     | "T"      | "t"       | "No"         |
| Non-taxable | Item             | CAN        | No  | Blank     | "R"      | Blank     | 0% GST class |
|             |                  | GTM        | Yes | Tax class | "R"      | Blank     | Blank        |
|             | Tax <sup>a</sup> | CAN        | No  | Blank     | Blank    | GST class | Blank        |
|             |                  | GTM        | —   | —         | —        | —         | —            |

a. The conversion deletes Canadian tax lines resulting from non-taxable amounts.

**Table 7.42**

CAN to GTM, AP Voucher Memo Lines

| Status  | Amt  | Tax System | GST | TxC       | vod_type | vod_tax   | vod_tax_at |
|---------|------|------------|-----|-----------|----------|-----------|------------|
| Taxable | Item | CAN        | Yes | Blank     | Blank    | Blank     | GST class  |
|         |      | GTM        | Yes | Tax class | Blank    | Blank     | "Yes"      |
|         | Tax  | CAN        | No  | Blank     | Blank    | GST class | Blank      |

| Status      | Amt              | Tax System | GST | TxC       | vod_type | vod_tax   | vod_tax_at   |
|-------------|------------------|------------|-----|-----------|----------|-----------|--------------|
|             |                  | GTM        | No  | Blank     | “T”      | “t”       | “No”         |
| Non-taxable | Item             | CAN        | No  | Blank     | Blank    | Blank     | 0% GST class |
|             |                  | GTM        | Yes | Tax class | Blank    | Blank     | “No”         |
|             | Tax <sup>a</sup> | CAN        | No  | Blank     | Blank    | GST class | Blank        |
|             |                  | GTM        | –   | –         | –        | –         | –            |

a. The conversion deletes Canadian tax lines resulting from non-taxable amounts.

**Table 7.43**  
CAN to GTM, AR Invoices

| Status      | Amt              | Tax System | ard_tax                         | ard_tax_at   | ard_taxc  |
|-------------|------------------|------------|---------------------------------|--------------|-----------|
| Taxable     | Item             | CAN        | Blank                           | GST class    | Blank     |
|             |                  | GTM        | Blank                           | Tax class    | Tax class |
|             | Tax              | CAN        | GST class or blank <sup>a</sup> | Blank        | Blank     |
|             |                  | GTM        | “t”                             | “No”         | Blank     |
| Non-taxable | Item             | CAN        | Blank                           | 0% GST class | Blank     |
|             |                  | GTM        | Blank                           | Tax class    | Tax class |
|             | Tax <sup>b</sup> | CAN        | 0% GST class                    | Blank        | Blank     |
|             |                  | GTM        | –                               | –            | –         |

a. Blank for PST.

b. The conversion deletes Canadian tax lines resulting from non-taxable amounts.

**Table 7.44**  
CAN to GTM, AR DR/CR Memos

| Status      | Amt              | Tax System | ard_tax                | ard_tax_at   | ard_taxc  |
|-------------|------------------|------------|------------------------|--------------|-----------|
| Taxable     | Item             | CAN        | Blank                  | GST class    | Blank     |
|             |                  | GTM        | Blank                  | “Yes”        | Tax class |
|             | Tax              | CAN        | GST class <sup>a</sup> | Blank        | Blank     |
|             |                  | GTM        | “t”                    | “No”         | Blank     |
| Non-taxable | Item             | CAN        | Blank                  | 0% GST class | Blank     |
|             |                  | GTM        | Blank                  | “No”         | Tax class |
|             | Tax <sup>b</sup> | CAN        | –                      | –            | –         |
|             |                  | GTM        | –                      | –            | –         |

a. DR/CR memos do not calculate PST.

b. The conversion deletes Canadian tax lines resulting from non-taxable amounts.

## How the Conversion Changes Transaction Records

The following information is provided to assist developers and others who require technical information on how the transaction conversion updates the database.

The menu-level program for CAN to GTM–Transactions is `txcantrn.p`. This program calls subprograms that set the GTM tax values in the individual database tables. For all transactions, the conversion also generates corresponding tax detail records in `tx2d_det`.

When setting the GTM tax class value, these programs set the existing tax class code or retrieve an alternate value from a class file.

See “Defining Custom Tax Class and Tax Usage Codes” on page 110.

Table 7.45 lists the affected database tables and summarizes the changes.

