



QAD Enterprise Applications

Installation Guide
QAD Enterprise Asset
Management

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QAD Enterprise Asset Management 2016
March 2017

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QAD EAM Install Guide Change Summary

The following table summarizes significant differences between this document and previous versions.

Date/Version	Description	Reference
March 2017/EAM 2016-Rev4	Added a chapter to explain how to download and install the package required to enable the EAM Maintenance Manager Dashboard in Enterprise Edition.	page 11
June 2016/EAM 2016-Rev3	Updated installations steps.	page 6
	Removed process to set up Progress Editor.	--
June 2016/EAM 2016-Rev2	Updated package requirements for download.	page 6
	Added instructions on required property used to identify ERP version.	page 6
	Added instructions on property used to install optional QMI data.	page 6
May 2016/EAM 2016-Rev1	Added requirement of QAD .NET UI 3.2 cumulative patch.	page 3
March 2016/EAM 2016 (v13)	Introduced installing EAM in a YAB environment.	--
	Removed all information pertaining to EAM installation and configuration using QDT.	--
September 2015/EAM 2015-Rev 2 (v12.9)	Revised Figure 1.1	page 2
	Revised the Installation Process Overview section	page 2
	Revised the EAM Installation Options section	page 3
	Removed QXtend information from the EAM Add-on Files section	page 7
	Removed the Patch Installation section	page_12
	Removed the Configuring the Admin Environment section	page_22
	Revised the procedure in Interfacing to QAD SE and EE	page 32
	Revised step 32 of Manually Setting Up QAD EE Financial Components	page 35
	Removed the Applying the Fixed Asset Patch (EE Only) section	page_36
	Removed the Configure QXtend section and other QXtend-related content from Post-Installation Configuration	page 10
April 2015/EAM 2015-Rev 1 (v12.9)	Revised Figure 1.1 and the text in the Installation Process Overview	page 2
	Revised Database Server Requirements to include 2015 EE	page 6
	Revised Application Server Requirements to include 2015 EE	page 7
	Revised Initiating the Installation	page 17, page 18

Date/Version	Description	Reference
April 2015/EAM 2015 (v12.9)	Rebranded for EAM 2015 (v12.9)	---
	Numerous editorial changes	---
	Added Korn Shell section	page 4
	Revised the AIX requirements information	page 5
	Deleted Red Hat 6 section and merged content with the new Korn Shell section	page 5
	Updated Database Server Requirements	page 6
	Updated Application Server Requirements	page 7
	Updated Web Server Requirements	page 7
	Renamed the “Installing the Media to Linux/UNIX” section as “Initiating the Installation”	page 16
	Revised Initiating the Installation	page 16
	Documented Select Product Version window	page 17
	Revised Interfacing to QAD SE and EE	page 31
	Updated Configure EAM Application Screen	page 31
	Updated Figure 3.15 Edit Compiler Settings	page 32
	Added step 38 and Figure 3.19 for disable AIA connection	page 34
September 2014/EAM 12.8	Numerous editorial changes	---
	Reorganized the guide to remove the default installation option and to document a single installation work flow that includes interfacing to QAD EE and SE	---
	Revised Installation Process Overview	page 2
	Revised Installing the QAD Deployment Toolkit	page 9
	Removed the Installing a Complete EAM Configuration chapter	---
	Changed the name of the Installing a Custom EAM Configuration chapter to EAM Configuration	page 21
	Revised EAM Configuration	page 21
March 2014/EAM 12.7	Added section to set up Progress editor	---
	Added information on starting QDT in AIX environments	page 5
	Updated supported Java versions	page 6 page 7 page 7
	Updated the Tomcat Web server information	page 7
November 2013/EAM 12.6 Rev 1	Added note regarding users upgrading from QAD SE to EE	page 4
October 2013/EAM 12.6	Revised QDT Installation	page 10
	Moved Installing Media to Linux to Ch. 2	page 16
	Revised Custom EAM Configuration	page_25
	Added the Configure QXtend procedure	page_46
April 2013/EAM 12.5.2	Rebranded 12.5.2	--
	Added Upgrading From a Previous Version of EAM section	page 7
December 2012/EAM 12.5.1	Updated EAM 11 to EAM 12 conversion information.	page 7
September 2012/EAM 12.5.1	Updated Progress database server software requirements	page 6
	Updated Fixed Asset patch procedure.	page_36

Date/Version	Description	Reference
April 2012/EAM 12.5	Removed obsolete language-specific scripts information.	--
	Removed editing language details information.	--
September 2011/EAM 12.4	Updated installation media add-on files information.	page 7
	Added fixed asset patch installation procedure detailing upgrade procedures. Updated other version-specific information.	page_36

Installation Overview

This chapter describes the Enterprise Asset Management installation process and provides system requirements and software prerequisites.

