



Screen Book Volume 2



78-0444A
MFG/PRO Version 9.0
Printed in the U.S.A.
March 1999

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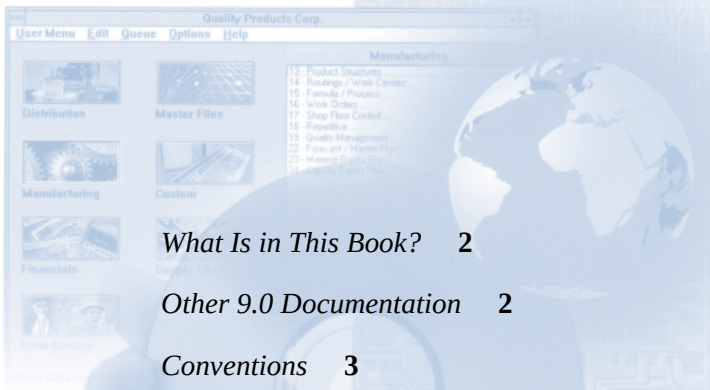
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Preface

What Is in This Book? 2

Other 9.0 Documentation 2

Conventions 3



param91.p 14.13.2 Routing Maintenance (Date Based)

Routing Code:	10-15000	NONAD(75) COOLING
Operation:	20	
Standard Operation		
Work Center	1030	INSPECTION, ALL SITES
Machine		
Description		INSPEC PER PROC-005
Machines per Op	1	Milestone P
Overlap Units	1	
Queue Time	1.0	
Wait Time	0.0	
Setup Time	0.0	

Route by Production Route Control

What Is in This Book?

This book is the second of a three volume set of books providing illustrations of screens in MFG/PRO Version 9.0. The screen books are organized by MFG/PRO menu number. For easy reference, chapter numbers correspond to the 36 first-level menu items on the MFG/PRO main menu. For example, to find illustrations of screens beginning with menu number 5 (Purchasing), refer to Chapter 5.

Only maintenance and update programs are illustrated in the screen books; no reports, inquiries, or browses are included.

Due to the configurability of MFG/PRO and differences among systems, the illustrations might not match your screen.

Other 9.0 Documentation

- For an overview of new features and software updates, see the *9.0 Release Bulletin*.
- For software installation instructions, refer to the *9.0 Installation Guides*.
- For instructions on navigating the MFG/PRO environment, refer to the *9.0 User Interface Guide*.
- For information on using MFG/PRO, refer to the *9.0 User Guides*.
- For technical details, refer to the *9.0 File Relationships* and *9.0 Database Definitions*.
- To review MFG/PRO program screens, refer to the *Screen Book, Volumes 1–3*.
- To view documents online in PDF format, see the *9.0 Documents on CD*.

Online Help

MFG/PRO has an extensive online help system. Help is available for most fields found on a screen. Procedure help is available for most programs that update the database. Most inquiries, reports, and browses do not have procedure help.

For information on using the help system, refer to the *9.0 User Interface Guide*.

QAD Web Site

For MFG/PRO users with a QAD Web account, MFG/PRO documentation is available for viewing or downloading at:

<http://support.qad.com/documentation/>

To obtain a QAD Web account, go to:

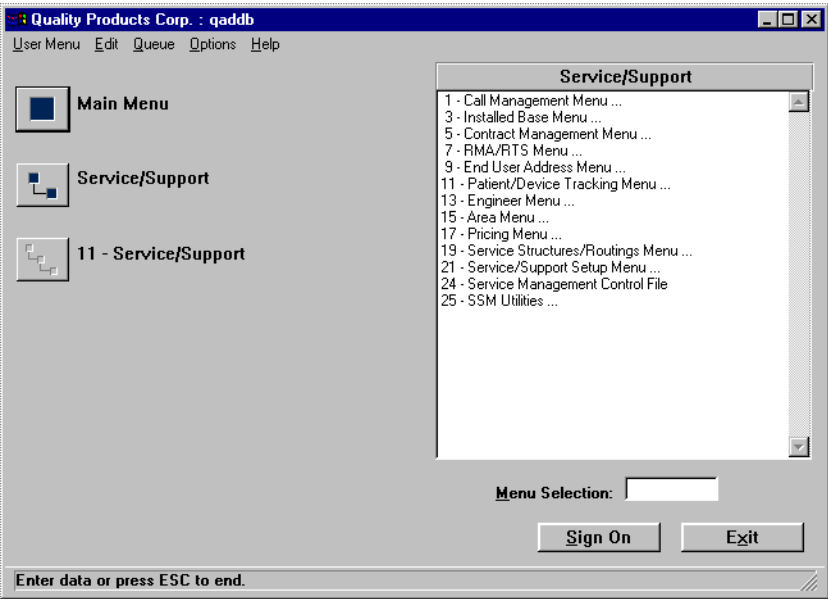
<http://support.qad.com/>

The QAD Web site also has information about training classes and other services that can help you learn about MFG/PRO.

Conventions

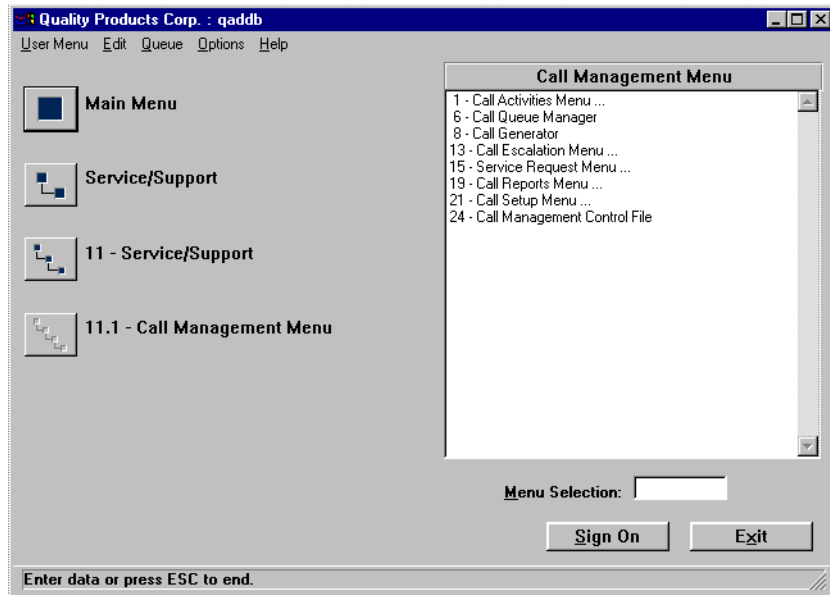
MFG/PRO 9.0 is available in several interfaces: Windows, character, Web browser, and an interface for object-oriented programs. To standardize presentation, MFG/PRO screen captures reflect the Windows interface.

Service/Support

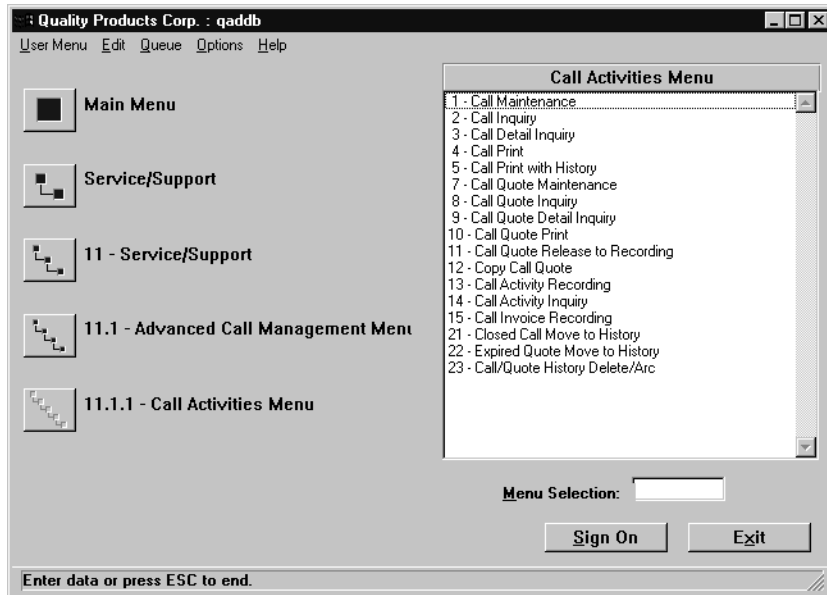


11
Service/Support
Menu

11.1
Call Management
Menu



11.1.1
Call Activities
Menu



Call Maintenance

User Menu Edit Queue Options Help

User Selection

Call ID:

Serial: 43268G6/A4

Call Date:

Time:

End User:

Item Number:

Ref: ?

Contract:

Service Type:

Area:

Start Date:

Install Date:

End Date:

Warranty End:

Response:

PD:

Comments: no

Call Info

Caller:

Phone:

Description:

Work Code:

Queue:

Comments:

Severity:

Status:

Event Date:

Type:

Next Status:

Event Time:

Prob/Skill:

Next Status Date:

Escalation:

Assigned:

Next Status Time:

Priority:

From Quote:

Schedule:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.1
Call Maintenance
(fscamt.p)

Call Maintenance

User Menu Edit Queue Options Help

User Selection

Call ID:

Serial: 43268G6/A4

Call Date:

Time:

End User:

Item Number:

Ref: ?

Contract:

Service Type:

Area:

Start Date:

Install Date:

End Date:

Warranty End:

Response:

PD:

Comments: no

Call Info

Caller:

Phone:

Description:

Work Code:

Queue:

Comments:

Severity:

Status:

Event Date:

Type:

Next Status:

Event Time:

Prob/Skill:

Next Status Date:

Escalation:

Assigned:

Next Status Time:

Priority:

From Quote:

Schedule:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.1
Call Maintenance
(fscamt.p)

11.1.1.1

Call Maintenance
(fscamt.p)

Call Maintenance			
User Menu Edit Queue Options Help			
User Selection Customer For End User Customer: 1001000 Name: Reliable Central Purchasing Sort: Reliable Central Purchasing Address: Attention: Accounts Payable Address: 300000020 Century Blvd City: Los Angeles County: 001 State: CA Country: United States of America 89000 Country Code:			
End User End User: 1001006 Name: Oregon Reliable Products Sort: Oregon Reliable Products Address: Building 12 Address: 13277 Hazel Nut Parkway Address: City: North Bend State: OR Post: 97457 Format: 0 Country: USA County: Attention: Alex McClatchy Language: US Telephone: 503-221-8998 Ext: 112 Fax/Telex:			
Priority: From Quote: Schedule:			
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

11.1.1.1

Call Maintenance
(fscamt.p)

Call Maintenance			
User Menu Edit Queue Options Help			
User Selection Call Id: CA116 Call Date: 06/17/96 Time: 11:19 Serial: 4328766/a4 End User: 1001006 Oregon Reliable Prod Item Number: 10-10000 Ref: 0 OASIS(TM) COOLING SY: Contract: Service Type: STANDARD Area: Start Date: Install date: North Bend OR 97457 End Date: Warranty End: Response: 0 HOURS PO: Comments: no			
Call Info Work Code: TECH Caller: Model: Description: Service Group: Work Code: queue. Comments. Severity: Status: Event Date: Type: Next Status: Event Time: Prob/Skill: Next Status Date: Escalation: Assigned: Next Status Time: Priority: From Quote: Schedule:			
WARNING: ITEM DOES NOT EXIST IN INSTALLED BASE.			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

Call Maintenance			
User Menu Edit Queue Options Help			
User Selection Call ID: CA120 Call Date: 06/19/97 Time: 15:18 Serial: 43268G6/A4 End User: 1001006 Item Number: 10-10000 Ref: 0 Service Type: standard Warranty End: Oregon Reliable Prod OASIS(TM) COOLING SY: Area: Contract: Start Date: End Date: Install Date: North Bend OR 97457 Response: 0 HOURS PO: Comments: no			
Call Info Caller: Alex McClatchy Description: General Service Call Work Code: tech Severity: a Type: service Prob/Skill: elec Assigned: PKH Priority: 80 Queue: CUSTOME Status: new Next Status: PENDING Next Status Date: 06/19/97 Next Status Time: 15:18 From Quote: Comments: no Event Date: 06/19/97 Event Time: 15:18 Escalation: ESC1 0 Schedule: yes			
Adding new record.			
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

11.1.1.1
Call Maintenance
(fscamt.p)

Call Maintenance			
User Menu Edit Queue Options Help			
User Selection Call ID: CA120 Call Date: 06/19/97 Time: 15:18 Serial: 43268G6/A4 End User: 1001006 Item Number: 10-10000 Ref: 0 Service Type: standard Warranty End: Oregon Reliable Prod OASIS(TM) COOLING SY: Area: Contract: Start Date: End Date: Install Date: North Bend OR 97457 Response: 0 HOURS PO: Comments: no			
Travel And Estimated Time Estimated Length: 003:00 Travel Dist: 0 M Travel Time: 000:00			
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

11.1.1.1
Call Maintenance
(fscamt.p)

11.1.1.1

Call Maintenance
(fscamt.p)

Call Maintenance										
User Menu Edit Queue Options Help										
User Selection Call ID: CA120 Call Date: 06/19/97 Time: 15:18 Serial: 43268G6/A4 End User: 1001006 Item Number: 10-10000 Contract: Start Date: Ref: 0 Service Type: standard Install Date: Area: North Bend OR 97457 Oregon Reliable Prod OASIS(TM) COOLING SY:										
Availability [Calls] The Week Of: 06/15/97 Call Day: Thu										
Engineer	Pts	Prb	Area	Sched	Start	End	Wed	Thu	Fri	Sat
KWU	140	no		STANDARD	08:00	17:00	12	12	12	*
BJW	125	yes	SanDiego	STANDARD	08:00	17:00	10	10	10	*
PKH	125	yes		STANDARD	08:00	17:00	10	9	10	*
GLB	120	no		GLB	08:00	17:00	10	10	10	*
F1=Help F2=Go ESC=End F6=All ENTER=Select Tab=Pivot										

11.1.1.1

Call Maintenance
(fscamt.p)

Call Maintenance										
User Menu Edit Queue Options Help										
User Selection Call ID: CA120 Call Date: 06/19/97 Time: 15:18 Serial: 43268G6/A4 End User: 1001006 Item Number: 10-10000 Contract: Start Date: End Date: PD: Ref: 0 Service Type: standard Install Date: Warranty End: Oregon Reliable Prod OASIS(TM) COOLING SY: Area: North Bend OR 97457 Response: 0 HOURS Comments: no										
Call Engineer Schedule Maintenance										
Engineer	St Date	Start	Hours	Close	Tran	Eng Area				
PKH	06/19/97	15:18	3.0	no	17					
F1=Help F2=Go ESC=End F6=All ENTER=Select Tab=Pivot										

11.1.1.1

Call Maintenance
(fscamt.p)

Call Maintenance			
User Menu Edit Queue Options Help			
User Selection Call ID: CA120 Call Date: 06/19/97 Time: 15:18 Serial: 4326866/A4 End User: 1001006 Item Number: 10-10000 Contract: Start Date: End Date: PO: Ref: 0 Service Type: standard Install Date: Warranty End: Oregon Reliable Prod OASIS(TM) COOLING SY: Area: North Bend OR 97457 Response: 0 HOURS Comments: no			
Engineer Paging Engineer: PKH Harvey Phillip Phone: 1-619-969-9999 Status: Transaction: Date: 06/19/97 Time:			
Press Go to initiate paging. Press End to cancel paging			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.1.1.1

Call Maintenance
(fscamt.p)

Call Maintenance			
User Menu Edit Queue Options Help			
User Selection Call Id: CA116 Call Date: 06/17/96 Time: 11:19 Serial: 4328766/a4 End User: 1001006 Item Number: 10-10000 Contract: Start Date: End Date: PO: Ref: 0 Service Type: STANDARD Install date: Warranty End: Oregon Reliable Prod OASIS(TM) COOLING SY: Area: North Bend OR 97457 Response: 0 HOURS Comments: no			
Call Item Call Line: 1 Item: 10-10000 Serial: 4328766/a4 Ref: 0 Work Code: Tech Svc Type: STANDARD Engineer: PKH Site: 10000 BOM code: REP10-10000 Routing: REP10-10000 Quantity: 1 Status: NEW Update ISB: yes Fault Codes: yes Comments: no Coverage: no			
Modifying existing record.			
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste			

Call Maintenance

User Menu Edit Queue Options Help

User Selection

Call Id: CA116 Call Date: 06/17/96 Time: 11:19

Serial: 4328766/a4

Coverage Information

Contract: Line: 0 Warranty Svc Type: W-1

Contract Svc Type: Install date:

Start Date: Warranty Expiration:

End Date:

Service Type Used: STANDARD Currency: USD

Call Item

Call Line: 1 Engineer: PKH Update ISB: yes

Item: 10-10000 Site: 10000 Fault Codes: yes

Serial: 4328766/a4 BOM code: REP10-10000 Comments: no

Ref: 0 Routing: REP10-10000 Coverage: yes

Work Code: Tech Quantity: 1

Svc Type: STANDARD Status: NEW

Press space bar to continue.

11.1.1.1
Call Maintenance
(fscamt.p)

Call Maintenance

User Menu Edit Queue Options Help

User Selection

Call Id: CA116 Call Date: 06/17/96 Time: 11:19

Serial: 4328766/a4

End User: 1001006

Item Number: 10-10000 Ref: 0 Oregon Reliable Prod

Contract: Service Type: STANDARD Area: OASIS(TM) COOLING SY:

Start Date: Install date: North Bend OR 97457

End Date: Warranty End: Response: 0 HOURS

PO: Comments: no

Call Item

Call Line: 1 Update ISB: yes

Item: 10-10000 Fault Codes: yes

Serial: 4328766 Comments: no

Ref: 0 Coverage: no

Work Code: Tech

Svc Type: STAND

Fault Codes for Call Line 1				
Line	Problem	Cause	Resolved	Hours
1	elec			0.00

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.1
Call Maintenance
(fscamt.p)

11.1.1.1

Call Maintenance
(fscamt.p)

Call Maintenance			
User Menu	Edit	Queue	Options Help
User Selection Call Id: CA116 Call Date: 06/17/96 Time: 11:19 Serial: 4328766/a4 End User: 1001006 Item Number: 10-10000 Contract: Start Date: End Date: PO: Service Type: STANDARD Install date: Warranty End: Oregon Reliable Prod OASIS(TM) COOLING SY: Area: North Bend OR 97457 Response: 0 HOURS Comments: no			
Call Print Output: printer			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.1.1.7

Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance			
User Menu	Edit	Queue	Options Help
Quote: CQ4		Bill-To: 1001000	End User:
Bill-To Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		End User	
Status: NEW Priority: 0 Contract: Price List: PO: Caller: Phone: Description:	Channel: Assigned: Work Code: Queue:	Curr: Taxable: no Terms: Site: Expire: 08/24/96 Reference: Comments:	Language: Detail: no
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

Call Quote Maintenance

User Menu Edit Queue Options Help

Quote: CQ4 Bill-To: 1001000 End User:

Bill-To

Reliable Central Purchasing
Attention: Accounts Payable
30000

End User Selection

Los Ar
United

End User: Create New:

Company:

Name:

Address:

Address:

City: State: Post:

Attention:

Phone:

Phone: Comments: Detail: no

Description:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.7
Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance

User Menu Edit Queue Options Help

Quote: CQ4 Bill-To: 1001000 End User:

Customer For End User

Customer: 1001000

Name: Reliable Central Purchasing Sort: Reliable Central Purchasing

Address: Attention: Accounts Payable

Address: 300000020 Century Blvd

City: Los Angeles County: 001 State: CA

Country: United States of America 89000 Country Code:

End User

End User:

Name: Sort:

Address:

Address:

Address:

City: State: Post: Format:

Country: County:

Attention: Language:

Telephone: Ext: Fax/Telex:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.7
Call Quote
Maintenance
(fscqmt.p)

11.1.1.7

Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance			
User Menu Edit Queue Options Help			
Quote: CQ4	Bill-To: 1001000	End User: 1001005	
Bill-To Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		End User Great Northern Reliable Building 14 310 Shoreline Ave Seattle WA 98431 USA	
Status: 1	Work Code: TECH	Language:	
Priority: 1	Model:		
Contract: 2	Service Group:		
Price List:	Queue:	Site:	
PD:		Expire: 08/24/96	
Caller:		Reference:	
Phone:		Comments:	Detail: no
Description:			
F1=Help F2=Go ESC=End Page-Up/Down Line-Up/Down			

11.1.1.7

Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance			
User Menu Edit Queue Options Help			
Quote: CQ4	Bill-To: 1001000	End User: 1001005	
Bill-To Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		End User Great Northern Reliable Building 14 310 Shoreline Ave Seattle WA 98431 USA	
Status: NEW	Channel:	Curr: USD	Language:
Priority: 65	Assigned: BJW	Taxable: no	1 06/25/96
Contract: 209	Work Code: TECH	Terms: 2/10-30	
Price List: SSM1	Queue: Customer	Site: 10000	
PD:		Expire: 08/24/96	
Caller: Sarah Jordan		Reference:	
Phone:		Comments: no	Detail: no
Description:			

Call Quote Maintenance

User Menu Edit Queue Options Help

Quote: CQ4 Bill-To: 1001000 End User: 1001005

Item Selection					
Line	Serial	Item	WK Code	Svc Type	Report
1	44765421/A25	10-10000	TECH		

Quantity: of:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.7
Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance

User Menu Edit Queue Options Help

Quote: CQ4 Bill-To: 1001000 End User: 1001005

Item Selection					
Line	Serial	Item	WK Code	Svc Type	Report
1	44765421/A25	10-10000	TECH	STANDARD	66

Item Detail

Engineer: BJW	Project:	Coverage: no
Site: 10000	Fixed Price: no	Taxable: no
Location: BJW	Fixed Price: 0.00	Comments: no
Status: Q Quote	Quantity: 2	Fault Codes: no
BOM code: REP10-10000	Ref: 0	Update ISB: yes
Routing: REP10-10000		

Adding new record.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.7
Call Quote
Maintenance
(fscqmt.p)

11.1.1.7

Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance					
User Menu Edit Queue Options Help					
Quote: CQ4 Bill-To: 1001000 End User: 1001005					
Item Selection					
Line	Serial	Item	WK Code	Svc Type	Report
1	44765421/A25	10-10000	TECH	STANDARD	66
Installed Base Detail					
Description:		[TM] COOLING SYSTEM			Qty: 2.0
Model:					
Install date:		06/25/96	Rev Level:		AB
Warranty Code:		W-1	Ownership:		
Warranty Expiration:		09/23/96	Location:		
Parent Item:		Parent ISB Ref:			
Parent Serial:		Comments:		no	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste					

11.1.1.7

Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance					
User Menu Edit Queue Options Help					
Quote: CQ4 Bill-To: 1001000 End User: 1001005					
Item Selection					
Line	Serial	Item	WK Code	Svc Type	Report
1	44765421/A25	10-10000	TECH	W-1	66
WIP Product Line: 1000					
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste					

Call Quote Maintenance

User Menu Edit Queue Options Help

Quote: CQ4 Bill-To: 1001000 End User: 1001005

Item Selection					
Line	Serial	Item	WK Code	Svc Type	Report
1	44765421/A25	10-10000	TECH	W-1	66

Labor/Expenses							
Op	Std Op	Work Code	Svc Cat	Quantity	Charge	Det	Items
10	SETUP	TECH	LABOR	1.0	BILLABLE	no	yes
20	REPAIR	TECH	LABOR	2.0	BILLABLE	no	no
30	CLEANUP	TECH	LABOR	1.0	BILLABLE	no	no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.7
Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance

User Menu Edit Queue Options Help

Quote: CQ4 Bill-To: 1001000 End User: 1001005

Item Selection					
Line	Serial	Item	WK Code	Svc Type	Report
1	44765421/A25	10-10000	TECH	W-1	66

Labor/Expenses							
Op	Std Op	Work Code	Svc Cat	Quantity	Charge	Det	Items
Labor/Expenses Detail: Operation 30							
Engineer: BJW				Product Line: 1000			
Start Date: 06/25/96				Project:			
Start: :				Quantity: 1.0			
End: :				Price: 0.00			
Standard Cost: 57.01				Covered Amount: 0.00			
Comments: no				Extended Price: 0.00			
Svc Type Used: W-1				Currency: USD 1.00000			
Description: Clean Equipment							

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.7
Call Quote
Maintenance
(fscqmt.p)

11.1.1.7

Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance							
User Menu Edit Queue Options Help							
Quote: CQ4		Bill-To: 1001000		End User: 1001005			
Item Selection							
Line	Serial	Item	WK Code	Svc Type	Report		
1	44765421/A25	10-10000	TECH	W-1	66		
Item Usage							
Op	Item Number	Work Code	Qty Used	Qty Ret	Charge	Det	SEO
10	44-4000	TECH	2.0	0.0	BILLABLE	no	
10	44-1000	TECH	2.0	0.0	BILLABLE	no	
10							
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste							

11.1.1.7

Call Quote
Maintenance
(fscqmt.p)

Call Quote Maintenance							
User Menu Edit Queue Options Help							
Quote: CQ4		Bill-To: 1001000		End User: 1001005			
Item Selection							
Line	Serial	Item	WK Code	Svc Type	Report		
1	44765421/A25	10-10000	TECH	W-1	66		
Item Usage							
Op	Item Number	Work Code	Qty Used	Qty Ret	Charge	Det	SEO
Item Usage Detail Multi: no Site: 10000 Location: BJW Lot/Serial: Ref: Engineer: BJW Service Category: ITEMS Qty Allocated: 0.0 SEO Line: Svc Type Used: W-1 Product Line: 1000 Project: Qty Required: 2.0 Unit Cost: 100.000 Price: 0.00 Covered Amount: 0.00 Extended Amount: 0.00 Currency: USD Exch Rate: 1.00000 Comments: no							
Details for component: 44-3000.							
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste							

Call Quote Maintenance

User Menu Edit Queue Options Help

Quote: CQ4 Bill-To: 1001000 End User: 1001005

Charge Summary

	Hrs Cost	Item Cost	Exp Cost	List Price	Det
Warranty	0	0	0	0	0
Contract	0	0	0	0	0
Covered	0	0	0	0	0
Project	0	0	0	0	0
Giveaway	0	0	0	0	0
Fixed Bill	0	0	0	0	0
Billable	228	420	0	1,156	

Billing Summary

	Hrs Cost	Item Cost	Exp Cost	List Price	Det
LABOR	228	0	0	300	yes
EXPENSES	0	0	0	6	yes
ITEMS	0	420	0	850	yes
	0	0	0	0	no
	0	0	0	0	no
	0	0	0	0	no
Total	228	420	0	1,156	

Quote Total 1,156.25 Cost 648.04 Margin 44%.

Press space bar to continue.

11.1.1.7
Call Quote
Maintenance
(fscqmt.p)

Call Quote Release to Recording

User Menu Edit Queue Options Help

Selection Criteria

Quote: To:

Bill-To: To:

Quote Date: To:

Next Call Number:

Call Date: 06/17/96

Override Coverage Limits: no

Clear Print Exit

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.1.11
Call Quote Release
to Recording
(fscqca.p)

11.1.1.12

Copy Call Quote
(fscqcp.p)

Copy Call Quote			
User Menu Edit Queue Options Help			
Quote: CQ1 Bill-To: 1001000 End User: 1001000			
Bill-To		End User	
Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America	
Quote Date: 06/17/96	New Number: CQ2 ↑		
Expire: 08/16/96			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.1.1.13

Call Activity
Recording
(fscarmt.p)

Call Activity Recording			
User Menu Edit Queue Options Help			
Call Id: CA115 Bill-To: 1001000 End User: 1001005			
Bill-To		End User	
Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		Great Northern Reliable Building 14 310 Shoreline Ave Seattle WA 98431 USA	
Status: new	Channel:	Curr: USD	Language: US
Priority: 80	Assigned: KWU	Taxable: no 1	06/17/96
Contract:	Work Code: Tech	Terms: 2/10-30	
Price List: SSM1 ↑	Queue: CUSTOME	Site: 10000	
PD:		Expire:	
Caller: Sarah Jordan		Reference:	
Phone:		Comments: no	Detail: no
Description: General Emergency call taken in Call Maintenance			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

Call Activity Recording

User Menu Edit Queue Options Help

Call Id: CA115 Bill-To: 1001000 End User: 1001005

Line	Serial	Item	WK Code	Svc Type	Report
7	477780/A3	10-10000	Tech		

Quantity: 1 Ref: 0

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.13
Call Activity
Recording
(fscarmt.p)

Call Activity Recording

User Menu Edit Queue Options Help

Call Id: CA115 Bill-To: 1001000 End User: 1001005

Line	Serial	Item	WK Code	Svc Type	Report
7	477780/A3	10-10000	Tech	STANDARD	75

Item Detail

Engineer: KWU	Project:	Coverage: yes
Site: 10000	Fixed Price: no	Taxable: no
Location: KWU	Fixed Price: 0.00	Comments: no
Status: ☐ Invoiceable	Quantity: 1	Fault Codes: yes
BOM code: REP10-10000	Ref: 0	Update ISB: yes
Routing: REP10-10000		

Adding new record.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.13
Call Activity
Recording
(fscarmt.p)

11.1.1.13

Call Activity
Recording
(fscarmt.p)

Call Activity Recording					
User Menu Edit Queue Options Help					
Call Id: CA115 Bill-To: 1001000 End User: 1001005					
Item Selection					
Line	Serial	Item	WK Code	Svc Type	Report
7	477780/A3	10-10000	Tech	STANDARD	75
Installed Base Detail					
Description:		OASIS(TM) COOLING SY		Qty: 1.0	
Model:					
Install date:		06/25/96		Rev Level: AB	
Warranty Code:		W-1		Ownership:	
Warranty Expiration:		09/23/96		Location:	
Parent Item:				Parent ISB Ref:	
Parent Serial:				Comments: no	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste					

11.1.1.13

Call Activity
Recording
(fscarmt.p)

Call Activity Recording					
User Menu Edit Queue Options Help					
Call Id: CA115 Bill-To: 1001000 End User: 1001005					
Item Selection					
Line	Serial	Item	WK Code	Svc Type	Report
7	477780/A3	10-10000	Tech	W-1	75
WIP Product Line: 1000					
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste					

Call Activity Recording

User Menu Edit Queue Options Help

Call Id: CA115 Bill-To: 1001000 End User: 1001005

Item Selection

Coverage Information

Contract: Line: 0 Warranty Svc Type: W-1
 Contract Svc Type: Install date: 06/25/96
 Start Date: Warranty Expiration: 09/23/96
 End Date:
 Service Type Used: W-1 Currency: USD

Coverage Limits For: Svc Type W-1

Limit Qualifier	Amount	Used/Consumed	List Price Limit	%Cv
Expenses	0.00	0.00	0.00	75
Items	0.00	0.00	0.00	50
Labor	0.00	0.00	0.00	100

Press space bar to continue.

11.1.1.13
 Call Activity
 Recording
 (fscarmt.p)

Call Activity Recording

User Menu Edit Queue Options Help

Call Id: CA115 Bill-To: 1001000 End User: 1001005

Item Selection

Line	Serial	Item	WK Code	Svc Type	Report
7	477780/A3	10-10000	Tech	W-1	75

Fault Codes for Call Line 7

Line	Problem	Cause	Resolved	Hours
1				

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.13
 Call Activity
 Recording
 (fscarmt.p)

11.1.1.13

Call Activity
Recording
(fscarmt.p)

Call Activity Recording							
User Menu Edit Queue Options Help							
Call Id: CA115 Bill-To: 1001000 End User: 1001005							
Item Selection							
Line	Serial	Item	WK Code	Svc Type	Report		
7	477780/A3	10-10000	Tech	W-1	75		
Labor/Expenses							
Op	Std Op	Work Code	Svc Cat	Quantity	Charge	Det	Items
10	SETUP	Tech	LABOR	0.5	WARRANT^	no	no
20	REPAIR	Tech	LABOR	1.0	WARRANT^	no	no
30	CLEANUP	Tech	LABOR	0.5	WARRANT^	no	no
40							
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste							

11.1.1.13

Call Activity
Recording
(fscarmt.p)

Call Activity Recording							
User Menu Edit Queue Options Help							
Call Id: CA115 Bill-To: 1001000 End User: 1001005							
Item Selection							
Line	Serial	Item	WK Code	Svc Type	Report		
7	477780/A3	10-10000	Tech	W-1	75		
Labor/Expenses							
Op	Std Op	Work Code	Svc Cat	Quantity	Charge	Det	Items
Labor/Expenses Detail: Operation 30							
Engineer: KWU				Product Line: 1000			
Start Date: 06/17/96				Project:			
Start: :				Quantity: 0.5			
End: :				Price: 75.00			
Standard Cost: 57.01				Covered Amount: 37.50			
Comments: no				Extended Price: 0.00			
Svc Type Used: W-1				Currency: USD 1.00000			
Description: Clean Equipment							
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste							

Call Activity Recording

User Menu Edit Queue Options Help

Call Id: CA115 Bill-To: 1001000 End User: 1001005

Line	Serial	Item	WK Code	Svc Type	Report
7	477780/A3	10-10000	Tech	W-1	75

Item Usage

Op	Item Number	Work Code	Qty Used	Qty Ret	Charge	Det	SEO
10	44-4000	Tech	1.0	0.0	Warranty	no	
10	44-3000	Tech	1.0	0.0	Warranty	no	
10	44-4000	Tech	1.0	0.0	Warranty	no	

Modifying existing record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.13
Call Activity
Recording
(fscarmt.p)

Call Activity Recording

User Menu Edit Queue Options Help

Call Id: CA115 Bill-To: 1001000 End User: 1001005

Line	Serial	Item	WK Code	Svc Type	Report
7	477780/A3	10-10000	Tech	W-1	75

Item Usage

Op	Item Number	Work Code	Qty Used	Qty Ret	Charge	Det	SEO
Item Usage Detail							
Multi: yes				Product Line: 1000			
Site: 10000				Project:			
Location: KWU				Qty Required: 2.0			
Lot/Serial:				Unit Cost: 100.000			
Ref:				Price: 0.00			
Engineer: KWU				Covered Amount: 0.00			
Service Category: ITEMS				Extended Amount: 0.00			
Qty Allocated: 0.0				Currency: USD			
SEO Line:				Exch Rate: 1.00000			
Svc Type Used: W-1				Comments: no			

Details for component: 44-1000.

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.1.13
Call Activity
Recording
(fscarmt.p)

11.1.1.13

Call Activity
Recording
(fscarmt.p)

Call Activity Recording																			
User Menu Edit Queue Options Help																			
Call Id: CA115		Bill-To: 1001000		End User: 1001005															
Item Selection																			
Line	Serial	Item	WK Code	Svc Type	Report														
7	477780/A3	10-10000	Tech	W-1	75														
Item Usage																			
Op	Item Number	Work Code	Qty Used	Qty Ret	Charge	Det	SEO												
Item Usage Detail Multi: yes Product Line: 1000 44-1000 Issued: 2 <table border="1"> <thead> <tr> <th>Ln</th> <th>Site</th> <th>Location</th> <th>Lot/Serial</th> <th>Reference</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>10000</td> <td>KWU</td> <td></td> <td></td> <td>1.0</td> </tr> </tbody> </table>								Ln	Site	Location	Lot/Serial	Reference	Quantity	1	10000	KWU			1.0
Ln	Site	Location	Lot/Serial	Reference	Quantity														
1	10000	KWU			1.0														
Svc Type Used: W-1				Comments: no															
Adding new record.																			
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste																			

11.1.1.13

Call Activity
Recording
(fscarmt.p)

Call Activity Recording							
User Menu Edit Queue Options Help							
Call Id: CA115		Bill-To: 1001000		End User: 1001005			
Item Selection							
Line	Serial	Item	WK Code	Svc Type	Report		
7	477780/A3	10-10000	Tech	W-1	75		
Item Usage							
Op	Item Number	Work Code	Qty Used	Qty Ret	Charge	Det	SEO
10	44-4000	Tech	1.0	0.0	Warranty	no	
Returned Items Detail Status: scrap Return Site: 10000 Return Loc: SCRAP Return Serial: Return Inv Ref: Exchange Price: 0.00 ISB Reference: 0 Fault Codes: no Multi: yes							
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste							

Call Activity Recording

User Menu Edit Queue Options Help

Call Id: CA115 Bill-To: 1001000 End User: 1001005

Line	Serial	Item	WK Code	Svc Type	Report
7	477780/A3	10-10000	Tech	W-1	75

Op	Item Number	Work Code	Qty Used	Qty Ret	Charge	Det	SEO
10	44-4000	Tech	1.0	0.0	Warranty	no	

44-1000 Returned: 2

Ln	Status	Return Site	Return Location	From Site	From Location	Quantity
1	scrap	10000	SCRAP			1.0

Lot/Serial: ISB Ref: 0 Inv Ref:

ISB Reference: 0 Multi: yes

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.13
Call Activity
Recording
(fscarmt.p)

Call Activity Recording

User Menu Edit Queue Options Help

Call Id: CA115 Bill-To: 1001000 End User: 1001005

Line	Item Number	Lot/Serial	Quantity	Site	Location
7	44-1000		2. F	10000	KWU
7	44-1000		2. T	10000	SCRAP
7	44-3000		1. F	10000	KWU
7	44-4000		1. F	10000	KWU

Question

? Is all information correct?

