



QAD Enterprise Applications  
Enterprise Edition

# Technical Reference Enterprise Edition Process Maps

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# About This Guide

*Other QAD Documentation* 2

*Online Help* 2

*QAD Web Site* 3

*Conventions* 3

This guide lists the Automotive process maps included with QAD Enterprise Applications – Enterprise Edition.

## Other QAD Documentation

- For an overview of new features and software updates, see the *Release Bulletin*.
- For software installation instructions, refer to the appropriate installation guide for your system.
- For an overview of system features and instructions on navigating the user interface, see *User Guide: QAD User Interfaces*.
- For detailed information on using system features, refer to the relevant user guide.
- For technical details, refer to *Entity Diagrams* and *Database Definitions*.

For a complete list of QAD Documentation, visit the QAD Online Support Center at:

<http://support.qad.com/>

## Online Help

There is an extensive online help system. Help is available for most fields found on a screen. Procedure help is available for most programs that update the database. Most inquiries, reports, and browses do not have procedure help.

For information on using the help system in the different environments, refer to *User Guide: QAD User Interfaces*.

## QAD Web Site

The QAD Web site provides a wide variety of information about the company and its products. You can access the Web site at:

<http://www.qad.com>

For users with a QAD Web account, product documentation is available for viewing or downloading from the QAD Online Support Center at:

<http://support.qad.com/>

You can register for a QAD Web account by accessing the Web site. Your customer ID number is required. Access to certain areas is dependent on the type of agreement you have with QAD.

Most user documentation is available in two formats:

- Portable document format (PDF) files can be downloaded from the QAD Web site to your computer. You can view and print them with the free Adobe Acrobat Reader.
- HTML files let you view user documentation through your Web browser and use search tools for easily locating topics of interest.

## Conventions

### Screen Illustrations

System functions are available in a feature-rich .NET-based graphical user interface (UI); a subset of functions can be used in a simplified character interface. All screenshots in the documentation show the .NET UI.

Navigation in the two UIs is not the same. The user guide text follows the navigation model of the .NET UI for moving from one screen to the next. In the character interface, the Progress status line at the bottom of a program window lists the main UI-specific keyboard commands used in that program. In the .NET UI, alternate commands are listed in the Actions menu.

For complete keyboard command summaries for UI navigation, refer to the appropriate chapters of *User Guide: QAD User Interfaces*.

## Typographic

This document uses the text or typographic conventions listed in the following table.

<b>If you see:</b>	<b>It means:</b>
monospaced text	A command or file name.
<i>italicized monospaced text</i>	A variable name for a value you enter as part of an operating system command; for example, <i>YourCDROMDir</i> .
indented command line	A long command that you enter as one line, although it appears in the text as two lines.
<b>Note</b>	Alerts the reader to exceptions or special conditions.
<b>Important</b>	Alerts the reader to critical information.
<b>Warning</b>	Used in situations where you can overwrite or corrupt data, unless you follow the instructions.

# Process Map Guidelines

The following topics provide guidelines on working with QAD process maps.

*Overview*    **6**

*Process Map Views*    **6**

*Map Filenames*    **8**

*Map Titles*    **10**

*Nodes*    **14**

*Layout*    **17**

*Arrows and Connectors*    **17**

*Creating or Modifying Process Maps*    **19**

## Overview

Process maps are graphical models of workflows that link to programs, browses, and other process maps. You can view, edit, and create process maps in the QAD .NET User Interface using the Process Viewer and Process Editor. The QAD .NET User Interface stores process maps in XML files. This technical reference lists the process maps for QAD Enterprise Applications – Enterprise Edition.

This chapter provides some guidelines for using, creating, and editing process maps in QAD applications.

**Note** For detailed information on editing process maps, refer to *User Guide: QAD 2008 User Interfaces*.

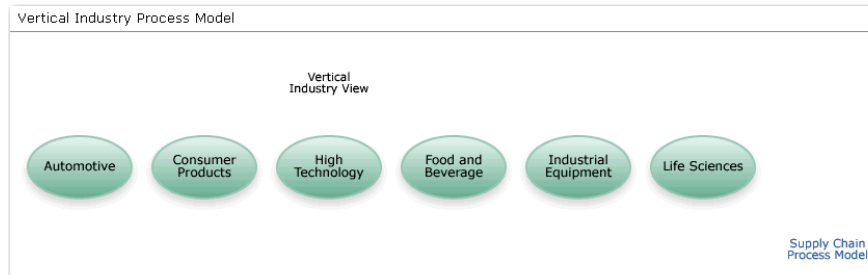
Process maps illustrate the principal business and operational processes within a QAD application, and consequently, provide graphical navigation. A process is a structured set of activities designed to accomplish a specific objective.

## Process Map Views

There are two separate views for process maps in QAD applications: the Vertical Industry View and the Supply Chain View. Both views lead to the same detailed maps.

When you create a new process map, you must link it to the appropriate hierarchy in both views to make it accessible to users.

**Fig. 1.1**  
Vertical Industry View



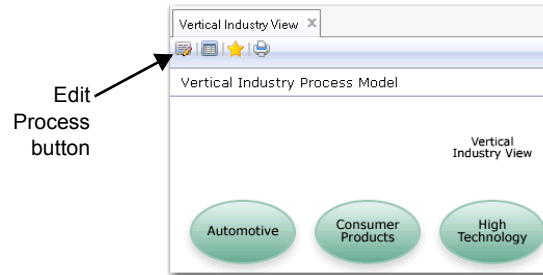
**Fig. 1.2**  
Supply Chain View



## Editing Process Maps

You can edit the process maps published by QAD using the Process Map Editor. You can access the Process Map Editor using the Edit Process button in the toolbar.

**Fig. 1.3**  
Edit Process Button

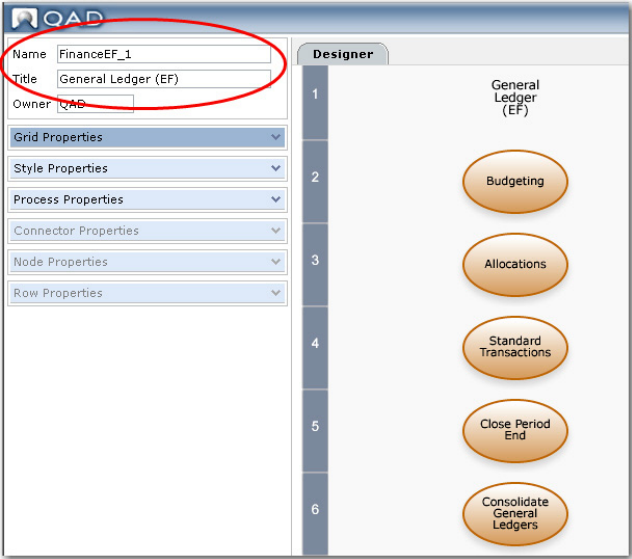


**Note** The process map files you draw in the Process Map Editor are generated as .xml files

## Map Filenames

The process maps published by QAD are identified by two pieces of information: an alphanumeric name, which is also the process map filename, and a title, which is displayed on the process map breadcrumb.

**Fig. 1.4**  
Process Editor with Names  
and Titles



**Note** The title will not appear on the actual process map. You must enter the title as a Text node for it to appear on the process map.

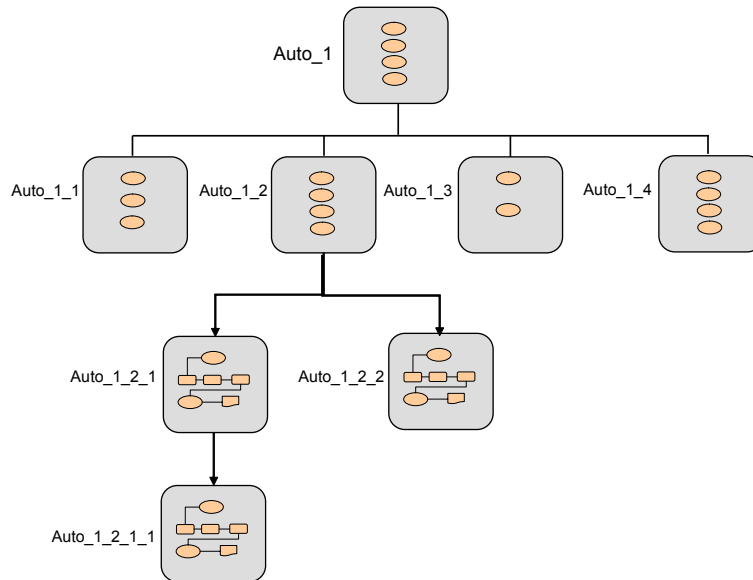
**Fig. 1.5**  
Process Map Editor Browse

	Name ^	Title	Owner	Last Modified
149	<input type="checkbox"/> Deliver_3_4	Process Shippers	QAD	Thu Jun 12 2008 00:37:11 BST
150	<input type="checkbox"/> Deliver_3_5	Ship Sequenced Orders	QAD	Fri Jun 20 2008 20:46:09 BST
151	<input type="checkbox"/> Deliver_3_6	Monitor Shipment Performance	QAD	Mon Jun 16 2008 21:48:25 BST
152	<input type="checkbox"/> Deliver_4_1	Process Sequenced Orders	QAD	Tue Jan 29 2008 05:35:10 GMT
153	<input type="checkbox"/> Deliver_4_1Template	Ship Sequenced Orders	QAD	Tue Jun 10 2008 21:26:38 BST
154	<input type="checkbox"/> Deliver_5_1	Ship Product	QAD	Thu Nov 15 2007 20:51:40 GMT
155	<input type="checkbox"/> Deliver_6	Customer Consigned Inventory	pma	Wed Jun 11 2008 05:17:47 BST

All QAD process maps begin with a code that identifies the functional area to which the map belongs, followed by a number that indicates the map's place within the map hierarchy for that area. For example, the first map in the Automotive area is named Auto\_1.

If Auto\_1 opens four sub-maps, they would be named Auto\_1\_1, Auto\_1\_2, Auto\_1\_3, and Auto\_1\_4. If two maps open from Auto\_1\_2, they are named Auto\_1\_2\_1 and Auto\_1\_2\_2. If two maps open from Auto\_1\_2\_1, they are named Auto\_1\_2\_1\_1 and Auto\_1\_2\_1\_2.

**Fig. 1.6**  
Map Naming Hierarchy

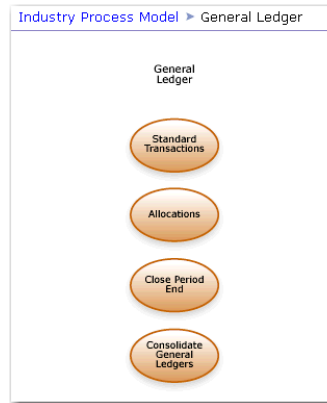


## Map Titles

### Level 1

When you click on a high-level node, you open a high-level vertical map for that functional area.

**Fig. 1.7**  
Level 1 Title



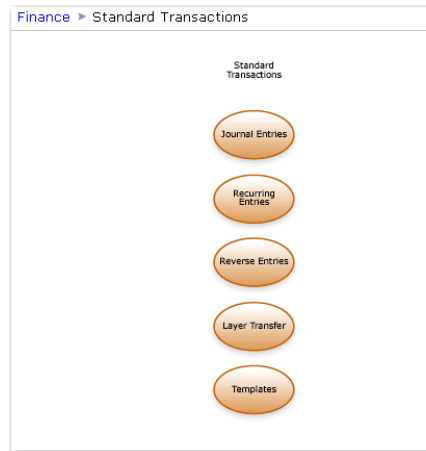
The titles of level 1 maps are located above the maps, and are printed in black text.

## Level 2

When you click on a node in the level 1 map, you open a subsequent process map vertical for that area, or a more detailed process flow.

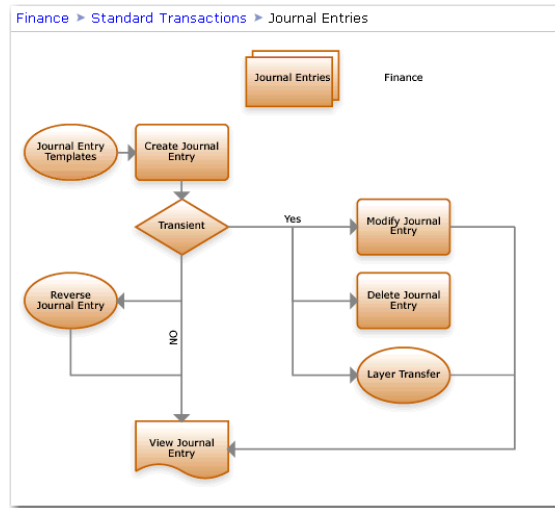
If Level 2 of the map hierarchy consists of another vertical menu, the title of the menu is located above the map in black text, like a level 1 title.

**Fig. 1.8**  
Level 2 Title



If Level 2 of the map hierarchy opens a detailed process map, the title is represented in a collection node.

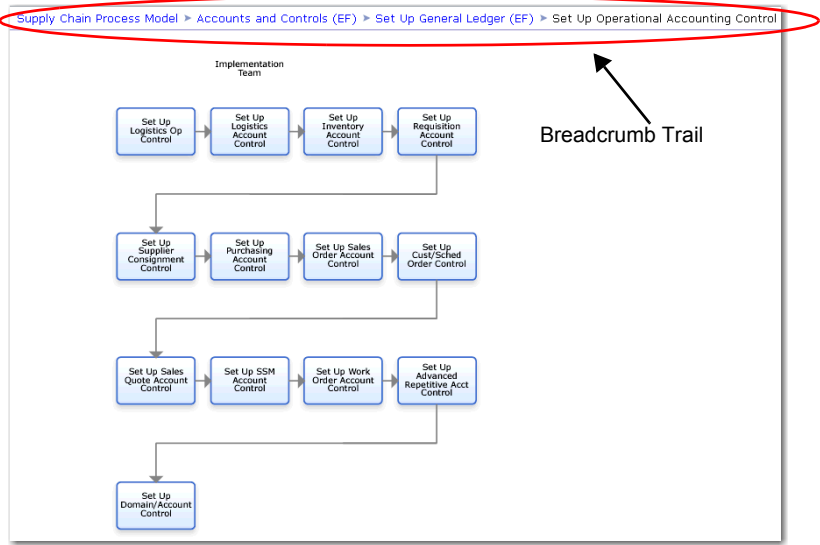
**Fig. 1.9**  
Title in Collection Node



### Lowest Level

At the lowest level of a process map where the map does not open any subsequent maps, the title is not placed above the map. Instead, the title is indicated by a breadcrumb trail.

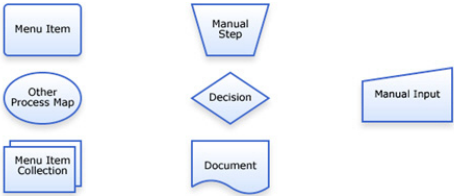
Fig. 1.10  
Breadcrumb Trail



### Nodes

When creating process maps for QAD applications, you can use seven types of nodes.

Fig. 1.11  
Node Types



- The Menu Item symbols indicates a link to a program on the menu.
- The Other Process Map symbol connects activities on one process map to another process map.
- The Menu Item Collection symbol links to collections.
- The Manual Step symbol indicates tasks performed outside of the QAD application, for example, external planning tasks.
- The Decision symbol directs the flow of a map when it can branch in two directions.
- The Document symbol represents reports or files, such as Word documents or Excel spreadsheets, that are relevant to a task.
- The Manual Input symbol indicates inputs to the process from external systems or outputs from the process to external systems, for example, Electronic Document Interchange (EDI).

In QAD applications, nodes also indicate a user's permissions with regard to functionality. If the user does not have access to a linked program, the node grays out.

## Linking Nodes to Maps and UI Objects

Use the Link field in the Process Editor to specify what the current node will open, for example, another map, a URL, or a window in the UI.

To link to another map, use the process property `{QAD_PV}`, for example, `{QAD_PV}mapname`.

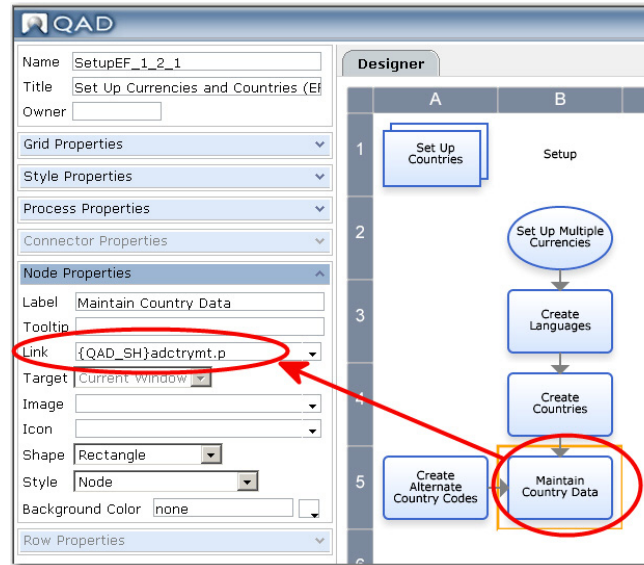
To link to a QAD window, use the process property `{QAD_SH}`, for example, `{QAD_SH}componentprogramname` for .Net UI component windows, reports, and processes, and `{QAD_SH}progress programname` for Progress windows.

To link to a URL, enter the URL.

The following are usage examples for the Link field in the Process Editor:

- {QAD\_PV}SetupEF\_2\_4  
This node will open a process map named SetupEF\_2\_4.
- {QAD\_SH}BLanguage.Create  
This node will open the Language Create .NET UI component window.
- {QAD\_SH}adctrymt.p  
This node will open the Country Data Maintenance window.

**Fig. 1.12**  
Link Field



**Note** You can also use *{QAD\_SH}menunumber* to link to and open .NET UI component windows. However, because menu numbers can change from release to release, it is recommended to use the component program name when linking.

The Link field is case sensitive.

## Layout

In QAD applications, process map nodes are arranged in a grid. Use the grid to lay out process nodes in a way that is easy to follow.

The following are some guidelines on layout:

- Organize nodes in such a way that the length of the connectors is minimized.
- Move the nodes as close to each other as possible.
- Make the space between boxes as uniform as possible. It is better to have a simpler layout with fewer tasks than a more complicated one showing all steps.

The default grid size is 6 x 6. You may not need to use all the rows or columns, but the finished map must appear within a 6 x 6 grid. Reducing the size of the grid may increase the size of the nodes and create consistency problems when the process maps are printed.

The maximum grid size is 7 columns x 9 rows. Exceeding this limit will cause the size of each node to decrease and become too small to read when incorporated in printed documentation

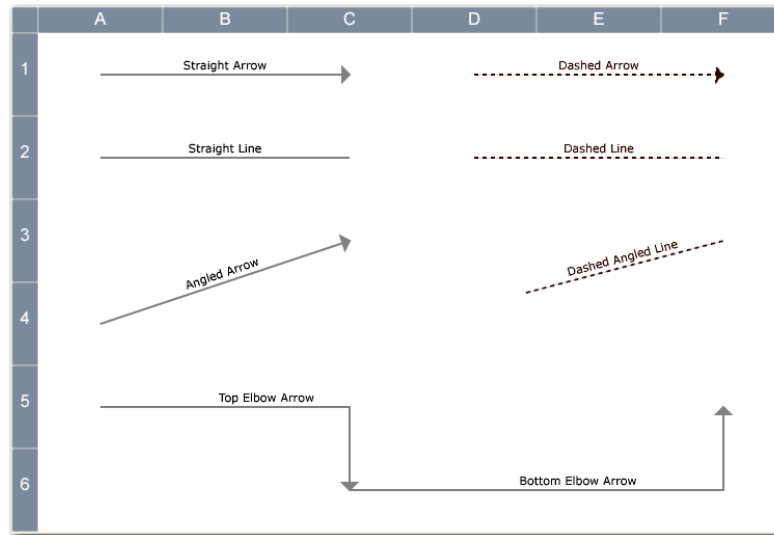
If the size of a map exceeds the 7 x 9 row limit:

- Remove extraneous rows or columns.
- Simplify the map by removing tasks.
- Move some tasks to a separate process.

## Arrows and Connectors

Figure 1.13 shows the arrow and connector types available in the Process Editor.

**Fig. 1.13**  
Arrows and Connectors



## Arrows

Flow arrows indicate the order in which activities are performed, and depict the process flow. The usual direction of the flow of a procedure or system is from left to right or top to bottom.

If your design includes two or more arrows leading from a single process node, this can be represented using a decision node.

## Connectors

It is recommended not to cross connectors because they make the process map less readable. Split the process map into two pages, if necessary. Interchange the direction of Y and N on decision boxes to avoid crossing connectors or to reduce the length of the connectors.

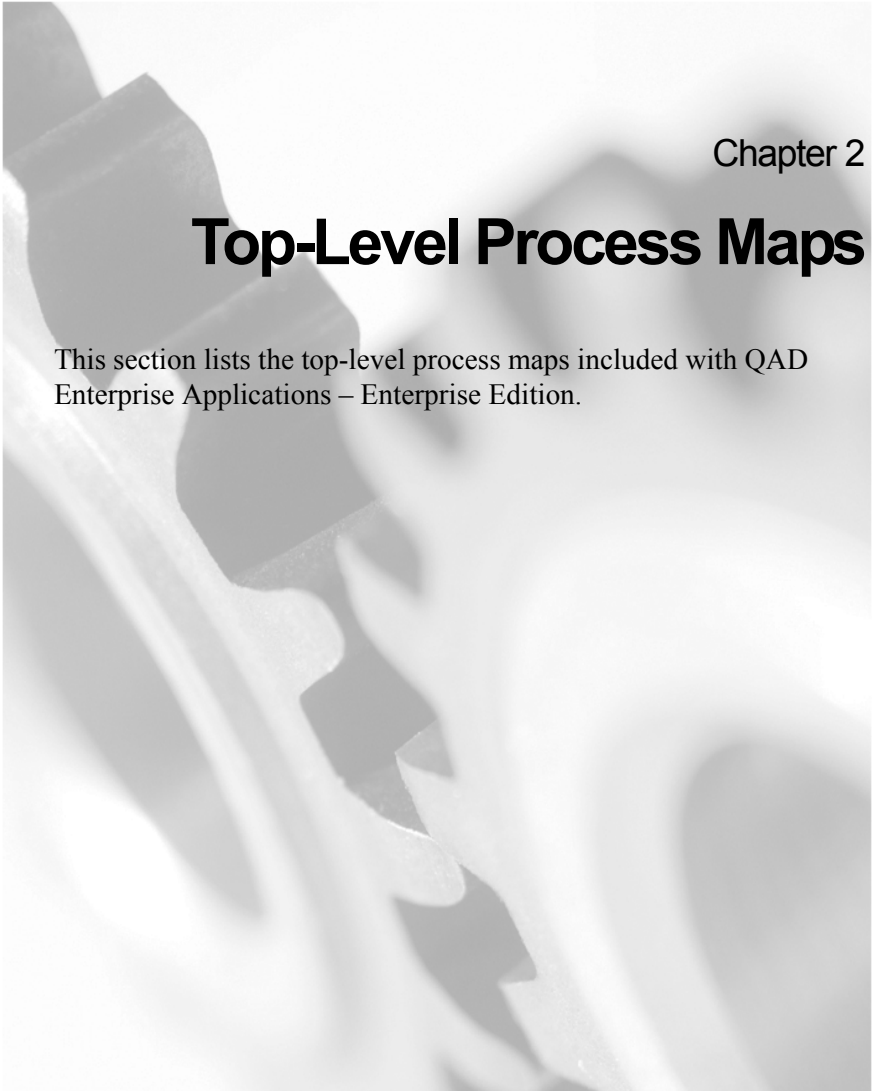
In QAD process maps, dotted lines are used to denote optional steps.

## Creating or Modifying Process Maps

The following are guides for creating or modifying process maps:

- 1** Decide the boundaries of the process, such as what step initiates and ends the process.
- 2** Name the process. A good process name clearly indicates the result or end state of the process.
- 3** Create a paper design of the process map.  
In the earliest design stages, it can help to write steps down on cards or paper to allow easy rearrangement.
- 4** Prototype the map by sequencing the steps and decision points.  
Consider the next task in the process, whether a decision point is required, and whether the map reflects the actual process.
- 5** Review the prototype with colleagues who are familiar with the process. Rectify any issues discovered during review.
- 6** Review the process map design with colleagues unfamiliar with the process to determine if the map flow is clear. Rectify any issues discovered during review.



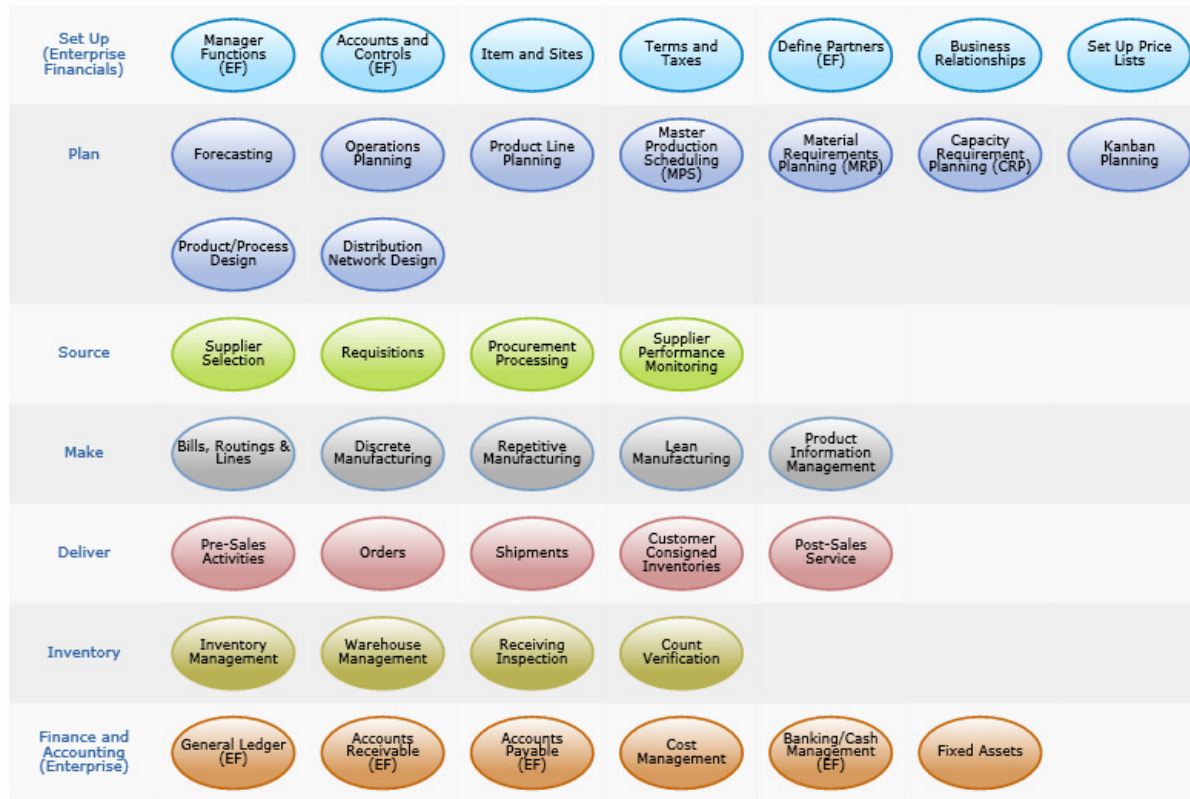
The background of the page is a grayscale photograph of several interlocking gears. The gears are of different sizes and are arranged in a way that they appear to be meshing together. The lighting is soft, creating a sense of depth and texture. The gears are slightly out of focus, giving the image a professional and technical feel.

Chapter 2

## **Top-Level Process Maps**

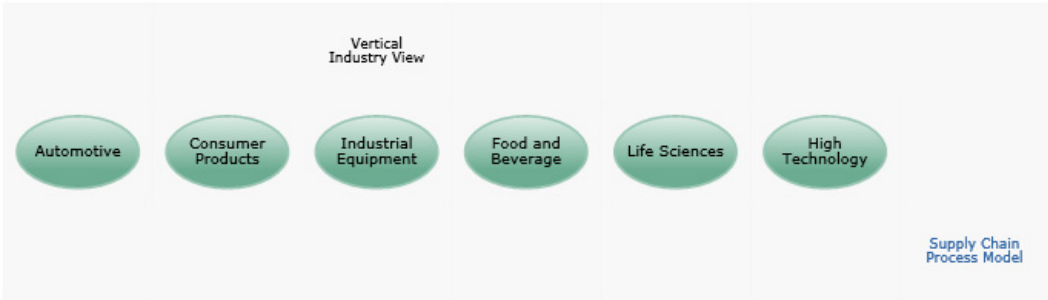
This section lists the top-level process maps included with QAD Enterprise Applications – Enterprise Edition.

# Supply Chain Process Model



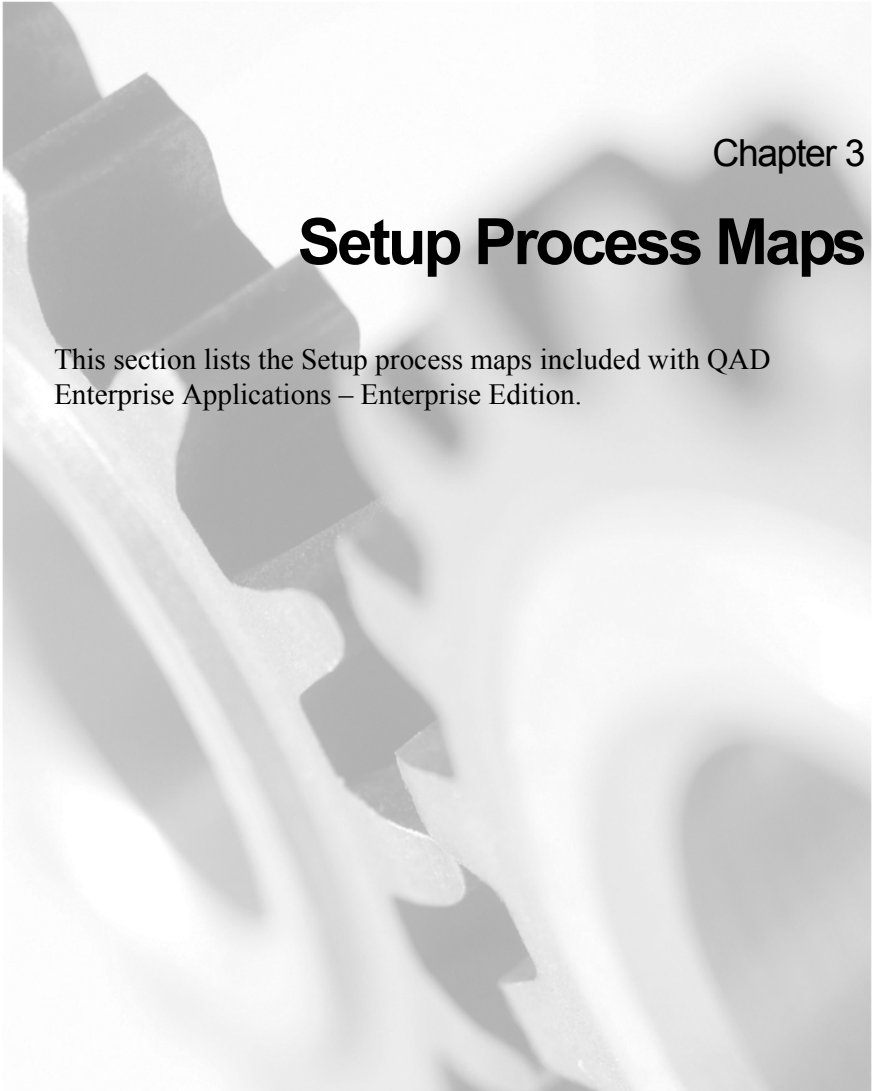
Vertical Industry Process Model

# Vertical Industry Process Model



[1\_VIP\_EF.xml]



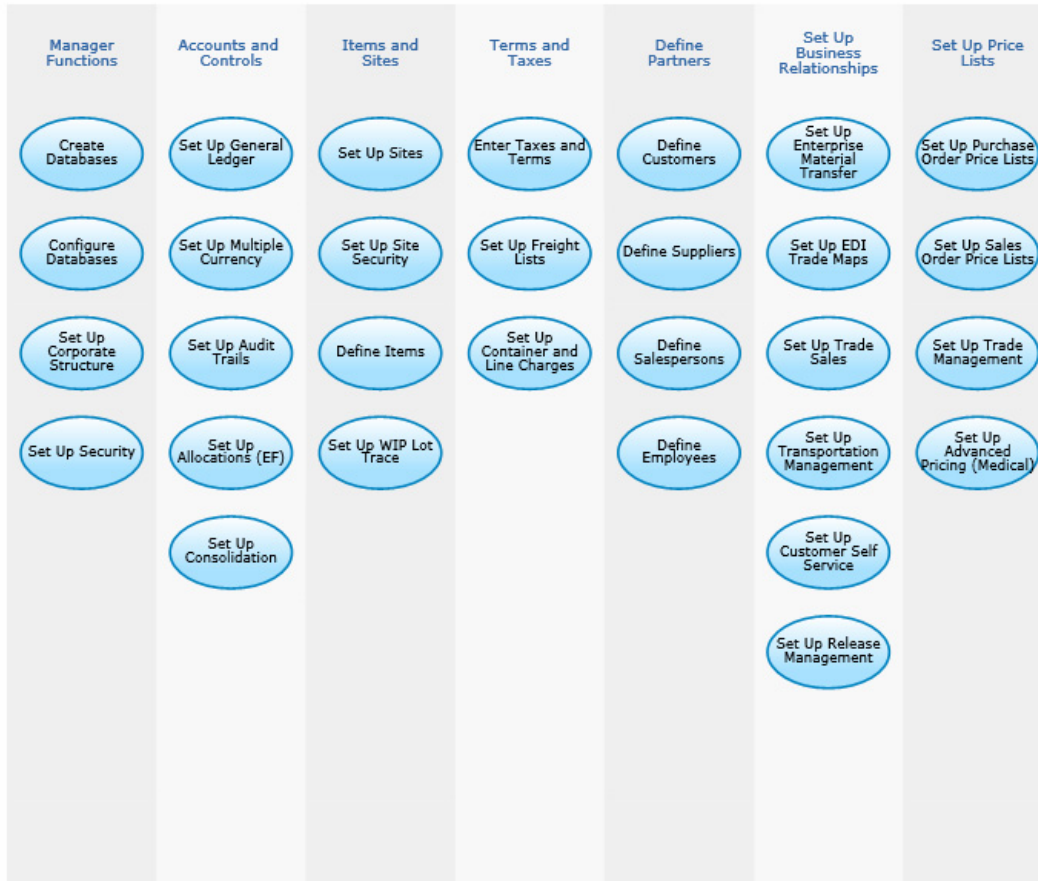
The background of the page is a grayscale image of several interlocking gears. The gears are of various sizes and are arranged in a way that they appear to be meshing together. The lighting is soft, creating a sense of depth and texture. The gears are slightly out of focus, giving the image a professional and technical feel.

Chapter 3

## **Setup Process Maps**

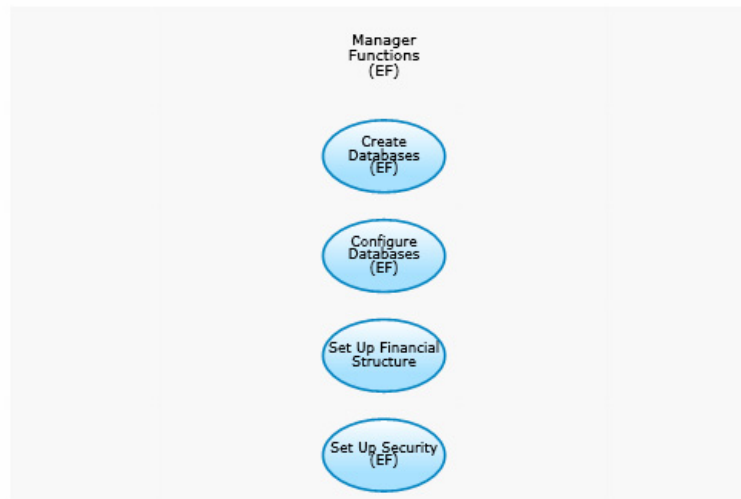
This section lists the Setup process maps included with QAD Enterprise Applications – Enterprise Edition.

## Setup (Enterprise Financials)



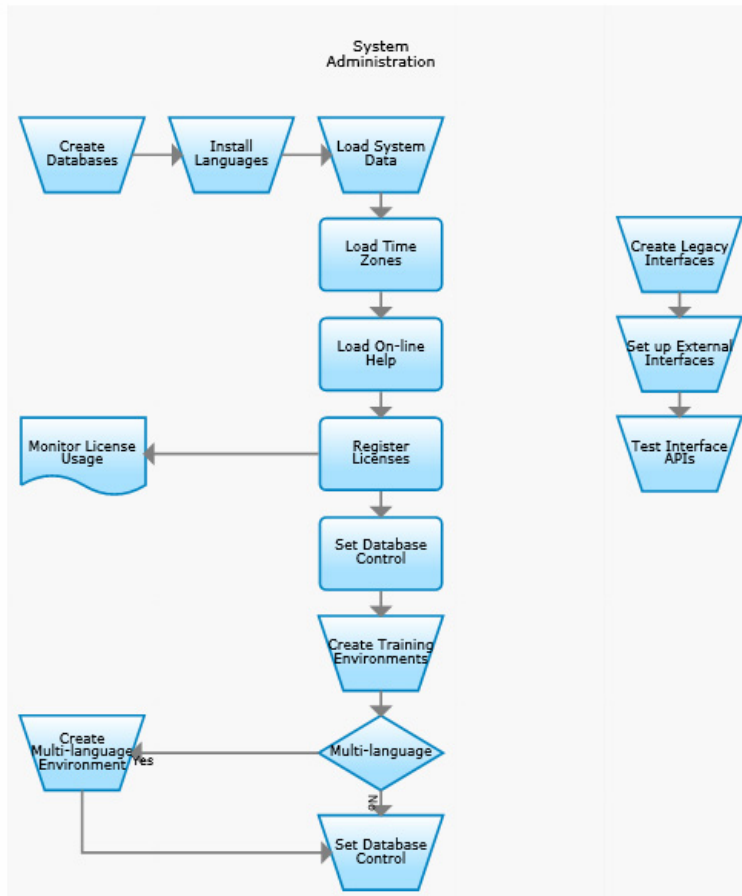
[SetupEF.xml]

## Manager Functions (EF)



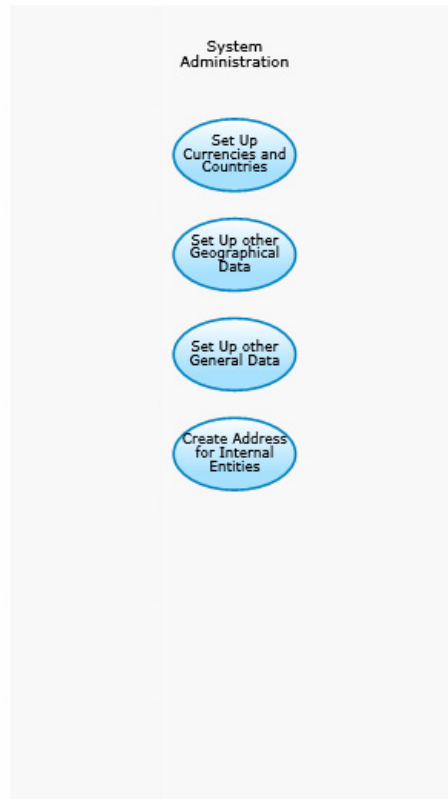
[SetupEF\_1.xml]

### Create Databases (EF)



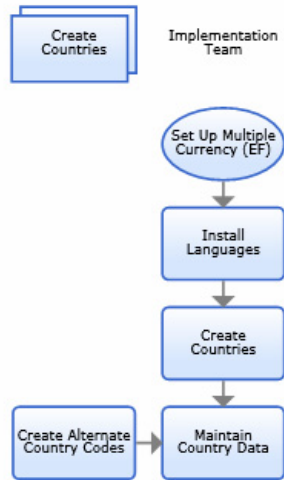
[SetupEF\_1\_1.xml]

## Configure Databases (EF)



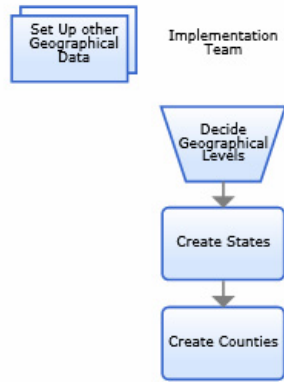
[SetupEF\_1\_2.xml]

## Set Up Currencies and Countries (EF)



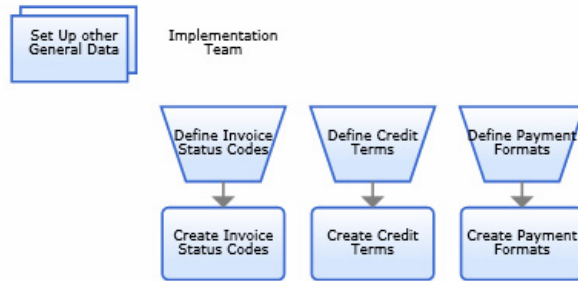
[SetupEF\_1\_2\_1.xml]

## Set Up Other Geographical Data (EF)



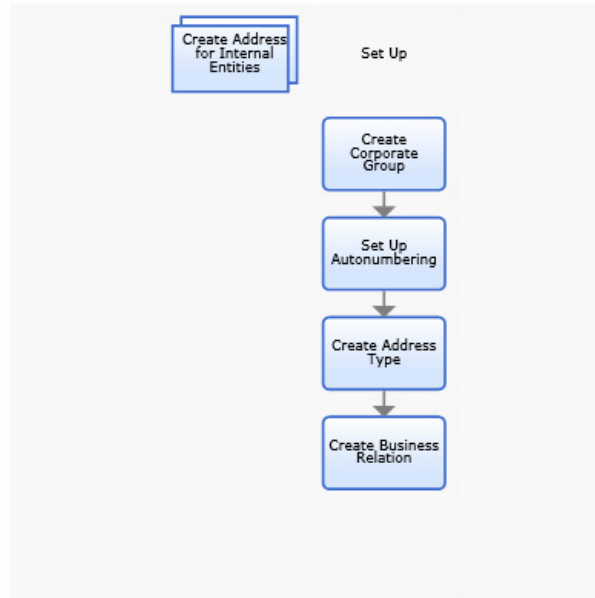
[SetupEF\_1\_2\_2.xml]

### Set Up Other General Data (EF)



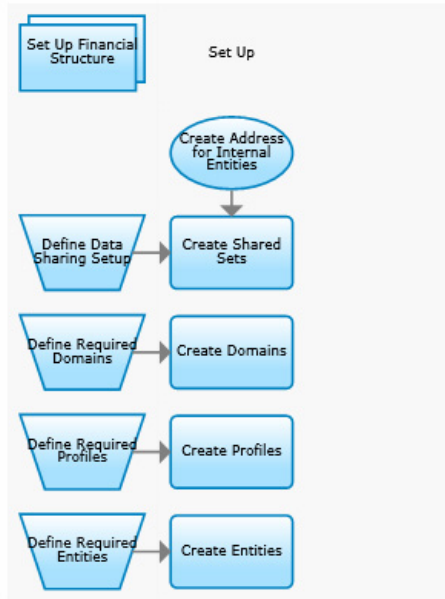
[SetupEF\_1\_2\_3.xml]

### Create Address for Internal Entities (EF)



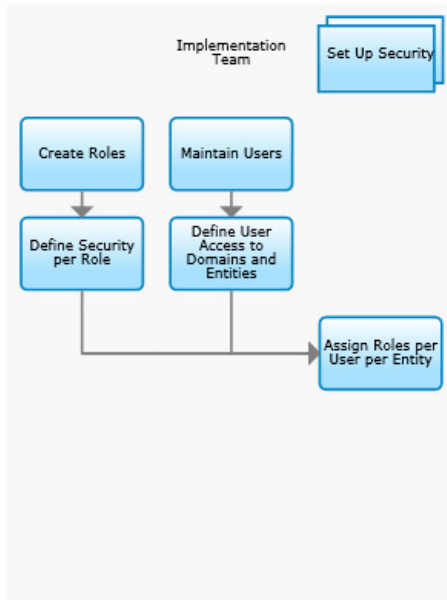
[SetupEF\_1\_2\_5.xml]

## Set Up Financial Structure (EF)



[SetupEF\_1\_3.xml]

## Set Up Security (EF)



[SetupEF\_1\_4.xml]

## Accounts and Controls (EF)



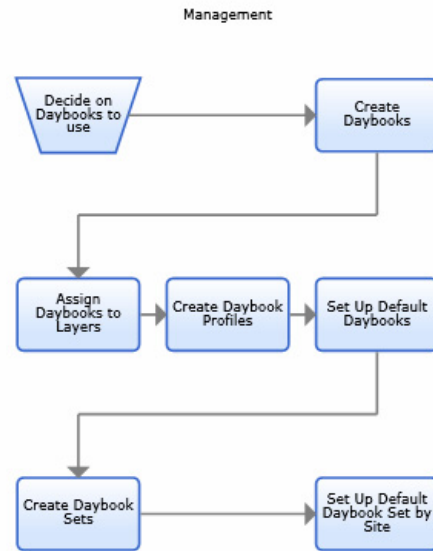
[SetupEF\_2.xml]

## Set Up General Ledger (EF)



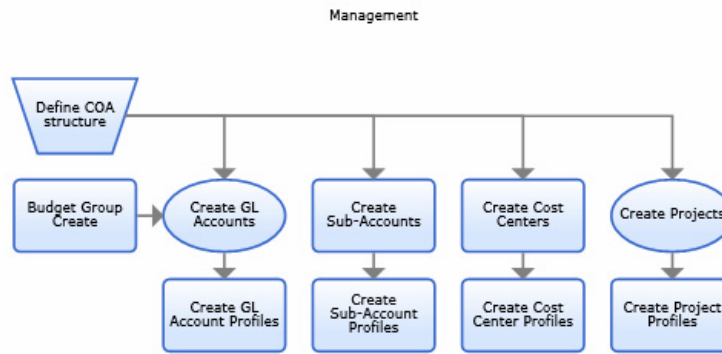
[SetupEF\_2\_1.xml]

### Set Up Daybooks (EF)



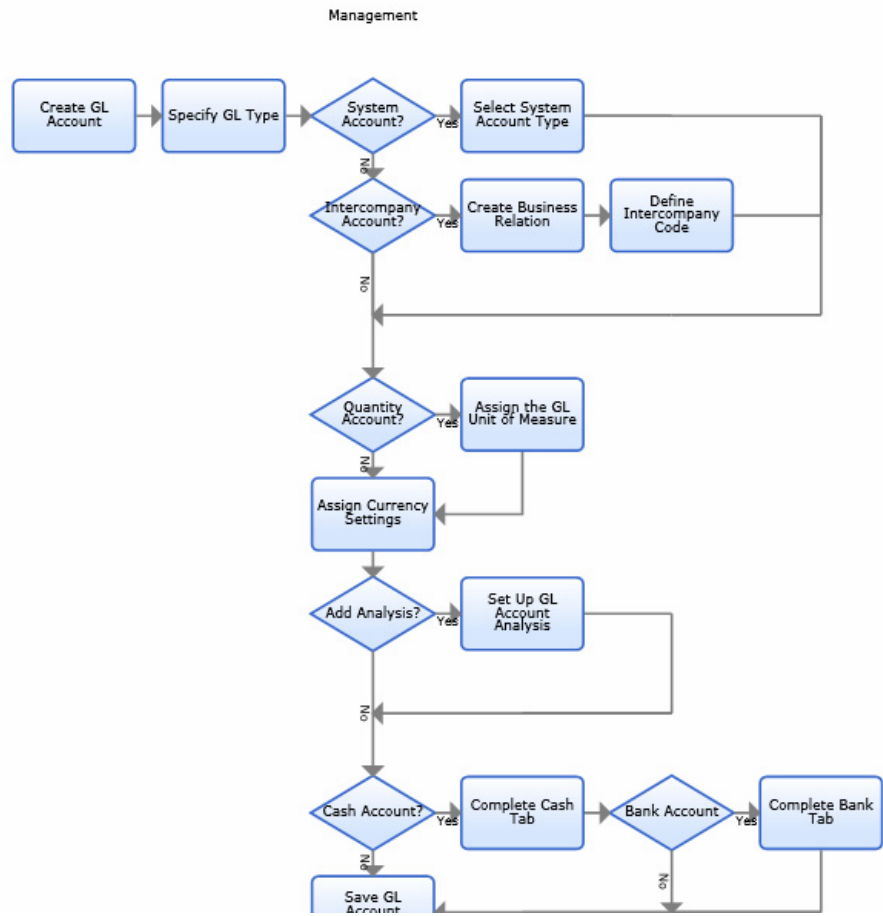
[SetupEF\_2\_1\_1.xml]

### Set Up Chart of Accounts Structure (EF)



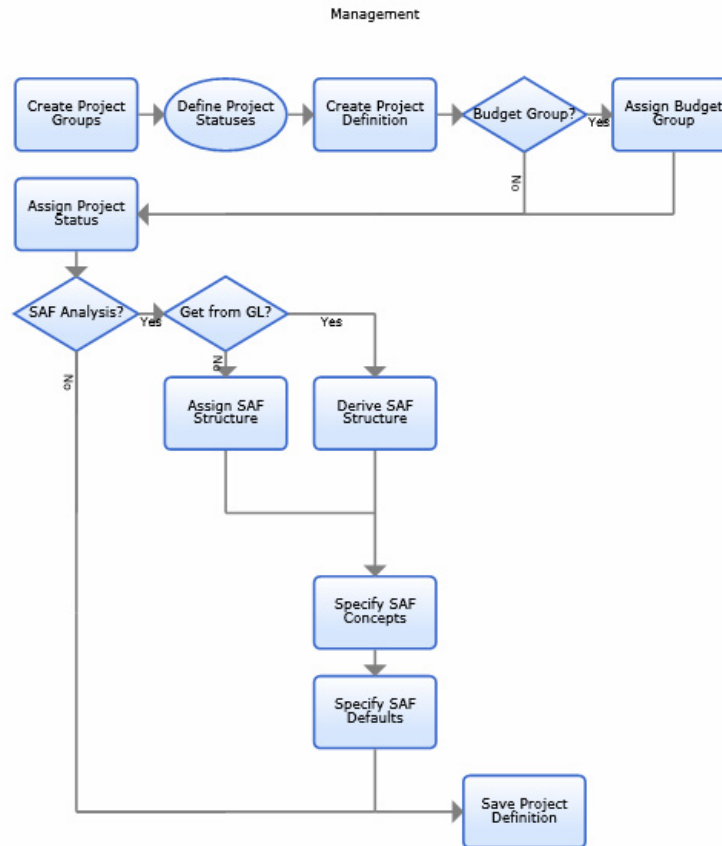
[SetupEF\_2\_1\_2.xml]

Create GL Account



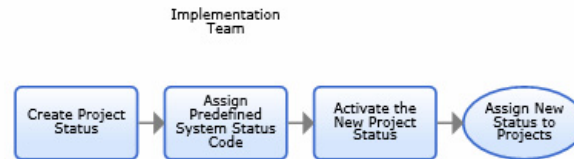
[SetupEF\_2\_1\_2\_1.xml]

Set Up Projects



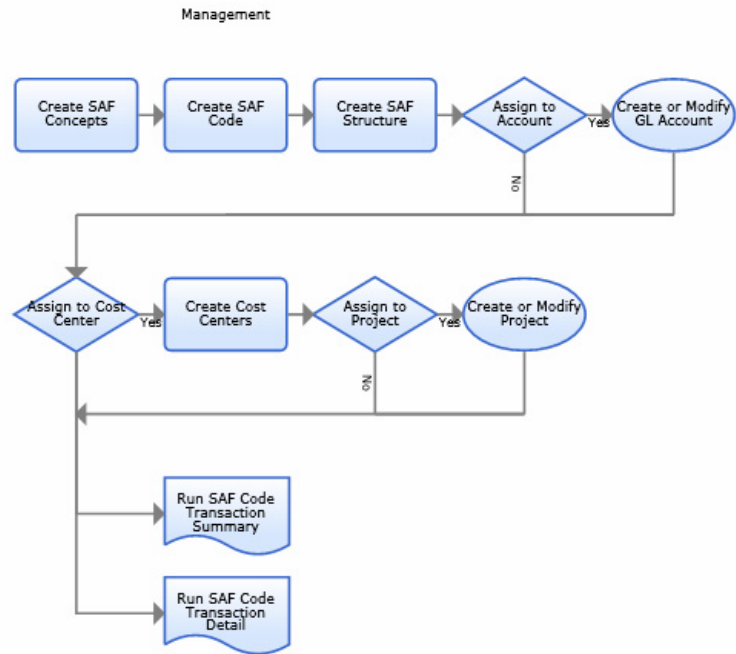
[SetupEF\_2\_1\_2\_4.xml]

### Define Project Statuses



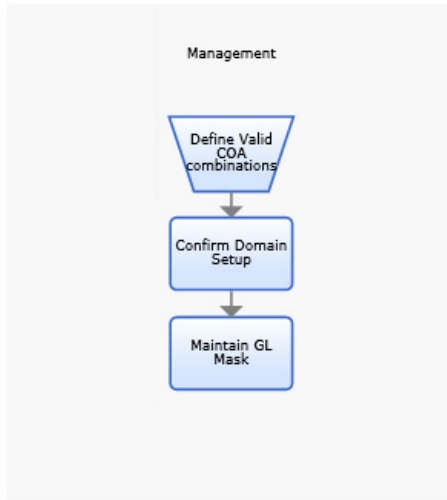
[SetupEF\_2\_1\_2\_4\_1.xml]

Create User Defined SAFs



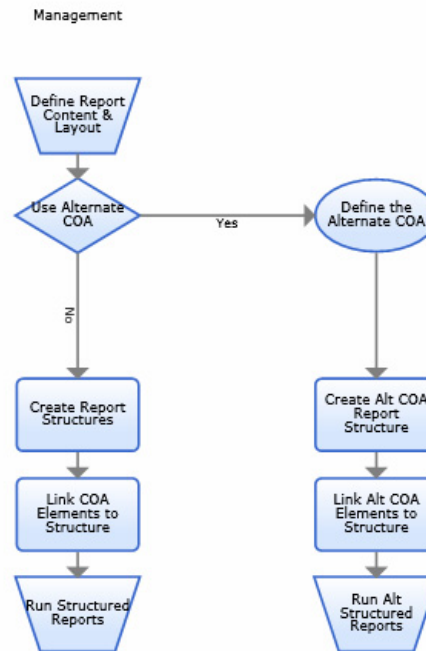
[SetupEF\_2\_1\_2\_5.xml]

### Set Up GL Mask (EF)



[SetupEF\_2\_1\_3.xml]

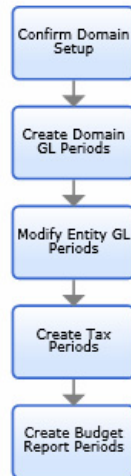
### Set Up Structured Reports (EF)



[SetupEF\_2\_1\_4.xml]

## Define GL Calendar (EF)

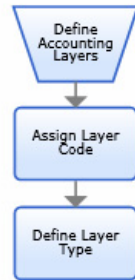
Management



[SetupEF\_2\_1\_5.xml]

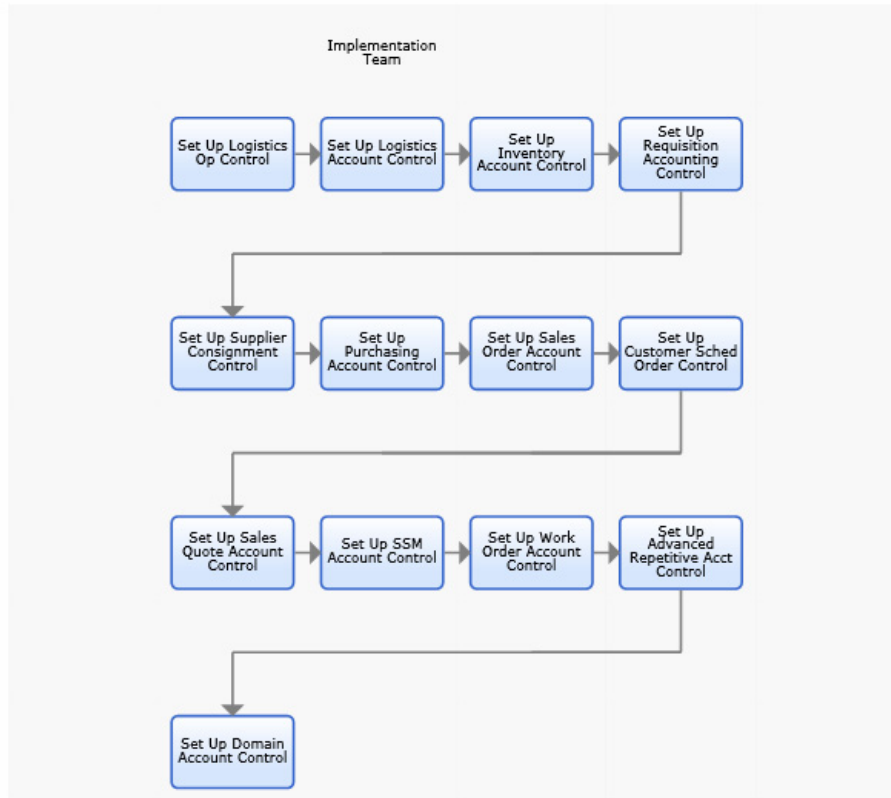
## Set Up Layers

Accounting



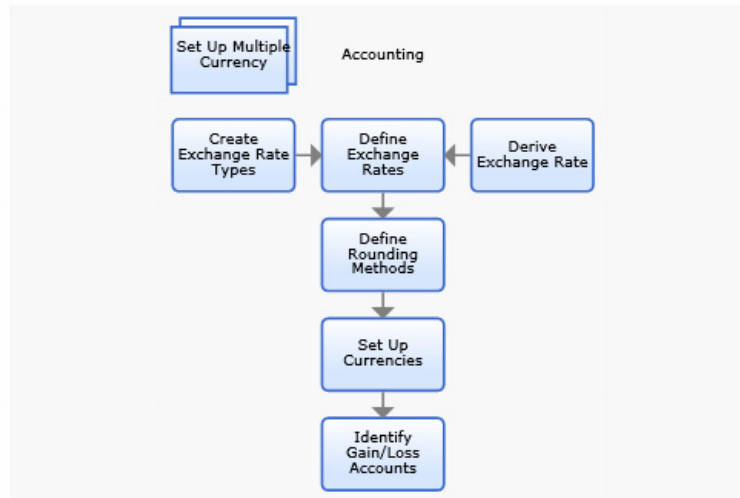
[SetupEF\_2\_1\_7.xml]

### Set Up Operation Accounting Control



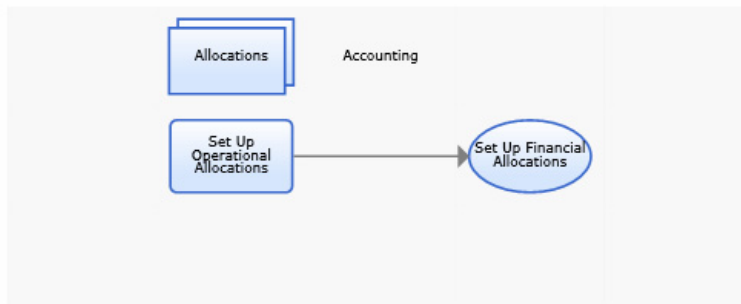
[SetupEF\_2\_1\_8.xml]

## Set Up Multiple Currency (EF)



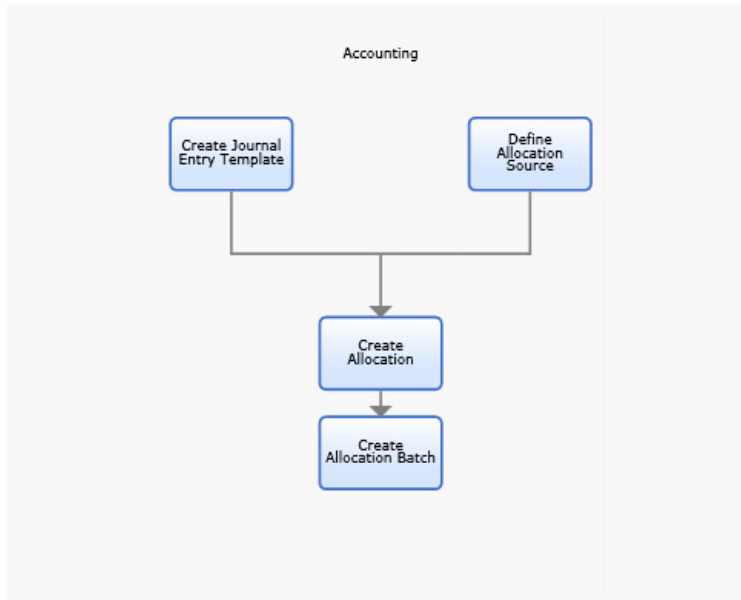
[SetupEF\_2\_4.xml]

## Set Up Allocations (EF)



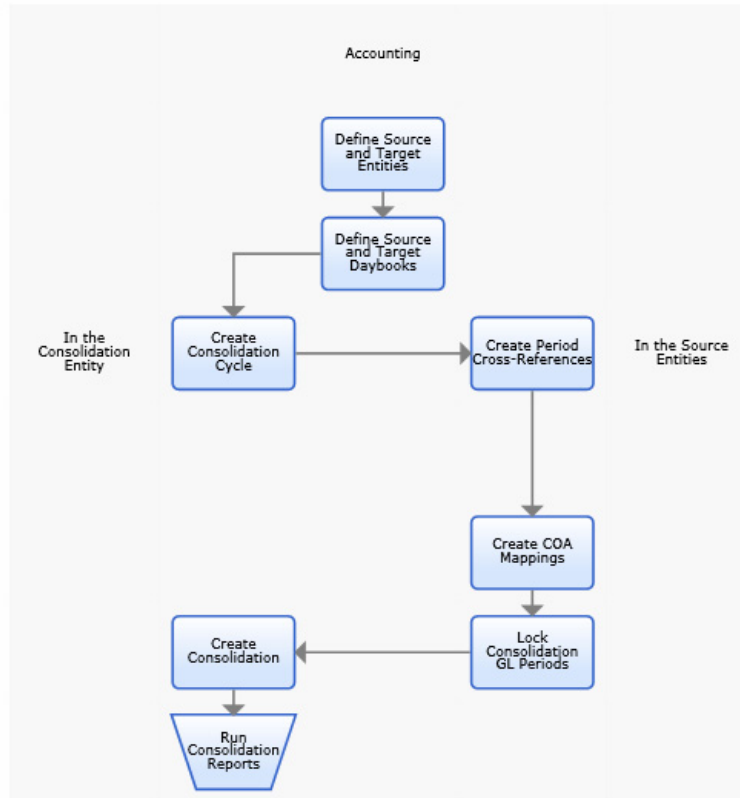
[SetupEF\_2\_5.xml]