**Table 7.45**  
Changes to Transaction Records

| Tables   | Summary of Changes                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ard_det  | For debit/credit memos, <code>txcanarm.p</code> sets <code>ard_tax</code> and <code>ard_tax_at</code> . It also sets <code>ard_taxc</code> (GST only), <code>ard_tax_usage</code> , and <code>ard_tax_at</code> .                                                                                                                                                                                                                                                              |
| ar_mstr  | For debit/credit memos, <code>txcanarm.p</code> sets <code>ar_tax_env</code> .                                                                                                                                                                                                                                                                                                                                                                                                 |
| ca_mstr  | <code>txcanca.p</code> sets <code>ca_taxc</code> and <code>ca_tax_usage</code> from <code>ca_taxc</code> or from the class file, if any. If <code>cm_pst</code> is No, <code>ca_taxc</code> is GST only; otherwise, it is GST + PST. It also sets <code>ca_tax_env</code> using <code>txtxeget.p</code> .                                                                                                                                                                      |
| idh_hist | <code>txcanari.p</code> sets <code>idh_taxc</code> and <code>idh_tax_usage</code> from <code>idh_taxc</code> or from the class file, if any. It sets <code>idh_taxable</code> to Yes. If <code>idh_pst</code> is No, <code>idh_taxc</code> is GST only; otherwise, it is GST + PST. It also sets <code>idh_tax_env</code> using <code>txtxeget.p</code> .                                                                                                                      |
| ih_hist  | <code>txcanari.p</code> sets <code>ih_taxable</code> to Yes and <code>ih_pst_pct</code> to 0. It sets <code>ih_taxc</code> (GST only) and <code>ih_tax_usage</code> from <code>ih_taxc</code> or from the class file, if any. It also sets <code>ih_tax_env</code> using <code>txtxeget.p</code> .                                                                                                                                                                             |
| itm_det  | <code>txcanca.p</code> sets <code>itm_taxc</code> (GST + PST) and <code>itm_tax_usage</code> from <code>itm_taxc</code> or from the class file, if any. It sets <code>itm_taxable</code> to Yes. It also sets <code>itm_tax_env</code> using <code>txtxeget.p</code> .                                                                                                                                                                                                         |
| pod_det  | <code>txcanpo.p</code> sets <code>pod_taxable</code> to Yes and <code>pod_tax_env</code> using <code>txtxeget.p</code> . If <code>pod_pst</code> is No, then <code>pod_taxc</code> is 0; otherwise, <code>pod_taxc</code> is 0P.                                                                                                                                                                                                                                               |
| po_mstr  | <code>txcanpo.p</code> sets <code>po_tax_pct[1]</code> , <code>po_tax_pct[2]</code> , and <code>po_tax_pct[3]</code> to 0. It sets <code>po_taxable</code> to Yes. It sets <code>po_taxc</code> and <code>po_tax_usage</code> from the <code>ad_taxc</code> value for the corresponding supplier. It also sets <code>po_tax_env</code> using <code>txtxeget.p</code> .                                                                                                         |
| prh_hist | <code>txcanpo.p</code> sets <code>prh_taxc</code> from <code>pod_taxc</code> , <code>prh_tax_usage</code> from <code>pod_tax_usage</code> , and <code>prh_tax_env</code> from <code>pod_tax_env</code> . Since <code>po_taxable</code> is Yes, it sets <code>prh_tax_at</code> to Yes.                                                                                                                                                                                         |
| qod_det  | <code>txcanqo.p</code> sets <code>qod_taxable</code> to Yes. It sets <code>qod_taxc</code> and <code>qod_tax_usage</code> from <code>qod_taxc</code> or from the class file, if any. It sets <code>qod_taxable</code> to Yes. If <code>qod_pst</code> is No, tax class is GST only; otherwise, it is GST + PST. It also sets <code>qod_tax_env</code> using <code>txtxeget.p</code> .                                                                                          |
| qo_mstr  | <code>txcanqo.p</code> sets <code>qo_tax_pct[1]</code> , <code>qo_tax_pct[2]</code> , and <code>qo_tax_pct[3]</code> to 0. It sets <code>qo_taxable</code> to Yes and <code>qo_pst_pct</code> to 0. It sets <code>qo_taxc</code> and <code>qo_tax_usage</code> from <code>qo_taxc</code> or from the class file, if any. If <code>cm_pst</code> is No, tax class is GST only; otherwise, it is GST + PST. It also sets <code>qo_tax_env</code> using <code>txtxeget.p</code> . |
| rma_mstr | <code>txcanrma.p</code> sets <code>rma_taxc</code> from <code>rma_taxc</code> or from the class file, if any. It sets <code>rma_taxable</code> to Yes. If <code>cm_pst</code> is No, tax class is GST only; otherwise, it is GST + PST.                                                                                                                                                                                                                                        |
| sad_det  | <code>txcansc.p</code> sets <code>sad_taxc</code> and <code>sad_tax_usage</code> from <code>sad_taxc</code> or from the class file, if any. It sets <code>sad_taxable</code> to Yes. If <code>sad_pst</code> is No or <code>sa_prefix</code> is QA, tax class is GST only; otherwise, it is GST + PST. It also sets <code>sad_tax_env</code> from <code>sa_site</code> and <code>sa_taxc</code> using <code>txtxeget.p</code> .                                                |

Table 7.45 — Changes to Transaction Records (Page 1 of 2)

| Tables   | Summary of Changes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| sa_mstr  | txcansc.p sets sa_tax_pct[1], sa_tax_pct[2], and sa_tax_pct[3] to 0. It sets sa_taxable to Yes and sa_can_tax to 0. It sets sa_taxc and sa_tax_usage from sa_taxc or from the class file, if any. If cm_pst is No, tax class is GST only; otherwise, it is GST + PST. It also sets sa_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| sfb_det  | txcanca.p sets sfb_taxc from itm_taxc and sfb_tax_usage from itm_tax_usage. It sets sfb_taxable to Yes. It also sets sfb_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| sod_det  | txcanso.p sets sod_taxc and sod_tax_usage from sod_taxc or from the class file if any. It sets sod_taxable to Yes. If sod_pst is No, tax class is GST only; otherwise, it is GST + PST. It also sets sod_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| so_mstr  | txcanso.p sets so_taxable to Yes and so_pst_pct to 0. It sets so_tax_pct[1], so_tax_pct[2], and so_tax_pct[3] to 0. It sets so_taxc and so_tax_usage from so_taxc or from the class file, if any. If cm_pst is No, tax class is GST only; otherwise, it is GST + PST. It also sets so_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| tx2d_det | txcanpo.p creates tax details for purchase orders (GTM transaction type 20), receivers (21), reconciliations (23), and returns (25).<br>txcanapv.p creates tax details for vouchers (22) and recurring vouchers (32).<br>txcanapp.p creates tax details for accounts payable tax on discount at payment (29).<br>txcango.p creates tax details for sales quotes (10).<br>txcanso.p creates tax details for invoiced service calls (38), return material authorizations (36), sales orders (11), and pending invoices (13).<br>txcanarm.p creates tax details for debit/credit memos (18).<br>txcanari.p creates tax details for invoices (16).<br>txcanarp.p creates tax details for accounts receivable tax on discount at payment (19).<br>txcansc.p creates tax details for service quotes (33) and service contracts (34). |
| vod_det  | txcanapv.p sets vod_taxable to Yes. It sets vod_taxc (GST only) and vod_tax_usage from vod_tax_at. It sets vod_tax, vod_tax_at, and vod_type. It also sets vod_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| vo_mstr  | For vouchers, txcanapv.p sets vo_tax_pct[1], vo_tax_pct[2], and vo_tax_pct[3] to 0. It sets vo_taxable, vo_taxc, and vo_tax_usage. It also sets vo_tax_env using txtxeget.p.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

Table 7.45 — Changes to Transaction Records (Page 2 of 2)



# Fixed Assets Conversion

Use this chapter to convert your legacy fixed assets data to the enhanced Fixed Assets module.