11.1.1.13
Call Activity
Recording
(fscarmt.p)

11.1.1.13

Call Activity
Recording
(fscarmt.p)

The screenshot shows a window titled "Call Activity Recording". It has a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for printing, saving, and other functions. The main area displays call details: "Call Id: CA115", "Bill-To: 1001000", and "End User: 1001005". There is an "Output:" field with "printer" selected. At the bottom, a status bar shows keyboard shortcuts: "F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste".

Call Id:	Bill-To:	End User:
CA115	1001000	1001005

Output:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.13

Call Activity
Recording
(fscarmt.p)

The screenshot shows the same "Call Activity Recording" window, but now displaying a table of call line status. The table has columns for "Line", "Item", "Serial", "Status", and "Dates". One row is visible with the following data: Line 7, Item 10-10000, Serial 477780/A3, Status COMPLETE, and Dates yes. Below the table, there is a section titled "Item Dates" with a form for entering dates and times. The form includes fields for "Start Down", "End Down", "Job Start", and "Date Complete", each with a date and time input area. The status bar at the bottom is the same as in the previous screenshot.

Line	Item	Serial	Status	Dates
7	10-10000	477780/A3	COMPLETE	yes

Item Dates

Start Down:	06/17/96	Time:	09:18
End Down:	06/25/96	Time:	17:36
Job Start:	/ /	Time:	:
Date Complete:	06/25/96		

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

Call Activity Recording			
User Menu Edit Queue Options Help			
Call Id: CA115 Bill-To: 1001000 End User: 1001005			
Call Status			
Status: COMPLETE	Complete Date: 07/17/96	Time: 10:56	
	Close Date: / /	Time: :	
	Next Status Date: 06/18/96	Time: 09:18	
Generate Invoice: yes			
Invoice Number:			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.1.1.13
Call Activity
Recording
(fscarmt.p)

Call Invoice Recording			
User Menu Edit Queue Options Help			
Call Selection			
Call Id: CA116 Bill-To: 1001000 End User: 1001006			
Bill-To		End User	
Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		Oregon Reliable Products Building 12 13227 Hazel Nut North Bend OR 97457 USA	
Status: COMPLETE	Completed Call	Channel:	
Priority: 80		Curr: USD	Language:
Price List: SSM1		Taxable: yes	004 06/26/96
PO:		Terms: 2/10-30	
Assigned: PKH		Ready to Invoice: yes	Comments: no
Work Code: Tech		Invoiced: no	
Site: 10000		Invoice Number:	
Description: General Emergency call taken in Call Maintenance			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.1.1.15
Call Invoice
Recording
(fscaimt.p)

11.1.1.15
Call Invoice
Recording
(fscaimt.p)

Call Invoice Recording																																																						
User Menu Edit Queue Options Help																																																						
Call Selection Call Id: CA116 Bill-To: 1001000 End User: 1001006																																																						
Charge Summary <table> <thead> <tr> <th></th> <th>Hrs Cost</th> <th>Item Cost</th> <th>Exp Cost</th> <th>List Price</th> <th>Det</th> </tr> </thead> <tbody> <tr> <td>Warranty :</td> <td>114</td> <td>0</td> <td>0</td> <td>155</td> <td></td> </tr> <tr> <td>Contract :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Covered :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Project :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Giveaway :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Fixed Bill :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Billable :</td> <td>0</td> <td>210</td> <td>0</td> <td>372</td> <td></td> </tr> </tbody> </table>								Hrs Cost	Item Cost	Exp Cost	List Price	Det	Warranty :	114	0	0	155		Contract :	0	0	0	0		Covered :	0	0	0	0		Project :	0	0	0	0		Giveaway :	0	0	0	0		Fixed Bill :	0	0	0	0		Billable :	0	210	0	372	
	Hrs Cost	Item Cost	Exp Cost	List Price	Det																																																	
Warranty :	114	0	0	155																																																		
Contract :	0	0	0	0																																																		
Covered :	0	0	0	0																																																		
Project :	0	0	0	0																																																		
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Billing Summary <table> <tbody> <tr> <td>LABOR :</td> <td>114</td> <td>0</td> <td>0</td> <td>0</td> <td>yes</td> </tr> <tr> <td>EXPENSES :</td> <td>0</td> <td>0</td> <td>0</td> <td>2</td> <td>yes</td> </tr> <tr> <td>ITEMS :</td> <td>0</td> <td>210</td> <td>0</td> <td>370</td> <td>yes</td> </tr> <tr> <td>FIXED :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>no</td> </tr> <tr> <td>:</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>no</td> </tr> <tr> <td>:</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>no</td> </tr> <tr> <td>Total :</td> <td>114</td> <td>210</td> <td>0</td> <td>372</td> <td></td> </tr> </tbody> </table>							LABOR :	114	0	0	0	yes	EXPENSES :	0	0	0	2	yes	ITEMS :	0	210	0	370	yes	FIXED :	0	0	0	0	no	:	0	0	0	0	no	:	0	0	0	0	no	Total :	114	210	0	372							
LABOR :	114	0	0	0	yes																																																	
EXPENSES :	0	0	0	2	yes																																																	
ITEMS :	0	210	0	370	yes																																																	
FIXED :	0	0	0	0	no																																																	
:	0	0	0	0	no																																																	
:	0	0	0	0	no																																																	
Total :	114	210	0	372																																																		
Line Total 371.50 Cost 324.03 Margin 13%.																																																						
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste																																																						

11.1.1.15
Call Invoice
Recording
(fscaimt.p)

Call Invoice Recording																
User Menu Edit Queue Options Help																
Call Selection Call Id: CA116 Bill-To: 1001000 End User: 1001006																
Item Selection <table> <thead> <tr> <th>Ln</th> <th>Item</th> <th>Fix</th> <th>Qty Repaired</th> <th>Net Price</th> <th>Invoice Cost</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>10-10000</td> <td>no</td> <td>1.0</td> <td>371.50</td> <td>324.03</td> </tr> </tbody> </table>					Ln	Item	Fix	Qty Repaired	Net Price	Invoice Cost	1	10-10000	no	1.0	371.50	324.03
Ln	Item	Fix	Qty Repaired	Net Price	Invoice Cost											
1	10-10000	no	1.0	371.50	324.03											
Item Detail Revenue Prod Line: W-10 Comments: no Taxable: no 0 UM: EA Description: OASIS(TM) COOLING SY Fixed Price: 450.00 Total List Price: 526.00 Covered Amount: 154.50 Serial: 4328766/a4 Work Code: Tech Service Group: Site: 10000																
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste																

Call Invoice Recording

User Menu Edit Queue Options Help

Call Selection

Call Id: CA116 Bill-To: 1001000 End User: 1001006

Item Selection

Ln	Item	Fix	Qty Repaired	Net Price	Invoice Cost
1	10-10000	no	1.0	371.50	324.03

Item Detail

Revenue Prod Line: W-10 Fixed Price: 450.00

Comments: ni Accounts 526.00

Taxable: ni Sales Acct: 8000 154.50

UM: E Disc Acct: 3900 4328766/a4

Description: OASIS(TM) COOLING SY: Work Code: Tech

Service Group: Site: 10000

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.15
Call Invoice
Recording
(fscaimt.p)

Call Invoice Recording

User Menu Edit Queue Options Help

Call Selection

Call Id: CA116 Bill-To: 1001000 End User: 1001006

Item Selection

Ln	Item	Fix	Qty Repaired	Net Price	Invoice Cost
1	10-10000	no	1.0	371.50	324.03

Labor/Expense Totals

Invoice Sort: LABOR Cost: 114.03 Price: 0.00

Labor/Expenses

Ln	Svc Cat	Qty Required	List Price	Det
1	LABOR	0.5	75.00	no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.15
Call Invoice
Recording
(fscaimt.p)

11.1.1.15

Call Invoice
Recording
(fscaimt.p)

Call Invoice Recording				
User Menu Edit Queue Options Help				
Call Selection Call Id: CA116 Bill-To: 1001000 End User: 1001006				
Item Selection				
Ln	Item	Fix	Qty Repaired	Net Price
1	10-10000	no	1.0	371.50
Labor/Expense Totals Invoice Sort: LABOR Cost: 114.03 Price: 0.00				
Labor/Expense Detail Service Category: LABOR Charge Code: WARRANT Total Cost: 28.51 List Price: 75.00 Qty Required: 0.5 Covered Amount: 37.50 Description: Routine Inspection Taxable: no Comments: no				
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste				

11.1.1.15

Call Invoice
Recording
(fscaimt.p)

Call Invoice Recording				
User Menu Edit Queue Options Help				
Call Selection Call Id: CA116 Bill-To: 1001000 End User: 1001006				
Item Selection				
Ln	Item	Fix	Qty Repaired	Net Price
1	10-10000	no	1.0	371.50
Item Totals Invoice Sort: ITEMS Cost: 210.00 Price: 370.00				
Item Usage				
Ln	Item	Qty Required	Qty Returned	Exchange
2	44-3000	1.0	0.0	no
Detail yes				
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste				

Call Invoice Recording

User Menu Edit Queue Options Help

Call Selection
Call Id: CA116 Bill-To: 1001000 End User: 1001006

Item Selection

Ln	Item	Fix	Qty Repaired	Net Price	Invoice Cost
1	10-10000	no	1.0	371.50	324.03

Item Totals
Invoice Sort: ITEMS Cost: 210.00 Price: 370.00

Issue Detail

Service Category: ITEMS Charge Code: Warranty
Total Cost: 100.00

List Price: 125.00 Qty Required: 1.0
Covered Amount: 0.00 Serial:

Description: 'SMART' POWER CONVE
Taxable: no Comments: no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.1.15
Call Invoice
Recording
(fscaimt.p)

Call Invoice Recording

User Menu Edit Queue Options Help

Call Selection
Call Id: CA116 Bill-To: 1001000 End User: 1001006

Non-Taxable: 379.07 Currency: USD Line Total: 371.50
Taxable: 0.00 Discount: (7.43)
Tax Date: 06/26/96

1	0.000%	2	0.000%	3	0.000%	Total Tax:	0.00
	0.00		0.00		0.00	Total:	379.07
	0.00		0.00		0.00		

Service 10 : 0.00
Freight 20 : 15.00
Special 30 : 0.00

Cr Initials: Print Sales Order: yes AR Account: 1200
Credit Card: Print Pack List: yes Prepaid: 0.00
Action Status: Print Inv Hist: yes FOB Point: ESCONDIDO
Revision: 0 EDI Inv Hist: no Ship Via:
EDI PO Ack: no Partial OK: yes BOL:

Enter data or press ESC to end.

11.1.1.15
Call Invoice
Recording
(fscaimt.p)

11.1.1.15
Call Invoice
Recording
(fscaimt.p)

Call Invoice Recording																																																						
User Menu Edit Queue Options Help																																																						
Call Selection Call Id: CA116 Bill-To: 1001000 End User: 1001006																																																						
Charge Summary <table> <thead> <tr> <th></th> <th>Hrs Cost</th> <th>Item Cost</th> <th>Exp Cost</th> <th>List Price</th> <th>Det</th> </tr> </thead> <tbody> <tr> <td>Warranty :</td> <td>114</td> <td>0</td> <td>0</td> <td>155</td> <td></td> </tr> <tr> <td>Contract :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Covered :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Project :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Giveaway :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Fixed Bill :</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> </tr> <tr> <td>Billable :</td> <td>0</td> <td>210</td> <td>0</td> <td>372</td> <td></td> </tr> </tbody> </table>								Hrs Cost	Item Cost	Exp Cost	List Price	Det	Warranty :	114	0	0	155		Contract :	0	0	0	0		Covered :	0	0	0	0		Project :	0	0	0	0		Giveaway :	0	0	0	0		Fixed Bill :	0	0	0	0		Billable :	0	210	0	372	
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Billing Summary <table> <tbody> <tr> <td>LABOR :</td> <td>114</td> <td>0</td> <td>0</td> <td>0</td> <td>yes</td> </tr> <tr> <td>EXPENSES :</td> <td>0</td> <td>0</td> <td>0</td> <td>2</td> <td>yes</td> </tr> <tr> <td>ITEMS :</td> <td>0</td> <td>210</td> <td>0</td> <td>370</td> <td>yes</td> </tr> <tr> <td>:</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>no</td> </tr> <tr> <td>:</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>no</td> </tr> <tr> <td>:</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>no</td> </tr> <tr> <td>Total :</td> <td>114</td> <td>210</td> <td>0</td> <td>372</td> <td></td> </tr> </tbody> </table>							LABOR :	114	0	0	0	yes	EXPENSES :	0	0	0	2	yes	ITEMS :	0	210	0	370	yes	:	0	0	0	0	no	:	0	0	0	0	no	:	0	0	0	0	no	Total :	114	210	0	372							
LABOR :	114	0	0	0	yes																																																	
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:	0	0	0	0	no																																																	
:	0	0	0	0	no																																																	
:	0	0	0	0	no																																																	
Total :	114	210	0	372																																																		
Line Total 371.50 Cost 324.03 Margin 13% Adjustment 7.57 Tax 0.00 Total 379.07																																																						
Press space bar to continue.																																																						

11.1.1.21
Closed Call Move
to History
(fscacsl.p)

Closed Call Move to History			
User Menu Edit Queue Options Help			
Selection Criteria Call Id: To: End User: To: Date Closed/Cancelled: To: 06/17/96 Move Closed: Audit Closed: Move Cancelled: Audit Cancelled:			
		Clear	Print
		Exit	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

Expired Quote Move to History

User Menu Edit Queue Options Help

Selection Criteria

Quote Id: To:

End User: To:

Date Closed/Expired: To: 06/17/96

Move Closed: no Audit Closed: yes

Move Expired: no Audit Expired: yes

Clear Print Exit

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.1.22
Expired Quote
Move to History
(fscqup.p)

Call/Quote History Delete/Arc

User Menu Edit Queue Options Help

Selection Criteria

Call/Quote Id: To:

End User: To:

Date Closed/Expired: 12/01/95 To: 12/31/95

Delete: yes

Archive: yes

Archive File: ch960617.hst

Clear Print Exit

Archive files should be backed up and deleted from disk.

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.1.23
Call/Quote History
Delete/Archive
(fscaarc.p)

11.1.6

Call Queue
Manager
(fsquemg.p)

Call Queue Manager

User Menu Edit Queue Options Help

Search For

Call Maint: no Assigned: Status:
Open Only: no Prob/Skill: Severity:
Priority: 999 Type: Queue:
Area: End User: Customer:
Work Code:

Call ID	Pri	Status	Queue Area	Assigned Customer	End User WK Code	Nxt Date	Time
CA115	0	NEW	CUSTOMEF	ej351-1 cuj351	ej351 TECH	01/07/99	15:21
new	80	NEW	CUSTOMEF	KwU 001	juser TECH	11/20/98	08:00
CA109	80	NEW	CUSTOMEF	KwU 001	juser TECH	12/07/98	08:00
CA127	10 12353	NEW	CUSTOMEF	PKH 1005000	1006000 TECH	05/17/96	09:55
CA136	0	NEW	CUSTOMEF	pkh cuj348	ej348 TECH	01/17/99	21:20

Description: 3 units are down and need immediate attention.

F1=Help F2=Go ESC=End Page-Up/Down Line-Up/Down Tab=Pivot

11.1.6

Call Queue
Manager
(fsquemg.p)

Call Queue Manager

User Menu Edit Queue Options Help

Search For

Call Maint: no Assigned: Status:
Open Only: no Prob/Skill: Severity:
Priority: 999 Type: Queue:
Area: End User: Customer:
Work Code:

Call ID	Pri	Status	Queue Area	Assigned Customer	End User WK Code	Nxt Date	Time
CA115	0	NEW	CUSTOMEF	ej351-1 cuj351	ej351 TECH	01/07/99	15:21
new	80	NEW	CUSTOMEF	KwU 001	juser TECH	11/20/98	08:00
CA109	80	NEW	CUSTOMEF	KwU 001	juser TECH	12/07/98	08:00

Update Call

Call ID	Pri	Status	Queue	Assigned	Prob	Nxt Date	Nxt Time
CA127	10	NEW	CUSTOMEF	PKH	ELEC	05/17/96	09:55
CA136	0	NEW	CUSTOMEF	pkh cuj348	ej348 TECH	01/17/99	21:20

F1=Help F2=Go ESC=End Page-Up/Down Line-Up/Down Tab=Pivot

Call Generator		
User Menu Edit Queue Options Help		
Input Source: F	P	PM Schedules
	I	Installed Base
	F	Field Notification
Notification: FN072197 Description: Design Flaw		
Call Date: 07/21/97	Copy Comments: no	
Combine Calls: yes		
From End User:	To:	
Item Number: 10-10000	To: 10-10000	
Serial:	To:	
Model:	To:	
From Ship Date: 01/01/97	To: 01/31/97	
Override Service Type: no	Print Report: no	
Preferred Coverage: Warranty	Select Contract or Warranty	
Default Service Type: SC-1		
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste		

11.1.8
Call Generator
(fscagen.p)

Call Generator		
User Menu Edit Queue Options Help		
Input Source: I	P	PM Schedules
	I	Installed Base
	F	Field Notification
Work Code: TECH		
From End User:	To:	
Item Number: 10-10000	To: 10-10000	
Serial:	To:	
From Ship Date: / /	To: / /	
Call Date: 07/21/97	Print Report: no	
Combine Calls: yes		
Preferred Coverage: Warranty	Select Contract or Warranty	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste		

11.1.8
Call Generator
(fscagen.p)

11.1.8

Call Generator
(fscagen.p)

Call Generator		
User Menu Edit Queue Options Help		
Input Source: P P PM Schedules I Installed Base F Field Notification		
From Date: 07/01/97	To: 08/31/97	
Contract Number:	To:	
Assigned:	To:	
Call Date: 07/21/97	Print Report: no	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste		

11.1.13

Call Escalation
Menu

Quality Products Corp : qaddb	
User Menu Edit Queue Options Help	
Main Menu Service/Support 11 - Service/Support 11.1 - Call Management Menu 11.1.13 - Call Escalation Menu	Call Escalation Menu 1 - Escalation Maintenance 2 - Escalation Inquiry 13 - Escalation Monitor 24 - Escalation Control File Menu Selection: Sign On Exit
Enter data or press ESC to end.	

Escalation Maintenance

User Menu Edit Queue Options Help

Escalation: ESC10

Work Code:

Call Type:

Call Severity:

Call Problem:

Sequence: 0

Description: Call Received

Escalate: yes

Group:

Print: no

Days Allowed In Status: 1

Time Allowed In Status: :

Page Engineer: no

Bump Priority: 0

Status: New

Queue: Customer

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.1.13.1
Escalation
Maintenance
(fsesmt.p)

Escalation Monitor

User Menu Edit Queue Options Help

Use Calendar Days in Escalation: no

Output: terminal

Batch ID:

Call Id	End User	Type	Prob	Severity	Status	Nxt Date	Time	Pri	Act
CR127	1006000	SERVICE	ELEC	A	new	05/17/96	09:55	10	no
CR100	01000000	INCIDENT	ELEC	A	PENDING	06/06/96	08:00	0	no
CR101	10010003	INCIDENT	ELEC	A	PENDING	06/06/96	08:00	0	no
CR102	10040001	INCIDENT	ELEC	A	PENDING	06/06/96	08:00	0	no
CR104	1006000	INCIDENT	ELEC	A	PENDING	06/06/96	08:00	0	no
CR105	1008000	INCIDENT	ELEC	A	PENDING	06/06/96	08:00	0	no
CR108	1012001	SERVICE	ELEC	A	COMPLETE	06/13/96	13:01	80	no
CR109	1012001	SERVICE	ELEC	A	NEW	06/13/96	13:47	80	no
CR110	1012001	SERVICE	ELEC	A	NEW	06/13/96	13:48	80	no
CR111	1012001	SERVICE	ELEC	A	new	06/13/96	14:33	80	no
CR114	1006000	Service	Elec	A	NEW	06/14/96	16:37	80	no

Pausing .17 minutes.

Pausing .17 minutes.

Enter data or press ESC to end.

11.1.13.13
Escalation Monitor
(fsesmgr.p)

11.1.13.24

Escalation Control
File (fsescpm.p)

Escalation Control File

User Menu Edit Queue Options Help

Call Escalation Control File

Escalation Printer: laser9
Escalation Default: ESC1
Escalation Program Pause: 10
Use Calendar Days in Escalation: no

Escalation Prefix: ESC

Escalation Number: 00010

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.15

Service Request
Menu

Quality Products Corp : qaddd

User Menu Edit Queue Options Help

Main Menu

Service/Support

11 - Service/Support

11.1 - Call Management Menu

11.1.15 - Service Request Menu

Service Request Menu

1 - Service Request Maintenance
2 - Service Request Inquiry
3 - Service Request Report
7 - SR Status Code Maintenance
8 - SR Status Code Inquiry
10 - SR Queue Maintenance
11 - SR Queue Inquiry
13 - Service Request Queue Manager
23 - Service Request Delete/Archive
24 - Service Request Control File

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

Service Request Maintenance

User Menu Edit Queue Options Help

SR: SR2 Call: CA114 Copy Call Comments: no

Date Entered: 06/14/96

Type: 5000

Problem: 1000

End User: 1006000 Sterling Industries

Item: 10-10000 OASIS(TM) COOLING SY:

Severity:

Assigned: PKH

Status: 1000

Queue:

Priority: 40

Fixed In:

Started In:

ECO:

Target Version Fix:

Close Date: / /

Target Fix Date: / /

Actual Hours: 0.00

Estimated Hours: 0.00

Note#:

Description: Pump fails at high temperature

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.15.1
Service Request
Maintenance
(fssrmt.p)

SR Status Code Maintenance

User Menu Edit Queue Options Help

Status	Description	Sts ID	Next Sts	Next Queue
1000	Evaluation Required	0	7000	
2000	Engineer Review	10		
3000	Manufacturing Review Br	20		
4000	Quality Review Required	30		

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.1.15.7
SR Status Code
Maintenance
(fssrsmst.p)

11.1.15.10
SR Queue
Maintenance
(fssrqmt.p)

SR Queue Maintenance	
User Menu Edit Queue Options Help	
Queue: SR_QUEUE	
Description: Queue for Service Reques	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste	

11.1.15.13
Service Request
Queue Manager
(fssrmg.p)

Service Request Queue Manager						
User Menu Edit Queue Options Help						
Search For						
Assigned:		Priority : 999				
SR	Priority	Status	Assigned	SRS'	End User	Problem
SR2	40	1000	PKH	1006000	1000	
Update SR						
SR	Priority	Status	Assigned	Problem	Type	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste						

Service Request Delete/Archive

User Menu Edit Queue Options Help

Selection Criteria

SR: ↑ To:

End User: To:

Close Date: 12/31/95 To: 12/31/96

Delete: yes

Archive: yes

Archive File: sr960614.hst

Clear Print Exit

Archive files should be backed up and deleted from disk.

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.15.23
Service Request
Delete/Archive
(fssrarc.p)

Service Request Control File

User Menu Edit Queue Options Help

Service Request Control File

Service Request Prefix: SR

SR Open Status: 1000

SR Close Status: 11000

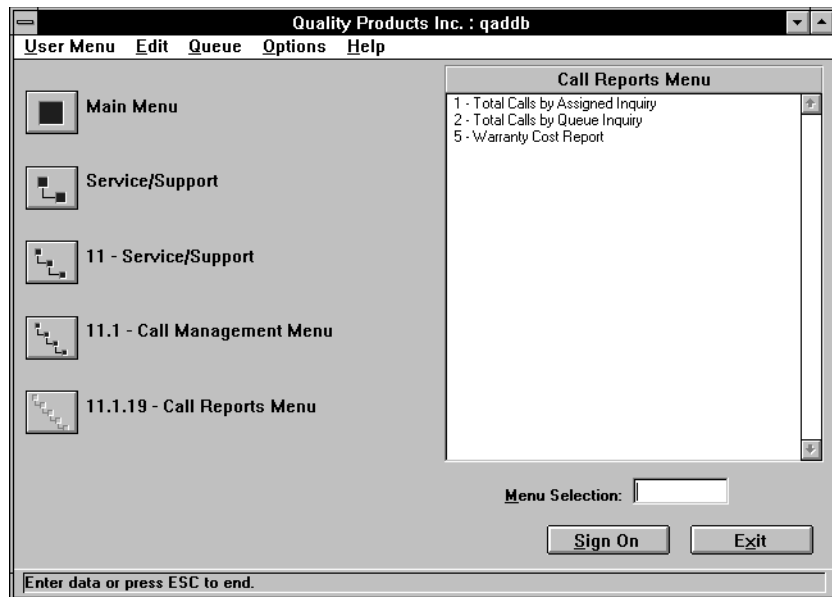
SR Number: 000003

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

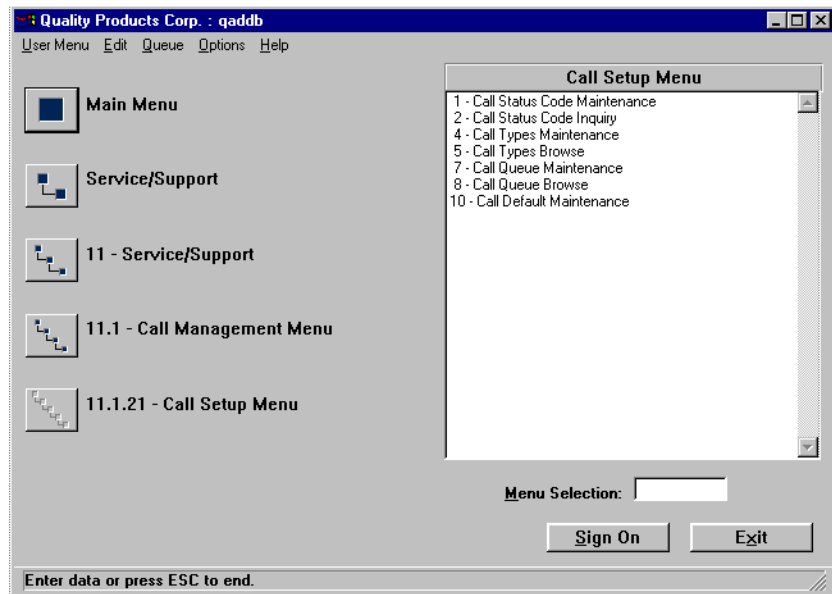
11.1.15.24
Service Request
Control File
(fssrpm.p)

11.1.1.19

Call Reports Menu

**11.1.1.21**

Call Setup Menu



Call Status Code Maintenance (1-Call Status)

User Menu Edit Navigate Config Options Window Help

Description User Fields Browse 1-Call Status

Status: NEW

Description

Description: Just Received Call

Status ID: 10

Next Status: PENDING

Next Queue:

F1=Help F2=Go F9=Prev F10=Next F12=Save ESC=End.

11.1.21.1
Call Status Code
Maintenance
(fscasmt.p)

Call Types Maintenance

User Menu Edit Queue Options Help

Call Type: INFO

Description: INFORMATION ONLY

Modifying existing record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.1.21.4
Call Types
Maintenance
(fsfctmt.p)

11.1.21.7

Call Queue
Maintenance
(fscqmt.p)

Call Queue Maintenance	
User Menu	Edit Queue Options Help
Queue: CUSTOMER Description: General Customer Service	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste	

11.1.21.10

Call Default
Maintenance
(fscdfmt.p)

Call Default Maintenance	
User Menu	Edit Queue Options Help
Category: Call (Call, Quote) Work Code: tech Model: Service Group:	
Call Severity: A Call Type: SERVICE Call Problem: ELEC Call Duration: 003:00	Call Status: NEW Call Next Status: Pending Call Queue: Customer Escalation:
Call Description: General Emergency Call Taken in Call Maintenance Remarks:	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

Call Management Control File

User Menu Edit Queue Options Help

Call Management Control File

Call Prefix: CA	Call Activity With Temp: no
Default Call Queue: CUSTOMEF	Fault Codes: no
Call Comments: no	Call Time Window: no
Assign Primary Engineer: no	Call Structure Window: no
Schedule New Calls: yes	Auto Install Calls: yes
Dispatcher: no	Installation Days Ahead: 14
Total Call Time: yes	Use Escalation: yes
Default Call Service Type: STANDARD	Queue Manager: 1
Temporary Customer: 77777777	Queue Manager Pause: 60
System Level on Calls: no	

Call Work Codes & Durations

Technical Work Code: TECH	Default Call Length: 003:00
PM Work Code: PM	PM Call Length: 002:00
Install Work Code: INSTALL	Install Call Length: 008:00
Update Work Code: UPDATE	Update Call Length: 001:00
Corrective Work Code: RECALL	Corrective Call Length: 004:00

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.24Call Management
Control File
(fscapm.p)

Call Management Control File

User Menu Edit Queue Options Help

Call Management Control File

Call Prefix: CA	Call Activity With Temp: no
Default Call Queue: CUSTOMEF	Fault Codes: no
Call Comments: no	Call Time Window: no
Assign Primary Engineer: no	Call Structure Window: no
Schedule New Calls: yes	Auto Install Calls: yes
Dispatcher: no	Installation Days Ahead: 14
Total Call Time: yes	Use Escalation: yes
Default Call Service Type: STANDARD	Queue Manager: 1
Temporary Customer: 77777777	Queue Manager Pause: 60
System Level on Calls: no	

Call Statuses

Open Status: NEW
Close Status: CLOSED
Complete Status: COMPLETE
Hold Status: HOLD
Cancel Status: CANCEL

Next Call Id: 000243

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.24Call Management
Control File
(fscapm.p)

11.1.24

Call Management
Control File
(fscapm.p)

Call Management Control File

User Menu Edit Queue Options Help

Call Management Control File

Call Prefix: CA	Call Activity With Temp: no
Default Call Queue: CUSTOMEF	Fault Codes: no
Call Comments: no	Call Time Window: no
Assign Primary Engineer: no	Call Structure Window: no
Schedule New Calls: yes	Auto Install Calls: yes
Dispatcher: no	Installation Days Ahead: 14
Total Call Time: yes	Use Escalation: yes
Default Call Service Type: STANDARD	Queue Manager: 1
Temporary Customer: 7777777	Queue Manager Pause: 60
System Level on Calls: no	

Call Recording/Invoicing

Labor Svc Category: LABOR	Coverage Window: yes
Item Svc Category: ITEMS	Invoice From Recording: yes
	Close on Recording: yes
Return Status: GOOD	
Scrap Status:	Invoice Accounts: no
Exchange UM: EX	Service Work Center: SSM
Fixed Price UM: FX	
Project Code Handling: P	Project Per Labor/Exp.

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.1.24

Call Management
Control File
(fscapm.p)

Call Management Control File

User Menu Edit Queue Options Help

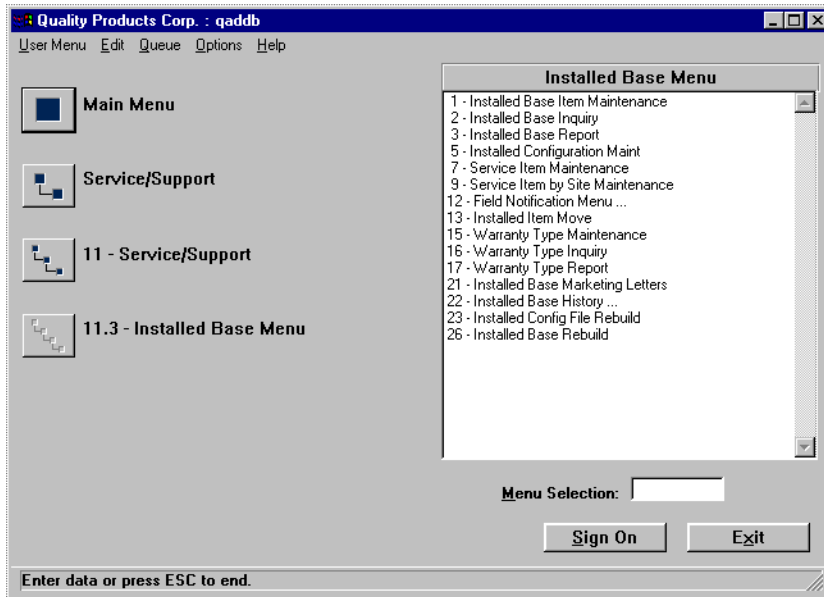
Call Management Control File

Call Prefix: CA	Call Activity With Temp: no
Default Call Queue: CUSTOMEF	Fault Codes: no
Call Comments: no	Call Time Window: no
Assign Primary Engineer: no	Call Structure Window: no
Schedule New Calls: yes	Auto Install Calls: yes
Dispatcher: no	Installation Days Ahead: 14
Total Call Time: yes	Use Escalation: yes
Default Call Service Type: STANDARD	Queue Manager: 1
Temporary Customer: 7777777	Queue Manager Pause: 60
System Level on Calls: no	

Call Quotes

Quote Prefix: CQ
Next Quote Id: 00000011
Default Quote Queue:
Days Until Expire: 60

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste



11.3 Installed Base Menu

Installed Base Item Maintenance			
User Menu Edit Queue Options Help			
End User Address End User: 1008000 Customer No: 1008000 Name: Custom Homes and Buildings Sort: Custom Homes and Buildings Address: 2670 Tenth Street Address: Suite 100 City: Phoenix County: State: AZ Country: United States of America Post: 85028			
Installed Base Item Data Item Number: 10-10000 Serial: 87653-440d Description: OASIS(TM) COOLING SY: Ref: 0 Model: Rev Level: AB Install Date: 10/21/93 Parent: yes System Type: S Component: no Warranty Code: W-1 Last PM Date: Warranty Expiration: 01/19/94 Next PM Date: 10/21/94 Qty: 1.0 PM Days: 365 Sales Order: 10022 Ln: 1 Invoice: 300004 Ship Date: 10/21/93 Comments: no			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.3.1 Installed Base Item Maintenance (fsisbmt.p)

11.3.1

Installed Base Item
Maintenance
(fsisbmt.p)

Installed Base Item Maintenance			
User Menu Edit Queue Options Help			
End User Address End User: 1001005 Customer No: 1001000 Name: Great Northern Reliable Address: Building 14 Address: 310 Shoreline Ave City: Seattle County: State: WA Country: USA Post: 98431			
Installed Base Item Item Num: 3888/A1 Ownership: local Location: Suite 37 Status: Current New Serial: Install date: 06/17/96 Parent: no System Type: o Component: no Warranty Code: W-1 Last PM date: Warranty Expiration: 09/15/96 Next PM Date: 06/17/97 Qty: 1.0 PM days: 365 Sales Order: CA115 Ln: 1 Invoice: Ship Date: Comments: no			
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

11.3.5

Installed
Configuration
Maintenance
(fsbmismt.p)

Installed Configuration Maint			
User Menu Edit Queue Options Help			
End User Address End User: 1001005 Name: Great Northern Reliable Address: Building 14 Address: 310 Shoreline Ave City: Seattle County: State: WA Country: USA Post: 98431			
Parent Item Parent Item: 10-10000 Parent Serial: 4777882/A7 Ref: 0 Rev Level: AB OASIS(TM) COOLING SYSTEM HOME/INDUST MOI			
Component Item Component Item: 44-1000 Component Serial: 44/A7 Ref: 0 Rev Level:			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

Service Item Maintenance			
User Menu Edit Queue Options Help			
Item Engineering Data			
Item Number:	10-10000	Rev:	AB
Description:	OASIS(TM) COOLING SY:	Drawing:	10-10000
Description:	HOME/INDUST MODEL	Item Type:	CONFIG
UM:	EA	Status:	AC
Prod Line:	1000	Group:	DISCRETE
Routing Code:		Size:	1.00 CM
Item Service Data			
Warranty Code:	W1	Days Between PM:	365
System Type:	S	Usage Code:	P
Installed Base:	yes	Service Group:	
ISB Unit Quantity:	yes	Service Category:	ITEMS
Coverage:	S	MTBF:	9,999.00
Supplier Warranty:	no	MTTR:	1.00
FRU:	yes	MFG MTBF:	0.00
Model:		MFG MTTR:	0.00
Installation Call:	yes	STTR:	10.00
Repairable:	yes		
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

11.3.7
Service Item
Maintenance
(fsptmt.p)

Service Item by Site Maintenance	
User Menu Edit Queue Options Help	
Item:	10-10000
Description:	OASIS(TM) COOLING SY: HOME/INDUST MODEL
UM:	EA
Site:	10000
Drawing:	10-10000
Item Type:	CONFIG
Status:	AC
Service Structure Data	
Repair BOM:	REP10-10000a
Repair Routing:	REP10-10000a
Repair Supplier:	
PM BOM:	PM10-10000a
PM Routing:	PM10-10000a
Installation BOM:	IN10-10000a
Installation Routing:	IN10-10000a
Adding new record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

11.3.9
Service Item by
Site Maintenance
(fspfdmt.p)

11.3.12

Field Notification Menu

The screenshot shows a window titled "Quality Products Inc. : qaddb". The menu bar includes "User Menu", "Edit", "Queue", "Options", and "Help". On the left, a tree view shows the navigation path: "Main Menu" > "Service/Support" > "11 - Service/Support" > "11.3 - Installed Base Menu" > "11.3.12 - Field Notification Menu". On the right, the "Field Notification Menu" is displayed with a list of options: "1 - Field Notification Maintenance", "2 - Field Notification Inquiry", "3 - Field Notification Report", and "23 - Field Notification Del/Archive". Below the list is a "Menu Selection:" field. At the bottom right are "Sign On" and "Exit" buttons. A status bar at the bottom reads "Enter data or press ESC to end."