## Set Up Financial Allocations (EF)



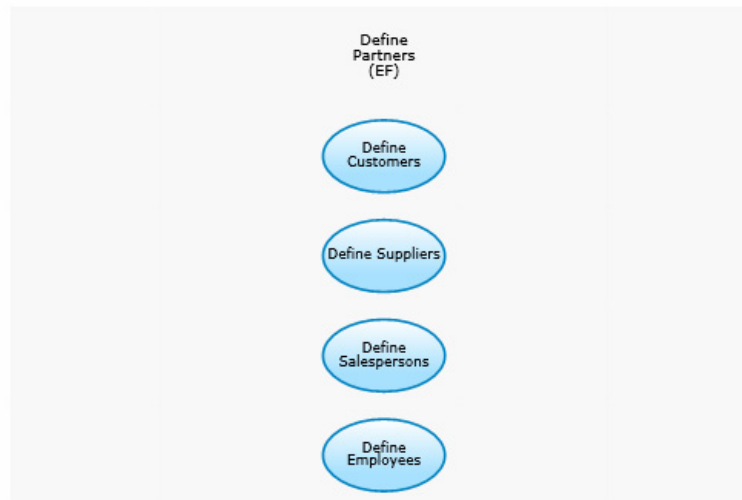
[SetupEF\_2\_5\_1.xml]

## Set Up Consolidation



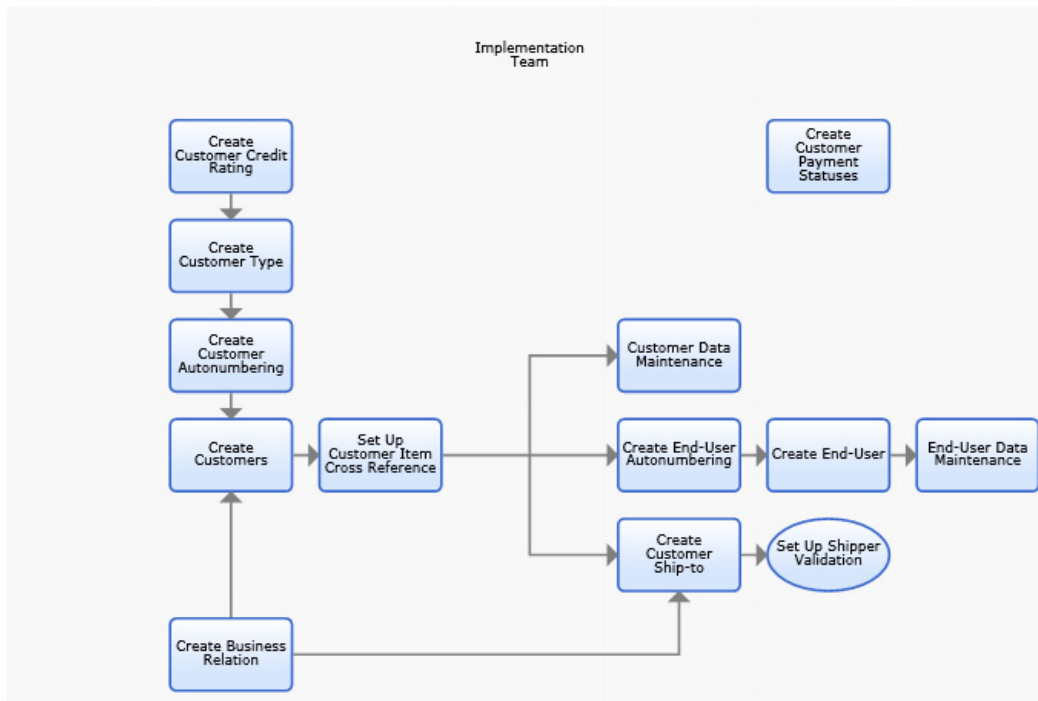
[SetupEF\_2\_6.xml]

## Define Parameters (EF)



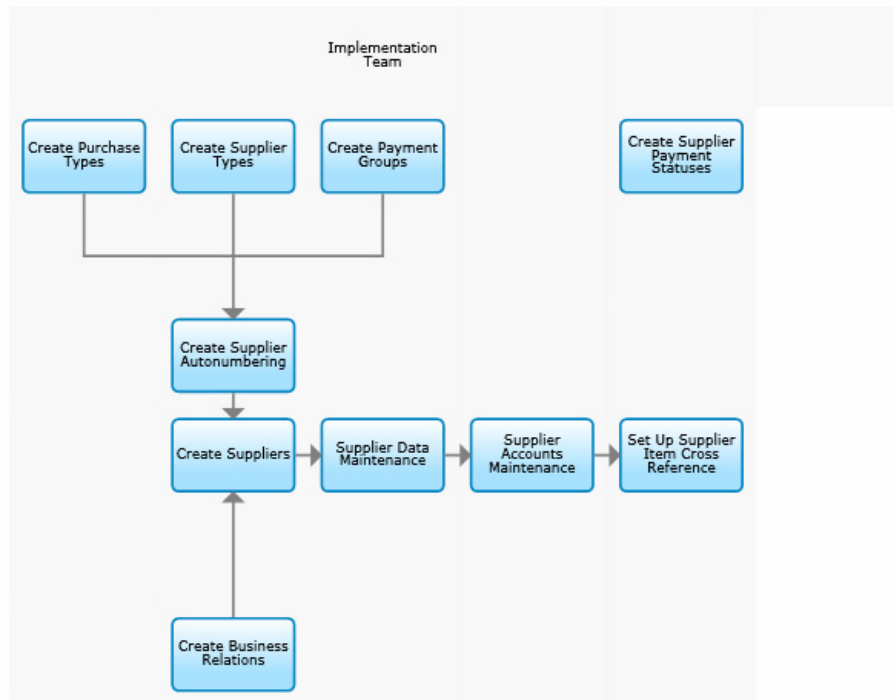
[SetupEF\_5.xml]

## Define Customers (EF)



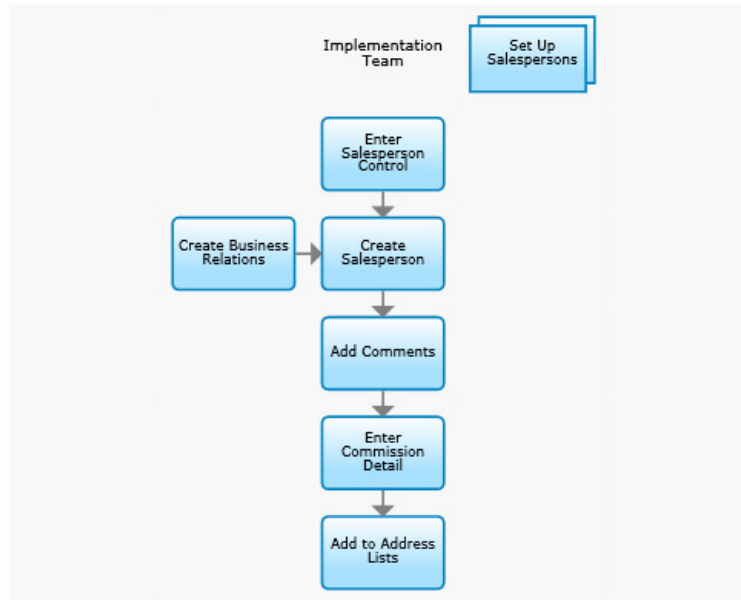
[SetupEF\_5\_1.xml]

## Define Suppliers (EF)



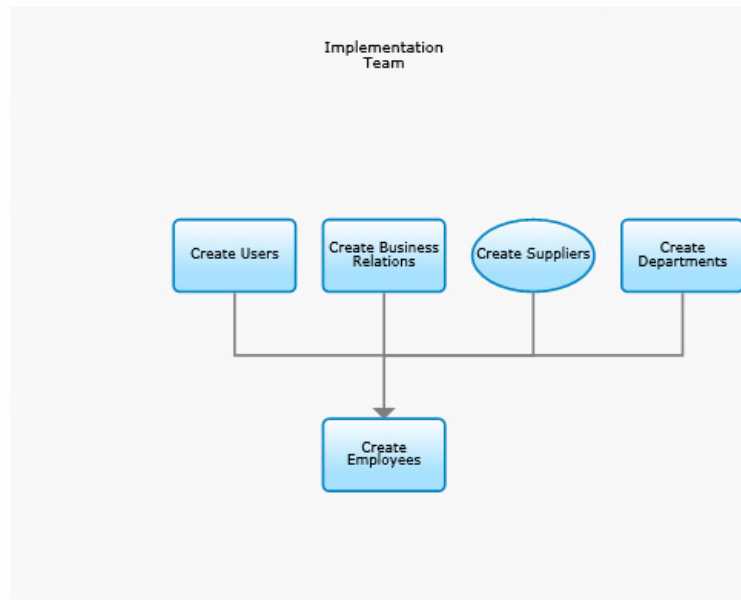
[SetupEF\_5\_2.xml]

## Define Salespersons (EF)



[SetupEF\_5\_3.xml]

## Define Employees (EF)



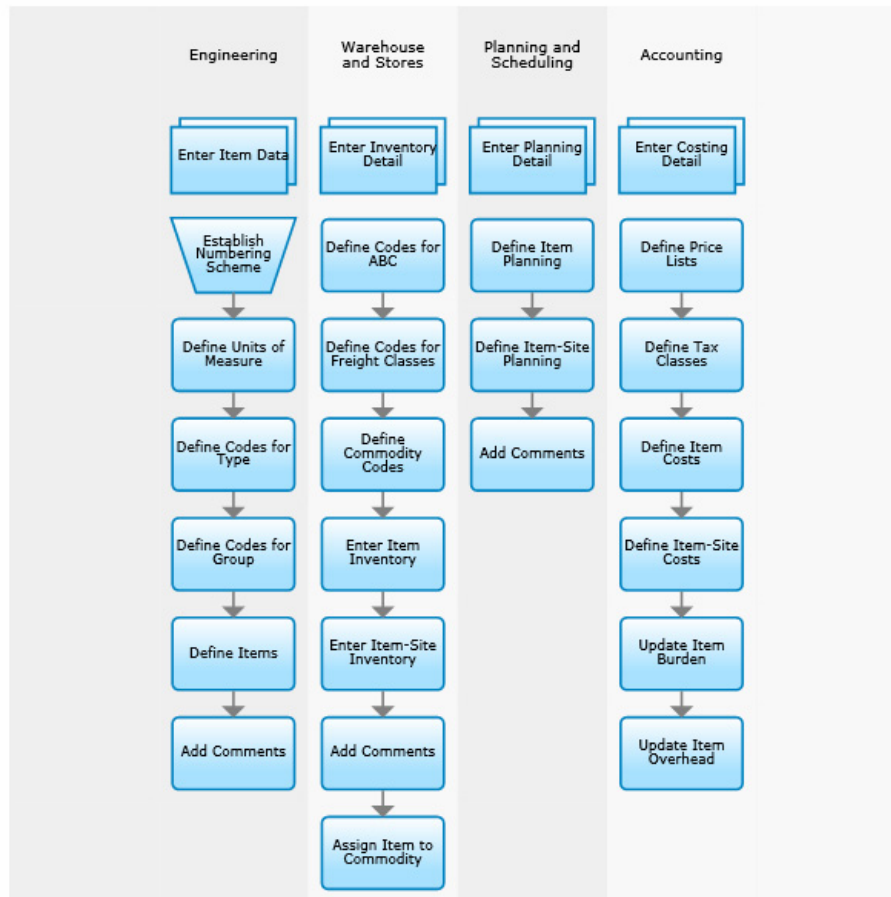
[SetupEF\_5\_4.xml]

## Items and Sites



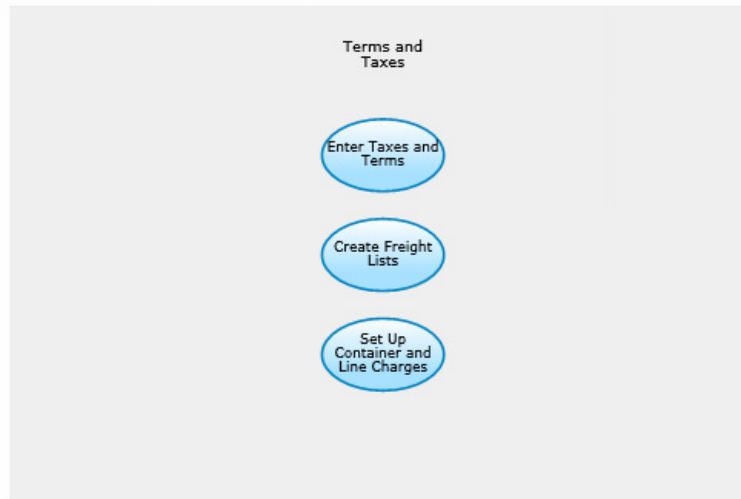
[Setup\_3.xml]

## Define Items



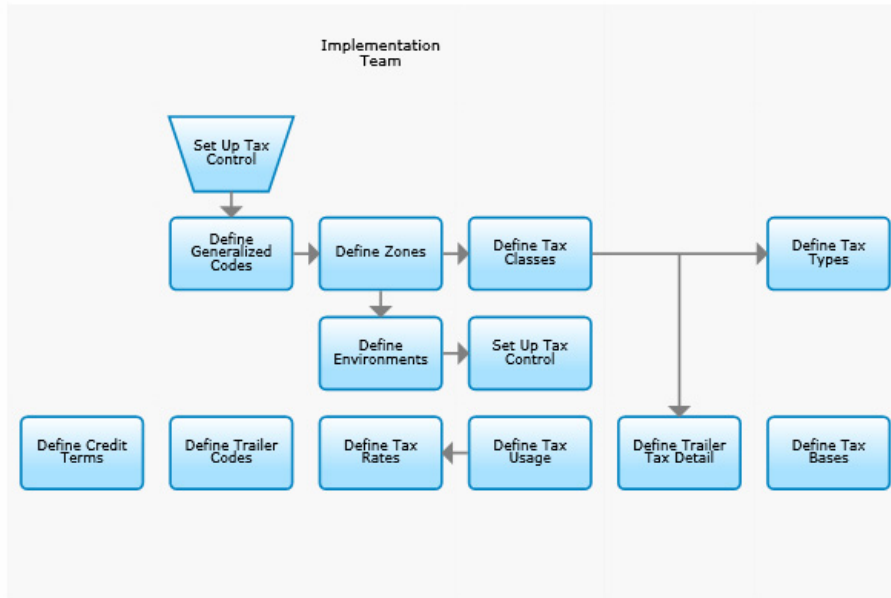
[Setup\_3\_3.xml]

## Terms and Taxes



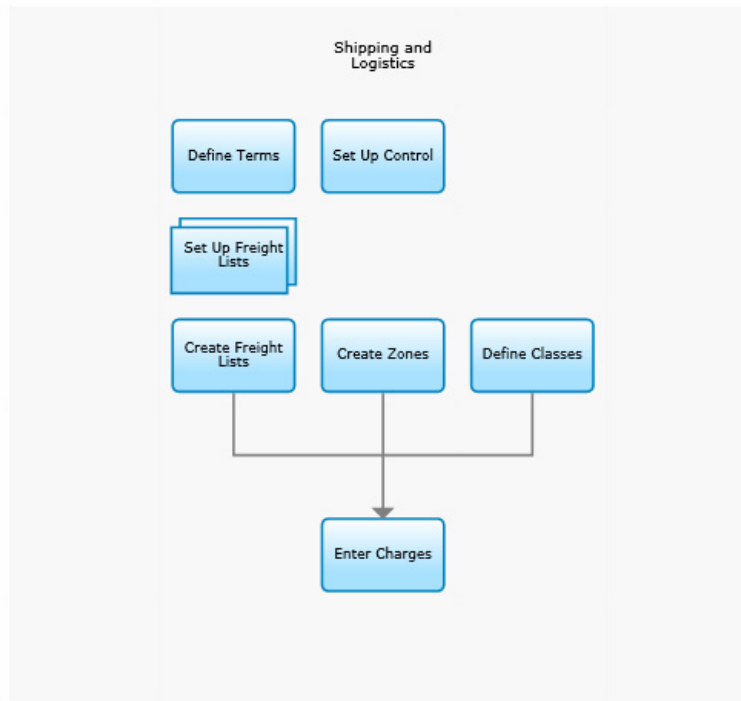
[Setup\_4.xml]

## Enter Taxes and Terms



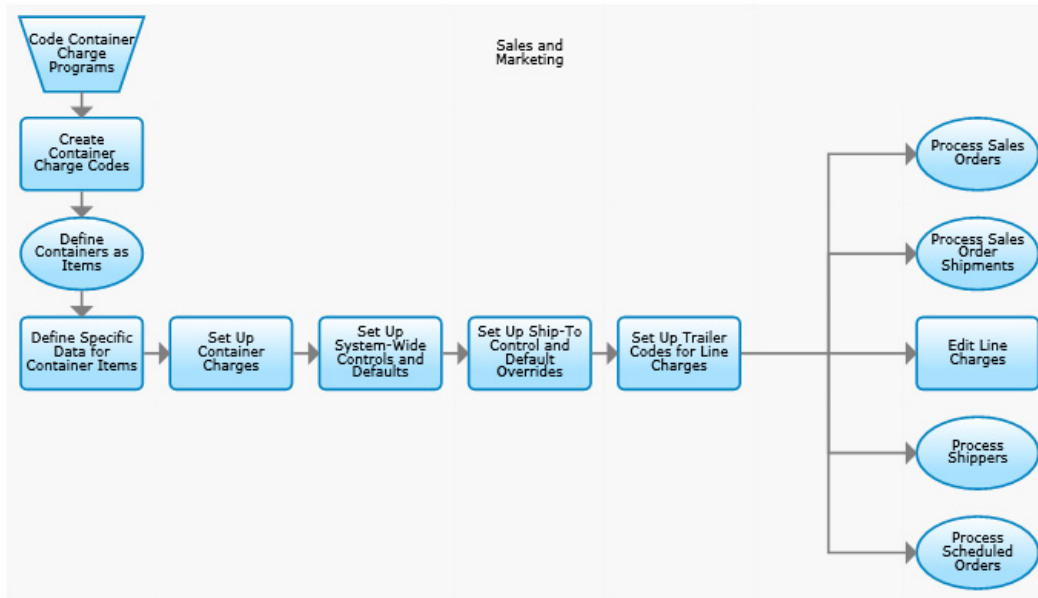
[Setup\_4\_1.xml]

## Set Up Freight Lists



[Setup\_4\_2.xml]

## Set Up Container and Line Charges



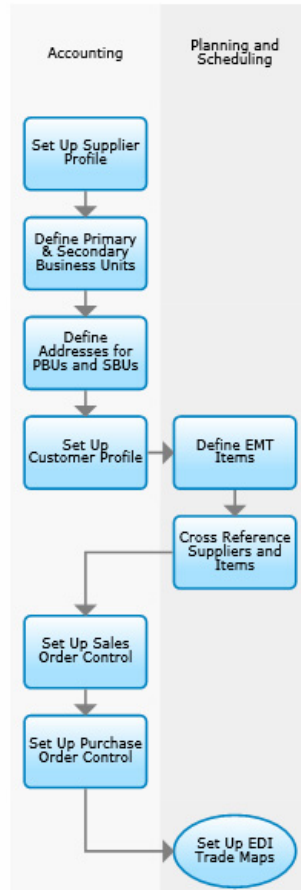
[Setup\_4\_3.xml]

## Set Up Business Relationships



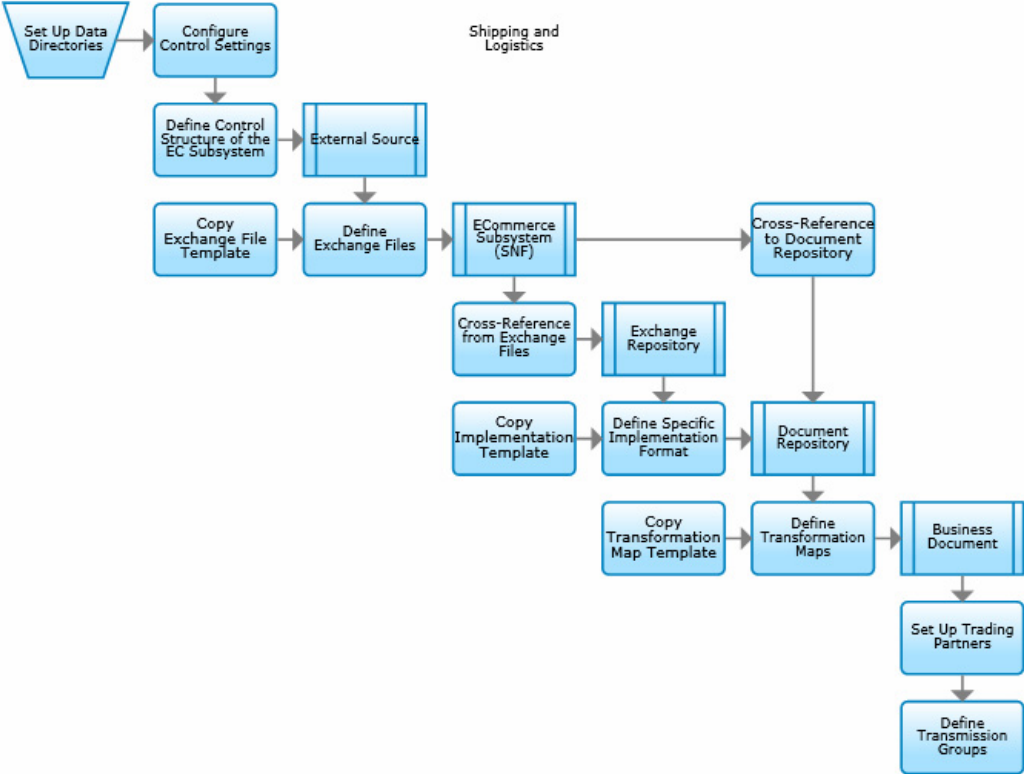
[Setup\_6.xml]

## Set Up Enterprise Material Transfer



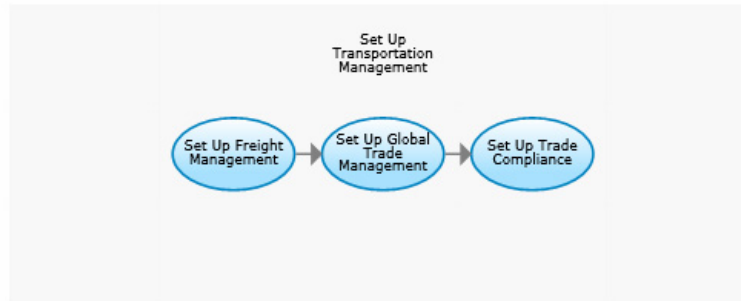
[Setup\_6\_1.xml]

### Set Up EDI Trace Maps



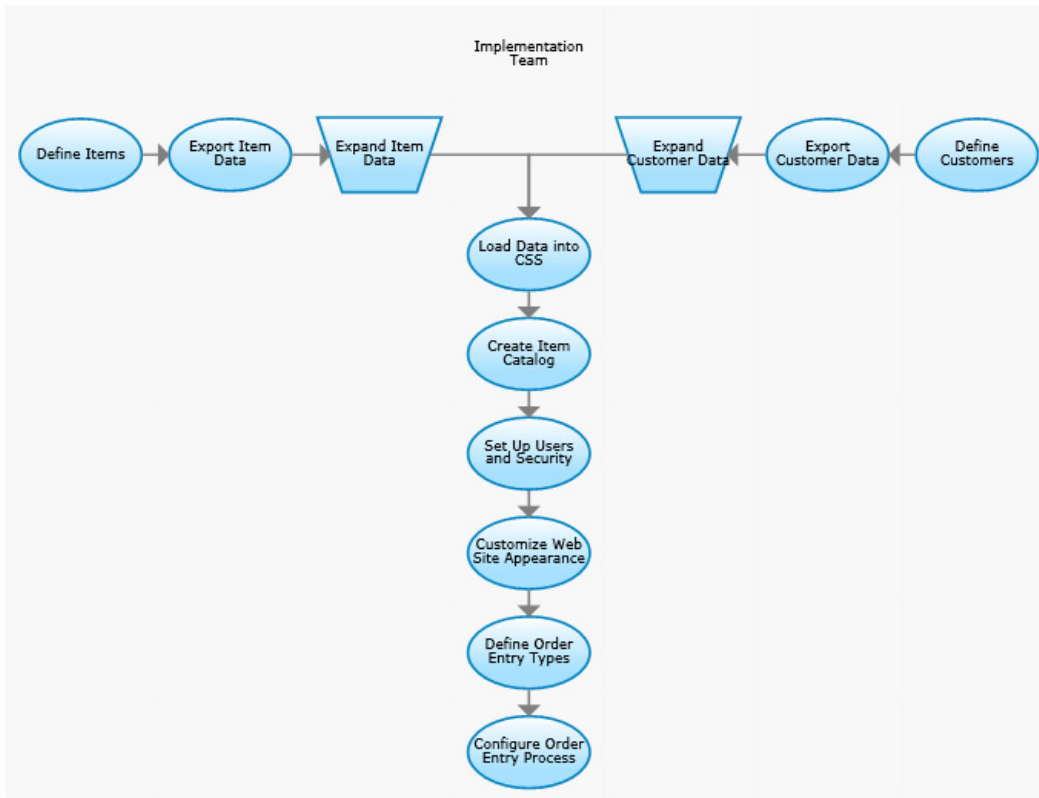
[Setup\_6\_2.xml]

## Set Up Transportation Management



[Setup\_6\_4.xml]

## Set Up Customer Self Service



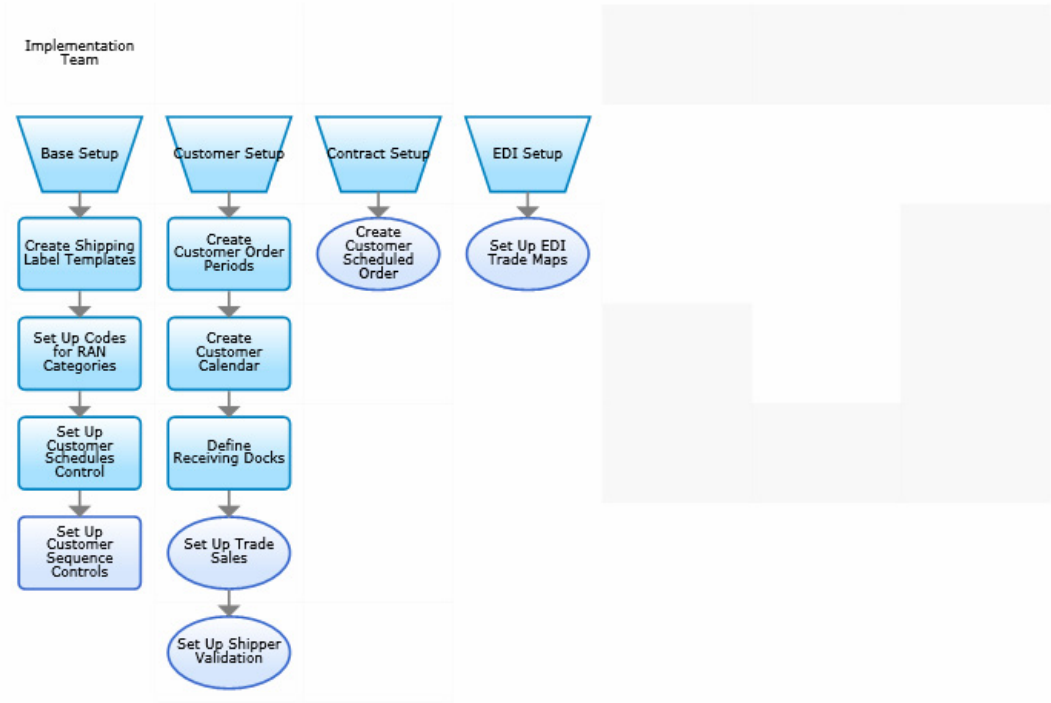
[Setup\_6\_5.xml]

## Set Up Release Management



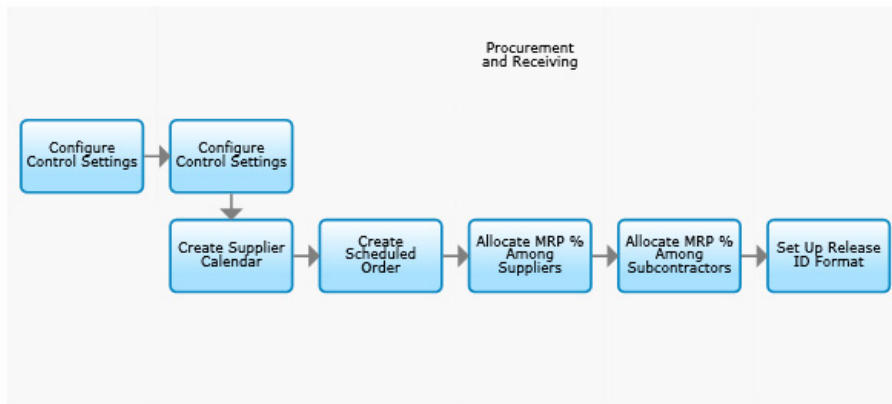
[Setup\_6\_7.xml]

### Set Up Customer Schedules



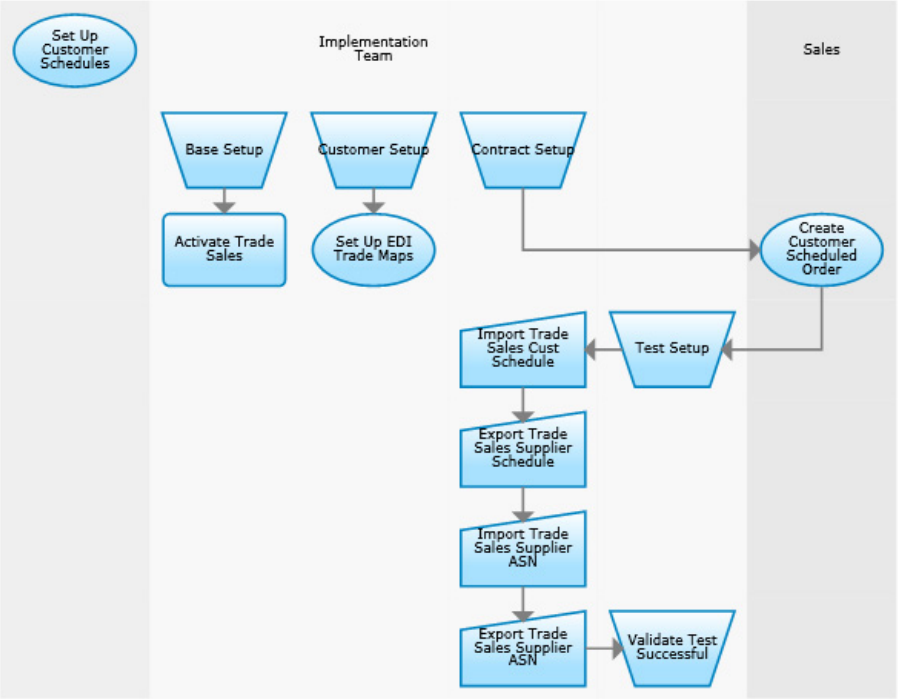
[Setup\_6\_7\_1.xml]

## Set Up Supplier Schedules



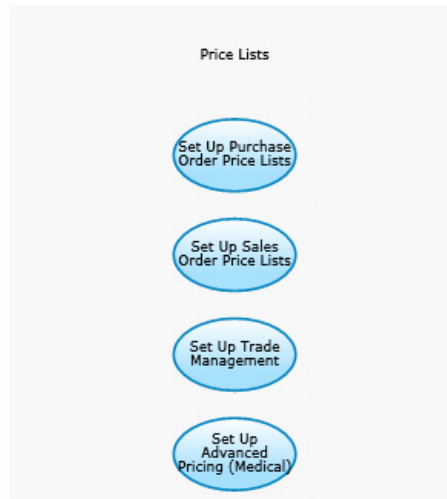
[Setup\_6\_7\_2.xml]

### Set Up Trade Sales



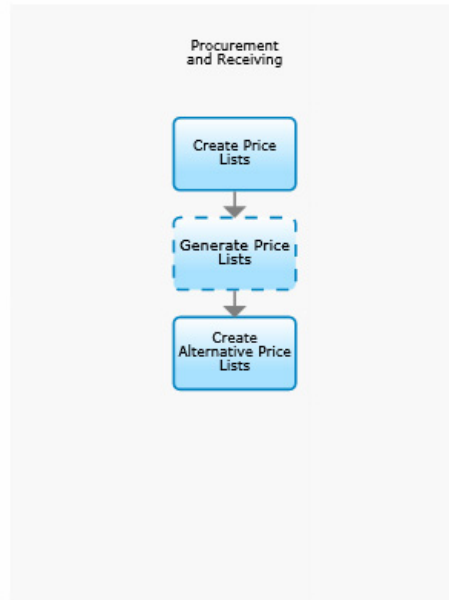
[Setup\_6\_8.xml]

## Set Up Price Lists



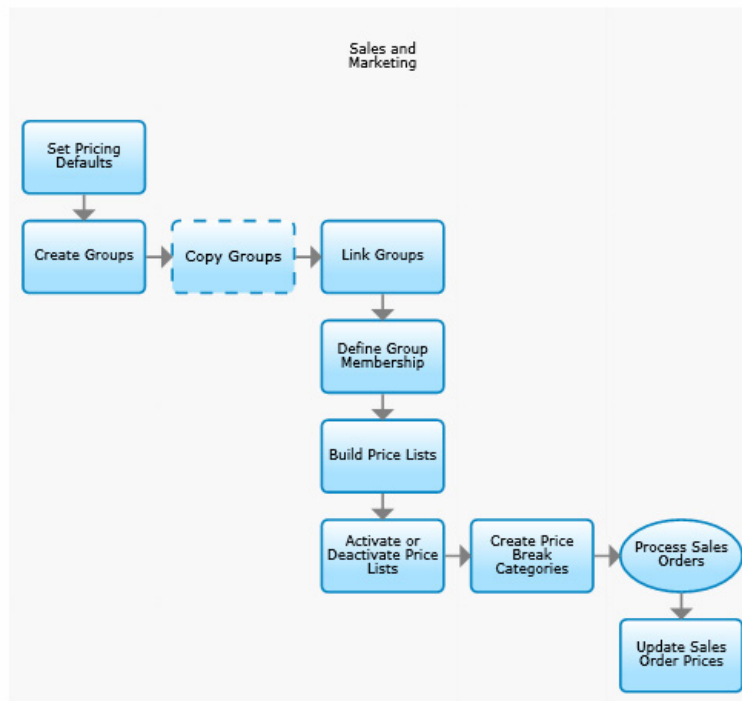
[Setup\_7.xml]

## Set Up Purchase Order Price Lists



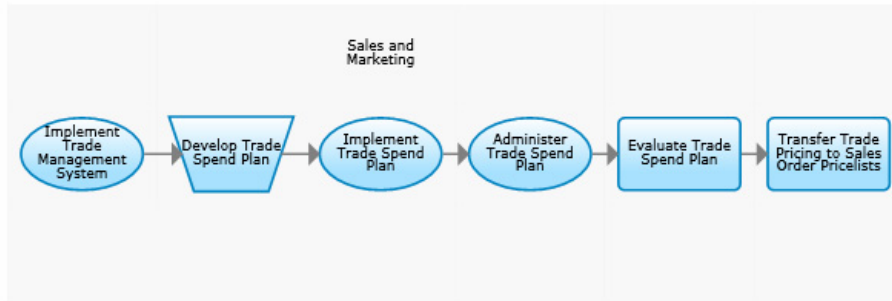
[Setup\_7\_1.xml]

## Set Up Sales Order Price Lists



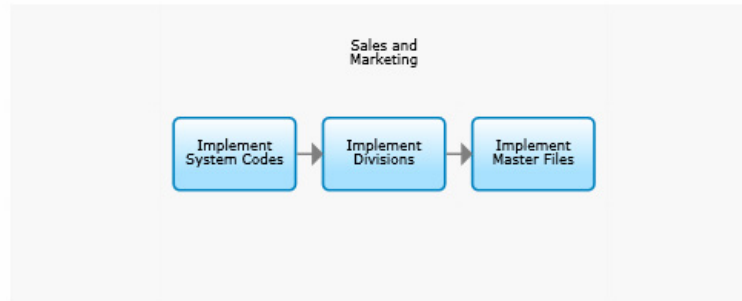
[Setup\_7\_2.xml]

## Set Up Trade Management



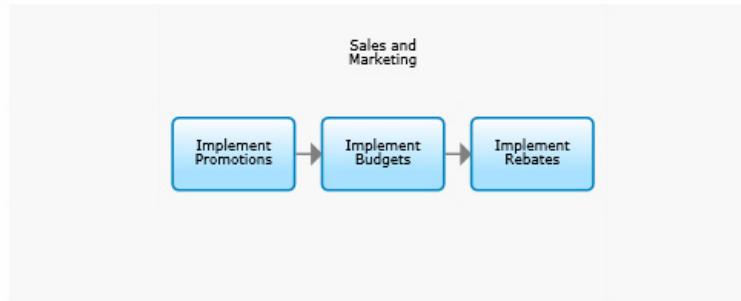
[Setup\_7\_3.xml]

## Implement Trade Management System



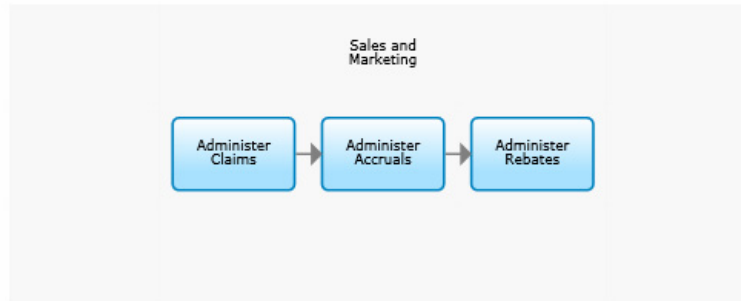
[Setup\_7\_3\_1.xml]

## Implement Trade Spend Plan



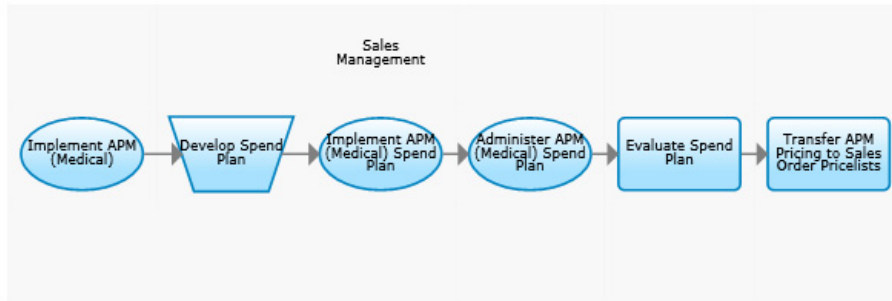
[Setup\_7\_3\_2.xml]

## Administer Trade Spend Plan



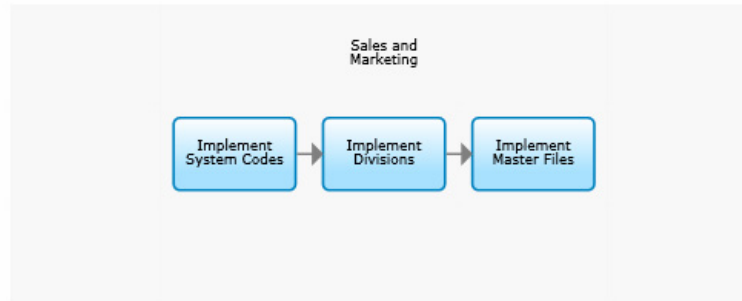
[Setup\_7\_3\_3.xml]

## Set Up Advanced Pricing (Medical)



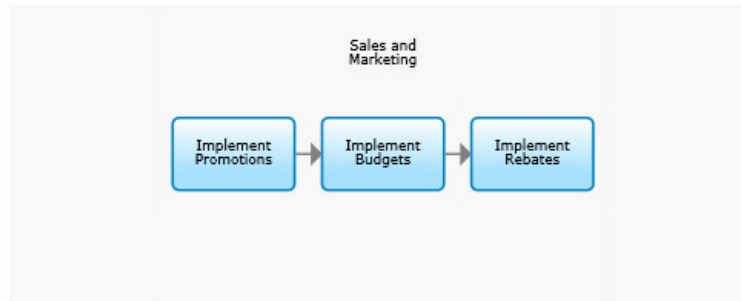
[Setup\_7\_4.xml]

## Implement Advanced Pricing (Medical)



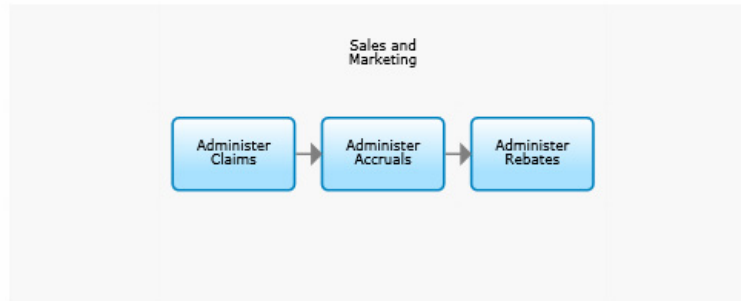
[Setup\_7\_4\_1.xml]

### Implement APM (Medical) Spend Plan



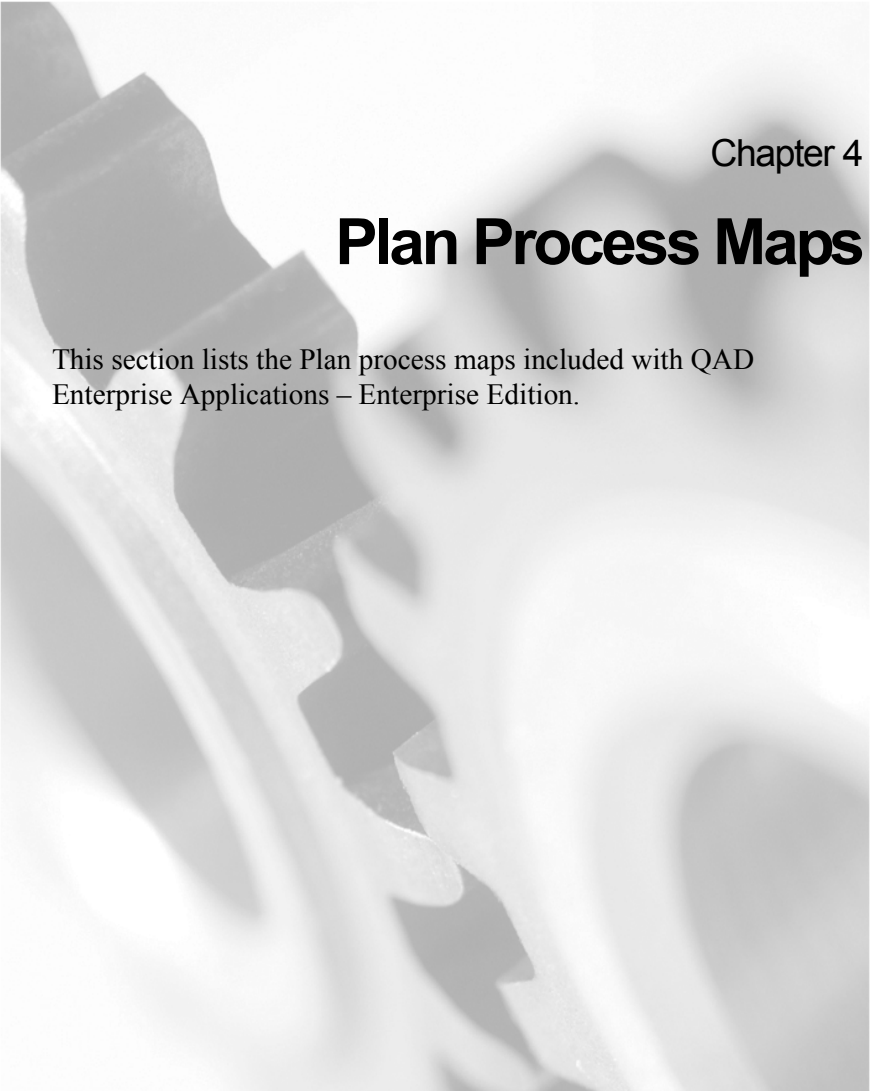
[Setup\_7\_4\_2.xml]

### Administer APM (Medical) Spend Plan



[Setup\_7\_4\_3.xml]



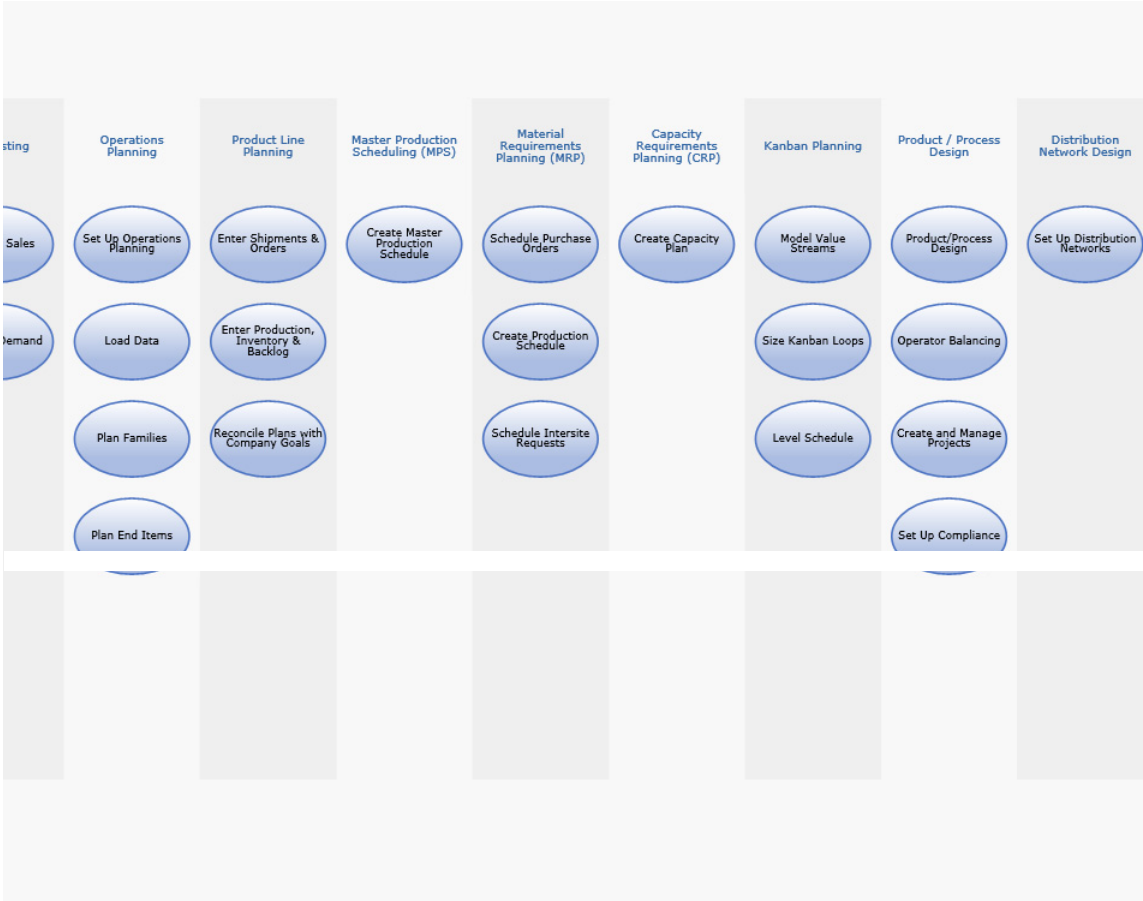
The background of the page is a grayscale photograph of several interlocking gears. The gears are arranged in a way that they appear to be part of a larger mechanical system. The lighting is soft, creating a sense of depth and texture. The gears are slightly out of focus, with the foreground gear being sharper than the others.

Chapter 4

## **Plan Process Maps**

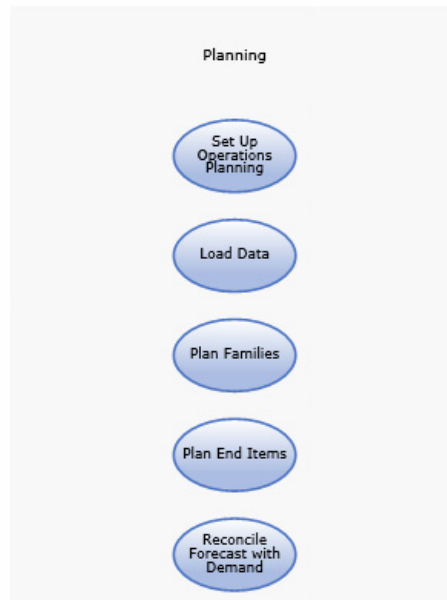
This section lists the Plan process maps included with QAD Enterprise Applications – Enterprise Edition.

# Plan



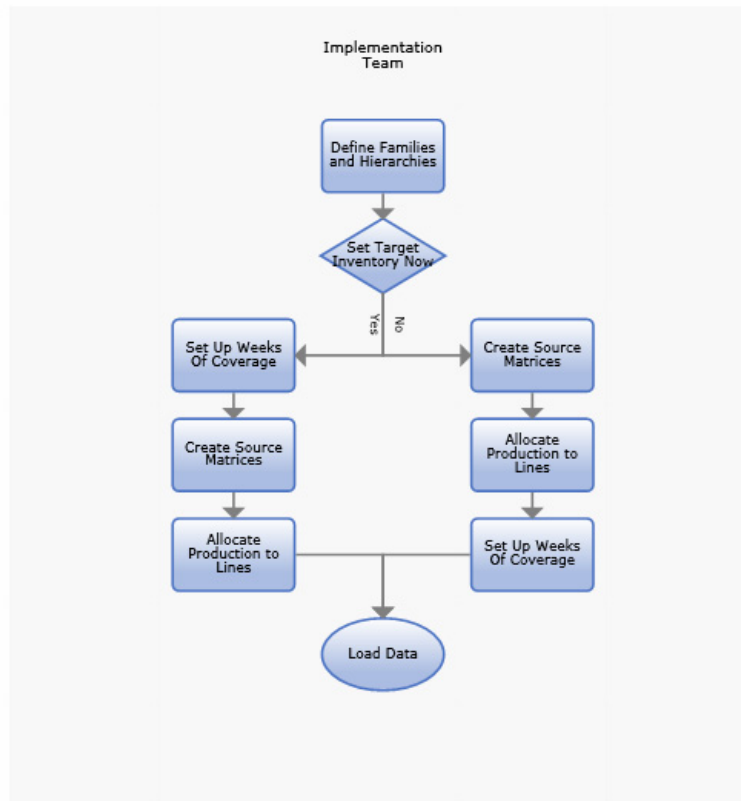
[Plan.xml]

# Enterprise Operations Planning



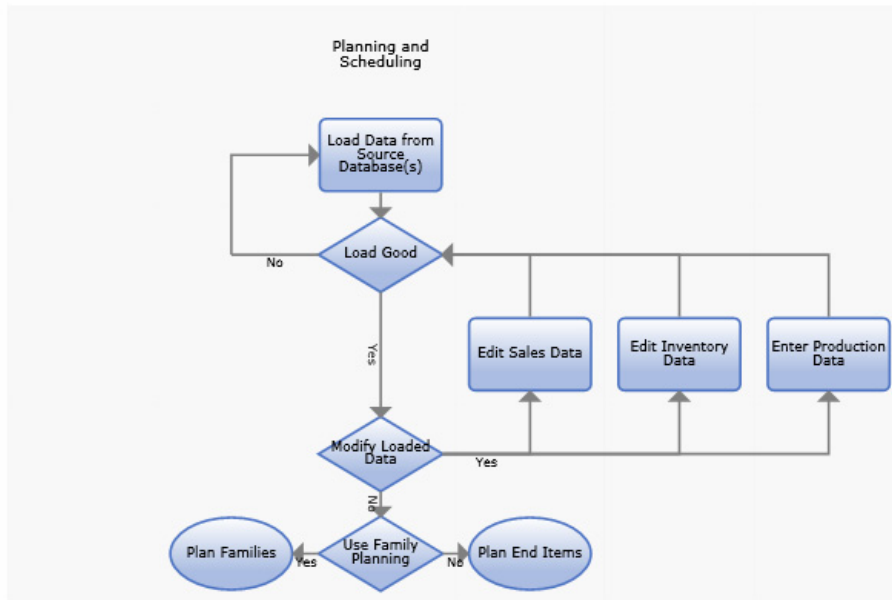
[Plan\_0.xml]

## Set Up Operations Planning



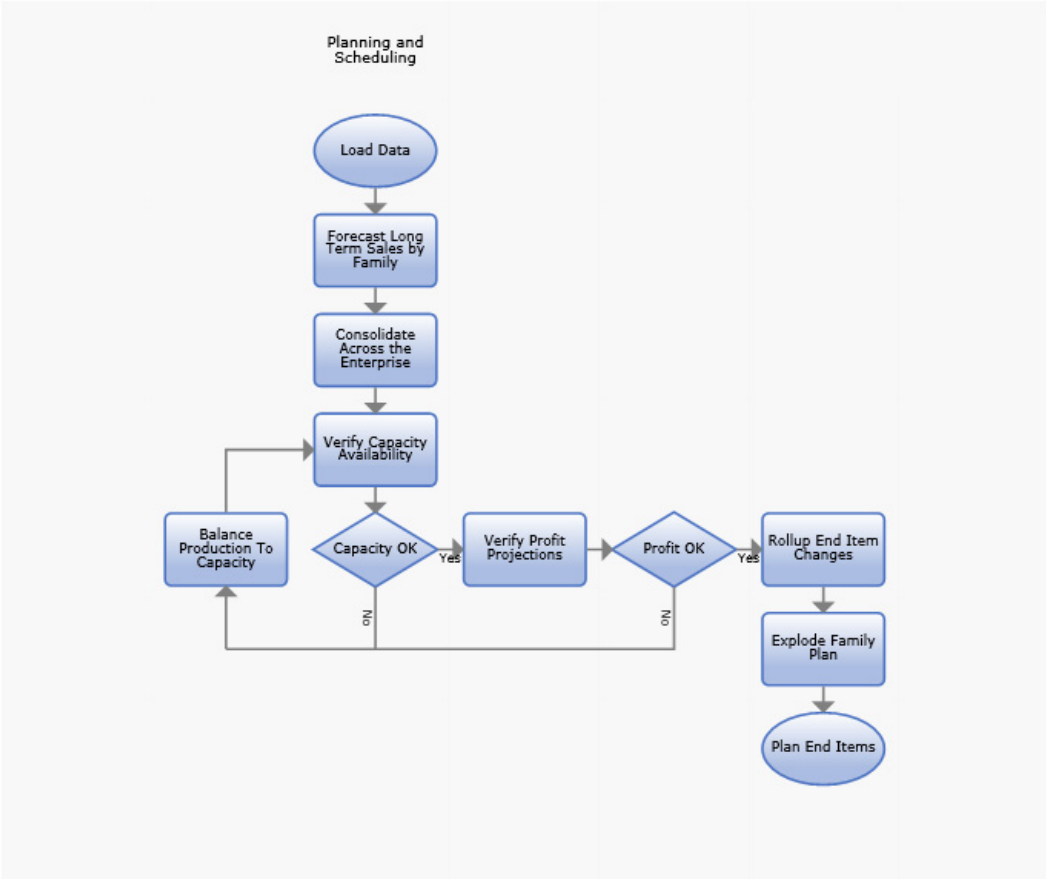
[Plan\_0\_1.xml]

# Load Data



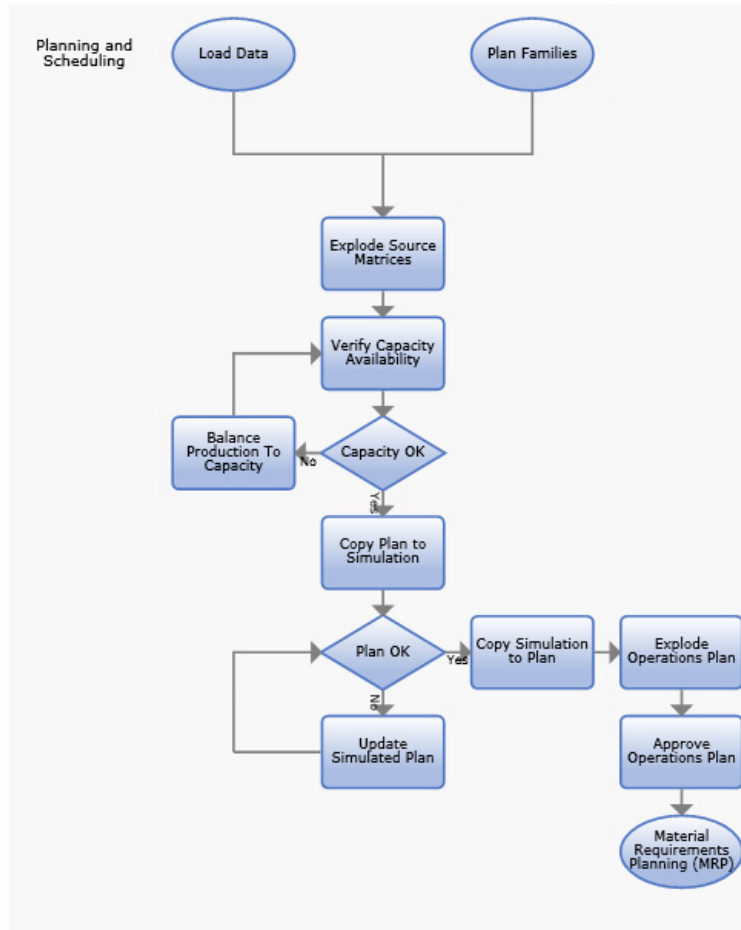
[Plan\_0\_2.xml]

# Plan Families



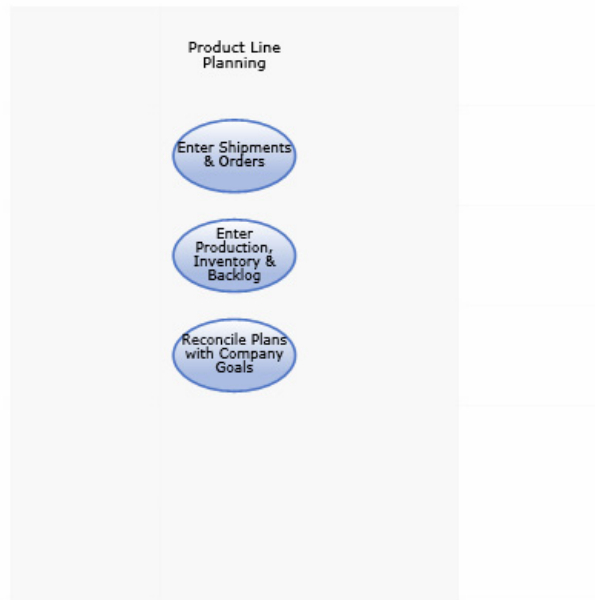
[Plan\_0\_3.xml]

## Plan End Items



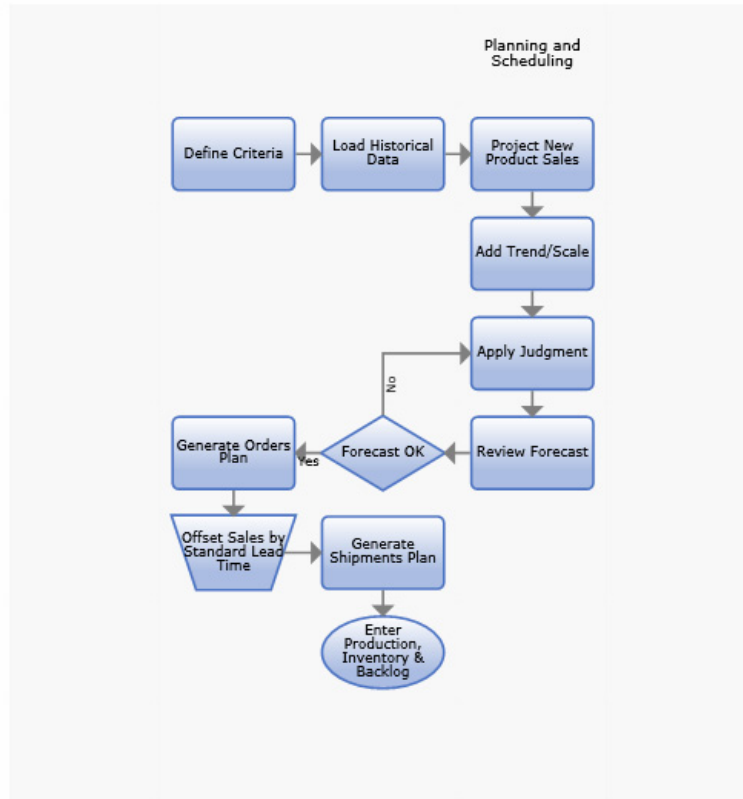
[Plan\_0\_4.xml]

## Create Product Line Plan



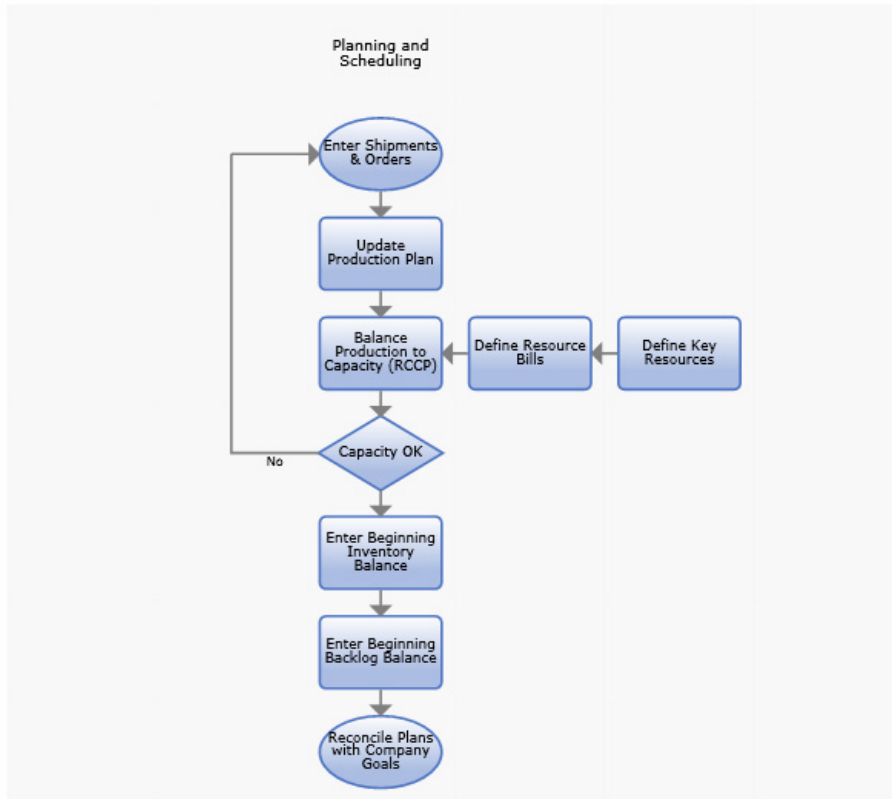
[Plan\_1.xml]