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***Loading Enhanced Depreciation Methods***    128

***Running the Migration Utility***    129

***Setting Migration Defaults***    130

***Mapping Legacy Data***    131

***Migration Reporting***    136

## Fixed Assets Conversion Summary

During the conversion, MFG/CONV dumps legacy Fixed Assets data to a file. You specify the name and location of this file in the MFG/CONV environment prompts. Use this dump file and the Fixed Assets Migration Utility (32.25.2) to migrate legacy data to the enhanced Fixed Assets module. This utility lets you perform the following functions:

- Migrate legacy data from the fixed-assets dump file to the enhanced Fixed Assets module
- Resolve any discrepancies between the legacy data model and the enhanced model

You can use the Fixed Assets Migration Report (32.25.3) to generate a report summarizing the migrated fixed-asset data. The report shows the migrated data from the legacy system and the newly mapped data for the new system.

You can choose to include books, methods, locations, classes, and exceptions in the report.

### Preliminary Setup

Prior to running the fixed assets conversion, ensure the following environment variables are set.

**Table 8.1**  
Required Environment Variables

| Variable | Description                                 |
|----------|---------------------------------------------|
| DLC      | Progress Open Edge 10 install directory     |
| PATH     | Must include target directories, not source |

In addition, this section assumes you are logged on as the `mfg` user.

## Loading Enhanced Depreciation Methods

Six enhanced depreciation methods are required for the Fixed Assets conversion. These are loaded manually in the target database.

- 1 Launch MFG/UTIL from the target version installation directory.
- 2 Select Database|Load Data into Database.
- 3 In the Connect Database screen, specify the path and name of the target database in the Physical Name field. Leave other fields blank and choose OK.
- 4 In the Input Directory screen, enter the full path to the `/mfg` directory in the target installation directory:  
*TVInstallDir/mfg*
- 5 Press spacebar to select the `famtmsr.d` table; choose OK to load.
- 6 Choose OK after the load completes. Exit MFG/UTIL.

## Running the Migration Utility

The following sections describe the Fixed Assets Migration Utility. Use this information to map the legacy data model to the enhanced model and to resolve discrepancies. When ready, use the Create button on the Fixed Assets Migration Utility screen to load the data into the enhanced Fixed Assets module.

Fixed Assets Migration Utility (32.25.2) tracks milestones of the migration process. It also lets you map the individual migration data types—methods, books, locations, and classes—in stages and then save these intermediate stages to a migration file. After you have mapped all of the legacy data to the enhanced data model, use the Create button to load the data from the migration file into the enhanced Fixed Assets module.

**Important** This update can only be done once.

**Fig. 8.1**  
Fixed Assets Migration Utility (32.25.2)

```

facvmt.p b+ 32.25.2 Fixed Assets Migration Utility 06/12/00

 Input File Name: /qad/mfapro/eb/conv/dummdir/fa_dump.dat
 Output File Name: fa_mart.dat
 Default Location:
 Default Class:
 Migrate Retired Assets: No

 Method Conversion Completed: No
 Book Conversion Completed: No
 Location Conversion Completed: No
 Class Conversion Completed: No
 Create Date: 05/15/2000

 <Update> <Master> <Create> <Save> <End>

```

Most of the fields in the Fixed Asset Migration Utility header cannot be updated. They display current mappings set in detail menus and screens. Use the buttons at the bottom to access the detail menus and screens. These are described in the following sections.

### Buttons

**Update.** Use this button to update the Output File Name, Default Location, Default Class, and the Migrate Retired Assets field.

**Master.** Use this button to access the Master Files Migration screen.

**Create.** Use this button to load legacy data into the enhanced Fixed Assets module after all the data has been mapped to the enhanced model. This function can only be run once.

**Save.** Use this button to save the completed work to the file specified in the Output File Name field.

**End.** Use this button to end a migration utility session. All work is saved to the file specified in the Output File Name field.

## Setting Migration Defaults

Choose update to set up the default parameters for your migration.

Use the Default Location and Default Class fields to specify a legacy location and class to default for legacy assets that do not already have this information. The location and class must be part of legacy data. You can run the Fixed Assets Migration Report (32.25.3) to generate a list of your legacy classes and locations.

Set the Migrate Retired Assets field to Yes to migrate retired legacy asset data. Set the field to No to exclude retired assets from the migration.

**Fig. 8.2**  
Fixed Assets Migration Utility (32.25.2)

- 1 The Input File Name field defaults to `fa_dump.dat`. Enter only the file name. If you specified a different file name in the MFG/CONV environment prompts, specify the file name for your legacy data dump file. Press Enter to continue.
- 2 Choose the Update button.
- 3 In the Output File Name field, specify the full path, including the file name, to the location where you want to store your migration file. Use this file to store your work as you map the legacy data to the new fixed assets model. The default file name is `fa_mgrt.dat`.
- 4 In the Default Location field, enter a default legacy location ID. Fixed asset location IDs refer to the accounting location of the fixed asset. This location does not have to be the physical location of the asset. For details, see *User Guide: Fixed Assets*.
- 5 In the Default Class field, enter a default legacy class ID. For details, see *User Guide: Fixed Assets*.

Classes group similar fixed assets together and define:

- GL accounts
  - Depreciation books
  - Service lives for calculating depreciation
  - Depreciation methods
- 6 In the Migrate Retired Assets field, enter Yes if you want to migrate retired assets to the new system. Enter No if you do not want to migrate retired assets.

## Mapping Legacy Data

To migrate legacy data to the enhanced module, the existing data models must be mapped to the new data models. Use the Master Files Migration screen to monitor the conversion of the legacy data models. Master Files Migration also provides access to the maintenance programs for each data model. These programs let you map legacy models to enhanced models.

For information on the new fixed-assets data models, see *User Guide: Fixed Assets*.

**Fig. 8.3**  
Master Files Migration

```

facvmt.p b+ 32.25.2 Fixed Assets Migration Utility 06/12/00
Master Files Migration
Method Conversion Completed: no
Book Conversion Completed: no
Location Conversion Completed: no
Class Conversion Completed: no

<Method> <Book> <Loc> <Class> <End>

```

Access the maintenance program for each data model using the buttons at the bottom of Master Files Migration.

### Buttons

**Method.** Use this button to access Method Migration.

**Book.** Use this button to access Book Migration.

**Loc.** Use this button to access Location Migration.

**Class.** Use this button to access Class Migration.

**End.** Use this button to end a Master Files Migration session and return to Fixed Asset Migration Utility.

### Converting Methods

Use Method Migration to convert legacy depreciation methods to the depreciation methods supplied with the enhanced Fixed Assets module.