11.3.12.1

Field Notification Maintenance (fsnmt.p)

The screenshot shows a window titled "Field Notification Maintenance". The menu bar includes "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for file operations and navigation. The main area displays the following information:

Field Notification: 06/17/96

Reference Document: ECO JJ004	Open Date: 06/14/96
Description: Faulty external bolt	Combine Calls: yes
Entered By: hme	Calls Generated: yes

Work Code: RECALL Priority: 1 Call Type: PRODFAIL
 Problem: ELEC Severity: A Queue: Customer
 Status: NEW Escalation: Comments: no
 Call Date: 06/14/96 Copy Comments to Call: no

Description: Faulty external bolt needs to be replaced immediately

From End User:	To:
Model: dx	
From Item: 10-10000	To: 10-10000
From Serial:	To:
From Ship Date: 01/01/96	To: 03/15/96

At the bottom, a status bar displays keyboard shortcuts: F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

The screenshot shows a window titled "Field Notification Del/Archive". It has a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for file operations and search. The main area is labeled "Selection Criteria" and contains several input fields: "Notification:" (empty), "Date Completed:" (empty), "Remove History:" (no), "Delete:" (no), "Archive:" (no), "Archive File:" (empty), "To:" (empty), and "To:" (06/14/96). At the bottom, there are "Clear", "Print", and "Exit" buttons. A status bar at the very bottom shows keyboard shortcuts: "F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste".

11.3.12.23
Field Notification
Delete/Archive
(fsfnarc.p)

The screenshot shows a window titled "Installed Item Move". It has a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for file operations and search. The main area contains several input fields: "From End User:" (1001000), "To End User:" (00000029), "Reliable Central Pur", "Move Date:" (07/15/98), "Recalculate Coverage:" (yes), "Clear Warranty Coverage:" (no), "New Warranty Type:" (empty), "Install Date:" (07/15/1998), and "Recalculate Warranty End:" (no). At the bottom, there is a warning message: "WARNING: END USER TYPES DO NOT MATCH." and a status bar showing keyboard shortcuts: "F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste".

11.3.13
Installed Item
Move (fsisbm.v.p)

11.3.13

Installed Item
Move (fsisbm.v.p)

Installed Item Move

User Menu Edit Queue Options Help

From End User: 1001000 To End User: 00000029
Reliable Central Pur Reliable Central Pur

Move Date: 07/15/98 Recalculate Coverage: yes

Installed Base Parent Items			
Level	Comp Item	Comp Serial	Ref
* 1	001		11
1	ash		3
1	ash		4

F1=Help F2=Go ESC=End F6=All ENTER=Select

11.3.13

Installed Item
Move (fsisbm.v.p)

Installed Item Move

User Menu Edit Queue Options Help

From End User: 1001000 To End User: 00000029
Reliable Central Pur Reliable Central Pur

Move Date: 07/15/98 Recalculate Coverage: yes

Items To Move				
Item	Serial	Ref	Description	Moved
001		11	Shift Linkage	yes

F1=Help F2=Go ESC=End F6=All ENTER=Select

Warranty Type Maintenance

User Menu Edit Queue Options Help

Warranty Type: W-1 Description: STANDARD 90 DAY WAR

End User Type:

Prod Line: **W-10** Restocking Charge: 0.00%

Duration: 90 Call Price List: RMA Only: no

Response: 4 Credit Price List: FS-CR Comments: no

Response Time UM: H Ship Before Return: yes Priority: 0

Warranty Coverage

SUN: no	Start: 00:00	End: 00:00
MON: yes	08:00	16:00
TUE: yes	08:00	18:00
WED: yes	08:00	18:00
THU: yes	08:00	18:00
FRI: yes	08:00	18:00
SAT: no	00:00	00:00
Holidays: no	00:00	00:00

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.3.15 Warranty Type Maintenance (fssvwmt.p)

Warranty Type Maintenance

User Menu Edit Queue Options Help

Warranty Type: W-1 Description: STANDARD 90 DAY WAR

End User Type:

Prod Line: W-10 Restocking Charge: 0.00%

Duration: 90 Call Price List: RMA Only: no

Response: 4 Credit Price List: FS-CR Comments: no

Response Time UM: H Ship Before Return: yes Priority: 0

Coverage Limits

Total: no	Invoice Sort:	Items	Work Code:	Curr: USD
Svc Cat	Start	End Date	Amount	Used/Consumed %Cv Det
		/ /	0.00	0.00 50 yes

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.3.15 Warranty Type Maintenance (fssvwmt.p)

11.3.15

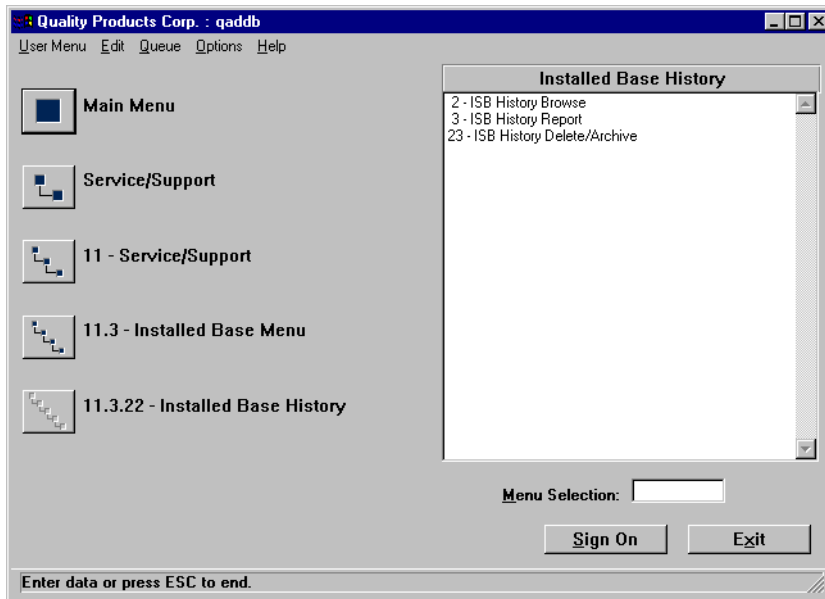
Warranty Type
Maintenance
(fssvwmt.p)

Warranty Type Maintenance						
User Menu Edit Queue Options Help						
Warranty Type: W-1		Description: STANDARD 90 DAY WARI				
End User Type:						
Prod Line: W-10	Restocking Charge: 0.00%		Call Price List:		RMA Only: no	
Duration: 90	Response: 4		Credit Price List: FS-CR		Comments: no	
Response Time UM: H	Ship Before Return: yes		Priority: 0			
Coverage Limits						
Total: no	Invoice Sort:	Items	Work Code:	Curr: USD		
Svc Cat	Start	End Date	Amount	Used/Consumed	%Cv	Det
Limit Detail				50	yes	
List Price Limit: 0.00						
Charge Code: Warranty						
Over Limit Charge Code: Billable						
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste						

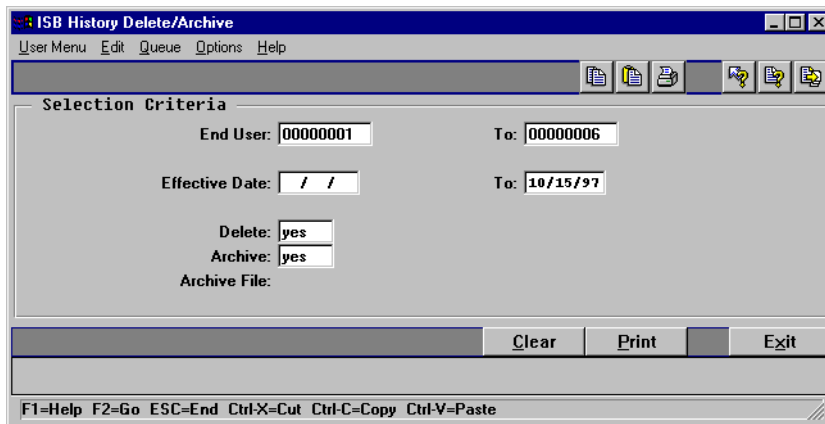
11.3.21

Installed Base
Marketing Letters
(fsletrp.p)

Installed Base Marketing Letters			
User Menu Edit Queue Options Help			
Selection Criteria			
Company Address:	10000000	Ref:	Type:
End User:	1001005	To:	1001005
Item Number:	10-10000	To:	10-10000
Serial:		To:	
Install date:		To:	
Rev Level:		To:	
Service Type:		To:	
Warranty Expiration:		To:	
Letter Date:	June 23, 1996		
Print Item Detail:	yes		
Clear		Print	Exit
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			



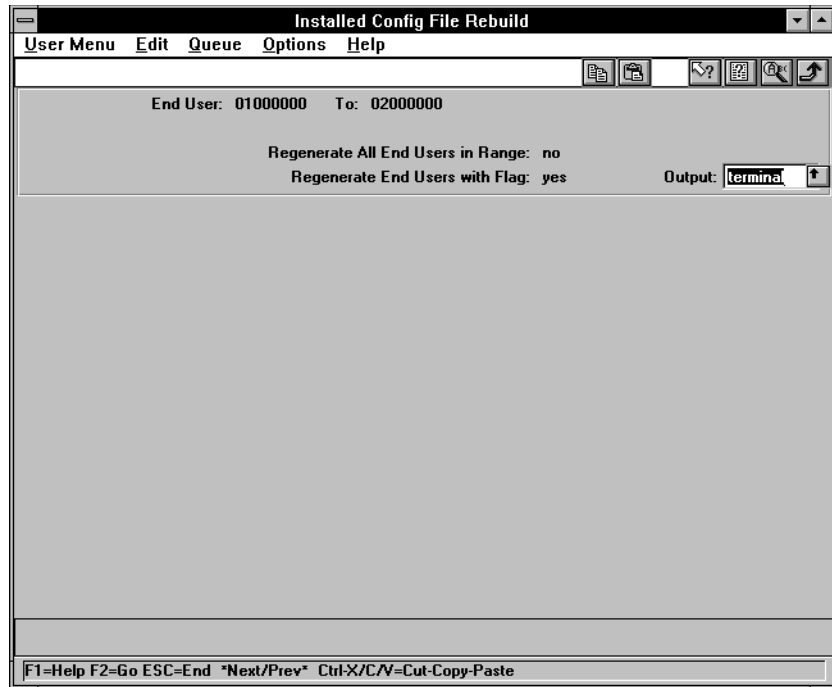
11.3.22 Installed Base History Menu



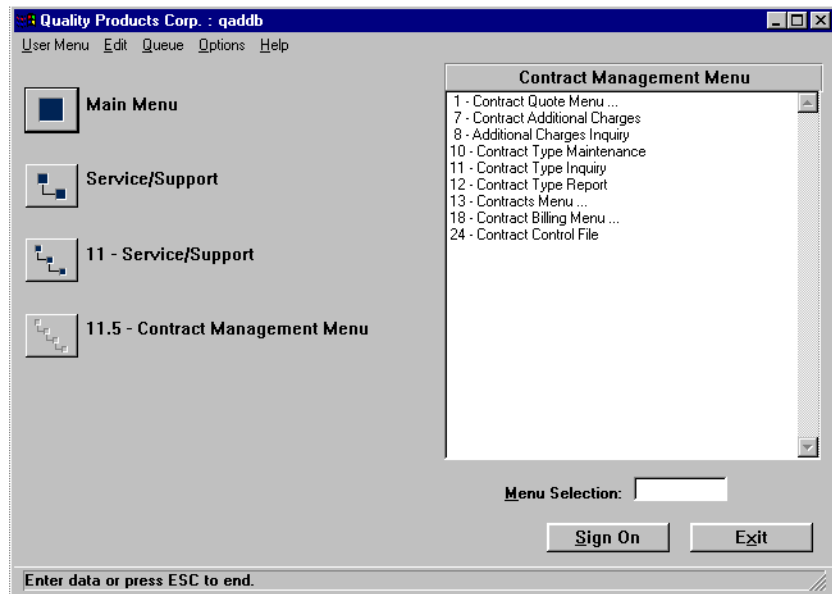
11.3.22.23 ISB History Delete/Archive (fsftchup.p)

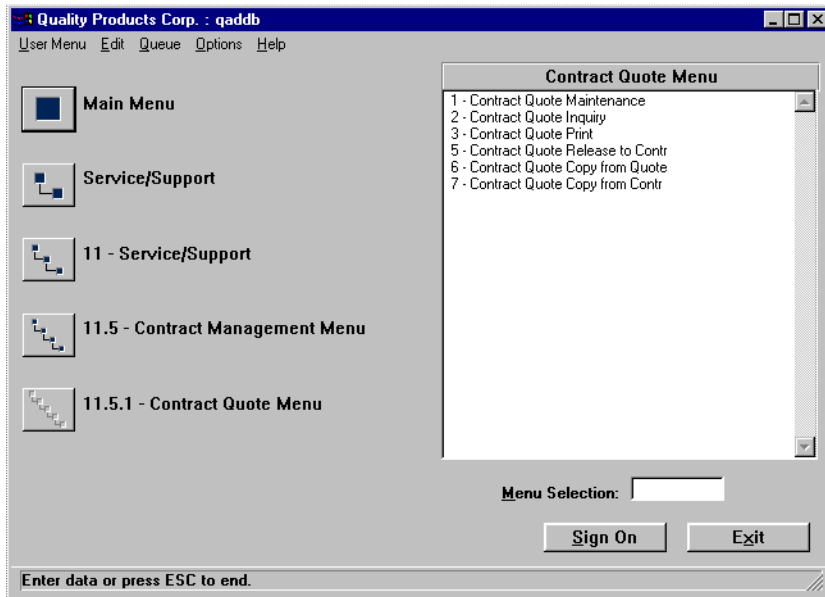
11.3.23

Installed Config
File Rebuild
(fseuisb.p)

**11.5**

Contract
Management Menu





11.5.1 Contract Quote Menu

Contract Quote Maintenance					
User Menu Edit Queue Options Help					
Number: 101 Customer: 1001000 Bill To: 1001000 End User: 1001005 Service Type: SC-1					
Sold-To Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America			End User Great Northern Reliable Building 14 310 Shoreline Ave Seattle WA 98431 USA		
Billing Cycle: MO Master Contract: Order Date: 06/17/96 Start Date: 07/01/96 End Date: 06/30/97 Price List: SSM1 Purchase Order:		Credit Terms: 2/10-30 Salesperson[1]: JJP Commission[1]: 10.00% Multiple: no Taxable: no 1 Blanket: no		Source: Comments: no Site: 10000 Currency: USD Lang.: us Tx Date:	
Release To Contract: no					
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste					

11.5.1.1 Contract Quote Maintenance (fsqomt.p)

11.5.1.1

Contract Quote
Maintenance
(fsqomt.p)

Contract Quote Maintenance					
User Menu Edit Queue Options Help					
Number: 101		Customer: 1001000		Bill To: 1001000	
				End User: 1001005	
				Service Type: SC-1	
Sold-To			End User		
Reliable Central Purchasing			Great Northern Reliable		
Attention: Accounts Payable			Building 14		
300000020 Century Blvd			310 Shoreline Ave		
Los Angeles CA 89000			Seattle WA 98431		
United States of America			USA		
Hold Contract:	no	Type:		Project:	
Bill Arrears:	yes	Cancel Date:	/ /	Renewed From:	
Auto Renew:	yes	Next Bill:		Renewed To:	
Summarize:	no	Coverage:	07/01/96	Renew Limits From:	
Visits:	0	Quote:		C Contract	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste					

11.5.1.1

Contract Quote
Maintenance
(fsqomt.p)

Contract Quote Maintenance					
User Menu Edit Queue Options Help					
Number: 101		Customer: 1001000		Bill To: 1001000	
				End User: 1001005	
				Service Type: SC-1	
Coverage Limits					
Total:	no	Invoice Sort:	ITEMS	ork Code:	
				Curr: USD	
Svc Cat	Start	End Date	Amount	Used/Consumed	%Cv Det
	07/01/96	06/30/97	500.00	0.00	100
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste					

Contract Quote Maintenance

User Menu Edit Queue Options Help

Number: 101 Customer: 1001000 Bill To: 1001000 End User: 1001005
Service Type: SC-1

Coverage Limits

Total: no	Invoice Sort: ITEMS	Work Code:	Curr: USD			
Svc Cat	Start	End Date	Amount	Used/Consumed	%Cv	Det
	07/01/96	06/30/97	500.00	0.00	100	
	07/01/96	06/30/97	500.00	0.00	100	yes

Limit Detail

List Price Limit: 0.00

Charge Code: contract

Over Limit Charge Code: billable

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.5.1.1Contract Quote
Maintenance
(fsqomt.p)

Contract Quote Maintenance

User Menu Edit Queue Options Help

Number: 101 Customer: 1001000 End User: 1001005 Ln Format S/M: single

Ln	Svc Type	Item	Item Qty	Serial	Net Price
1	SC-1	10-10000	1.0	4430994/A2	100.00

Serialize: Ref: 0 Taxable: no 1

Billed Count: 0.0 Comments: no Cost: 385.50

Start Date: 07/01/96 Product Line: 1000 Disc %: 0.00%

End Date: 06/30/97 PM Item: yes List Price: 100.00

Price List: SSM1 Extended Price: 1,200.00

Description: OASIS(TM) COOLING SY

Service: BASIC SERVICE CONTRA

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.5.1.1Contract Quote
Maintenance
(fsqomt.p)

11.5.1.1

Contract Quote
Maintenance
(fsqomt.p)

Contract Quote Maintenance					
User Menu Edit Queue Options Help					
Number: 101 Customer: 1001000 End User: 1001005 Ln Format S/M: single					
Ln	Svc Type	Item	Item Qty	Serial	Net Price
1	SC-1	10-10000	1.0	4430994/A2	100.00
Serialize: Billed Count: 0.0 Start Date: 07/01/96 End Date: 06/30/97 Price List: SSM1 Description: OAS Service: BAS Ref: 0 Comments: no Product Line: 1000 PM Item: yes Taxable: no Cost: 385.50 Disc %: 0.00% List Price: 100.00 Extended Price: 1,200.00					
Preventive Maintenance Detail					
Contract Visits: 0					
Days Between PM: 365					
Recommended Visits: 1					
Visits: 1					
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste					

11.5.1.1

Contract Quote
Maintenance
(fsqomt.p)

Contract Quote Maintenance					
User Menu Edit Queue Options Help					
Number: 101 Customer: 1001000 End User: 1001005 Ln Format S/M: single					
Ln	Svc Type	Item	Item Qty	Serial	Net Price
1	SC-1	10-10000	1.0	4430994/A2	100.00
Coverage Limits					
Total:	no	Invoice Sort: ITEMS	Work Code:	Curr: USD	
Svc Cat	Start	End Date	Amount	Used/Consumed	%Cv Det
	07/01/96	06/30/97	500.00	0.00	100
	07/01/96	06/30/97	500.00	0.00	100 yes
Limit Detail					
List Price Limit: 0.00					
Charge Code: contract					
Over Limit Charge Code: billable					
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste					

Contract Quote Maintenance						
User Menu Edit Queue Options Help						
Number: 101 Customer: 1001000 End User: 1001005 Ln Format S/M: single						
Ln	Svc Type	Item	Item Qty	Serial	Net Price	
1	SC-1	10-10000	1.0	4430994/A2	100.00	
PM Schedule for Line: 1						
Schedule	Actual	Call ID	BOM Type	Assigned	Comments	
06/30/97						
06/30/97						
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste						

11.5.1.1

Contract Quote Maintenance (fsqomt.p)

Contract Quote Maintenance						
User Menu Edit Queue Options Help						
Number: 101 Customer: 1001000 End User: 1001005						
Additional Charges						
Ln	Svc Type	Item	Item Qty	AT	Net Price	Disc %
1	SC-1	Additional Caller	1.0	F	10.00	0.00%
Billed Count:		0.0		List Price:		10.00
Start Date:		07/01/96		Ext Price:		120.00
End Date:		06/30/97		Product Line:		1YRC
Description:		Charge for Additional Co		Taxable:		no
Service:		BASIC SERVICE CONTRA		Comments:		no
Price List:		SSM1				
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste						

11.5.1.1

Contract Quote Maintenance (fsqomt.p)

11.5.1.1

Contract Quote
Maintenance
(fsqomt.p)

Contract Quote Maintenance									
User Menu Edit Queue Options Help									
Number: 101 Customer: 1001000 Bill To: 1001000 End User: 1001005									
Non-Taxable: 1,320.00					Line Total: 1,200.00				
Taxable: 0.00					Additional Charges: 120.00				
Tax Date: 07/01/96					0.00% Discount: 0.00				
Currency: USD					Service 10 : 0.00				
					Freight 20 : 0.00				
					Special 30 : 0.00				
1	0.00%	2	0.00%	3	0.00%	Total Tax: 0.00			
	0.00		0.00		0.00	Total: 1,320.00			
	0.00		0.00		0.00				
Cr Initials: Print Quote: yes AR Account: 1200									
Credit Card:									
Action Status:									
WARNING: CUSTOMER BALANCE PLUS THIS ORDER 70,607.81. Credit limit 50,000.00.									
Enter data or press ESC to end.									

11.5.1.5

Contract Quote
Release to Contract
(fsqosa01.p)

Contract Quote Release to Contr									
User Menu Edit Queue Options Help									
Selection Criteria									
Number: 220					To: 240				
End User:					To:				
Customer:					To:				
Update Prices: no									
Contract Price List: no									
Copy Serial Detail: yes									
					Clear Print Exit				
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste									

Contract Quote Copy from Quote			
User Menu Edit Queue Options Help			
Number: 105 Customer: 01000000 End User: 01000000			
Bill-To Colossal Conglomerates LTD Suite 1000 Colossal Building Colossal Industrial Park Evanston IL 090876 United States of America		End User Colossal Conglomerates LTD Suite 1000 Colossal Building Colossal Industrial Park Evanston IL 090876 United States of America	
Start Date: 11/01/96	Start Date: 11/01/96	New Number:	
End Date: 10/31/97	End Date: 10/31/97	Update Prices:	
Service Type: BILLABLE	Service Type: BILLABLE	Contract Price List:	
Purchase Order:		Renew Limits From: Contract	
		Copy Serial Detail:	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.5.1.6

Contract Quote
Copy from Quote
(fsqosa02.p)

Contract Quote Copy from Contr			
User Menu Edit Queue Options Help			
Number: 113 Customer: 01000000 End User: 01000000			
Bill-To Colossal Conglomerates LTD Suite 1000 Colossal Building Colossal Industrial Park Evanston IL 090876 United States of America		End User Colossal Conglomerates LTD Suite 1000 Colossal Building Colossal Industrial Park Evanston IL 090876 United States of America	
Start Date: 01/01/97	Start Date: 01/01/97	New Number:	
End Date: 12/31/97	End Date: 12/31/97	Update Prices:	
Service Type: SC-1	Service Type: SC-1	Contract Price List:	
Purchase Order:		Renew Limits From: Contract	
		Copy Serial Detail:	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.5.1.7

Contract Quote
Copy from Contract
(fsqosa04.p)

11.5.7

Contract Additional
Charges (fsscmt.p)

Contract Additional Charges	
User Menu Edit Queue Options Help	
Service Type: Description: Options for All Contracts	
Options Detail	
Item: Additional Caller	
Description: Charge for Additional Contacts	
Amount Type: F	Priority: 0
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

11.5.10

Contract Type
Maintenance (fssvsmnt.p)

Contract Type Maintenance	
User Menu Edit Queue Options Help	
Contract Type: SC-1 Description: BASIC SERVICE CONTRA	
Prod Line: NYBC	Restocking Charge: 5.00%
Duration: 12	Call Price List: SSM1
Response: 4	Credit Price List: FS-CR
Response Time UM: H	Ship Before Return: yes
Contract Price List: SSM1	Priority: 40
RMA Only: no	
Comments: no	
Contract Coverage	
SUN: no	Start: 00:00 End: 00:00
MON: yes	08:00 17:00
TUE: yes	08:00 17:00
WED: yes	08:00 17:00
THU: yes	08:00 17:00
FRI: yes	08:00 17:00
SAT: no	00:00 00:00
Holidays: no	00:00 00:00
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

Contract Type Maintenance

User Menu Edit Queue Options Help

Contract Type: SC-1 Description: BASIC SERVICE CONTRA
Prod Line: 1YRC Restocking Charge: 5.00%
Duration: 12 Call Price List: SSM1 RMA Only: no
Response: 4 Credit Price List: FS-CR Comments: no
Response Time UM: H Ship Before Return: yes Priority: 40
Contract Price List: SSM1

Coverage Limits
Total: no Invoice Sort: ITEMS Work Code: Curr: USD

Svc Cat	Start	End Date	Amount	Used/Consumed	%Cv	Det
---------	-------	----------	--------	---------------	-----	-----

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.5.10
Contract Type
Maintenance
(fssvsmtp)

Contract Type Maintenance

User Menu Edit Queue Options Help

Contract Type: SC-1 Description: BASIC SERVICE CONTRA
Prod Line: 1YRC Restocking Charge: 5.00%
Duration: 12 Call Price List: SSM1 RMA Only: no
Response: 4 Credit Price List: FS-CR Comments: no
Response Time UM: H Ship Before Return: yes Priority: 40
Contract Price List: SSM1

Coverage Limits
Total: no Invoice Sort: LABOR Work Code: Curr: USD

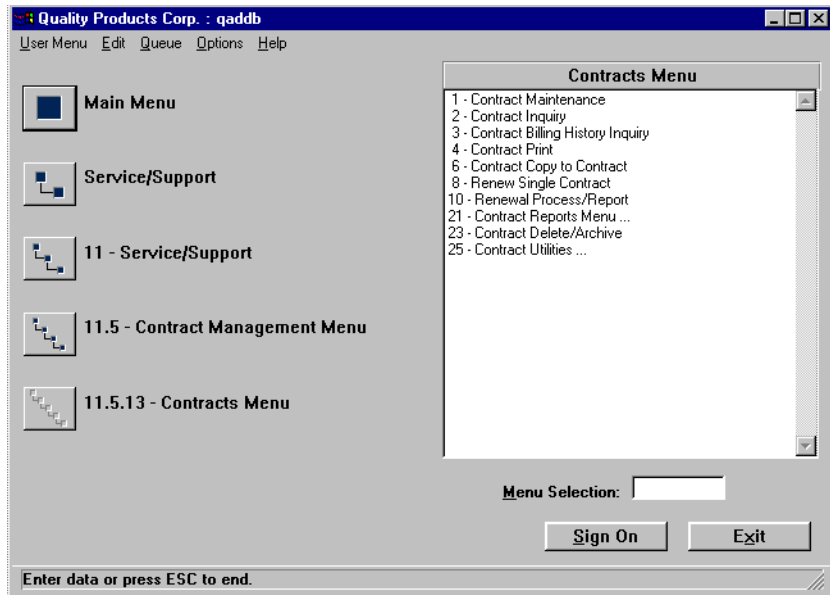
Svc Cat	Start	End Date	Amount	Used/Consumed	%Cv	Det
					50	

Limit Detail
List Price Limit: 0.00
Charge Code: Contract
Over Limit Charge Code: Billable

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.5.10
Contract Type
Maintenance
(fssvsmtp)

11.5.13 Contracts Menu



11.5.13.1 Contract Maintenance (fssamt.p)

Contract Maintenance					
User Menu Edit Queue Options Help					
Number: 214		Customer: 1001000	Bill To: 1001000	End User: 1001005	
			Service Type: SC-1		
Sold-To			End User		
Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America			Great Northern Reliable Building 14 310 Shoreline Ave Seattle WA 98431 USA		
Billing Cycle:	MO	Credit Terms:	2/10-30	Source:	
Master Contract:		Salesperson[1]:	JJP	Comments:	no
Order Date:	06/26/96	Commission[1]:	10.00%	Site:	10000
Start Date:	07/01/96	Multiple:	no	Currency:	USD Lang.:
End Date:	06/30/97	Taxable:	no	1	Tx Date: / /
Price List:	SSM1	Blanket:	no	Original Start:	/ /
Purchase Order:					
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste					

Contract Maintenance

User Menu Edit Queue Options Help

Number: 214 Customer: 1001000 Bill To: 1001000 End User: 1001005
Service Type: SC-1

Sold-To
Reliable Central Purchasing
Attention: Accounts Payable
300000020 Century Blvd
Los Angeles CA 89000
United States of America

End User
Great Northern Reliable
Building 14
310 Shoreline Ave
Seattle WA 98431
USA

Hold Contract: ☐ no Type:
Bill Arrears: ☐ yes Cancel Date: / / Project:
Auto Renew: ☐ no Next Bill: Renewed From:
Summarize: ☐ no Coverage: 07/01/96 Renewed To:
Visits: 0 Quote: Renew Limits From: C Contract

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.5.13.1 Contract Maintenance (fssamt.p)

Contract Maintenance

User Menu Edit Queue Options Help

Number: 214 Customer: 1001000 Bill To: 1001000 End User: 1001005
Service Type: SC-1

Coverage Limits

Svc Cat	Start	End Date	Amount	Used/Consumed	%Cv	Det
	07/01/96	06/30/97	500.00	0.00	100	
	07/01/96	06/30/97	500.00	0.00	100	yes

Limit Detail

List Price Limit: 0.00
Charge Code: Contract
Over Limit Charge Code: Billable

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.5.13.1 Contract Maintenance (fssamt.p)

11.5.13.1

Contract
Maintenance
(fssamt.p)

Contract Maintenance					
User Menu Edit Queue Options Help					
Number: 214 Customer: 1001000 End User: 1001005 Ln Format S/M: single					
Ln	Svc Type	Item	Item Qty	Serial	Net Price
1	SC-1	10-10000	1.0	44433872/A2	100.00
Serialize: Ref: 0 Taxable: no 1 Billed Count: 0.0 Comments: no Cost: 385.50 Start Date: 07/01/96 Product Line: 1000 Disc %: 97.44% End Date: 06/30/97 PM Item: yes List Price: 3,900.00 Price List: SSM1 Extended Price: 1,200.00 Description: OASIS(TM) COOLING SY Service: BASIC SERVICE CONTRA					
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste					

11.5.13.1

Contract
Maintenance
(fssamt.p)

Contract Maintenance					
User Menu Edit Queue Options Help					
Number: 214 Customer: 1001000 End User: 1001005 Ln Format S/M: single					
Ln	Svc Type	Item	Item Qty	Serial	Net Price
1	SC-1	10-10000	1.0	44433872/A2	100.00
Serialize: Ref: 0 Taxable: no 1 Billed Count: 0.0 Comments: no Cost: 385.50 Start Date: 07/01/96 Product Line: 1000 Disc %: 97.44% End Date: 06/30/97 PM Item: yes List Price: 3,900.00 Price List: SSM1 Extended Price: 1,200.00 Description: OAS Service: BAS Preventive Maintenance Detail Contract Visits: 0 Days Between PM: 365 Recommended Visits: 1 Visits: 1					
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste					

Contract Maintenance

User Menu Edit Queue Options Help

Number: 214 Customer: 1001000 End User: 1001005 Ln Format S/M: single

Ln	Svc Type	Item	Item Qty	Serial	Net Price
1	SC-1	10-10000	1.0	44433872/A2	100.00

Serialize: Ref: 0 Taxable: no 1
 Billed Count: 0.0 Comments: no Cost: 385.50
 Start Date: 07/01/96 Product Line: 1000 Disc %: 97.44%
 End Date: 06/30/97 PM Item: yes List Price: 3,900.00
 Price List: SSM1 Extended Price: 1,200.00
 Description: OASIS(TM)
 Service: BASIC SER

Account Information

Sales Acct: 8000 0100
 Disc Acct: 3905 0100

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.5.13.1
 Contract
 Maintenance
 (fssamt.p)

Contract Maintenance

User Menu Edit Queue Options Help

Number: 214 Customer: 1001000 End User: 1001005 Ln Format S/M: single

Ln	Svc Type	Item	Item Qty	Serial	Net Price
1	SC-1	10-10000	1.0	44433872/A2	100.00

Coverage Limits

Total: no Invoice Sort: ITEMS Work Code: Curr: USD

Svc Cat	Start	End Date	Amount	Used/Consumed	%Cv	Det
	07/01/96	06/30/97	500.00	0.00	100	
	07/01/96	06/30/97	500.00	0.00	100	yes

Limit Detail

List Price Limit: 0.00
 Charge Code: Contract
 Over Limit Charge Code: Billable

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.5.13.1
 Contract
 Maintenance
 (fssamt.p)

11.5.13.1

Contract
Maintenance
(fssamt.p)

Contract Maintenance					
User Menu Edit Queue Options Help					
Number: 214 Customer: 1001000 End User: 1001005 Ln Format S/M: single					
Ln	Svc Type	Item	Item Qty	Serial	Net Price
1	SC-1	10-10000	1.0	44433872/A2	100.00
PM Schedule for Line: 1					
Schedule	Actual	Call ID	BOM Type	Assigned	Comments
06/30/97		CA140			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste					

11.5.13.1

Contract
Maintenance
(fssamt.p)

Contract Maintenance					
User Menu Edit Queue Options Help					
Number: 214 Customer: 1001000 End User: 1001005					
Additional Charges					
Ln	Svc Type	Item	Item Qty	AT	Net Price Disc %
1	SC-1	Additional Caller	1.0	F	15.00 0.00%
Billed Count: 0.0 List Price: 15.00					
Start Date: 07/01/96					
End Date: 06/30/97					
Description: Charge for Additional Co					
Service: BASIC SERVICE CONTRA					
Price List: SSM1					
Product Line: 1YRC					
Taxable: no 1					
Comments: no					
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste					

Contract Maintenance									
User Menu Edit Queue Options Help									
Number: 214 Customer: 1001000 Bill To: 1001000 End User: 1001005									
Non-Taxable: 1,380.00					Line Total: 1,200.00				
Taxable: 0.00					Additional Charges: 180.00				
Tax Date: 07/01/96					0.00% Discount: 0.00				
Currency: USD					Service 10 : 0.00				
					Freight 20 : 0.00				
					Special 30 : 0.00				
1	0.00%	2	0.00%	3	0.00%	Total Tax: 0.00			
	0.00		0.00		0.00	Total: 1,380.00			
	0.00		0.00		0.00				
Cr Initials: Print Contract: ☒ AR Account: 1200									
Credit Card:									
Action Status:									
Enter data or press ESC to end.									