## Enter Shipments & Orders



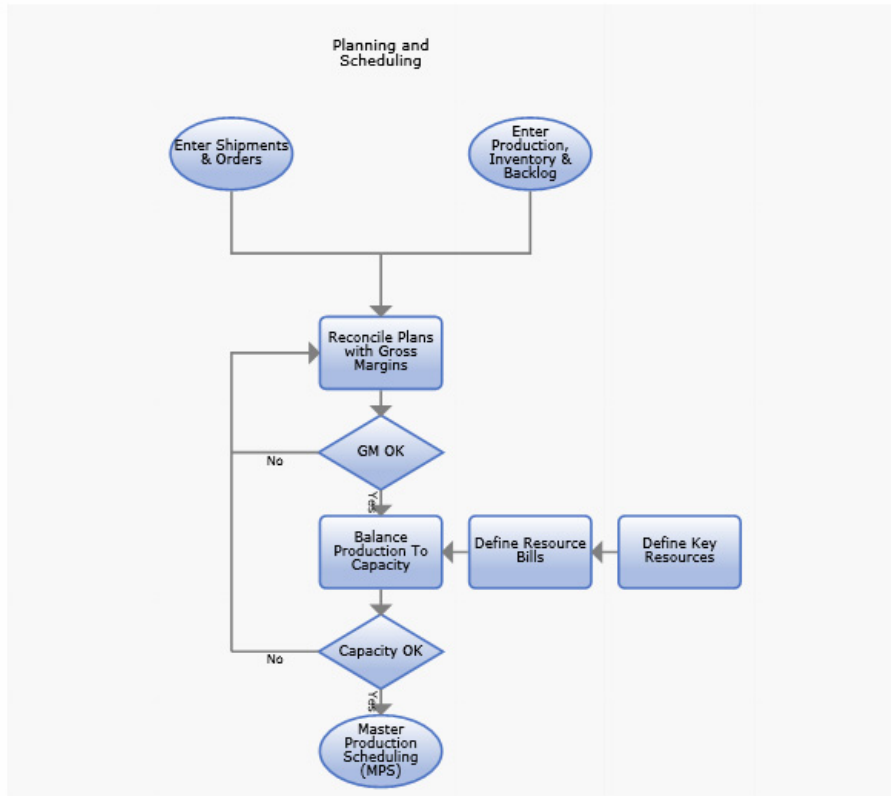
[Plan\_1\_1.xml]

## Planning and Scheduling



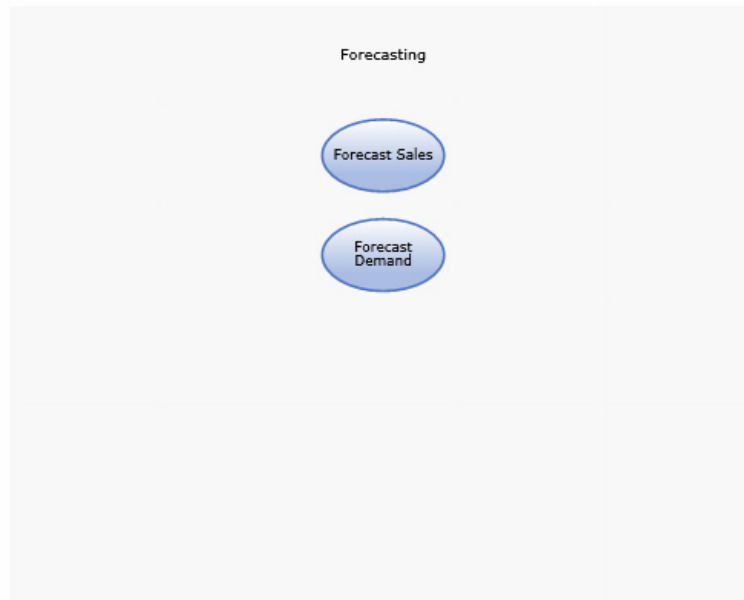
[Plan\_1\_2.xml]

# Reconcile Plans with Company Goals



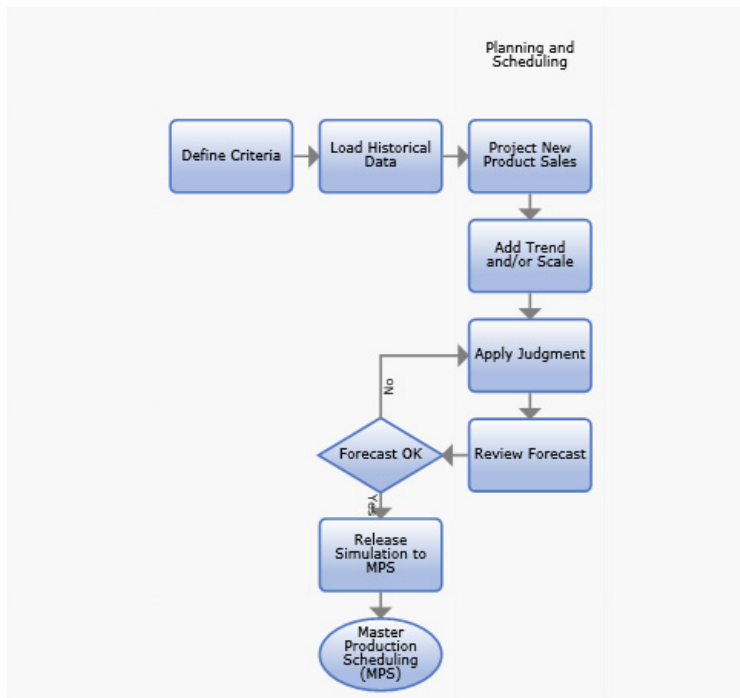
[Plan\_1\_3.xml]

## Forecasting



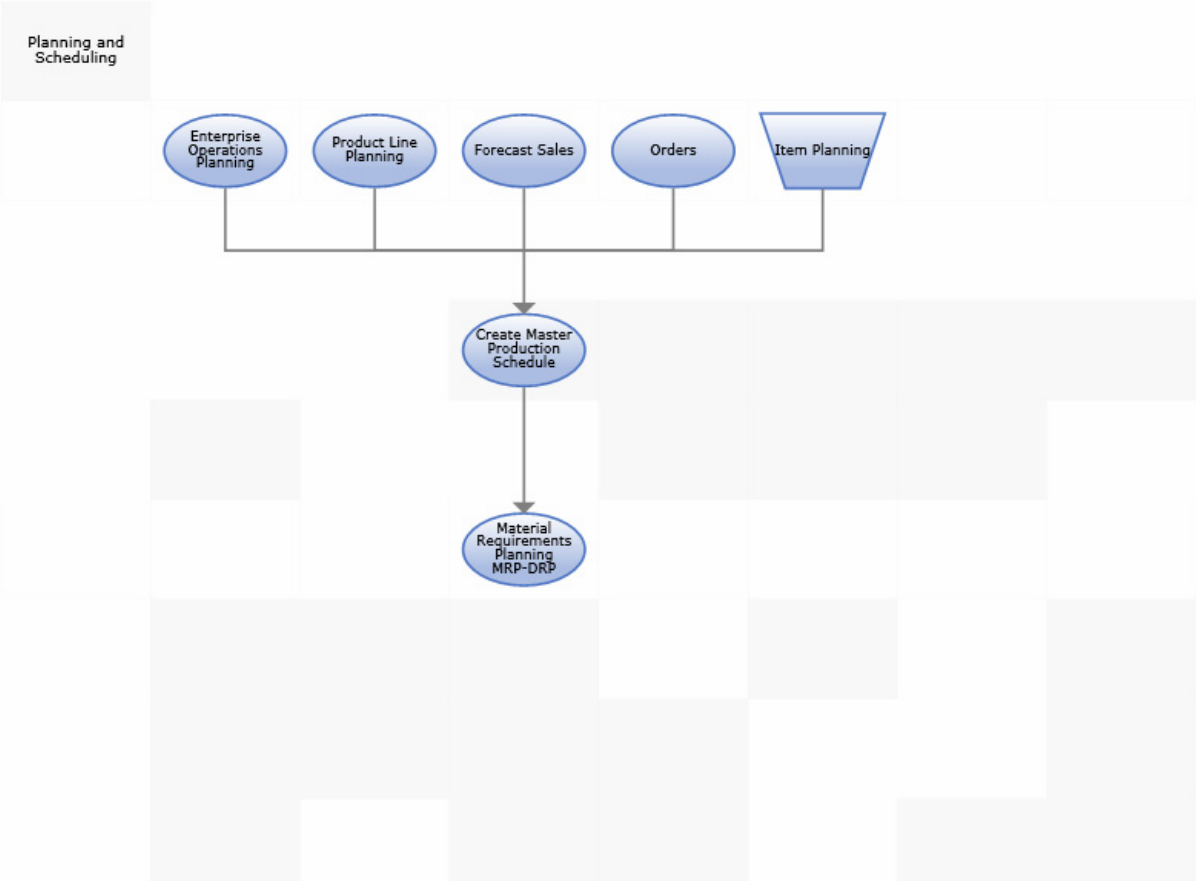
[Plan\_6.xml]

## Forecast Sales



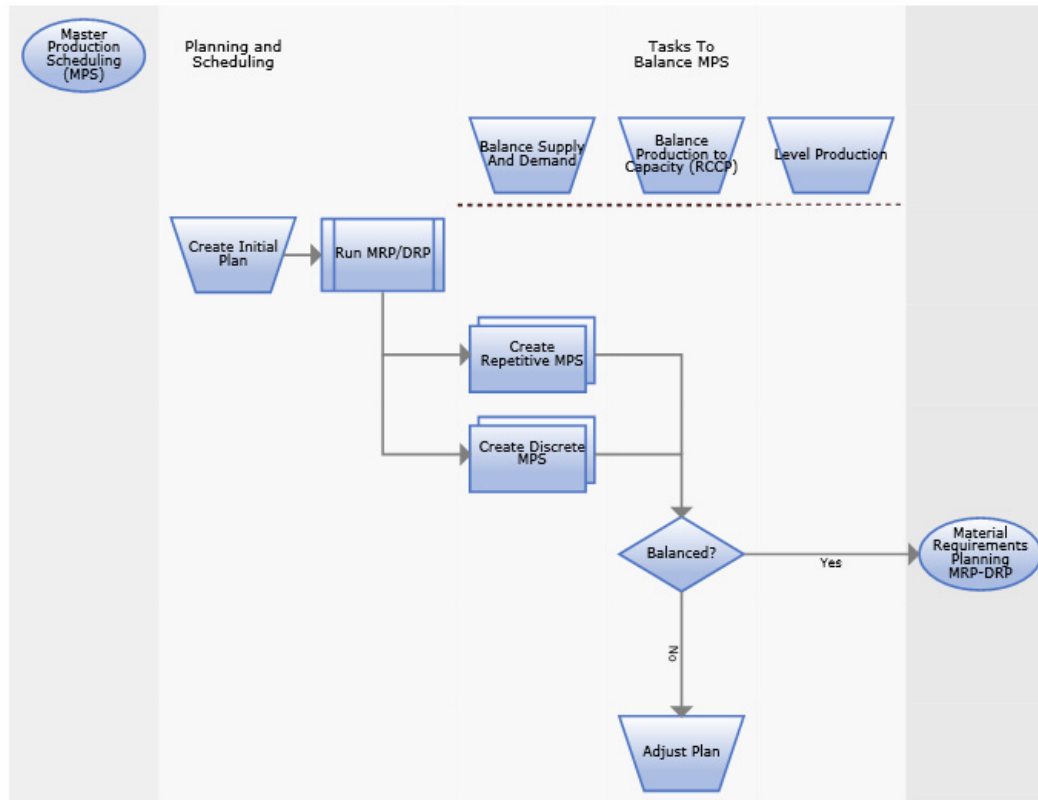
[Plan\_6\_1.xml]

# Master Production Scheduling (MPS)



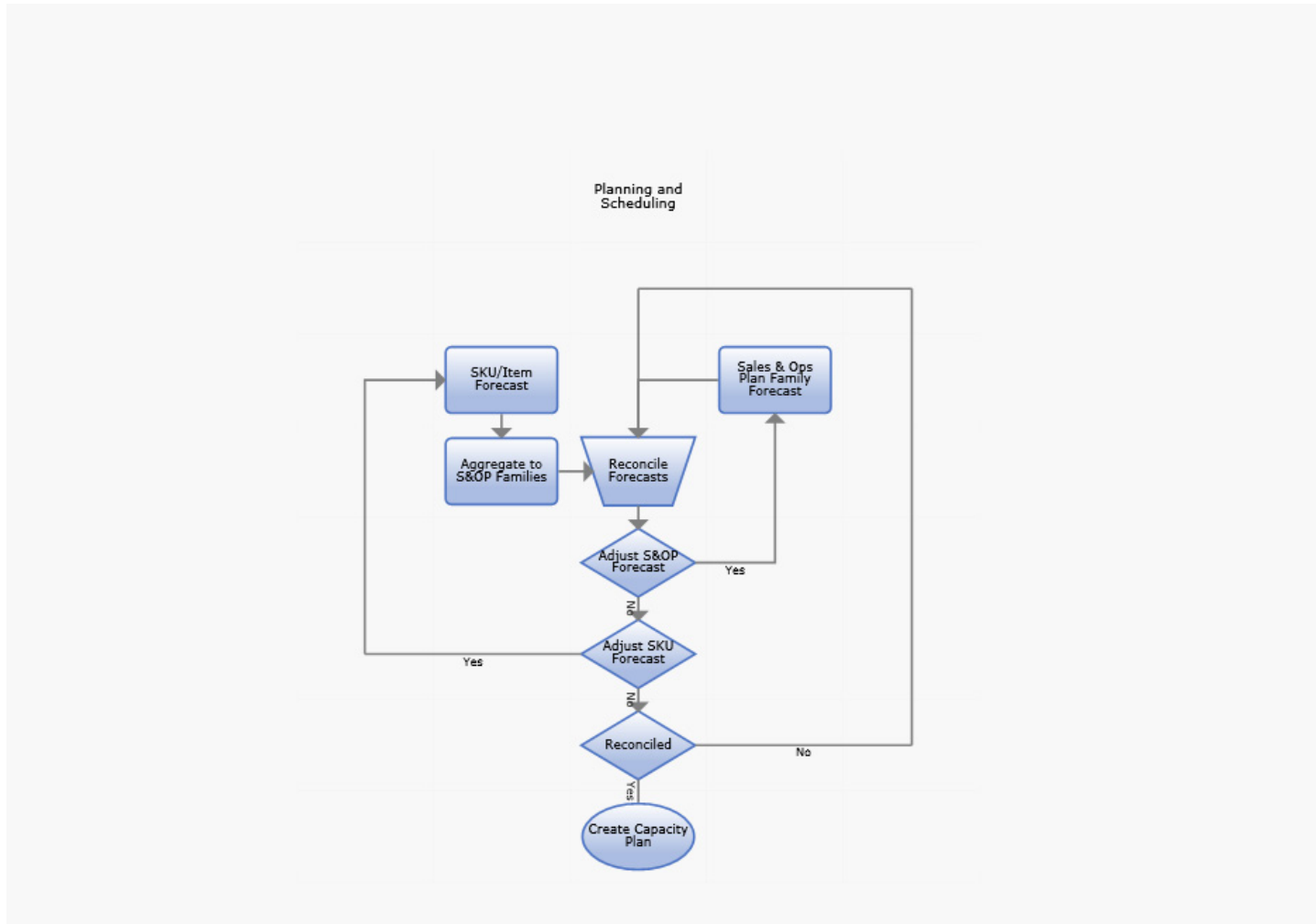
[Plan\_2.xml]

# Create Master Production Schedule



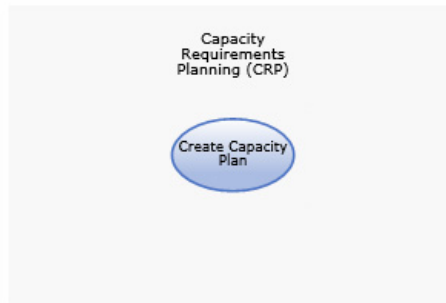
[Plan\_2\_2.xml]

## Reconcile Detailed Forecasts with S&OP Demand



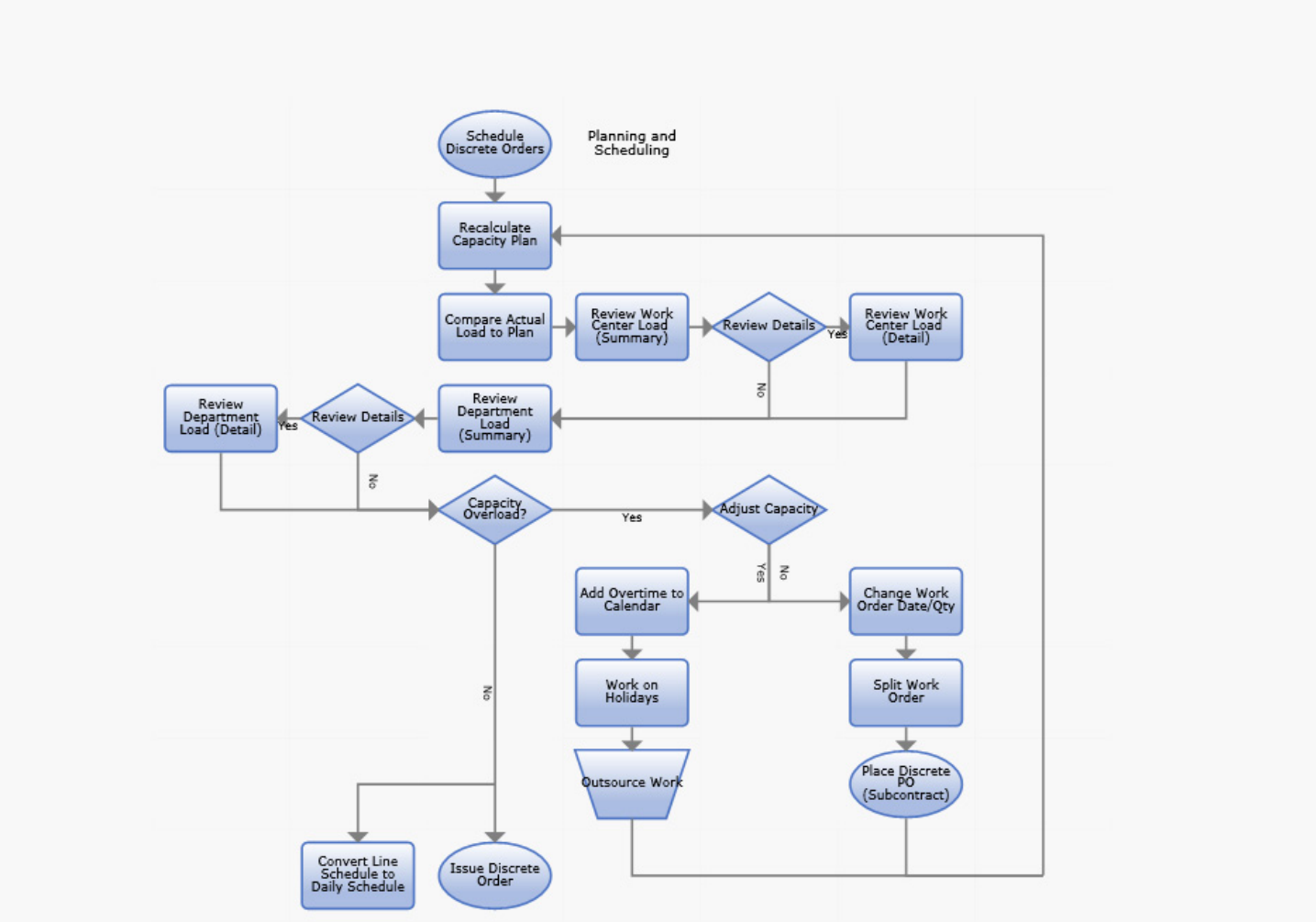
[Plan\_2\_3.xml]

## Capacity Requirements Planning (CRP)



[Plan\_3.xml]

# Create Capacity Plan



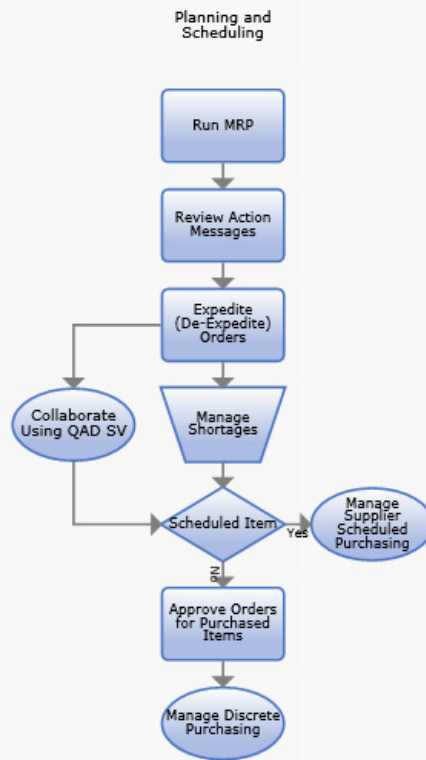
[Plan\_3\_1.xml]

## Material Requirements Planning (MRP)



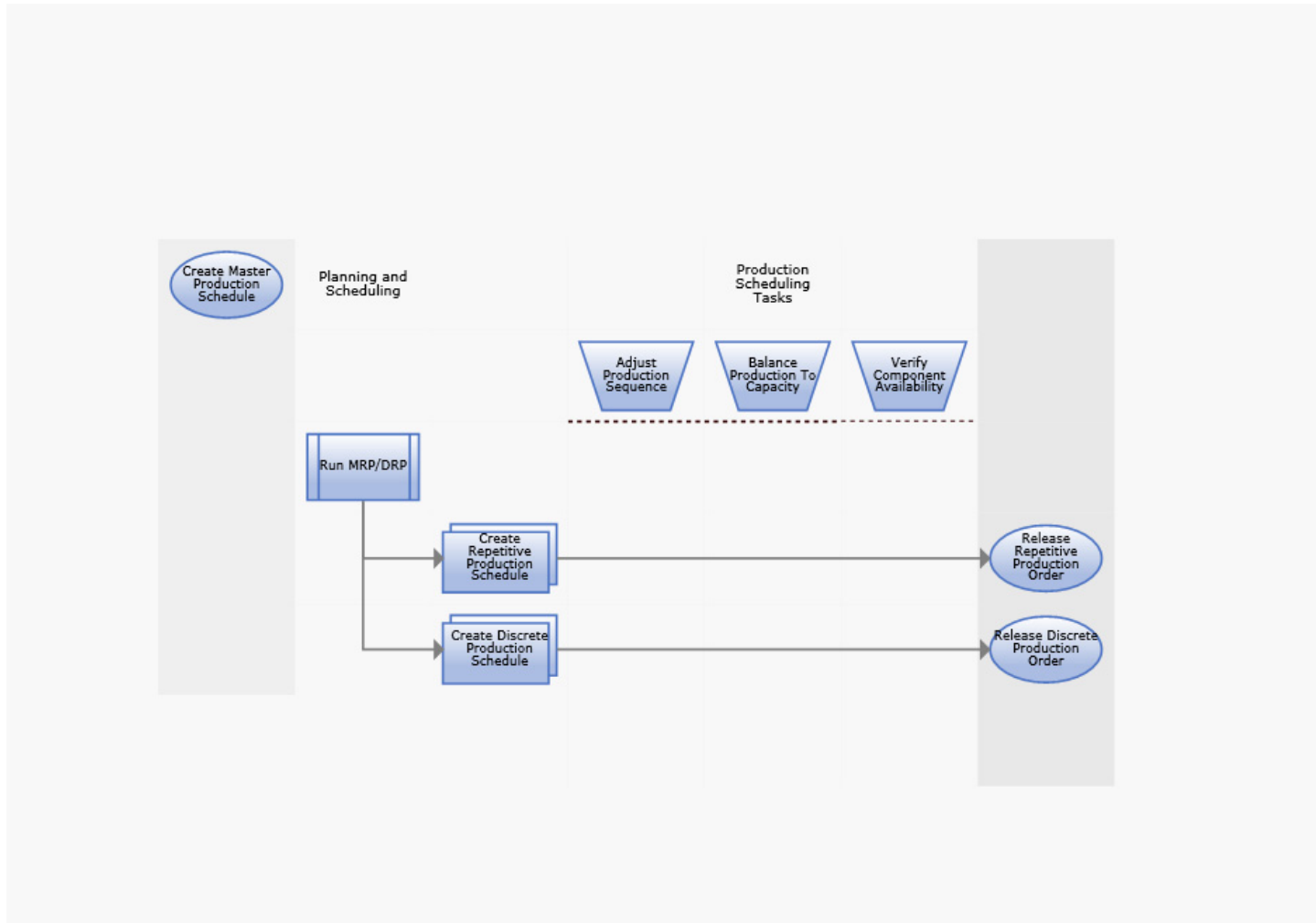
[Plan\_4.xml]

## Schedule Purchase Orders



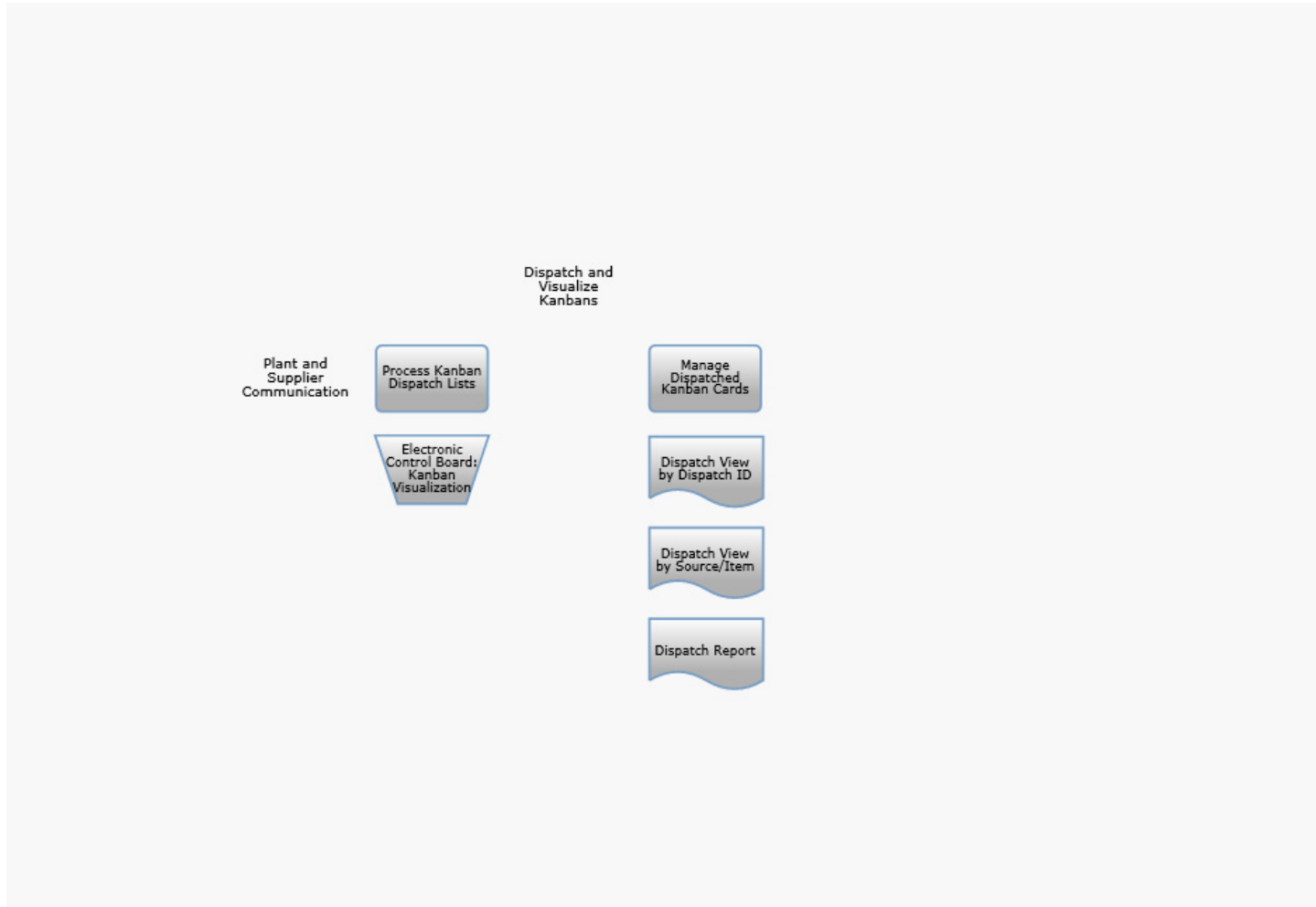
[Plan\_4\_1.xml]

## Schedule Discrete Order



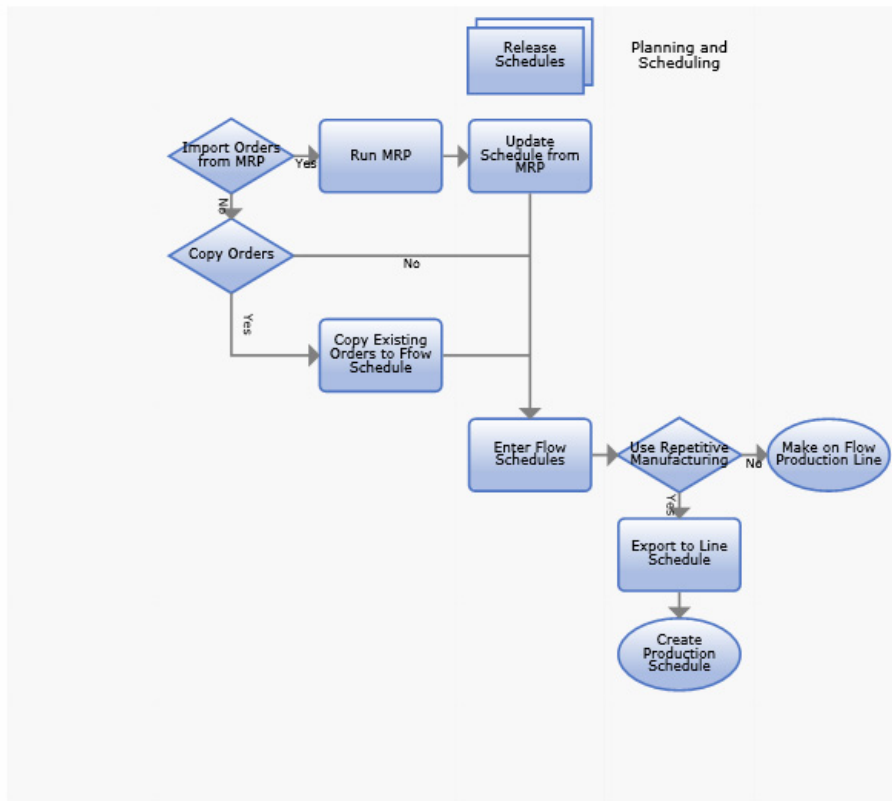
[Plan\_4\_2.xml]

## Dispatch and Visualize Kanbans



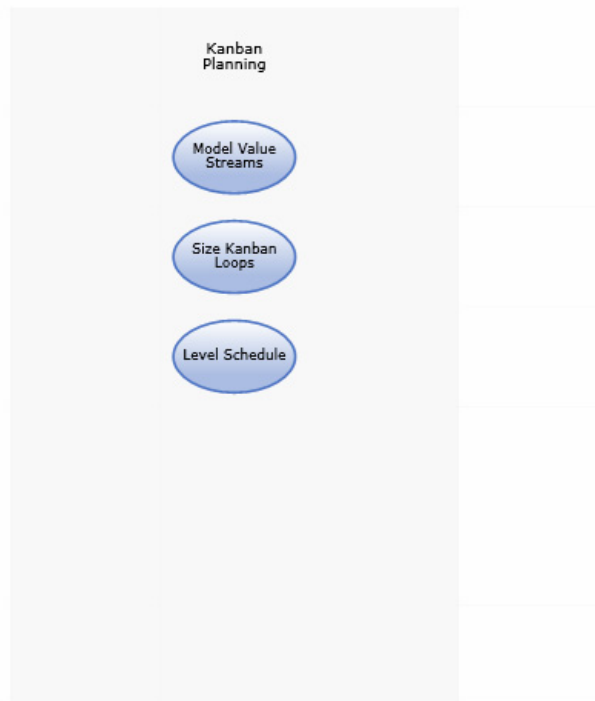
[Plan\_4\_3.xml]

## Schedule Flow Lines



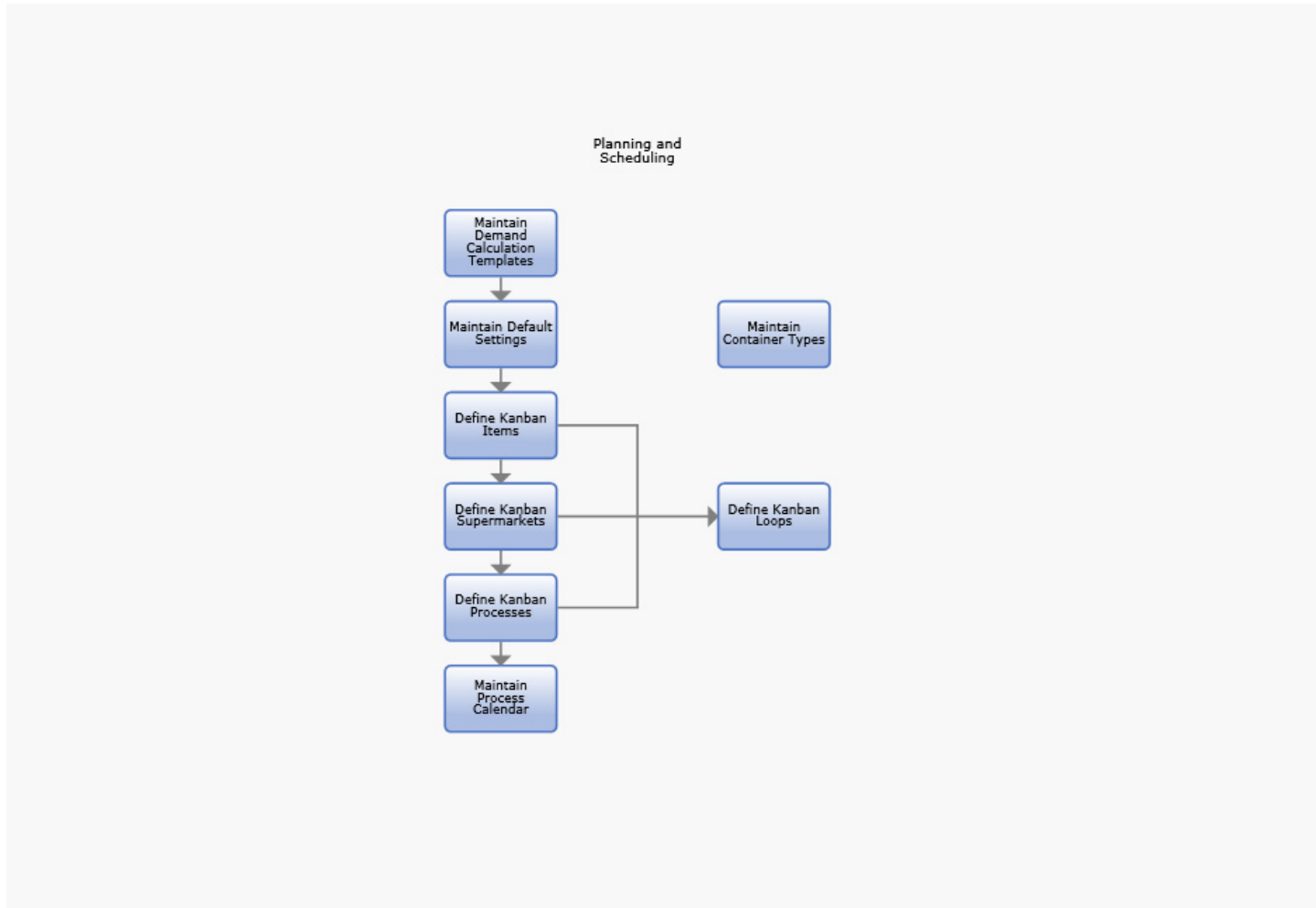
[Plan\_4\_5.xml]

## Kanban Planning



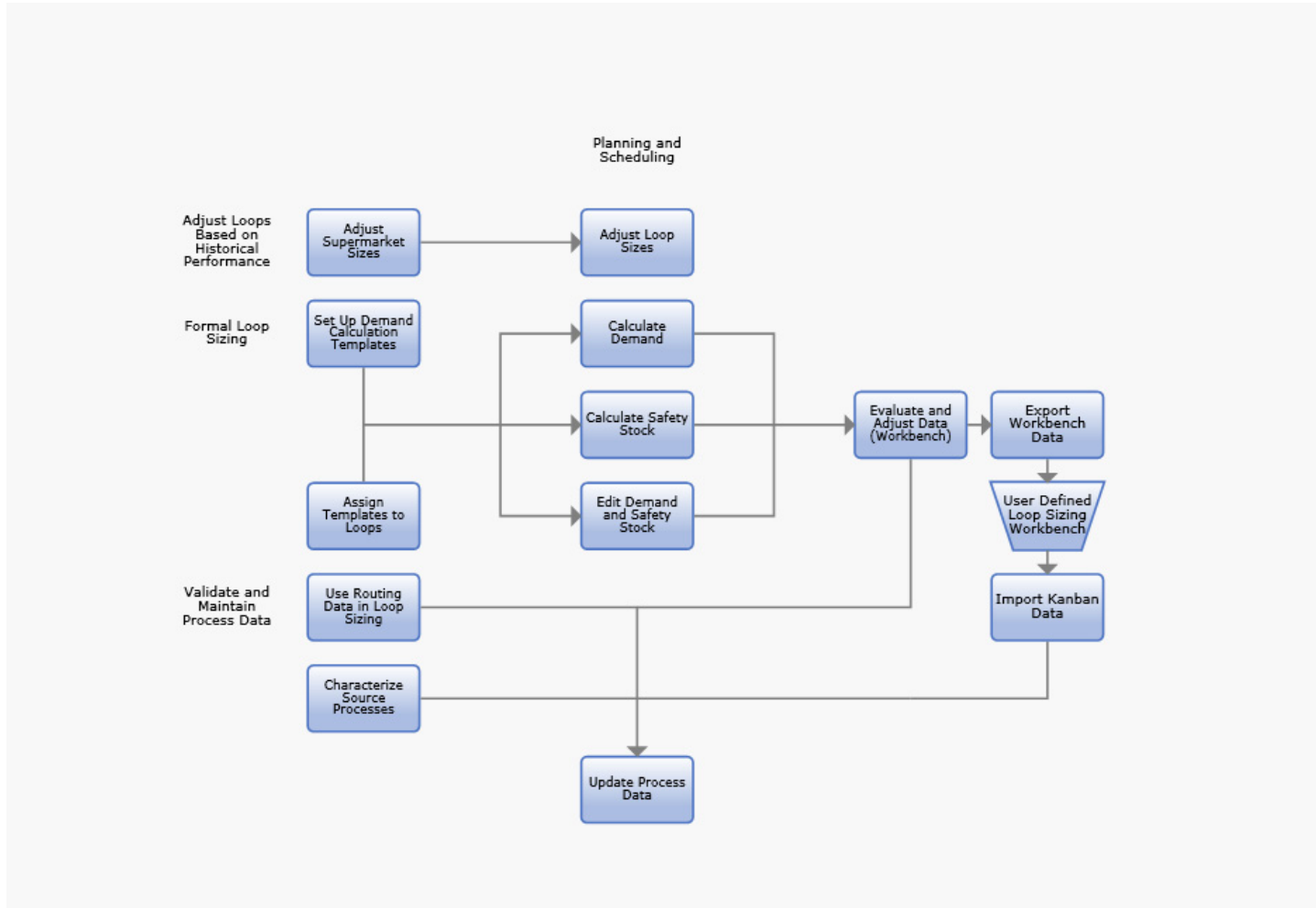
[Plan\_5.xml]

## Model Value Streams



[Plan\_5\_2.xml]

## Size Kanban Loops



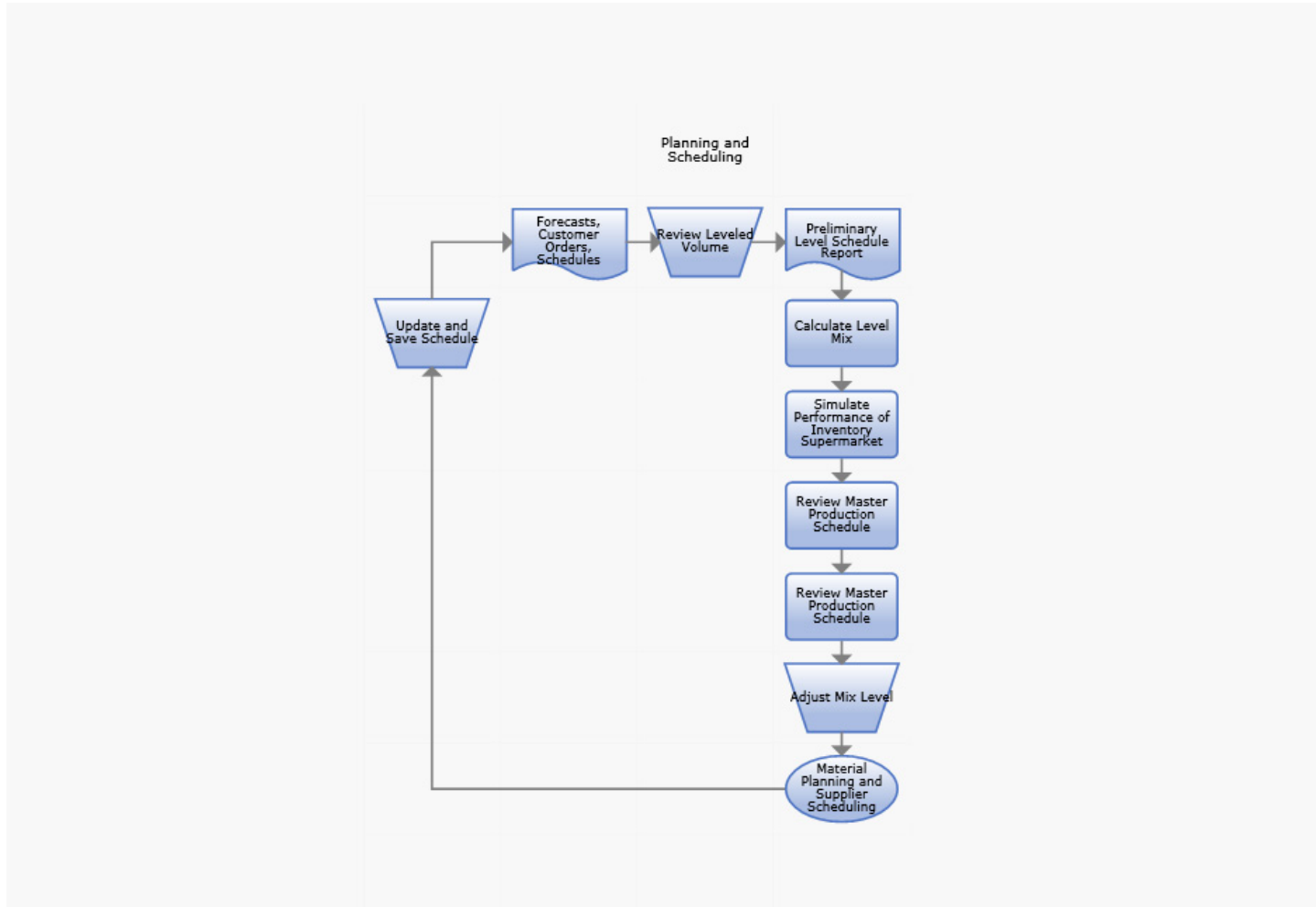
[Plan\_5\_3.xml]

## Level Schedule



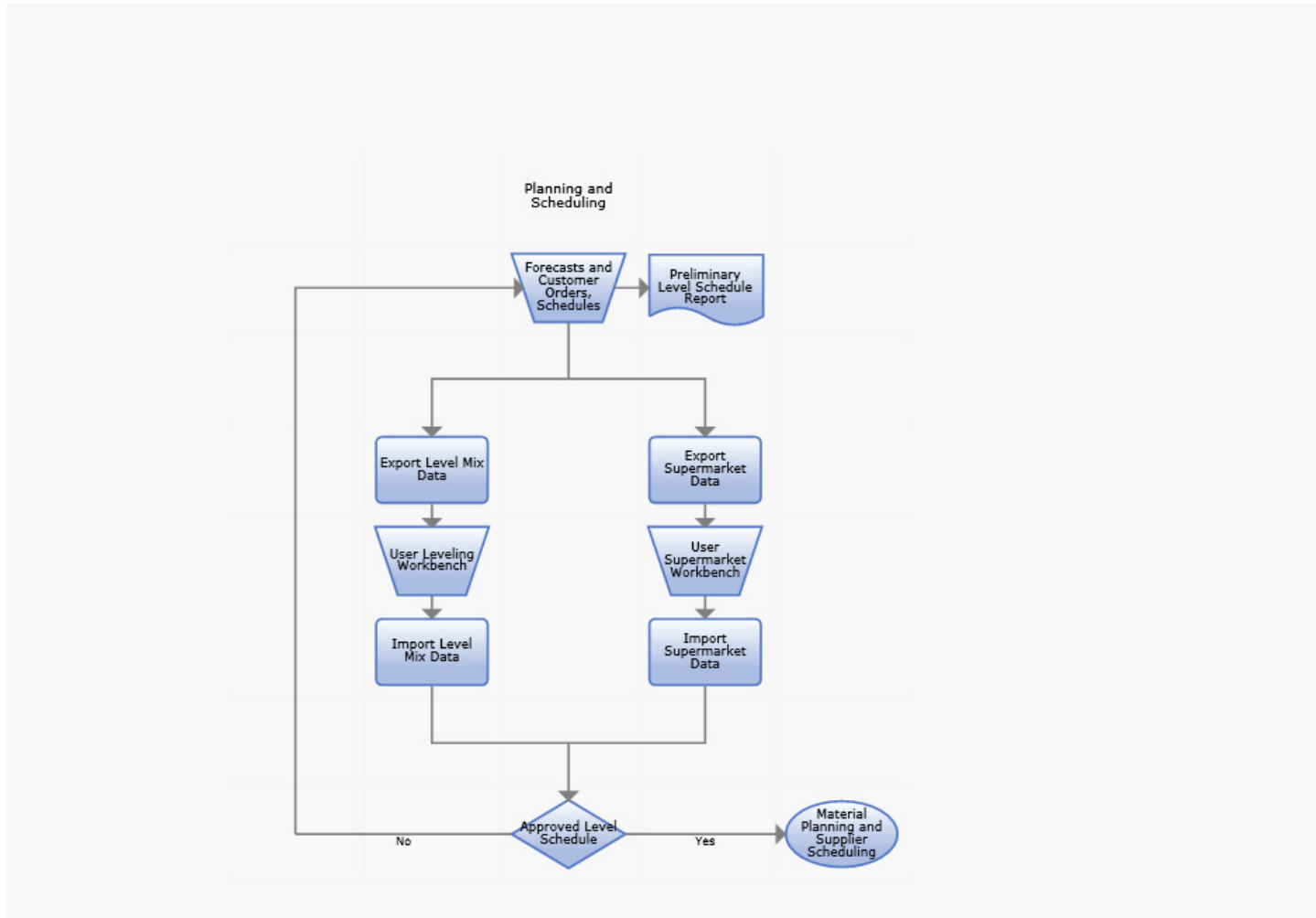
[Plan\_5\_4.xml]

## Leveling (Long Term): QAD Workbenches



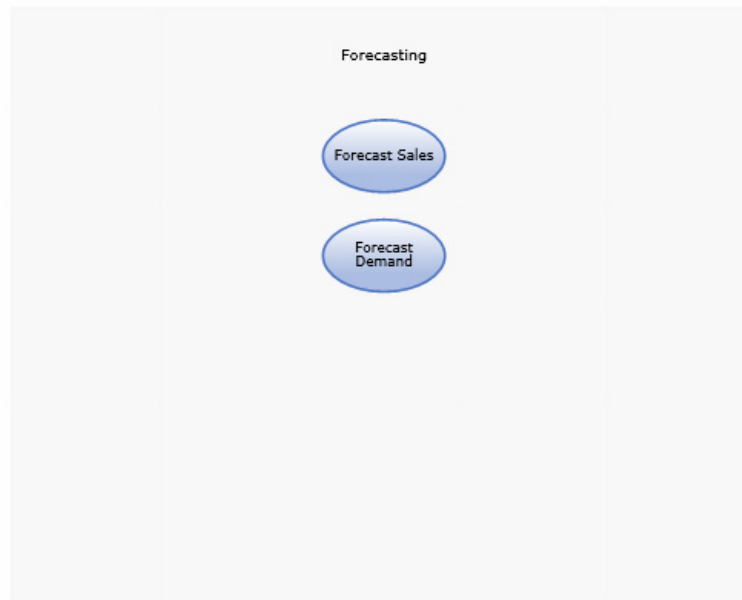
[Plan\_5\_4\_1.xml]

## Long Term Leveling: User Workbenches



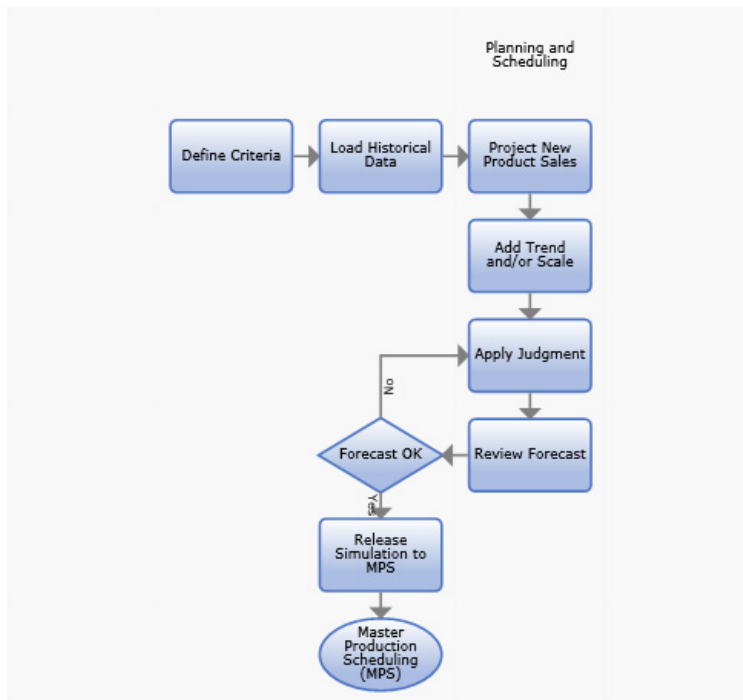
[Plan\_5\_4\_2.xml]

## Forecasting



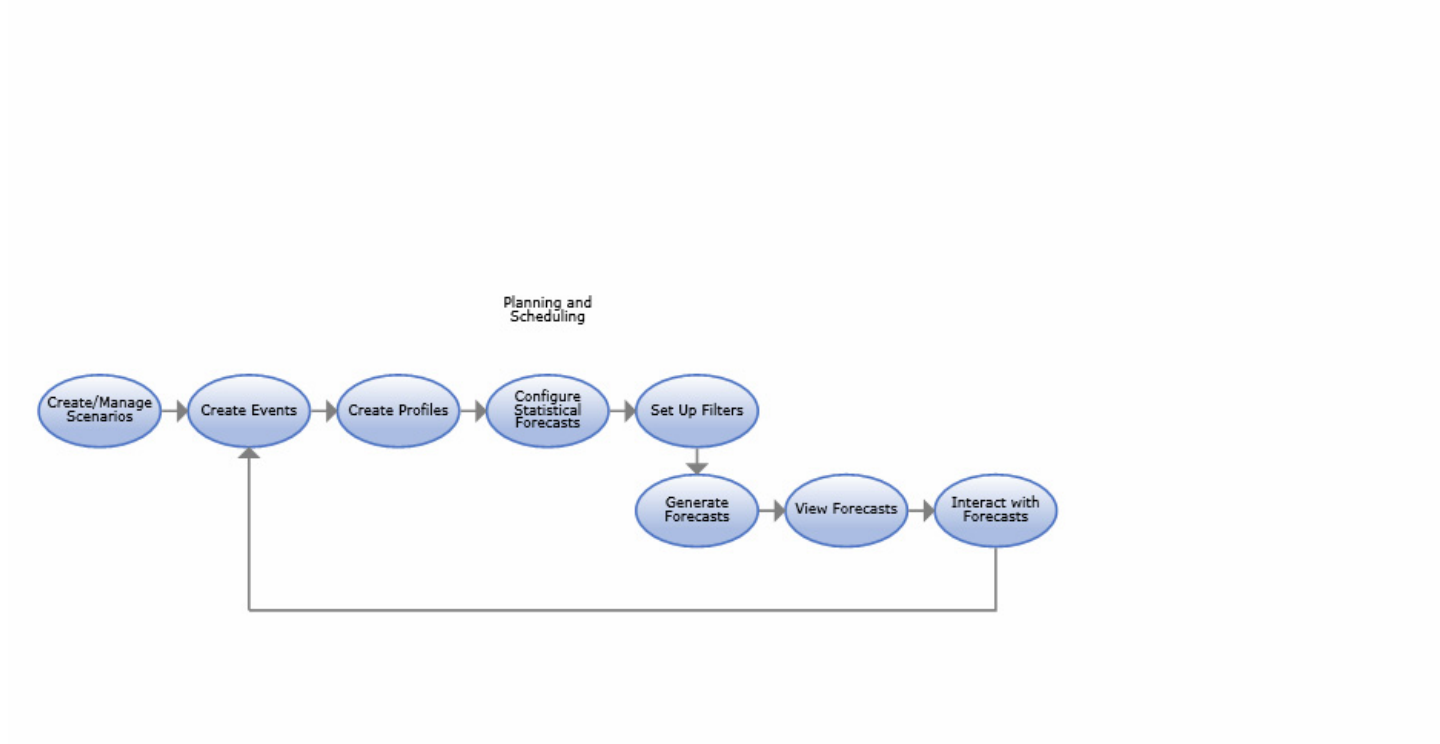
[Plan\_6.xml]

# Forecast Sales



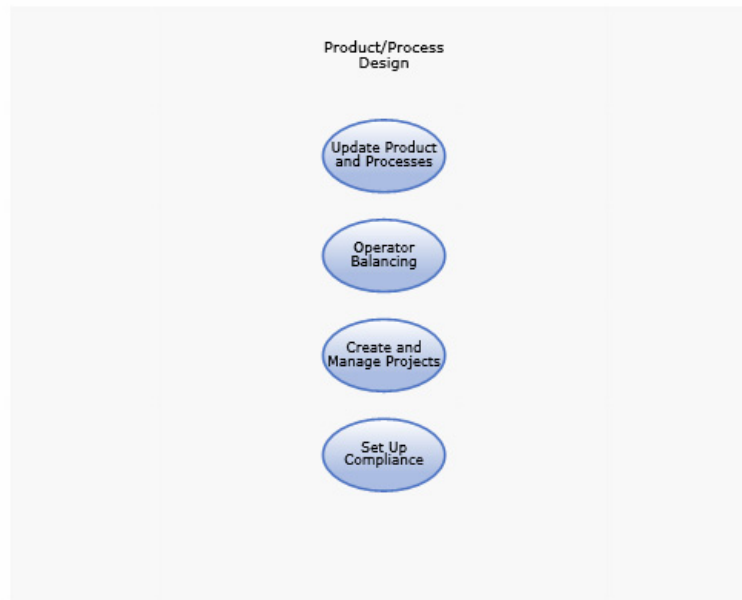
[Plan\_6\_1.xml]

# Forecast Demand



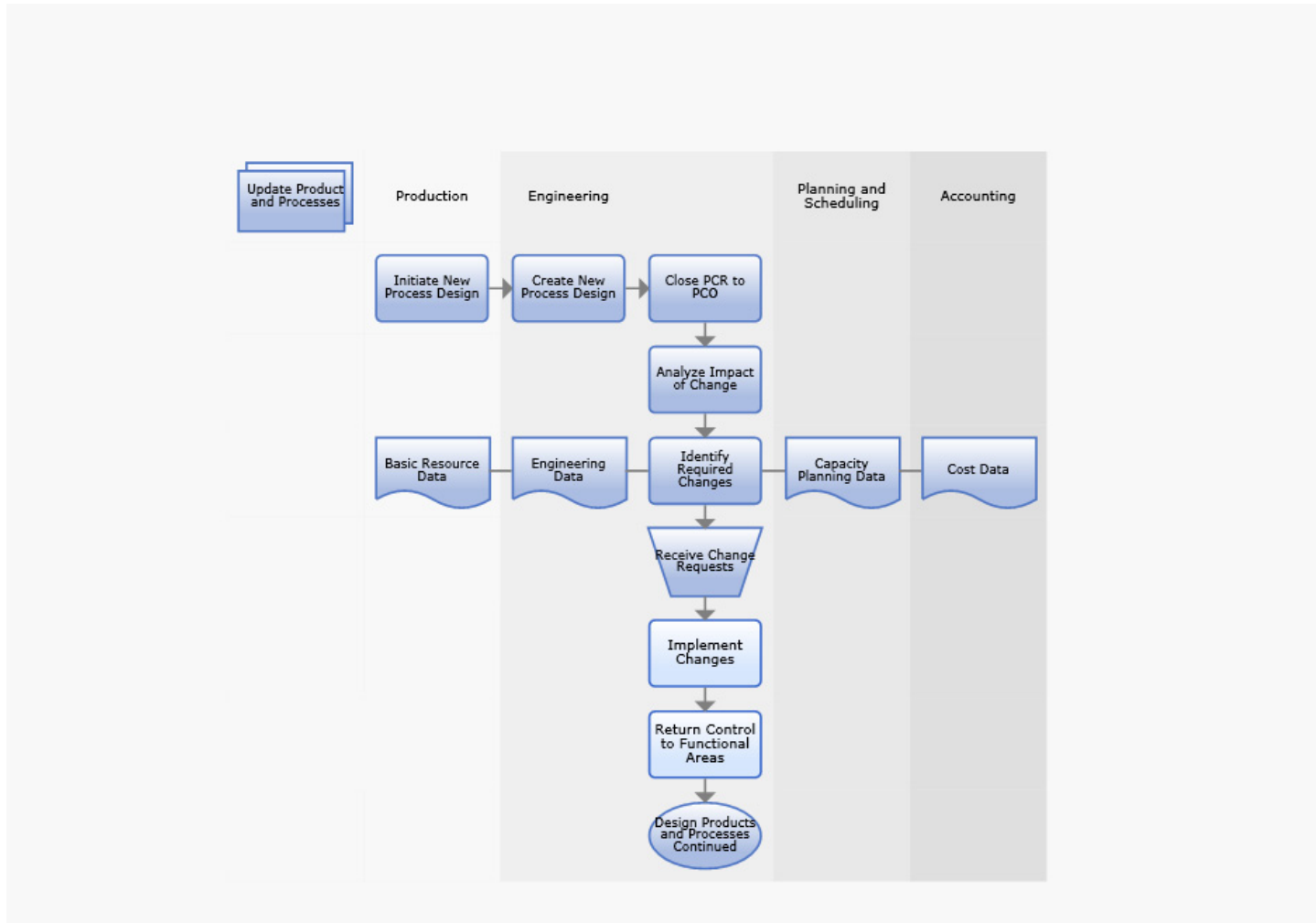
[Plan\_6\_2.xml]

## Product/Process Design



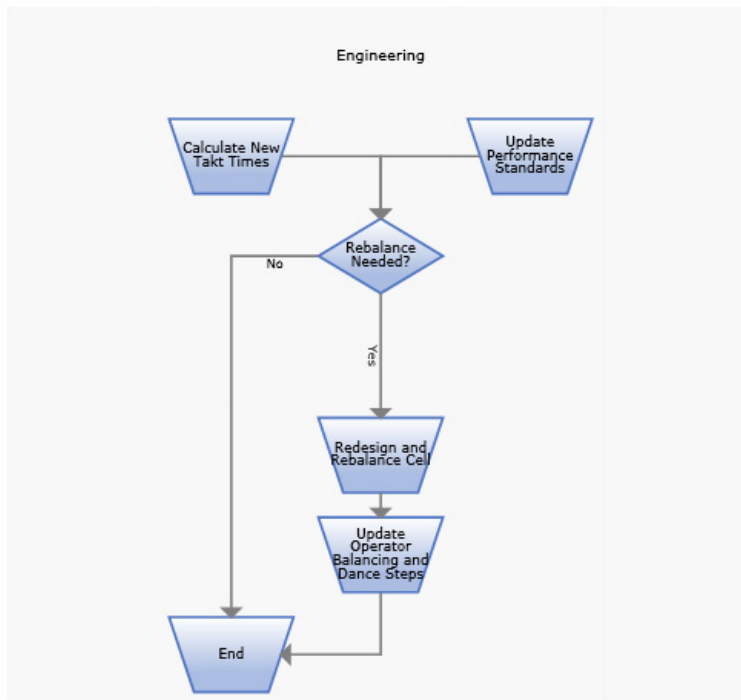
[Plan\_8.xml]

## Design Products and Processes



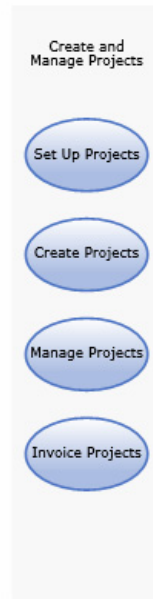
[Plan\_8\_1.xml]

# Operator Balancing



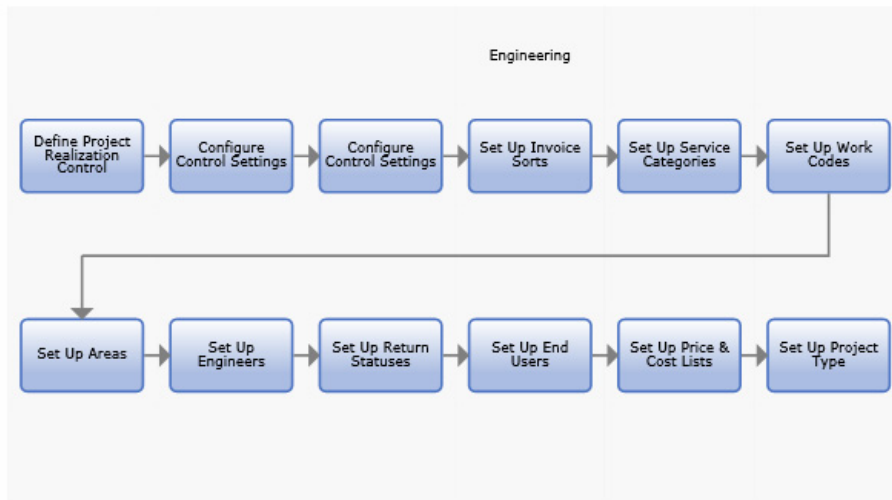
[Plan\_8\_4.xml]