For details, see *User Guide: Fixed Assets*.

To convert legacy methods, use the following figure and instructions.

**Fig. 8.4**  
Method Migration

```

facvmt.p b+ 32.25.2 Fixed Assets Migration Utility 06/12/00
Method Migration
Method: DB Declining Balance Conv: Full-Month
((abd_db_pct / 100) * (1 / abd_life_yr)) * (abd_curr_cost - abd_uddec4).

Error Code: ID err
Completed: no
Depreciation Type: 3
Convention: 1 Full Period Active: yes
Method: Use Salvage: yes
Switch to SL: no Expected Life: 0.00
Factor: 150.0% Actual Days: no

[Update] <Delete> <End >

```

- 1 Use the arrow keys to scroll through the legacy methods. The legacy method, description, convention, and equation display.
- 2 If this method is not used by an asset, choose the Delete button to delete it. The system checks that the method is not used, then prompts for confirmation to delete the method.
- 3 To convert the legacy method, choose the Update button.
- 4 In the Depreciation Type field, select the enhanced depreciation method that most closely resembles the legacy method. The following depreciation methods are supplied with the enhanced module:
  - 1: Straight Line
  - 2: Units of Production
  - 3: Declining Balance
  - 4: Sum of the Years' Digits
  - 5: Flat Rate
  - 6: Custom Table
- 5 To modify the standard depreciation methods supplied with the enhanced Fixed Assets module, complete the following fields:
  - Convention
  - Active
  - Method ID
  - Use Salvage
  - Switch to SL
  - Expected Life
  - Factor
  - Actual Days

**Note** If you are using the custom-table depreciation method, you must define a custom table in Method Maintenance (32.1.1) before mapping it to a legacy method. Use the same method ID from Method Maintenance for the method in Method Migration. For details, see *User Guide: Fixed Assets*.

- 6 If an error exists with the new method, the Error Code field displays one of the following tables:
  - ID err: An error exists with the new method ID. For example, the method ID is missing or there is a duplicate method ID.
  - type err: An error exists with the new method description. For example, the method is not supported by the enhanced module.

- conv err: An error exists with the new convention. For example, the convention is missing or the convention is not compatible with the method.
- table err: An error exist with the new table method. The following are examples of possible errors:

The corresponding method defined in Method Maintenance is not a custom-table method.

There is a discrepancy with the estimated life.

Table detail is not defined in Method Maintenance.

- life err: An error exists with the new life. For example, the method is a custom table and the new life is zero.

- 7 After you correct any errors, the Completed field is updated to Yes for the converted method.
- 8 Repeat steps 1 through 7 for each of the legacy methods.

## Converting Books

Use Book Migration to convert legacy books to books used in the enhanced Fixed Assets module. To convert legacy books, use the following figure and instructions. In the legacy system, asset cost is associated with depreciation books; therefore, if an asset contains multiple books, the asset cost comes from the posting book.

**Fig. 8.5**  
Book Migration

```

facvmt.p b+ 32.25.2 Fixed Assets Migration Utility 06/12/00
Book Migration
Book: POST GL BOOK, ENTITY 1000
Entity: 1000 Post: yes
Periods Per Year: 012
Error Code: Duplicate ID
Completed: no

Book: POST GL BOOK, ENTITY 1000
Sort: 1 Post: yes
Calendar:
Total Acc Depreciation: 9,761.93
Total Basis: 16,707.00

<Update> <Delete> <End >

```

- 1 Use the arrow keys to scroll through the legacy books. The legacy book ID, description, entity, and post field display.
- 2 If this book is not used by an asset, choose the Delete button to delete it. The system checks that the book is not used, then prompts for confirmation to delete the book.

**Note** Any legacy asset books that use a depreciation type of none are not created in the new fixed asset system.

- 3 To convert the legacy book, choose the Update button.
- 4 Complete the following fields:
  - Book
  - Post
  - Description
  - Calendar
  - Sort Code

**Note** You can have only one posting book in the system. If the book was not a posting book in the legacy system, you cannot change it to a posting book for the new system.

- 5 Total Accumulated Depreciation and Total Basis are automatically calculated. Total Accumulated Depreciation displays the total accumulated depreciation for the legacy book. Total Basis displays the total basis for all of the fixed assets use the legacy book.
- 6 If there are duplicate book IDs, the Error Code field displays Duplicate ID.
- 7 After you correct any errors, the Completed field is updated to Yes for the converted book.
- 8 Repeat steps 1 through 7 for each of the legacy books.

## Converting Locations

Use Location Migration to convert legacy locations to locations used in the enhanced Fixed Assets module. To convert legacy locations, use the following figure and instructions.

**Fig. 8.6**  
Location Migration

```

facvmt.p b+ 32.25.2 Fixed Assets Migration Utility 06/12/00
 Location Migration

Location Code: 22 ADMINISTRATION Cost Center:
Sub-Account: Completed: no
Error Code: ID err
Location: 22 ADMINISTRATION Cost Center:
Entity: Sub-Account:
Address:
City: State: Post:
County: Country:
Telephone: Fax/Telex:

< Add > <Update> <Delete> < End >

```

- 1 Use the arrow keys to scroll through the legacy locations. The legacy location code, description, sub-account, and cost center display. For each legacy location, the location ID is automatically filled in with the legacy location ID.
- 2 If this location is not used by an asset, choose the Delete button to delete it. The system checks that the location is not used, then prompts for confirmation to delete the location.
- 3 To convert the legacy location, choose the Update button.
- 4 Complete the following fields:
  - Location ID
  - Sub-Account
  - Description
  - Cost Center
  - Entity
  - Address and Telephone information
- 5 If an error exists with the new location, the Error Code field displays one of the following codes:
  - ID err: An error exists with the new ID. For example, the location ID is used by another module and you must set up a new ID.
  - en err: An error exists with the new entity. For example, the entity code is not defined in Entity Code Maintenance (25.3.1).
  - sub err: An error exists with the new sub-account. For example, the sub-account is not defined in Sub-Account Code Maintenance (25.3.17).
  - cc err: An error exists with the new cost center. For example, the cost center is not defined in Cost Center Code Maintenance (25.3.20).

- 6 After you correct any errors, the Completed field is updated to Yes for the converted location.
- 7 Repeat steps 1 through 6 for each of the legacy locations.