11.5.13.1

Contract Maintenance
(fssamt.p)

Contract Copy to Contract									
User Menu Edit Queue Options Help									
Number: 113 Customer: 01000000 End User: 01000000									
Bill-To Colossal Conglomerates LTD Suite 1000 Colossal Building Colossal Industrial Park Evanston IL 090876 United States of America					End User Colossal Conglomerates LTD Suite 1000 Colossal Building Colossal Industrial Park Evanston IL 090876 United States of America				
Start Date: 01/01/97					Start Date: 01/01/98				
End Date: 12/31/97					End Date: 12/31/98				
Service Type: SC-1					Service Type: SC-1				
Purchase Order:					New Number:				
					Update Prices: ☒				
					Contract Price List: ☐				
					Renew Limits From: ☐ Contract				
					Copy Serial Detail: ☒				
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste									

11.5.13.6

Contract Copy to Contract
(fsqosa03.p)

11.5.13.8

Renew Single
Contract
(fsqosa05.p)

Renew Single Contract			
User Menu Edit Queue Options Help			
Number: 224 Customer: 01000000 End User: 01000000			
Bill-To Colossal Conglomerates LTD Suite 1000 Colossal Building Colossal Industrial Park Evanston IL 090876 United States of America		End User Colossal Conglomerates LTD Suite 1000 Colossal Building Colossal Industrial Park Evanston IL 090876 United States of America	
Start Date: 12/01/96	Start Date: 01/01/97	New Number:	
End Date: 12/31/96	End Date: 01/31/97	Update Prices:	
Service Type: SC-1	Service Type: SC-1	Contract Price List:	
Purchase Order:		Renew Limits From: Contract	
		Copy Serial Detail:	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.5.13.21

Contract Reports
Menu

Quality Products Corp. : qaddd	
User Menu Edit Queue Options Help	
Main Menu Service/Support 11 - Service/Support 11.5 - Contracts Menu 11.5.13 - Contracts Menu 11.5.13.21 - Contract Reports Menu	Contract Reports Menu 1 - Contract Cash Flow Report 2 - Contract Deferred Income Report 4 - Limits Consumption Inquiry 5 - Limits Consumption Report Menu Selection: Sign On Exit
Enter data or press ESC to end.	

Contract Delete/Archive

User Menu Edit Queue Options Help

Selection Criteria

Number: To:

End User: To:

Date:

Contracts:

Delete:

Archive:

Archive File:

Clear Print Exit

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.5.13.23
Contract
Delete/Archive
(fssaarc.p)

Quality Products Inc. : qaddb

User Menu Edit Queue Options Help

Main Menu

Service/Support

11 - Service/Support

11.5 - Contracts Menu

11.5.18 - Contract Billing Menu

Contract Billing Menu

1 - Billing Cycle Code Maintenance
13 - Billing Release to Invoice
15 - Contract Invoice Reprint
18 - Billing Reversal Maintenance
19 - Billing Date Correction
25 - Billing Utilities ...

Menu Selection:

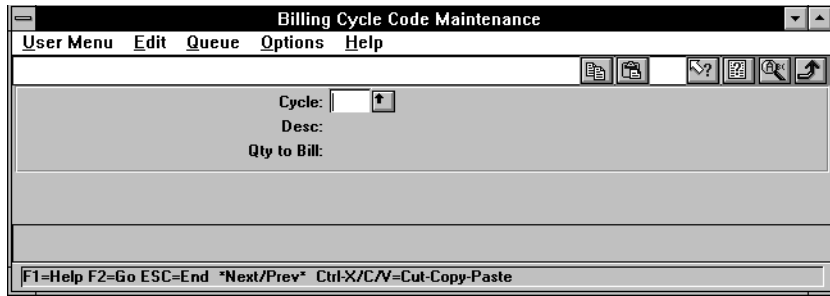
Sign On Exit

Enter data or press ESC to end.

11.5.18
Contract Billing
Menu

11.5.18.1

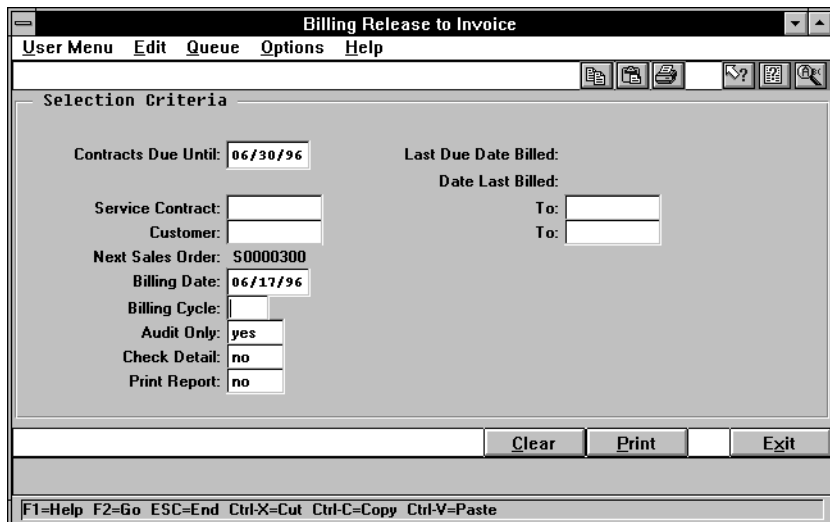
Billing Cycle Code
Maintenance
(fssbcm.t.p)



The screenshot shows the 'Billing Cycle Code Maintenance' window. It has a title bar with a dropdown arrow. Below the title bar is a menu bar with 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. To the right of the menu bar is a toolbar with icons for file operations and help. The main area contains three labels: 'Cycle:' followed by a text box and an up arrow button, 'Desc:' followed by a text box, and 'Qty to Bill:' followed by a text box. At the bottom is a status bar with the text: 'F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste'.

11.5.18.13

Billing Release to
Invoice (fssais.p)



The screenshot shows the 'Billing Release to Invoice' window. It has a title bar with a dropdown arrow. Below the title bar is a menu bar with 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. To the right of the menu bar is a toolbar with icons for file operations and help. The main area is titled 'Selection Criteria' and contains several labels and text boxes: 'Contracts Due Until:' with the value '06/30/96', 'Last Due Date Billed:' with a text box, 'Service Contract:' with a text box, 'Customer:' with a text box, 'Next Sales Order:' with the value 'S0000300', 'Billing Date:' with the value '06/17/96', 'Billing Cycle:' with a text box, 'Audit Only:' with the value 'yes', 'Check Detail:' with the value 'no', and 'Print Report:' with the value 'no'. At the bottom are three buttons: 'Clear', 'Print', and 'Exit'. At the very bottom is a status bar with the text: 'F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste'.

Billing Reversal Maintenance			
User Menu Edit Queue Options Help			
Contracts Billed: 06/17/96		Last Due Date Billed: 06/30/97	
Service Contract:		Date Last Billed: 06/17/96	
Customer:		To:	
Billing Date: 06/24/96		To:	
Billing Cycle:			
Audit Only: yes			
Report: yes		Output:	
		Batch ID:	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

11.5.18.18
Billing Reversal
Maintenance
(fssaisr.p)

Billing Date Correction			
User Menu Edit Queue Options Help			
Number: 22 Customer: 100-h End User: 100-h1			
Bill-To		End User	
Lake Refrigerator Co.		Lake Distributors	
321 South Lake Street		11200 Wilshire Blvd	
Building 47		Suite 215	
Los Angeles	Ca 93122	Los Angeles	CA 912218
usa		USA	
Service Header			
Start Date: 05/31/98	Last Bill: / /	Coverage: 05/31/98	
End Date: 06/29/99	Next Bill: 05/01/98	Bill Arrears: no	
Modifying existing record.			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.5.18.19
Billing Date
Correction
(fssaub.p)

11.5.24

Contract Control
File (fssapm.p)

Contract Control File																					
User Menu Edit Queue Options Help																					
Service Contract Billing <table> <tr> <td>Generate No Charge Lines:</td> <td>yes</td> <td>Print No Charge Lines:</td> <td>yes</td> </tr> <tr> <td>Bill Arrears:</td> <td>no</td> <td>Default Billing Cycle Code:</td> <td>MO</td> </tr> <tr> <td>Period Based Billing:</td> <td>yes</td> <td>Start from Warranty:</td> <td>yes</td> </tr> <tr> <td>Prorate Partial Periods:</td> <td>yes</td> <td>Copy Contract User Fields:</td> <td>yes</td> </tr> <tr> <td>Display Contract Accounts:</td> <td>no</td> <td></td> <td></td> </tr> </table>		Generate No Charge Lines:	yes	Print No Charge Lines:	yes	Bill Arrears:	no	Default Billing Cycle Code:	MO	Period Based Billing:	yes	Start from Warranty:	yes	Prorate Partial Periods:	yes	Copy Contract User Fields:	yes	Display Contract Accounts:	no		
Generate No Charge Lines:	yes	Print No Charge Lines:	yes																		
Bill Arrears:	no	Default Billing Cycle Code:	MO																		
Period Based Billing:	yes	Start from Warranty:	yes																		
Prorate Partial Periods:	yes	Copy Contract User Fields:	yes																		
Display Contract Accounts:	no																				
Billing Control File Last Due Date Billed: 06/30/97 Last Cycle Billed:																					
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste																					

11.5.24

Contract Control
File (fssapm.p)

Contract Control File																																					
User Menu Edit Queue Options Help																																					
Service Contract Control File <table> <tr> <td>Ln Format S/M:</td> <td>single</td> <td>Quote Prefix:</td> <td>Q</td> </tr> <tr> <td>Print Service Contracts:</td> <td>yes</td> <td>Next Service Quote:</td> <td>102</td> </tr> <tr> <td>Company Address:</td> <td>10000000</td> <td>Contract Prefix:</td> <td>S</td> </tr> <tr> <td>Service Header Comments:</td> <td>no</td> <td>Next Service Contract:</td> <td>213</td> </tr> <tr> <td>Service Line Comments:</td> <td>no</td> <td>Service SO Prefix:</td> <td>S</td> </tr> <tr> <td>Keep Contract History:</td> <td>yes</td> <td>Create PM Calls:</td> <td>yes</td> </tr> <tr> <td>Contract Site:</td> <td>10000</td> <td>Contract Limits:</td> <td>yes</td> </tr> <tr> <td></td> <td></td> <td>Renew Limits From:</td> <td>C Contract</td> </tr> <tr> <td></td> <td></td> <td>Record Limits History:</td> <td>no</td> </tr> </table>		Ln Format S/M:	single	Quote Prefix:	Q	Print Service Contracts:	yes	Next Service Quote:	102	Company Address:	10000000	Contract Prefix:	S	Service Header Comments:	no	Next Service Contract:	213	Service Line Comments:	no	Service SO Prefix:	S	Keep Contract History:	yes	Create PM Calls:	yes	Contract Site:	10000	Contract Limits:	yes			Renew Limits From:	C Contract			Record Limits History:	no
Ln Format S/M:	single	Quote Prefix:	Q																																		
Print Service Contracts:	yes	Next Service Quote:	102																																		
Company Address:	10000000	Contract Prefix:	S																																		
Service Header Comments:	no	Next Service Contract:	213																																		
Service Line Comments:	no	Service SO Prefix:	S																																		
Keep Contract History:	yes	Create PM Calls:	yes																																		
Contract Site:	10000	Contract Limits:	yes																																		
		Renew Limits From:	C Contract																																		
		Record Limits History:	no																																		
Next Service Sales order: 0000308																																					
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste																																					

Contract Control File

User Menu Edit Queue Options Help

Service Contract Trailer Codes

Taxable Trailer Code[1]:	10	Nontaxable Trailer Code[1]:	10
Taxable Trailer Code[2]:	20	Nontaxable Trailer Code[2]:	20
Taxable Trailer Code[3]:	30	Nontaxable Trailer Code[3]:	30

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.5.24

Contract Control
File (fssapm.p)

Quality Products Inc. : qaddd

User Menu Edit Queue Options Help

Main Menu

Service/Support

11 - Service/Support

11.7 - RMA/RTS Menu

RMA/RTS Menu

1 - Return Material Menu (RMA) ...
3 - Return to Supplier Menu (RTS) ...
24 - RMA/RTS Control File

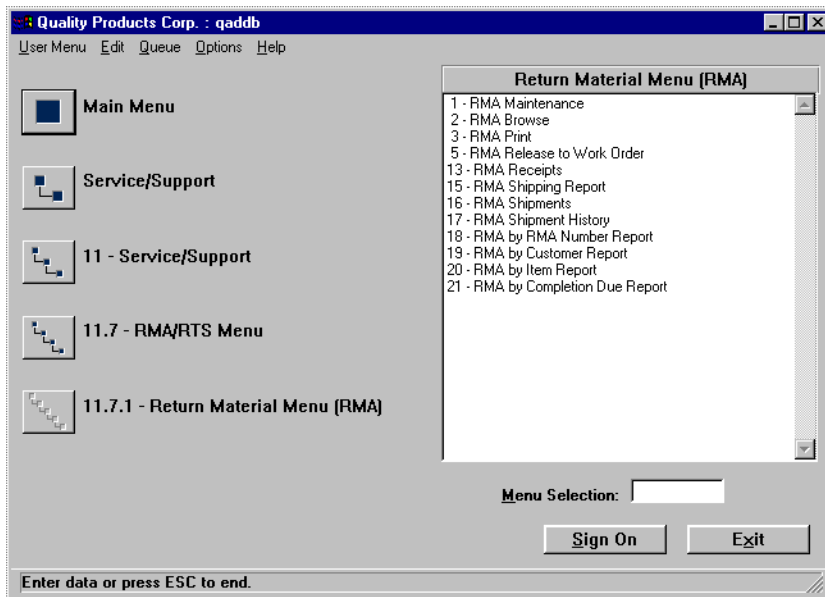
Menu Selection:

Sign On Exit

Enter data or press ESC to end.

11.7

RMA/RTS Menu

11.7.1**Return Material
Menu (RMA)****11.7.1.1****RMA Maintenance
(fsmamt.p)**

RMA Maintenance			
User Menu Edit Queue Options Help			
Order: RMA7 Sold-To: Bill-To: Ship-To:			
Sold-To		Ship-To	
Call Id			
Order Date: 06/26/96	Line Pricing: yes	Confirmed: yes	
Required Date: 06/27/96	Manual:	Currency:	Language:
Promise Date:	Site:	Taxable: no	
Due Date: 06/26/96	Channel:	Fixed Price: yes	
Pricing Date:	Project:	Credit Terms:	
Purchase Order:		Credit Terms Int: 0.00	
Remarks:		Reprice: no	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

RMA Maintenance			
User Menu Edit Queue Options Help			
Order: RMA7 Sold-To: 1001000 Bill-To: 1001000 Ship-To: 1001000			
Sold-To		End User	
Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America	
Order Date: 06/26/96	Line Pricing: yes	Confirmed: yes	
Required Date: 06/27/96	Manual:	Currency:	Language:
Promise Date:	Site:	Taxable: no	
Due Date: 06/26/96	Channel:	Fixed Price: yes	
Pricing Date:	Project:	Credit Terms:	
Purchase Order:		Credit Terms Int: 0.00	
Remarks:		Reprice: no	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.7.1.1
RMA Maintenance
(fsmamt.p)

RMA Maintenance			
User Menu Edit Queue Options Help			
Order: RMA7 Sold-To: 1001000 Bill-To: 1001000 Ship-To: 1001006			
Sold-To		Ship-To	
Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		Oregon Reliable Products Building 12 13227 Hazel Nut North Bend OR 97457 USA	
Order Date: 06/26/96	Line Pricing: yes	Confirmed: yes	
Due Date: 06/27/96	Manual:	Currency: USD	Language:
Promise Date: / /	Site: 10000	Taxable: no	1 / /
Expected Date: 06/26/96	Channel:	Fixed Price: yes	
Pricing Date:	Project:	Credit Terms: 2/10-30	
Purchase Order:		Credit Terms Int: 0.00	
Remarks: BILLING ONLY - USE SHIP TO ON ALL O		Reprice: no	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste			

11.7.1.1
RMA Maintenance
(fsmamt.p)

11.7.1.1

RMA Maintenance
(fsmamt.p)

RMA Maintenance			
User Menu Edit Queue Options Help			
Order: RMA7 Sold-To: 1001000 Bill-To: 1001000 Ship-To: 1001006			
Sold-To Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		Ship-To Oregon Reliable Products Building 12 13227 Hazel Nut North Bend OR 97457 USA	
Salesperson[1]: 00000005 Multiple: no Commission[1]: 10.00%		Freight List: FED-EX Frt Min Wt: 1 Freight Terms: ADD Calculate Freight: yes Display Weights: yes	
		Consume Forecast: yes Detail Allocations: no Allocate Days: 10 Comments: no Imp/Exp: no	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

11.7.1.1

RMA Maintenance
(fsmamt.p)

RMA Maintenance			
User Menu Edit Queue Options Help			
Order: RMA7 Sold-To: 1001000 Bill-To: 1001000 Ship-To: 1001006			
Sold-To Reliable Central Purchasing Attention: Accounts Payable 300000020 Century Blvd Los Angeles CA 89000 United States of America		Ship-To Oregon Reliable Products Building 12 13227 Hazel Nut North Bend OR 97457 USA	
Additional RMA Details			
Issue Site: 10000 Issue Location: SPARES		Receive Site: 10000 Receive Location: RETURN	
Call Id: RMA Contract: 210 Service Type: SC-1 Credit Price List: FS-CR		Ready to Invoice: no Invoiced: no Invoice Number:	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

RMA Maintenance						
User Menu Edit Queue Options Help						
RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single						
RMA Issue Line						
Ln	Item Number	Site	Ordered	UM	List Price	Net Price
1	10-10000	10000	0.0	EA	3,900.00	3,900.00
Description: OASIS(TM) COOLING SY: Sales Acct: Location: SPARES Site: 10000 Disc Acct: Lot/Serial: Confirmed: yes Project: Qty Allocated: 0.0 Pricing: 06/26/96 Cred Terms Int: 0.00 Qty Picked: 0.0 Required: 06/27/96 Type: Qty Shipped: 0.0 Promised: 06/27/96 UM Conv: 1.0000 Qty to Invoice: 0.0 Due Date: 06/27/96 Consume Fcst: yes USD Cost: 0.00 Frt List: slo-air Detail Alloc: no Salesperson[1]: JJP Multiple: no Taxable: no 1 Comm%[1]: 10.00% Fixed Price: yes Comments: no						
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste						

11.7.1.1
RMA Maintenance
(fsmamnt.p)

RMA Maintenance						
User Menu Edit Queue Options Help						
RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single						
RMA Issue Line						
Ln	Item Number	Qty Ordered	UM	List Price	Discount	Net Price
1	10-10000	1.0	EA	3,900.00	0.0	3,900.00
Description: OASIS(TM) COOLING SY: Sales Acct: Location: SPARES Site: 10000 Disc Acct: Lot/Serial: Confirmed: yes Project: Qty Allocated: 0.0 Pricing: 06/26/96 Cred Terms Int: 0.00 Qty Picked: 0.0 Pricing Date: 06/26/96 Type: Qty Shipped: 0.0 Credit Terms Int: 0.00 UM Conv: 1.0000 Qty to Invoice: 0.0 Reprice: Consume Fcst: yes USD Cost: 385.50 Manual: Detail Alloc: no Salesperson[1]: JJP Multiple: no Taxable: no 1 Comm%[1]: 10.00% Fixed Price: yes Comments: no						
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste						

11.7.1.1
RMA Maintenance
(fsmamnt.p)

11.7.1.1

RMA Maintenance
(fsmamnt.p)

RMA Maintenance							
User Menu Edit Queue Options Help							
RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single							
RMA Issue Line							
Ln	Item Number	Qty Ordered	UM	CT	List Price	Discount	Net Price
1	10-10000	1.0	EA	B	3,900.00	0.0	3,900.00
Description: OASIS(TM) COOLING SY:				Sales Acct:			
Location: SPARES Site: 10000				Disc Acct:			
Lot/Serial:				Confirmed: yes		Project:	
Qty Allocated: 0.0		Pricing: 06/26/96		Cred Terms Int: 0.00			
Qty Picked: 0.0		Required: 06/27/96		Type:			
Qty Shipped: 0.0		Promised: 06/27/96		UM Conv: 1.0000			
Qty to Invoice: 0.0		Due Date: 06/27/96		Consume Fcst: yes			
USD Cost: 491.00		Frt List: slo-air		Detail Alloc: no			
Salesperson[1]: JJP		Multiple: no		Taxable: no 1			
Comm%[1]: 10.00%		Fixed Price: yes		Comments: no			
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste							

11.7.1.1

RMA Maintenance
(fsmamnt.p)

RMA Maintenance							
User Menu Edit Queue Options Help							
RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single							
RMA Issue Line							
Ln	Item Number	Qty Ordered	UM		List Price	Discount	Net Price
1	10-10000	1.0	EA		4,800.00	0.0	4,800.00
Description: OASIS(TM) COOLING SY:				Sales Acct:			
Location: SPARES Site: 10000				Disc Acct:			
Lot/Serial:				Confirmed: yes		Project:	
Qty Allocated: 0.0		Pricing: 06/26/96		Cred Terms Int: 0.00			
Qty Picked: 0.0		Product Line: 1000		Type:			
Qty Shipped: 0.0		Promised: 06/27/96		UM Conv: 1.0000			
Qty to Invoice: 0.0		Due Date: 06/27/96		Consume Fcst: yes			
USD Cost: 491.00		Frt List: slo-air		Detail Alloc: no			
Salesperson[1]: JJP		Multiple: no		Taxable: no 1			
Comm%[1]: 10.00%		Fixed Price: yes		Comments: no			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste							

RMA Maintenance

User Menu Edit Queue Options Help

RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single

Ln	Item Number	Qty Ordered	UM	List Price	Discount	Net Price
1	10-10000	1.0	EA	4,800.00	0.0	4,800.00

Issue Line Details

Qty Shipped: 0.0 Product Line: 1000
 Shipped Date: Covered Amount: 0.00

Due Date: 06/27/96 Edit Installed Base: yes
 Qty to Ship: 1.0 Item Revision: AB
 Multi: no
 Rec: no Linked Line: 2

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.7.1.1
 RMA Maintenance
 (fsmamnt.p)

RMA Maintenance

User Menu Edit Queue Options Help

RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single

Ln	Item Number	Qty Ordered	UM	List Price	Discount	Net Price
1	10-10000	1.0	EA	4,800.00	0.0	4,800.00

Receipt

Line: 2

Item Number: 10-10000
 Description: OASIS(TM) COOLING SY
 UM: EA Price: 3,705.00
 Lot/Serial: 4328766/A4 Site: 10000
 ISB Ref: 0 Location: RETURN
 Qty Expected: 1.0 Processing: P Pending
 Qty to Receive: 1.0 Taxable: no 1

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.7.1.1
 RMA Maintenance
 (fsmamnt.p)

11.7.1.1

RMA Maintenance
(fsmamnt.p)

RMA Maintenance						
User Menu Edit Queue Options Help						
RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single						
RMA Issue Line						
Ln	Item Number	Qty Ordered	UM	List Price	Discount	Net Price
1	10-10000	1.0	EA	4,800.00	0.0	4,800.00
Installed Base Detail Update Installed Base: yes Installation Call: yes End User: 1001006 Installed Base Location: Building 4 Ownership: Local Warranty Code: W-1 Parent Serial: Parent Item: Warranty Start Date: / /						
On hand: 1 On order: 4580 Avail to allocate: -2.						
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste						

11.7.1.1

RMA Maintenance
(fsmamnt.p)

RMA Maintenance						
User Menu Edit Queue Options Help						
RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single						
RMA Receipt Line						
Ln	Item Number	Return Qty	UM	List Price	Discount	Net Price
2	10-10000	1.0	EA	3,900.00	5.0	3,705.00
Description: OASIS(TM) COOLING SY: Location: RETURN Lot/Serial: 4328766/A4 Qty Allocated: 0.0 Qty Picked: 0.0 Qty Returned: 0.0 Qty to Invoice: 0.0 USD Cost: 385.50 Salesperson[1]: Comm%[1]: 0.00% Site: 10000 Confirmed: yes Pricing: Product Line: 1000 From Seq: 06/27/96 Expected Date: 06/26/96 Frt List: Multiple: no Fixed Price: yes Sales Acct: 3000 0100 Disc Acct: 3900 0100 Project: Cred Terms Int: 0.00 Type: UM Conv: 1.0000 Consume Fcst: yes Detail Alloc: no Taxable: no 1 Comments: no						
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste						

RMA Maintenance						
User Menu Edit Queue Options Help						
RMA: RMA7 Sold-To: 1001000 Ln Format S/M: single						
RMA Receipt Line						
Ln	Item Number	Return Qty	UM	List Price	Discount	Net Price
2	10-10000	1.0	EA	3,900.00	5.0	3,705.00
Receipt Line Details						
Qty Received: 0.0		Product Line: 1000				
Received Date:		Restock: 195.00				
Expected Date: 06/26/96						
Qty to Receive: 0.0		Repair WO:				
Fault Code:		ID:				
ISB Ref: 0		RTS:				
Processing: P Pending		RTS Line: 0				
Linked Line: 1						
Multi: no		Update Installed Base: yes				
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste						

11.7.1.1
RMA Maintenance
(fsmamnt.p)

RMA Maintenance						
User Menu Edit Queue Options Help						
Order: RMA7 Sold-To: 1001000 Bill-To: 1001000 Ship-To: 1001006						
Non-Taxable: 1,095.00		Currency: USD		Line Total: 1,095.00		
Taxable: 0.00		0.00%		Discount: 0.00		
Tax Date: 06/26/96		Service		10 : 0.00		
		Freight		20 : 0.00		
		Special		30 : 0.00		
1	0.000%	2	0.000%	3	0.000%	Total Tax: 0.00
	0.00		0.00		0.00	Total: 1,095.00
	0.00		0.00		0.00	
Cr Initials:		Print Sales Order: yes		AR Account: 1200		
Credit Card:		Print Pack List: yes		Prepaid: 0.00		
Action Status:		Print Inv Hist: yes		FOB Point: ESCONDIDO		
Revision: 0		EDI Inv Hist: no		Ship Via:		
EDI PO Ack: no		Partial OK: yes		BOL:		
Enter data or press ESC to end.						

11.7.1.1
RMA Maintenance
(fsmamnt.p)

11.7.1.1

RMA Maintenance
(fsmamt.p)

RMA Maintenance						
User Menu Edit Queue Options Help						
Order: RMA7 Sold-To: 1001000 Bill-To: Ship-To:						
Receipts						
Ln	Item Number	T	Qty Expected	Qty to Receive	Qty Received	Due
2	10-10000		1.0	0.0	0.0	06/26/96
Press space bar to continue.						

11.7.1.1

RMA Maintenance
(fsmamt.p)

RMA Maintenance						
User Menu Edit Queue Options Help						
Order: RMA7 Sold-To: 1001000 Bill-To: Ship-To:						
Issues						
Ln	Item Number	T	Qty Ordered	Qty To Ship	Qty Shipped	Due
1	10-10000		1.0	1.0	0.0	06/27/96
Press space bar to continue.						

RMA Release to Work Order

User Menu Edit Queue Options Help

Selection Criteria

RMA: To:

Combine Work Orders:

Effective Date:

Clear Print Exit

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.7.1.5
RMA Release to
Work Order
(fsrmare1.p)

RMA Receipts

User Menu Edit Queue Options Help

Order: RMA2 Receive All: yes Sold-To: 1001000 Site:
Effective: 06/17/96 Reliable Central Purchasing

Returned Line Items

Ln	Item Number	T	Expected	To Receive	Received	Site
2	10-10000		1.0	0.0	0.0	10000

Line: 2 Cancel B/O: no Site: Loc:

Quantity:

Item Number: 10-10000 UM: EA Lot/Serial:

Description: OASIS(TM) COOLING SY: Ref:

Multi Entry:

Enter data or press ESC to end.

11.7.1.13
RMA Receipts
(fsrmais.p)

11.7.1.13

RMA Receipts
(fsmails.p)

RMA Receipts									
User Menu Edit Queue Options Help									
Order: RMA2		Receive All: yes		Sold-To: 1001000		Site:			
Effective: 06/17/96		Reliable Central Purchasing							
Non-Taxable: 491.95		Currency: USD		Line Total:		0.00			
Taxable: 0.00		0.00%		Discount:		0.00			
Tax Date: 06/17/96		Service		10 :		0.00			
		Freight		20 :		491.95			
		Special		30 :		0.00			
1	0.000%	2	0.000%	3	0.000%	Total Tax:		0.00	
	0.00		0.00		0.00	Total:		491.95	
	0.00		0.00		0.00				
Ship Via:					Invoice Number:				
Receive Date 06/17/96					Ready to Invoice: no				
BOL:					Invoiced: no				
Remarks: BILLING ONLY - USE SHIP TO ON ALL OI									
Freight weight = 116.7378 LB.									
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste									

11.7.1.16

RMA Shipments
(fsmash.p)

RMA Shipments							
User Menu Edit Queue Options Help							
Order: RMA8		Ship Allocated: yes		Sold-To: 1001000		Site: 10000	
Effective: 06/26/96		Ship Picked: yes		Reliable Central Purchasing			
Sales Order Line Items							
Ln	Item Number	T	Allocated	Picked	To Ship	Backorder	Site
1	44-1000		0.0	0.0	0.0	1.0	10000
Line: 1		Cancel B/O: no		Site: 10000		Loc: GLB	
Quantity: 1.0				Lot/Serial:			
Item Number: 44-1000		UM: EA		Ref:			
Description: SENSOR UNIT,				Multi Entry: no			
Enter data or press ESC to end.							

RMA Shipments

User Menu Edit Queue Options Help

Order: RMA8 Ship Allocated: yes Sold-To: 1001000 Site: 10000
Effective: 06/26/96 Ship Picked: yes Reliable Central Purchasing

Ln	Item Number	Site	Location	Lot/Serial	Quantity	UM
1	44-1000	10000	GLB		1.0	EA

Question

? Is all information correct?

Yes No Cancel

11.7.1.16
RMA Shipments
(fsmash.p)

RMA Shipments

User Menu Edit Queue Options Help

Order: RMA8 Ship Allocated: yes Sold-To: 1001000 Site: 10000
Effective: 06/26/96 Ship Picked: yes Reliable Central Purchasing

Non-Taxable: 58.40 Currency: USD Line Total: 29.40
Taxable: 0.00 0.00% Discount: 0.00
Tax Date: 06/26/96 Service 10 : 0.00
Freight 20 : 29.00
Special 30 : 0.00

1	0.000%	2	0.000%	3	0.000%	Total Tax:
0.00		0.00		0.00		0.00
0.00		0.00		0.00		58.40

Ship Via: Invoice Number:
Ship Date: 06/26/96 Ready to Invoice: no
BOL: Invoiced: no
Remarks: BILLING ONLY - USE SHIP TO ON ALL OI

Freight weight = 1 LB.

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.7.1.16
RMA Shipments
(fsmash.p)

11.7.3Return to Supplier
Menu (RTS)

Quality Products Inc. : qadbb

User Menu Edit Queue Options Help

Return to Supplier Menu [RTS]

- 1 - RTS Maintenance
- 13 - RTS Receipts
- 16 - RTS Shipments
- 18 - RTS by RTS Number Report
- 19 - RTS by Supplier Report
- 20 - RTS by Item Report
- 21 - RTS by Completion Due Report

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

11.7.3.1RTS Maintenance
(fsrtvmt.p)

RTS Maintenance

User Menu Edit Queue Options Help

RTS: RTS4 Supplier: 5002000 Ship-To: 5002000

Supplier			Ship-To		
Automotive Technologies 13 Balboa Industrial Park			Automotive Technologies 13 Balboa Industrial Park		
San Diego	CA	93051-8667	San Diego	CA	93051-8667
United States of America			United States of America		

Order Date: 06/17/96	Taxable: no	Project:
Required Date: 06/21/96	Currency: USD	Site: 10000
Expected Date: 06/24/96	Price Tbl:	Language: us
RMA Contract:	Disc Tbl:	Credit Terms: 2/10-30
Contract Type: Standard	Ln Disc: 0.00%	Comments: nro
Imp/Exp: no		
Remarks: No Grade 7 shipments will be accepted		

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

RTS Maintenance

User Menu Edit Queue Options Help

Items Returned To Supplier

RTS: RTS4 Supplier: 5002000 Ship-To: 5002000 S/M: single

Ln	Item	UM	Return Qty	Price	Disc%
1	44-1000	EA	1.0	30.00	0.00%

Item Returned To Supplier

Lot/Serial: Description: SENSOR UNIT.

Inv Issue: no Expected Date: 06/24/96

Qty Shipped: 0.0 Date Shipped:

From Site: 10000 ↑

From Location: RETURN Fault Code:

To Site: 10000 Comments: yes

To Location: Type: R

Ext Price: 30.00 RMA Line: 0

Link: 0

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.7.3.1
RTS Maintenance
(fsrtvmt.p)

RTS Maintenance

User Menu Edit Queue Options Help

Items Returned To Supplier

RTS: RTS4 Supplier: 5002000 Ship-To: 5002000 S/M: single

Ln	Item	UM	Return Qty	Price	Disc%
1	44-1000	EA	1.0	30.00	0.00%

Item Returned To Supplier

Lot/Serial: Description: SENSOR UNIT.

Inv Issue: no Expected Date: 06/24/96

Qty Shipped: 0.0 Date Shipped:

From Site: 10000

From Location: RETURN

To Site: 10000

To Location:

Ext Price: 30.00

Project: ↑

Sales/Job:

Taxable: no

RMA Line: 0

Link: 0

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.7.3.1
RTS Maintenance
(fsrtvmt.p)

11.7.3.1

RTS Maintenance
(fsrtvmt.p)

RTS Maintenance																	
User Menu Edit Queue Options Help																	
Items Received From Supplier RTS: RTS4 Supplier: 5002000 Ship-To: 5002000 S/M: single <table border="1"> <thead> <tr> <th>Ln</th> <th>Item</th> <th>UM</th> <th>Qty Ordered</th> <th>Price</th> <th>Disc%</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>44-1000</td> <td>EA</td> <td>1.0</td> <td>25.00</td> <td>0.00%</td> </tr> </tbody> </table>						Ln	Item	UM	Qty Ordered	Price	Disc%	2	44-1000	EA	1.0	25.00	0.00%
Ln	Item	UM	Qty Ordered	Price	Disc%												
2	44-1000	EA	1.0	25.00	0.00%												
Item Received From Supplier Lot/Serial: Inv Receipt: no Qty Received: 0.0 From Site: 10000 From Location: To Site: 10000 To Location: Ext Price: 25.00 Description: SENSOR UNIT. Required Date: 06/21/96 Received Date: Pur Acct: 5100 0200 Type: R Return Id: RMA Line: 0 Link: 0																	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste																	

11.7.3.1

RTS Maintenance
(fsrtvmt.p)

RTS Maintenance																	
User Menu Edit Queue Options Help																	
Items Received From Supplier RTS: RTS4 Supplier: 5002000 Ship-To: 5002000 S/M: single <table border="1"> <thead> <tr> <th>Ln</th> <th>Item</th> <th>UM</th> <th>Qty Ordered</th> <th>Price</th> <th>Disc%</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>44-1000</td> <td>EA</td> <td>1.0</td> <td>25.00</td> <td>0.00%</td> </tr> </tbody> </table>						Ln	Item	UM	Qty Ordered	Price	Disc%	2	44-1000	EA	1.0	25.00	0.00%
Ln	Item	UM	Qty Ordered	Price	Disc%												
2	44-1000	EA	1.0	25.00	0.00%												
Item Received From Supplier Lot/Serial: Inv Receipt: no Qty Received: 0.0 From Site: 10000 From Location: To Site: 10000 To Location: Ext Price: 25.00 Description: SENSOR UNIT. Required Date: 06/21/96 Received Date: Project: 10 0200 Sales/Job: Taxable: no RMA Line: 0 Link: 0																	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste																	

RTS Maintenance			
User Menu Edit Queue Options Help			
RTS: RTS4 Supplier: 5002000 Ship-To: 5002000			
Taxable Total: 0.00		Line Total: (5.00)	
Tax[1]: 7.50% [2]: 0.00% [3]: 0.00%		Total Tax: 0.00	
USD		Total: (5.00)	
Revision: 0	Amount Prepaid: 0.00		
Print PO: yes	Status:		
EDI PO: no	Close Date:		
AP Acct: 2100	FOB:		
Deliver To:	Ship Via: Air Pomona		
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

11.7.3.1

RTS Maintenance
(fsrtvmt.p)

RTS Receipts			
User Menu Edit Queue Options Help			
Order: RTS4	Supplier: 5002000	Status:	Effective: 06/26/96
Packing Slip:	Receiver: Automotive Technologies	Move to Next Operation:	yes
		Receive All:	no
		Comments:	no
		Ship Date:	/ /
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.7.3.13

RTS Receipts
(fsrtvrc.p)

11.7.3.13
RTS Receipts
(fsrtvrc.p)

RTS Receipts							
User Menu Edit Queue Options Help							
Order: RTS4 Supplier: 5002000 Status: Pack Slip:							
Ln	Item Number	UM	Qty Open	UM	Receipt Qty	UM	Project Due T
2	44-1000	EA	1.0	EA	0.0	EA	06/21/96 R
Line: 2 UM: EA Site: 10000 Loc:							
Quantity: 1.0		ID:		Lot/Ser:			
Packing Qty: 1.0		WO Op: 0		Ref:			
Cancel B/O: no		Supplier Lot:		Multi Entry: no Chg Attribute: no			
Item Number: 44-1000		Cmmts: no					
Supplier Item:							
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste							

11.7.3.16
RTS Shipments
(fsrtvis.p)

RTS Shipments			
User Menu Edit Queue Options Help			
Order: RTS4 Supplier: 5002000 Status: Effective: 07/08/96			
Automotive Technologies		Ship All: no	
		Comments: no	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

RTS Shipments						
User Menu Edit Queue Options Help						
Order: RTS4		Supplier: 5002000		Status:	Pack Slip:	
Ln	Item Number	UM	Qty Open UM	Ship Qty UM	Project	Due T
1	44-1000	EA	1.0 EA	0.0 EA		06/24/96 R
Line: 1 UM: EA Site: 10000 Loc: RETURN Quantity: 1.0 ID: Lot/Ser: Packing Qty: 0.0 WO Op: 0 Ref: Cancel B/O: no Supplier Lot: Item Number: 44-1000 Multi Entry: no Chg Attribute: no Supplier Item: Cmnts: no						
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste						

11.7.3.16
RTS Shipments
(fsrtvis.p)

RMA/RTS Control File	
User Menu Edit Queue Options Help	
Returns & Repairs Control File	
RMA Header Comments: yes	Detail Allocations: no
RMA Line Comments: yes	Allocate Days: 0
Default RMA Contract: STANDAR	Consume Forecast: yes
Keep Booking History: no	Edit Installed Base: yes
Display Service Contracts: yes	Print Returns: no
RMA Sales Order Prefix: RMA	Purchase Order Prefix: RTS
Next RMA Sales Order: 2	Next RTS Purchase Order: 4
Customer Return Site: 10000	At Supplier Site: 10000
Customer Return Location: RETURN	At Supplier Location:
Customer Spares Site: 10000	Return From Supplier Site: 10000
Customer Spares Location: SPARES	Return From Supplier Loc:
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste	

11.7.24
RMA/RTS Control
File (fsmcpm.p)

11.7.24

RMA/RTS Control
File (fsmcpm.p)

The screenshot shows a window titled "RMA/RTS Control File". It has a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for file operations. The main area is titled "Default Charge Information" and contains several input fields:

- Warranty Charge Type: W
- Warranty Service Type: W-1 (with a dropdown arrow)
- Contract Charge Type: S
- Billable Charge Type: B
- Billable Service Type: BILLABLE
- Giveaway Charge Type: G
- Giveaway Service Type: GIVEAWAY

At the bottom of the window, there is a status bar with the text: "F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste".