## Create and Manage Projects



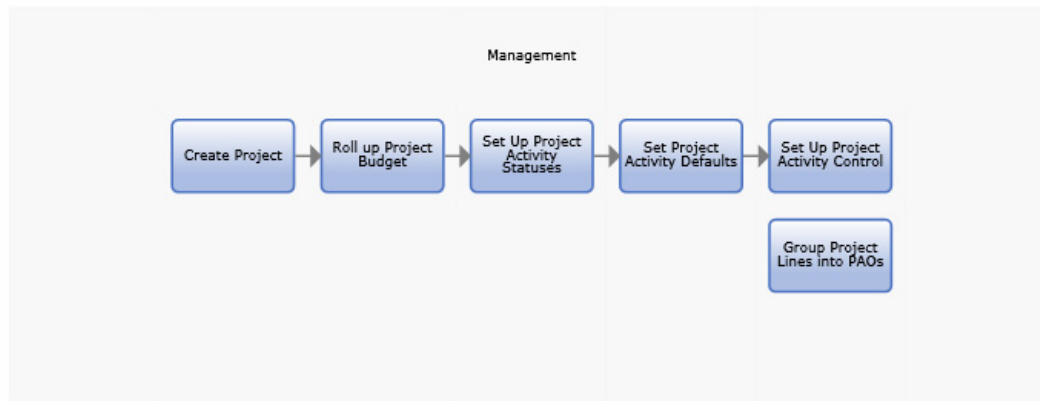
[Plan\_8\_5.xml]

## Set Up Projects



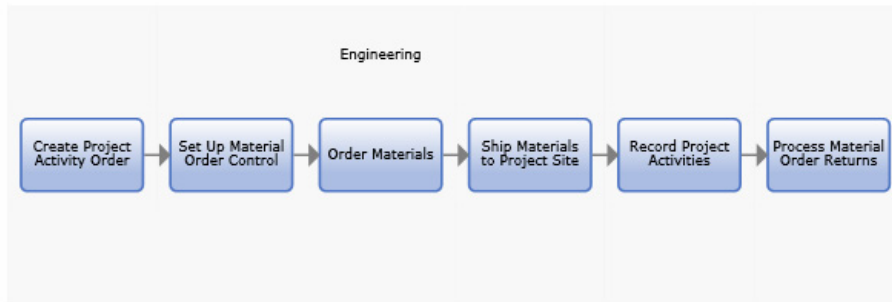
[Plan\_8\_5\_1.xml]

## Create Projects



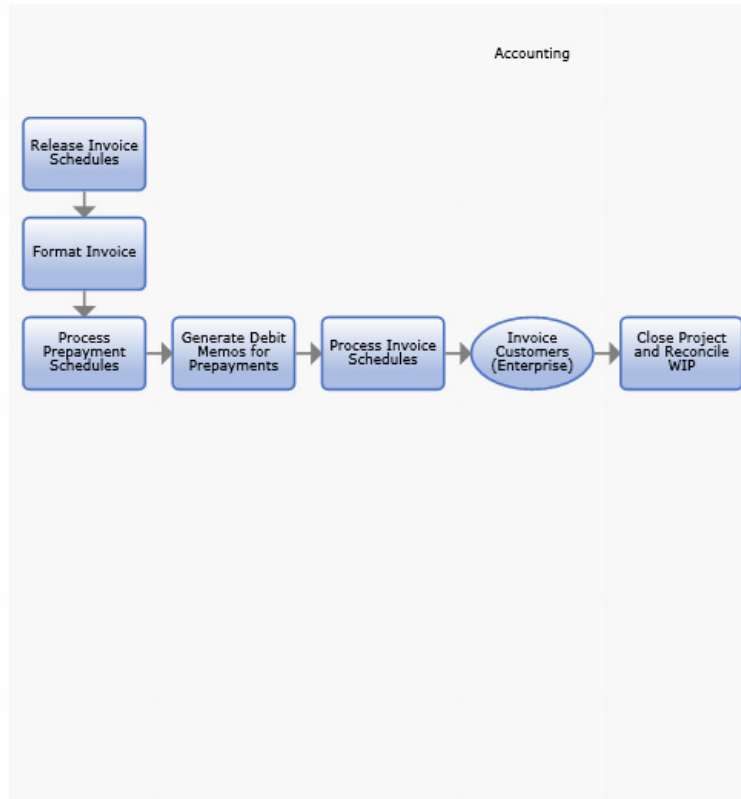
[Plan\_8\_5\_2.xml]

## Manage Projects



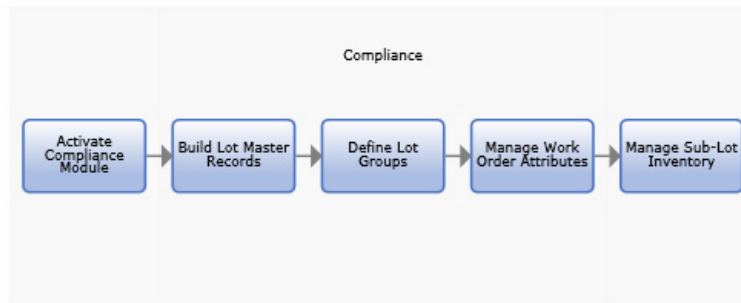
[Plan\_8\_5\_3.xml]

## Invoice Projects



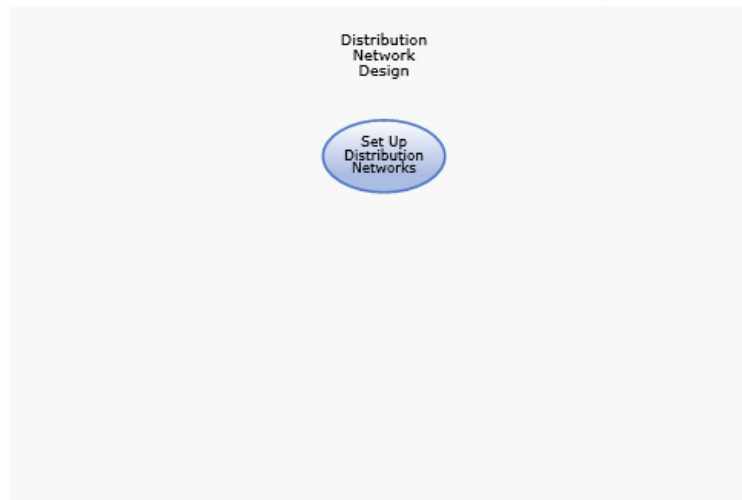
[Plan\_8\_5\_4.xml]

## Set Up Compliance



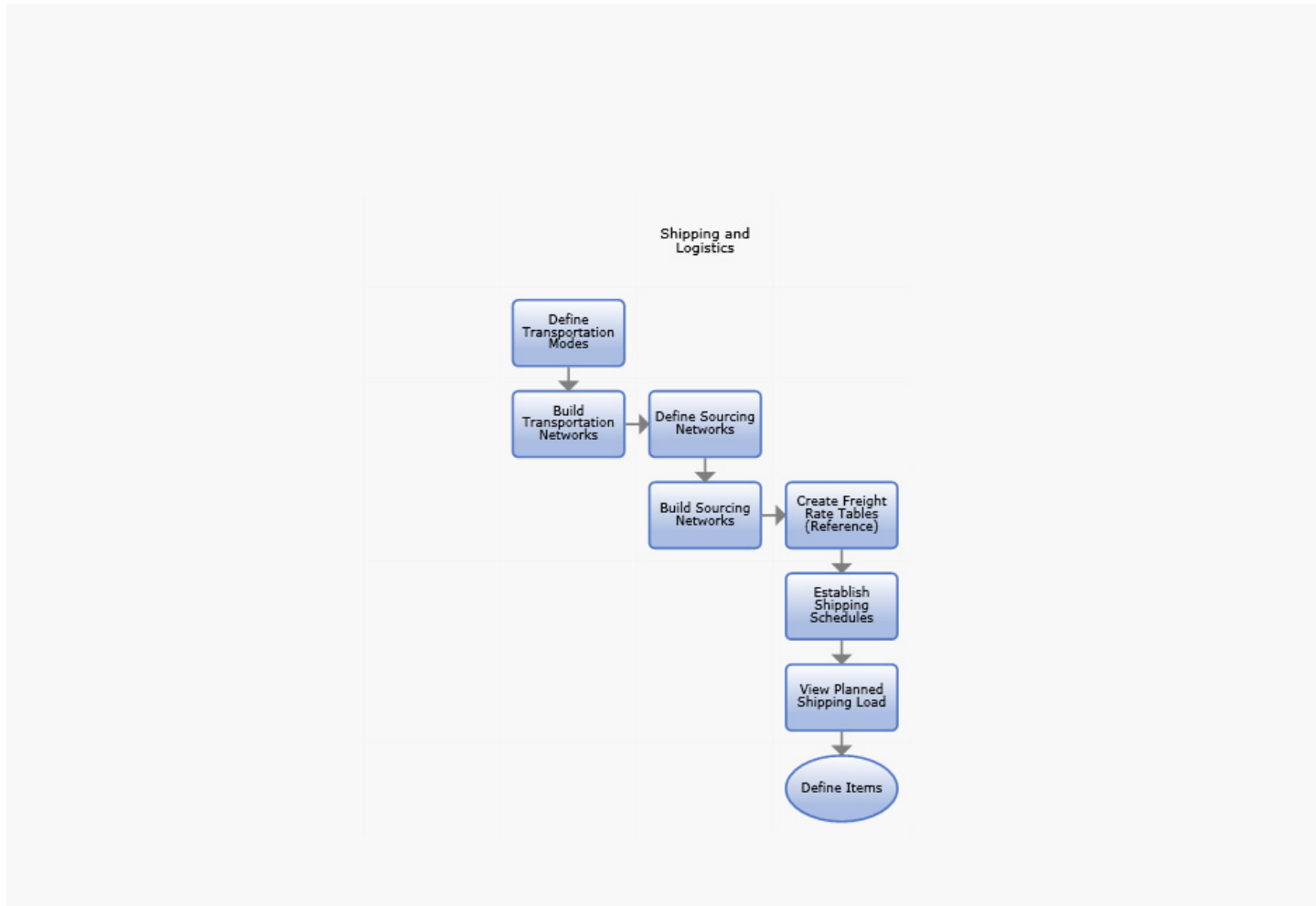
[Plan\_8\_6.xml]

## Distribution Network Design



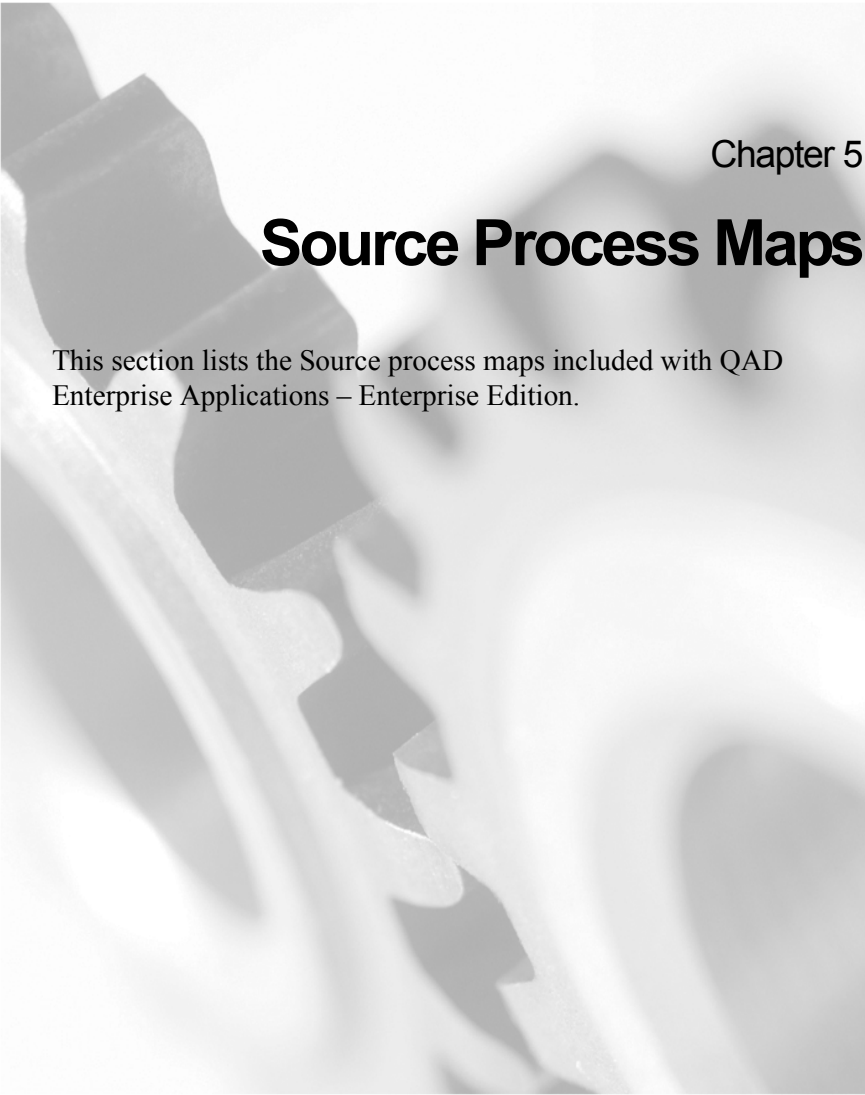
[Plan\_9.xml]

## Set Up Distribution Networks



[Plan\_9\_1.xml]



The background of the page is a grayscale photograph of several interlocking gears. The gears are of various sizes and are arranged in a way that they appear to be meshing together. The lighting is soft, creating a sense of depth and texture. The gears are slightly out of focus, with the foreground gears being sharper than the background ones.

Chapter 5

## **Source Process Maps**

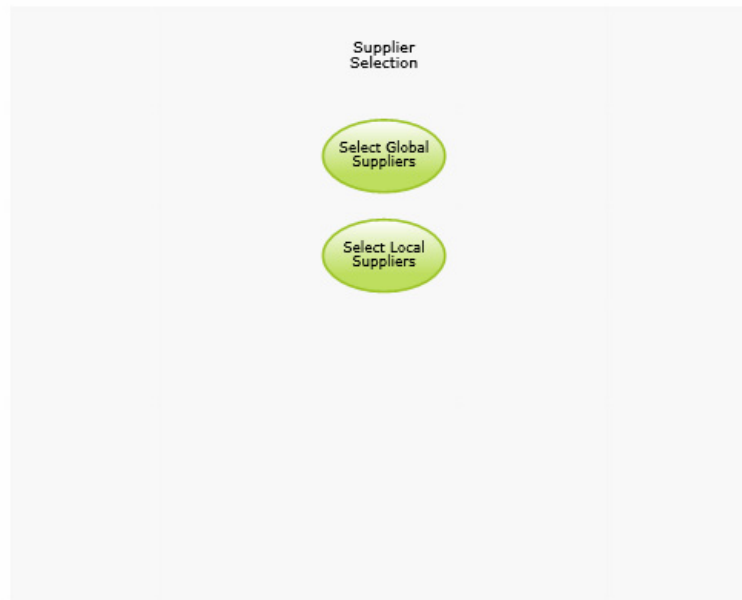
This section lists the Source process maps included with QAD Enterprise Applications – Enterprise Edition.

## Source



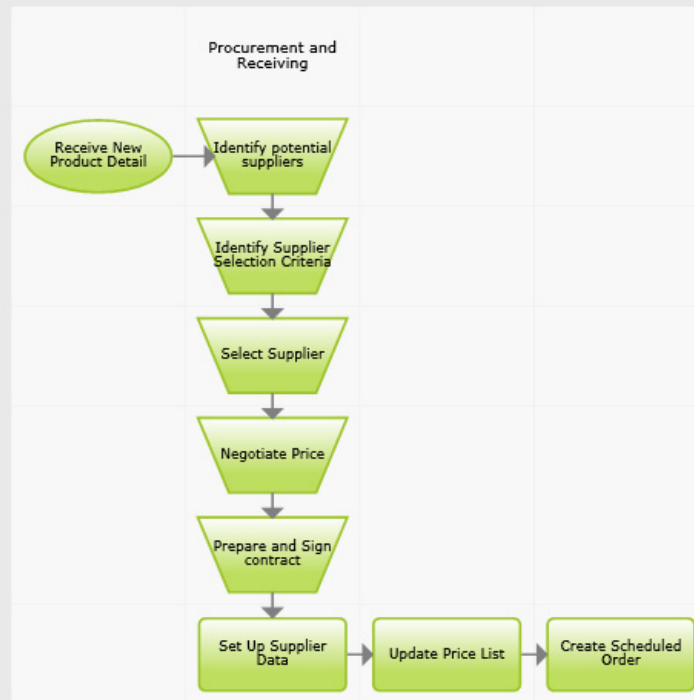
[Source.xml]

## Supplier Selection



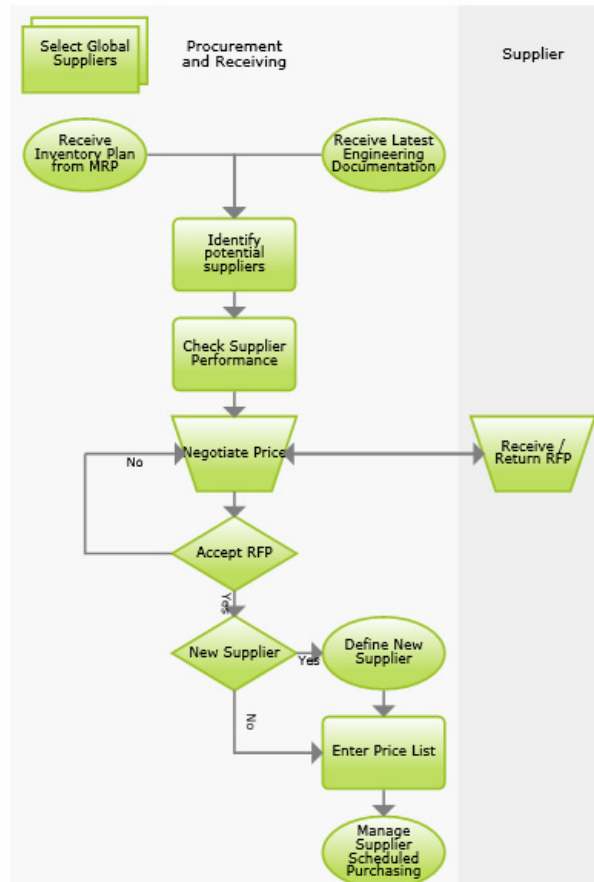
[Source\_1.xml]

## Manage Strategic Purchasing Contracts



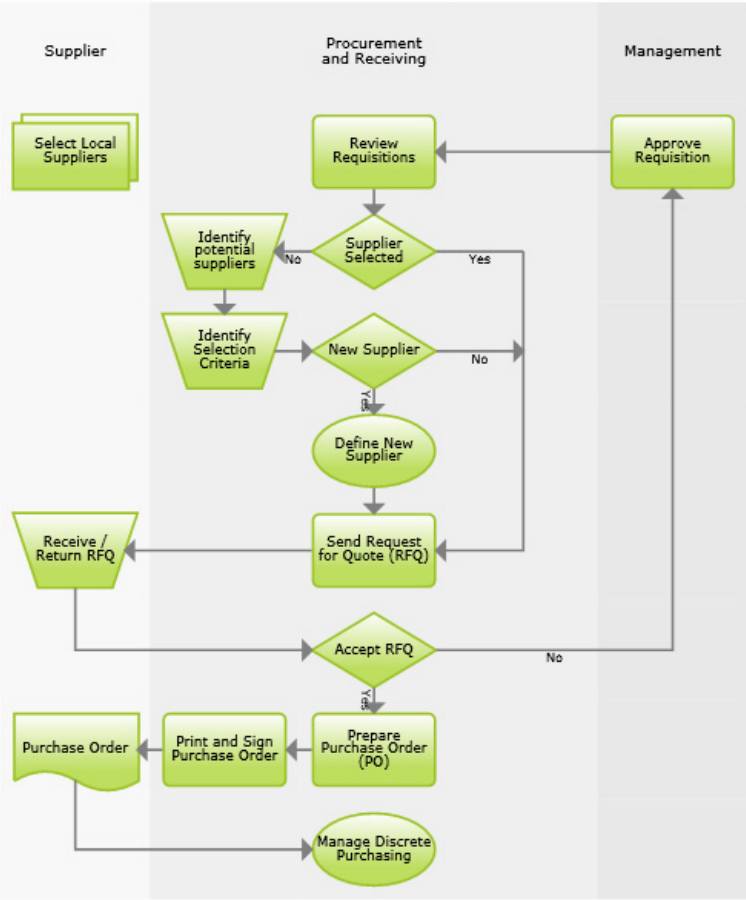
[Source\_1\_1.xml]

## Select Global Suppliers



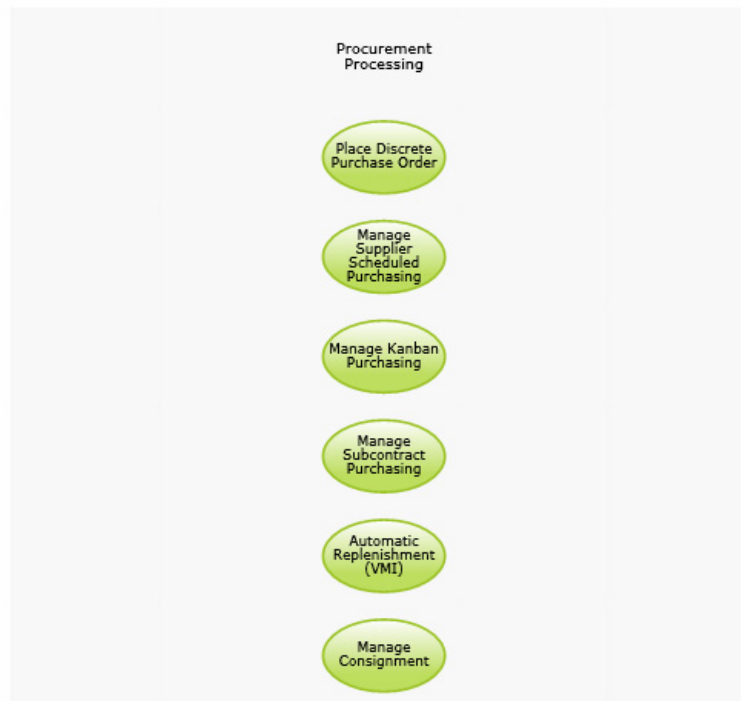
[Source\_1\_2.xml]

# Select Local Suppliers



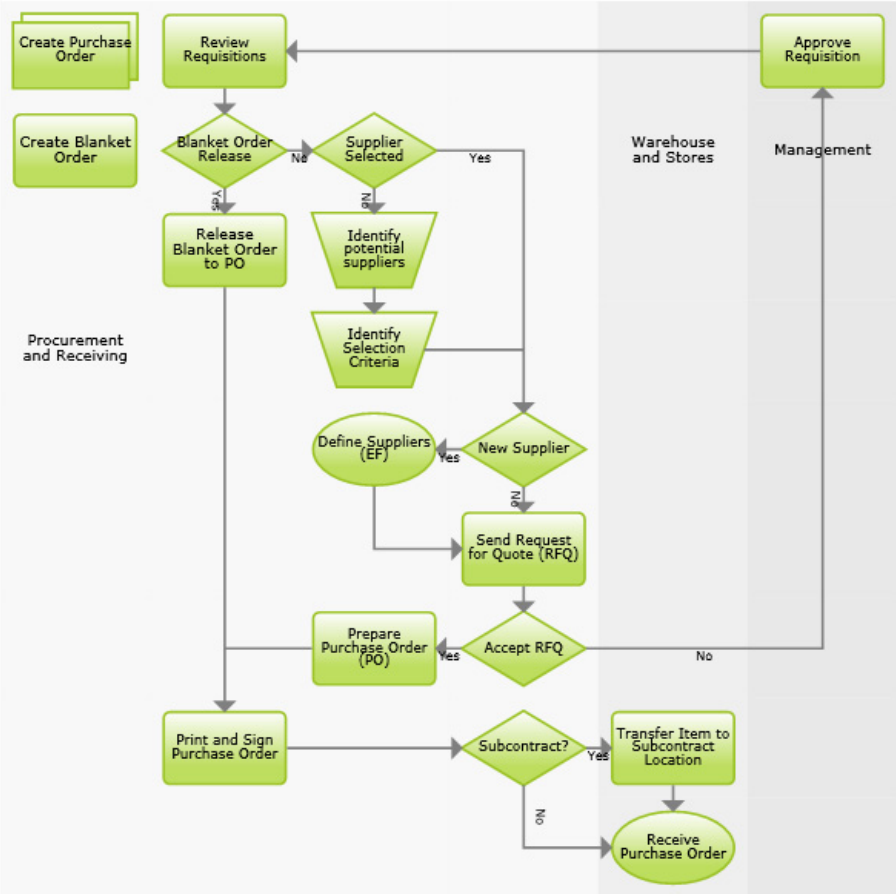
[Source\_1\_3.xml]

## Procurement Processing



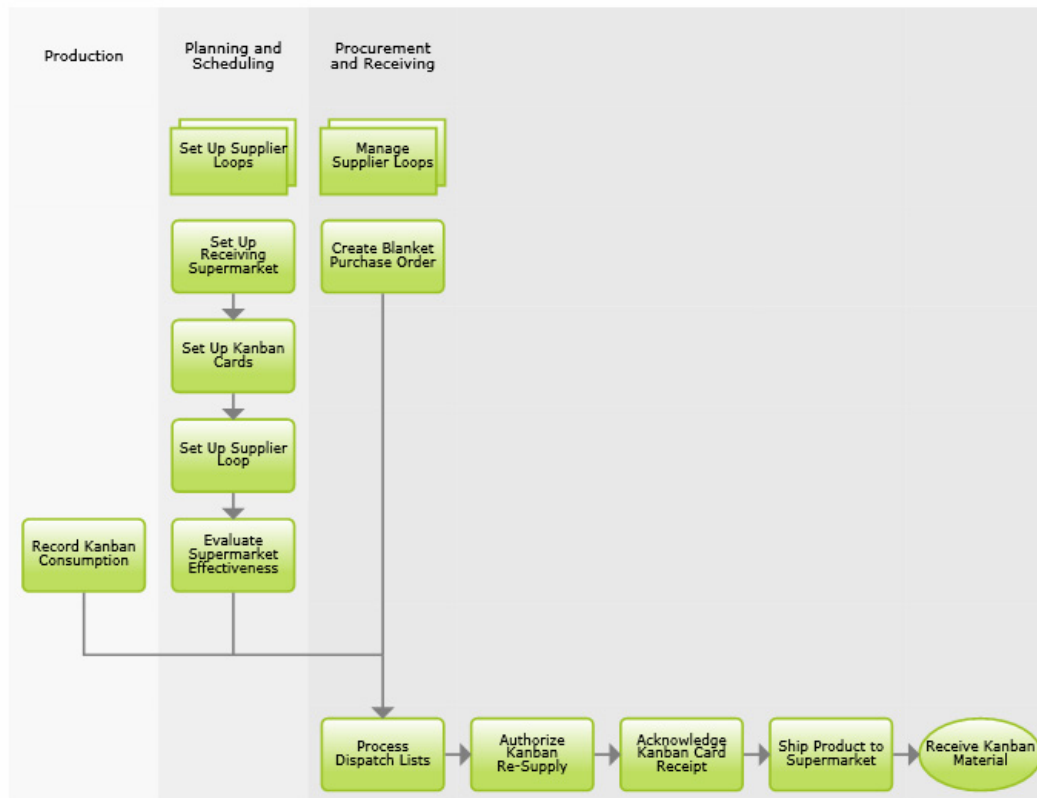
[Source\_2.xml]

# Place Discrete Purchase Order



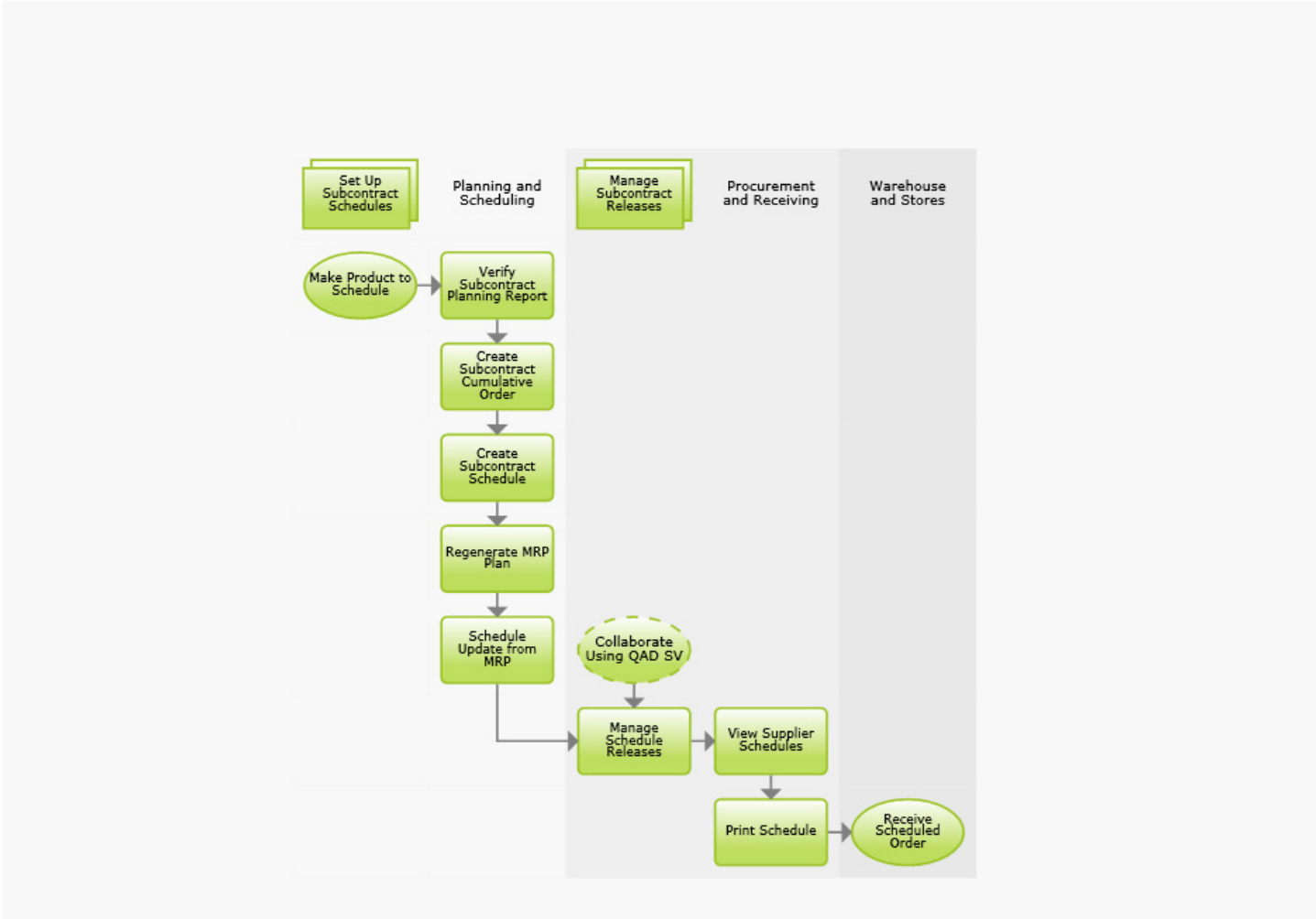
[Source\_2\_1.xml]

## Manage Kanban Purchasing



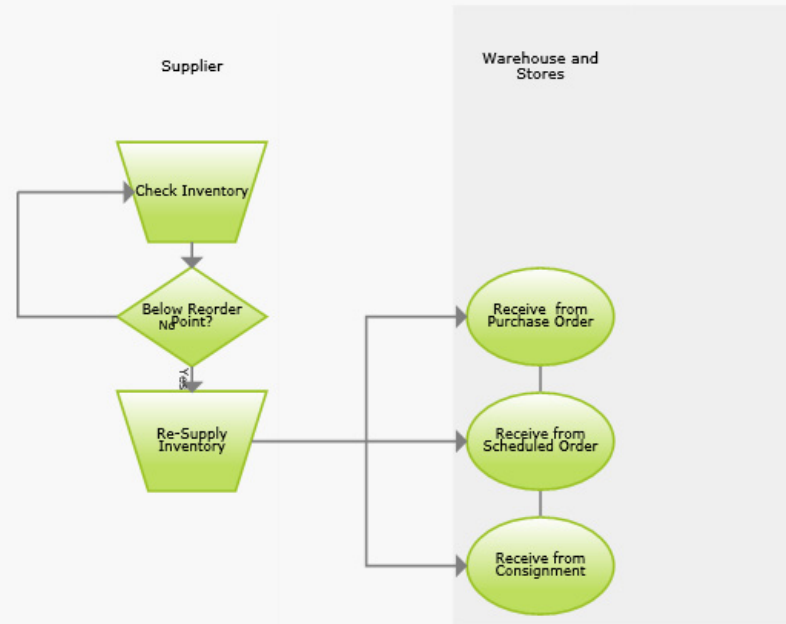
[Source\_2\_3.xml]

# Manage Supplier Scheduled Purchasing



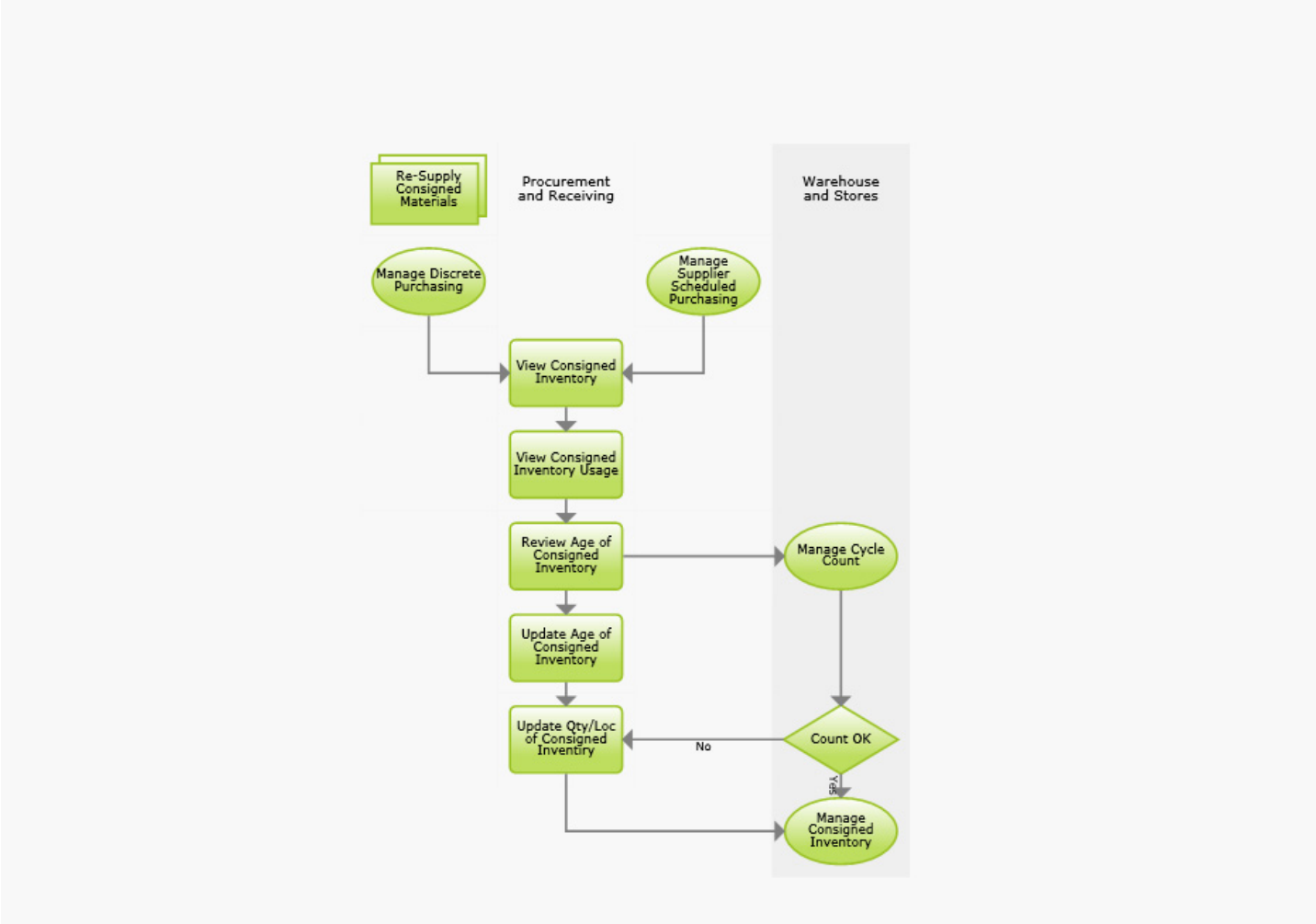
[Source\_2\_4.xml]

## Automatic Replenishment (VMI)



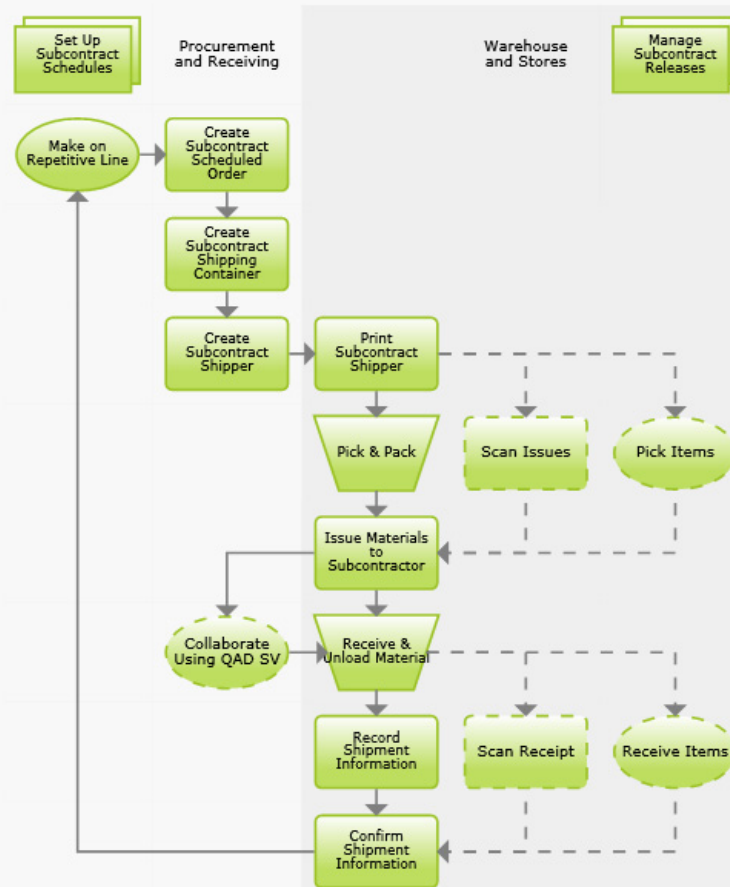
[Source\_2\_5.xml]

# Resupply Consigned Materials



[Source\_2\_6.xml]

## Manage Subcontract Purchasing



[Source\_2\_8.xml]

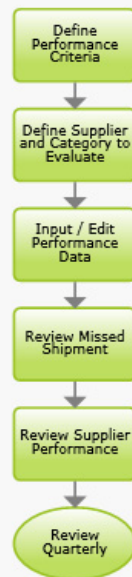
## Supplier Performance Monitoring



[Source\_3.xml]

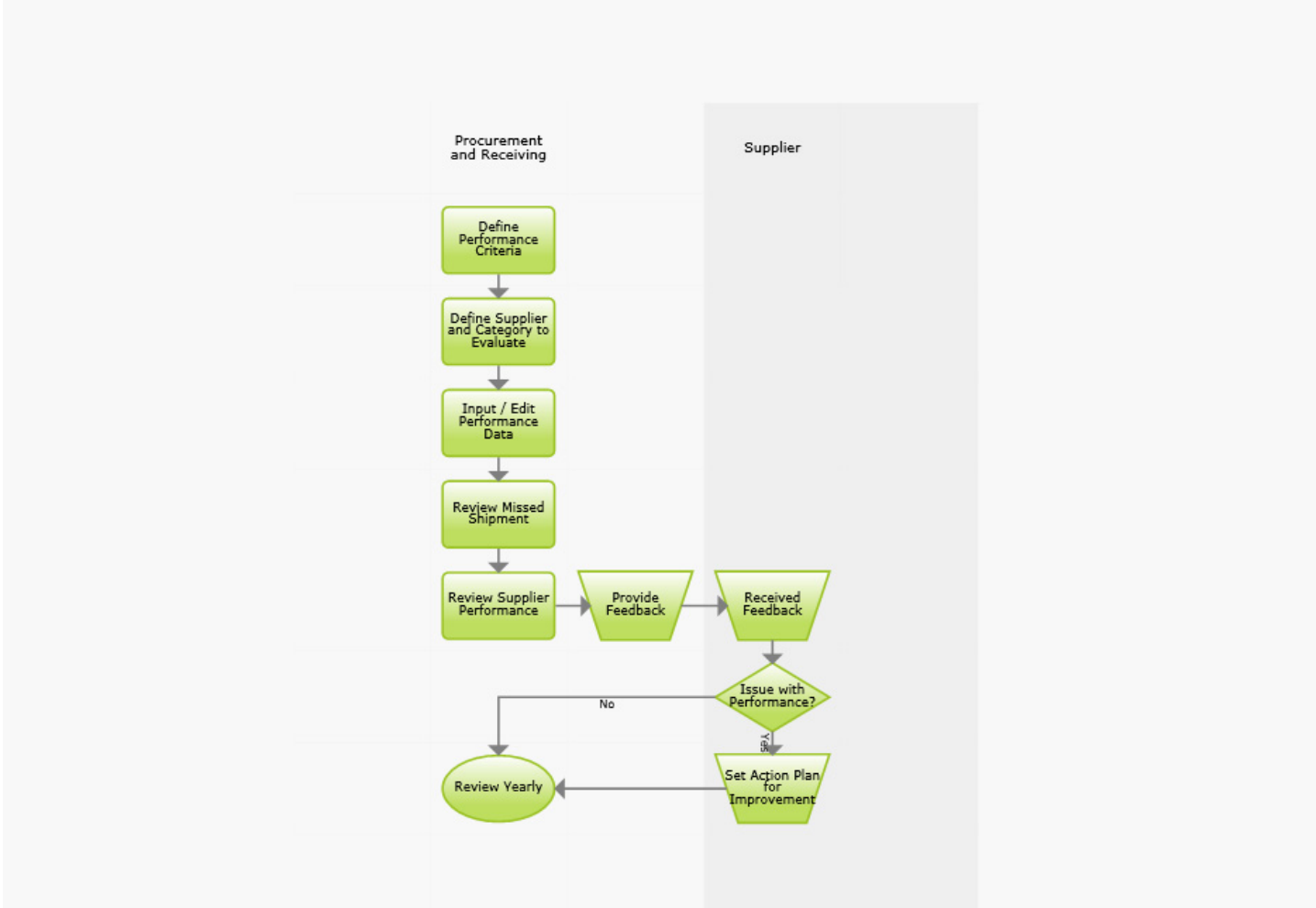
## Review Monthly

Procurement  
and Receiving



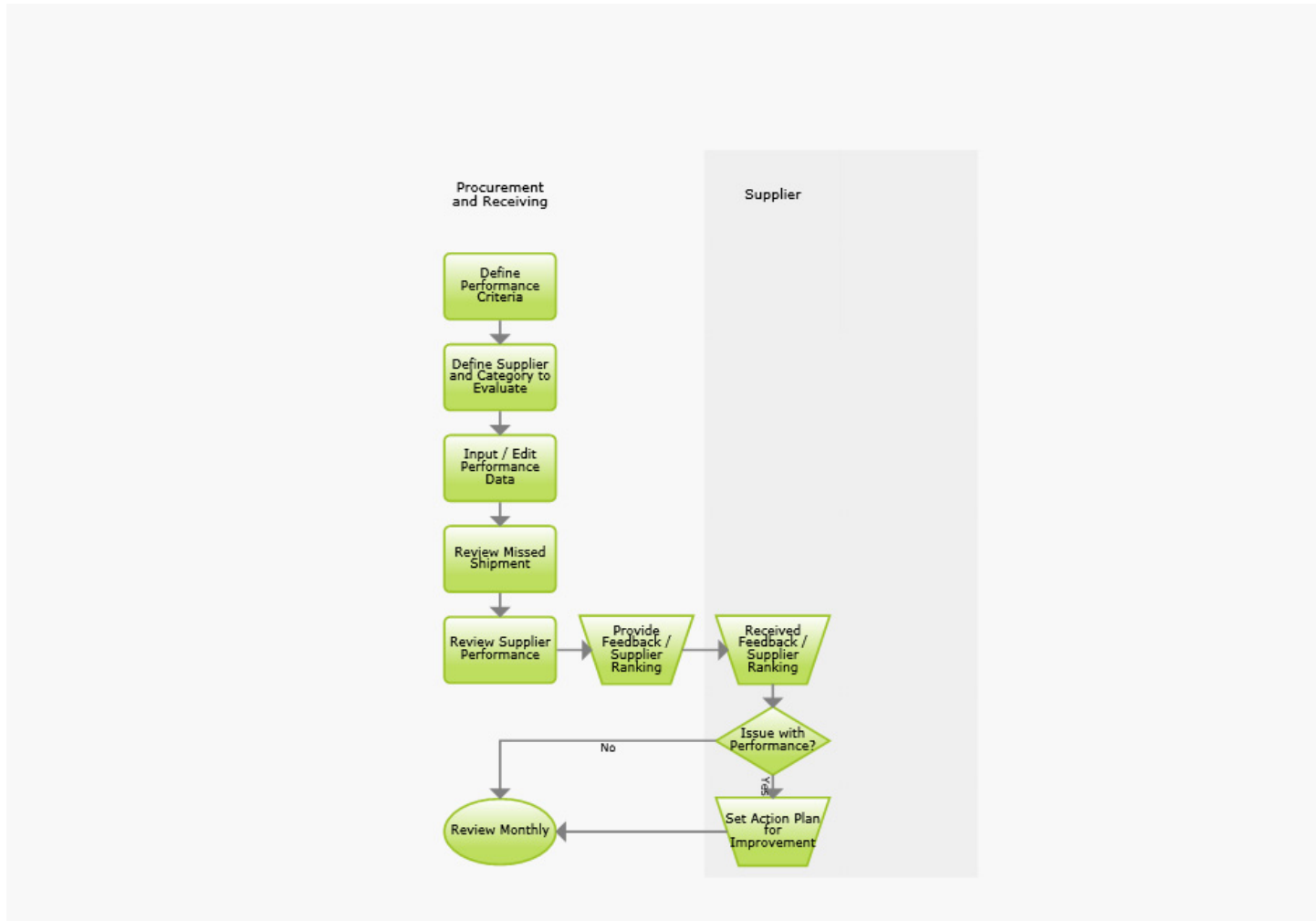
[Source\_3\_1.xml]

# Review Quarterly



[Source\_3\_2.xml]

# Review Yearly



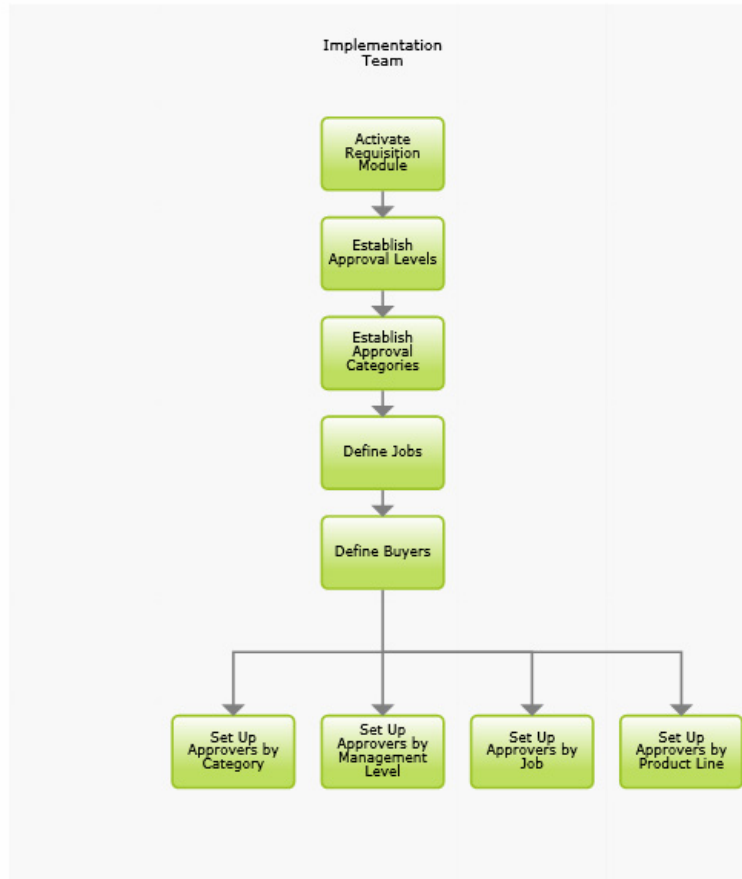
[Source\_3\_3.xml]

## Requisitions



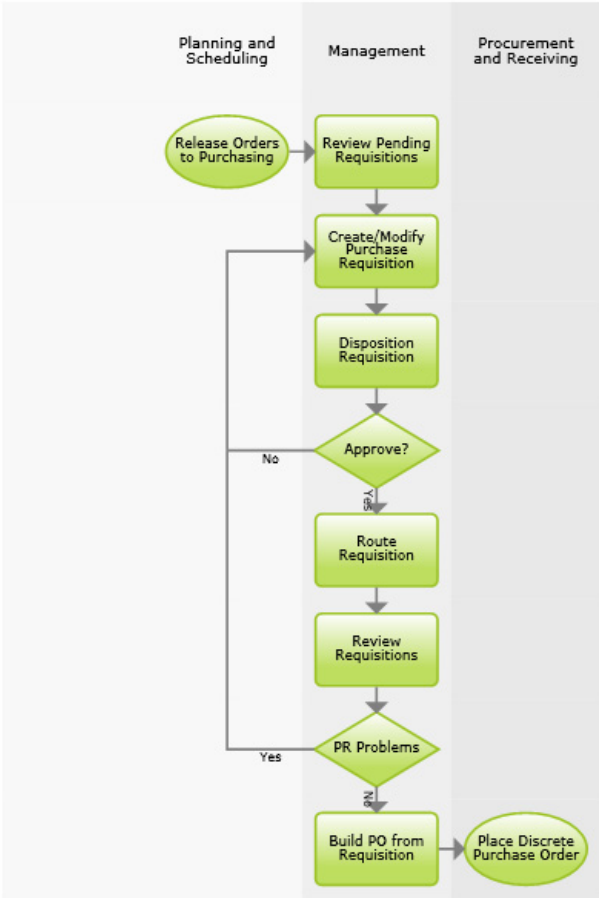
[Source\_4.xml]

## Set Up Purchase Requisitioning

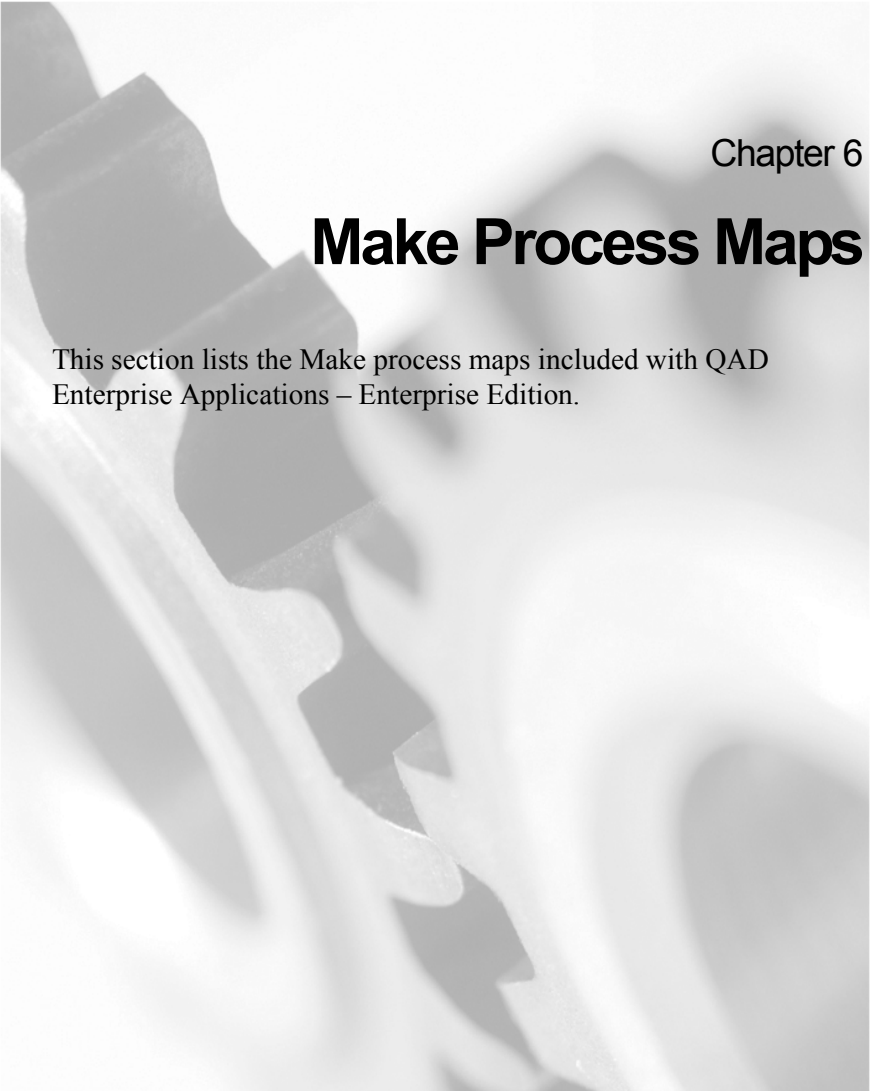


[Source\_4\_1.xml]

# Place Purchase Requisition



[Source\_4\_2.xml]

The background of the page is a grayscale photograph of several interlocking gears. The gears are arranged in a way that they appear to be part of a larger mechanical system. The lighting is soft, creating a sense of depth and texture. The gears are slightly out of focus, with the foreground gear being sharper than the ones behind it.

Chapter 6

## **Make Process Maps**

This section lists the Make process maps included with QAD Enterprise Applications – Enterprise Edition.