### Converting Classes

Use Class Migration to convert legacy classes to classes used in the enhanced Fixed Assets module and set up default GL accounts. To convert legacy classes, use the following figure and instructions.

**Fig. 8.7**  
Class Migration

| facvmt.p b+ 32.25.2 Fixed Assets Migration Utility 06/12/00 |                 |
|-------------------------------------------------------------|-----------------|
| Class Migration                                             |                 |
| Class:                                                      | ATO AUTOMOBILES |
| Asset Account:                                              |                 |
| Expense Account:                                            |                 |
| Accumulated Expense Account:                                |                 |
| Error Code:                                                 | Acct err        |
| Completed:                                                  | no              |
| Class:                                                      | ATO             |
| Description:                                                | AUTOMOBILES     |
| Depreciate Assets:                                          | yes             |
| < Add > <b>&lt;Update&gt;</b> < Acct > <Delete> < End >     |                 |

- 1 Use the arrow keys to scroll through the legacy classes. The legacy class ID, description, asset account, accumulated depreciation account, and depreciation expense account display. For each legacy class, the class ID and description are automatically filled in with the legacy data.
- 2 If this class is not used by an asset, choose the Delete button to delete it. The system checks that the class is not used, then prompts for confirmation to delete the class.
- 3 To convert the legacy class, choose Update and enter whether this fixed-asset class is depreciated.
- 4 Choose the Acct button to modify the default GL accounts for the fixed-asset class.

**Fig. 8.8**  
Class Account Default Migration

| facvmt.p b+ 32.25.2 Fixed Assets Migration Utility 06/12/00 |         |                       |
|-------------------------------------------------------------|---------|-----------------------|
| Class Migration                                             |         |                       |
| Class: ATO AUTOMOBILES                                      |         |                       |
| Class Account Default Migration                             |         |                       |
| Type                                                        | Account | Description           |
| Asset Account                                               | 1800    | Fixed Assets          |
| Accumulated Expense                                         | 1810    | Less:Depreciation     |
| Periodic Expense                                            | 5300    | Depreciation Expense  |
| Construction in Process                                     |         |                       |
| Gain on Disposal                                            | 7800    | Gain/Loss on Disposal |
| Loss on Disposal                                            | 7800    | Gain/Loss on Disposal |
| Asset Suspense                                              |         |                       |
| <b>&lt;Update&gt;</b> < End >                               |         |                       |

- 5 For each class, you must specify a GL account for the following accounts:
  - Asset Account
  - Accumulated Expense
  - Periodic Expense
  - Construction In Process
  - Gain on Disposal
  - Loss on Disposal
  - Asset Suspense
- 6 If any fixed-asset accounts are not defined, the Error Code field displays acct err.

- 7 After you correct any errors, the Completed field is updated to Yes for the converted class.
- 8 Repeat steps 1 through 7 for each of the legacy classes.

## Migration Reporting

Use Fixed Assets Migration Report (32.25.3) to generate a report that provides a summary of the migrated fixed-asset data. The report shows the migrated data from the legacy system and the newly mapped data for the new system.

You can choose to include books, methods, locations, classes, and exceptions in the report.

**Fig. 8.9**

Fixed Assets Migration Report (32.25.3)

| facvvp.p b+                                                     | 32.25.3 Fixed Assets Migration Report | 06/12/00             |
|-----------------------------------------------------------------|---------------------------------------|----------------------|
| Input File Name: <u>/qad/mfgpro/eb/conv/dummdir/fa_dump.dat</u> |                                       |                      |
| Print Methods: <u>Yes</u>                                       |                                       |                      |
| Print Books: <u>Yes</u>                                         |                                       |                      |
| Print Locations: <u>Yes</u>                                     |                                       |                      |
| Print Classes: <u>Yes</u>                                       |                                       |                      |
| Print Exceptions: <u>Yes</u>                                    |                                       |                      |
|                                                                 |                                       | Output:<br>Batch ID: |

- 1 In the Print Books field, enter Yes to include migrated book data from the legacy system and the newly mapped book data in the report. Enter No to exclude book data.
- 2 In the Print Methods field, enter Yes to include migrated method data from the legacy system and the newly mapped method data in the report. Enter No to exclude method data.
- 3 In the Print Locations field, enter Yes to include migrated location data from the legacy system and the newly mapped location data in the report. Enter No to exclude location data.
- 4 In the Print Classes field, enter Yes to include migrated class data from the legacy system and the newly mapped class data in the report. Enter No to exclude class data.
- 5 In the Print Exceptions field, enter Yes to include exceptions for your data. Enter No to exclude the exceptions.

# Conversion Checklists

This appendix contains install checklists for advanced users, or for less experienced users who want to track their progress on the conversion. These checklists provide the sequence, the tool set required, the default or recommended values if applicable, and the page reference for the more detailed description of the steps in the guide.

***Buffer Copy Conversion Checklist*    138**

***In-Place Conversion Checklist*    142**

**Note** The abbreviations shown below appear throughout this appendix.

| Abbreviation | Meaning                                                              |
|--------------|----------------------------------------------------------------------|
| Conv         | Conversion                                                           |
| DB           | Database                                                             |
| QInstall     | QAD Standard Edition Installation Directory ( <i>QADInstallDir</i> ) |
| PInstall     | Progress Installation Directory ( <i>ProgressInstallDir</i> )        |
| SH           | Schema holder                                                        |
| SVInstallDir | Source Version MFG/PRO InstallDir                                    |
| TVInstallDir | Target Version QAD Standard Edition InstallDir                       |
| XX           | Two-letter language code                                             |