11.9

End User Address
Menu

The screenshot shows a window titled "Quality Products Corp. : qaddb". It has a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". The main area is titled "End User Address Menu" and contains a list of options:

- 1 - End User Address Maintenance
- 2 - End User Address Browse
- 3 - End User Address Report
- 24 - End User Control File

Below the list is a "Menu Selection:" field. At the bottom right are "Sign On" and "Exit" buttons. At the bottom left, there is a status bar with the text: "Enter data or press ESC to end."

End User Address Maintenance

User Menu Edit Queue Options Help

Customer Address

Customer: 1001000

Name: Reliable Central Purchasing Sort Name: Reliable Central Purchasi

Address: Attention: Accounts Payable

Address: 300000020 Century Blvd

City: Los Angeles County: 001 State: CA

Country: United States of America Post: 89000 Country Code:

End User

End User: 1001006

Name: Oregon Reliable Products Sort Name: Oregon Reliable Products

Address: Building 12

Address: 13227 Hazel Nut

Address:

City: North Bend State: OR Post: 97457 Format: 0

Country: USA County:

Attention: Alex McClatchy [2]:

Telephone: 803-221-8899 Ext: 112 [2]: Ext:

Fax/Telex: [2]: Language: US

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.9.1
End User Address
Maintenance
(adeumt.p)

End User Address Maintenance

User Menu Edit Queue Options Help

Customer Address

Customer: 1001000

Name: Reliable Central Purchasing Sort Name: Reliable Central Purchasi

Address: Attention: Accounts Payable

Address: 300000020 Century Blvd

City: Los Angeles County: 001 State: CA

Country: United States of America Post: 89000 Country Code:

End User

End User: 1001006

Name: Oregon Reliable Products Sort Name: Oregon Reliable Products

Address: Building 12

Address: 13227 Hazel Nut

Address:

City: North Bend State: OR Post: 97457 Format: 0

Country: USA County:

Attention: Alex McClatchy [2]:

Telephone: 803-221-8899 Ext: 112 [2]: Ext:

Fax/Telex: [2]: Language: US

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.9.1
End User Address
Maintenance
(adeumt.p)

11.9.1

End User Address
Maintenance
(adeumt.p)

End User Address Maintenance		
User Menu Edit Queue Options Help		
Customer Address Customer: 10010003 Name: HALLMARK CENTER Sort: HALLMARK CENTER Address: CENTRAL AVENUE SHOPS Address: 27002 CENTRAL AVE City: NEW YORK County: State: NY Country: United States of America Post: 02929 Country Code: USA		
End User Detail Modem Phone: 502-243-8876 Office Open: 8:00 Login: root Office Close: 17:00 Type: Call Priority: 35 Comments: no Time Zone: EST/EDT ↑ Message: End Date: / /		
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste		

11.9.1

End User Address
Maintenance
(adeumt.p)

End User Address Maintenance		
User Menu Edit Queue Options Help		
Customer Address Customer: 1001000 Name: Reliable Central Purchasing Sort Name: Reliable Central Purchasi Address: Attention: Accounts Payable Address: 300000020 Century Blvd City: Los Angeles County: 001 State: CA Country: United States of America Post: 89000 Country Code:		
Service Office Detail Engineer Code: BAW ↑ Escalation: Secondary Eng: GLB Travel Dist: 60 M Engineer Group: Travel Time: 001:00 Service Area: AMERICAS		
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste		

End User Address Maintenance		
User Menu Edit Queue Options Help		
Customer Address		
Customer: 1001000		
Name: Reliable Central Purchasing	Sort Name: Reliable Central Purchasi	
Address: Attention: Accounts Payable		
Address: 300000020 Century Blvd		
City: Los Angeles	County: 001	State: CA
Country: United States of America	Post: 89000	Country Code:
Create ISB: yes	Auto Renew Contracts: yes	
PO Required: no		
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste		

11.9.1
End User Address
Maintenance
(adeumt.p)

End User Address Maintenance		
User Menu Edit Queue Options Help		
Customer Address		
Customer: 1001000		
Name: Reliable Central Purchasing	Sort Name: Reliable Central Purchasi	
Address: Attention: Accounts Payable		
Address: 300000020 Century Blvd		
City: Los Angeles	County: 001	State: CA
Country: United States of America	Post: 89000	Country Code:
Contacts		
Name: Alex McClatchy		
Name Type: P	Phone: 803-221-8899	
Title: Product Manager	Fax: 803-221-7844	
Contact Type:	Last Update: 06/17/96	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste		

11.9.1
End User Address
Maintenance
(adeumt.p)

11.9.24

End User Control
File (fseucpm.p)

The screenshot shows a window titled "End User Control File" with a menu bar containing "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for file operations. The main area of the window is titled "End User Control File" and contains two input fields: "Next End User:" with the value "00000008" and "Create ISB:" with the value "yes". At the bottom of the window is a status bar with the text "F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste".

11.13

Engineer Menu

The screenshot shows a window titled "Quality Products Corp. : qaddb" with a menu bar containing "User Menu", "Edit", "Queue", "Options", and "Help". The main area is divided into two sections. On the left, there is a list of menu items: "Main Menu", "Service/Support", "11 - Service/Support", and "11.13 - Engineer Menu". On the right, there is a list titled "Engineer Menu" containing the following items: "1 - Engineer Maintenance", "4 - Engineer Status Maintenance", "5 - Engineer Skills Maintenance", "9 - On-Call Maintenance", "10 - On-Call Inquiry", "15 - Engineer Schedule Menu ...", "17 - Engineer Paging Menu ...", "19 - Engineer Orders Menu (SEO) ...", and "25 - Initialize Engineer Addresses". Below the list is a "Menu Selection:" field. At the bottom right are "Sign On" and "Exit" buttons. At the bottom left is the text "Enter data or press ESC to end."

Engineer Maintenance

User Menu Edit Queue Options Help

Employee Address

Employee: BJW Engineer Code: BJW
First Name: Bill Last Name: Whitehead
Address 1: 701 South Shore Lane
Address 2:
Address 3:
City: San Diego State: CA Post: 92133
Country: U.S.A
Home Phone: 510-992-0293
Business Phone: Ext:
SSN: 728-03-9912 Birth Date: 02/12/1954

Engineer Data

Service Area: SanDiego Pager: 993-443-5487
Group: Status: AVAIL
Current Location: Site: 10000
Schedule: STANDAR Location: BJW
Field Engineer: yes Calls per Day: 10

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.13.1
Engineer
Maintenance
(fsegmt.p)

Engineer Status Maintenance (1-Eng Status)

User Menu Edit Navigate Config Options Window Help

Description User Fields Browse 1-Eng Status

Status: AVAIL

Description

Description: Available to Assign
Available: yes

F1=Help F2=Go F9=Prev F10=Next F12=Save ESC=End.

11.13.4
Engineer Status
Maintenance
(fscn001.w)

11.13.5

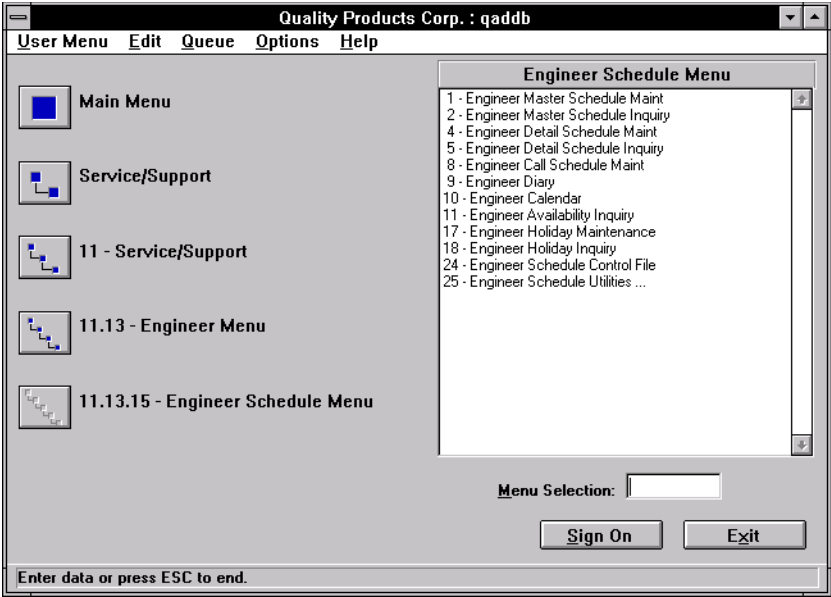
Engineer Skills
Maintenance
(fsegsmt.p)

Engineer Skills Maintenance				
User Menu Edit Queue Options Help				
Engineer Skills Table Engineer Code: BJW Name: Whitehead Bill				
SKILLS				
Skill Code	Level	Cert	Comments	
ELEC	2	02/23/88	Electrical Skills	
GENERAL		/	General Problems	
Adding new record.				
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste				

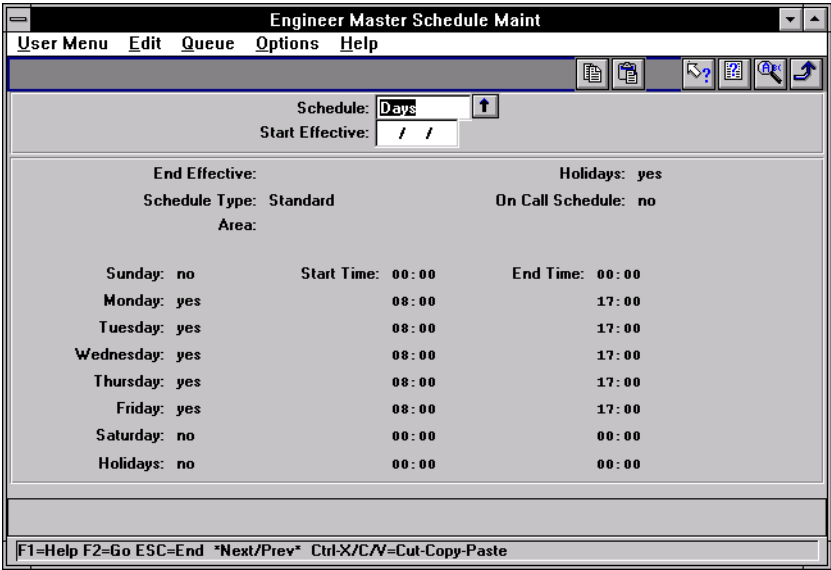
11.13.9

On-Call
Maintenance
(fsocmmt.p)

On-Call Maintenance					
User Menu Edit Queue Options Help					
Area: Americas Description: AMERICAS REGION					
Eng Code	Start	Schedule	Name	End	
PKH	06/01/97	Nights	Harvey Phillip	12/31/98	
Adding new record.					
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste					



11.13.15
Engineer Schedule
Menu



11.13.15.1
Engineer Master
Schedule
Maintenance
(fshsmt.p)

11.13.15.4

Engineer Detail
Schedule
Maintenance
(fsegmt.p)

Engineer Detail Schedule Maint			
User Menu Edit Queue Options Help			
Engineer: SLB		↑	
Start Date: / /			
End Date:		Holidays: no	
Normal Work Schedule: STANDARD			
Schedule Type:			
Basis for Schedule: Standard			
Sunday: no	Start Time: 00:00	End Time: 00:00	
Monday: yes	08:00	17:00	
Tuesday: yes	08:00	17:00	
Wednesday: yes	08:00	17:00	
Thursday: yes	08:00	17:00	
Friday: yes	08:00	17:00	
Saturday: no	00:00	00:00	
Holidays: no	00:00	00:00	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

11.13.15.8

Engineer Call
Schedule
Maintenance
(fsegmt.p)

Engineer Call Schedule Maint						
User Menu Edit Queue Options Help						
Engineer Code: PKH		Harvey Phillip				
Tran	St Date	Start	Hours	Close	Call ID	Call Area
17	06/19/97	15:18	3.0	no	CA120	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste						

Engineer Holiday Maintenance

User MenuEditQueueOptionsHelp

Engineer: PKH

Holiday	Description
08/14/96	Personal Day

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.13.15.17
Engineer Holiday
Maintenance
(fsfshemt.p)

Engineer Schedule Control File

User MenuEditQueueOptionsHelp

Engineer Schedule Control File

Lunch Duration: 01:00

Display by Calls: no

Next Engineer Number: 0

Limit by Availability: yes

Limit by Service Area: no

Limit by Problem/Skill: no

Area Points: 20

Available Points: 5

Primary Eng Points: 2

Problem Points: 5

Time Zone Points: 10

Limit by Time Zone: no

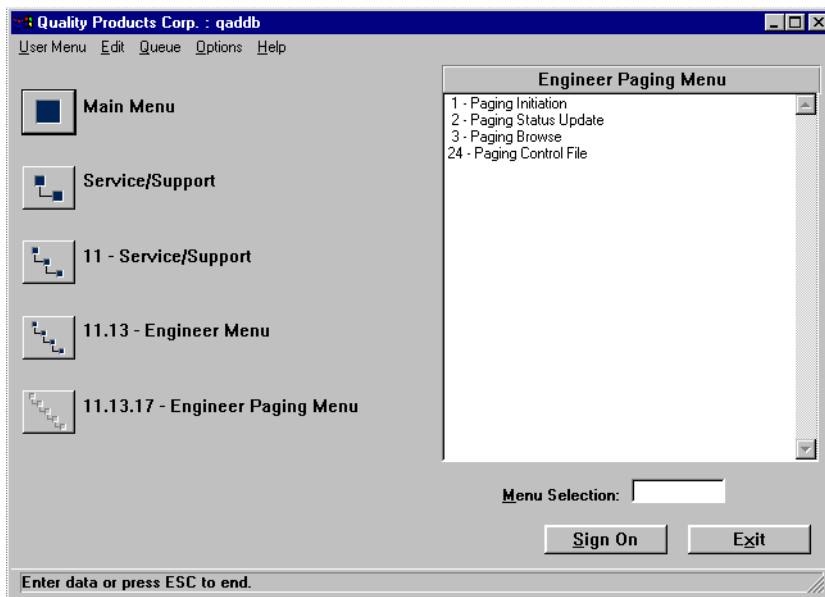
Range of Hours to Consider:

Override Scheduling Options: yes

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.13.15.24
Engineer Schedule
Control File
(fsegcpm.p)

11.13.17 Engineer Paging Menu



11.13.17.1 Paging Initiation (fspghmt.p)

The screenshot shows a window titled "Paging Initiation" with a menu bar: "User Menu", "Edit", "Queue", "Options", "Help". Below the menu bar is a toolbar with icons for file operations and navigation. The main area displays the following information:

Call Id: CA100
 OASIS(TM) COOLING SYSTEM
 End User: 01000000 Colossal Conglomerates LTD

Engineer Paging

Engineer:	PKH	Harvey Phillip
Phone:	1-619-969-9999	Date: 06/17/96
Status:		Time:
Transaction:		

Press Go to initiate paging. Press End to cancel paging

The status bar at the bottom contains the following text: F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

Paging Status Update

User Menu Edit Queue Options Help

Transaction:

Call Number:

Engineer:

Date:

Time Paged:

Phone:

Status:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.13.17.2
Paging Status
Update (fspghup.p)

Paging Control File

User Menu Edit Queue Options Help

Paging Control File

Pager Company:

Telephone:

Before Phone Number:

Pager Number:

After Phone Number:

Append Call:

Waiting for Page Status:

Paged Status:

Program:

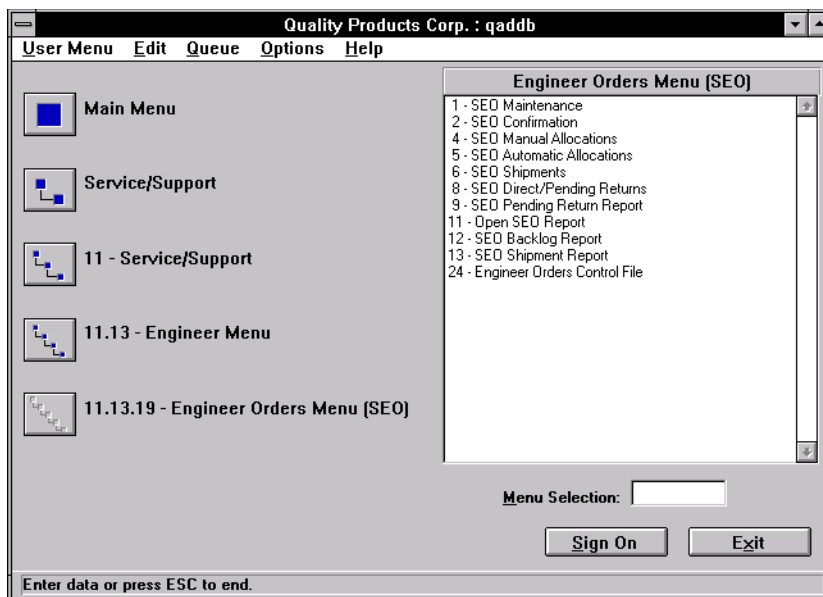
Parameter:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.13.17.24
Paging Control File
(fspgcpm.p)

11.13.19

Engineer Orders
Menu (SEO)



Quality Products Corp. : qaddb

User Menu Edit Queue Options Help

Main Menu

Service/Support

11 - Service/Support

11.13 - Engineer Menu

11.13.19 - Engineer Orders Menu (SEO)

Engineer Orders Menu (SEO)

- 1 - SEO Maintenance
- 2 - SEO Confirmation
- 4 - SEO Manual Allocations
- 5 - SEO Automatic Allocations
- 6 - SEO Shipments
- 8 - SEO Direct/Pending Returns
- 9 - SEO Pending Return Report
- 11 - Open SEO Report
- 12 - SEO Backlog Report
- 13 - SEO Shipment Report
- 24 - Engineer Orders Control File

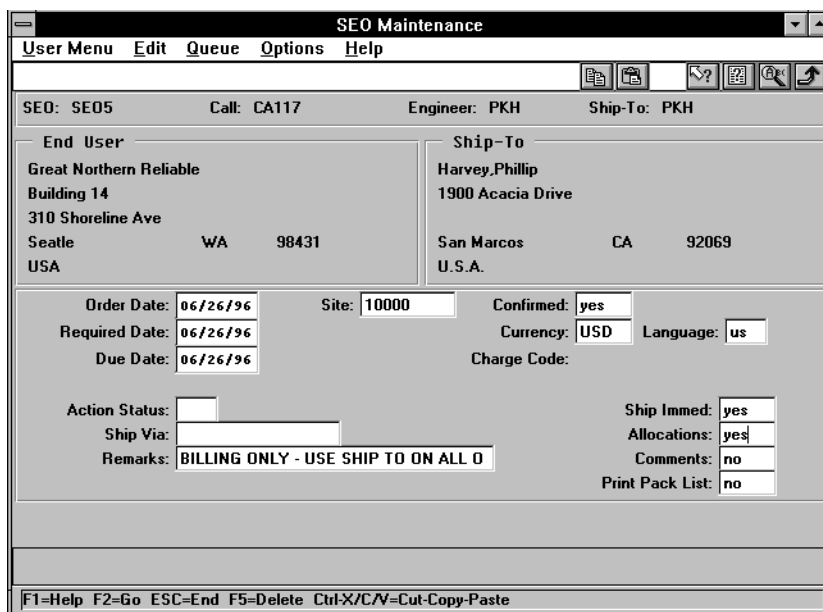
Menu Selection:

Sign On Exit

Enter data or press ESC to end.

11.13.19.1

SEO Maintenance
(fseomt.p)



SEO Maintenance

User Menu Edit Queue Options Help

SEO: SE05 Call: CA117 Engineer: PKH Ship-To: PKH

End User

Great Northern Reliable
Building 14
310 Shoreline Ave
Seattle WA 98431
USA

Ship-To

Harvey, Phillip
1900 Acacia Drive
San Marcos CA 92069
U.S.A.

Order Date: 06/26/96 Site: 10000 Confirmed: yes

Required Date: 06/26/96 Currency: USD Language: us

Due Date: 06/26/96 Charge Code:

Action Status: Ship Immed: yes

Ship Via: Allocations: yes

Remarks: BILLING ONLY - USE SHIP TO ON ALL O Comments: no

Print Pack List: no

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

SEO Maintenance

User Menu Edit Queue Options Help

SEO: SE05 Call: CA117 Engineer: PKH Ship-To: PKH

End User	Ship-To
Great Northern Reliable Building 14 310 Shoreline Ave Seattle WA 98431 USA	Harvey, Phillip 1900 Acacia Drive San Marcos CA 92069 U.S.A.

Order Date: 06/26/96 Site: 10000 Confirmed: yes
 Required Date: 06/26/96 Currency: USD Language: us
 Due Date: 06/26/96 Charge Code:

Action Status: Ship Immed: yes
 Ship Via: Allocations: yes
 Remarks: BILLI Consume Forecast: no
 Allocate Days into Future: 20
 Detail Allocations: yes Comments: no
 at Pack List: no

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.13.19.1
SEO Maintenance
(fseomt.p)

SEO Maintenance

User Menu Edit Queue Options Help

SEO: SE05 Call: CA117 Engineer: PKH Ln Format S/M: single

Ln	Call Line	Item	Site	Qty Ordered	UM	List Price
1	1	44-	10000	0.0	EA	0.00

Description: SENSOR UNIT,
 Location: 12000 Site: 10000
 Lot/Serial:

Qty Allocated: 0.0000 Confirmed: yes UM Conv: 1.0000
 Qty Picked: 0.0000 Required: 06/26/96
 Qty Shipped: 0.0000 Due Date: 06/26/96
 Qty Consumed: 0.0000 Consume Fcst: no
 Qty Returned: 0.0000 Line Ref: Detail Alloc: yes
 USD Cost: 0.00 Comments: no

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.13.19.1
SEO Maintenance
(fseomt.p)

11.13.19.1
 SEO Maintenance
 (fseomt.p)

SEO Maintenance																
User Menu Edit Queue Options Help																
SEO: SE05		Call: CA117		Engineer: PKH		Ln Format S/M: single										
Ln	Call Line	Item Number	Qty Ordered	UM	List Price											
1	1	44-1000	1.0	EA	0.00											
Description: SENSOR UNIT.																
Location: 12000			Site: 10000													
Site: 10000 Allocation Detail: EA <table border="1"> <thead> <tr> <th>Qty All</th> <th>Location</th> <th>Lot/Serial</th> <th>Ref</th> <th>Qty Alloc</th> </tr> </thead> <tbody> <tr> <td></td> <td>12000</td> <td></td> <td></td> <td>000</td> </tr> </tbody> </table>							Qty All	Location	Lot/Serial	Ref	Qty Alloc		12000			000
Qty All	Location	Lot/Serial	Ref	Qty Alloc												
	12000			000												
Qty S Qty Cor Qty Re USD																
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste																

11.13.19.1
 SEO Maintenance
 (fseomt.p)

SEO Maintenance						
User Menu Edit Queue Options Help						
SEO: SE05		Ship Allocated: no		From Site:		
Engineer: PKH		Ship Picked: yes		Engineer Site: 10000		
Call: CA117		Override Partial OK: no		Engineer Loc: PKH		
Engineer Order Line Items						
Ln	Item Number	T	Allocated	Picked	To Ship	Backorder Site
1	44-1000		0.0	1.0	1.0	0.0 10000
Line: Cancel B/D: Site: Loc:						
Quantity:			Lot/Serial:			
Item Number:			Ref:			
Description:			Multi Entry:			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste						

SEO Maintenance

User Menu Edit Queue Options Help

SEO: SE05 Ship Allocated: no From Site:
 Engineer: PKH Ship Picked: yes Engineer Site: 10000
 Call: CA117 Override Partial OK: no Engineer Loc: PKH

Ln	Item Number	Site	Location	Lot/Serial	Quantity	UM
1	44-1000	10000	BJW		1.0	EA

Question

? Is all information correct?

Yes No Cancel

11.13.19.1
 SEO Maintenance
 (fseomt.p)

SEO Maintenance

User Menu Edit Queue Options Help

SEO: SE05 Ship Allocated: no From Site:
 Engineer: PKH Ship Picked: yes Engineer Site: 10000
 Call: CA117 Override Partial OK: no Engineer Loc: PKH

Ship Via:
 Ship Date: 06/26/96
 Remarks: BILLING ONLY - USE SHIP TO ON ALL OI

Output: printer

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.13.19.1
 SEO Maintenance
 (fseomt.p)

11.13.19.2
 SEO Confirmation
 (fseoco.p)

SEO Confirmation	
User Menu Edit Queue Options Help	
Selection Criteria	
SEO:	To:
Engineer:	To:
Call:	To:
Ship-To:	To:
Order Date: / /	To: / /
Due Date: / /	To: / /
Expensed SEOs: no	
Clear Print Exit	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste	

11.13.19.4
 SEO Manual
 Allocations
 (fseoa.p)

SEO Manual Allocations						
User Menu Edit Queue Options Help						
Order	Sold-To	Alloc Days	Allocate Avail	Detail Alloc	Site	
SE05	1001000	20	yes	yes	10000	
Ln	Item Number	T	Qty Allocated	Qty Picked	Backordered	Due
1	44-1000		0.0	1.0	0.0	06/26/96
Ln	Item Number	T	UM	Qty Allocated	Qty Picked	Detail Allocations
1	44-1000		EA	0.0	1.0	yes
Enter data or press ESC to end.						

SEO Manual Allocations

User Menu Edit Queue Options Help

Order: SE05 Sold-To: 1001000 Alloc Days: 20 Allocate Avail: yes Detail Alloc: yes Site: 10000

Ln	Item Number	T	Qty Allocated	Qty Picked	Backordered	Due
1	44-1000		0.0	1.0	0.0	06/26/96

Site: 10000 Alloc/Picked Detail - Qty: 0 EA

Location	Lot/Serial	Ref	Qty Alloc	Qty Picked
12000				

Ln Item N

1 44-10

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.13.19.4
SEO Manual
Allocations
(fseal.p)

SEO Automatic Allocations

User Menu Edit Queue Options Help

Order: To: Item Number: To: Class: To: Site: To:

Allocate Days into Future: 20

Print Audit Trail: no

Update: no

Output: Batch ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.13.19.5
SEO Automatic
Allocations
(fseal1.p)

SEO Shipments		
User Menu	Edit	Queue Options Help
SEO: SEO3  Engineer: BJW Call: Ship Allocated: no Ship Picked: yes Override Partial OK: no From Site: Engineer Site: 10000 Engineer Loc: BJW		
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste		

11.13.19.6
SEO Shipments
(fseops.p)

SEO Shipments						
User Menu Edit Queue Options Help						
SEO: SE03 Engineer: BJW Call: Ship Allocated: no Ship Picked: yes Override Partial OK: no From Site: Engineer Site: 10000 Engineer Loc: BJW						
Engineer Order Line Items						
Ln	Item Number	T	Allocated	Picked	To Ship	Backorder Site
1	44-1000		0.0	2.0	2.0	0.0 10000
Line: 1 Cancel B/O: no Quantity: 2.0 Site: 10000 Loc: BJW Item Number: 44-1000 Lot/Serial: U#: EA Ref: Description: SENSOR UNIT, Multi Entry: no						
Enter data or press ESC to end.						

11.13.19.6
SEO Shipments
(fseops.p)

SEO Shipments						
User Menu Edit Queue Options Help						
SEO: SE03		Ship Allocated: no		From Site:		
Engineer: BJW		Ship Picked: yes		Engineer Site: 10000		
Call:		Override Partial OK: no		Engineer Loc: BJW		
Engineer Order Line Items						
Ln	Item Number	T	Allocated	Picked	To Ship	Backorder Site
1	Issue Detail - Quantity: 2 EA					00
	Site	Location	Lot/Serial	Reference	Quantity	
	10000	BJW			2.0	
	Site	Location	Lot/Serial	Reference	Quantity	
	10000	BJW			2.0	

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.13.19.6
SEO Shipments
(fseops.p)

SEO Shipments	
User Menu Edit Queue Options Help	
SEO: SE03	
Engineer: BJW	
Call:	
Ship Allocated: no	
Ship Picked: yes	
Override Partial OK: no	
From Site:	
Engineer Site: 10000	
Engineer Loc: BJW	
Ship Via:	FedEx
Ship Date:	06/18/96
Remarks:	

Enter data or press ESC to end.

11.13.19.6
SEO Shipments
(fseops.p)

SEO Shipments		
User Menu Edit Queue Options Help		
SEO: SE03	Ship Allocated: no	From Site:
Engineer: BJW	Ship Picked: yes	Engineer Site: 10000
Call:	Override Partial OK: no	Engineer Loc: BJW
Ship Via: FedEx		
Ship Date: 06/18/96		
Remarks:		
Output: printer		
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste		

11.13.19.8
SEO Direct/
Pending Returns
(fseore.p)

SEO Direct/Pending Returns		
User Menu Edit Queue Options Help		
SEO: SE05	Call: ca115	Engineer: KWU
Return All: no	Status: GOOD	Site: 10000
		Loc: KWU
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste		

SEO Direct/Pending Returns

User Menu Edit Queue Options Help

SEO: SE05

Call: ca115

Engineer: KWU

Return All: no

Status: GOOD

Site: 10000

Loc: KWU

Ln	Call Line	Item Number	UM	Status	Quantity
1	1	44-1000	EA	GOOD	2.0

Description: SENSOR UNIT.

Type:

Qty Allocated: 0.0000

Qty Shipped: 2.0000

Qty Consumed: 0.0

Qty Returned: 0.0

Qty Pending: 0.0

From Site: 10000

Location: KWU

Return Site: 10000

Location: RETURN

Return Serial:

Multi Entry: yes

Comments: no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.13.19.8
SEO Direct/
Pending Returns
(fseore.p)

SEO Direct/Pending Returns

User Menu Edit Queue Options Help

SEO: SE05

Call: ca115

Engineer: KWU

Return All: no

Status: GOOD

Site: 10000

Loc: KWU

Ln	Call Line	Item Number	UM	Status	Quantity
1					

Return Detail - Quantity: 2 EA

Site	Location	Lot/Serial	Reference	Quantity
10000	WU			0.0

U
TURN

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

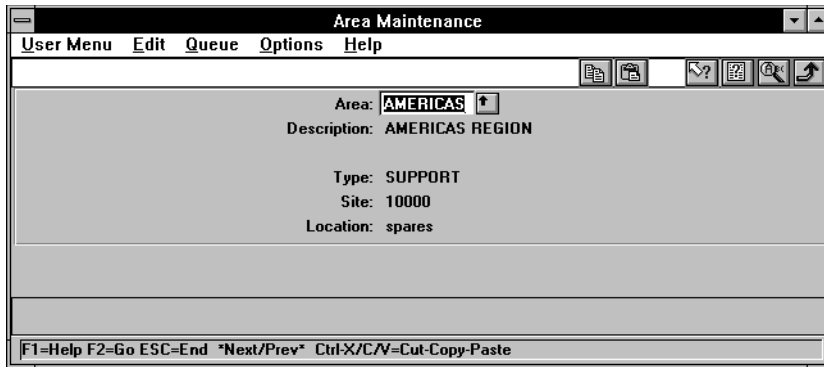
11.13.19.8
SEO Direct/
Pending Returns
(fseore.p)

11.13.19.24
 Engineer Orders
 Control File
 (fseopm.p)

Engineer Orders Control File	
User Menu Edit Queue Options Help	
Engineer Orders	
Allocate SEO Lines due in Days:	20 (0 for no allocations)
Detail Allocations:	yes
Ln Format S/M:	single
Keep Booking History:	no
Shipping Lead Time:	0
Ship Immed:	no
SEO Header Comments:	no
SEO Line Comments:	no
Engineer Order Prefix:	SEO
Next Engineer Order:	6
Next Back Order Advice:	1
Next Delivery Note:	4
Confirmed Orders:	yes
Consume Forecast:	yes
Ship To:	Engineer
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste	

11.15
 Area Menu

Quality Products Inc. : qaddd	
User Menu Edit Queue Options Help	
 Main Menu  Service/Support  11 - Service/Support  11.15 - Area Menu	Area Menu 1 - Area Maintenance 2 - Area Inquiry 5 - Area Structure Maintenance 6 - Area Structure Inquiry 9 - Area Holiday Maintenance 10 - Area Holiday Inquiry Menu Selection: Sign On Exit
Enter data or press ESC to end.	

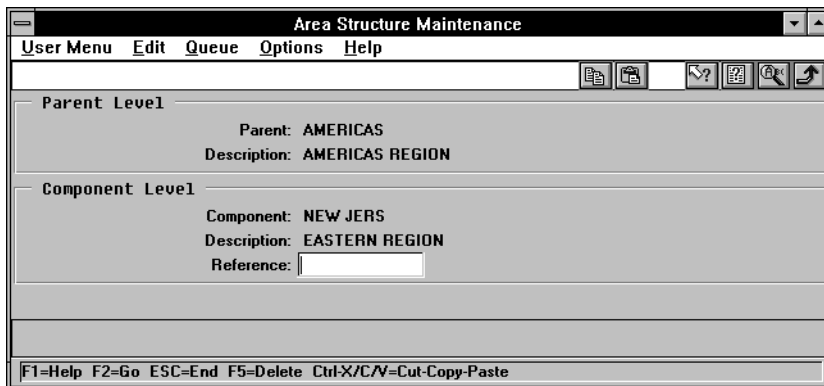


The screenshot shows a window titled "Area Maintenance". It has a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for file operations and navigation. The main area contains the following text:

Area: AMERICAS
Description: AMERICAS REGION
Type: SUPPORT
Site: 10000
Location: spares

At the bottom, a status bar displays the keyboard shortcuts: F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste.

11.15.1
Area Maintenance
(fsregmt.p)



The screenshot shows a window titled "Area Structure Maintenance". It has a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for file operations and navigation. The main area is divided into two sections:

Parent Level
Parent: AMERICAS
Description: AMERICAS REGION

Component Level
Component: NEW JERS
Description: EASTERN REGION
Reference:

At the bottom, a status bar displays the keyboard shortcuts: F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste.