# Make



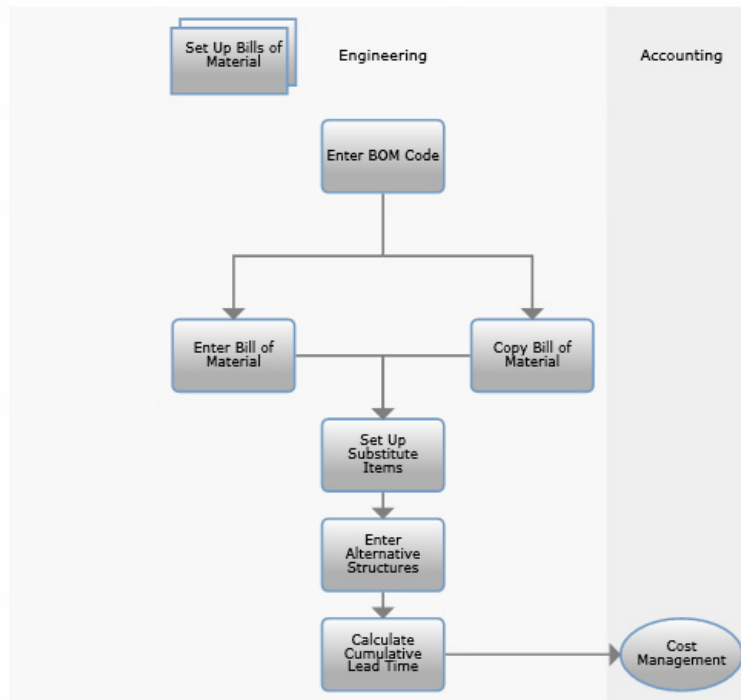
[Make.xml]

## Bills, Routings, & Lines



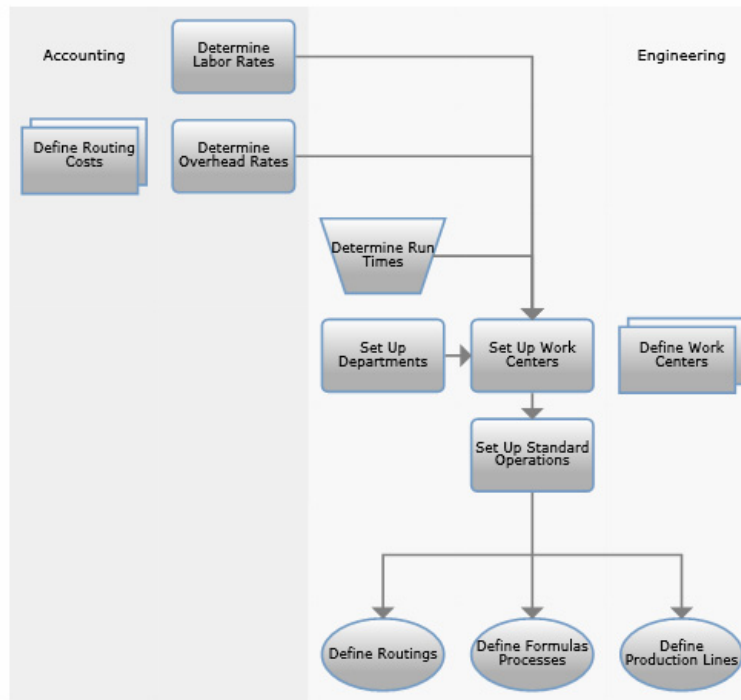
[Make\_1.xml]

## Create Bills of Material



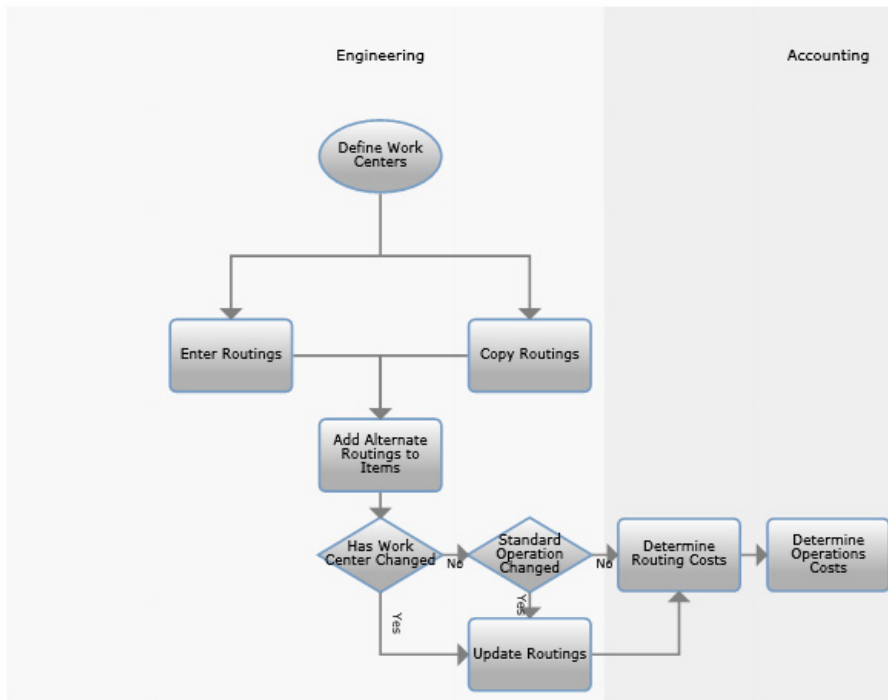
[Make\_1\_1.xml]

## Define Work Centers



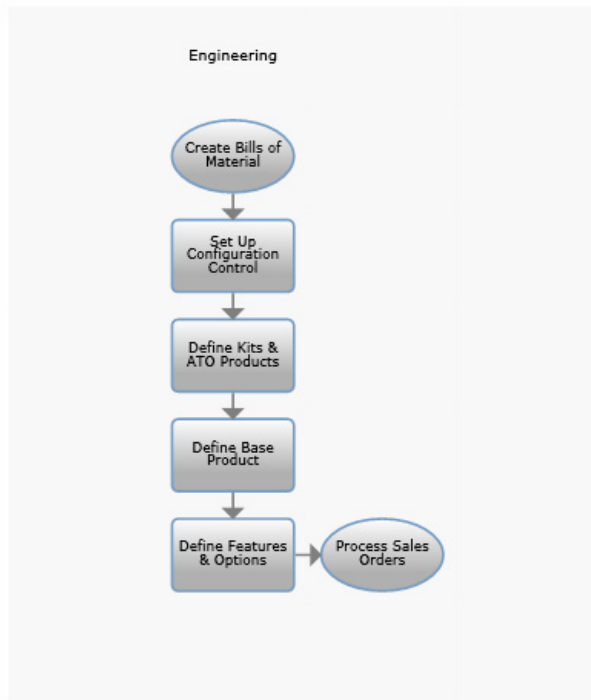
[Make\_1\_2.xml]

## Define Routings



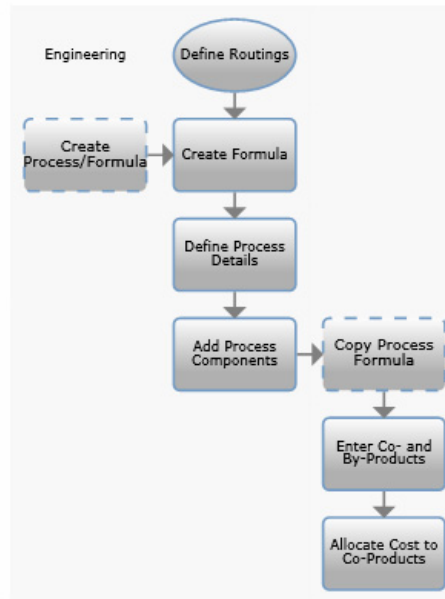
[Make\_1\_3.xml]

## Define Features and Options



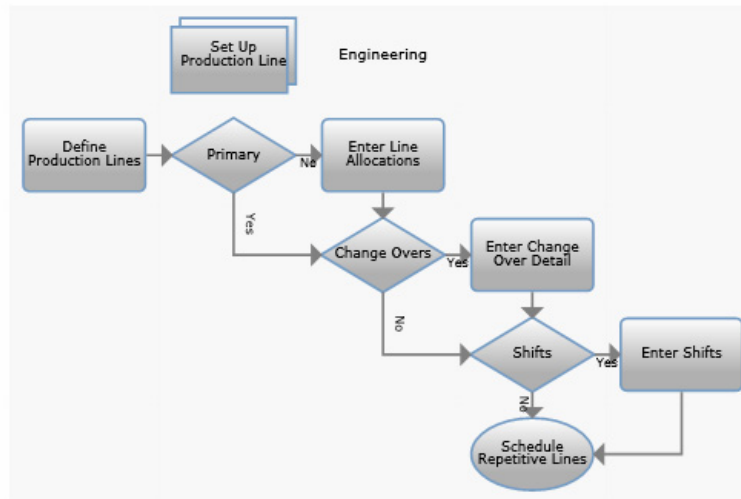
[Make\_1\_4.xml]

## Define Formulas/Processes



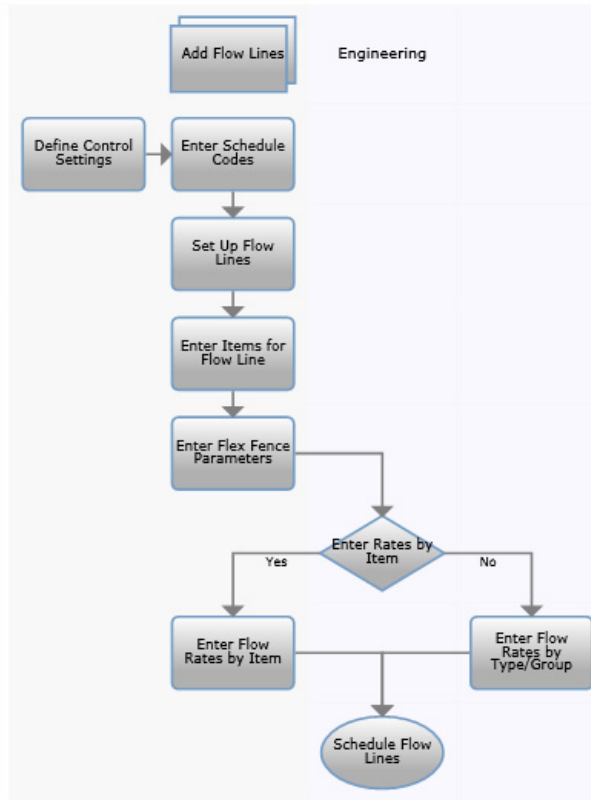
[Make\_1\_5.xml]

## Define Production Lines



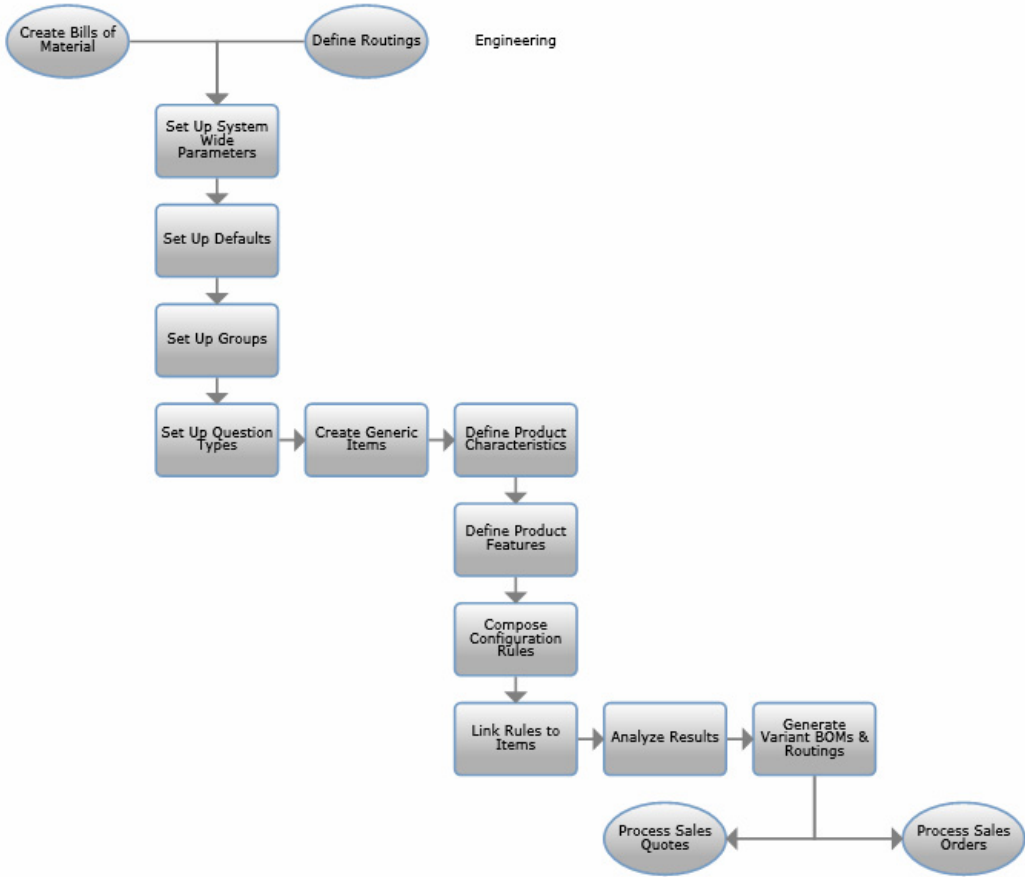
[Make\_1\_6.xml]

## Define Flow Lines



[Make\_1\_7.xml]

# Build QAD Configurator Knowledge Base



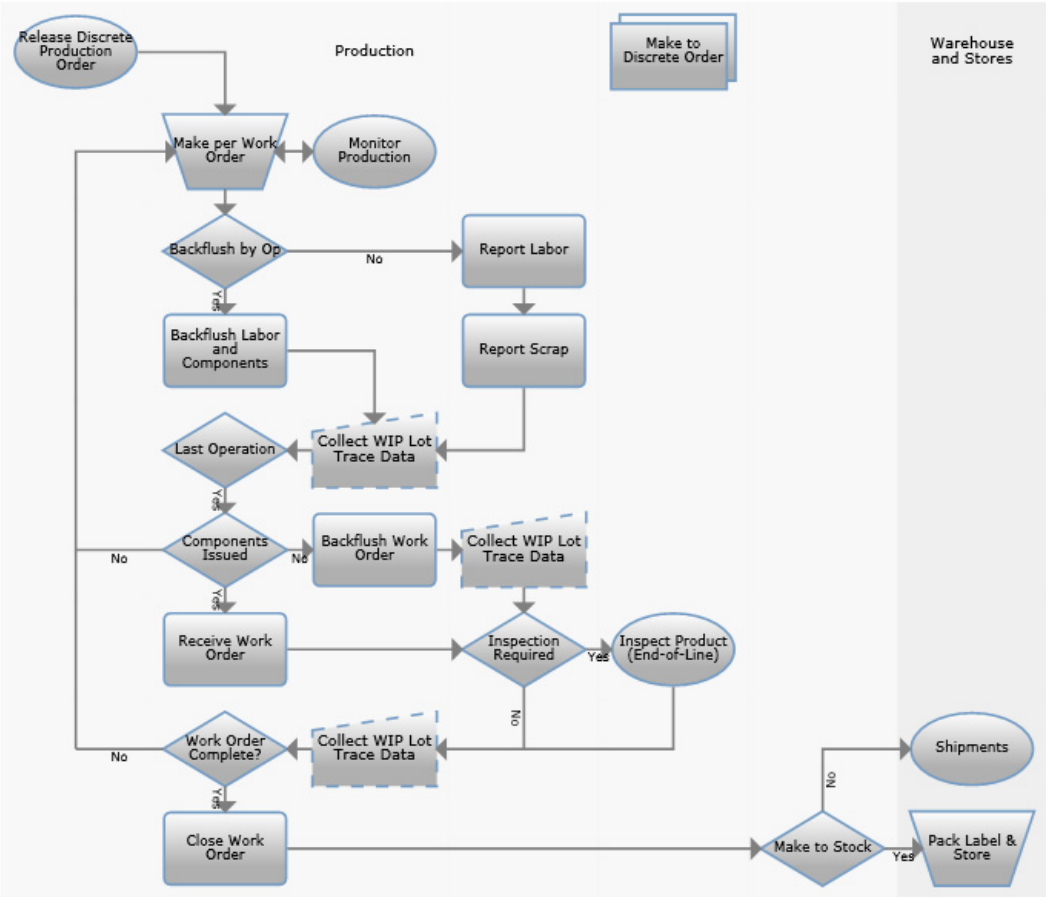
[Make\_1\_8.xml]

## Use Discrete Manufacturing



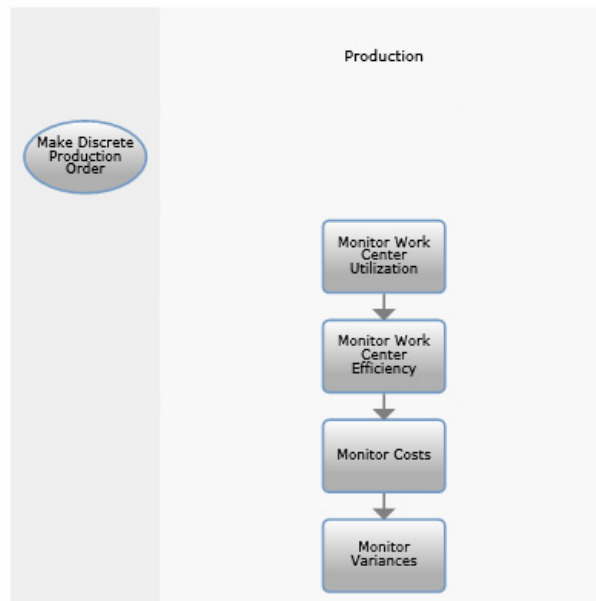
[Make\_2.xml]

# Make to Discrete Order



[Make\_2\_2.xml]

## Monitor Production



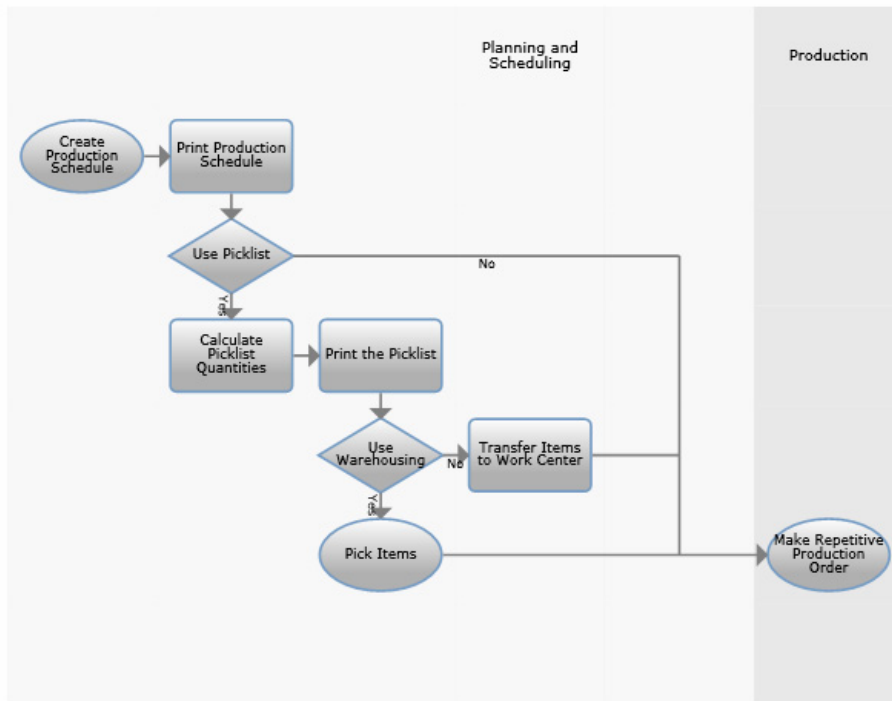
[Make\_2\_3.xml]

## Use Repetitive Manufacturing



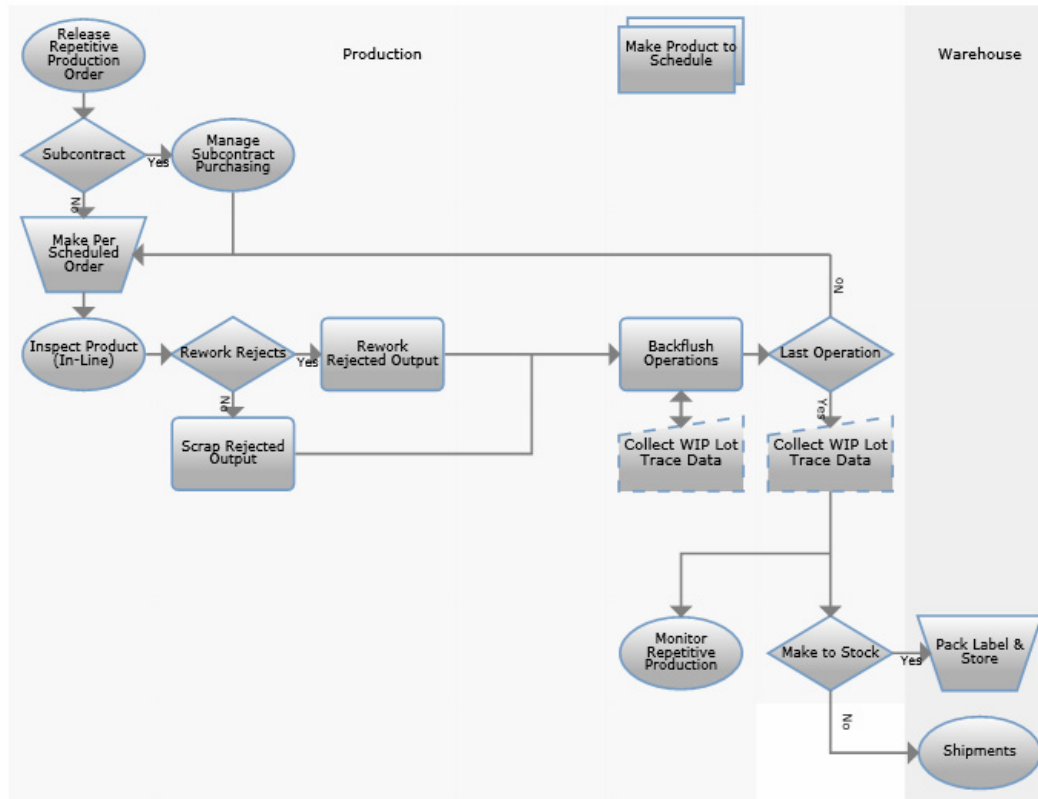
[Make\_3.xml]

## Release Schedules



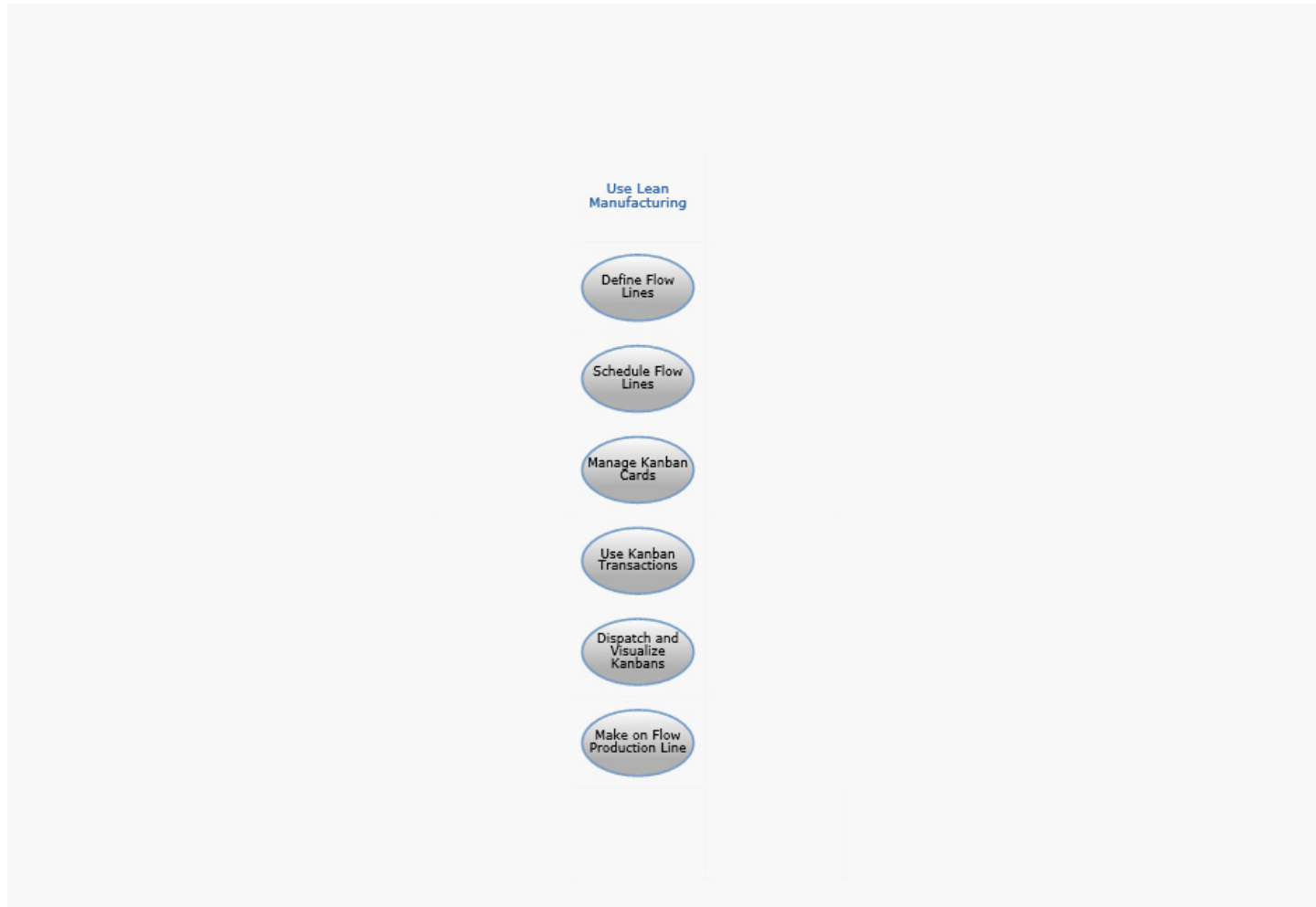
[Make\_3\_3.xml]

## Make on Repetitive Line



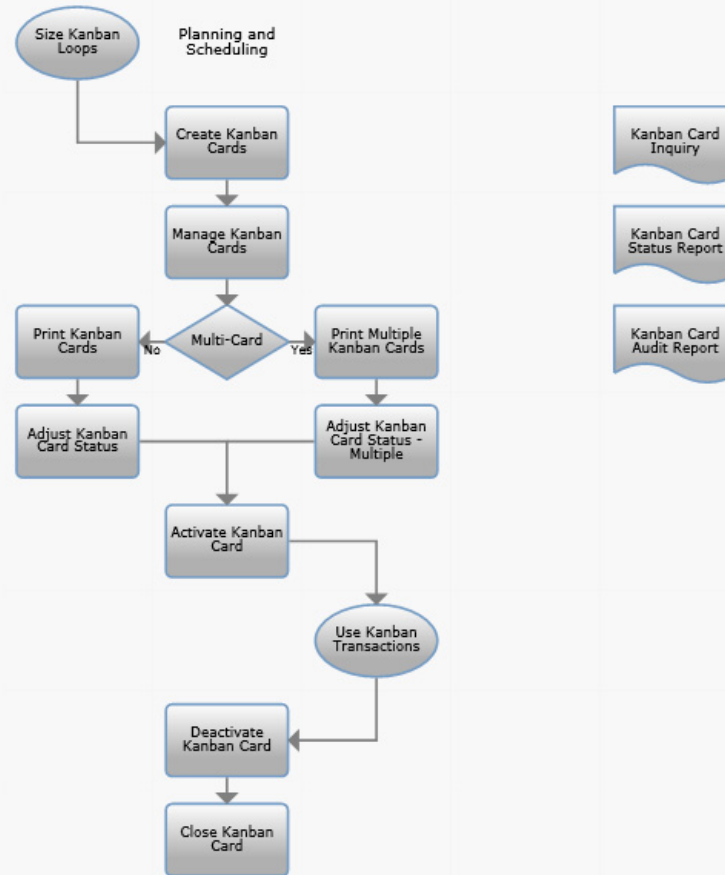
[Make\_3\_4.xml]

## Use Lean Manufacturing



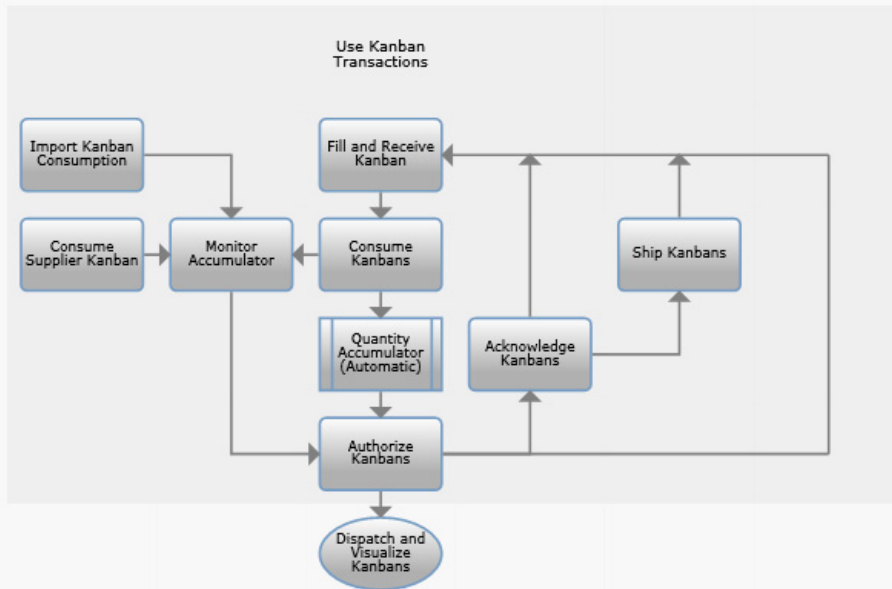
[Make\_4.xml]

## Kanban Card Management



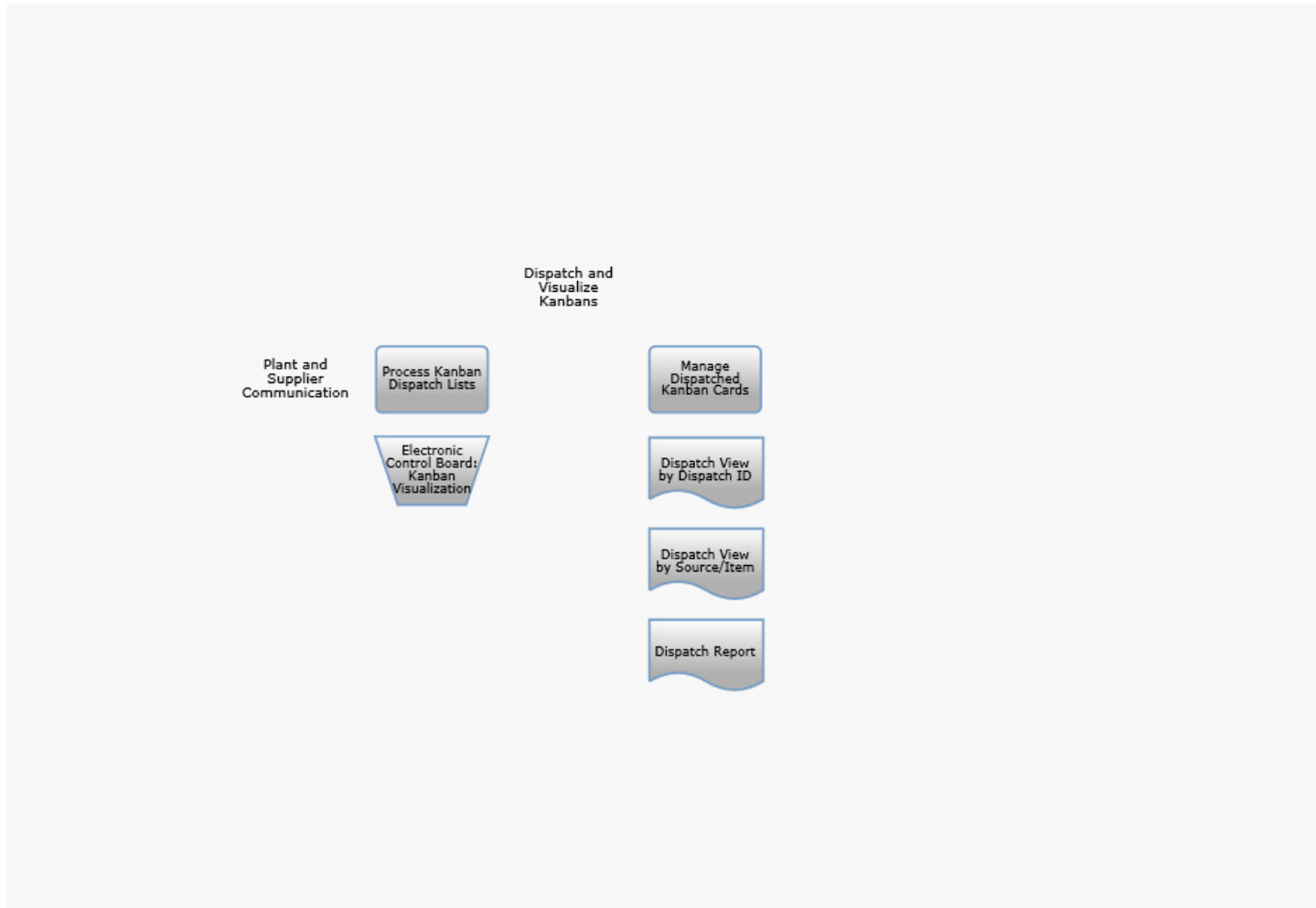
[Make\_4\_1.xml]

## Kanban Transactions



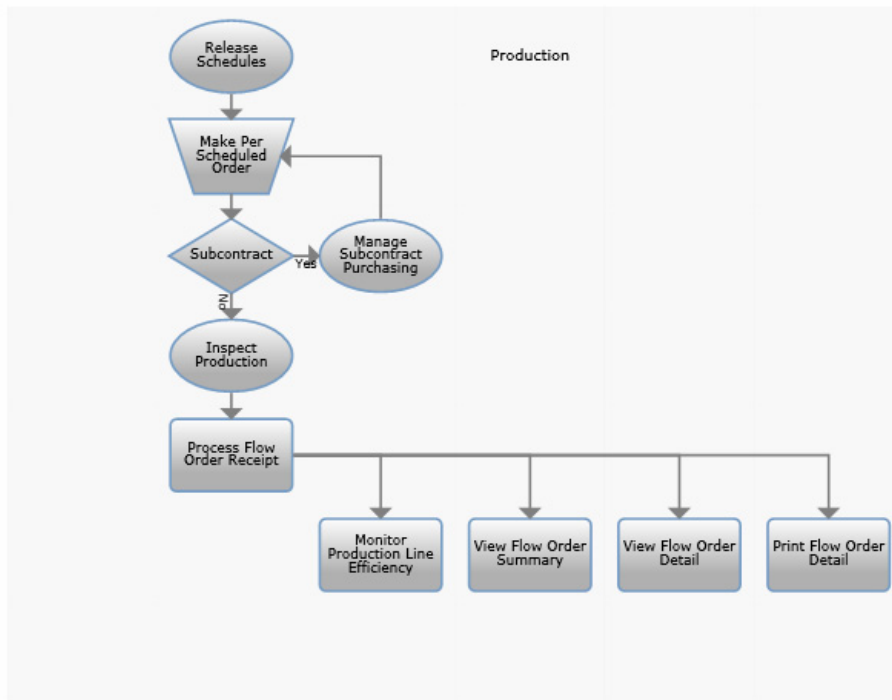
[Make\_4\_2.xml]

## Dispatch and Visualize Kanbans

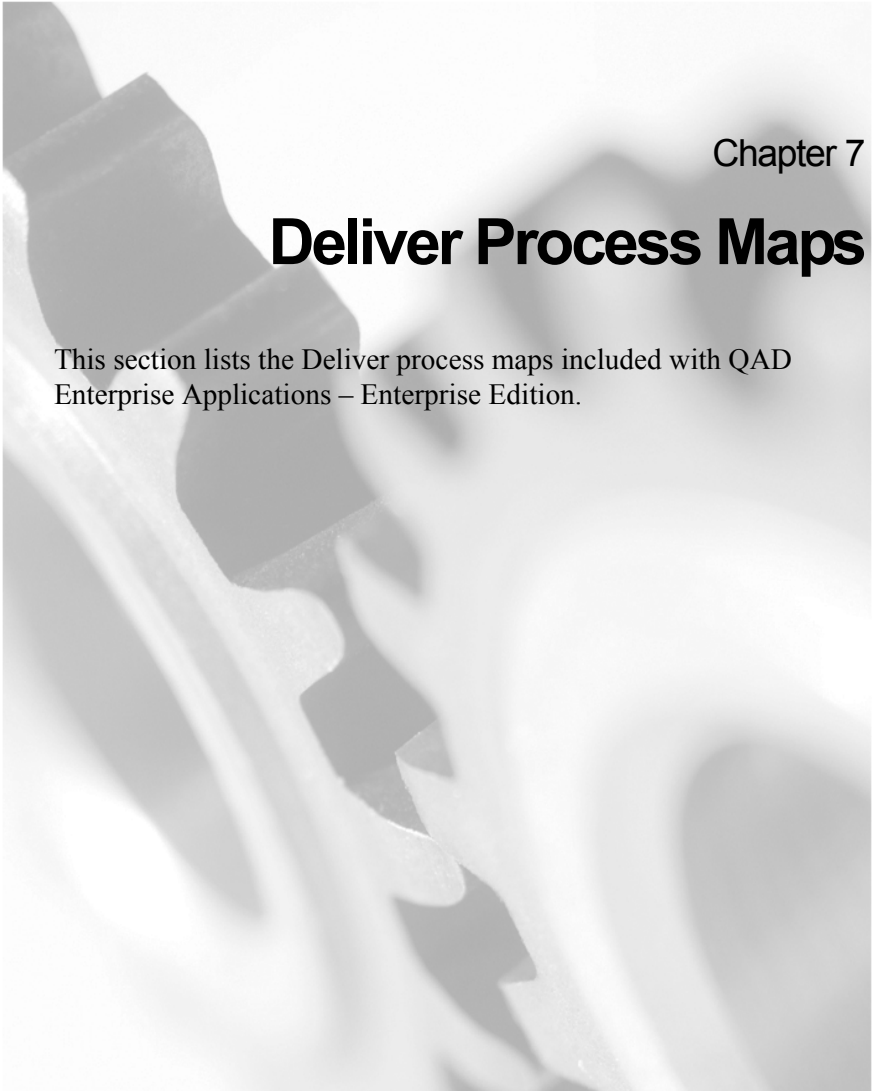


[Make\_4\_3.xml]

## Make on Flow Production Line



[Make\_4\_5.xml]

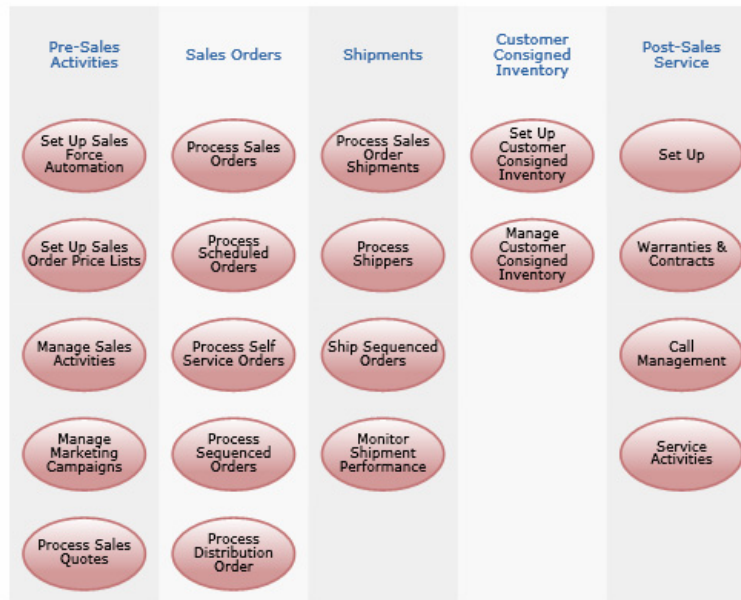
The background of the page is a grayscale image of several interlocking gears. The gears are arranged in a way that they appear to be meshing together, with some in sharp focus and others blurred in the background, creating a sense of depth and mechanical complexity.

Chapter 7

## **Deliver Process Maps**

This section lists the Deliver process maps included with QAD Enterprise Applications – Enterprise Edition.

## Deliver



[Deliver.xml]

## Pre Sales Activities

Pre-Sales  
Activities

Set Up Sales  
Force  
Automation

Establish  
Product Prices

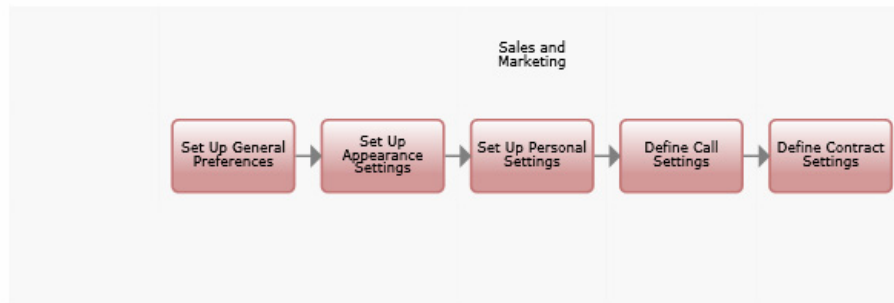
Manage Sales  
Activities

Manage  
Marketing  
Campaigns

Process Sales  
Quotes

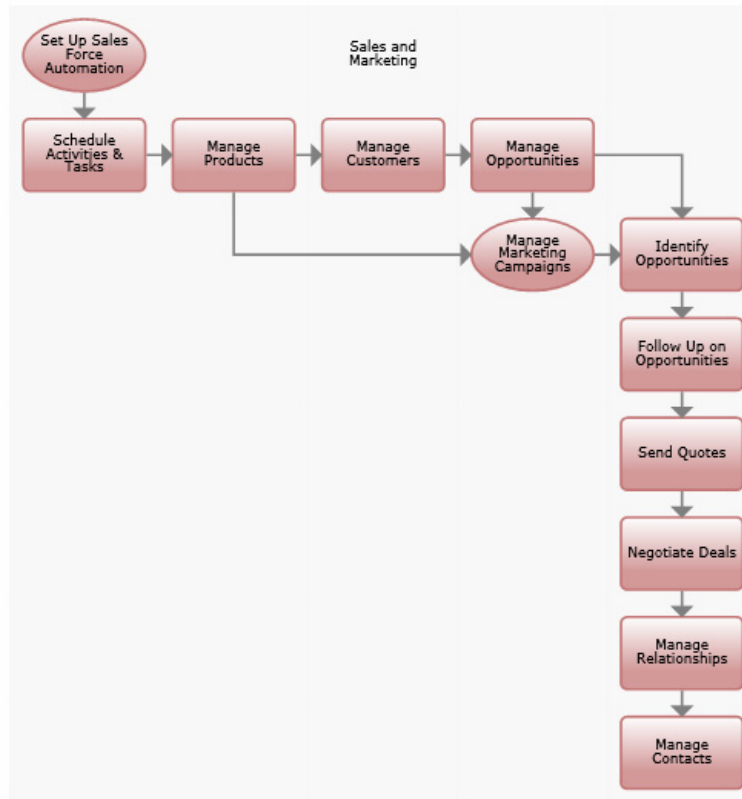
[Deliver\_0.xml]

## Set Up Sales Force Automation



[Deliver\_0\_1.xml]

## Manage Sales Activities



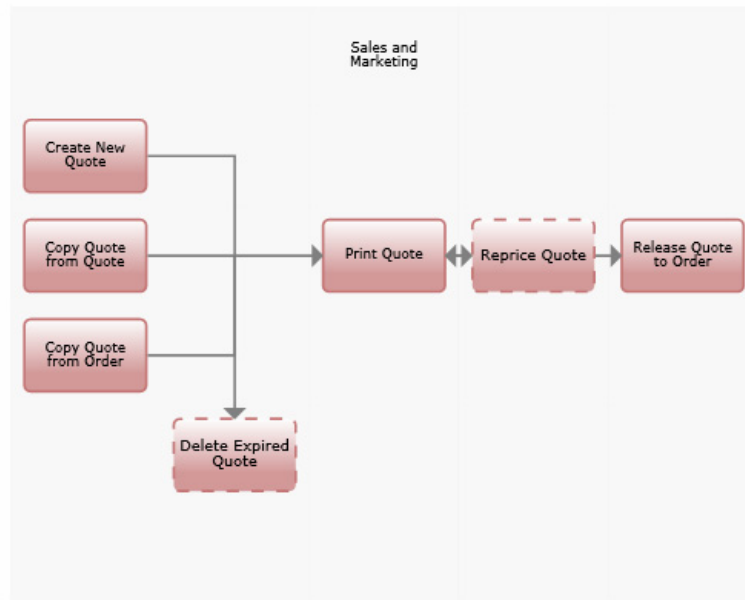
[Deliver\_0\_2.xml]

## Manage Marketing Campaigns



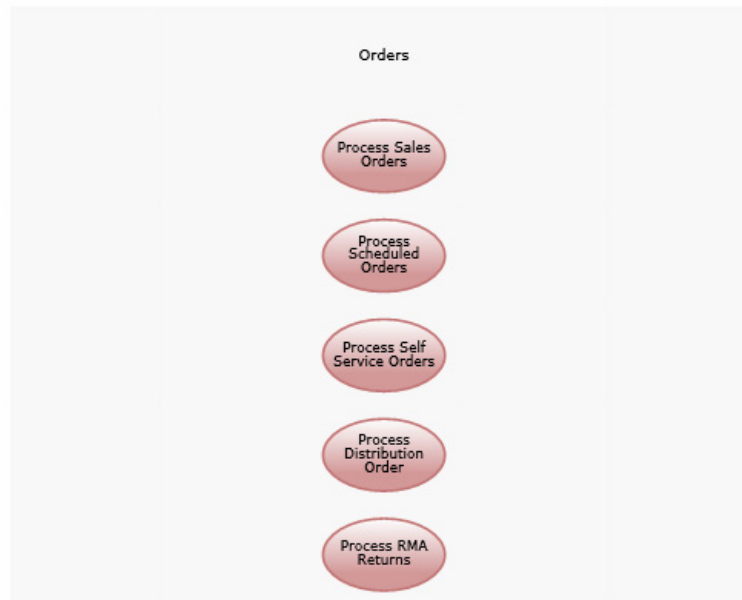
[Deliver\_0\_3.xml]

## Process Sales Quotes



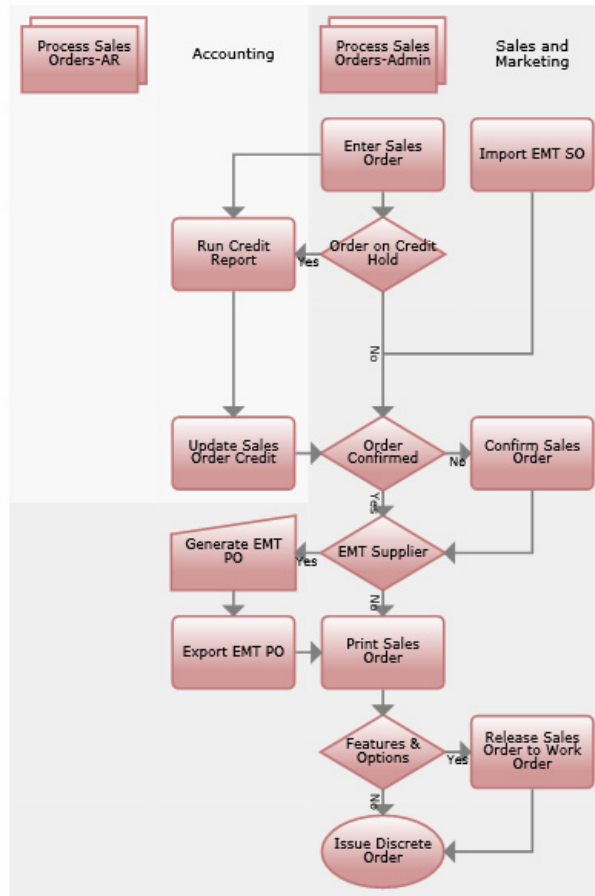
[Deliver\_0\_4.xml]

## Orders



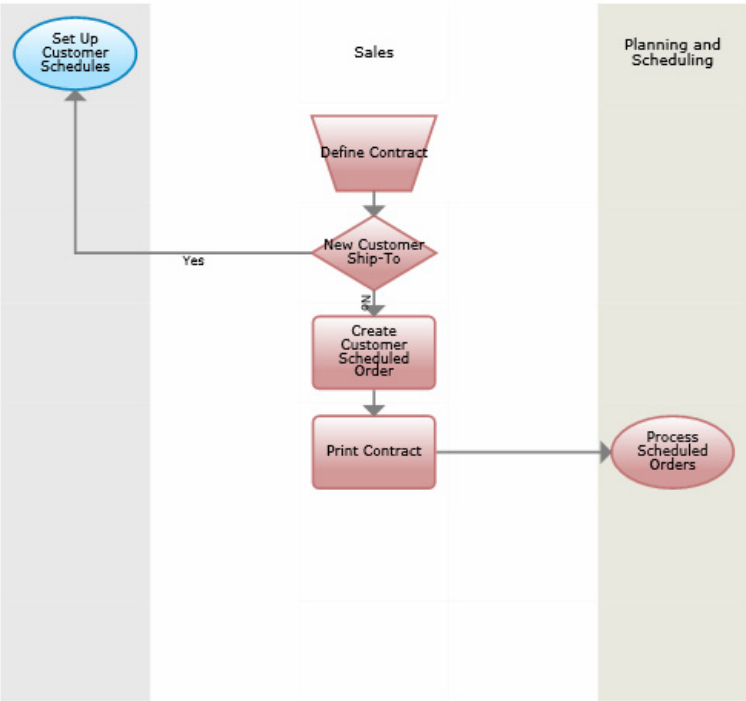
[Deliver\_1.xml]

## Process Sales Orders



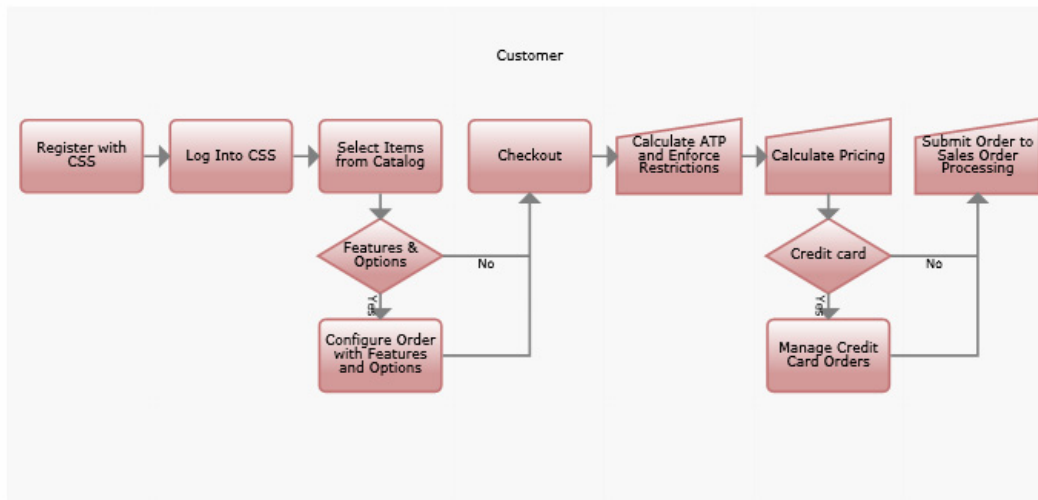
[Deliver\_1\_1.xml]

# Process Sequenced Orders



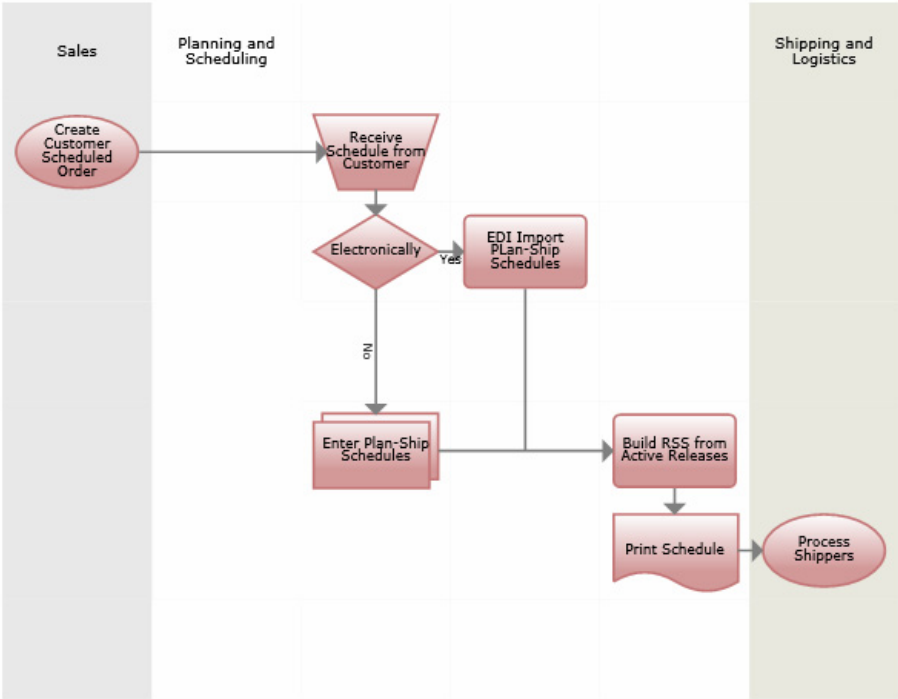
[Deliver\_1\_2.xml]

## Process Self Service Orders



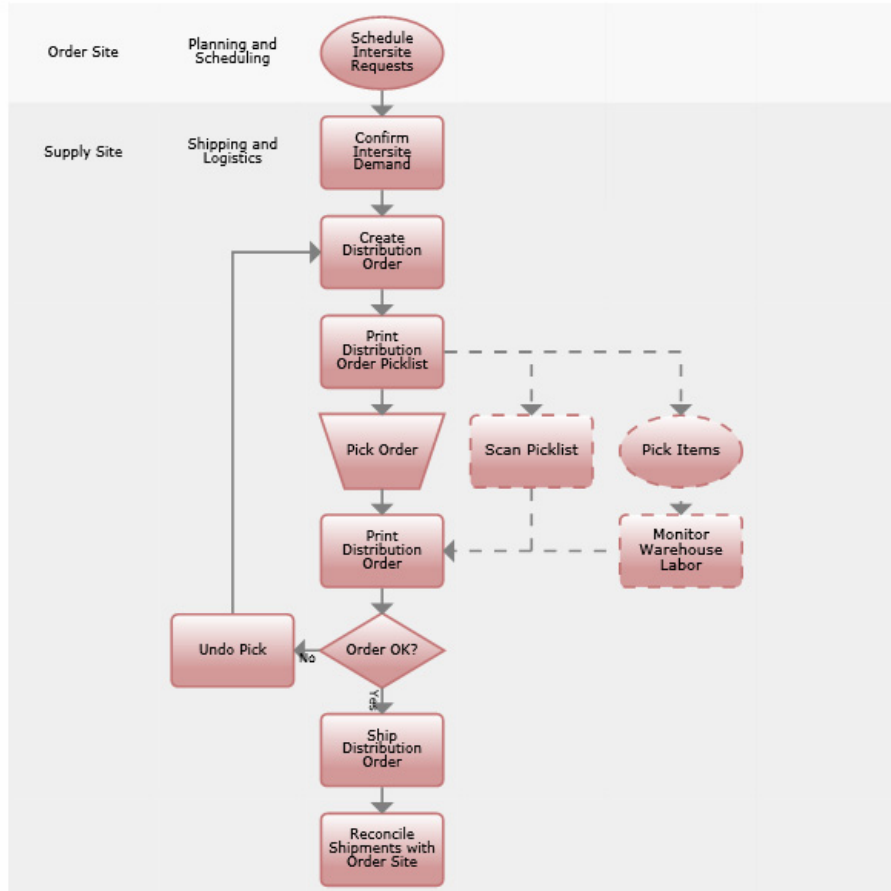
[Deliver\_1\_3.xml]

# Process Scheduled Orders



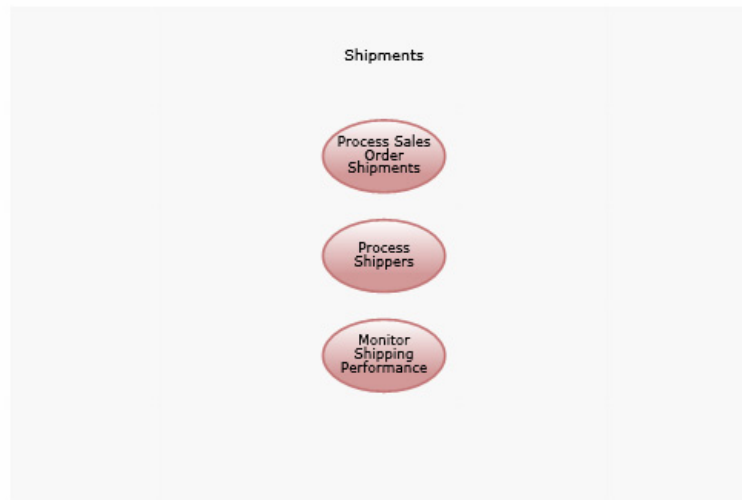
[Deliver\_1\_4.xml]

## Process Distribution Order



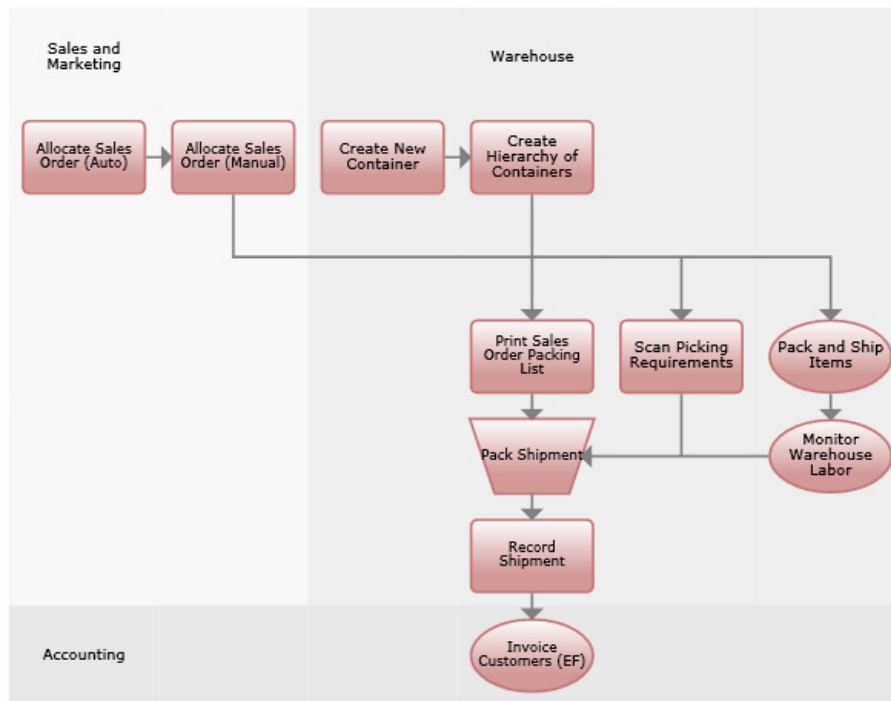
[Deliver\_1\_5.xml]

## Shipments



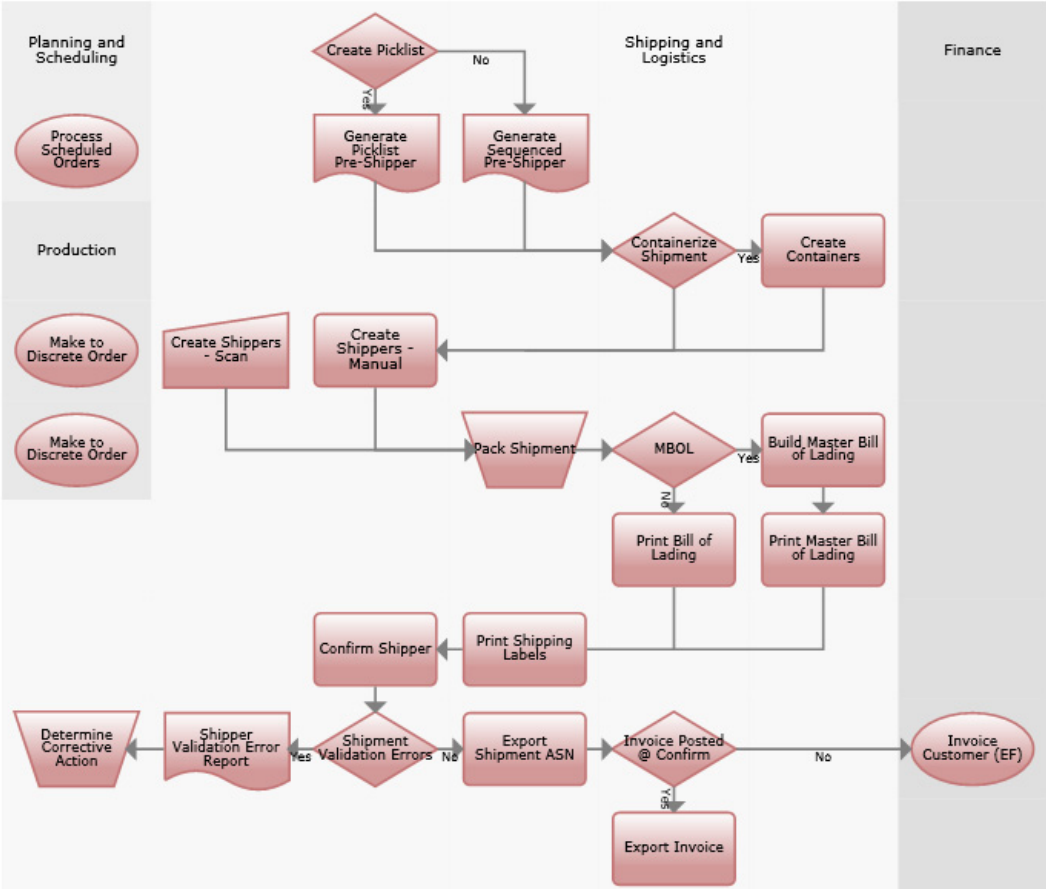
[Deliver\_3.xml]

## Process Sales Order Shipments



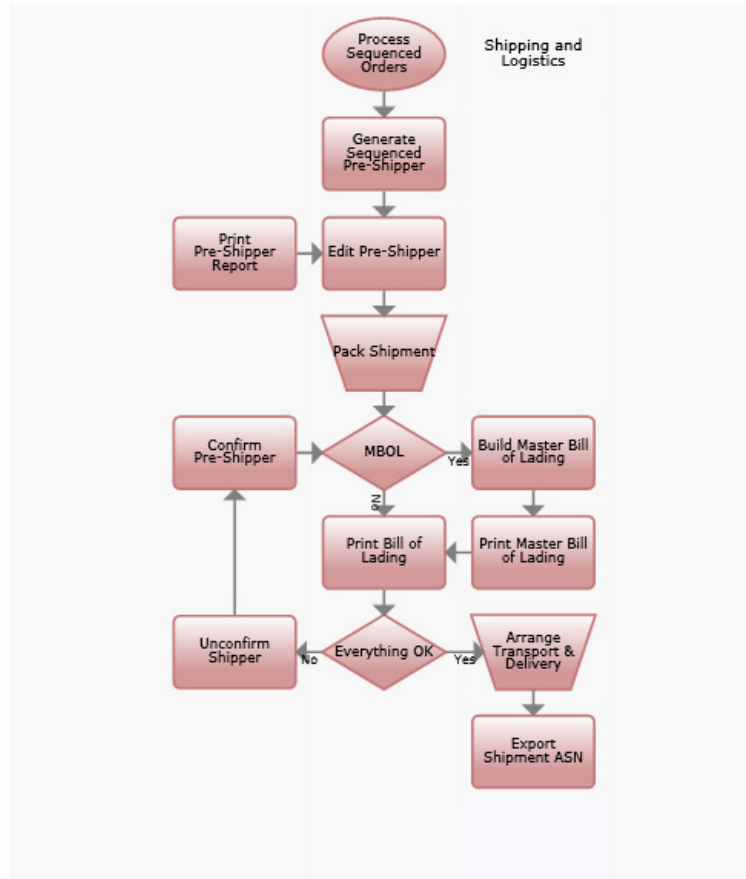
[Deliver\_3\_1.xml]

# Process Shippers



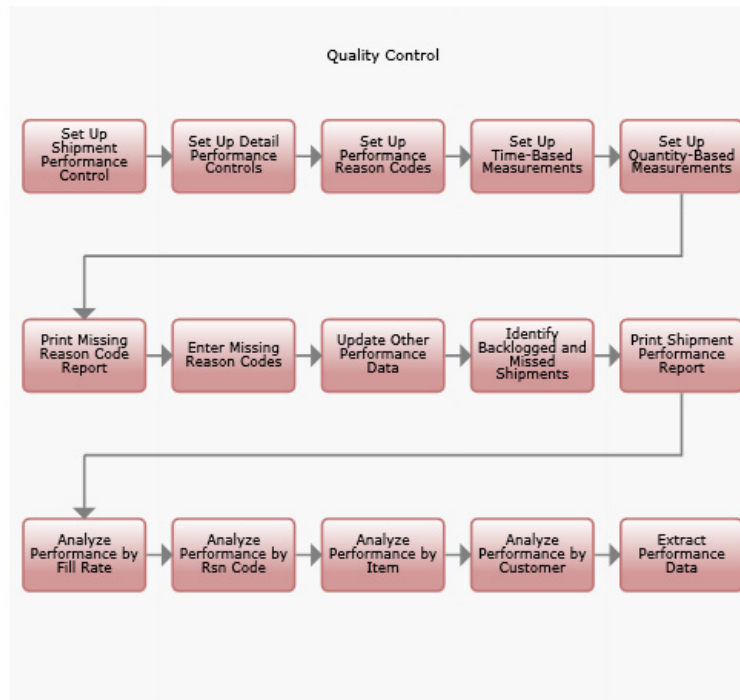
[Deliver\_3\_4.xml]

## Ship Sequenced Orders



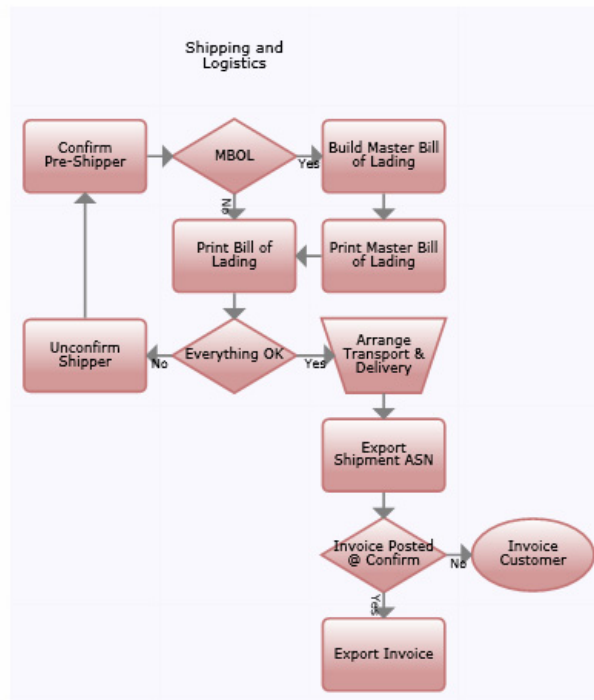
[Deliver\_3\_5.xml]

## Monitor Shipment Performance



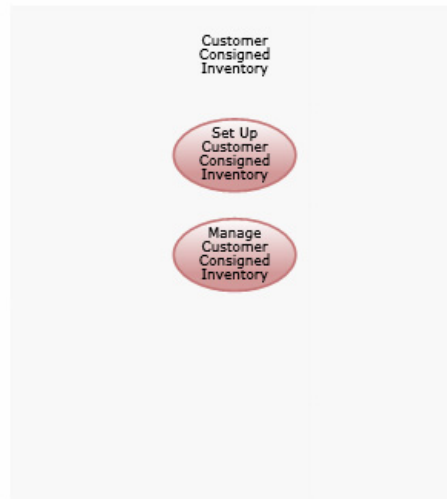
[Deliver\_3\_6.xml]

# Ship Product



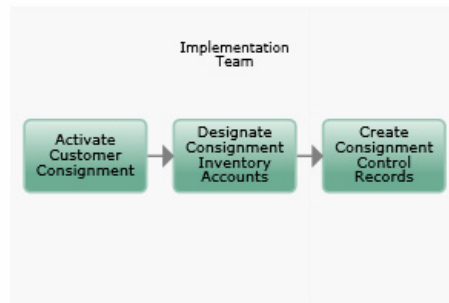
[Deliver\_5\_1.xml]

## Customer Consigned Inventory



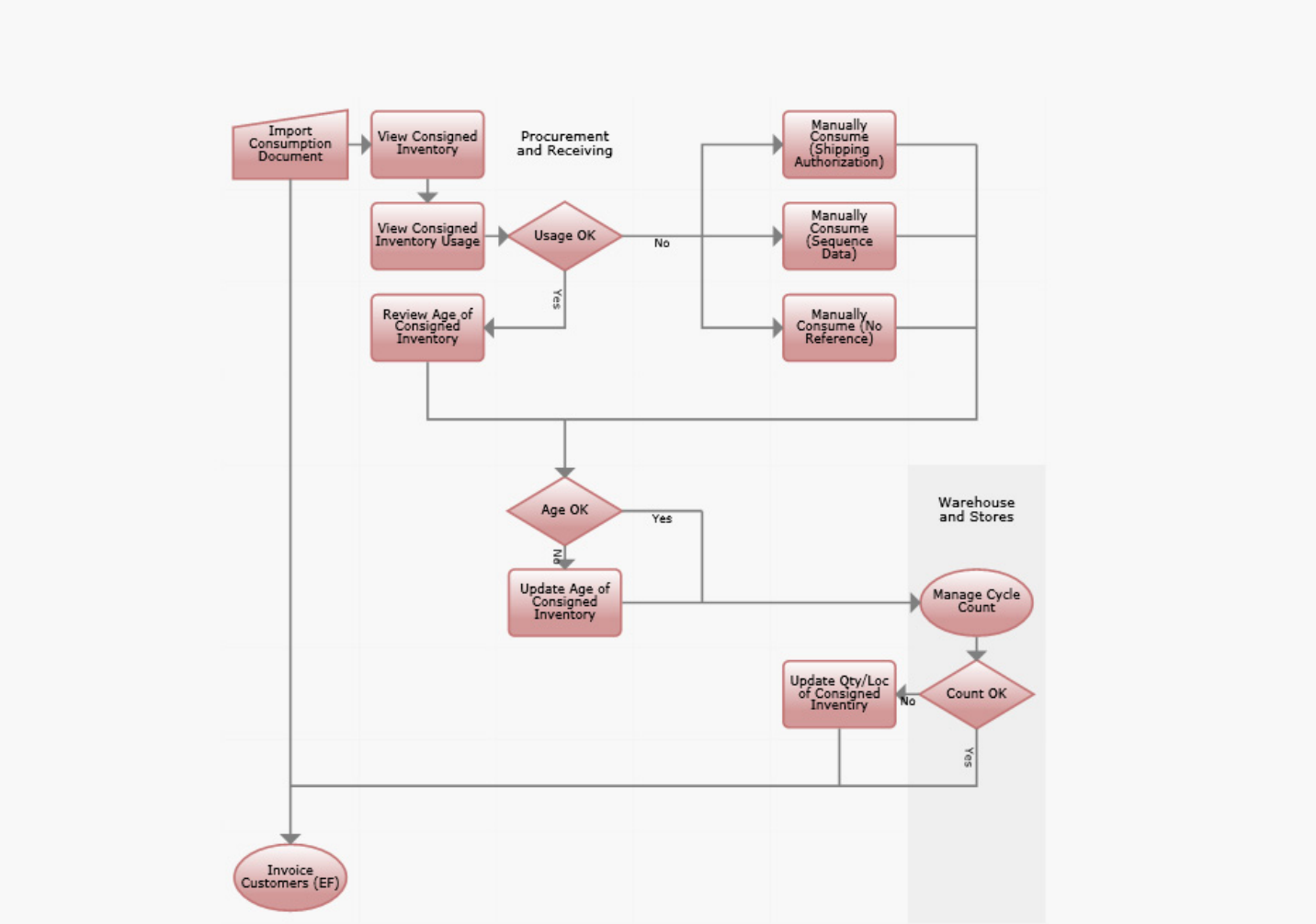
[Deliver\_6.xml]

## Set Up Customer Consigned Inventory

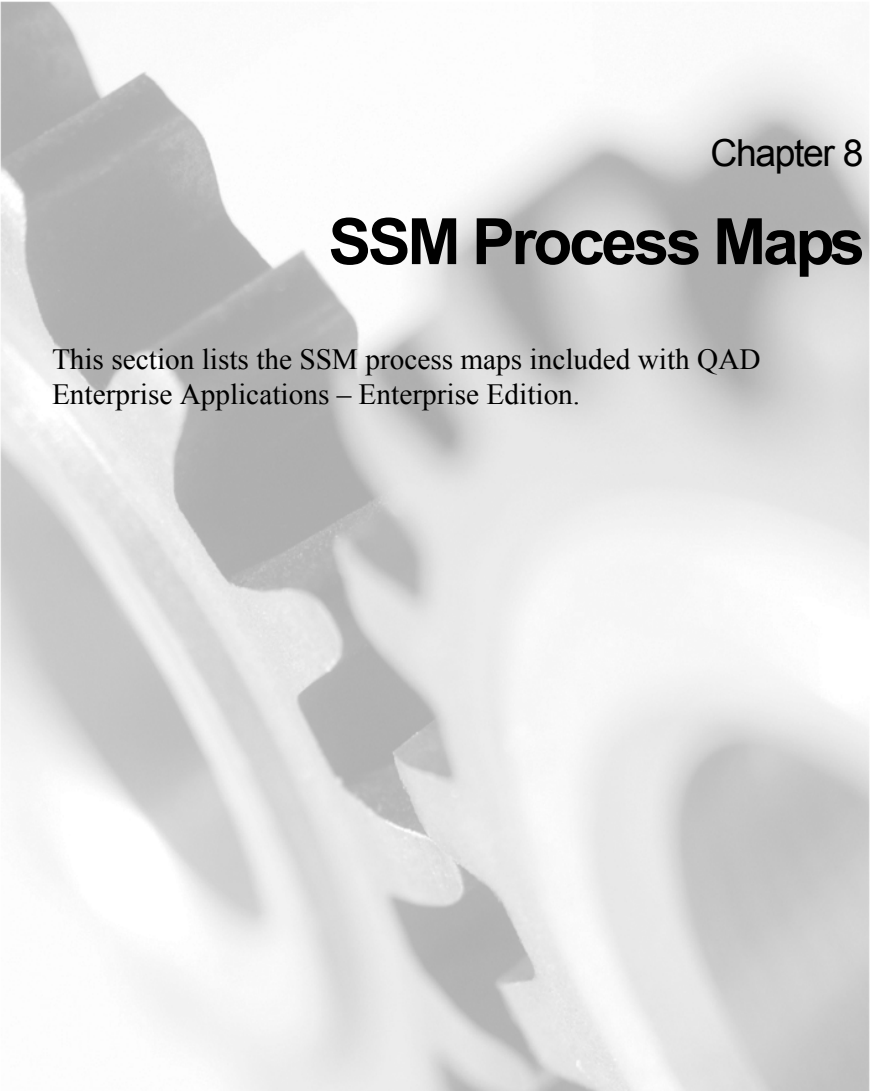


[Deliver\_6\_1.xml]

# Manage Customer Consigned Inventory



[Deliver\_6\_2.xml]

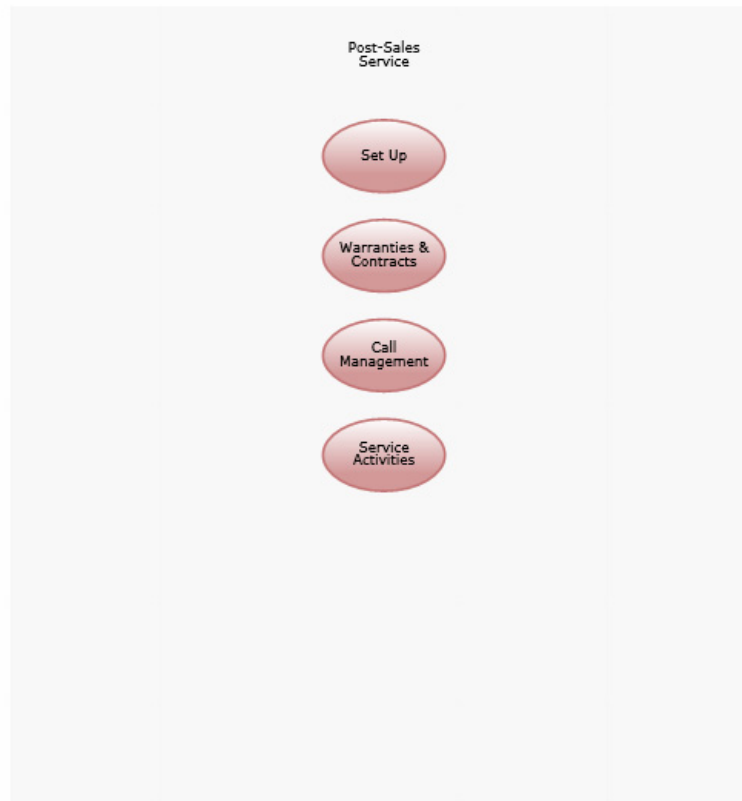
The background of the page is a grayscale photograph of several interlocking gears. The gears are arranged in a way that they appear to be meshing together, with some in sharp focus and others blurred in the background, creating a sense of depth and mechanical complexity.