## Buffer Copy Conversion Checklist

### Conversion Specifications

|                            |                                                                      |
|----------------------------|----------------------------------------------------------------------|
| Source versions supported: | 8.5–eB2                                                              |
| Progress version required: | OE10B02 + Oracle patch bundle or OE10B03.<br>OE10.2B06 is supported. |
| Oracle Version Required    | 9iR2 or 10.2.0.4.0+                                                  |
| Memory requirements        | 3 GB                                                                 |
| Machine requirements       | 100 GB                                                               |
| OS patches                 | Y                                                                    |
| Web browser                | optional                                                             |

| Installation Task                              | Default Value | Page                          |
|------------------------------------------------|---------------|-------------------------------|
| <b>Source Database: Prepare for Conversion</b> |               |                               |
| Post and close financial transactions          |               | 14                            |
| Archive and delete                             |               |                               |
| Back up source database and QInstall           |               |                               |
| 8.5–eB only: GTM conversion                    |               | 14                            |
| 8.5–8.6 only: Euro data conversion             |               | 14                            |
| 8.6 only: Supplier Performance conversion      |               | 15                            |
| 8.5 only: Global Shipping conversion           |               | 15                            |
| 8.5 only: Product Change Control conversion    |               | 15                            |
| 8.5 only: Corporate Commodity Codes conversion |               | 15                            |
| Run data verification reports                  |               | 15                            |
| Preserve custom system data                    |               | 17                            |
| <b>MFG/UTIL: Preliminary Steps</b>             |               | <b>See Installation Guide</b> |
| <b>Install media</b>                           |               |                               |
| Install Progress updates as necessary          |               |                               |
| Install to DB server                           |               |                               |

| Installation Task                                       | Default Value   | Page |
|---------------------------------------------------------|-----------------|------|
| Install language files                                  |                 |      |
| Repeat for additional languages                         |                 |      |
| <b>Create new empty schema holders</b>                  |                 |      |
| Create empty SHs                                        |                 |      |
| Load schema in empty SHs                                |                 |      |
| Truncate empty SHs                                      |                 |      |
| Copy empty SHs for each language                        |                 |      |
| Load translated labels                                  |                 |      |
| <b>Create production schema holders</b>                 |                 |      |
| Copy Oracle Create DB templates (.dbt files)            |                 |      |
| Create main production database with DBCA               |                 |      |
| Create production schema holder                         |                 |      |
| Enter default domain                                    |                 |      |
| Enter OID generator code value                          |                 |      |
| <b>Truncate production schema holders</b>               |                 |      |
| Truncate production SHs                                 |                 |      |
| <b>Create new compile database set</b>                  |                 |      |
| Create compile database set                             |                 |      |
| Repeat for additional languages                         |                 |      |
| <b>Convert Source Database Oracle Version</b>           |                 |      |
| Migrate Oracle database to 9iR2 or 10.2.0.4.0+          |                 | 23   |
| <b>Create Source Conversion Schema Holder</b>           |                 |      |
| <b>MFG/UTIL: Dump Source Schema</b>                     |                 | 23   |
| Select Database Progress Database Dictionary            |                 |      |
| Select Database Connect                                 |                 |      |
| Connect to source version schema holder                 |                 |      |
| Connect to Oracle database in Select Working Database   |                 |      |
| Connect to Oracle database as qad/qad                   |                 |      |
| Set open cursors parameter (e.g., -c 500)               |                 |      |
| Select Admin Dump Data and Defs Data Definitions File   |                 |      |
| Select all tables                                       |                 |      |
| Set output to srchold.df                                | TVInstallDir/db |      |
| Exit Data Dictionary                                    |                 |      |
| <b>Modify Schema File Header</b>                        |                 | 25   |
| Use a text editor to open srchold.df                    |                 |      |
| Change ADD DATABASE reference to "source"               |                 |      |
| <b>MFG/UTIL: Create Source Conversion Schema Holder</b> |                 | 25   |
| Select Database Create                                  |                 |      |
| Create srchold.db                                       | TVInstallDir/db |      |
| Connect to srchold.db                                   | TVInstallDir/db |      |
| Load srchold.df                                         |                 |      |

| Installation Task                                                | Default Value           | Page |
|------------------------------------------------------------------|-------------------------|------|
| <b>Create Target Conversion Schema Holder</b>                    |                         | 27   |
| Select DataServer Oracle Copy New Schema Holder from Existing SH |                         |      |
| Original database is oraempty.db                                 | TVInstallDir/db         |      |
| New database is trghold.db                                       | TVInstallDir/db         |      |
| Set the Oracle Database name to target                           |                         |      |
| <b>MFG/UTIL: Conversion to QAD Standard Edition</b>              |                         |      |
| Start MFG/UTIL                                                   |                         | 30   |
| Run Configure  Guided Setup                                      |                         |      |
| Select Convert Oracle Database (Copy)                            |                         |      |
| Conversion Setup                                                 |                         | 32   |
| In-Place Conversion                                              | No                      |      |
| Set Oracle home and SID values                                   |                         |      |
| Connect to source schema holder as orasrc                        | TVInstallDir/db/srchohd | 33   |
| Connect to Oracle database as source                             |                         |      |
| User ID is qad/qad                                               |                         |      |
| Set open cursors parameter (e.g., -c 500)                        |                         |      |
| Close Log Window                                                 |                         |      |
| Connect to target schema holder as oratrg                        | TVInstallDir/db/trghold | 34   |
| Connect to Oracle database as target                             |                         |      |
| User ID is qad/qad@Buffer                                        |                         |      |
| Set open cursors parameter (e.g., - 500)                         |                         |      |
| Close Log Window                                                 |                         |      |
| Select conversion functions                                      |                         | 35   |
| Enter OID Generator Code                                         |                         | 36   |
| 8.5 only: Global Shipping conversions                            |                         | 36   |
| 8.5-eB2: Domain Conversions                                      |                         | 37   |
| <b>Multiple databases (more than 1 source dc_mstr)</b>           |                         | 38   |
| Select Conversion Database                                       | e.g., prodsh            |      |
| Enter Domain Information                                         |                         |      |
| Repeat for each dc_mstr in source database                       |                         |      |
| <b>Single database (no dc_mstr)</b>                              |                         | 39   |
| Select Conversion Database                                       | e.g., prodsh            |      |
| Enter Domain Information                                         |                         |      |
| <b>Continue Conversion</b>                                       |                         |      |
| 8.6e-eB only: EDI Ecommerce conversions                          |                         | 40   |
| 8.5-8.6D only: Euro Data Conversions                             |                         | 41   |
| Connect Database                                                 | easource                |      |
| Close Log Window                                                 |                         |      |
| Run special dump programs                                        |                         | 42   |
| eB+ and ECommerce only: Connect Database                         |                         |      |