11.15.5
Area Structure
Maintenance
(fssvar.p)

11.15.9

Area Holiday
Maintenance
(fsfshamt.p)

Holiday	Description
07/04/96	Fourth of July
09/02/09	Labor Day
10/14/96	Colombus Day
11/28/96	Thanksgiving
12/24/96	Christmas Eve
12/25/96	Christmas Day

11.17

Pricing Menu

Service Pricing Maintenance

User Menu Edit Queue Options Help

Price List: SSM1 Type: C [C/R/E] Contract Pricing
Currency: USD
Work Code: Product Line:
Service Group: Service Category:

Item: 10-10000 OASIS(TM) COOLING SY:
UM: EA UM: EA
Start: List Price: 3,900.00
Expiration: / /
Amount Type: P [D/M/P] Price

Min Qty	Price	Min Qty	Price	Min Qty	Price
0	100.0	0	0.0	0	0.0
2	90.0	0	0.0	0	0.0
0	0.0	0	0.0	0	0.0
0	0.0	0	0.0	0	0.0
0	0.0	0	0.0	0	0.0

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.17.1
Service Pricing
Maintenance
(fsfpcmt.p)

Service Price List Copy

User Menu Edit Queue Options Help

Source Price List: Target Price List:
Source Currency: Target Currency: UM:
Work Code: To:
Item: To:
Start: 02/16/99 Expiration: / /
Adjustment %: Cur Conv Factor:

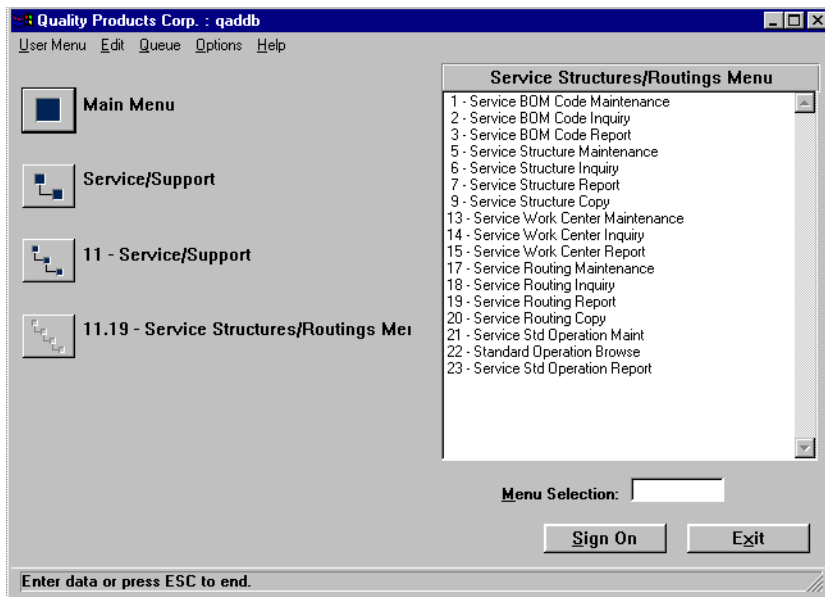
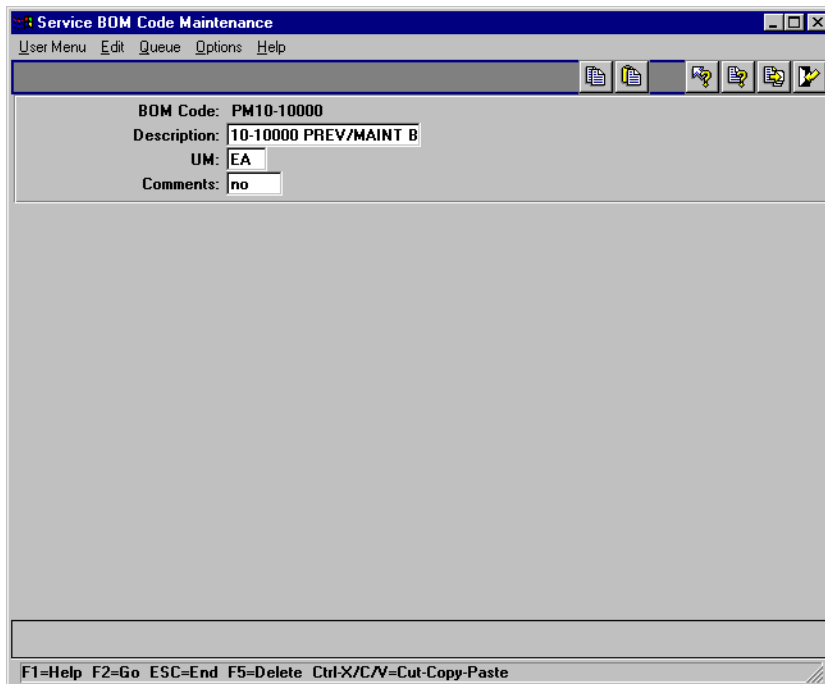
Clear Target List:
Create Target List:

Round to Two Decimal Places (x.xx) : Update:
Round to Nearest Whole Number (x.00) : Print Audit Trail:
Round to Nearest Ten (x0.00) :
Round to Nearest One Hundred (x00.00) :
Round to Nearest One Thousand (x000.00) :

Output:
Batch ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.17.4
Service Price List
Copy (fsfpccp.p)

11.19Service Structures/
Routings Menu**11.19.1**Service BOM Code
Maintenance
(fsbommt.p)

Service Structure Maintenance

User Menu Edit Queue Options Help

BOM Code: PM10-10000
Description: 10-10000 PREV/MAINT E UM: EA

Component Item: 22-100 CORD,POWER,UK
Rev: AA
Reference:
Effective: To:
Qty Per: 1.0 EA
Start Effective: / /
End Effective: / /
Remarks:

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.19.5
Service Structure
Maintenance
(fpsmt.p)

Service Structure Copy

User Menu Edit Queue Options Help

Source Structure: PM10-10000
UM:
Destination Structure: pm10-10000A
UM:
Destination Description:

Component Item	Reference	Qty Per	T	Start Eff	End Eff
22-100		1.0			
22-100		2.0			
44-1000		1.0			
44-1000		2.0			
44-4000		1.0			
44-4000		2.0			

Copy complete.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

11.19.9
Service Structure
Copy (fspsc.p)

11.19.13
Service Work
Center
Maintenance
(fswcmt.p)

Service Work Center Maintenance	
User Menu	Edit Queue Options Help
Work Center: REPAIR	
Description:	Repair Work Center
Department:	50 Service Department
Work Location:	
Labor Rate:	55.00
Lbr Bdn Rate:	2.00
Lbr Bdn %:	0.01%
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

11.19.17
Service Routing
Maintenance
(fsromt.p)

Service Routing Maintenance	
User Menu	Edit Queue Options Help
Routing Code: PM10-10000	
Operation:	10
Start Date:	07/01/97
End Date:	
Standard Operation: SETUP	
Work Center:	SSM Service Work Center
Description:	Routine Inspection
Run Time:	0.5
Start Date:	07/01/97
End Date:	
Tool Code:	
Subcontract Cost:	0.00
BOM Code:	
Service Category:	LABOR
Comments:	no
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste	

Service Routing Copy

User MenuEditQueueOptionsHelp

Selection Criteria

Source Routing Code:IN10-10000

Operation:10To:30

Destination Routing Code:IN10-10000a

ClearPrintExit

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.19.20
Service Routing
Copy (fsrocp.p)

Service Std Operation Maint

User MenuEditQueueOptionsHelp

Standard Operation:CLEANUP

Description:Clean Equipment

Work Center:SSM

Run Time:0.5

Service Category:LABOR

Tool Code:10000

Supplier:

BOM Code:

Subcontract Cost:0.00

Subcontract LT:0

Comments:no

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.19.21
Service Standard
Operation
Maintenance
(fsopmmt.p)

11.21 Service/Support Setup Menu

The screenshot shows a window titled "Quality Products Corp. : qaddb". The menu bar includes "User Menu", "Edit", "Queue", "Options", and "Help". On the left, a tree view shows the navigation path: "Main Menu" (selected), "Service/Support", "11 - Service/Support", and "11.21 - Service/Support Setup Menu". The main area displays the "Service/Support Setup Menu" with a list of 23 items:

- 1 - Work Code Maintenance
- 2 - Work Code Inquiry
- 3 - Work Code Report
- 5 - Invoice Sort Maintenance
- 6 - Invoice Sort Inquiry
- 7 - Invoice Sort Report
- 9 - Service Category Maintenance
- 10 - Service Category Inquiry
- 11 - Service Category Report
- 13 - Default Site Maintenance
- 17 - Return Status Maintenance
- 18 - Return Status Inquiry
- 19 - Return Status Report
- 21 - Charges/Revenues Setup Menu ...
- 22 - Multiple Time Zones Setup Menu ...
- 23 - Service/Support User Preferences

At the bottom, there is a "Menu Selection:" field, "Sign On" and "Exit" buttons, and a status bar that reads "Enter data or press ESC to end."

11.21.1 Work Code Maintenance (fsfwkmt.p)

The screenshot shows a window titled "Work Code Maintenance". The menu bar includes "User Menu", "Edit", "Queue", "Options", and "Help". The screen displays the following information:

- Work Code: **INSTALL** (with a dropdown arrow)
- Description: **Installation**
- Repair Center: **no**
- Fixed Price: **no**

At the bottom, a status bar displays the keyboard shortcuts: "F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste".

Invoice Sort Maintenance

User Menu Edit Queue Options Help

Invoice Sort: LABOR

Description: Labor

Display Order: 1

Type: L Labor

Invoice Detail: yes

Include Fixed Price: no

Language

Language: US US English

Description: Labor

Label: LABOR

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.21.5
Invoice Sort
Maintenance
(fsfismt.p)

Service Category Maintenance

User Menu Edit Queue Options Help

Service Category: Labor-OT

Description: Overtime Labor

Invoice Sort: Labor

Items: no

Consumable Items: no

Exchanged Items: no

Labor: yes

Travel Labor: no

Expense: no

Travel Expenses: no

Taxable: yes

Tax Class: GTM

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.21.9
Service Category
Maintenance
(fsfscmt.p)

11.21.13

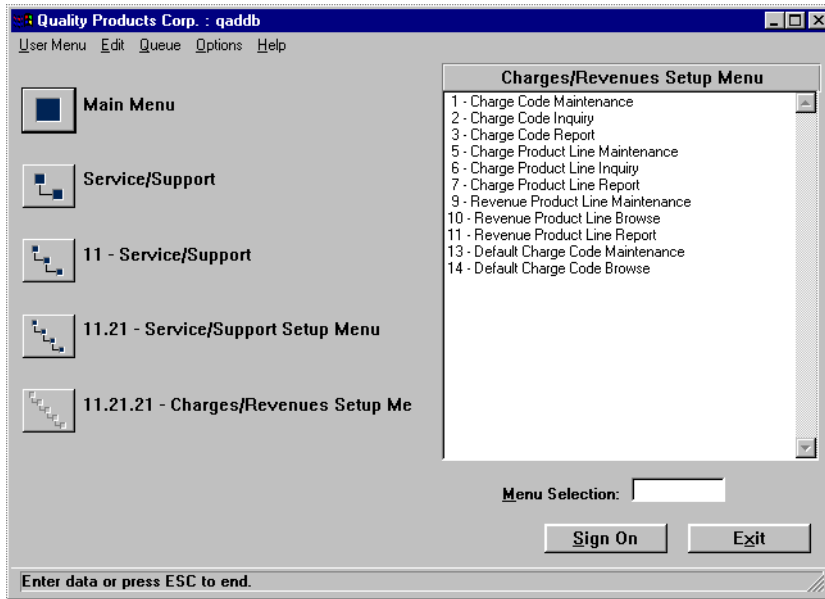
Default Site
Maintenance
(fsrdfmt.p)

Default Site Maintenance	
User Menu Edit Queue Options Help	
Prod Line: Service Group: Work Code: Item: Area:	
Sites	
Description:	Minimum settings
Return Site:	10000
Return Location:	RETURN
Spares Site:	10000
Spares Location:	SPARES
Scrap Site:	10000
Scrap Location:	SCRAP
Repair Site:	10000
Repair Location:	REPAIR
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

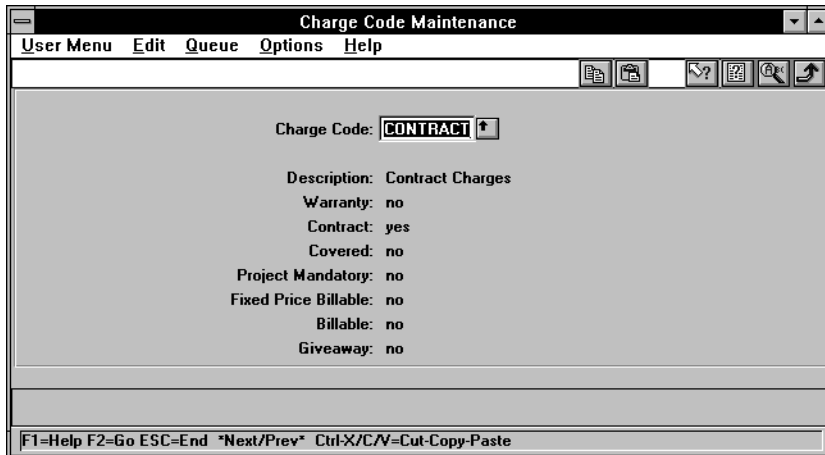
11.21.17

Return Status
Maintenance
(fsfpstmt.p)

Return Status Maintenance	
User Menu Edit Queue Options Help	
Status: scrap	
Description:	No Longer to be used
Exchange:	no
Good:	no
Scrap:	yes
Pending:	no
Modifying existing record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	



11.21.21 Charges/Revenues Setup Menu



11.21.21.1 Charge Code Maintenance (fsfcgmt.p)

11.21.21.5

Charge Product
Line Maintenance
(fsfccmt.p)

Charge Product Line Maintenance	
User Menu Edit Queue Options Help	
Charge Code: Contract Work Code: Service Category: Service Type: Item Product Line: Service Group: Charge Product Line: SSM ↑	
Adding new record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

11.21.21.9

Revenue Product
Line Maintenance
(fsfccmt.p)

Revenue Product Line Maintenance	
User Menu Edit Queue Options Help	
Work Code: Service Type: Item Product Line: Service Group: Revenue Product Line: SSM ↑	
Adding new record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

Default Charge Code Maintenance

User Menu Edit Queue Options Help

Service Type:
Work Code:
Service Category:
End User Type:

Warranty: **ARRANTY** ↑
Contract: **CONTRACT**
Covered: **COVERED**
Billable: **BILLABLE**
Fixed Billable: **FIXED**

Modifying existing record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

11.21.21.13
Default Charge
Code Maintenance
(fsfcdmt.p)

Quality Products Corp. : qaddb

User Menu Edit Queue Options Help

Main Menu
Service/Support
11 - Service/Support
11.21 - Service/Support Setup Menu
11.21.22 - Multiple Time Zones Setup M

Multiple Time Zones Setup Menu

1 - Multiple Time Zones Maintenance
2 - Multiple Time Zones Inquiry
3 - Multiple Time Zones Report
20 - End User Time Zone Change Util
22 - Server Time Zone Change Util
24 - Multiple Time Zones Startup Util
25 - Initialize User TZ from Engineer

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

11.21.22
Multiple Time
Zones Setup Menu

11.21.22.1
Multiple Time
Zones Maintenance
(fstzomt.p)

Multiple Time Zones Maintenance						
User Menu Edit Queue Options Help						
Time Zone: PST/PDT Description: Pacific Time (North America) Auto Period Adjust: yes						
Time Zone Detail						
Time Period: Std ↑ Standard Time						
Start Year	End Year	GMT Offset	Start Period	Weekday	Time	
1980	9999	-08:00	10/25	1	01:00	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste						

11.21.22.20
End User Time
Zone Change Util
(uteutz.p)

End User Time Zone Change Util	
User Menu Edit Queue Options Help	
This utility provides the ability to change an end user's time zone. A range of end users may be specified through the input parameters. Upon initial setup of Multiple Time Zones, the user has the option of specifying whether the currently stored times on calls are relative to the end user or the system's server time zone. Once Multiple Time Zones have been enabled, any new dates and times entered on calls will be assumed to be relative to the end user. For complete details on the effect of running this utility, see the	
Customer: 1001000	To: 1001000
End User:	To:
State:	To:
Post:	To:
Country:	To:
New End User Time Zone: MST/MDT	
Current Times Relative to End User: yes	
Update: no	Output: printer
Batch ID:	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste	

Server Time Zone Change Util

User Menu Edit Queue Options Help

This utility provides the ability to change a system's server time zone. Virtually all dates and times are stored in the server time zone, however only those that are intended to reflect the time at an end user's site will be updated by this utility. As a result, the specific time will remain the same to the end user, but the internally stored time will be converted to the new server time zone. For complete details on the effect of

Current Server Time Zone: PST/PDT

New Server Time Zone: PST/PDT

Update Engineers: yes

Update: yes

Output:
Batch ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.21.22.22
Server Time Zone
Change Util
(utsrvrtz.p)

Multiple Time Zones Startup Util

User Menu Edit Queue Options Help

This utility should be run to enable Multiple Time Zones and default any associated data. The program will allow a user to create sample time zones and enter a server time zone, if one has not already been recorded. The server time zone will be used as the default time zone for Customer, End User and Engineer addresses. This utility may be run more than once if Multiple Time Zones need to be enabled at a later date. For complete details on the effect of running this utility, see the procedure help. NOTE: If updating

Load Sample Time Zones: no

Delete Existing TZ Data: no

Server Time Zone: PST/PDT

Update:

Output:
Batch ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

11.21.22.24
Mutiple Time
Zones Startup
Utility (utmtzon.p)

11.21.23

Service/Support
User Preferences
(fsfsumt.p)

The screenshot shows the 'Service/Support User Preferences' window. The title bar is 'Service/Support User Preferences'. The menu bar includes 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. The toolbar contains icons for file operations and help. The main area is titled 'User Id: axs'. Below this, there are several fields with labels and values: 'Queue Manager: 1', 'Escalation Default: ESC1', 'Call Queue: CUSTOME', 'Quote Queue: ' (empty), 'Call Time Window: yes', 'Call Structure Window: yes', and 'Call Priority: 100'. At the bottom, a status bar displays keyboard shortcuts: 'F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste'.

Queue Manager:	1
Escalation Default:	ESC1
Call Queue:	CUSTOME
Quote Queue:	
Call Time Window:	yes
Call Structure Window:	yes
Call Priority:	100

11.24

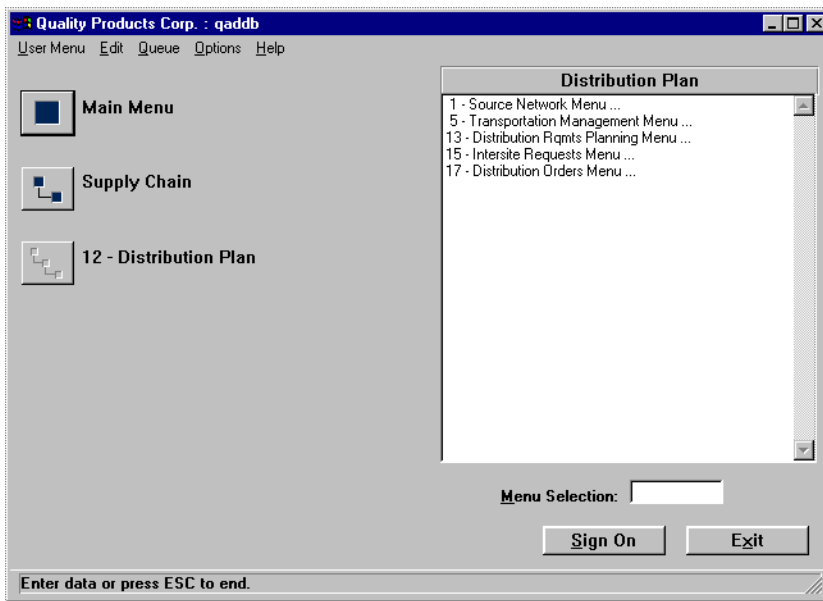
Service
Management
Control File
(fsmg.p)

The screenshot shows the 'Service Management Control File' window. The title bar is 'Service Management Control File'. The menu bar includes 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. The toolbar contains icons for file operations and help. The main area is titled 'Service Management Control File'. Below this, there are several fields with labels and values: 'Items in Installed Base: no', 'Items Must Exist: no', 'Load Available Structure: yes', 'System Level: S', 'Use Item Prod Line: no', 'Service Data in Item Master: yes', 'Ship to Installed Base: yes', 'Installed Base History: yes', 'On Hold Service Level: 2', 'Travel UM: M', 'Multiple Time Zones: no', 'Server Time Zone: ' (empty), and 'Database Time Zone: ' (empty). At the bottom, a status bar displays keyboard shortcuts: 'F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste'.

Items in Installed Base:	no	Ship to Installed Base:	yes
Items Must Exist:	no	Installed Base History:	yes
Load Available Structure:	yes	On Hold Service Level:	2
System Level:	S	Travel UM:	M
Use Item Prod Line:	no	Multiple Time Zones:	no
Service Data in Item Master:	yes	Server Time Zone:	
		Database Time Zone:	

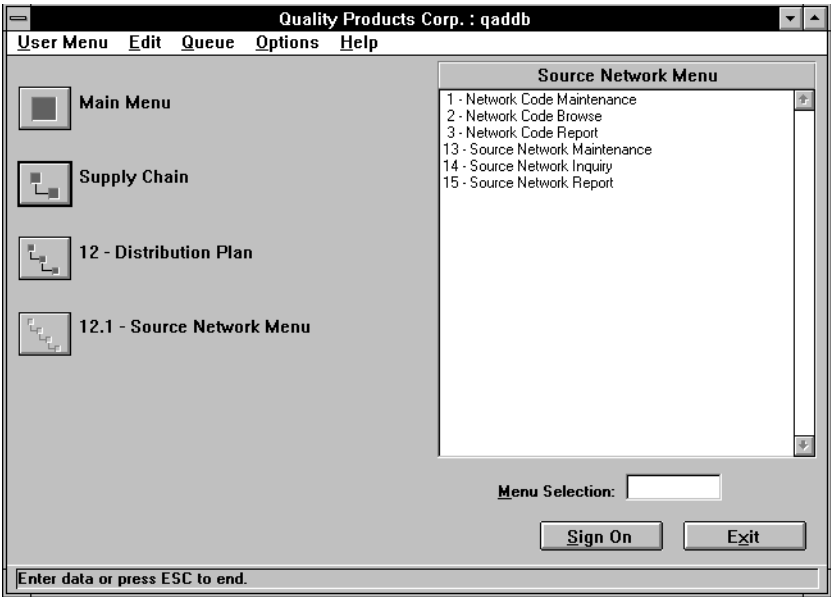
CHAPTER 12

Distribution Plan

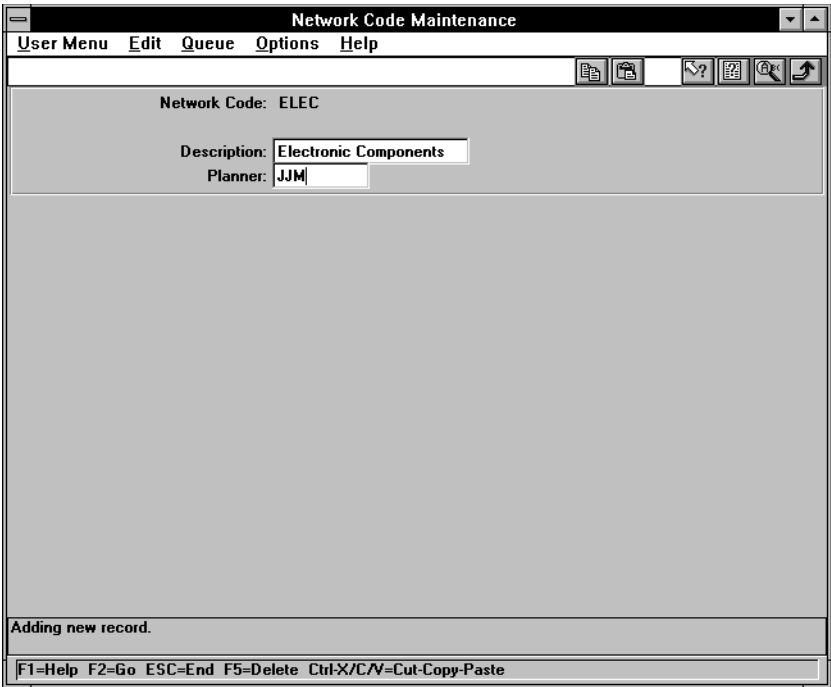


12 Distribution Plan Menu

12.1
Source Network
Menu



12.1.1
Network Code
Maintenance
(dnssmt.p)



Source Network Maintenance

User Menu Edit Queue Options Help

Network Code: 12000-1000012K SHIPS TO 10K

Receiving Site: 10000San Diego Main Plant

Supply Site: 12000Electronics Division

Start: 01/01/91End: 12/31/99

Supply Percent: 100.0%

Transportation Code:

Lead Time: 7

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

12.1.13
Source Network
Maintenance
(dnssmt01.p)

Quality Products Corp. : qaddd

User Menu Edit Queue Options Help

Main Menu

Supply Chain

12 - Distribution Plan

12.5 - Transportation Management Menu

Transportation Management Menu

1 - Transportation Mode Maintenance
2 - Transportation Mode Browse
3 - Transportation Mode Report
5 - Transportation Network Maint
6 - Transportation Network Browse
7 - Transportation Network Report
9 - Shipping Schedule Maintenance
10 - Shipping Schedule Inquiry
11 - Shipping Schedule Report
13 - Freight Rate Table Maintenance
14 - Freight Rate Table Browse
15 - Freight Rate Table Report
17 - Shipping Load Summary Inquiry
18 - Shipping Load Summary Report
20 - Shipping Load Detail Inquiry
21 - Shipping Load Detail Report

Menu Selection:

Sign OnExit

Enter data or press ESC to end.

12.5
Transportation
Management Menu

12.5.1

Transportation
Mode Maintenance
(dntmmt.p)

Transportation Mode Maintenance	
User Menu Edit Queue Options Help	
Transport ID: 20K-30K	
Description:	20000 SHIPS TO 30000
Transport Type:	TRUCK
Rate Table:	1000
Load LT:	1.0
Unload LT:	1.0
Max Load Weight:	50,000.0 UM: kg
Max Load Volume:	1,000.0 UM: CF
Height:	3.0
Width:	3.0
Length:	10.0
Pallet Capacity:	1,000
Gross Vehicle Weight:	70,000.0
Available Units:	10
Comments:	no
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

12.5.5

Transportation
Network
Maintenance
(dnssmt02.p)

Transportation Network Maint	
User Menu Edit Queue Options Help	
Transport ID:	20K-30K
Source Site:	20000
Receiving Site:	10000
Start:	01/01/95
End:	12/31/96
Load LT:	1.0
Transit LT:	7.0
Unload LT:	1.0
Available Units:	10
Comments:	no
Update MRP flags:	no
Ship Days[1]:	Sun Mon Tue Wed Thu Fri Sat
Receive Days[1]:	no yes yes yes yes yes yes
	no yes yes yes yes yes no
Adding new record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

Shipping Schedule Maintenance

User MenuEditQueueOptionsHelp

Transport ID: 40-1040000 to 10000

Source Site: 20000Plastics Division,LA

Receiving Site: 10000San Diego Main Plant

Start Effective: 02/26/96

Sunday:	02/25/96	☐	03/03/96	☐	03/10/96	☐	03/17/96	☐
Monday:	02/26/96	☒	03/04/96	☐	03/11/96	☐	03/18/96	☐
Tuesday:	02/27/96	☒	03/05/96	☐	03/12/96	☐	03/19/96	☐
Wednesday:	02/28/96	☒	03/06/96	☐	03/13/96	☐	03/20/96	☐
Thursday:	02/29/96	☒	03/07/96	☐	03/14/96	☐	03/21/96	☐
Friday:	03/01/96	☒	03/08/96	☐	03/15/96	☐	03/22/96	☐
Saturday:	03/02/96	☐	03/09/96	☐	03/16/96	☐	03/23/96	☐

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

12.5.9
Shipping Schedule
Maintenance
(dnssmt03.p)

Freight Rate Table Maintenance

User MenuEditQueueOptionsHelp

Rate Code: STANDARD

Description: UPS - GROUND

Currency: USD

Rate Qty: 100.0UM: LB

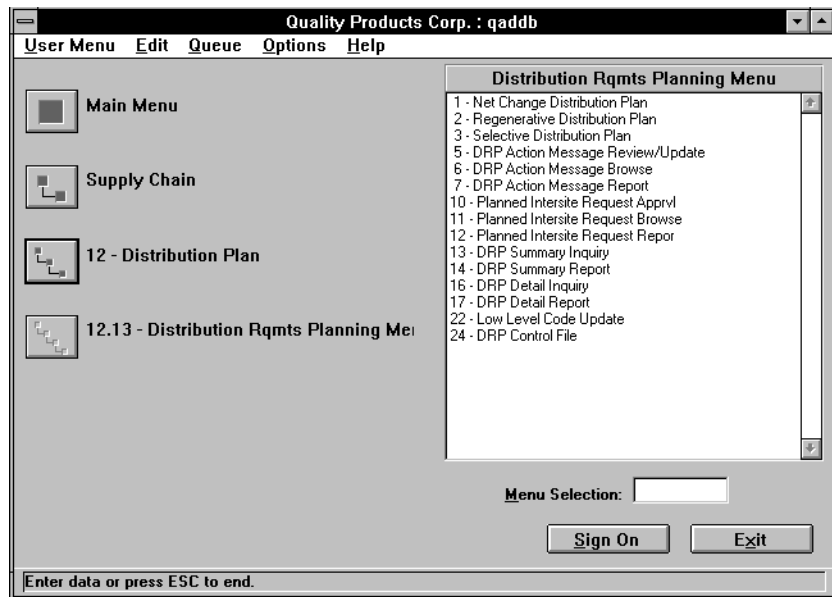
Weight	Rate
75.0	100.00
0.0	

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

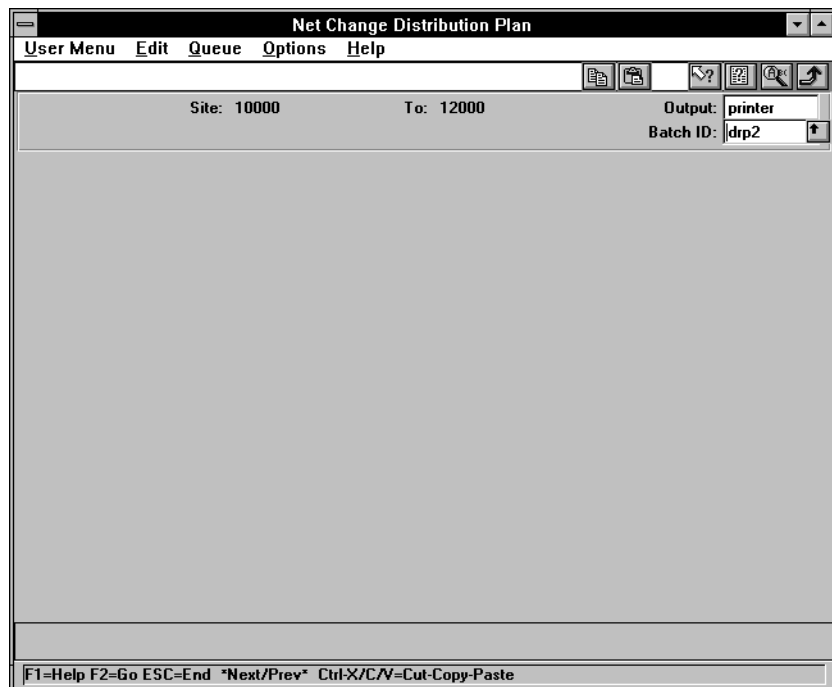
12.5.13
Freight Rate Table
Maintenance
(dnfmt.p)

12.13

Distribution
Requirements
Planning Menu

**12.13.1**

Net Change
Distribution Plan
(drmpnc.p)



Regenerative Distribution Plan

User MenuEditQueueOptionsHelp

Site: 30000To: 30000

Output: printerBatch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

12.13.2
Regenerative
Distribution Plan
(drmpup.p)

Selective Distribution Plan

User MenuEditQueueOptionsHelp

Item Number: 10-10000To: 10-15001

Site: 10000To:

Master Scheduled Items: yes

Non Master Scheduled Items: yes

MRP Items: yes

DRP Items: yes

Required Items Only: yes

Resolve Low Level Codes: yes

Buyer/Planner:

Prod Line: 1000

Group: FINGOOD

Item Type:

Supplier: 5001000

Pur/Mfg: M

Output: printerBatch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

12.13.3
Selective
Distribution Plan
(drmprc.p)

12.13.5

DRP Action
Message
Review/Update
(droamt.p)

DRP Action Message Review/Update

User Menu Edit Queue Options Help

Starting Item Number: 44-3000

Site: 12000

Buyer/Planner:

Show Phantom Items: no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

12.13.10

Planned Intersite
Request Approval
(drdoap.p)

Planned Intersite Request Apprvl

User Menu Edit Queue Options Help

Item Number: 90-100 To: 90-100

Site: 12000 To: 12000

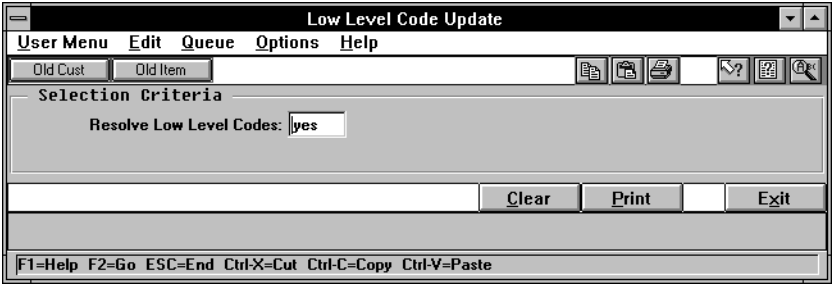
Due Date: / / To: / /

Default Approve: yes

Buyer/Planner:

Include Phantoms: no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

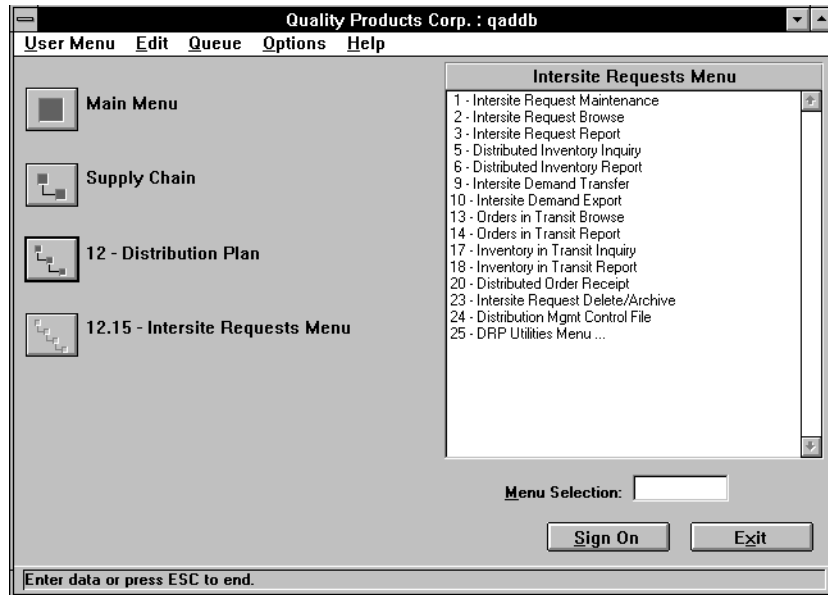


12.13.22
Low Level Code
Update
(mrlup01.p)



12.13.24
DRP Control File
(drppm.p)

12.15 Intersite Requests Menu



Quality Products Corp. : qaddb

User Menu Edit Queue Options Help

Main Menu

Supply Chain

12 - Distribution Plan

12.15 - Intersite Requests Menu

Intersite Requests Menu

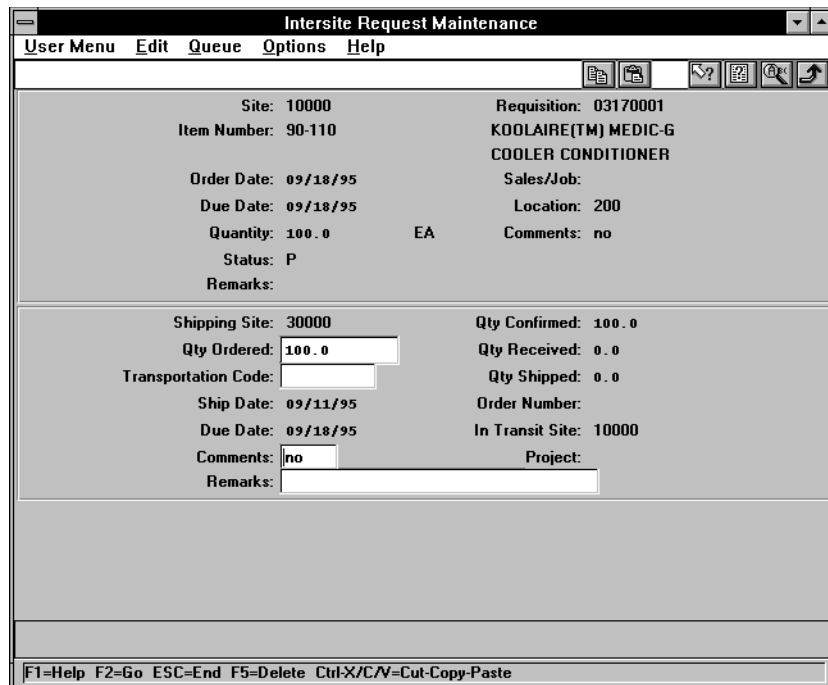
- 1 - Intersite Request Maintenance
- 2 - Intersite Request Browse
- 3 - Intersite Request Report
- 5 - Distributed Inventory Inquiry
- 6 - Distributed Inventory Report
- 9 - Intersite Demand Transfer
- 10 - Intersite Demand Export
- 13 - Orders in Transit Browse
- 14 - Orders in Transit Report
- 17 - Inventory in Transit Inquiry
- 18 - Inventory in Transit Report
- 20 - Distributed Order Receipt
- 23 - Intersite Request Delete/Archive
- 24 - Distribution Mgmt Control File
- 25 - DRP Utilities Menu...