Chapter 8

## **SSM Process Maps**

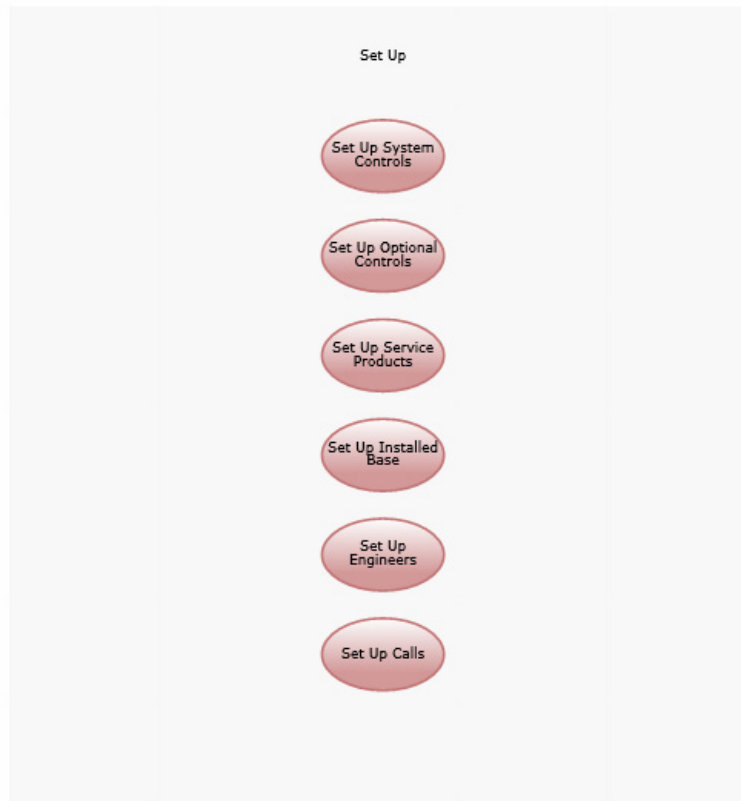
This section lists the SSM process maps included with QAD Enterprise Applications – Enterprise Edition.

## Post Sales Service



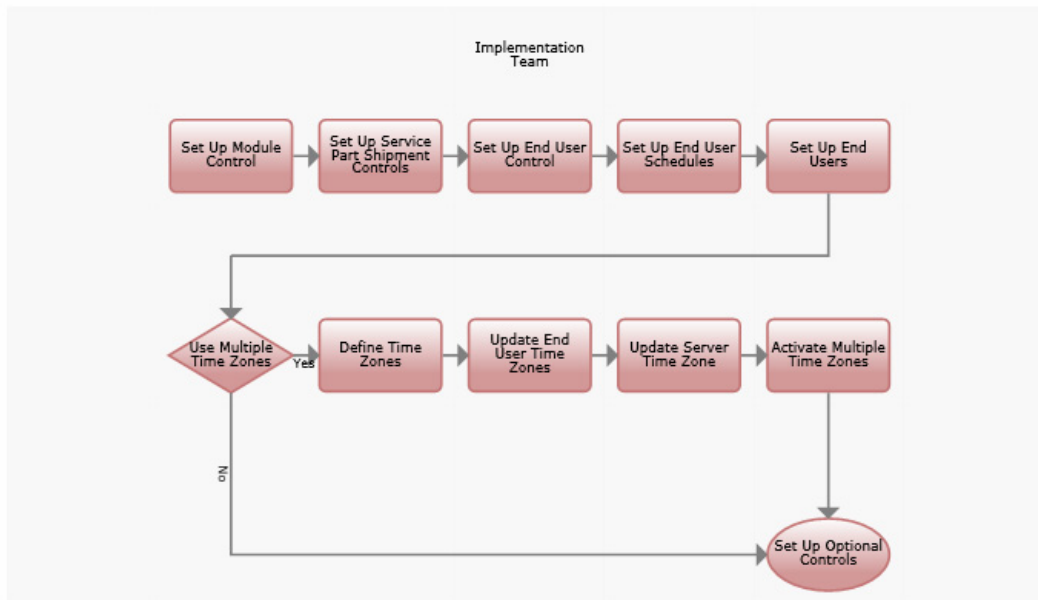
[SSM.xml]

# Set Up



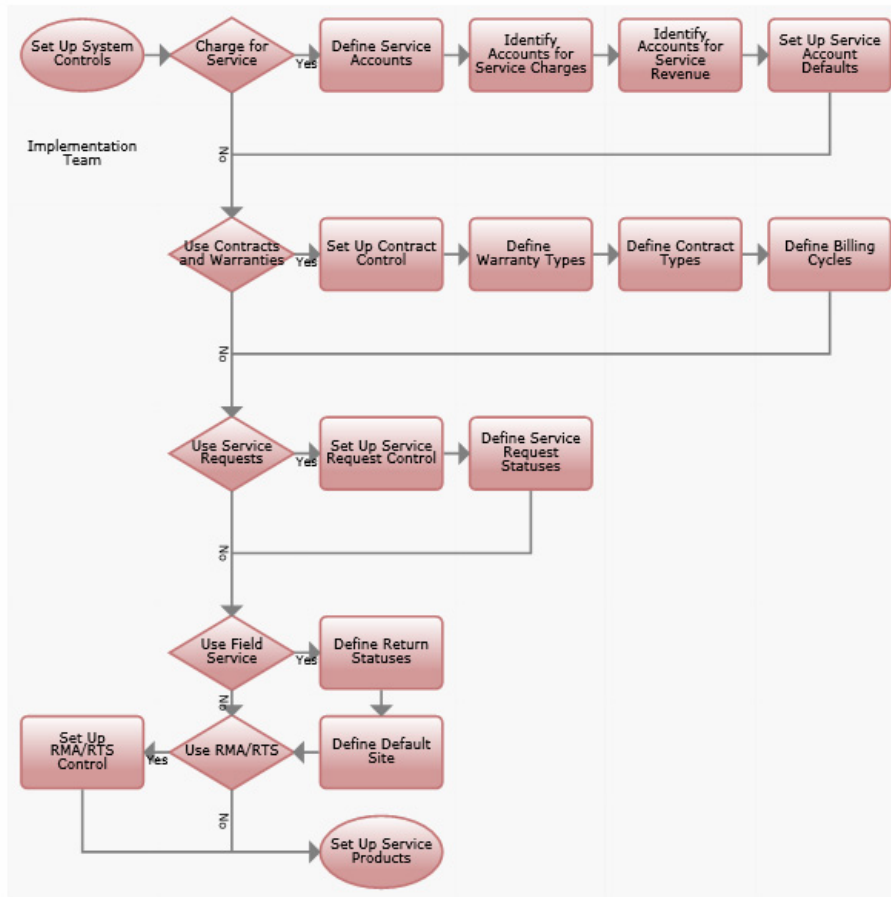
[SSM\_1.xml]

## Set Up System Controls



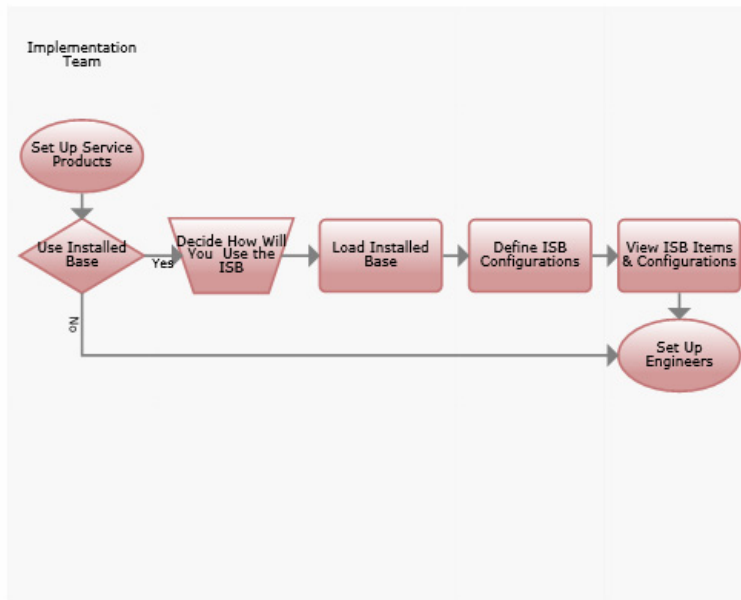
[SSM\_1\_1.xml]

## Set Up Optional Controls



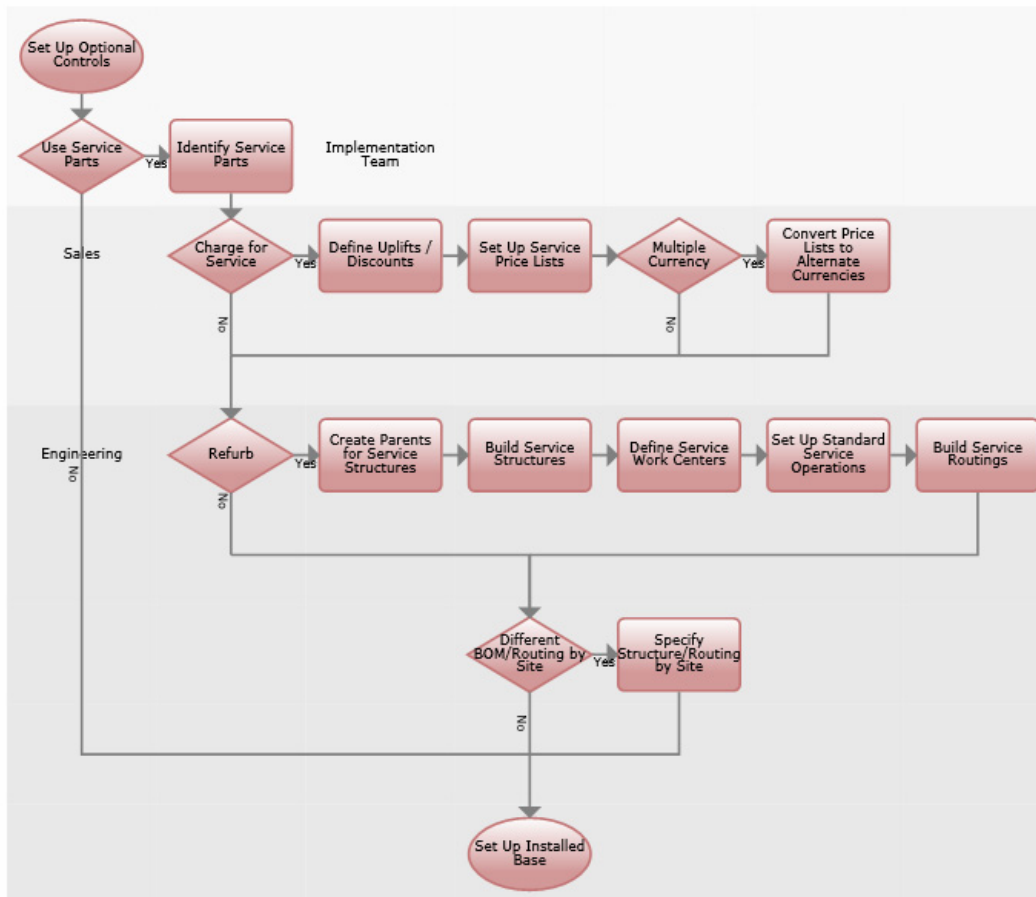
[SSM\_1\_2.xml]

## Set Up Installed Base (ISB)



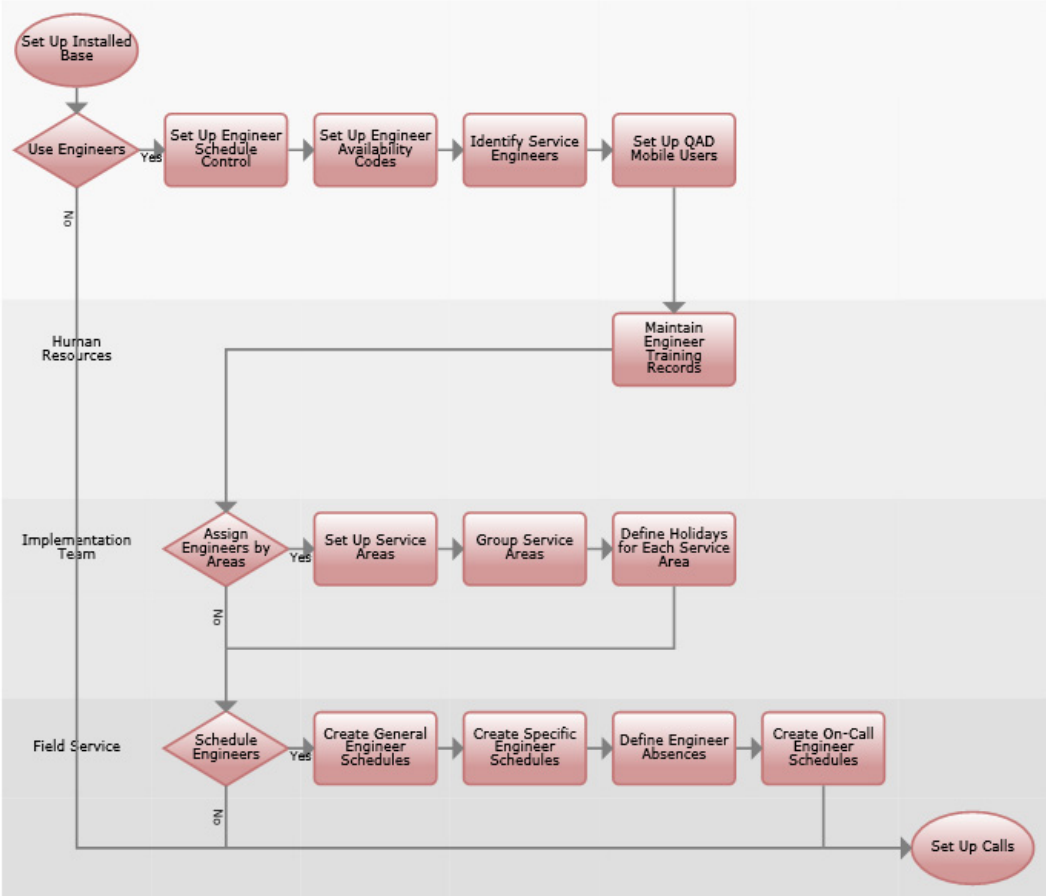
[SSM\_1\_3.xml]

## Set Up Service Products



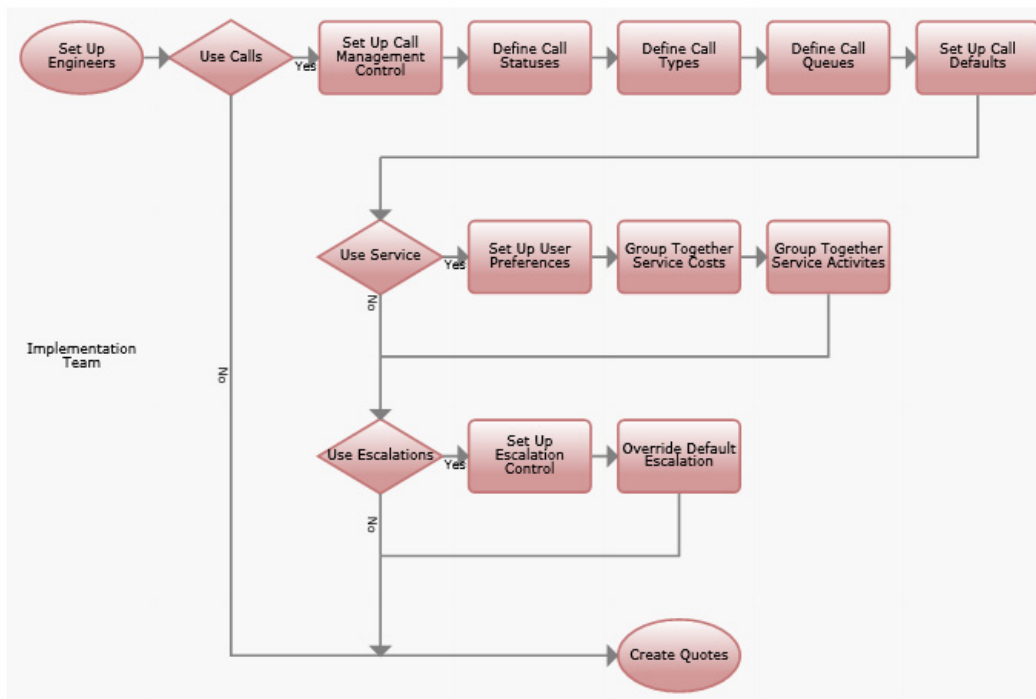
[SSM\_1\_4.xml]

# Set Up Engineers



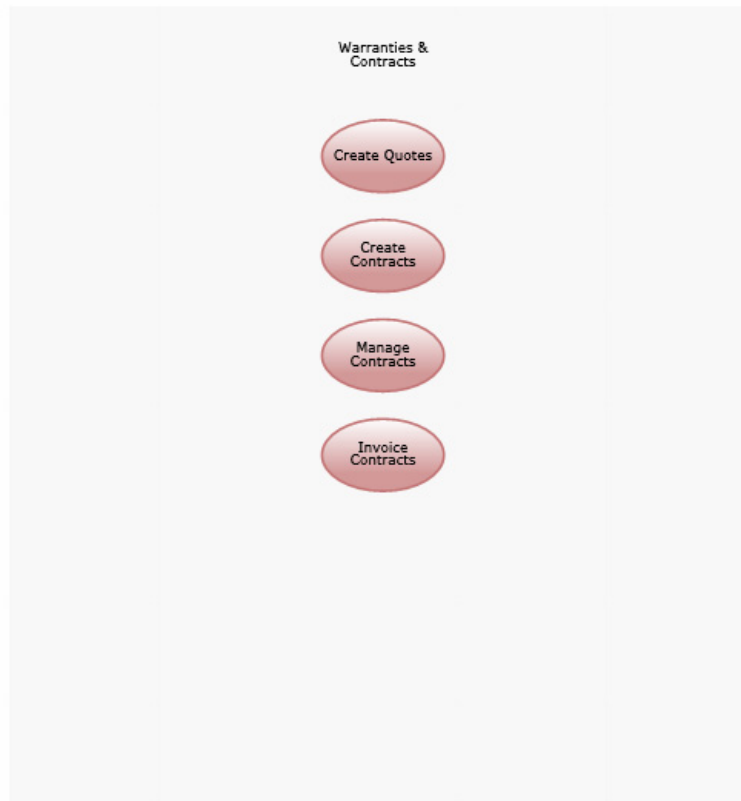
[SSM\_1\_5.xml]

## Set Up Calls



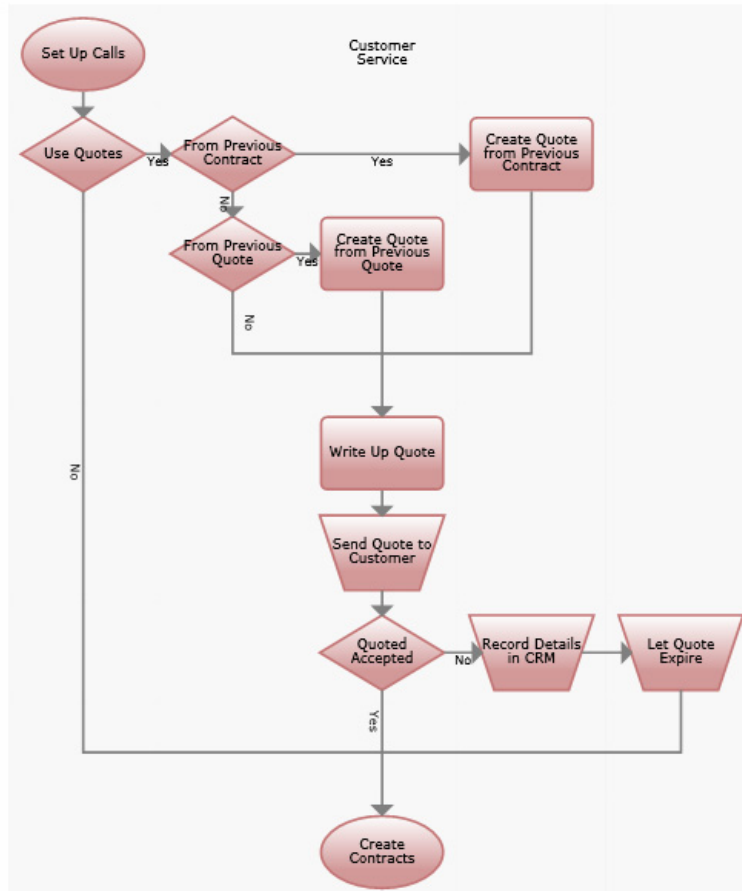
[SSM\_1\_6.xml]

## Warranties & Controls



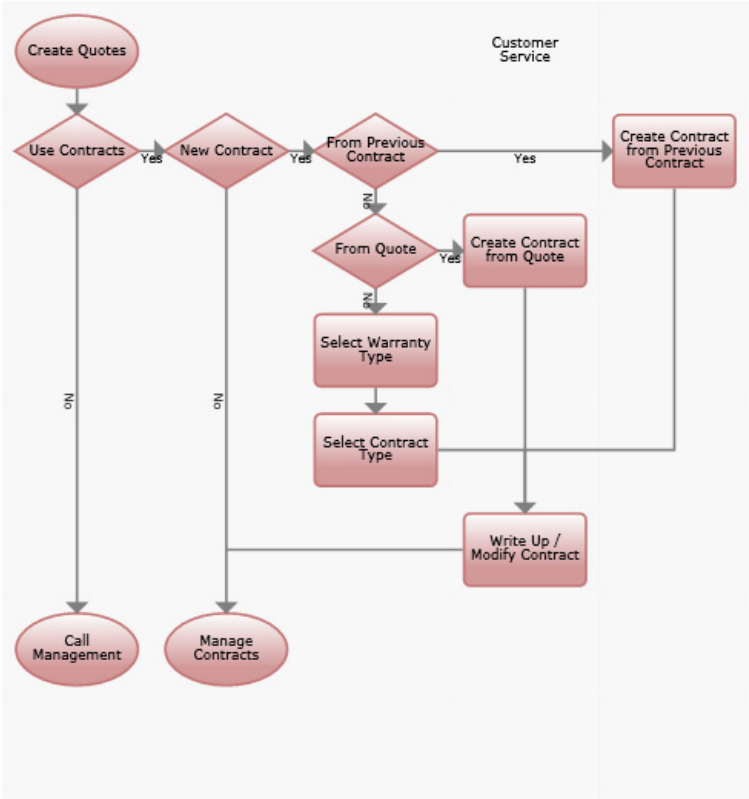
[SSM\_2.xml]

## Create Quotes



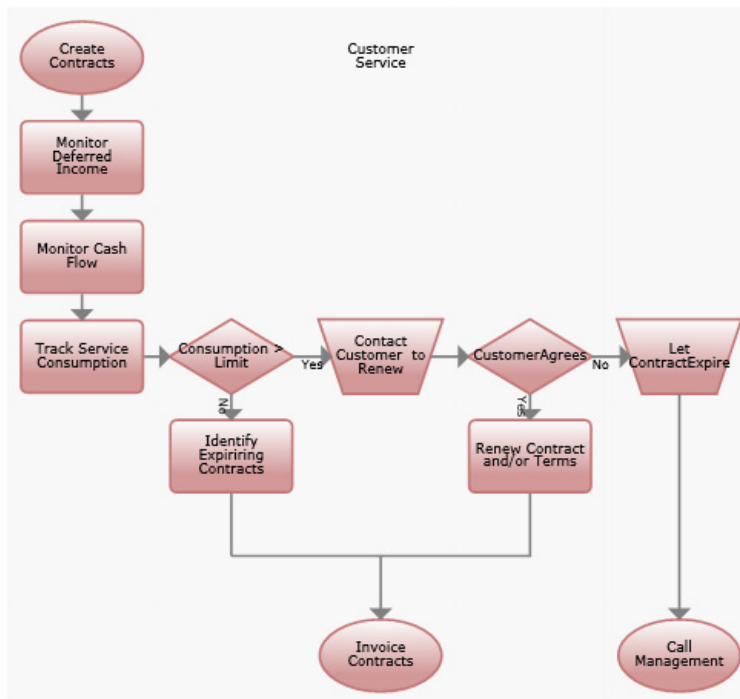
[SSM\_2\_1.xml]

# Create Contracts



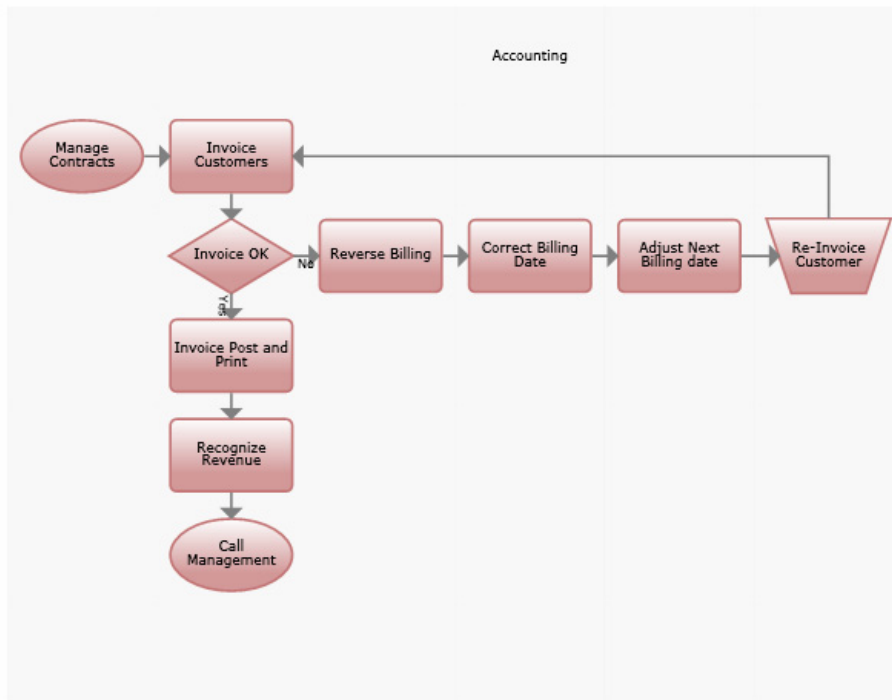
[SSM\_2\_2.xml]

## Manage Contracts



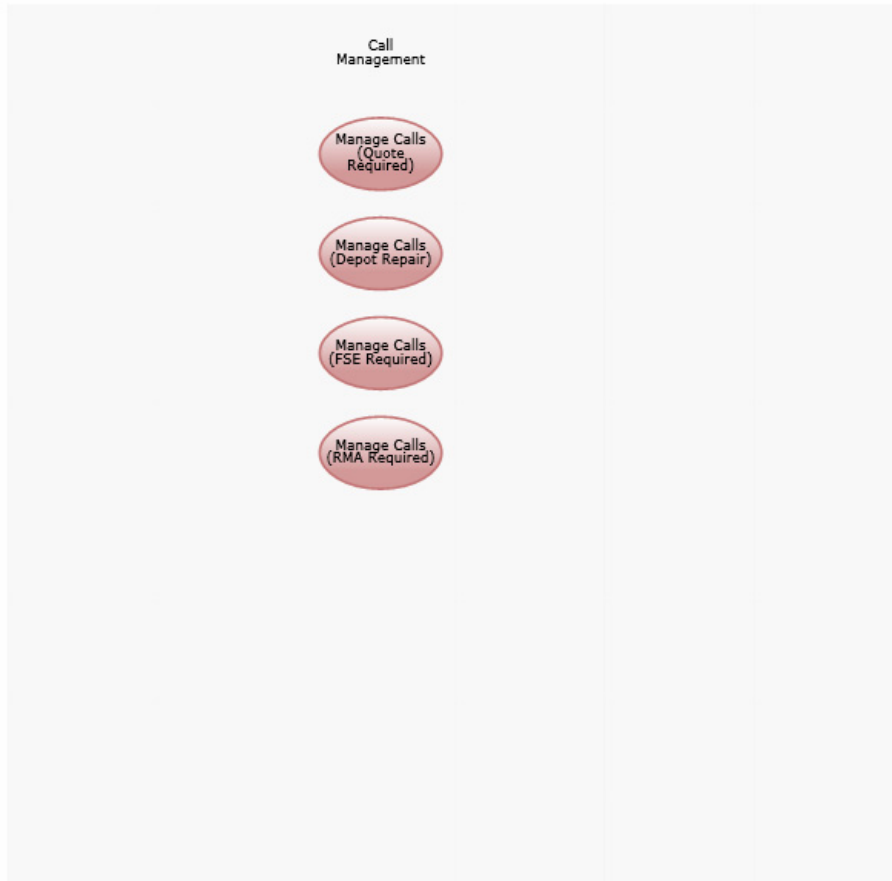
[SSM\_2\_3.xml]

## Invoice Contracts



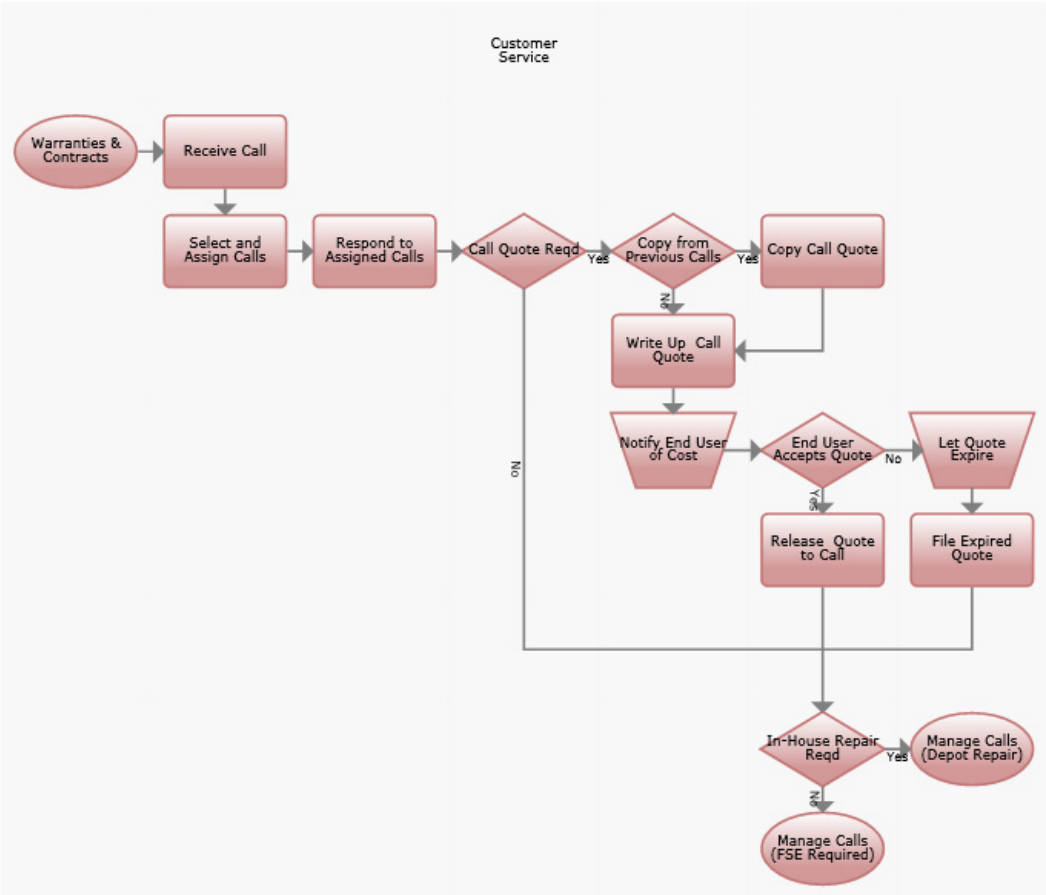
[SSM\_2\_4.xml]

# Call Management



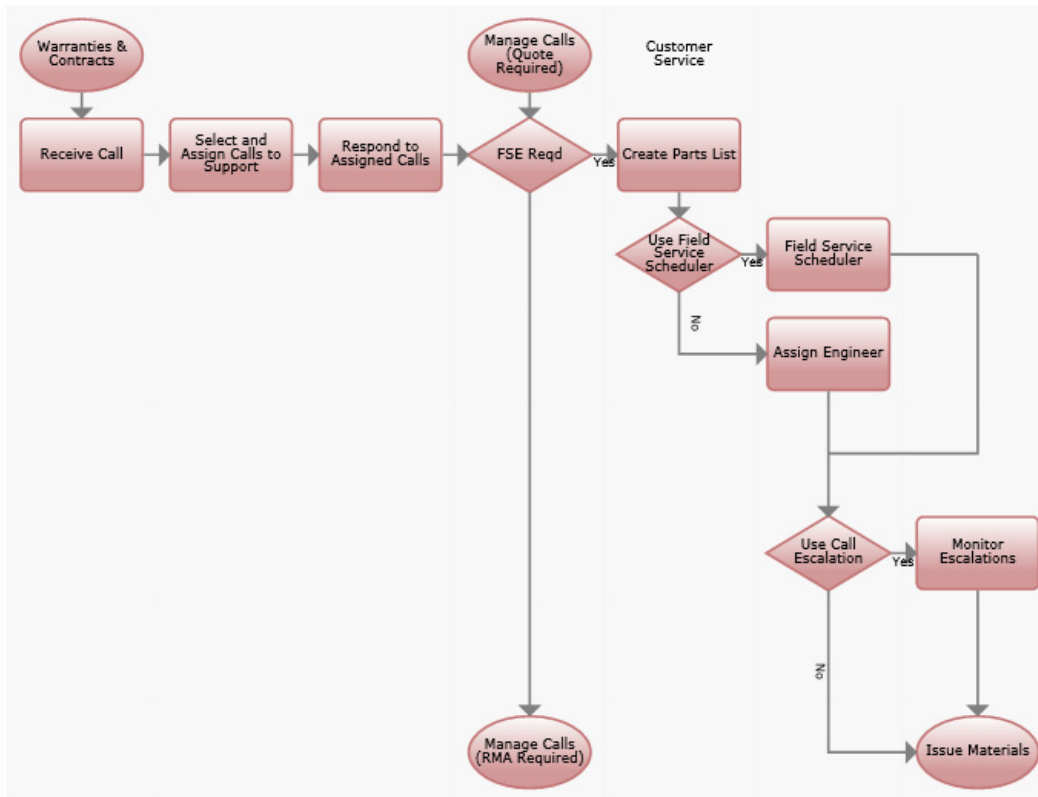
[SSM\_3.xml]

# Manage Calls (Quote Req'd)



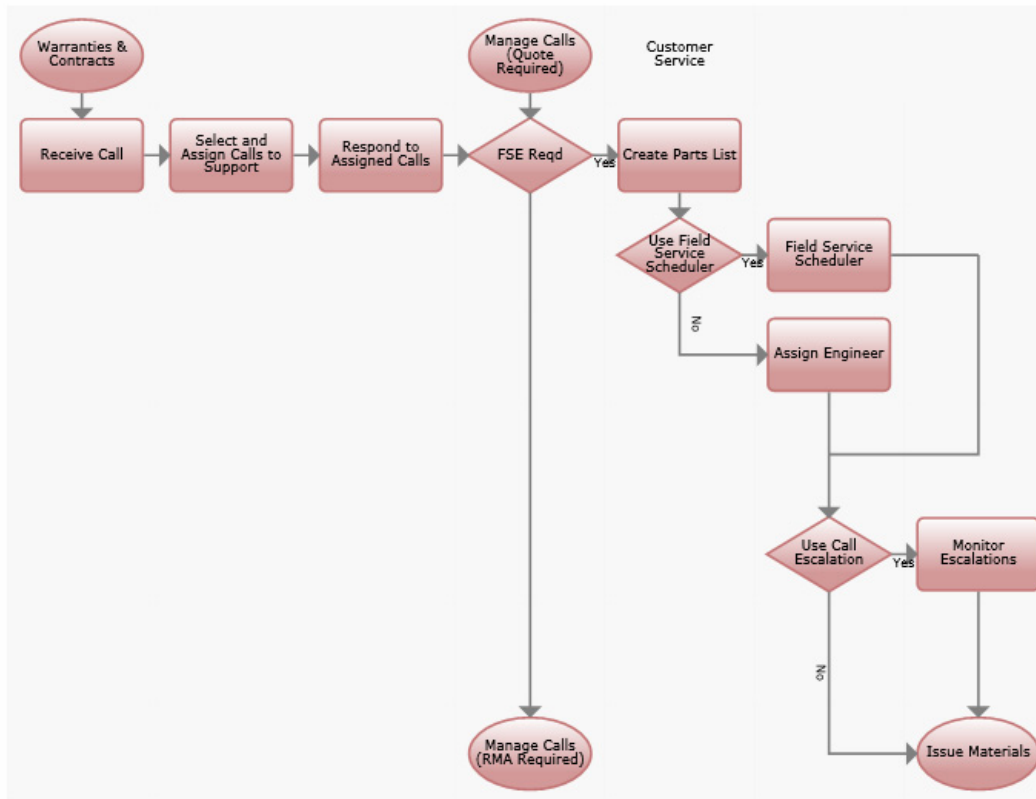
[SSM\_3\_1.xml]

## Manage Calls (FSE Req'd)



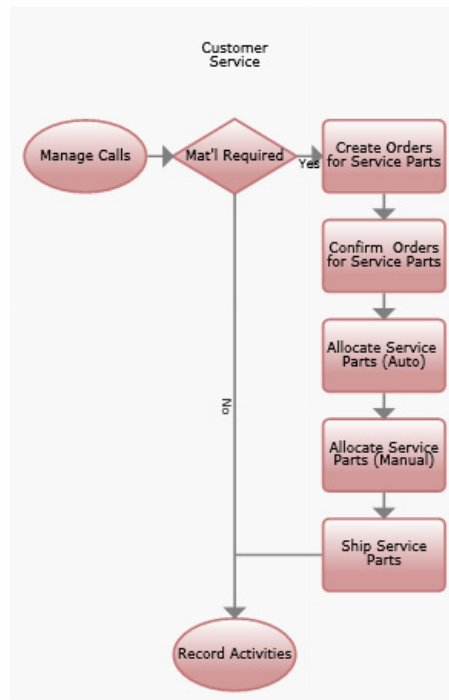
[SSM\_3\_2.xml]

## Manage Calls (FSE Req'd)



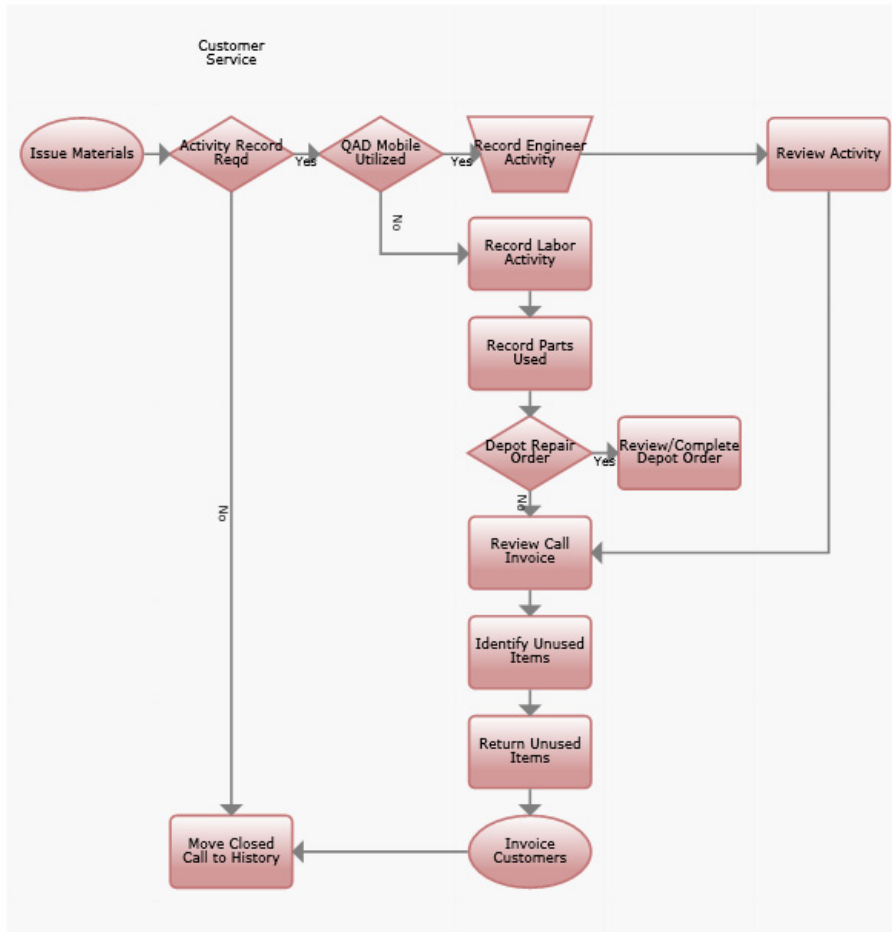
[SSM\_3\_3.xml]

## Issue Materials



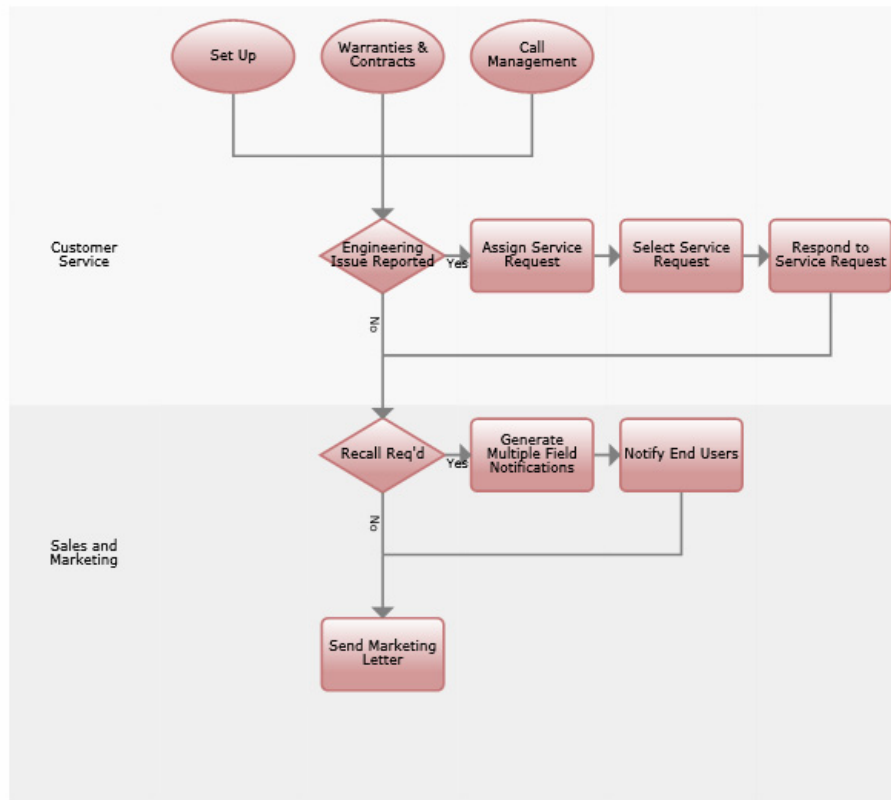
[SSM\_4\_1.xml]

## Record Activities



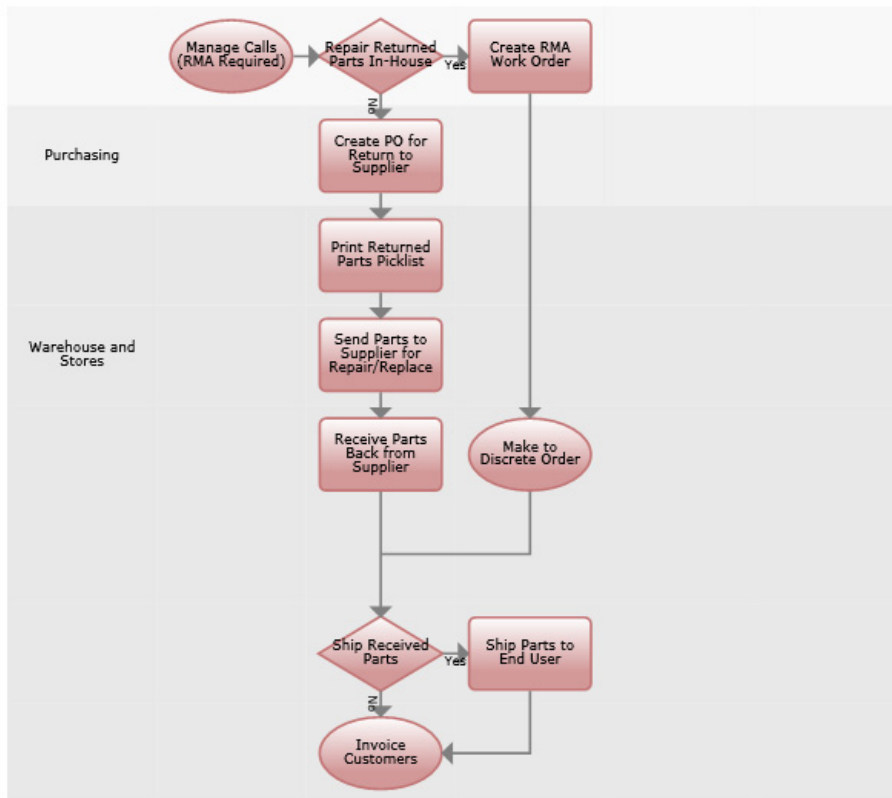
SSM\_4\_2.xml]

## Communicate Service Activity



[SSM\_4\_3.xml]

## Process Returns



[SSM\_4\_4.xml]



Chapter 9

# Inventory Process Maps

This section lists the Inventory process maps included with QAD Enterprise Applications – Enterprise Edition.

# Inventory



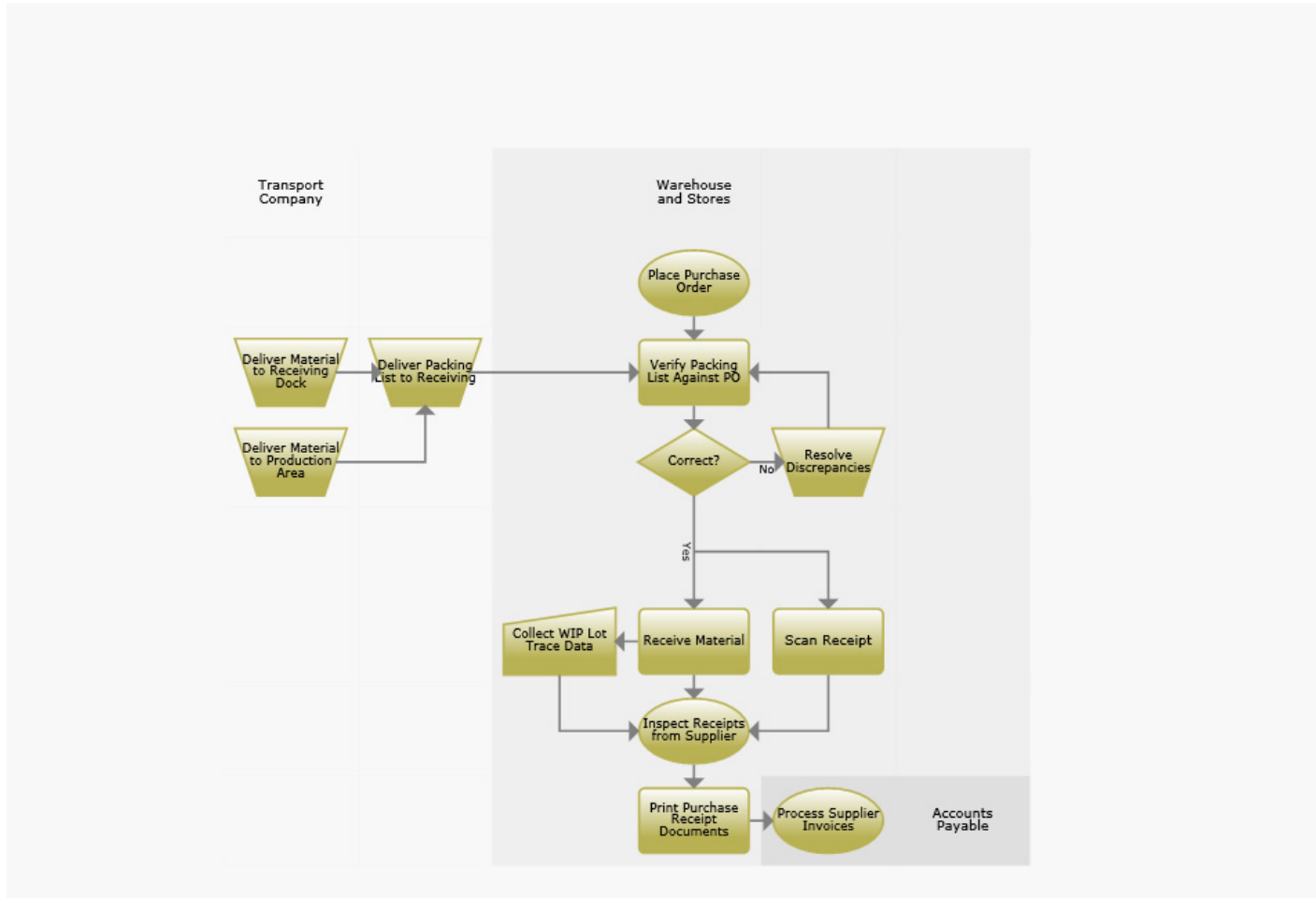
[Warehouse.xml]

## Receive Inventory



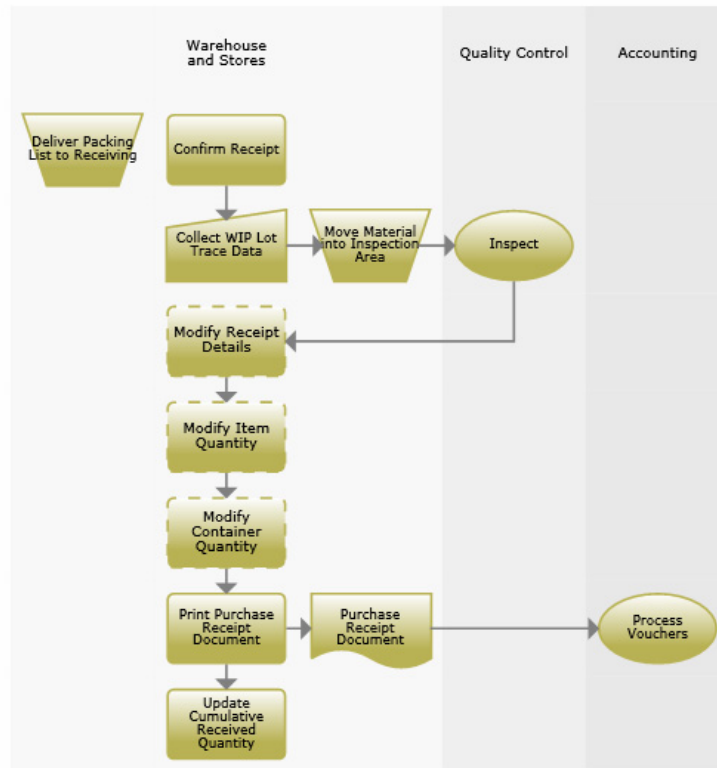
[Warehouse\_1.xml]

## Receive Purchase Order



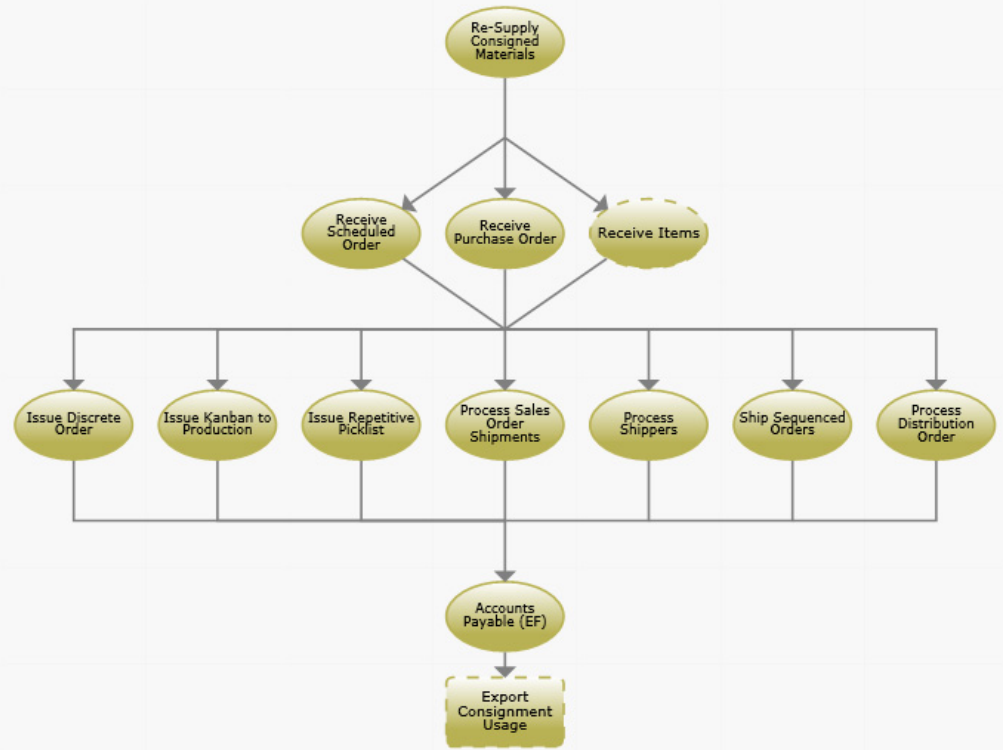
[Warehouse\_1\_1.xml]

## Receive Scheduled Order



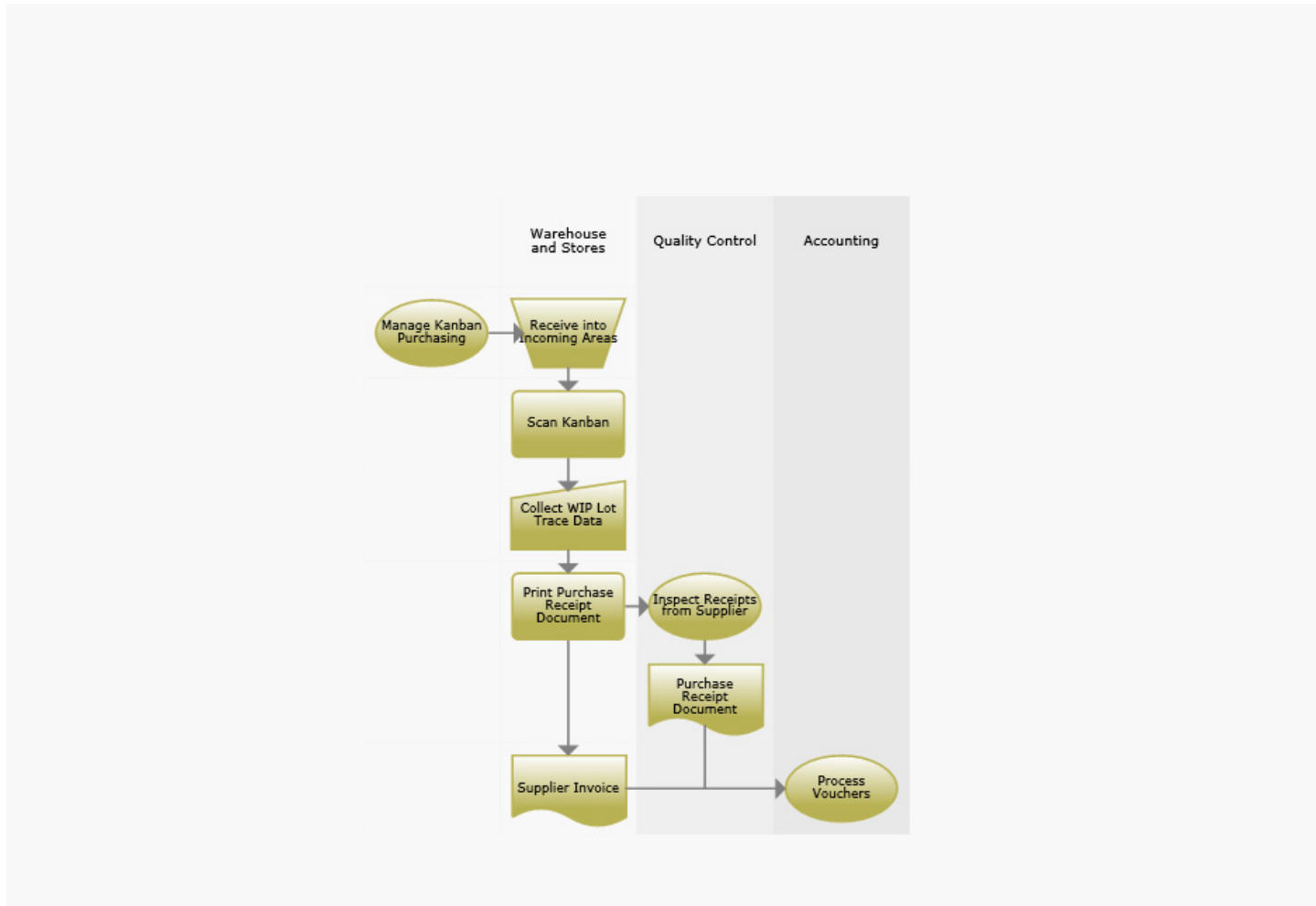
[Warehouse\_1\_2.xml]