| Installation Task                                           | Default Value           | Page |
|-------------------------------------------------------------|-------------------------|------|
| Close Log Window                                            |                         |      |
| <b>Drop indexes (SQL Wait-For)</b>                          |                         | 42   |
| sqlplus qad/qad < eB21dropindexes.sql                       |                         |      |
| <b>Buffer copy source database</b>                          |                         | 43   |
| Connect to source schema holder as orasrc                   | TVInstallDir/db/srchohd |      |
| Connect to Oracle database as source                        |                         |      |
| User ID is qad/qad                                          |                         |      |
| Set open cursors parameter (e.g., -c 500)                   |                         |      |
| Close Log Window                                            |                         |      |
| Connect to target schema holder as oratrg                   | TVInstallDir/db/trghold |      |
| Connect to Oracle database as target                        |                         |      |
| User ID is qad/qad@Buffer                                   |                         |      |
| Set open cursors parameter (e.g., -c 500)                   |                         |      |
| Close Log Window                                            |                         |      |
| <b>Build indexes (SQL Wait-For)</b>                         |                         | 43   |
| sqlplus qad/qad < oraempty-idx.sql                          |                         |      |
| sqlplus qad/qad < oadmempty-idx.sql                         |                         |      |
| sqlplus qad/qad < ohpempty-idx.sql                          |                         |      |
| <b>Update database OID value</b>                            |                         | 44   |
| Connect to target schema holder as oratrg                   | TVInstallDir/db/trghold |      |
| Connect to Oracle database as target                        |                         |      |
| User ID is qad/qad@Buffer                                   |                         |      |
| Set open cursors parameter (e.g., -c 500)                   |                         |      |
| Close Log Window                                            |                         |      |
| <b>Load Production and Admin data</b>                       |                         | 44   |
| Select Tables for Load                                      |                         |      |
| Load Language data                                          |                         | 45   |
| Select Tables for Load                                      |                         |      |
| Close Log Window                                            |                         |      |
| Repeat for additional languages                             |                         |      |
| <b>Convert database</b>                                     |                         | 45   |
| Run admconv.p for dumped admin data                         |                         |      |
| Load target version admin data                              |                         |      |
| Add new license codes                                       |                         |      |
| Convert additional databases as needed                      |                         | 46   |
| <b>Additional Conversion Steps for QAD Standard Edition</b> |                         |      |
| Launch and register QAD Standard Edition                    |                         |      |
| Update sequences, utsequp.p                                 |                         | 70   |
| 8.5–eB2: User Group Length Conversion                       |                         | 70   |
| 8.5: Global Shipping conversion                             |                         | 71   |
| 9.0–eB: Flow Scheduling conversion                          |                         | 71   |

| Installation Task                                        | Default Value | Page |
|----------------------------------------------------------|---------------|------|
| 8.5–eB: European Accounting Conversion                   |               | 71   |
| Migrate Freight Information (eB–eB2)                     |               | 71   |
| <b>Restore Custom Default Data</b>                       |               |      |
| Reenter custom menus and messages                        |               | 72   |
| Reassign custom browses                                  |               | 72   |
| <b>Load Online Help</b>                                  |               |      |
| Load target version help                                 |               | 73   |
| Load custom source help                                  |               |      |
| <b>Finalize Target Database (See Installation Guide)</b> |               |      |
| Configure Production Database Set                        |               |      |
| Compile target version                                   |               |      |
| Generate scripts                                         |               |      |
| Start and Register QAD Standard Edition                  |               |      |
| Back up QAD Standard Edition Install Directory           |               |      |

## In-Place Conversion Checklist

### Conversion Specifications

|                            |                                                                     |
|----------------------------|---------------------------------------------------------------------|
| Source versions supported: | 8.5–eB2                                                             |
| Progress version required: | OE10B02 + Oracle patch bundle or OE10B03<br>OE10.2B06 is supported. |
| Oracle Version Required    | 9iR2 or 10.1.0.4.0                                                  |
| Memory requirements        | 3 GB                                                                |
| Machine requirements       | 100 GB                                                              |
| OS patches                 | Y                                                                   |
| Web browser                | optional                                                            |

| Installation Task                              | Default Value | Page |
|------------------------------------------------|---------------|------|
| <b>Source Database: Prepare for Conversion</b> |               |      |
| Post and close financial transactions          |               | 14   |
| Archive and delete                             |               |      |
| Back up source database and QInstall           |               |      |
| 8.5–eB only: GTM conversion                    |               | 14   |
| 8.5–8.6 only: Euro data conversion             |               | 14   |
| 8.6 only: Supplier Performance conversion      |               |      |
| 8.5 only: Global Shipping conversion           |               |      |
| 8.5 only: Product Change Control conversion    |               | 15   |
| 8.5 only: Corporate Commodity Codes conversion |               |      |
| Run data verification reports                  |               | 16   |

| Installation Task                                                | Default Value   | Page                          |
|------------------------------------------------------------------|-----------------|-------------------------------|
| Preserve custom system data                                      |                 | 17                            |
| <b>MFG/UTIL: Preliminary Steps</b>                               |                 | <b>See Installation Guide</b> |
| <b>Install media</b>                                             |                 |                               |
| Install Progress updates as necessary                            |                 |                               |
| Install to DB server                                             |                 |                               |
| Install language files                                           |                 |                               |
| Repeat for additional languages                                  |                 |                               |
| <b>Create new empty schema holders</b>                           |                 |                               |
| Create empty SHs                                                 |                 |                               |
| Load schema in empty SHs                                         |                 |                               |
| Truncate empty SHs                                               |                 |                               |
| Copy empty SHs for each language                                 |                 |                               |
| Load translated labels                                           |                 |                               |
| <b>Create production schema holders</b>                          |                 |                               |
| Enter default domain                                             |                 |                               |
| Enter OID generator code value                                   |                 |                               |
| <b>Truncate production schema holders</b>                        |                 |                               |
| Truncate production SHs                                          |                 |                               |
| <b>Create Source Conversion Schema Holder</b>                    |                 |                               |
| <b>MFG/UTIL: Dump Source Schema</b>                              |                 | <b>23</b>                     |
| Select Database Progress Database Dictionary                     |                 |                               |
| Select Database Connect                                          |                 |                               |
| Connect to source version schema holder                          |                 |                               |
| Connect to Oracle database in Select Working Database            |                 |                               |
| Connect to Oracle database as qad/qad                            |                 |                               |
| Set open cursors parameter (e.g., -c 500)                        |                 |                               |
| Select Admin Dump Data and Defs Data Definitions File            |                 |                               |
| Select all tables                                                |                 |                               |
| Set output to srchold.df                                         | TVInstallDir/db |                               |
| Exit Data Dictionary                                             |                 |                               |
| <b>Modify Schema File Header</b>                                 |                 | <b>25</b>                     |
| Use a text editor to open srchold.df                             |                 |                               |
| Change ADD DATABASE reference to “source”                        |                 |                               |
| <b>MFG/UTIL: Create Source Conversion Schema Holder</b>          |                 | <b>25</b>                     |
| Select Database Create                                           |                 |                               |
| Create srchold.db                                                | TVInstallDir/db |                               |
| Connect to srchold.db                                            | TVInstallDir/db |                               |
| Load srchold.df                                                  |                 |                               |
| <b>Create Target Conversion Schema Holder</b>                    |                 | <b>27</b>                     |
| Select DataServer Oracle Copy New Schema Holder from Existing SH |                 |                               |