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

12.15.1 Intersite Request Maintenance (dsdmmmt.p)



Intersite Request Maintenance

User Menu Edit Queue Options Help

Site: 10000 Requisition: 03170001

Item Number: 90-110 KOOLAIRE(TM) MEDIC-G

COOLER CONDITIONER

Order Date: 09/18/95 Sales/Job:

Due Date: 09/18/95 Location: 200

Quantity: 100.0 EA Comments: no

Status: P

Remarks:

Shipping Site: 30000 Qty Confirmed: 100.0

Qty Ordered: 100.0 Qty Received: 0.0

Transportation Code: Qty Shipped: 0.0

Ship Date: 09/11/95 Order Number:

Due Date: 09/18/95 In Transit Site: 10000

Comments: no Project:

Remarks:

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

Intersite Demand Transfer

User Menu Edit Queue Options Help

Item Number: 88-100

To: 88-100

Shipping Site: 10000

To: 15000

Site: 12000

To: 12000

Requisition Number:

To:

Due Date: 06/01/96

To:

Update: yes

Output: printer

Batch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

12.15.9
Intersite Demand
Transfer
(dsdmup01.p)

Intersite Demand Export

User Menu Edit Queue Options Help

Item Number: 44-110

To: 44-110

Shipping Site:

To:

Site: 12000

To: 12000

Requisition Number:

To:

Due Date: 04/01/96

To:

Export: yes

Export File: ds960226.trx

Output: printer

Batch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

12.15.10
Intersite Demand
Export (dsdmexp.p)

12.15.20

Distributed Order
Receipt (dsdorc.p)

Distributed Order Receipt					
User Menu Edit Queue Options Help					
Site: 10000 Order Number: 20002 Source: 12000 Date: 03/05/96					
Use Shipment Information: yes					
Item Number	Site	Req Nbr	Qty Ordered	Qty Open	Receipt Qty
44-100	10000	06020054	100.0	100.0	0.0
Item Number: 44-100 Req: 06020054 Site: 10000 Loc: 12000					
Description: CONTROL UNIT, HOME I Lot/Serial:					
Qty Open: 100.0 UM: EA Ref:					
Qty To Receive: 50.0 Multi Entry: yes					
Enter data or press ESC to end.					

12.15.20

Distributed Order
Receipt (dsdorc.p)

Distributed Order Receipt					
User Menu Edit Queue Options Help					
Site: 10000 Order Number: 20002 Source: 12000 Date: 03/05/96					
Use Shipment Information: yes					
Item Number	Site	Req Nbr	Qty Ordered	Qty Open	Receipt Qty
44-100	10000	06020054	100.0	100.0	0.0
Receipt Detail - Quantity: 50 EA					
Site	Location	Lot/Serial	Reference	Quantity	
10000	12000			50.0	
Adding new record.					
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste					

Intersite Request Delete/Archive

User Menu Edit Queue Options Help

Selection Criteria

Order Number:

Site: 10000

Shipping Site:

Requisition:

Item Number:

To:

To: 10000

To:

To:

To:

Ship Date: 06/01/96

Due Date: / /

Project:

To: 09/01/96

To: / /

Delete: no

Archive: yes

Archive File:

Clear

Print

Exit

Enter data or press ESC to end.

12.15.23
Intersite Request
Delete/Archive
(dsdmup.p)

Distribution Mgmt Control File

User Menu Edit Queue Options Help

Distribution Management Control File

Auto Requisitions: yes

Next Req Nbr: 1009

Requisition Comments: no

Auto D/O Numbers: yes

Next D/O Nbr: 20004

Distribution Order Comments: no

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

12.15.24
Distribution
Management
Control File
(dmdrppm.p)

12.17 Distribution Orders Menu

Quality Products Corp. : qaddb

User Menu Edit Queue Options Help

Distribution Orders Menu

- 1 - Intersite Demand Confirmation
- 2 - Intersite Demand Browse
- 3 - Intersite Demand Summary Inquiry
- 4 - Intersite Demand Report
- 10 - Intersite Demand Import
- 12 - Intersite Demand Validation
- 13 - Distribution Order Workbench
- 14 - Distribution Order Maintenance
- 15 - Distribution Order Browse
- 16 - Distribution Order Report
- 18 - Distribution Order Print
- 19 - Distrib Order Picklist Print
- 20 - Distribution Order Unpick
- 22 - Distribution Order Shipments
- 23 - Closed Intersite Demand Del/Arch

Main Menu

Supply Chain

12 - Distribution Plan

12.17 - Distribution Orders Menu

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

12.17.1 Intersite Demand Confirmation (dsdmm01.p)

Intersite Demand Confirmation

User Menu Edit Queue Options Help

Shipping Site: 12000 Requisition Number: 1003

Site: 15000

Item Number: 48576

Transport ID: 20K-30K Qty Ordered: 0.0

Ship Date: 02/26/96 Qty Confirmed: 35.0

Due Date: 02/26/96 Qty Shipped: 35.0

Detail Allocations: no Qty Allocated: 0.0

In Transit Site: 15000 Qty Picked: 0.0

Project:

Adding new record.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

Intersite Demand Import

User Menu Edit Queue Options Help

Item Number: 88-100

Shipping Site: 12000

Site: 30000

Requisition Number:

Due Date: 07/01/96

Update: yes

Import Directory:

Import File: ds960226.trx

T o: 88-100

T o: 12000

T o: 30000

T o:

T o: / /

Output: printer

Batch ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

12.17.10
Intersite Demand
Import
(dsdmimp.p)

Intersite Demand Validation

User Menu Edit Queue Options Help

Item Number: 44-100

Shipping Site: 12000

Site:

Requisition Number:

Due Date: 08/01/96

Update: yes

Exceptions Only: yes

T o: 44-120

T o: 12000

T o:

T o:

T o: / /

Output:

Batch ID:

Enter data or press ESC to end.

12.17.12
Intersite Demand
Validation
(dsdmup02.p)

12.17.13

Distribution Order
Workbench
(dsdomt01.p)

Distribution Order Workbench			
User Menu Edit Queue Options Help			
Shipping Site:	12000	To:	15000
Ship-To:		To:	
Transport ID:		To:	
Ship Date:	/ /	To:	/ /
Item Number:		To:	
Avail Only:	yes		
Allocate:	yes		
Record Limit:	450		
B/O Partial:	yes		
Enter data or press ESC to end.			

12.17.13

Distribution Order
Workbench
(dsdomt01.p)

Distribution Order Workbench						
User Menu Edit Queue Options Help						
Source	Ship-To	Transport	Ship	Net Weight UM	Size UM	Items
12000	10000		06/05/92	10.0 KG	200.0	1
12000	10000		06/12/92	0.0 KG	0.0	1
12000	10000		06/19/92	0.0 KG	0.0	1
12000	10000		07/03/92	0.0 KG	0.0	1
12000	10000		07/10/92	0.0 KG	0.0	1
12000	10000		07/17/92	0.0 KG	0.0	1
12000	10000		07/24/92	0.0 KG	0.0	1
12000	10000		07/31/92	0.0 KG	0.0	1
12000	10000		08/07/92	0.0 KG	0.0	1
12000	10000		08/14/92	0.0 KG	0.0	1
12000	10000		08/21/92	0.0 KG	0.0	1
12000	15000		05/29/92	592.0 KG	7,400.0 CC	1
12000	15000		06/05/92	0.0 KG	0.0 CC	1
12000	15000		06/12/92	0.0 KG	0.0 CC	1
12000	15000		06/19/92	0.0 KG	0.0 CC	1
12000	15000		06/26/92	0.0 KG	0.0 CC	1
12000	15000		07/03/92	0.0 KG	0.0 CC	1
12000	15000		07/10/92	0.0 KG	0.0 CC	1
F1-Go F2-Help F4-End F7-PgUp F8-PgDn						

Distribution Order Workbench

User Menu Edit Queue Options Help

Order Number: 20005

Ship-From: 12000

Ship-To: 15000

Date Created: 03/18/96

Ship Date: 03/18/96

Due Date: 03/25/96

Remarks:

Language:

Comments: no

Purchase Order: PD28874

FOB Point:

Ship Via: Yellow

BOL:

Target Weight:

Target Cube:

Max Load Weight:

Max Load Volume:

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

12.17.13
Distribution Order
Workbench
(dsdomt01.p)

Distribution Order Workbench

User Menu Edit Queue Options Help

Order Number: 20005

Ship-From: 12000

Ship-To: 15000

Item Number	Requested	UM	Confirmed	Selected	B/O	Ship
44-110	100.0	EA	100.0	74.0	yes	05/29/92

Items: 1

Cum Weight: 592.0

Target Weight: 0.0

Cum Cube: 7,400.0

Target Cube: 0.0

F1-Go F2-Help F4-End F7-PgUp F8-PgDn

12.17.13
Distribution Order
Workbench
(dsdomt01.p)

12.17.13

Distribution Order
Workbench
(dsdomt01.p)

Distribution Order Workbench						
User Menu Edit Queue Options Help						
Order Number: 20005		Ship-From: 12000		Ship-To: 15000		
Item Number	Ship Date	Quantity	UM	Weight	UM	Cube
44-110	03/18/96	74.00	EA	592.0		7,400.0
				592.0		7,400.0
Question  Is all information correct? Yes No Cancel						
Target Weight:		0.0		Target Cube:		0.0

12.17.14

Distribution Order
Maintenance
(dsdomt.p)

Distribution Order Maintenance			
User Menu Edit Queue Options Help			
Order Number: 20015		Ship-From: 10000	
Ship-To: 20000			
Ship-From england site London r1 United Kingdom		Ship-To France anywhere r2 France	
Date Created:	02/26/96	Remarks:	Bad weather may delay shipment 1-2 days
Ship Date:	02/26/96	Language:	
Due Date:	02/26/96	Comments:	no
Purchase Order:	PD175863	Ship Via:	DHL
FOB Point:	London	BOL:	17384973
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste			

Distribution Order Maintenance					
User Menu Edit Queue Options Help					
Order Number: sr110964 Ship-From: 10000 Ship-To: 40000					
Req Nbr	Item Number	Description	Qty Ordered	UM	
1007	jd-c11	comp1	200.0	EA	
Qty Confirmed: 200.0		Qty Shipped: 13.0			
Qty Allocated: 0.0		Transport ID: 10-40			
Qty Picked: 0.0		Ship Date: 01/11/96			
		Due Date: 01/11/96			
In Transit Site: 40000		Project:			
Comments: no					
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste					

12.17.14
Distribution Order
Maintenance
(dsdomt.p)

Distribution Order Shipments					
User Menu Edit Queue Options Help					
Order Number: 20002 Site: 30000 Ship-To: 15000 Date: 03/18/96					
Item Number	Site	Req Nbr	Qty Conf	Qty Open	Issue Qty
90-100	15000	05260001	10.0	10.0	0.0
90-100	15000	05260002	10.0	7.0	0.0
Item Number: 90-100		Req: 05260001		Site: 30000	Loc: 200
Description: KOOLAIRES(TM) COOLAN		Lot/Serial:			
Qty Open: 10.0		UM: EA		Ref:	
Qty To Issue: 10.0		Multi Entry: yes			
Enter data or press ESC to end.					

12.17.22
Distribution Order
Shipments
(dsdois.p)

12.17.22

Distribution Order
Shipments
(dsdois.p)

Distribution Order Shipments															
User Menu Edit Queue Options Help															
Order Number: 20002 Site: 30000 Ship-To: 15000 Date: 03/18/96															
Item Number	Site	Req Nbr	Qty Conf	Qty Open	Issue Qty										
90-100	15000	05260001	10.0	10.0	0.0										
90-100	15000	05260002	10.0	7.0	0.0										
Issue Detail - Quantity: 10 EA															
Site	Location	Lot/Serial	Reference	Quantity											
30000	200			10.0											
<table border="1"> <thead> <tr> <th>Site</th> <th>Location</th> <th>Lot/Serial</th> <th>Reference</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td>30000</td> <td>200</td> <td></td> <td></td> <td>10.0</td> </tr> </tbody> </table>						Site	Location	Lot/Serial	Reference	Quantity	30000	200			10.0
Site	Location	Lot/Serial	Reference	Quantity											
30000	200			10.0											
WARNING: LOT/SERIAL DOES NOT EXIST AT THIS SITE LOCATION. Total lot/serial quantity entered: 10.															
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste															

12.17.22

Distribution Order
Shipments
(dsdois.p)

Distribution Order Shipments																													
User Menu Edit Queue Options Help																													
Order Number: 20002 Site: 30000 Ship-To: 15000 Date: 03/18/96																													
Item Number	Site	Req Nbr	Qty Conf	Qty Open	Issue Qty																								
90-100	15000	05260001	10.0	10.0	10.0																								
90-100	15000	05260002	10.0	7.0	0.0																								
<table border="1"> <tbody> <tr> <td>Item Number:</td> <td>90-100</td> <td>eq:</td> <td>05260001</td> <td>Site:</td> <td>Loc:</td> </tr> <tr> <td>Description:</td> <td colspan="3"></td> <td>Lot/Serial:</td> <td></td> </tr> <tr> <td>Qty Open:</td> <td>UM:</td> <td colspan="2"></td> <td>Ref:</td> <td></td> </tr> <tr> <td>Qty To Issue:</td> <td colspan="3"></td> <td>Multi Entry:</td> <td></td> </tr> </tbody> </table>						Item Number:	90-100	eq:	05260001	Site:	Loc:	Description:				Lot/Serial:		Qty Open:	UM:			Ref:		Qty To Issue:				Multi Entry:	
Item Number:	90-100	eq:	05260001	Site:	Loc:																								
Description:				Lot/Serial:																									
Qty Open:	UM:			Ref:																									
Qty To Issue:				Multi Entry:																									
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste																													

Distribution Order Shipments

User Menu Edit Queue Options Help

Order Number: 20002

Site: 30000

Ship-To: 15000

Date: 03/18/96

Item Number	Site	Req Nbr	Qty Conf	Qty Open	Issue Qty
90-100	15000	05260001	10.0	10.0	10.0
90-100	15000	05260002	10.0	7.0	0.0

Item Number: 90-100
Description:
Qty Open:
Qty To Issue:

Loc:

Question

? Display Items being issued

YesNo

12.17.22
Distribution Order Shipments (dsdois.p)

Distribution Order Shipments

User Menu Edit Queue Options Help

Order Number: 20002

Site: 30000

Ship-To: 15000

Date: 03/18/96

Item Number	Site	Location	Lot/Serial	Ref	Quantity
90-100	30000	200			10.0

Question

? Is all information correct?

YesNoCancel

12.17.22
Distribution Order Shipments (dsdois.p)

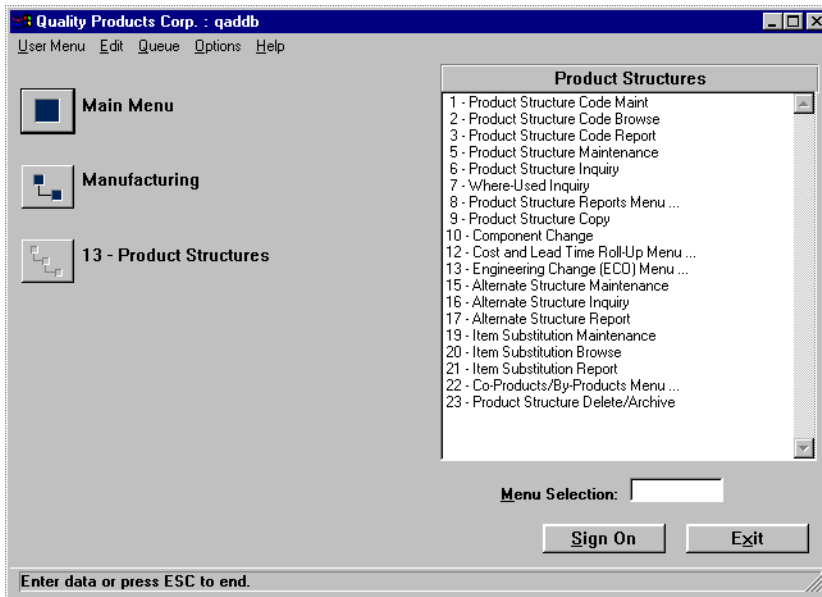
12.17.23

Closed Intersite
Demand
Delete/Archive
(dsdoup.p)

Closed Intersite Demand Del/Arch			
User Menu Edit Queue Options Help			
Selection Criteria			
Order Number:	20000	To:	20099
Site:	10000	To:	
Shipping Site:	20000	To:	
Requisition Number:	45879	To:	
Item Number:	003	To:	
Ship Date:	02/28/96	To:	/ /
Due Date:	02/28/96	To:	/ /
Project:	project1		
Delete:	no		
Archive:	yes		
Archive File:			
		Clear	Print
Enter data or press ESC to end.			

Product Structures

13 Product Structures Menu



13.1

Product Structure
Code Maintenance
(bmmamt.p)

Product Structure Code Maint	
User Menu	Edit Queue Options Help
BOM Code: 10-10000 Description: OASIS(TM) COOLING SY UM: EA Comments: no	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

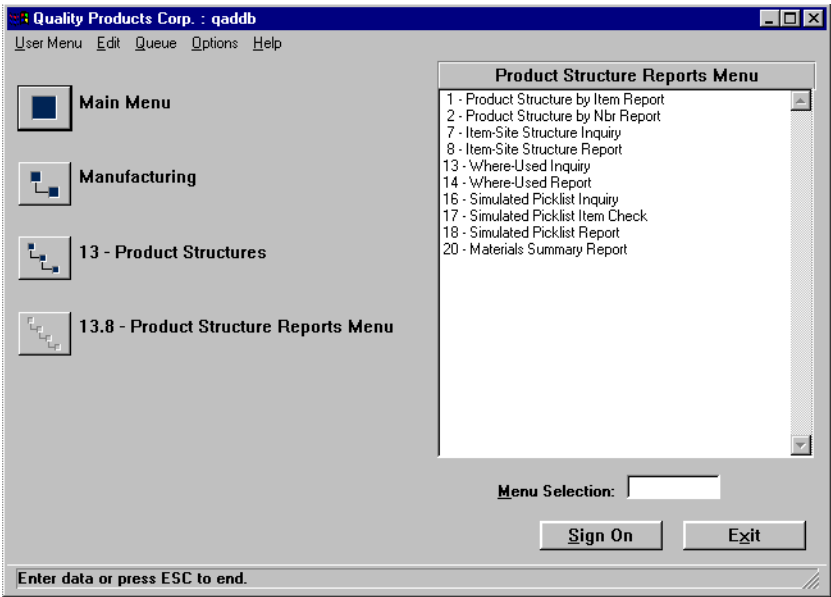
13.5

Product Structure
Maintenance
(bmsmt.p)

Product Structure Maintenance	
User Menu	Edit Queue Options Help
Parent Item: 10-10000 Description: OASIS(TM) COOLING SY:	
Component Item: 10-15001 Rev: AB Reference: Start Effective: 02/01/96	NOMAD(TM) SOLAR POW End Effective: Qty Per: 100.0 EA Scrap: 0.00% LT Offset: Op: Sequence Number: Forecast: 100.00% Option Group: Process:
Structure Type: Start Effective: 02/01/96 End Effective: / / Remarks:	
Adding new record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

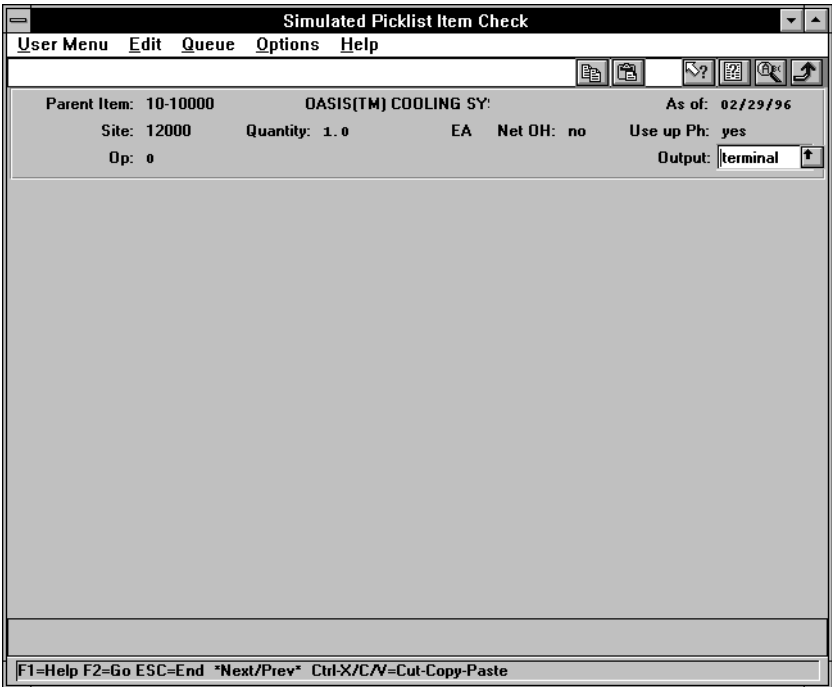
13.8

Product Structure Reports Menu



13.8.17

Simulated Picklist Item Check (bmpkcc.p)



13.9

Product Structure
Copy (bmpscp.p)

Product Structure Copy

User Menu Edit Queue Options Help

Source Structure: 10-10000

UM:

Destination Structure: 10-15000

UM:

Destination Description:

Component Item	Reference	Qty Per T	Start Eff	End Eff
77-120	PUMP-VOLUME	1.0 0		
88-200	STANDARD	1.0		
90-100	CONDITIONER	1.0 0		
90-110	CONDITIONER	1.0 0		
99-510	STANDARD	1.0		

Copy complete.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

13.10

Component Change
(bmppmc.p)

Component Change

User Menu Edit Queue Options Help

For all effective product structures where component item exists:
NOTE: This process is incompatible with ECN controlled changes.

Effective: 02/29/96

Existing Item: 10-10000

UM: EA

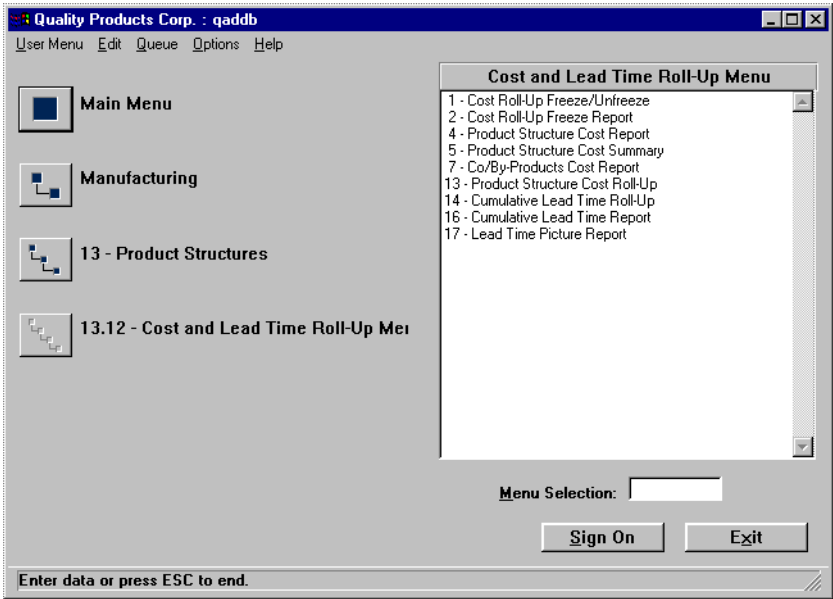
OASIS(TM) COOLING SY:
HOME/INDUST MODEL

Action: A - Add new component item
D - Delete existing component item
R - Replace existing component item
with new component item

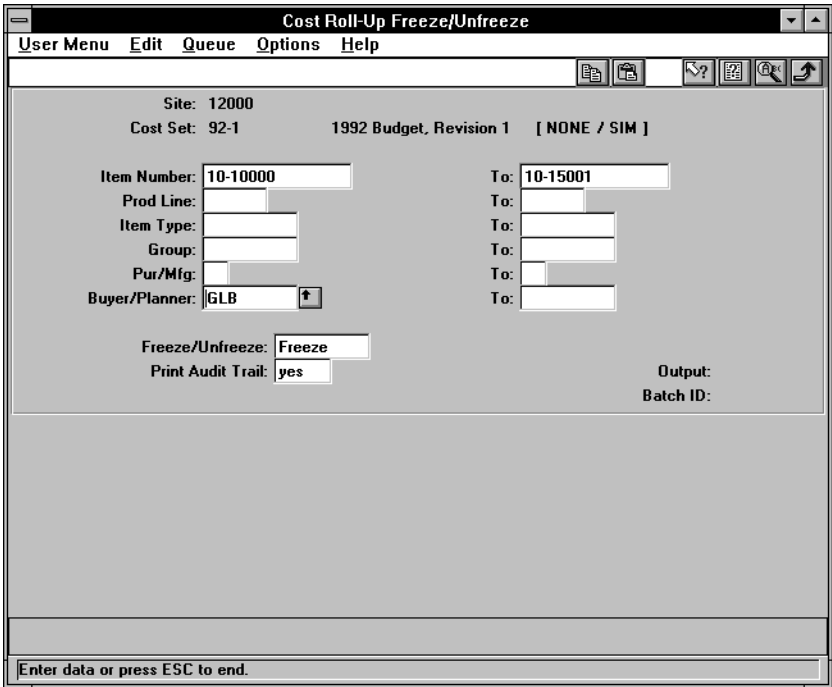
New Item: 10-I

UM:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste



13.12
Cost and Lead
Time Roll-Up
Menu



13.12.1
Cost Roll-Up
Freeze/Unfreeze
(bmrzmt.p)

13.12.13

Product Structure
Cost Roll-Up
(bmcsru01.p)

Product Structure Cost Roll-Up

User Menu Edit Queue Options Help

Site: 10000

Cost Set: Current Default Current Cost Set [NONE / CURR]

Item Number: 10-10000 To: 10-15001

Prod Line: To:

Item Type: To:

Group: To:

As of Date: 10/19/98

Low Level Material: yes

Low Level Labor: yes

Low Level Burden: yes

Low Level Overhead: yes

Low Level Subcontract: yes

Set Cost Update Field for All/Changed Only: All

Low Level Labor Time: no

Low Level Setup Time: no

Print Audit Trail: yes

Include Yield %: yes

Output:
Batch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

13.12.14

Cumulative Lead
Time Roll-Up
(bmprsu01.p)

Cumulative Lead Time Roll-Up

User Menu Edit Queue Options Help

Item Number: 10-10000 To: 10-15001

Prod Line: To:

Item Type: To:

ABC Class: To:

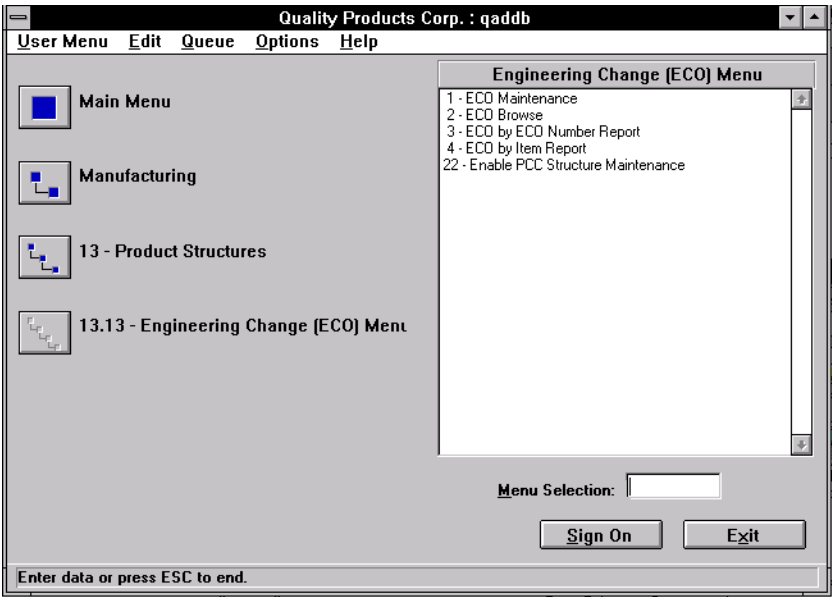
Site: 10000

As of Date: 10/19/98

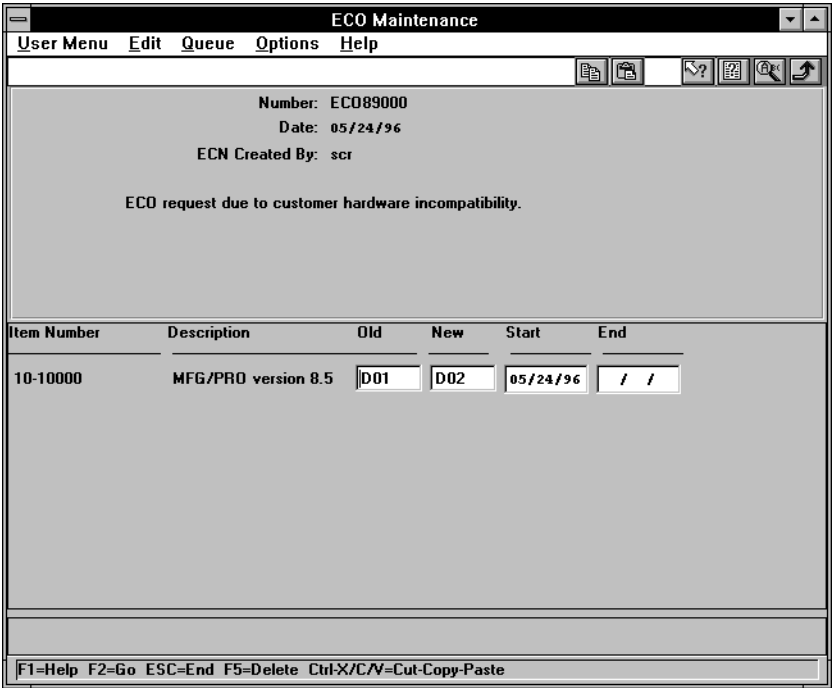
Include Alternate Structures: no

Output:
Batch ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste



13.13
Engineering
Change (ECO)
Menu



13.13.1
ECO Maintenance
(bmecmt.p)

13.13.22

Enable PCC
Structure
Maintenance
(bmecnabl.p)

Enable PCC Structure Maintenance

User Menu Edit Queue Options Help

Structures: yes

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

13.15

Alternate Structure
Maintenance
(bmasmt.p)

Alternate Structure Maintenance

User Menu Edit Queue Options Help

Item Number: 10-10000 OASIS(TM) COOLING SY:
UM: EA HOME/INDUST MODEL

BOM/Formula: 90-1000A

Reference:

Remarks:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

Item Substitution Maintenance

User Menu Edit Queue Options Help

Parent/Base Process Item: 10-10000 EA OASIS(TM) COOLING SY:
HOME/INDUST MODEL

Item Number: 10-15001 EA NOMAD(TM) SOLAR POW
COOLING SYSTEM

Substitute Item: 44-100 EA CONTROL UNIT, HOME I

Substitute Qty: 1.0

Remarks:

Comments: no

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

13.19
Item Substitution
Maintenance
(ptsumt.p)

Quality Products Corp. : qaddb

User Menu Edit Queue Options Help

Main Menu

Manufacturing

13 - Product Structures

13.22 - Co-Products/By-Products Menu

Co-Products/By-Products Menu

1 - Co/By-Product Maintenance
2 - Co/By-Product Inquiry
5 - Average Cost Method Maintenance
6 - Average Cost Method Inquiry

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

13.22
Co-Products/By-
Products Menu

Co/By-Product
Maintenance
(bmcbmt.p)

Co/By-Product Maintenance			
User Menu Edit Queue Options Help			
     			
Base Process			
BOM/Formula Code: BASE-ITEM		Backflush Mthd: 2	
Description: Base Process Item		UM: EA	
Co/By-Products			
Co/By-Product: c-product		Co-Product Item	
Rev:			
Start Effective:		To:	
Co/By Type: C		Co-product	
Quantity: 1.0		DZ	
Cost Allocation: 0.00%			
Structure Type: J		Op:	
Start Effective:		Sequence Number:	
End Effective:		Option Group:	
Remarks:		Process:	
WARNING: END OF FILE.			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

Average Cost
Method
Maintenance
(csacmmt.p)

Average Cost Method Maintenance	
User Menu	Edit Queue Options Help
    	
Site: 10000	San Diego Main Plant
Product Line: 1000	HOME COOLER PRODUC
Base Process:	
Method:	wocsa01.p

Product Structure Delete/Archive

User MenuEditQueueOptionsHelp

Selection Criteria

Parent Item:

10-10000

Delete:

no

Archive:

yes

Archive File:ps960229.hst

Clear

Print

Exit

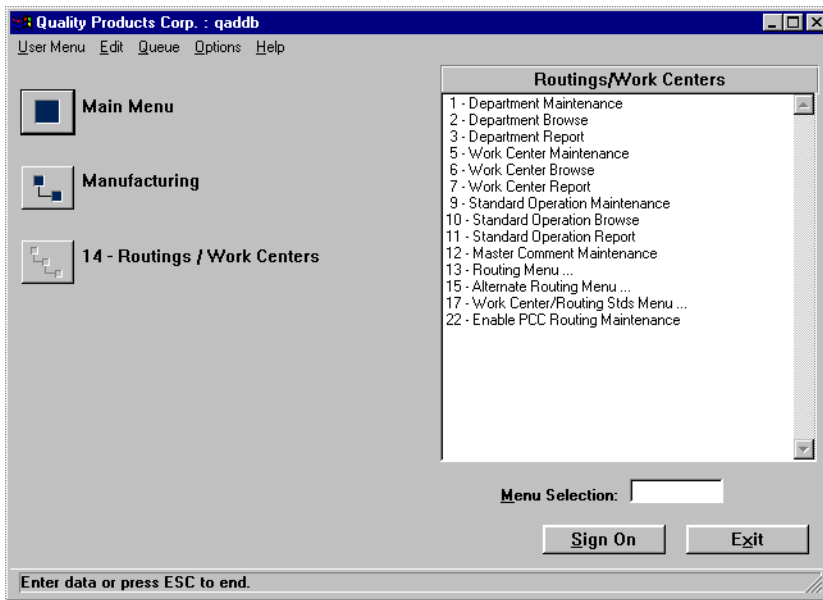
Enter data or press ESC to end.