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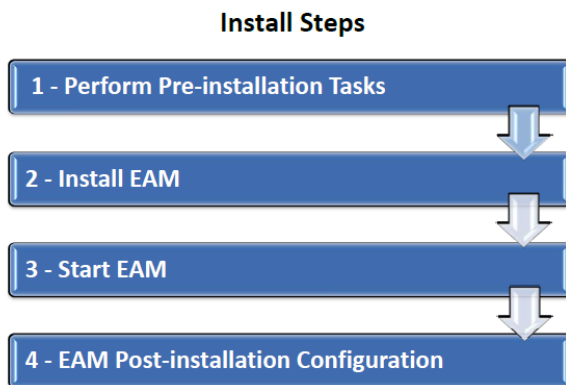
Installation Process Overview

EAM 2016 is installed into an existing QAD Enterprise Edition 2016 environment. Before installing EAM, you must first install and configure QAD Enterprise Edition 2016. QAD Enterprise Edition is installed using the QAD YAB installer and is managed using the QAD YAB console. YAB is a deployment and management toolset that covers all products installed into an Enterprise Edition environment.

See *QAD Enterprise Edition Installation Guide* for more information about using YAB.

The following figure represents the overall flow of the installation process.

Fig. 1.1
QAD EAM Installation Process



The following steps describe the EAM installation process.

- 1 Determine if your system hardware, software, and configuration meet the requirements for EAM installation. Then set up your system according to the requirements defined in this chapter or with the assistance of QAD Services.
- 2 Download or mount the install files and run the YAB install command.
YAB installs and configures the selected components using default configuration values generated during the auto-discovery process or using your custom configuration values.
- 3 Start your new EAM installation and log in.
- 4 Perform post-installation EAM configuration.

System Overview

An EAM system consists of server components installed on a UNIX host and the QAD .NET UI client installed on multiple Windows computers.

Sizing and Capacity Planning

The server contains QAD EAM and Progress server software, as well as your production data. Before starting an installation, estimate the eventual size of your production database and the demands on the different database components. This information helps you to lay out your disks.

EAM requires a minimum of 12 GB to install and configure the product for one environment. This memory requirement does not include the additional space needed for multiple languages or major changes to the production databases.

For assistance with hardware sizing and capacity requirements planning, contact QAD Services.

General Prerequisites

The following general prerequisites apply:

- QAD Enterprise Edition 2016
- The latest QAD .NET UI 3.2 cumulative patch for QAD Enterprise Applications 2016
- The QAD EAM media or product download from the QAD Store
- A valid product license key
- An accomplished UNIX and Progress database administrator who can manage Progress client processes
- A 100 Mbps or faster network
- Easy access to this guide

Supported Versions

You can install QAD EAM 2016 with QAD Enterprise Edition 2016.

Important If you are upgrading from QAD SE to EE, there is currently no migration tool for EAM. For further assistance, contact QAD Support.

Software and Hardware Prerequisites

For the current requirements information, refer to the Product Compatibility Guide in the QAD Store at:

<http://store.qad.com/content/compatibility-guide>

Refer to the Progress documentation for the complete requirements for Progress components. When installing Progress components, always select a Complete installation, not a Typical or Custom installation. For information about Enterprise Edition Progress installation, refer to *QAD Enterprise Edition Installation Guide*.

EAM Add-On Files

To complete your installation, you may need the v13upgrade subdirectory in the installation media add_ons directory. The v13upgrade subdirectory contains instructions and tools to help upgrade older versions of EAM 12.

Upgrading EAM 11 to EAM 2016

Upgrading an EAM 11.x installation to EAM 2016 requires a conversion utility. Contact QAD Support to obtain the latest version of the utility and refer to the *Enterprise Asset Management Conversion Guide: EAM 11 to EAM 2016*.

Upgrading from a Previous Version of EAM

If you are upgrading from a previous version of EAM, go to the `/add_ons/v13upgrade` folder for upgrade instructions.

Installing Enterprise Asset Management

Enterprise Asset Management is installed from the command line with a simple command related to Enterprise Edition administration.

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Installing EAM 2016 6

Overview

In a YAB environment, QAD software is organized into packages. EAM installation requires the `eam-yab-compatible-VERSION` package.