## Manage Consigned Inventory



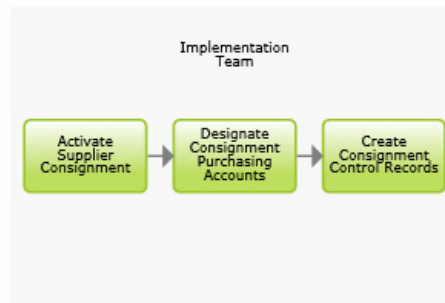
[Warehouse\_1\_3.xml]

## Receive Kanban Material



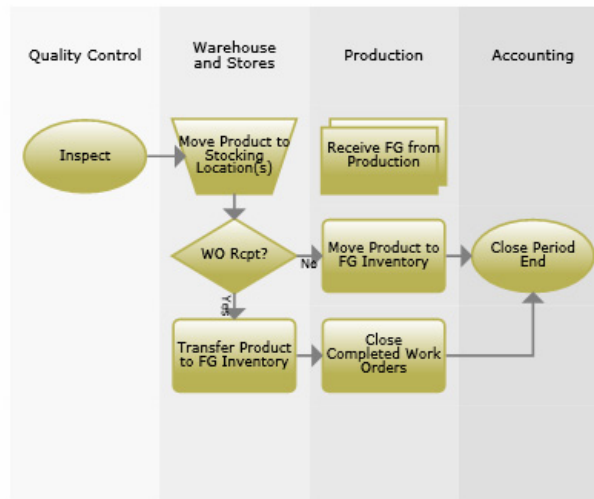
[Warehouse\_1\_4.xml]

## Set Up Supplier Consigned Inventory



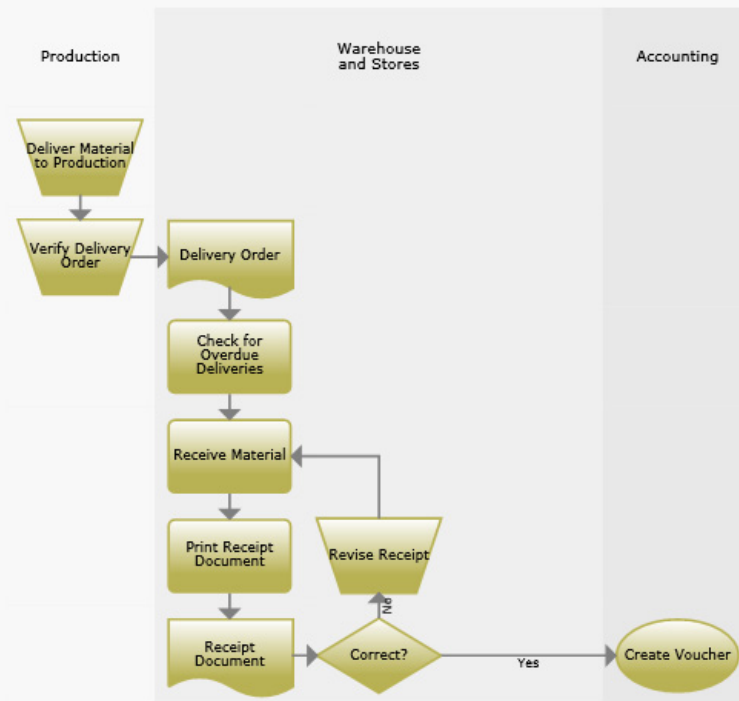
[Warehouse\_1\_5.xml]

## Receive Finished Goods from Production



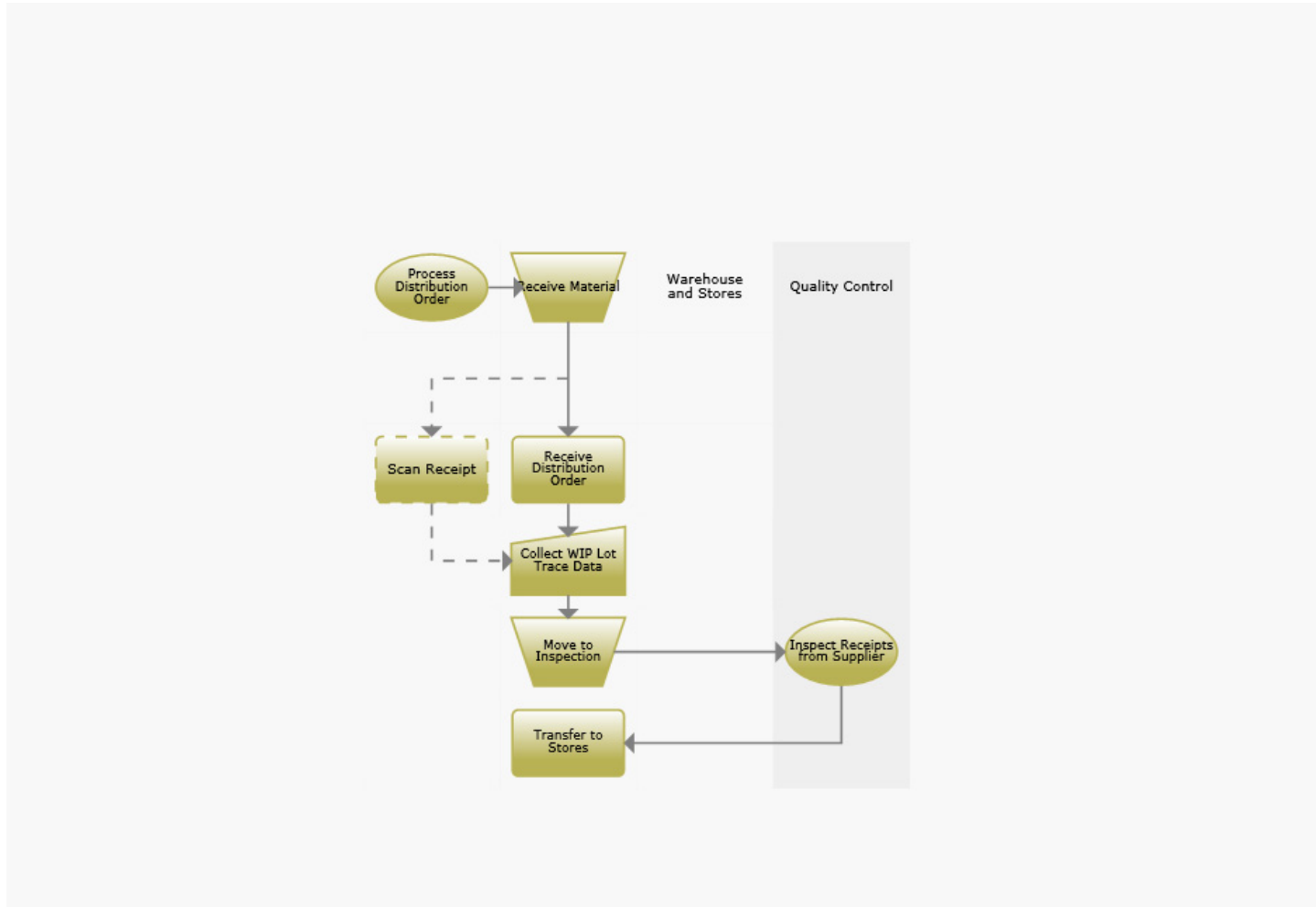
[Warehouse\_1\_6.xml]

## Receive Raw Materials at Production Line



[Warehouse\_1\_7.xml]

## Receive Distribution Orders



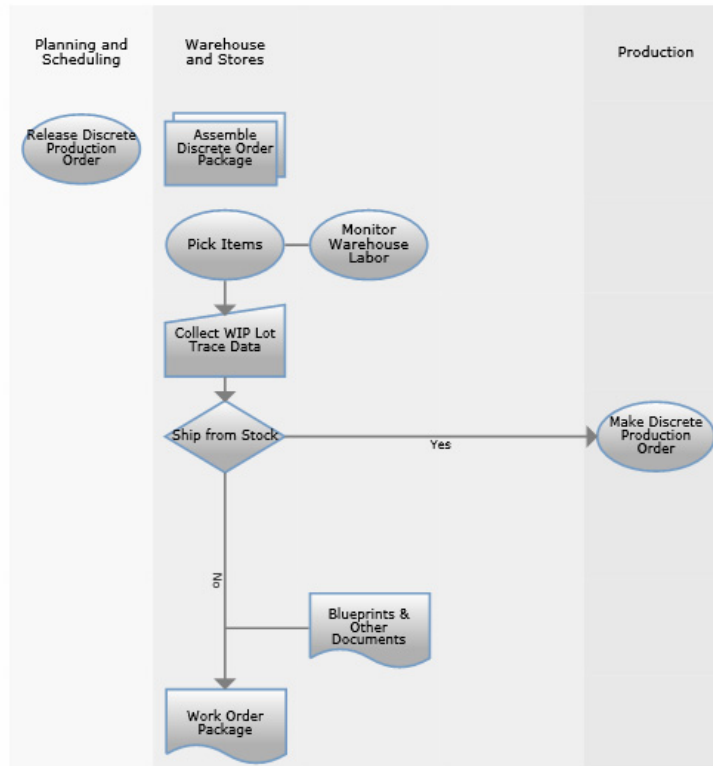
[Warehouse\_1\_8.xml]

## Issue Inventory



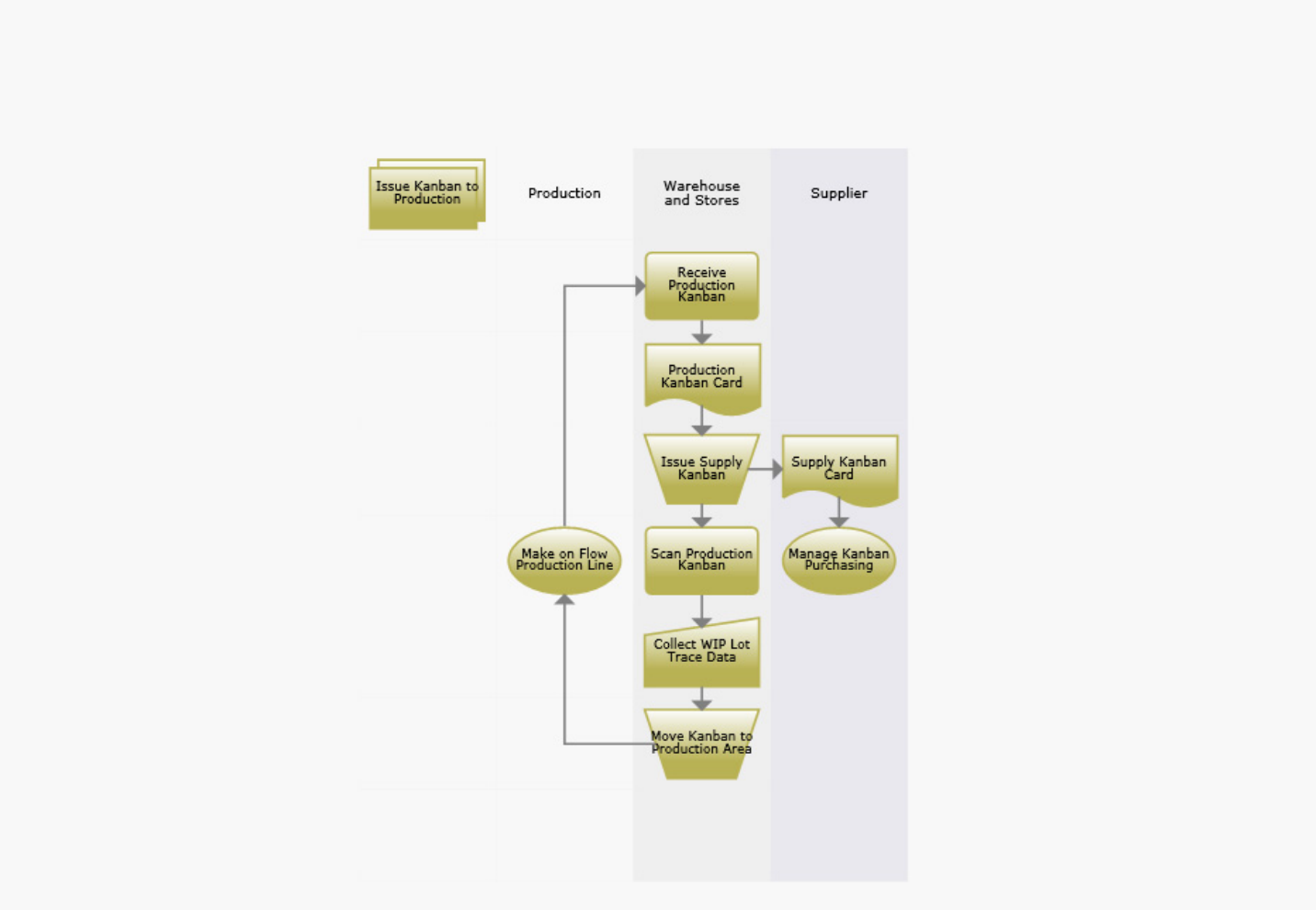
[Warehouse\_2.xml]

## Issue Discrete Order



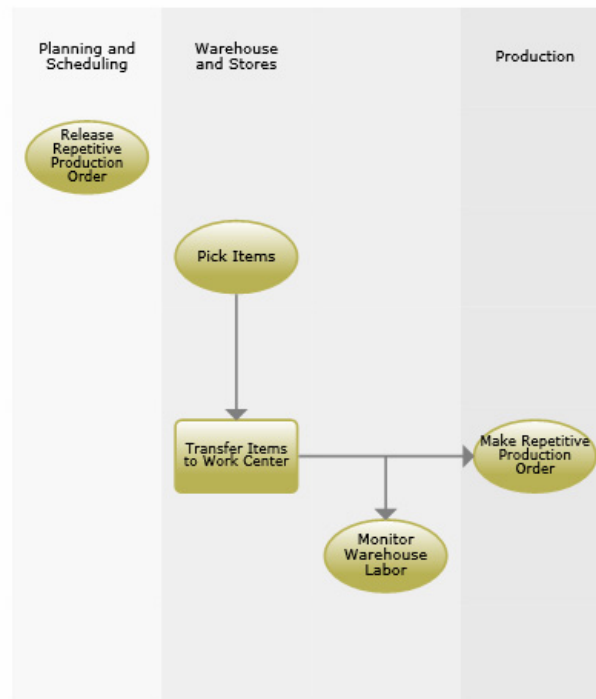
[Warehouse\_2\_1.xml]

# Issue Kanban to Production



[Warehouse\_2\_2.xml]

## Issue Repetitive Picklist



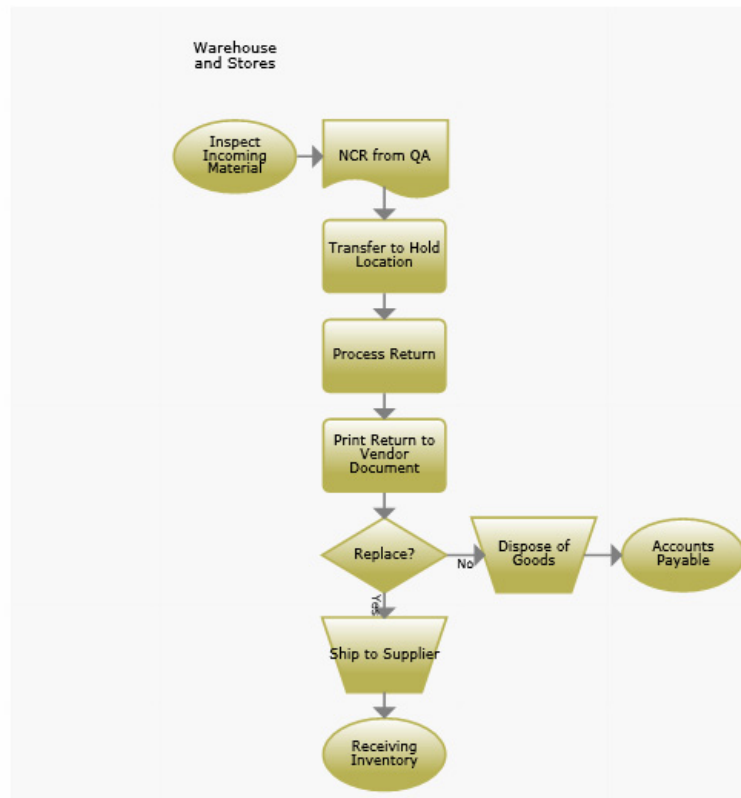
[Warehouse\_2\_5.xml]

## Return to Inventory



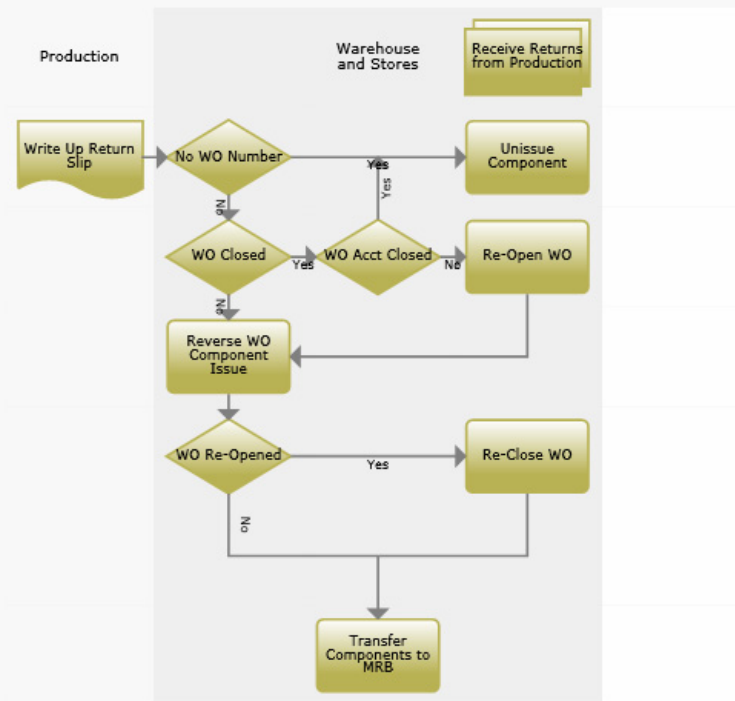
[Warehouse\_3.xml]

## Return to Supplier



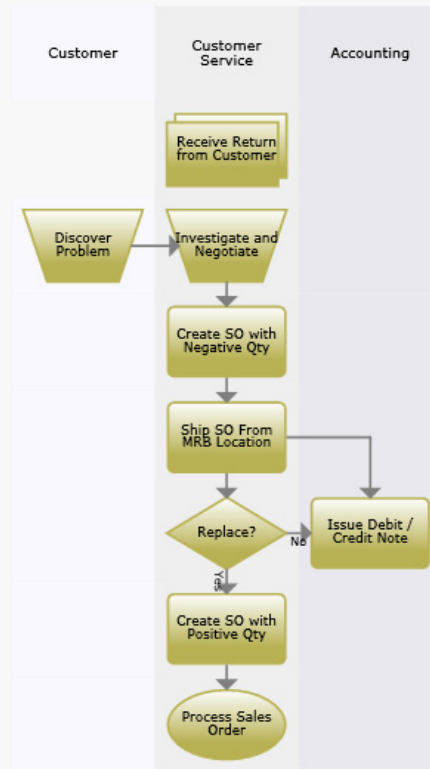
[Warehouse\_3\_1.xml]

## Receive Return from Production



[Warehouse\_3\_2.xml]

## Receive Return from Customer



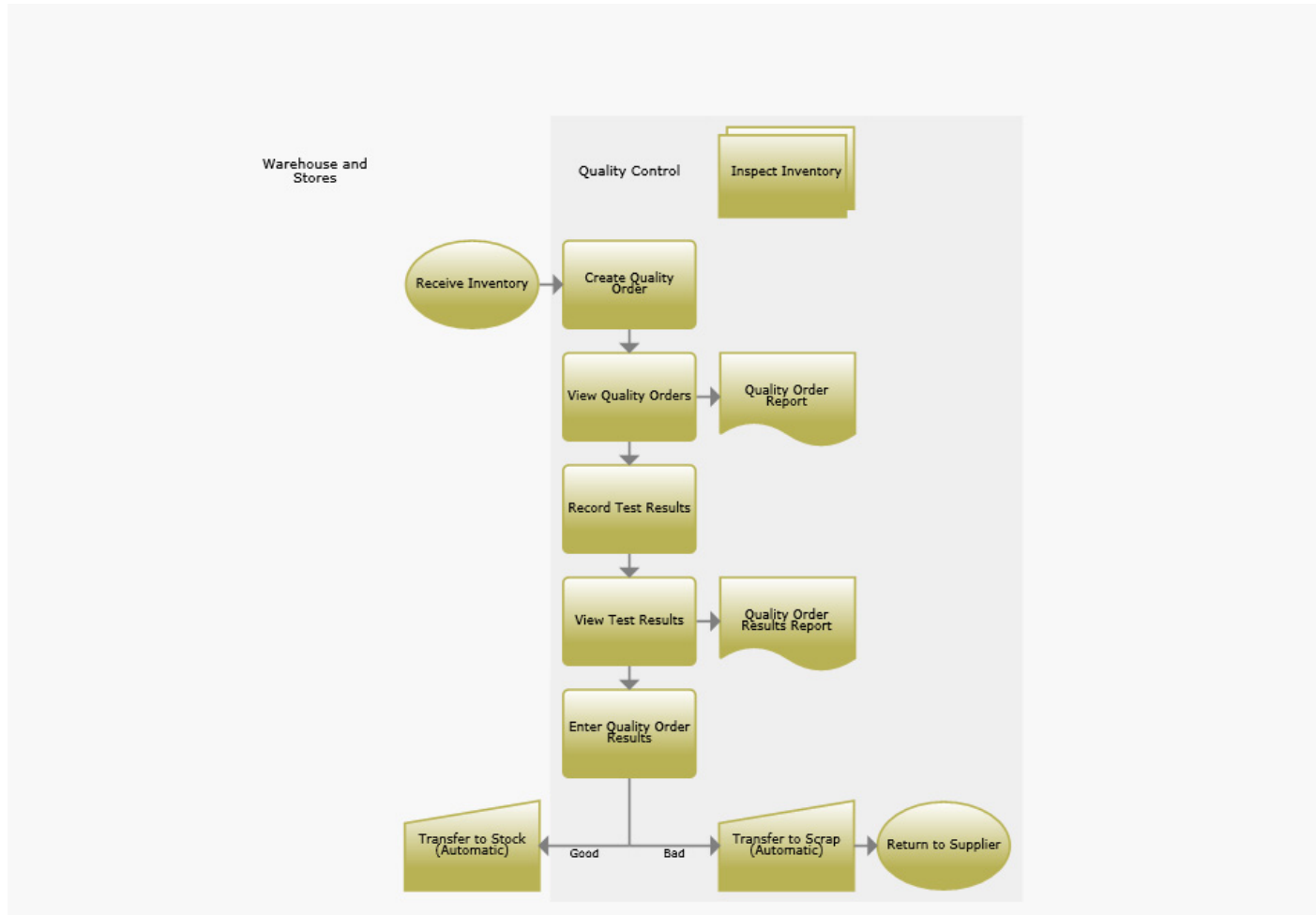
[Warehouse\_3\_3.xml]

## Inspection



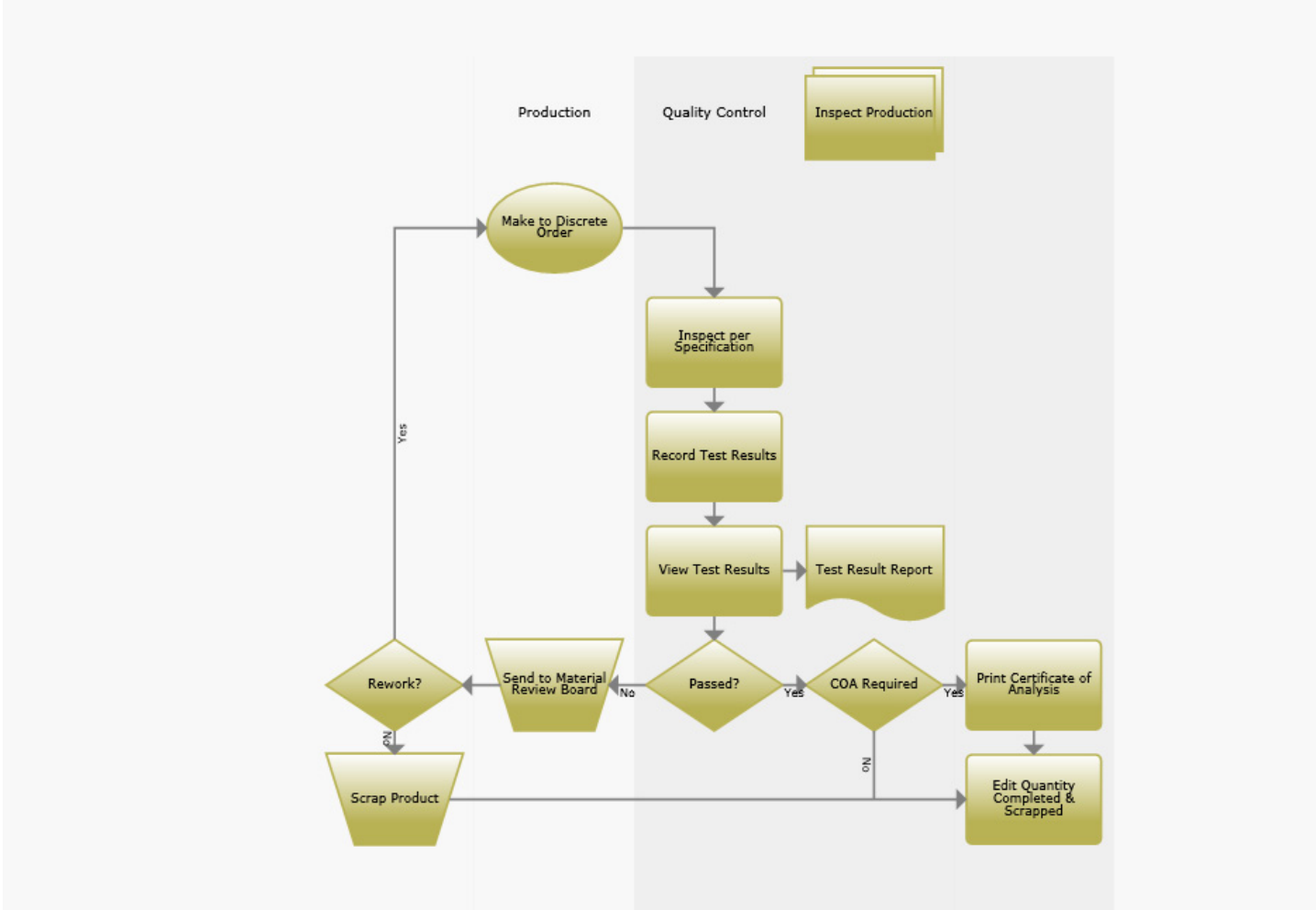
[Warehouse\_4.xml]

## Inspect Receipts from Supplier



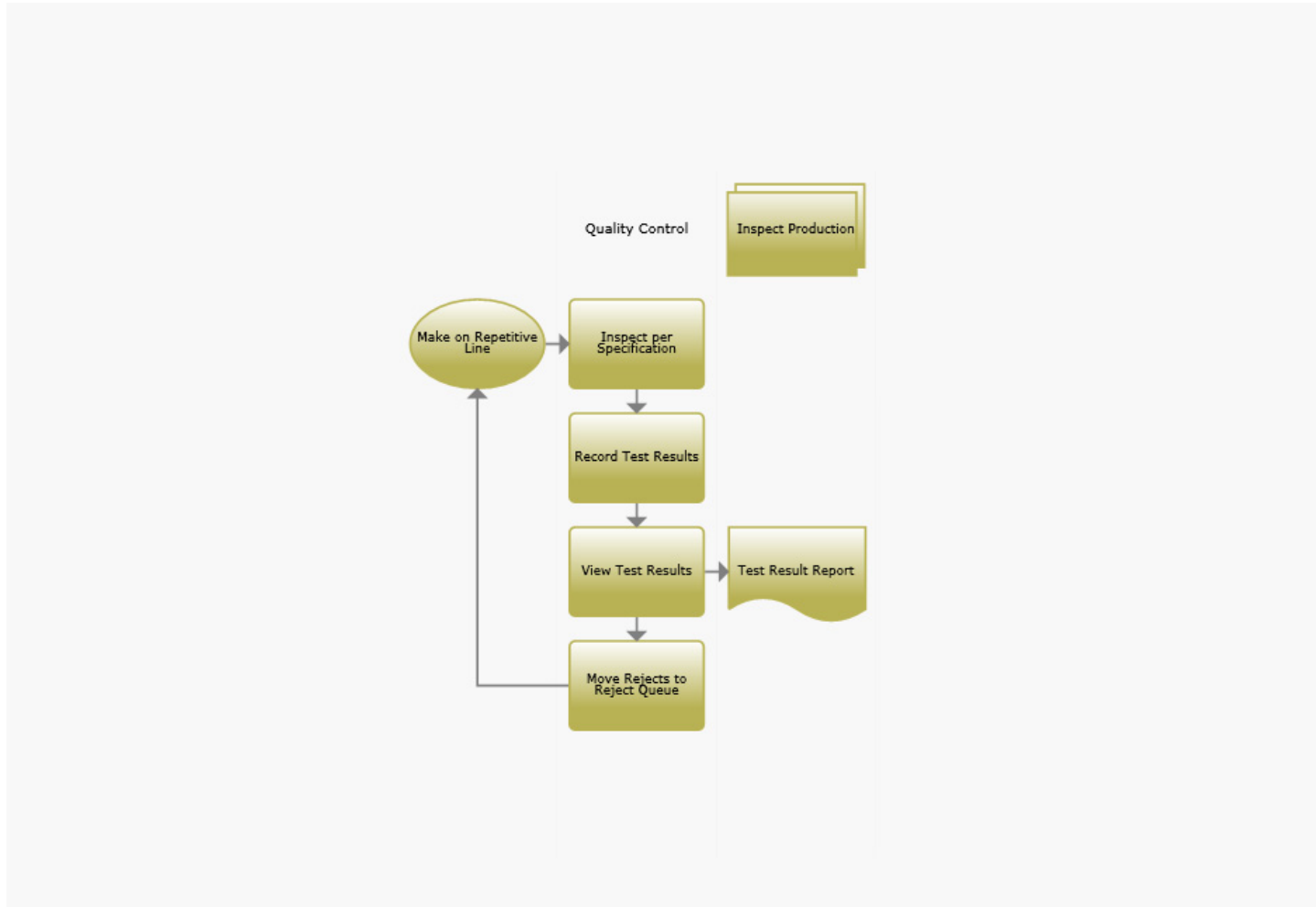
[Warehouse\_4\_1.xml]

# Inspect Product (End-of-Line)



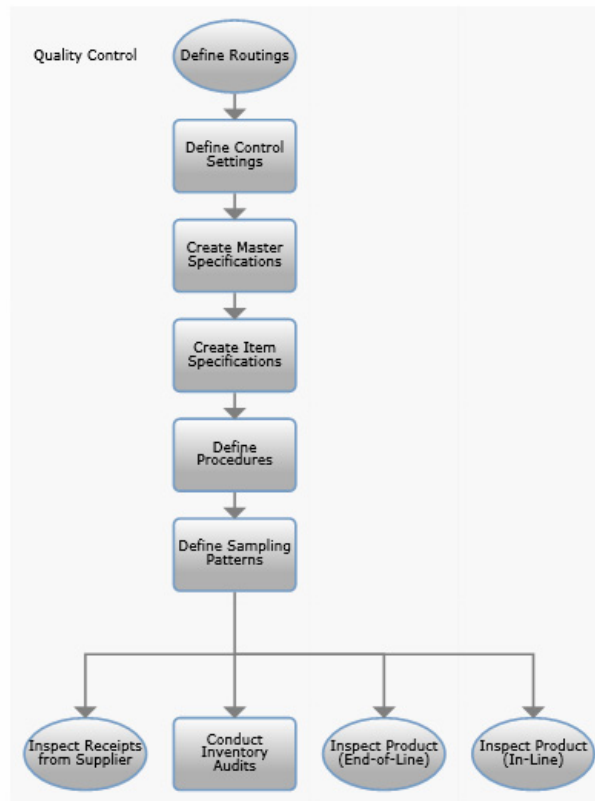
[Warehouse\_4\_2.xml]

## Inspect Product (In-Line)



[Warehouse\_4\_3.xml]

## Define Specifications & Procedures



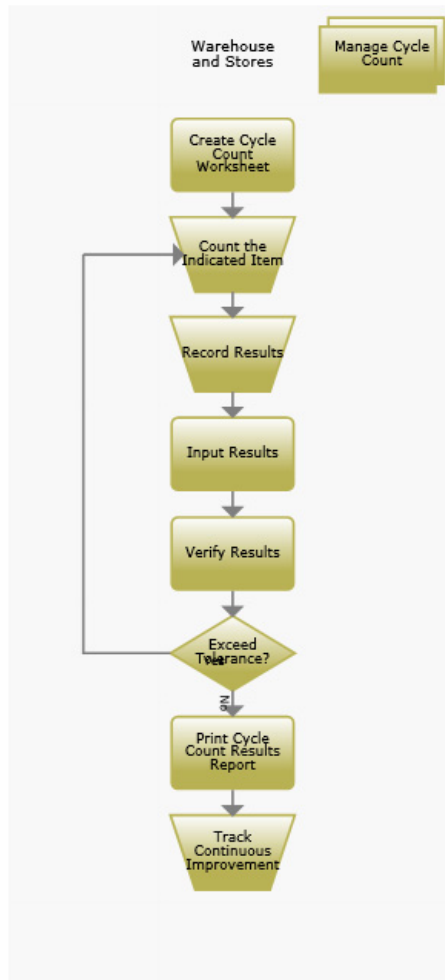
[Warehouse\_4\_4.xml]

## Counting Inventory



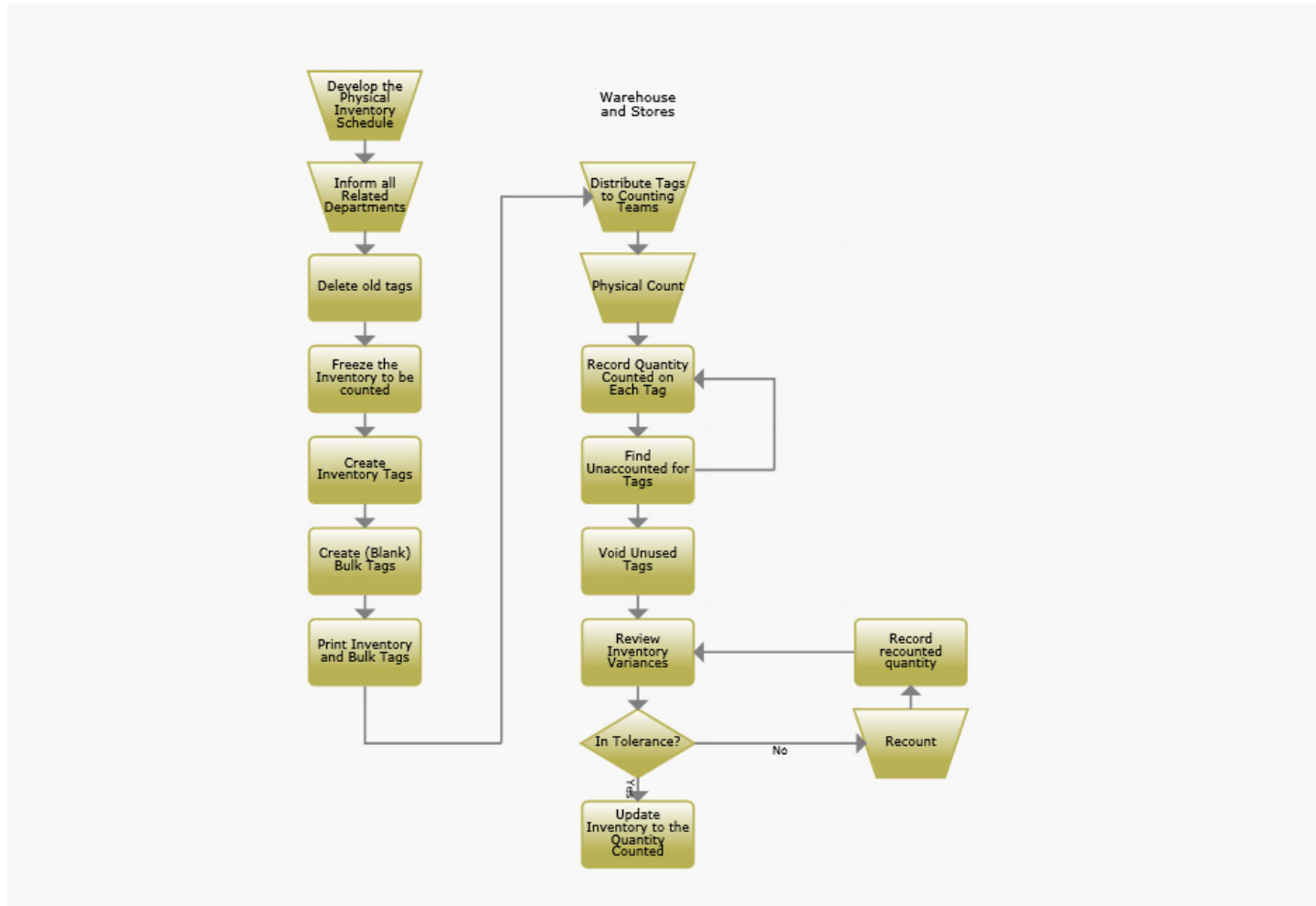
[Warehouse\_5.xml]

## Manage Cycle Count



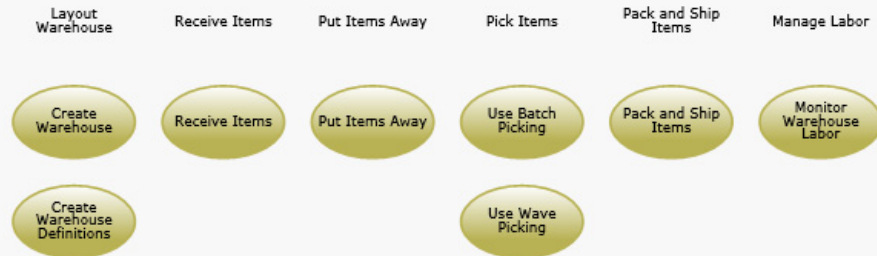
[Warehouse\_5\_1.xml]

## Manage Physical Inventory



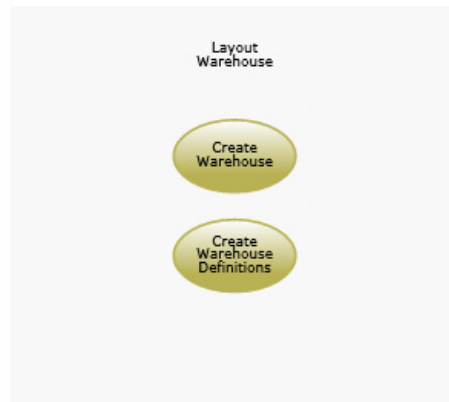
[Warehouse\_5\_2.xml]

## Warehouse Management



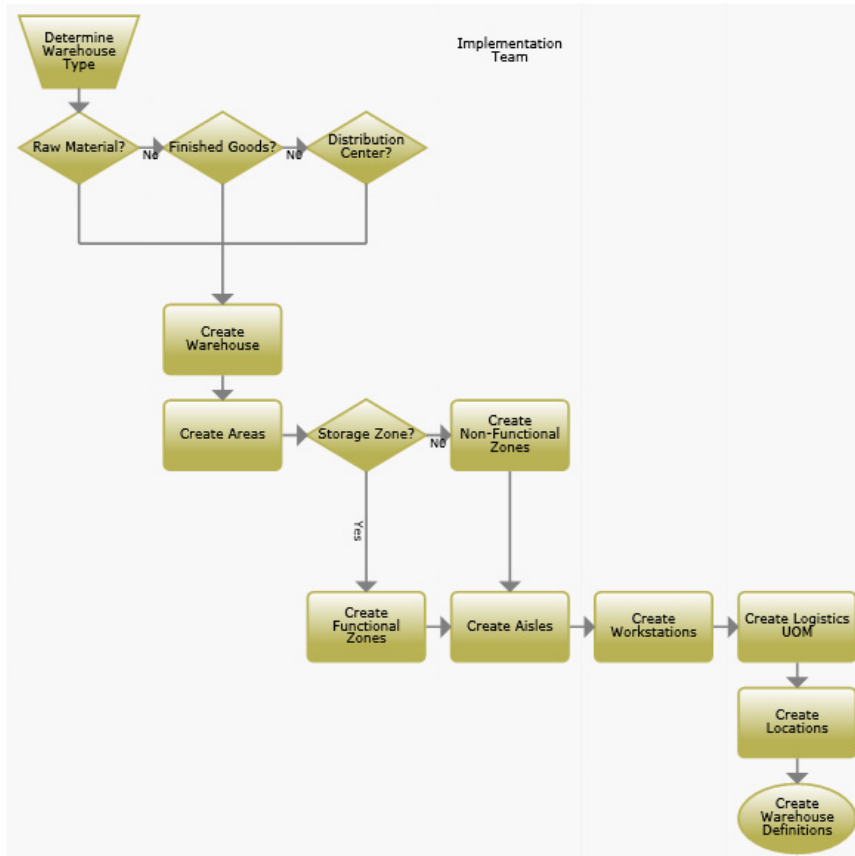
[Warehouse\_6.xml]

## Layout Warehouse



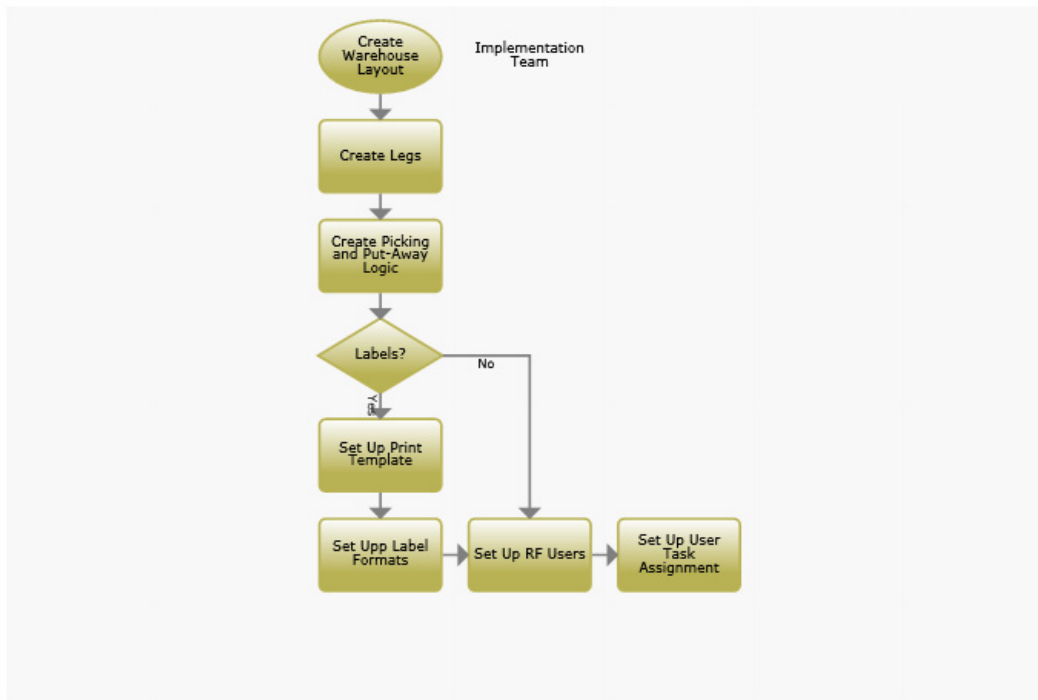
[Warehouse\_6\_1.xml]

## Create Warehouse



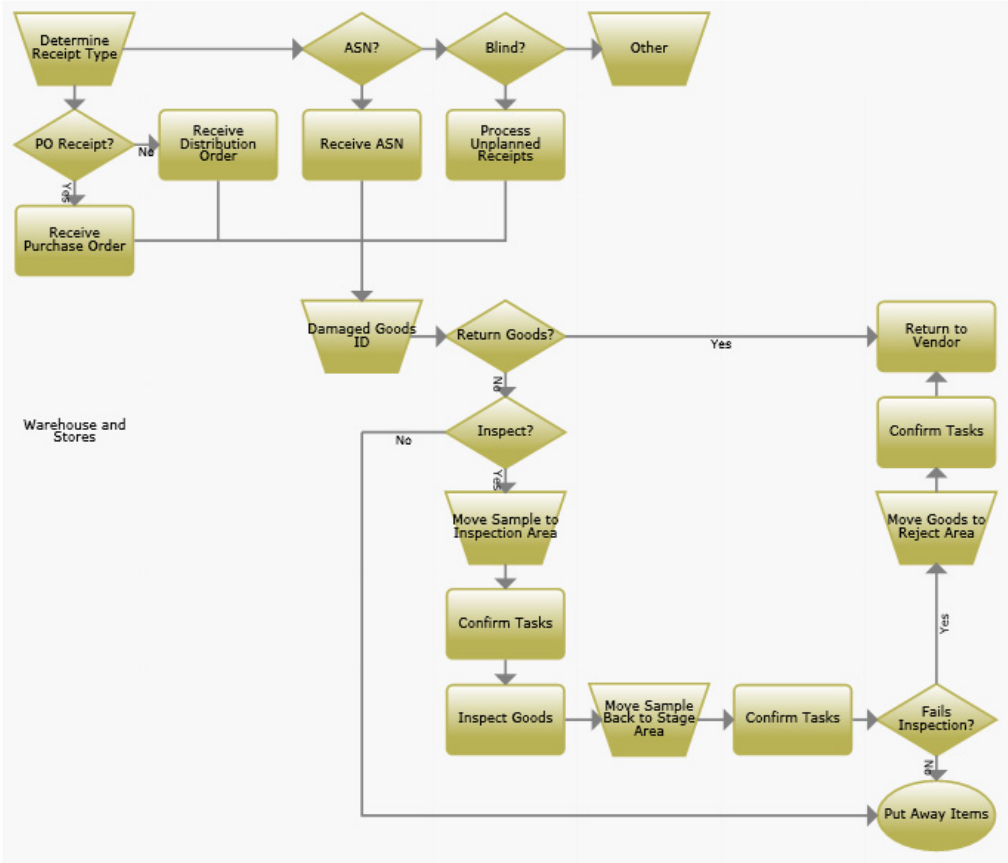
[Warehouse\_6\_1\_1.xml]

## Create Warehouse Definitions



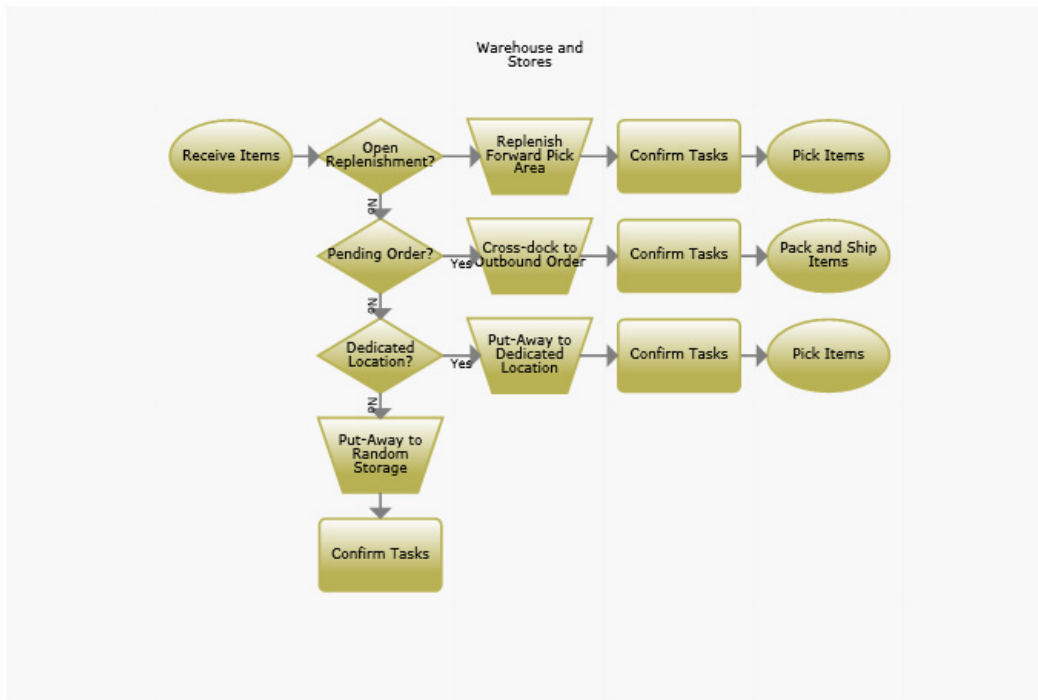
[Warehouse\_6\_1\_2.xml]

# Receive Items



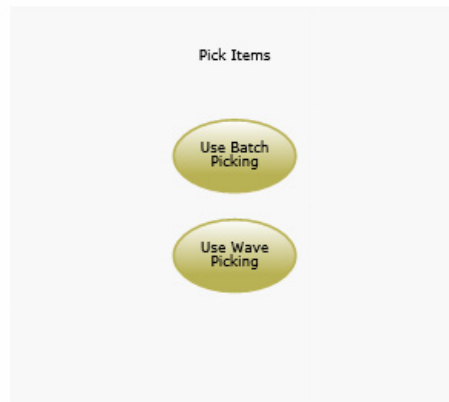
[Warehouse\_6\_2.xml]

## Put Items Away



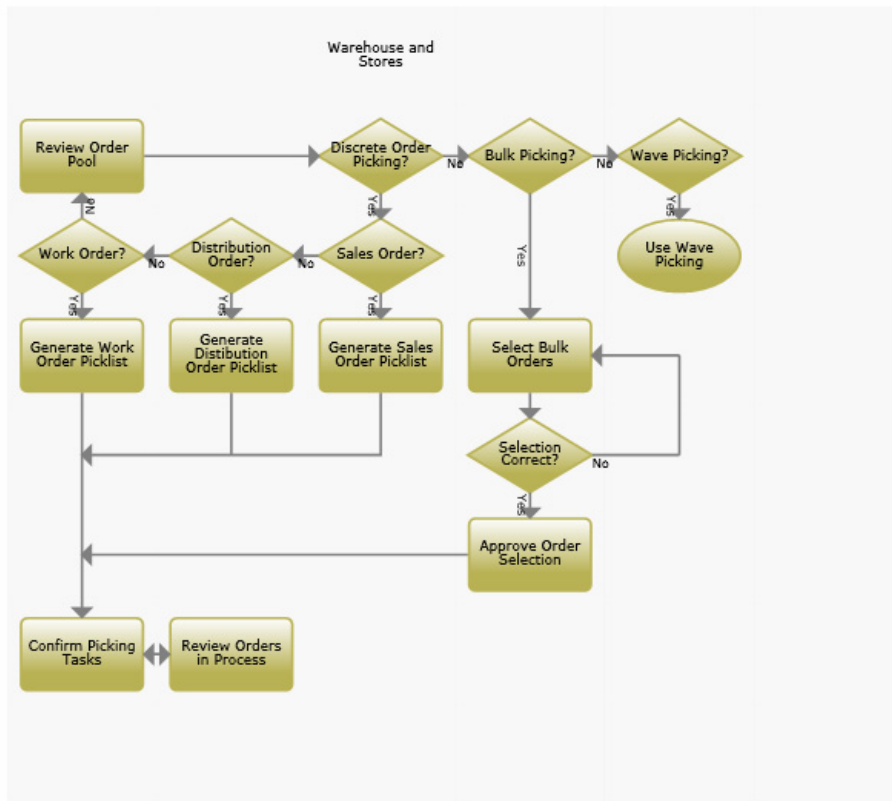
[Warehouse\_6\_3.xml]

## Pick Items



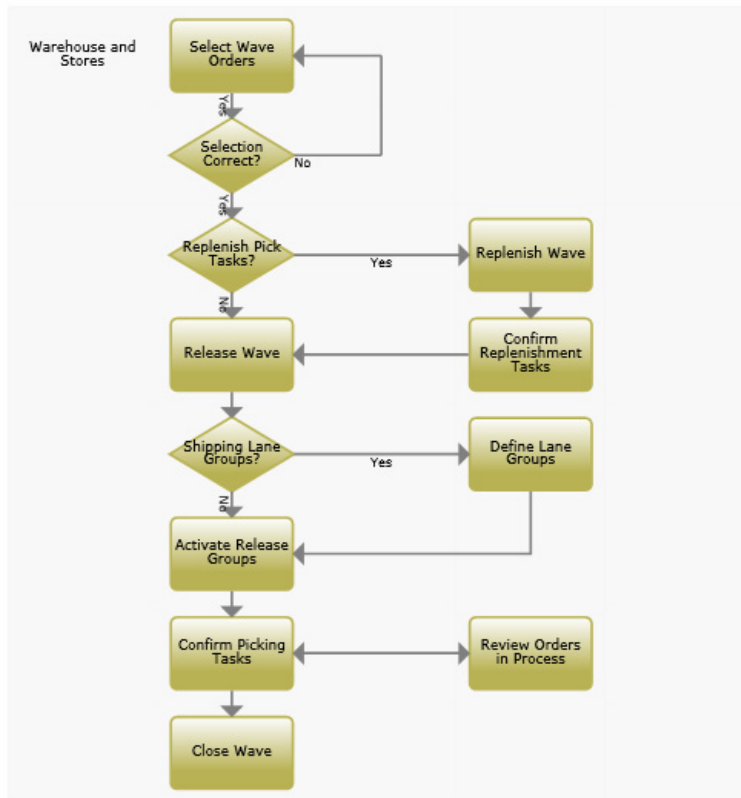
[Warehouse\_6\_4.xml]

## Use Batch Picking



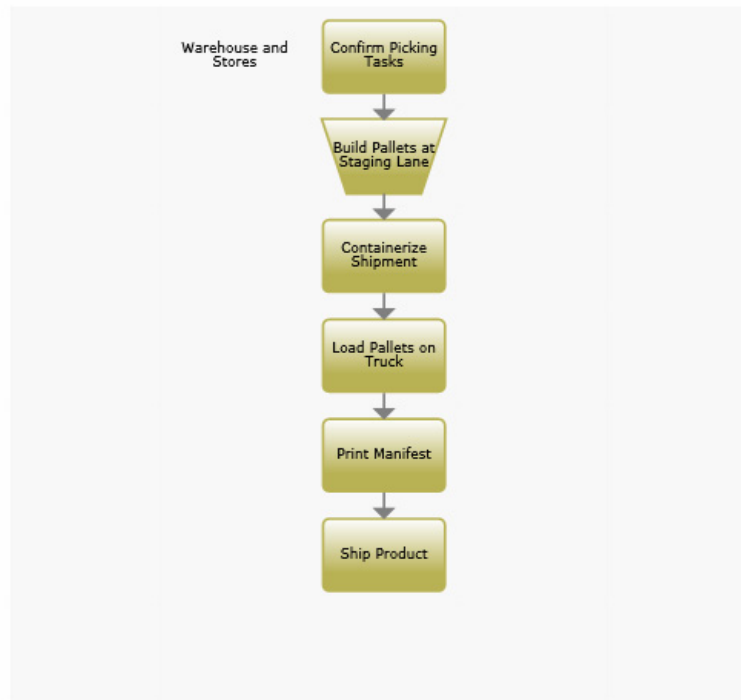
[Warehouse\_6\_4\_1.xml]

## Use Wave Picking



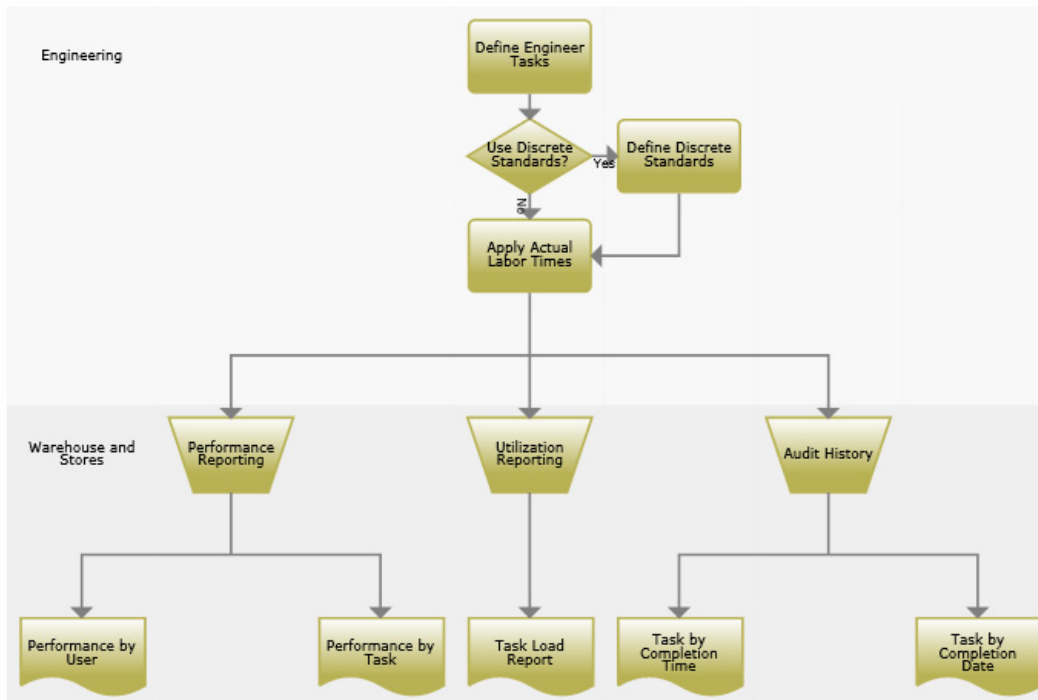
[Warehouse\_6\_4\_2.xml]

## Pack and Ship Items

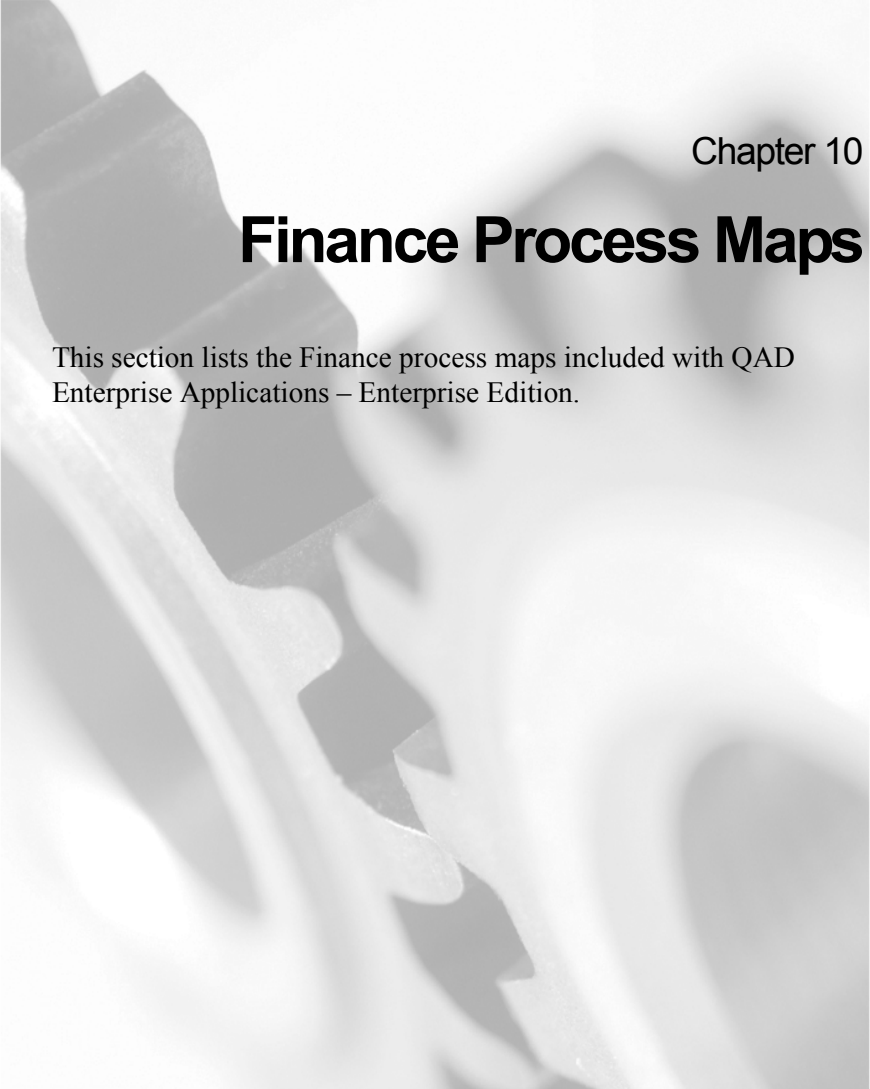


[Warehouse\_6\_6.xml]

## Monitor Warehouse Labor



[Warehouse\_6\_7.xml]

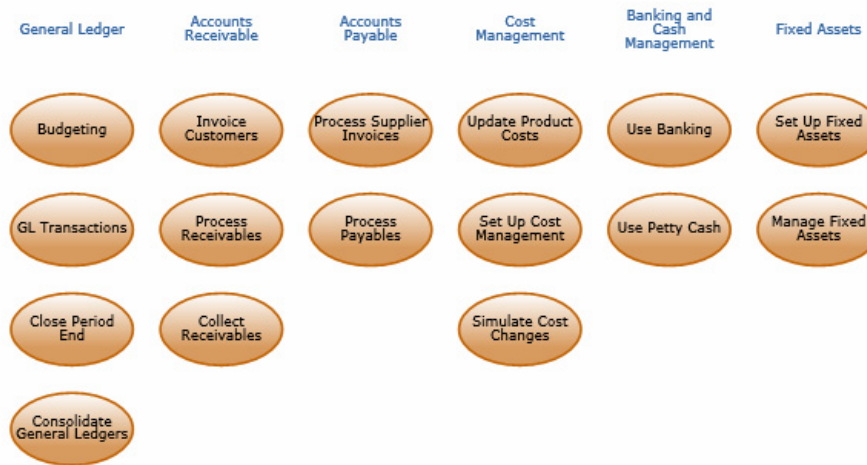
The background of the page is a grayscale image of several interlocking gears. The gears are of various sizes and are arranged in a way that they appear to be meshing together. The lighting is soft, creating a sense of depth and texture. The gears are the primary visual element, symbolizing industry, machinery, and interconnected processes.

