

QAD Workflow Alerts Release Notes

March 2011

These release notes include information about the latest Workflow Alerts fixes and changes to QAD Workflow Alerts. These changes may affect the way you implement and use the product.

Important Review this document and the QAD Workflow Alerts errata *before* proceeding with any phase of a QAD Workflow Alerts implementation.

These release notes are cumulative, with the most recent changes described first. Review the notes for all releases after your currently installed release. Installation and configuration changes may have occurred in those intermediate releases, and unless otherwise noted, apply to the release where they were announced, as well as subsequent releases.

QAD highly recommends that you implement the latest QAD Workflow Alerts release available. Check the QAD Web site to make sure you have the latest QAD Workflow Alerts release notes, installation guide, installation media, and errata information:

<http://support.qad.com/>

Use the following list to find release notes for a specific product:

Release Notes for Current Release 2

Release Notes for Current Release

Version: 1.2

Date: March 2011

Related Documentation: *User Guide: QAD Workflow Alerts (70-3094A)*

New and Changed Features

QXtend Outbound Enhancements

Event messages sent from QXtend Outbound to Workflow Alerts now contain event creation time and time zone information.

For QAD Enterprise Applications that run under Progress version 9, a new Time Zone field is available in QXtend Outbound Control.

Proactive Date and Time-Based Alert and Subscription Conditions

You can now create alert and subscription conditions against date and date-time values that are monitored against data in the business event so that alerts can be proactively triggered before an important deadline is passed.

Alert messages containing the most current data are delivered when the planned send date/time arrives and the alert conditions are still satisfied.

Date/Time-Based Alert Delay

For alert subscriptions, you can now define a time delay in days and hours that will have the system deliver alert messages not at the time the alert is triggered, but when the specified delay time has passed but the business event associated with the alert is still in a triggered state. You can use this feature to escalate alerts for certain exceptional events when corrective actions are not taken in a specified amount of time.

Alert Queue Monitor

You can now use Alert Queue Monitor to monitor statuses of alert messages, view their detailed information as well as view the messages in HTML format. For failed and partially failed alert messages, you can also delete them or resend them to subscribers who failed to receive them.

Note Currently, Alert Queue Monitor only shows messages that are in the delivery queue waiting to be sent. Date/time-based proactive and delayed messages are not displayed at the moment.

Simplified Deployment Model

This release of Workflow Alerts assumes a simplified deployment model that reduces the number of required components on the Tomcat server from three to one to reduce system resource consumption and improve system performance.

In the previous release, three components are required to be deployed on the Tomcat server for the application to run: OpenEJB, workflow-webservice, and workflow-server. From this release on, only the workflow-server component is required.