| Installation Task                                      | Default Value                                   | Page |
|--------------------------------------------------------|-------------------------------------------------|------|
| Original database is oraempty.db                       | TVInstallDir/db                                 |      |
| New database is trghold.db                             | TVInstallDir/db                                 |      |
| Set the Oracle Database name to target                 |                                                 |      |
| <b>MFG/UTIL: Conversion to QAD Standard Edition</b>    |                                                 |      |
| Start MFG/UTIL                                         |                                                 | 48   |
| Run Configure  Guided Setup                            |                                                 |      |
| Select Convert Oracle Database (In-Place)              |                                                 |      |
| Conversion Setup                                       |                                                 | 49   |
| In-Place Conversion                                    | Yes                                             |      |
| Set Oracle home and SID values                         |                                                 |      |
| Connect to source schema holder as orasrc              | TVInstallDir/db/srchohd                         | 50   |
| Connect to Oracle database as source                   |                                                 |      |
| User ID is qad/qad                                     |                                                 |      |
| Set open cursors parameter (e.g., -c 500)              |                                                 |      |
| Close Log Window                                       |                                                 |      |
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| Select Conversion Database                             | e.g., prodsh                                    |      |
| Enter Domain Information                               |                                                 |      |
| Repeat for each dc_mstr in source database             |                                                 |      |
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| Select Conversion Database                             | e.g., prodsh                                    |      |
| Enter Domain Information                               |                                                 |      |
| <b>Continue Conversion</b>                             |                                                 |      |
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| Close Log Window                                       |                                                 |      |
| <b>Update Source Schema</b>                            |                                                 |      |
| Enter SQL File (xx is source version)                  | TVInstallDir/inplace/oracle/xx/convdo-main.sql  | 59   |
| Close Log Window                                       | new delta.sql generated = orig<br>df+domain.sql |      |
| <b>Schema Updates (SQL Wait-For)</b>                   |                                                 |      |
| Modify addtablespaces.sql                              | TVInstallDir/inplace/oracle                     | 60   |

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| Comment out 8.5 tables for later versions                                                |                                |      |
| Comment out Enhanced Controls                                                            |                                |      |
| OPTIONAL: Update DATAFILE_LOC for conv.dbf                                               |                                |      |
| Run schema updates (xx is source version)                                                |                                |      |
| sqlplus qad/qad < addtablespaces.sql                                                     | TVInstallDir/inplace/oracle    |      |
| sqlplus qad/qad < xxdropindexes.sql                                                      | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxdroptables.sql                                                       | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxnocopy.sql                                                           | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxspecdump.sql                                                         | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxrenamecols.sql                                                       | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxrenametabs.sql                                                       | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxmovetables.sql                                                       | TVInstallDir/inplace/oracle/XX |      |
| <i>Run xmovetables.sql only if the CONV tablespace was created in addtablespaces.sql</i> |                                |      |
| sqlplus qad/qad < oraempty-tblinp.sql                                                    | TVInstallDir/inplace/oracle    |      |
| sqlplus qad/qad < oadmempty-tblinp.sql                                                   | TVInstallDir/inplace/oracle    |      |
| sqlplus qad/qad < ohpempty-tblinp.sql                                                    | TVInstallDir/inplace/oracle    |      |
| sqlplus qad/qad < xxsequences.sql                                                        | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < convdomainDOMAIN.sql                                                   | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxnologging.sql                                                        | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxinsert.sql                                                           | TVInstallDir/inplace/oracle/XX |      |
| sqlplus qad/qad < xxlogging.sql                                                          | TVInstallDir/inplace/oracle/XX |      |
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| Connect to target schema holder as oratrg                                                | TVInstallDir/db/trghold        |      |
| Connect to Oracle database as target                                                     |                                |      |
| User ID is qad/qad                                                                       |                                |      |
| Set open cursors parameter (e.g., -c 500)                                                |                                |      |
| Close Log Window                                                                         |                                |      |
| Close Log Window for delete of data                                                      |                                |      |
| Seed qaddb_ctrl Table                                                                    |                                | 64   |
| Connect to target schema holder as oratrg                                                | TVInstallDir/db/trghold        |      |
| Connect to Oracle database as target                                                     |                                |      |
| User ID is qad/qad                                                                       |                                |      |
| Set open cursors parameter (e.g., -c 500)                                                |                                |      |
| Close Log Window                                                                         |                                |      |
| Close Log Window for OID seed update                                                     |                                |      |
| <b>Run SQL to Reset Domain (SQL Wait-For)</b>                                            |                                | 64   |
| Run SQL scripts (xx is source version)                                                   |                                |      |
| sqlplus qad/qad < defaultdomain.sql                                                      | TVInstallDir/inplace/oracle/XX |      |
| <b>Load Production and Admin data</b>                                                    |                                | 65   |
| Connect to target schema holder as oratrg                                                | TVInstallDir/db/trghold        |      |
| Connect to Oracle database as target                                                     |                                |      |

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| User ID is qad/qad                                          |                                 |      |
| Set open cursors parameter (e.g., -c 500)                   |                                 |      |
| Close Log Window                                            |                                 |      |
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| Close Log Window                                            |                                 |      |
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| sqlplus qad/qad < oadmempty-idxinp.sql                      | TVInstallDir/inplace/oracle     |      |
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| User ID is qad/qad                                          |                                 |      |
| Set open cursors parameter (e.g., -c 500)                   |                                 |      |
| Close Log Window                                            |                                 |      |
| Close Log Window following load                             |                                 |      |
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