Chapter 10

## **Finance Process Maps**

This section lists the Finance process maps included with QAD Enterprise Applications – Enterprise Edition.

## Finance (Enterprise)

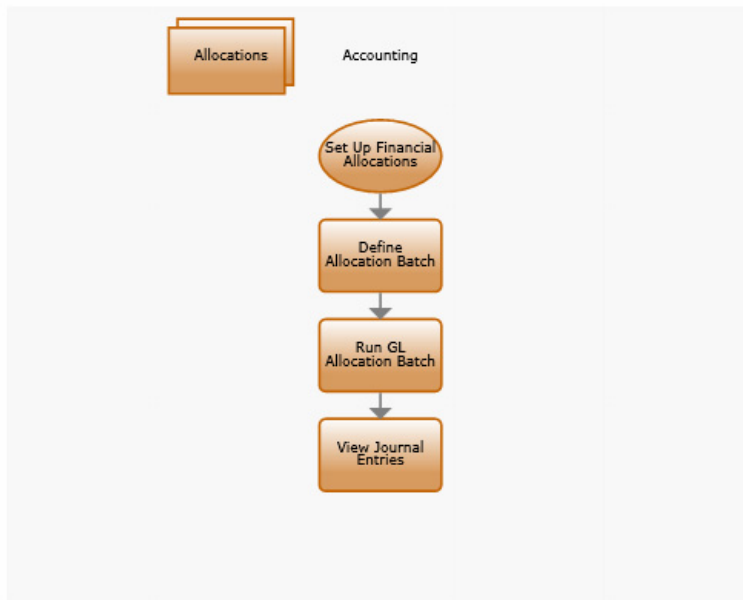


## General Ledger (EF)



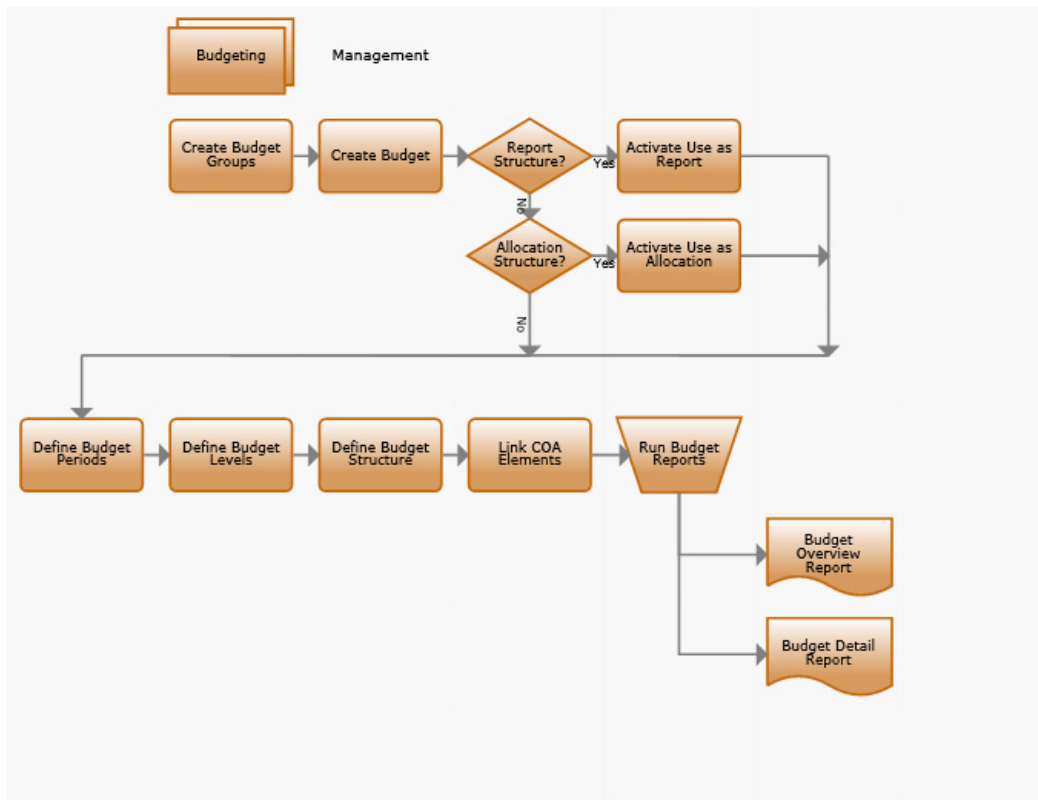
[FinanceEF\_1.xml]

## Allocate Costs (EF)



[FinanceEF\_1\_1.xml]

## Manage Budgets (EF)



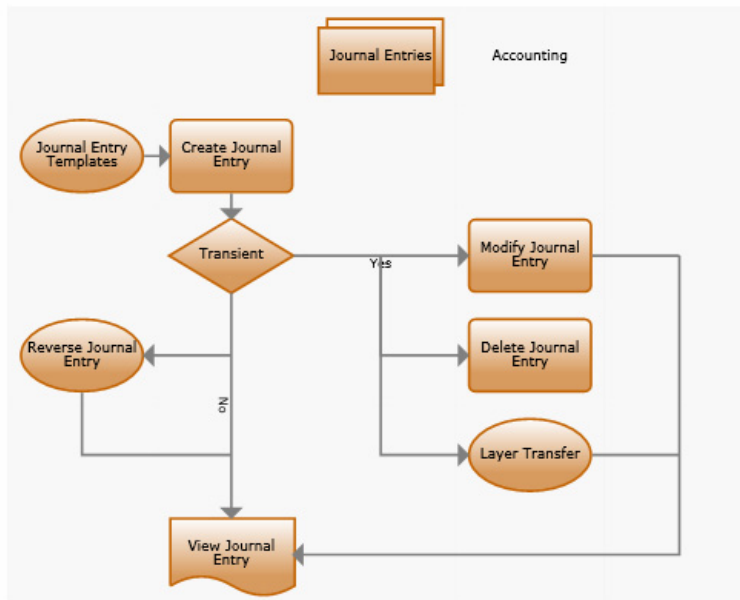
[FinanceEF\_1\_2.xml]

## Process Transactions



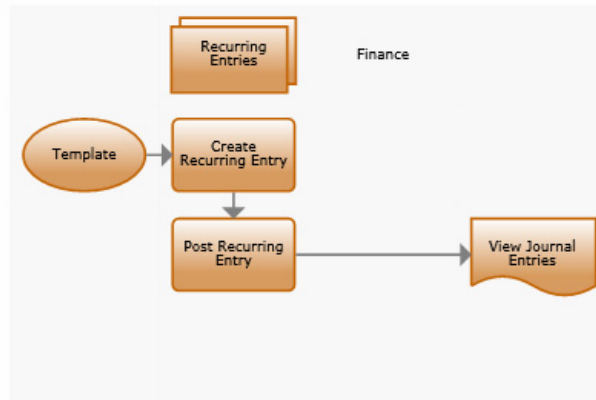
[FinanceEF\_1\_3.xml]

## Post Journal Entries



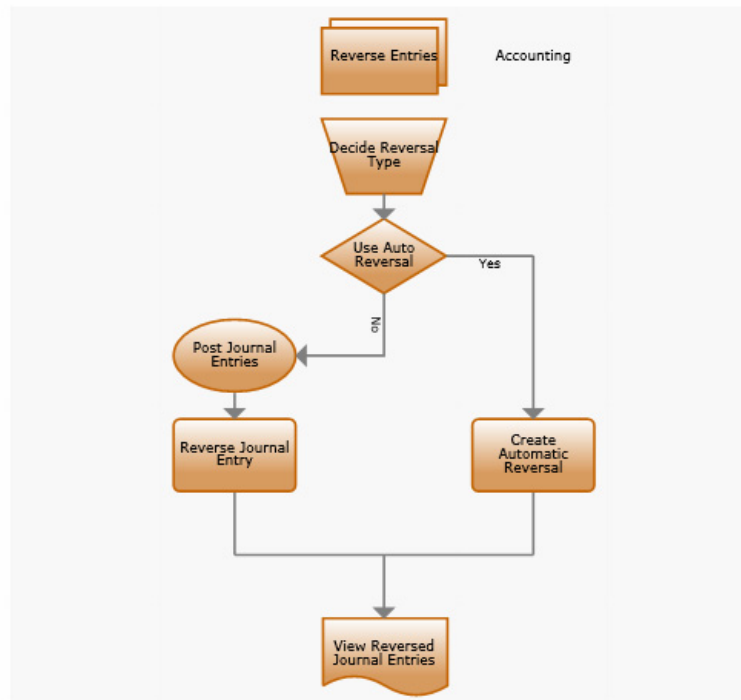
[FinanceEF\_1\_3\_1.xml]

## Post Recurring Entries (EF)



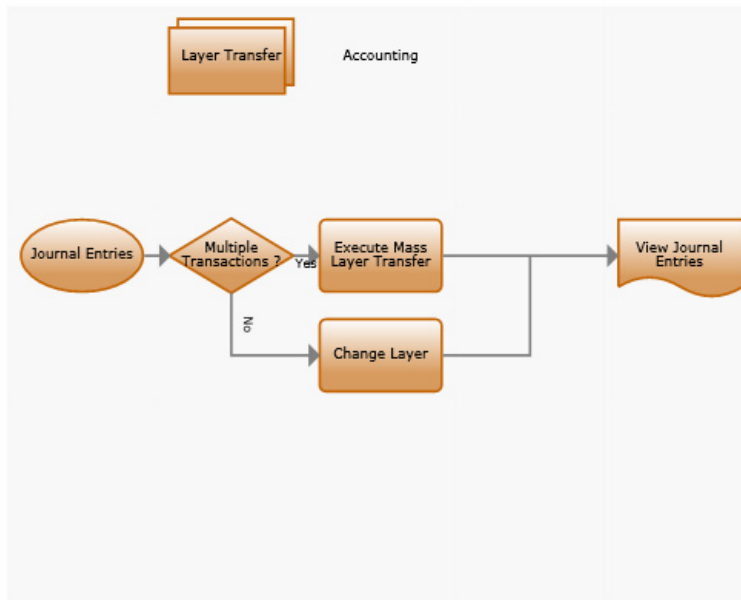
[FinanceEF\_1\_3\_2.xml]

## Reverse Journal Entries (EF)



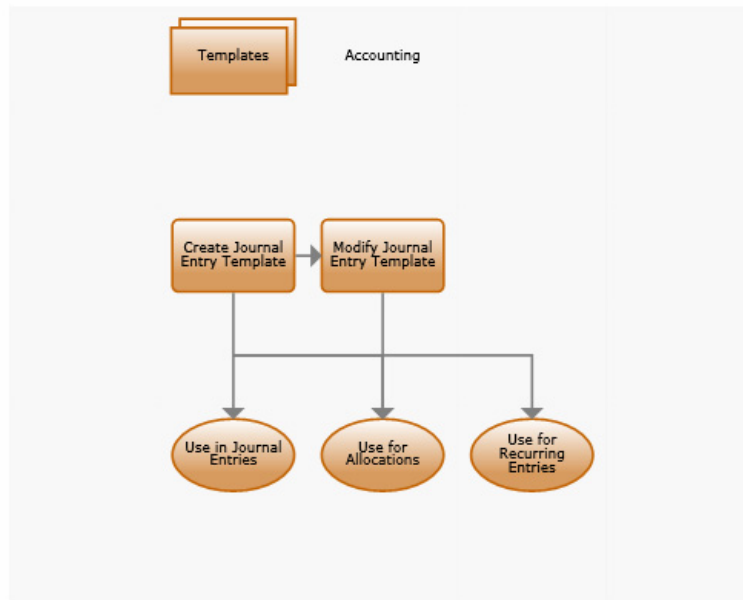
[FinanceEF\_1\_3\_3.xml]

## Layer Transfer (EF)



[FinanceEF\_1\_3\_4.xml]

## Create Templates (EF)



[FinanceEF\_1\_3\_5.xml]

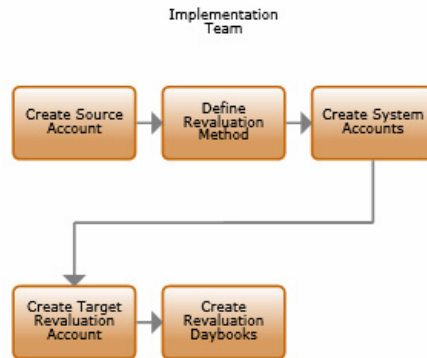
## Revaluation

Accounting



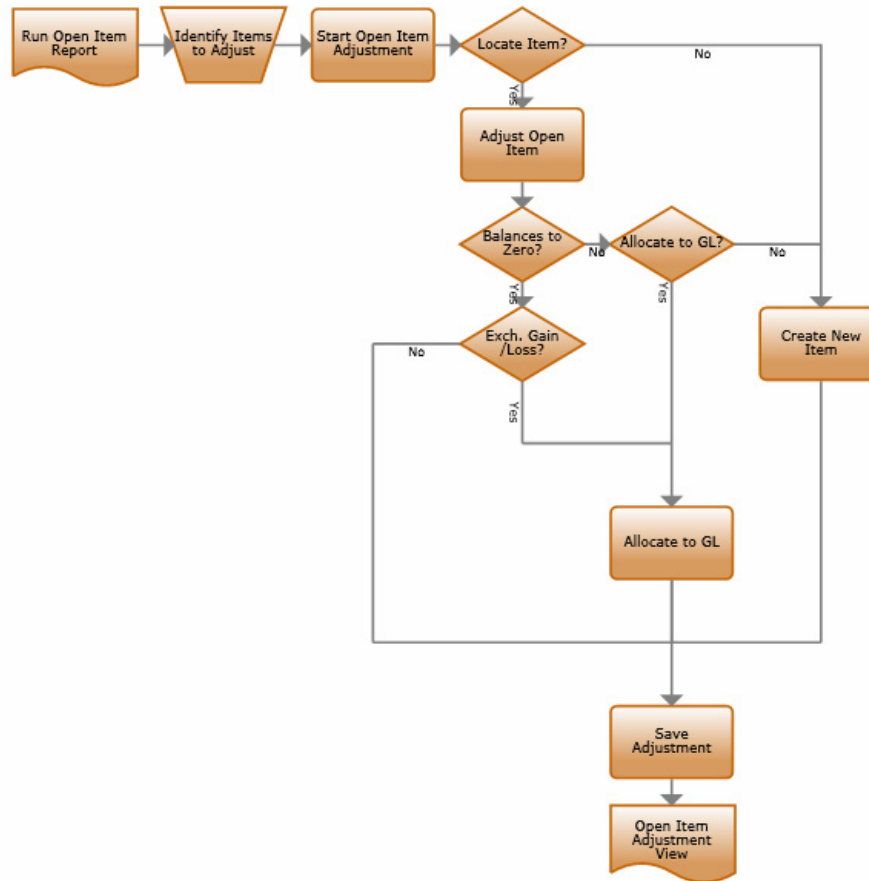
[FinanceEF\_1\_3\_6.xml]

## Set Up Revaluation



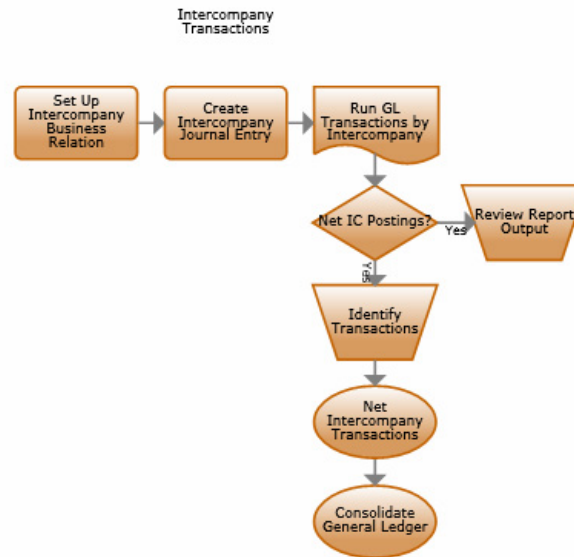
[FinanceEF\_1\_3\_6\_1.xml]

## Open Item Adjustment



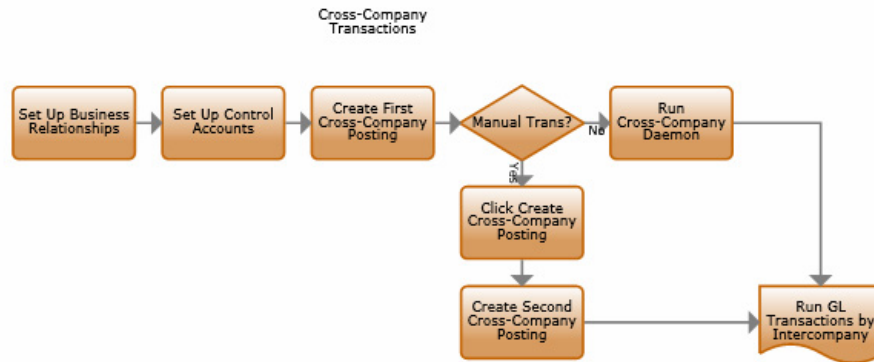
[FinanceEF\_1\_3\_7.xml]

# Intercompany Transactions

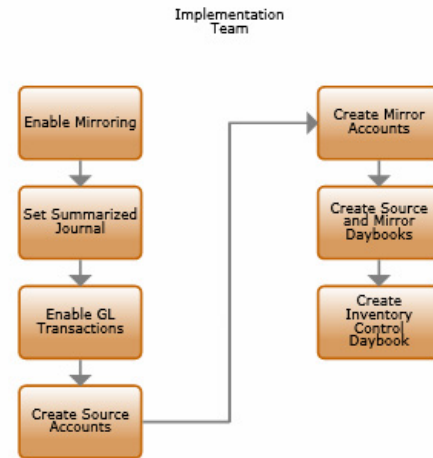


[FinanceEF\_1\_3\_8.xml]

## Cross Company Transactions

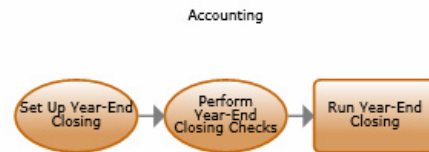


## Set Up Mirror Accounting



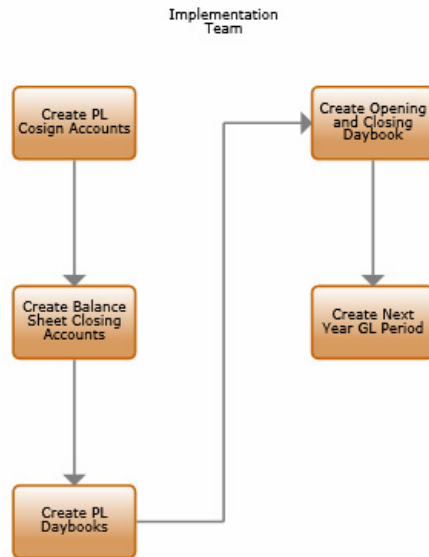
[FinanceEF\_1\_3\_10\_1.xml]

## Year End Closing



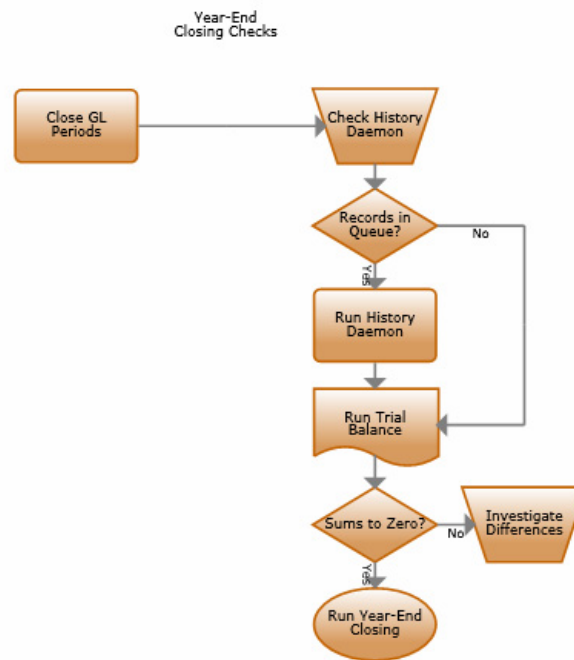
[FinanceEF\_1\_3\_11.xml]

## Set Up Year End Closing

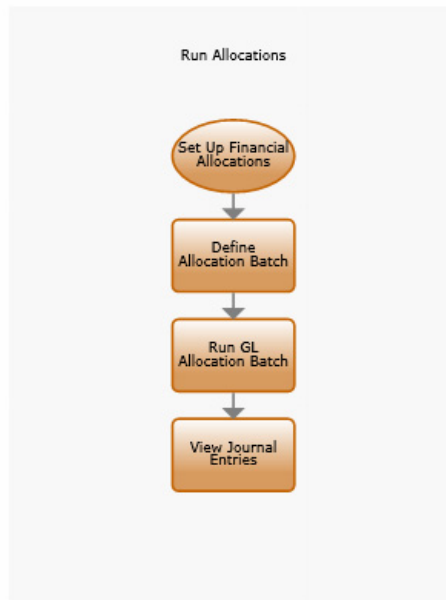


[FinanceEF\_1\_3\_11\_1.xml]

## Year End Closing Checks

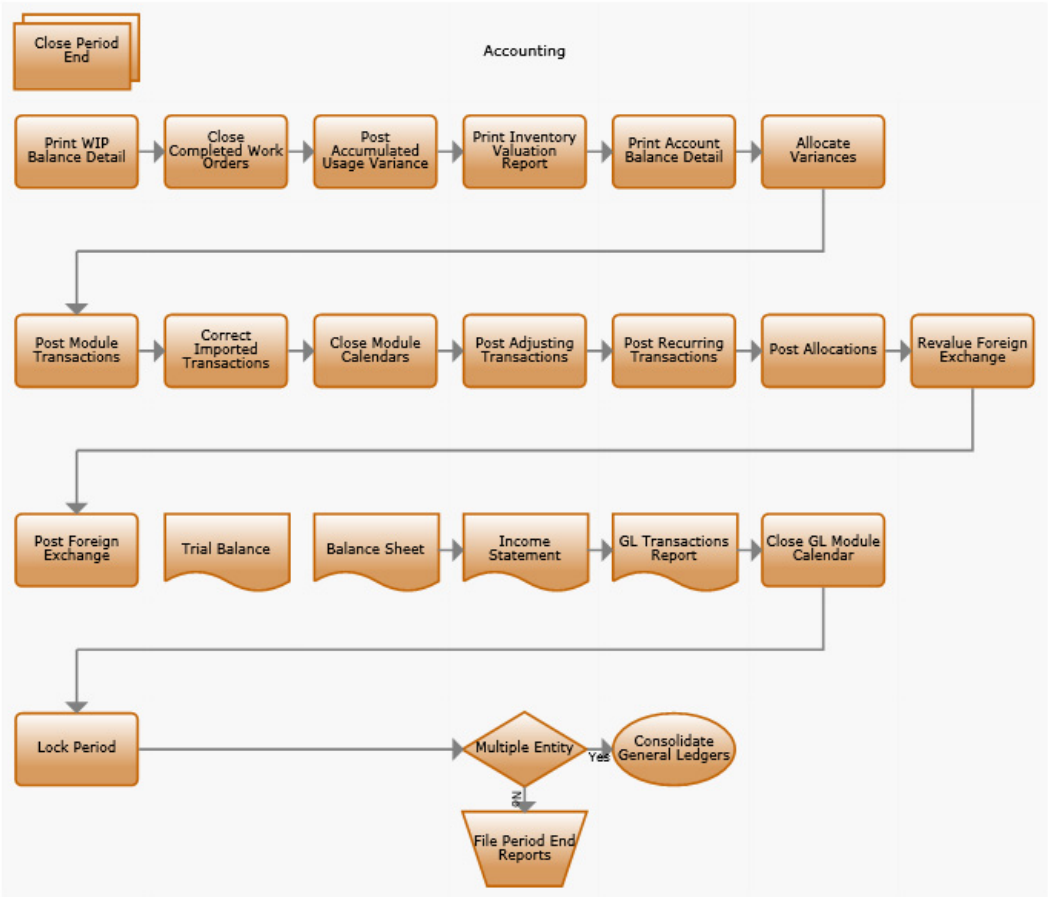


## Allocate Costs (EF)



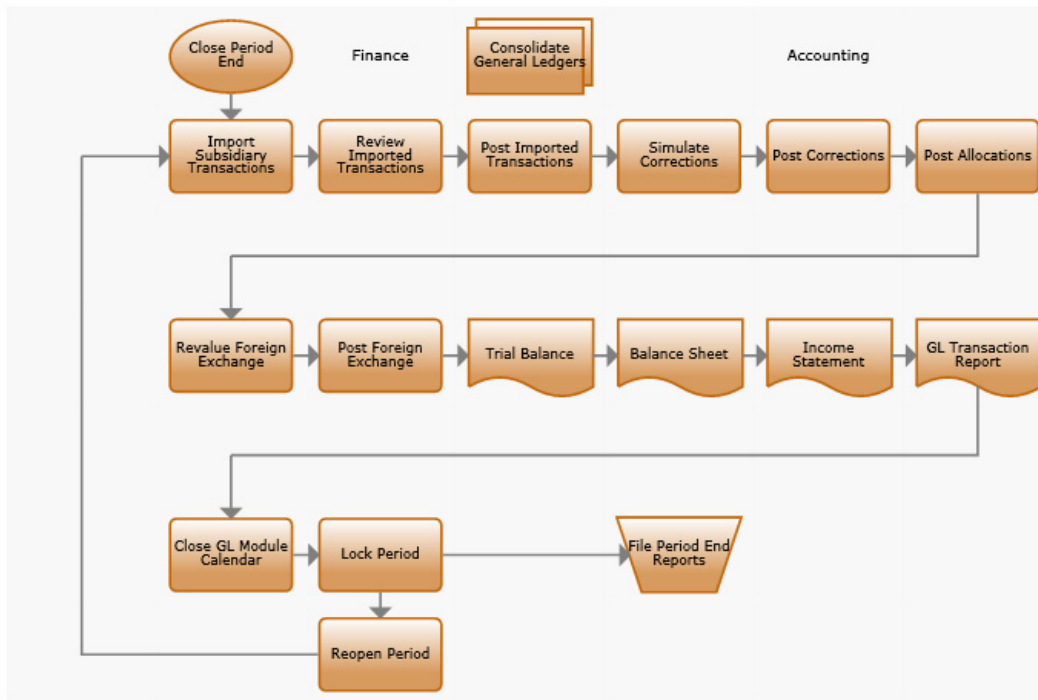
[FinanceEF\_1\_3\_12.xml]

# Close Period (EF)



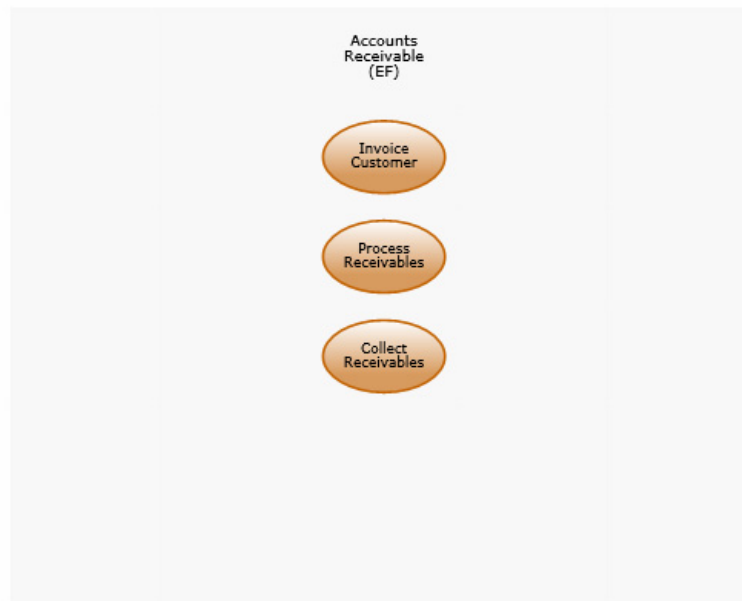
[FinanceEF\_1\_4.xml]

## Consolidate General Ledgers (EF)



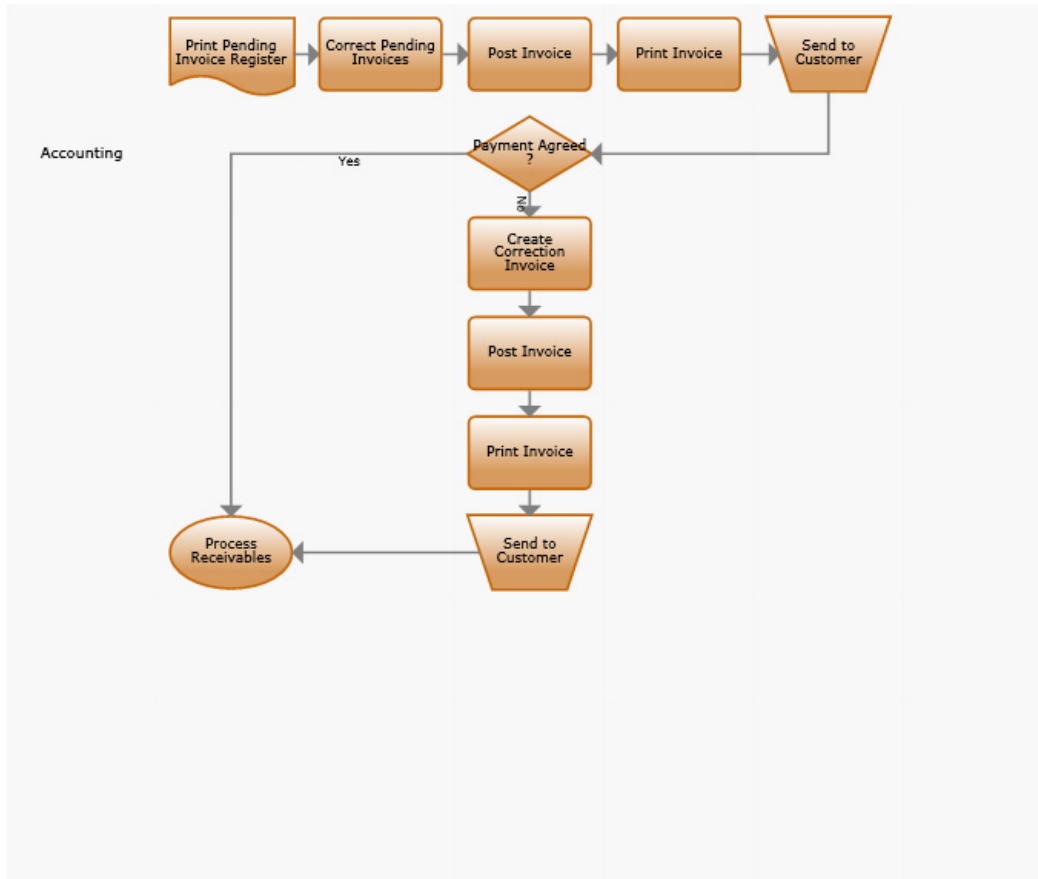
[FinanceEF\_1\_5.xml]

## Accounts Receivable (EF)



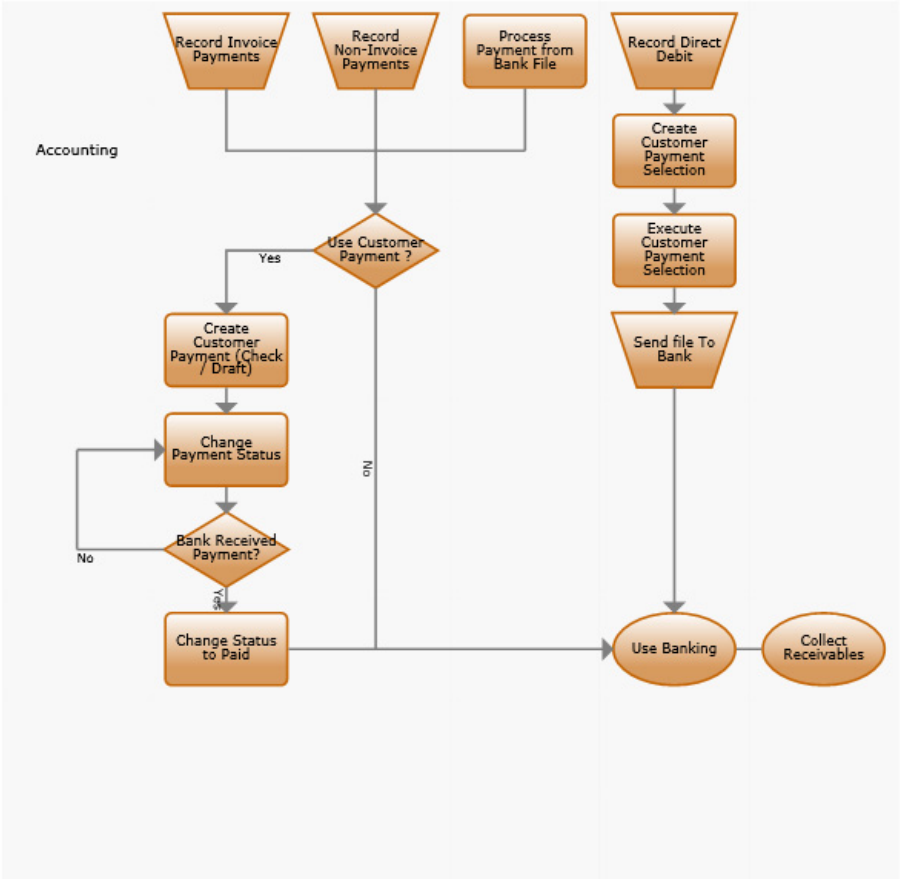
[FinanceEF\_3.xml]

# Invoice Customer



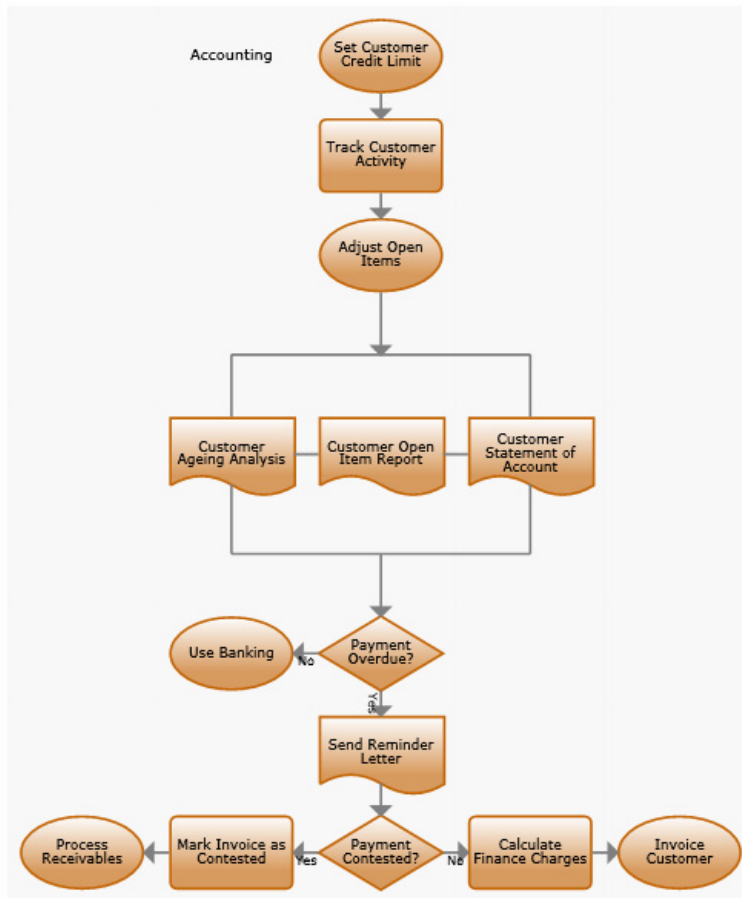
[FinanceEF\_3\_1.xml]

# Process Receivables



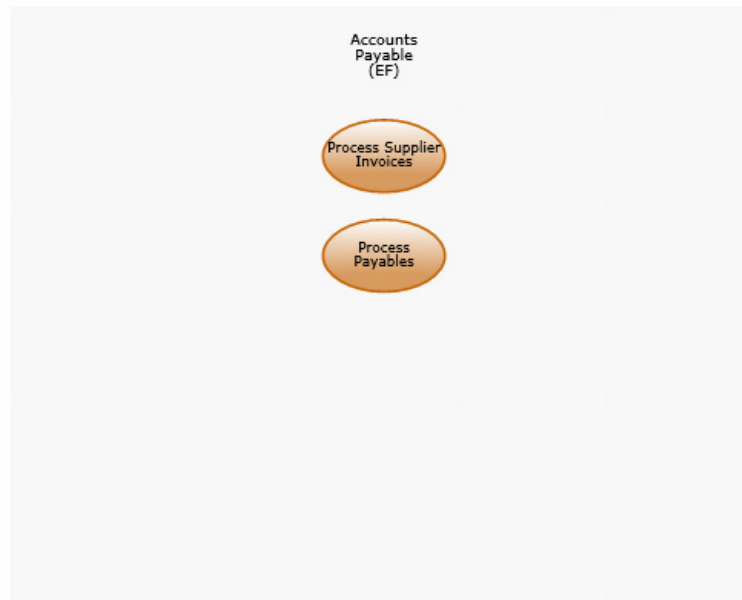
[FinanceEF\_3\_2.xml]

## Collect Receivables



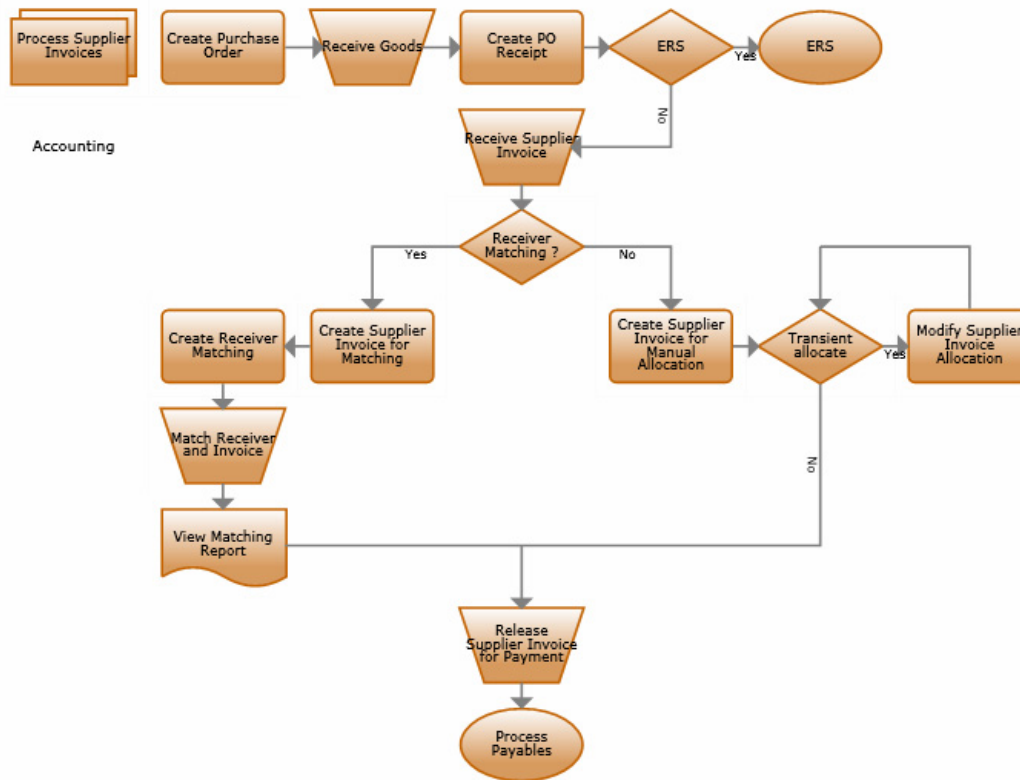
[FinanceEF\_3\_4.xml]

## Accounts Payable



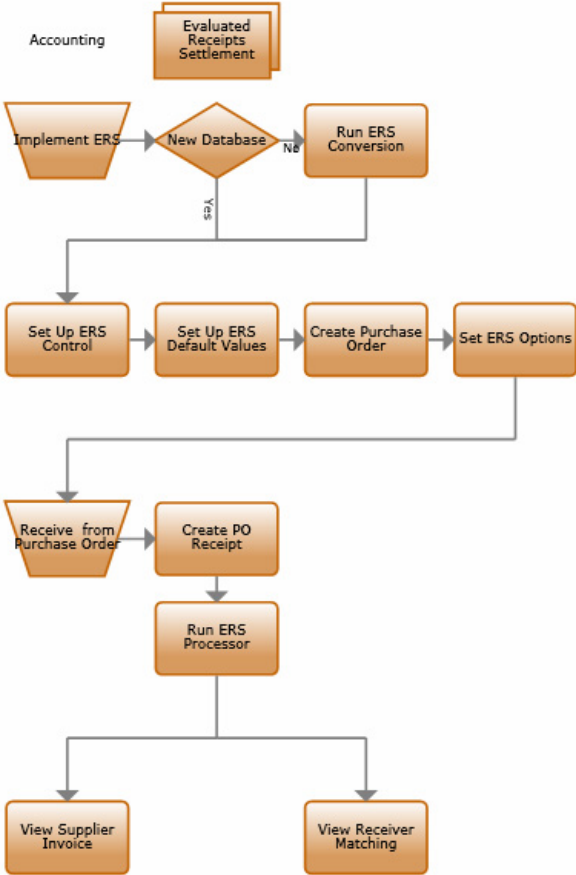
[FinanceEF\_4.xml]

# Process Supplier Invoices



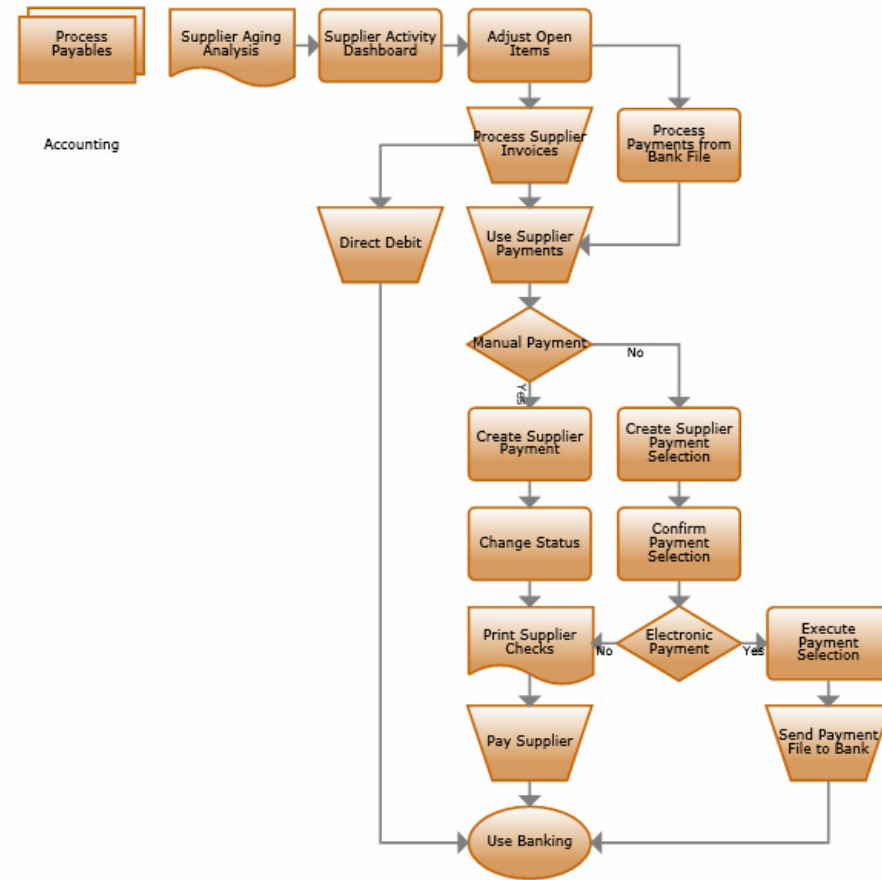
[FinanceEF\_4\_1.xml]

# ERS



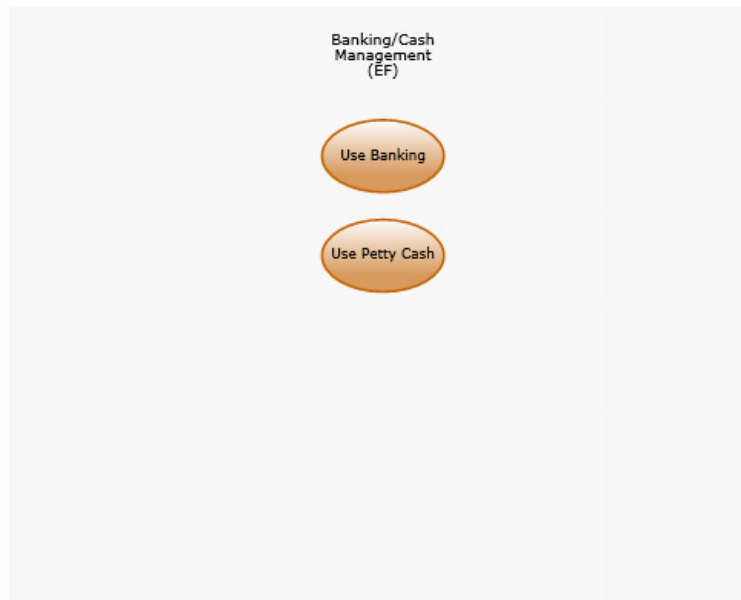
[FinanceEF\_4\_1\_1.xml]

# Process Payables



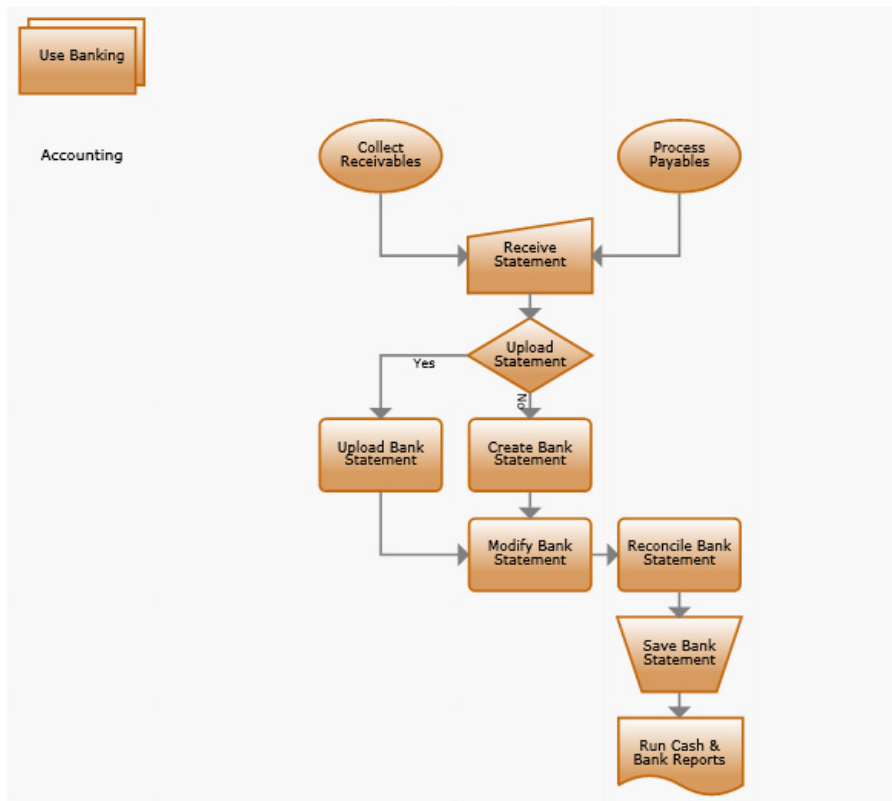
[FinanceEF\_4\_2.xml]

## Banking and Cash Management



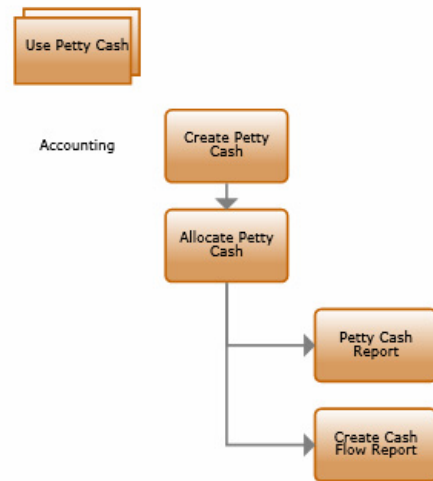
[FinanceEF\_6.xml]

# Use Banking



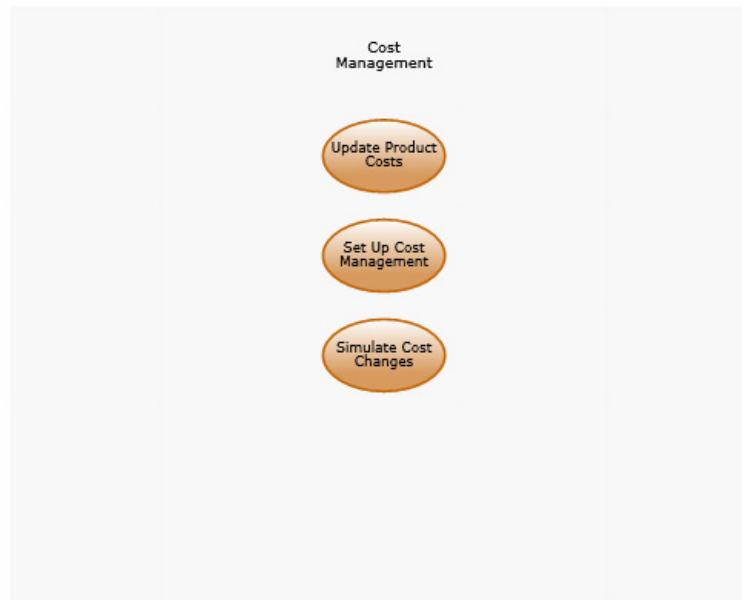
[FinanceEF\_6\_1.xml]

## Use Petty Cash



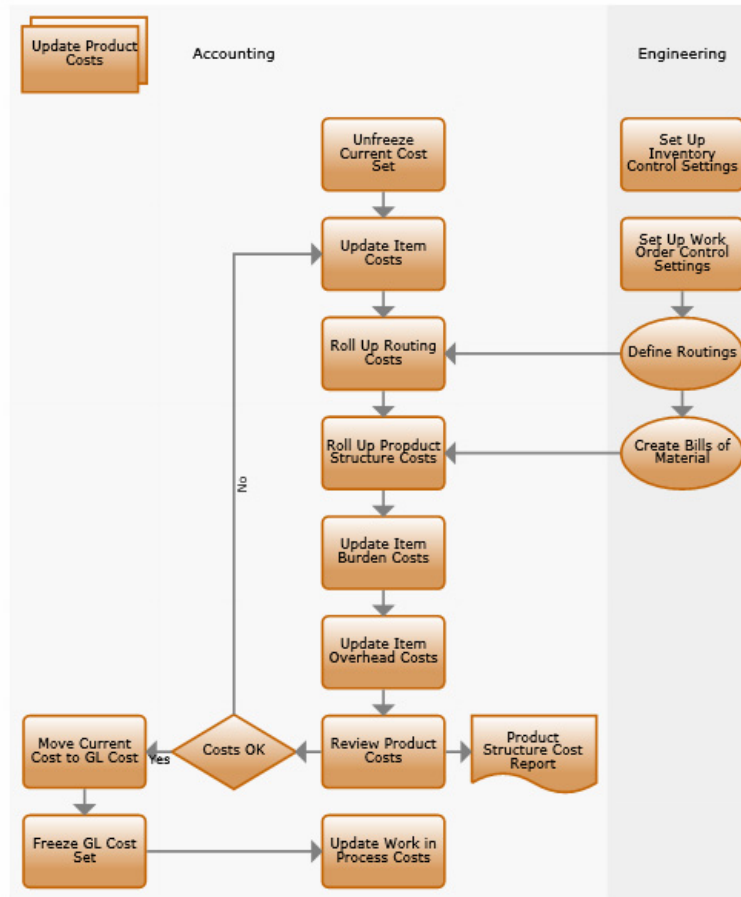
[FinanceEF\_6\_2.xml]

## Cost Management



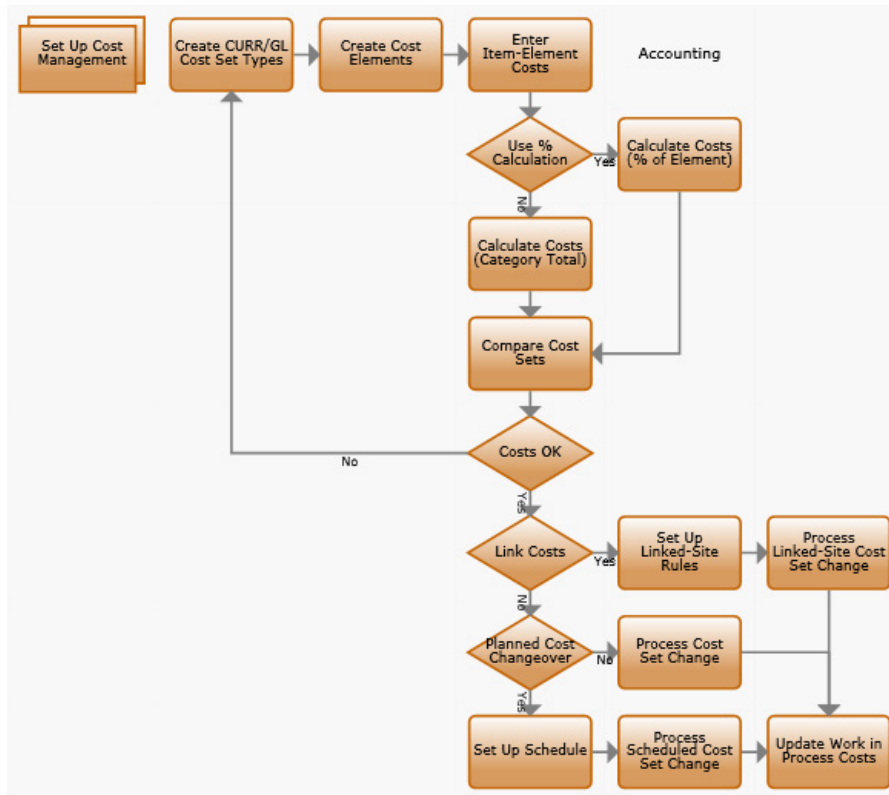
[Finance\_5.xml]

# Update Product Costs



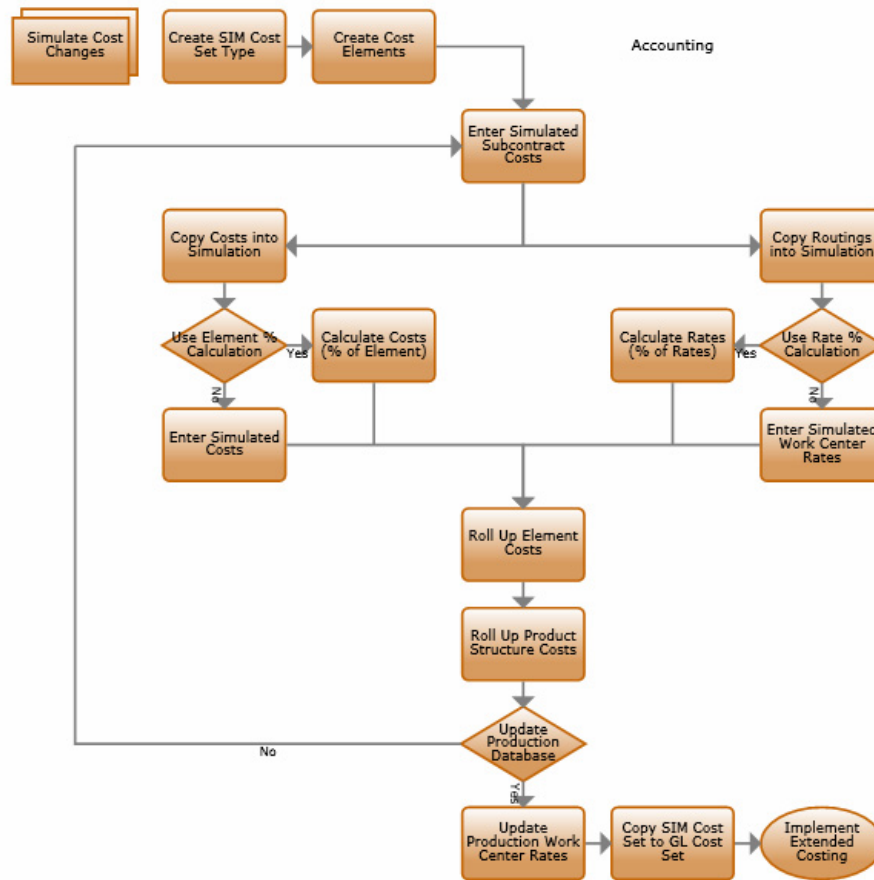
[Finance\_5\_1.xml]

# Set Up Cost Management



[Finance\_5\_2.xml]

## Simulate Cost Changes



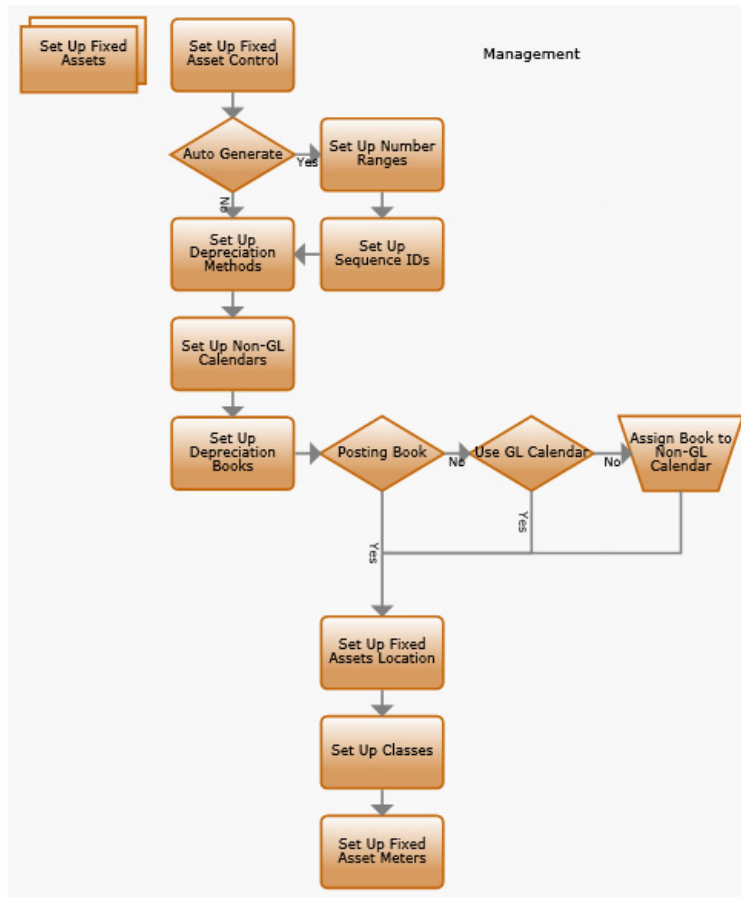
[Finance\_5\_3.xml]

## Fixed Assets



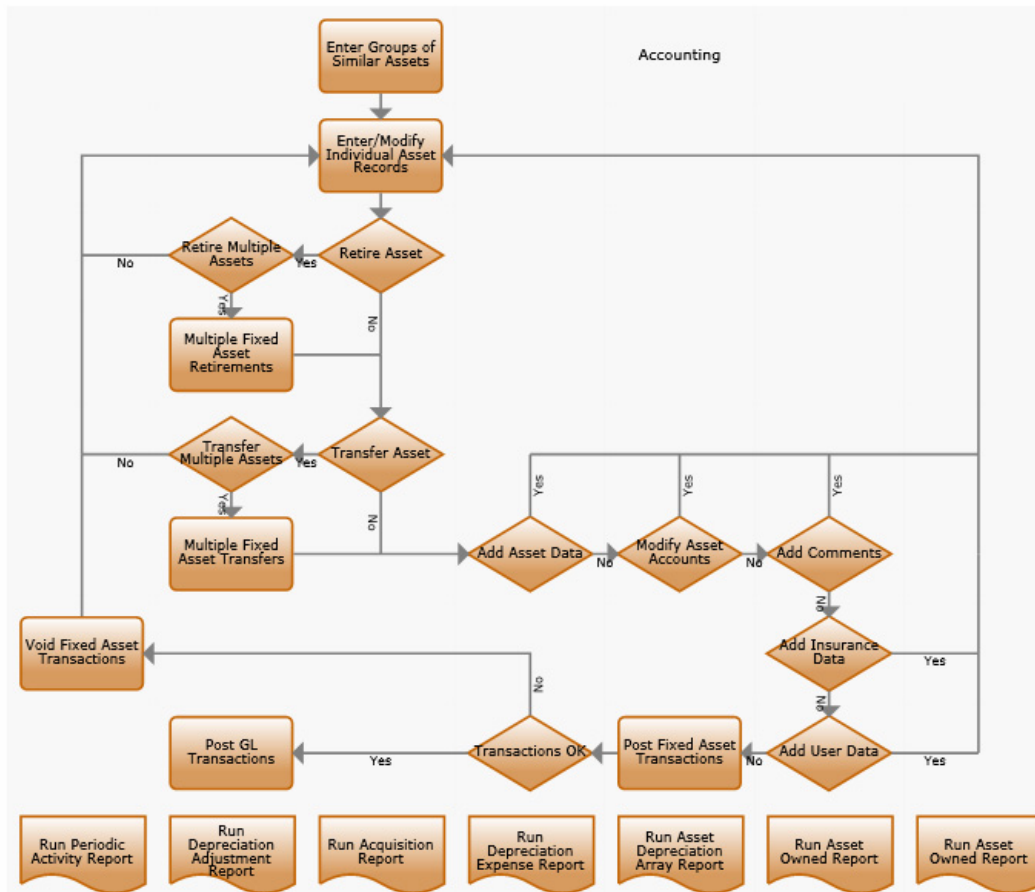
[Finance\_7.xml]

## Set Up Fixed Assets



[Finance\_7\_1.xml]

# Manage Fixed Assets



[Finance\_7\_2.xml]