Installing EAM 2016

Follow these steps to install EAM 2016.

- 1 Download the EAM package from QAD Release Fulfillment. Place the zip file in a convenient location; for example, the `/qad/install` directory on the server where EAM will be installed.
- 2 Extract the zip file into the same location. This should result in a single `.iso` file.
- 3 Mount this `.iso` file on your system.
- 4 Navigate to the directory where Enterprise Edition is installed.
- 5 Update your YAB configuration with specific settings for your install.

a `vi build/config/configuration.properties`

b Set the property to identify your ERP version. For 2016EE, this value equals `2016QRA`, as in the following example.

```
qadeam.erp-version-dir-name=2016QRA
```

c Optionally set the property to install QMI data.

```
qadeam.dataset=qmi
```

Note Only set this property for demo or training purposes. Do not set this property when installing into a production environment.

- 6 Run the `<yab install>` command, including the full path to the EAM package zip file in your new mount.

Important This will perform a full YAB update, during which the environment will be fully restarted.

Example

```
$ yab install /mnt/eam-install/eam-yab-compatible-VERSION.zip
```

- 7 The system performs additional EAM installation steps.

Note If the installation fails, check the `./build/logs/yab.log` file.

- 8 Enter the license code for your product.

Once installed, the `<yab info>` command should include the following two packages:

- `eam`
- `yab-eam`

The installation creates the following directory in the local catalog:

```
./build/catalog/packages/eam
```

This contains the EAM source code as well as dmp standard files. The EAM compiled code is stored under `./dist/eam`.

Post-installation Configuration

This section describes what you must do after completing an installation to ensure that the application is ready for use.

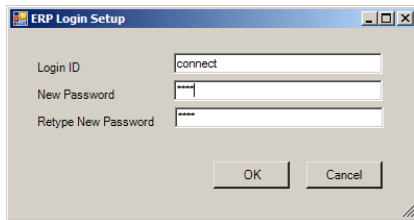
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Set Up the ERP Login

EAM requires a login to access the QAD modules for updates, such as General Ledger transactions.

- 1 In EAM, open the System Control browse at System Administration|System Control (EAM) and select ERP Login Setup from the Action menu.

Fig. 3.1.
ERP Login Setup



The screenshot shows a standard Windows-style dialog box titled "ERP Login Setup". It contains three text input fields. The first field, labeled "Login ID", contains the text "connect". The second field, labeled "New Password", and the third field, labeled "Retype New Password", both contain four asterisks. At the bottom of the dialog, there are two buttons: "OK" and "Cancel".

- 2 Enter a valid Login ID and Password for QAD.
Note This setup window also can be used to update existing settings.
- 3 Click OK.

Enabling the EAM Dashboard in Enterprise Edition

This section describes how to download and install the package required to run the Maintenance Manager Dashboard for EAM within the QAD Enterprise Edition .NET UI.

Download the Package 12

Install the Package 12

Download the Package

Download the package from the QAD Store.

- 1 Go to the QAD Store (<http://store.qad.com>).
- 2 Select Analytics in the left-hand menu bar.
- 3 Select Enterprise Asset Management Reports and Browses Bundle 1.0 for Enterprise Edition.
- 4 Download the required package file by clicking the Download button.

Alternately, you can download the package from the QAD Store Download Center.

Install the Package

- 1 Move the file, `netui-module-dashboard-eam-1.0.7.0.zip`, to a file system that is accessible from the UNIX host where your Enterprise Edition environment is installed.

- 2 Change to the directory where Enterprise Edition is installed.

```
cd directory
```

- 3 Enter:

```
yab install netui-module-dashboard-eam-1.0.7.0.zip
```

- 4 The new dashboard functionality installs and will be available in the QAD .NET UI under Published Dashboards.

Product Information Resources

QAD offers a number of online resources to help you get more information about using QAD products.

[QAD Forums \(community.qad.com\)](http://community.qad.com)

Ask questions and share information with other members of the user community, including QAD experts.

[QAD Knowledgebase \(knowledgebase.qad.com\)*](http://knowledgebase.qad.com)

Search for answers, tips, or solutions related to any QAD product or topic.

[QAD Document Library \(documentlibrary.qad.com\)](http://documentlibrary.qad.com)

Get browser-based access to user guides, release notes, training guides, and so on; use powerful search features to find the document you want, then read online, or download and print PDF.

[QAD Learning Center \(learning.qad.com\)*](http://learning.qad.com)

Visit QAD's one-stop destination for all courses and training materials.

*Log-in required