13.23
Product Structure
Delete/Archive
(bmpsdel.p)

CHAPTER 14

Routings/Work Centers

14 Routings/Work Centers Menu



14.1

Department
Maintenance
(rwdpmt.p)

Department Maintenance	
User Menu Edit Queue Options Help	
Department:	10
Description:	ASSEMBLY
Labor capacity:	14
Cost of Production:	6300
Labor:	6500
Burden:	6400
Labor Usage Variance:	6600
Labor Rate Variance:	6800
Burden Usage Variance:	6470
Burden Rate Variance:	6700

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

14.5

Work Center
Maintenance
(rwwcmt.p)

Work Center Maintenance	
User Menu Edit Queue Options Help	
Work Center:	1030
Machine:	
Description:	INSPECTION, ALL SITES
Department:	30
Work Location:	10
Queue Time:	1.0
Wait Time:	0.0
Mach/Op:	1
Setup Crew:	0.00
Run Crew:	1.000
Machines:	1.000
Mach Bdn Rate:	0.00
Setup Rate:	10.00
Labor Rate:	10.00
Lbr Bdn Rate:	0.00
Lbr Bdn %:	200.00%

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

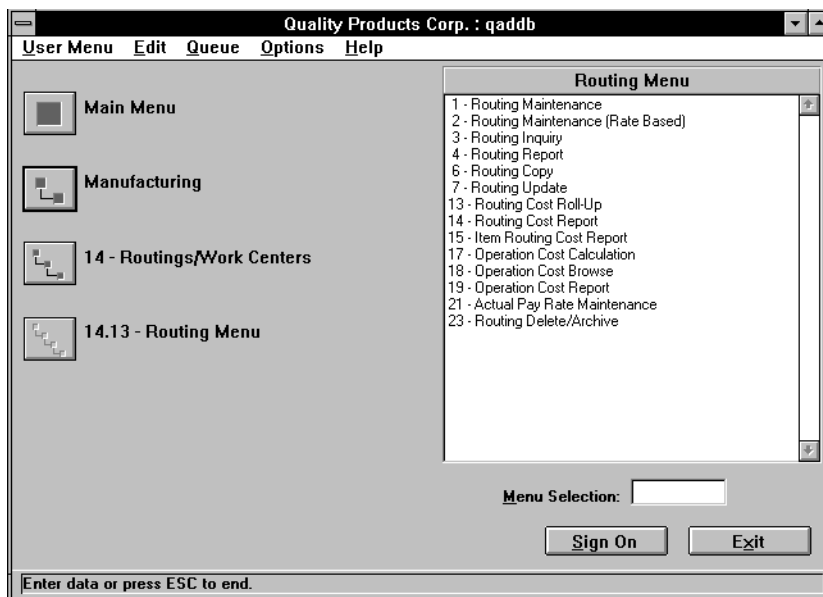
Standard Operation Maintenance	
User Menu Edit Queue Options Help	
Standard Operation:	INSPECT
Description:	PECT PER PROCEDURE
Work Center:	1030
Machine:	
Setup Time:	0.01
Run Time:	0.02
Move Time:	0.0
Yield%:	100.00%
Tool Code:	
Supplier:	50000000
Milestone Operation:	yes
Inventory Value:	10.00
Subcontract Cost:	12.00
Subcontract LT:	3
Overlap Units:	0
Comments:	no
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

14.9
Standard Operation
Maintenance
(rwopmmt.p)

Master Comment Maintenance	
User Menu Edit Queue Options Help	
MASTER COMMENTS	
Master Reference: 10000000	Language: us
Type:	Page: 1
STANDARD DISPLAY UNIT INCLUDES:	
-12 EA 5 MM CARDED MECHANICAL PENCILS	
-12 EA 7 MM CARDED MECHANICAL PENCILS	
-OPTIONAL ERASER REFILLS CARDED / 2 PER CARD	
-OPTIONAL PENCIL LEAD REFILLS CARDED / 2 PER CARD	
-ONE EA STANDARD DISPLAY RACK	
-BASIC ASSEMBLY INSTRUCTIONS AND WAIVER OF RIGHTS	
-STANDARD WARRANTY DISCLAIMING ANY RESPONSIBILITY	
-THERE MAY BE SOME ADDITIONAL ACCESSORIES AVAILABLE FOR CERTAIN SPECIAL	
SALES PROMOTIONS.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

14.12
Master Comment
Maintenance
(gpcmmt.p)

14.13 Routing Menu



Quality Products Corp. : qaddb

User Menu Edit Queue Options Help

Main Menu

Manufacturing

14 - Routings/Work Centers

14.13 - Routing Menu

Routing Menu

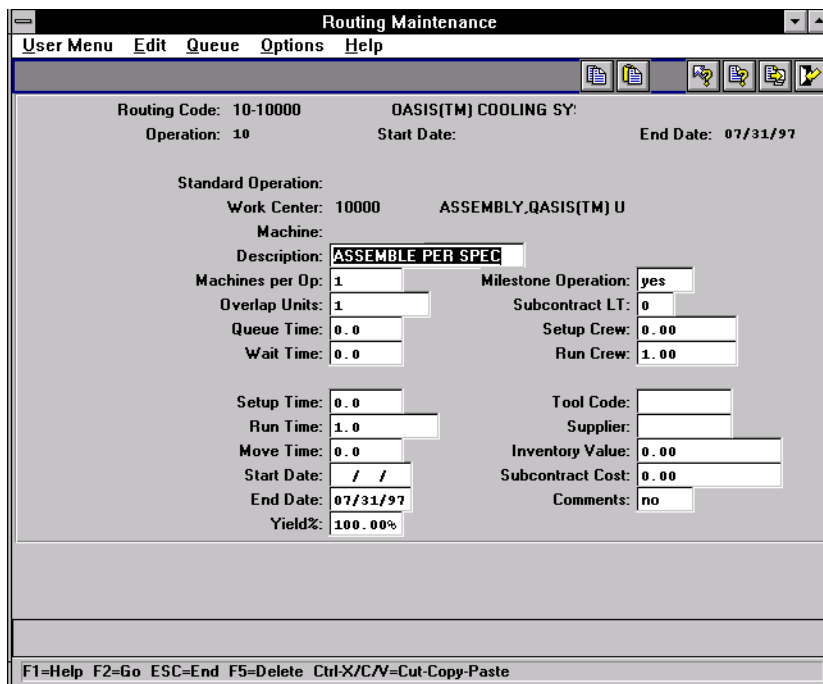
- 1 - Routing Maintenance
- 2 - Routing Maintenance (Rate Based)
- 3 - Routing Inquiry
- 4 - Routing Report
- 6 - Routing Copy
- 7 - Routing Update
- 13 - Routing Cost Roll-Up
- 14 - Routing Cost Report
- 15 - Item Routing Cost Report
- 17 - Operation Cost Calculation
- 18 - Operation Cost Browse
- 19 - Operation Cost Report
- 21 - Actual Pay Rate Maintenance
- 23 - Routing Delete/Archive

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

14.13.1 Routing Maintenance (rwromt.p)



Routing Maintenance

User Menu Edit Queue Options Help

Routing Code: 10-10000 OASIS(TM) COOLING SY:
Operation: 10 Start Date: End Date: 07/31/97

Standard Operation:
Work Center: 10000 ASSEMBLY,QASIS(TM) U
Machine:
Description: ASSEMBLE PER SPEC

Machines per Op: 1 Milestone Operation: yes
Overlap Units: 1 Subcontract LT: 0
Queue Time: 0.0 Setup Crew: 0.00
Wait Time: 0.0 Run Crew: 1.00

Setup Time: 0.0 Tool Code:
Run Time: 1.0 Supplier:
Move Time: 0.0 Inventory Value: 0.00
Start Date: / / Subcontract Cost: 0.00
End Date: 07/31/97 Comments: no
Yield%: 100.00%

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

Routing Maintenance (Rate Based)

User Menu Edit Queue Options Help

Routing Code: 10-10000 OASIS(TM) COOLING SY:
 Operation: 10 Start Date: End Date: 07/31/97

Standard Operation:
 Work Center: 10000 ASSEMBLY.QASIS(TM) U
 Machine:
 Description: ASSEMBLE PER SPEC

Machines per Op: 1 Milestone Operation: yes
 Overlap Units: 1 Subcontract LT: 0
 Queue Time: 0.0 Setup Crew: 0.00
 Wait Time: 0.0 Run Crew: 1.00

Setup Time: 0.0 Tool Code:
 Hourly Production Rate: 1.0 Supplier:
 Move Time: 0.0 Inventory Value: 0.00
 Start Date: End Date: 07/31/97 Subcontract Cost: 0.00
 End Date: 07/31/97 Comments: no
 Yield%: 100.00%

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

14.13.2
 Routing
 Maintenance
 (Rate Based)
 (rwromf01.p)

Routing Copy

User Menu Edit Queue Options Help

Source Routing Code: 02-0005
 Operation: To:
 Destination Routing Code: 02-0007 Output:
 Batch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

14.13.6
 Routing Copy
 (rwrocp.p)

14.13.7

Routing Update
(rwroup.p)

Routing Update			
User Menu Edit Queue Options Help			
Selection Criteria			
Routing Code:	3455	To:	4100
Op:		To:	
Work Center:	1030	To:	
Machine:		To:	
Standard Operation:	INSPECT	To:	
Display		Update	
New Standard Operation Data:	yes	no	
New Work Center Data:	yes	no	
		Clear	Print
Exit			
Enter data or press ESC to end.			

14.13.13

Routing Cost
Roll-Up (rwrору.p)

Routing Cost Roll-Up			
User Menu Edit Queue Options Help			
Site: 12000		Electronics Division	
Cost Set: Current		Default Current Cost Set [LAST / CURR]	
Item Number:	10-10000	To:	10-10000
Item Type:			
As of Date:	02/29/96		
Roll-up Labor Time:	yes		
Roll-up Setup Time:	yes		
Roll-up Lead Time:	yes		
Roll-up Item Yield:	yes	Include Yield in Cost:	yes
Roll-up Labor Cost:	yes		
Roll-up Burden Cost:	yes		
Roll-up Subcontract Cost:	yes		
Update Items without Routings:	yes		
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

Operation Cost Calculation		
User Menu Edit Queue Options Help		
Site: 12000 Electronics Division		
Cost Set: Standard Default GL Cost Set [STD / GL]		
Item Number: 10-10000 To: 10-15001		
Item Type: As of Date: 02/29/96		
Include Yield in Cost: yes Update Alternate Routings: yes		
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste		

14.13.17
Operation Cost
Calculation
(rwrору01.p)

Actual Pay Rate Maintenance		
User Menu Edit Queue Options Help		
Employee: BJW Last Name: Whitehead Address 1: 701 South Shore Lane Address 2: City: San Diego Country: U.S.A Home Phone: 510-992-0293 Business Phone: SSN: 728-03-9912		
First Name: Bill State: CA Post: 92133 Ext: Birth Date: 02/12/54		
Job Title: Assembly Technician Date Employed: 05/15/81 Date Terminated: / / Department: 10 Default Project: Employment Status: AC		
Employee Shift: 1 Normal Hrs/Units: 40.00 Pay Type: HR Rate of Pay: 7.50 Date of Last Pay Rate Change: 04/15/92 Prior Pay Rate: 7.15		
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste		

14.13.21
Actual Pay Rate
Maintenance
(rwemmt.p)

14.13.23
Routing
Delete/Archive
(rwrodel.p)

The screenshot shows a window titled "Routing Delete/Archive". At the top is a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". Below the menu bar is a toolbar with icons for file operations. The main area is labeled "Selection Criteria" and contains the following fields:

- "Routing Code:" with a text box containing "04-0009" and a small upward arrow button.
- "Delete:" with a text box containing "no".
- "Archive:" with a text box containing "yes".
- "Archive File:" with a text box containing "rw960229.hst".

At the bottom of the main area are three buttons: "Clear", "Print", and "Exit". A status bar at the very bottom contains the text "Enter data or press ESC to end."

14.15
Alternate Routing
Menu

The screenshot shows a window titled "Quality Products Corp. : qaddb". At the top is a menu bar with "User Menu", "Edit", "Queue", "Options", and "Help". The main area is divided into two sections. On the left is a list of menu items, each with a small icon:

- "Main Menu"
- "Manufacturing"
- "14 - Routings/Work Centers"
- "14.15 - Alternate Routing Menu"

On the right is a section titled "Alternate Routing Menu" containing a list of options:

- 1 - Alternate Routing Maintenance
- 2 - Alternate Routing Browse
- 3 - Alternate Routing Report

At the bottom of the main area is a "Menu Selection:" label followed by a text box. Below this are two buttons: "Sign On" and "Exit". A status bar at the very bottom contains the text "Enter data or press ESC to end."

Alternate Routing Maintenance

User Menu Edit Queue Options Help

Item Number: 10-10000 Site: 12000
 Description: OASIS(TM) COOLING SY: Drawing: 10-10000
 HOME/INDUST MODEL Item Type: CONFIG
 UM: EA Status: AC

Routing Code: 02-0009a
 Bill of Material: 10-10000

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

14.15.1

Alternate Routing Maintenance (rwarmt.p)

Quality Products Corp. : qadbb

User Menu Edit Queue Options Help

Main Menu
 Manufacturing
 14 - Routings/Work Centers
 14.17 - Work Center/Routing Stds Menu

Work Center/Routing Stds Menu

1 - Work Center/Routing Stds Maint
 2 - Work Center/Routing Stds Browse
 3 - Work Center/Routing Stds Report

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

14.17

Work Center/
Routing Standards
Menu

14.17.1

Work Center/
Routing Standards
Maintenance
(rwwrmt.p)

Work Center/Routing Stds Maint

User Menu Edit Queue Options Help

Work Center: 12000
Machine: 10
Routing Code: 10-10000
Op: 10
OASIS(TM) COOLING SY:
ASSEMBLE PER SPEC

Std Prod Rate: 167

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

14.22

Enable PCC
Routing
Maintenance
(rocnabl.p)

Enable PCC Routing Maintenance

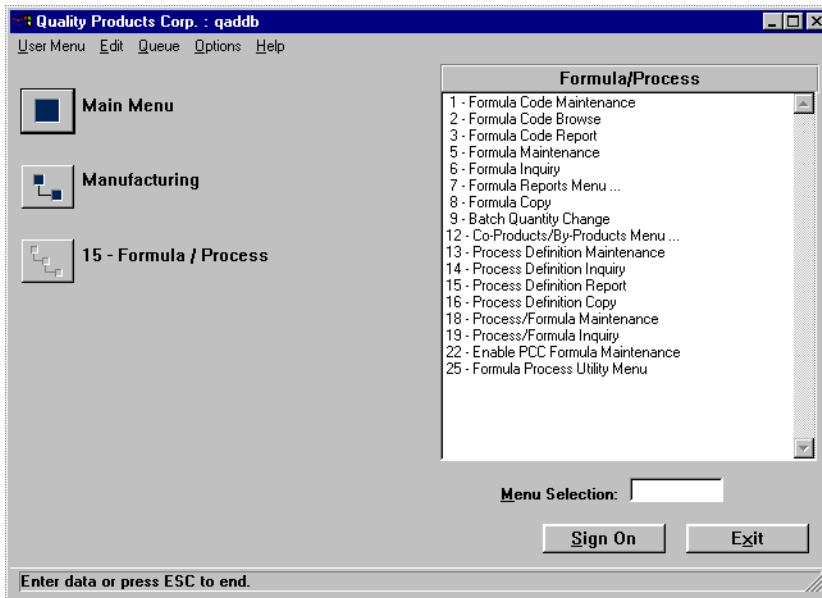
User Menu Edit Queue Options Help

Routings: yes

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

CHAPTER 15

Formula/Process



15
Formula/Process
Menu

15.1

Formula Code
Maintenance
(fmmamt.p)

Formula Code Maintenance	
User Menu	Edit Queue Options Help
BOM Code: 90-100 Description: KOOLAIRE(TM) COOLAN1	
Batch Size: 50.0	UM: EA
Formula: yes	
Comments: no	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

15.5

Formula
Maintenance
(fmpsmt.p)

Formula Maintenance	
User Menu	Edit Queue Options Help
Parent Item: 10-10000 Description: OASIS(TM) COOLING SY:	
Batch Size: 1 EA	
Component Item: 10-15001 Rev: AB Reference: Effective: 01/25/96 To:	
Qty Per: 100.0 Qty Type: B Batch Percent: 10000.0%	EA Scrap: 0.00% LT Offset: Op: 10
Structure Type: Start Effective: 01/25/96 End Effective: / / Remarks:	Sequence Number: Forecast: 100.00% Option Group: Process:
Adding new record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

Quality Products Corp. : qaddb

User Menu Edit Queue Options Help

Main Menu

Manufacturing

15 - Formula / Process

15.7 - Formula Reports Menu

Formula Reports Menu

- 1 - Formula by Component Report
- 2 - Formula by Item Nbr Report
- 4 - Formula Cost Report
- 7 - Item-Site Formula Inquiry
- 8 - Item-Site Formula Report
- 13 - Where-Used Inquiry
- 14 - Where-Used Report
- 16 - Simulated Batch Inquiry
- 17 - Simulated Batch Ingredient Check
- 18 - Simulated Batch Ingredient Rept

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

15.7
Formula Reports
Menu

Formula Copy

User Menu Edit Queue Options Help

Source Formula: 90-100 KOOLAIRES(TM) COOLAN

Batch Qty: 50.0 EA

Copy to Formula: 90-110 KOOLAIRES(TM) MEDIC-G

Batch Qty: 1.0 EA

Component Item	Reference	Qty Per	T	T	Start Eff	End Eff
88-300		2.0	B			
90-3000		200.0	B			
90-4000		2.0	B			
P3		0.25	B	X		
P5		1.0	B			
TS-C1		0.0083333	P			

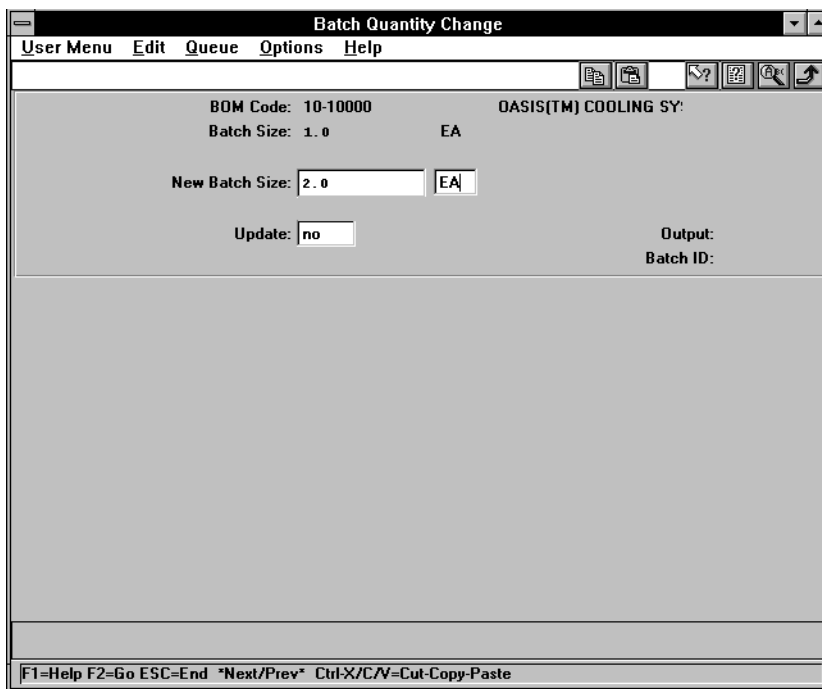
Copy complete.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

15.8
Formula Copy
(fmpscp.p)

15.9

Batch Quantity
Change
(fmptbmt.p)



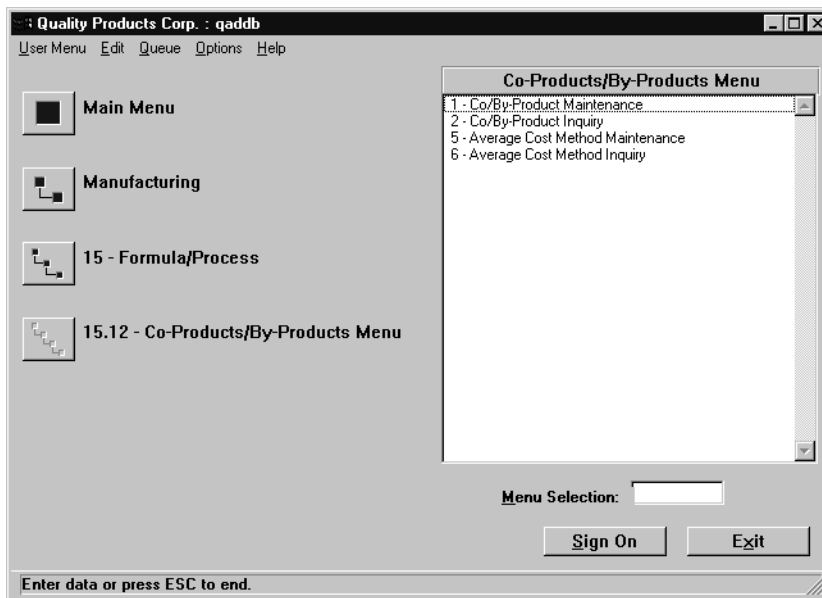
The screenshot shows the 'Batch Quantity Change' window. At the top is a title bar with the window name and standard OS controls. Below it is a menu bar with 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. A toolbar with icons for file operations is located below the menu bar. The main area contains the following information:

- BOM Code: 10-10000
- Batch Size: 1.0
- EA
- OASIS(TM) COOLING SY:
- New Batch Size: 2.0 (in a text box)
- EA (in a text box)
- Update: no (in a text box)
- Output: (empty text box)
- Batch ID: (empty text box)

At the bottom of the window is a status bar with the text: F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste.

15.12

Co-Products/By-
Products Menu



The screenshot shows the 'Co-Products/By-Products Menu' window. The title bar reads 'Quality Products Corp. : qaddb'. The menu bar includes 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. On the left side, there is a vertical list of menu items, each with a small icon:

- Main Menu
- Manufacturing
- 15 - Formula/Process
- 15.12 - Co-Products/By-Products Menu (highlighted)

On the right side, there is a list box titled 'Co-Products/By-Products Menu' containing the following items:

- 1 - Co/By-Product Maintenance
- 2 - Co/By-Product Inquiry
- 5 - Average Cost Method Maintenance
- 6 - Average Cost Method Inquiry

Below the list box is a 'Menu Selection:' label followed by a text input field. At the bottom right are two buttons: 'Sign On' and 'Exit'. The status bar at the very bottom contains the text: 'Enter data or press ESC to end.'

Co/By-Product Maintenance

User Menu Edit Queue Options Help

Base Process

BOM/Formula Code: 100 Backflush Mthd: 1
Description: Parent - Lot Control Batch Size: 0 EA

Co/By-Products

Co/By-Product: 000926
Rev:
Start Effective: 07/31/97 To:

Co/By Type: C Co-product
Quantity: 0.0 EA
Qty Type: B
Process: 0.00%
Cost Allocation: 0.00%

Structure Type: J Op:
Start Effective: 07/31/97 Sequence Number:
End Effective: Option Group:
Remarks: Process:

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

15.12.1
Co/By-Product
Maintenance
(bmjpmt.p)

Average Cost Method Maintenance

User Menu Edit Queue Options Help

Site: 10000 San Diego Main Plant
Product Line: 1000 HOME COOLER PRODUC
Base Process:
Method: wocsa101.p

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

15.12.5
Average Cost
Method
Maintenance
(csacmmt.p)

15.13

Process Definition
Maintenance
(fmromt.p)

Process Definition Maintenance			
User Menu Edit Queue Options Help			
Routing Code: 88-300		BOTTLE,PLASTIC,1 LITR	
Operation: 10		Batch Qty: 1.0 EA	
Start Date:		End Date:	
Standard Operation:			
Work Center:	20000	OLDING,PLASTIC BOT	
Machine:	2000		
Description: BLOW-MOLD BOTTLE			
Machines per Op:	1	Milestone Operation:	yes
Overlap Units:	1	Subcontract LT:	0
Queue Time:	0.0	Setup Crew:	0.00
Wait Time:	0.0	Run Crew:	1.00
Setup Time:	0.0	Yield%:	100.00%
Run Time/Batch Qty:	0.000166667	Tool Code:	
Move Time:	0.0	Supplier:	
Start Date:		Subcontract Cost:	0.00
End Date:		Comments:	no
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

15.16

Process Definition
Copy (fmrocp.p)

Process Definition Copy			
User Menu Edit Queue Options Help			
Selection Criteria			
Source Routing Code:	45217		
Operation:	10	To:	14
Batch Qty:			
Destination Routing Code:			
Clear		Print	Exit
Enter data or press ESC to end.			

Process/Formula Maintenance

User Menu Edit Queue Options Help

Formula

BOM/Formula Code: 88-300 Batch Size: 1.0 UM: EA
Description: BOTTLE,PLASTIC,1 LTR Formula: no Backflush Mthd: 2

Entry Options

Operation Detail: ☐ yes Co/By-Products: ☐ yes
Components: ☐ yes Comments: ☐ no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

15.18
Process/Formula
Maintenance
(fmopmt.p)

Process/Formula Maintenance

User Menu Edit Queue Options Help

Formula

BOM/Formula Code: 88-300 Batch Size: 1.0 UM: EA
Description: BOTTLE,PLASTIC,1 LTR Formula: no Backflush Mthd: 2

Operation Detail

Operation: Start Date:
End Date:

Standard Operation:

Work Center: 20000 MOLDING,PLASTIC BOT
Machine: 2000
Description: BLOW-MOLD BOTTLE

Machines per Op: 1 Milestone Operation: yes
Overlap Units: 1 Subcontract LT: 0
Queue Time: 0.0 Setup Crew: 0.00
Wait Time: 0.0 Run Crew: 1.00
Setup Time: 0.0 Yield%: 100.00%
Run Time/Batch Qty: 0.000166667 Tool Code:
Move Time: 0.0 Supplier:
Start Date: Subcontract Cost: 0.00
End Date: Comments: no UM:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

15.18
Process/Formula
Maintenance
(fmopmt.p)

15.18

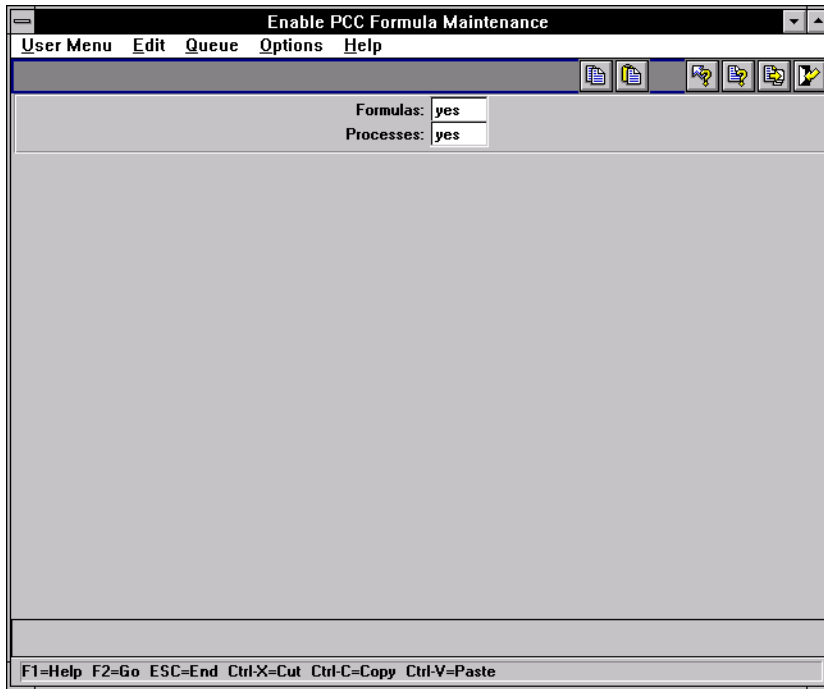
Process/Formula
Maintenance
(fmopmt.p)

Process/Formula Maintenance			
User Menu Edit Queue Options Help			
Formula BOM/Formula Code: 88-300 Batch Size: 1.0 UM: EA Description: BOTTLE,PLASTIC,1 LTR Formula: no Backflush Mthd: 2			
Components Component Item: 88-4000 Rev: AA Reference: Effective: To: Qty Per: 0.1 EA Qty Type: Batch Percent: 0.0 Structure Type: Start Effective: End Effective: Remarks: PLASTIC PELLETS MIL-999-001 Scrap: 0.00% LT Offset: Op: 10 Sequence Number: Forecast: 100.00% Option Group: Process:			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

15.18

Process/Formula
Maintenance
(fmopmt.p)

Process/Formula Maintenance			
User Menu Edit Queue Options Help			
Formula BOM/Formula Code: 88-300 Batch Size: 1.0 UM: EA Description: BOTTLE,PLASTIC,1 LTR Formula: no Backflush Mthd: 2			
Co/By-Products Co/By-Product: a Rev: Start Effective: To: Co/By Type: Co-product Quantity: 0.0 EA Qty Type: B Process: 0.00% Cost Allocation: 0.00% Structure Type: J Start Effective: End Effective: Remarks: Op: Sequence Number: Option Group: Process:			
Adding new record.			
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste			

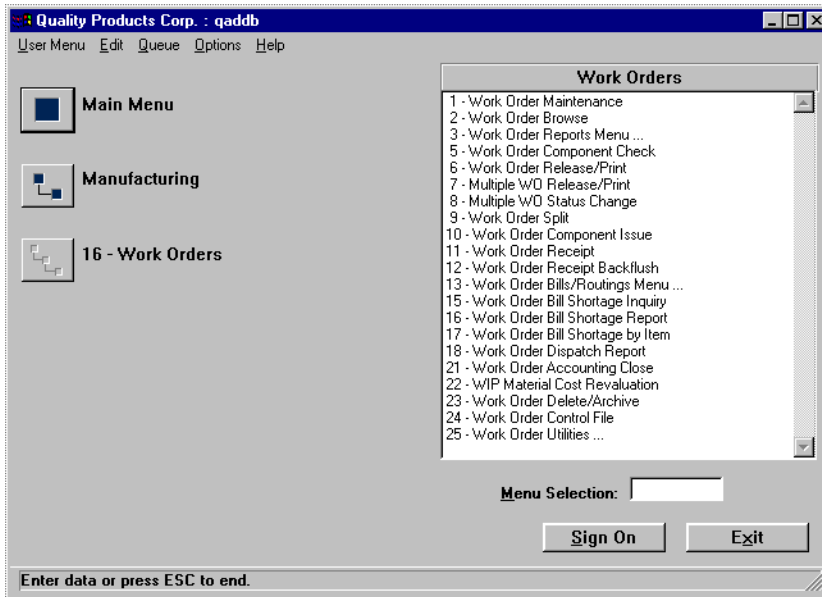


15.22
 Enable PCC
 Formula
 Maintenance
 (fmpcnabl.p)

CHAPTER 16

Work Orders

16 Work Orders Menu



16.1

Work Order
Maintenance
(wowomt.p)

Work Order Maintenance	
User Menu	Edit Queue Options Help
Old Cust	Old Item
Work Order: 3848 ID: 5307 Item Number: 02-0005 MECHANICAL PENCIL Type: (5MM) BLISTER PACKED Site: 10000	
Qty Ordered: 60.0	Order Date: 04/16/96
Qty Completed: 0.0	Release Date: 04/16/96
Qty Reject: 0.0	Due Date: 04/18/96
Status: R	Site: 10000
Sales/Job:	Routing Code:
Supplier:	BOM/Formula:
Yield: 100.00%	
Remarks:	
Comments: no	Post variances at SFC: yes
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

16.1

Work Order
Maintenance
(wowomt.p)

Work Order Maintenance	
User Menu	Edit Queue Options Help
Old Cust	Old Item
Work Order: 3848 ID: 5307 Item Number: 02-0005 MECHANICAL PENCIL Type: (5MM) BLISTER PACKED Site: 10000	
Attributes	
Assay %:	0.00%
Grade:	
Expire Date:	/ /
Receipt Status: inspect	Active: no
Batch:	
Single Lot: no	
Lot Number: lot11111	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

Work Order Maintenance

User MenuEditQueueOptionsHelp

Old CustOld Item

Work Order: 3848ID: 5307

Item Number: 02-0005MECHANICAL PENCIL

Type:(5MM) BLISTER PACKED

Site: 10000

ACCOUNTING DATA

WIP Account:1600100Project:

Mtl Usage Variance Acct:50450100

Mtl Rate Variance Acct:50400100

Sub Usage Variance Acct:50650100

Sub Rate Variance Acct:50600100

Mix Variance Acct:1700

Floor Stock Account:15600100

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

16.1
Work Order
Maintenance
(wowomt.p)

Quality Products Corp. : qadddb

User MenuEditQueueOptionsHelp

Main Menu

Manufacturing

16 - Work Orders

16.3 - Work Order Reports Menu

Work Order Reports Menu

1 - Work Order by Order Report

2 - Work Order by Item Report

3 - Work Order Status Report

4 - Work Order Cost Report

5 - Work Order WIP Cost Report

6 - Work Order History Report

13 - Co/By-Product Work Order Inquiry

Menu Selection:

Sign OnExit

Enter data or press ESC to end.

16.3
Work Order
Reports Menu

16.5

Work Order
Component Check
(wowocc.p)

Work Order Component Check						
User Menu Edit Queue Options Help						
Old Cust		Old Item				
Work Order	ID	Component Item	Short Only	Output		
02200002	692		yes	terminal		
Component Item	Qty Req	UM	On Hand	Alloc	Qty Short	
04-0005	14,000.0	EA	1,906.0	16.0	12,110.0	
PENCIL ASSEMBLY	10000					
09-0001	14,000.0	EA	960.0	60.0	13,100.0	
PACKAGING BLISTER SE.	10000					
09-0035	14,000.0	EA	960.0	60.0	13,100.0	
PRINTED CARD - PENCIL	10000					
List complete.						
Press space bar to continue.						

16.6

Work Order
Release/Print
(woworl.p)

Work Order Release/Print	
User Menu Edit Queue Options Help	
Work Order: 09130005	Deliver To:
ID: 6850	Print Bar Code: no
Batch:	Operation: yes
Print Picklist: yes	
Print Routing: yes	
Print Joint Products: yes	
Include zero required: yes Include zero open: no Reprint picked quantities: no Print floor stock items: yes Print Joint Products as first or last document: first	
Remarks:	Output:
	Batch ID:
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste	

Work Order Release/Print

User MenuEditQueueOptionsHelp

Work Order: 09130005

ID: 6850

Batch:

Print Picklist: yes

Print Routing: yes

Print Joint Products: yes

Item Number: 001

RAW POPPY STRAW

Qty Ordered: 90.0

Qty Completed: 0.0

Sales/Job:

Remarks:

Deliver To:

Print Bar Code: no

Operation: yes

Release Date: 09/18/95

Due Date: 09/18/95

Status: P

Supplier:

Output: printer

Batch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

16.6
Work Order
Release/Print
(woworl.p)

Multiple WO Release/Print

User MenuEditQueueOptionsHelp

Work Order: 09130005

ID: 6850

Batch:

Release Date: 01/15/96

Item Number: 001

Buyer/Planner:

To: 03240006

To:

To:

To: / /

To:

To:

Status: F

Type:

Print Picklist: yes

Print Routing: yes

Print Joint Products: yes

Print Bar Code: no

Move First Operation: no

Include Phantom Items: no

Output:

Batch ID:

Enter data or press ESC to end.

16.7
Multiple WO
Release/Print
(woworl01.p)

16.7

Multiple WO
Release/Print
(woworl01.p)

Multiple WO Release/Print	
User Menu Edit Queue Options Help	
Work Order: 09130005	To: 03240006
ID: 6850	To:
Batch:	To:
Release Date: 01/15/96	To:
Item Number: 001	To:
Buyer/Planner:	To:
Status: F	
Type:	
Print Batch: yes	
Include zero required:	yes
Include zero open:	no
Reprint picked quantities:	no
Print floor stock items:	yes
Print Joint Products as first or last document:	first
Batch ID:	
Enter data or press ESC to end.	

16.8

Multiple WO Status
Change
(wowomt01.p)

Multiple WO Status Change	
User Menu Edit Queue Options Help	
Work Order: 09130005	To: 03240006
ID: 6850	To: 1025
Release Date: 01/15/96	To: / /
Item Number: 001	To:
BOM/Formula:	To:
Change from Status: B	To: E
Include Phantom Items: no	Output:
Batch ID:	
Enter data or press ESC to end.	

Work Order Split

User Menu Edit Queue Options Help

Work Order: 09130005 ID: 6850

Item Number: 001 RAW POPPY STRAW

Status: P Batch:

Type:

Qty Ordered: 65.0

Qty Completed: 0.0

Operation:

Qty Ordered:

Qty WIP:

Qty Complete:

Split W/O Bill: no

Qty to Split: 25.0

New ID:

Blank for next automatic ID

New Batch:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

16.9
Work Order Split
(wowosp.p)

Work Order Component Issue

User Menu Edit Queue Options Help

Work Order: 345 ID: 5925 Op:

Item Number: 007 Status: R Effective: 01/01/95

CAR BATCH Issue Alloc: no

Issue Picked: yes

Item Number	Qty Open	Qty Alloc	Qty Picked	Qty to Iss	Qty B/O
004	10.0	10.0	0.0	0.0	10.0

Item Number: 002-2 Op:

Site: JJ Loc:

Description: CODEINE BASE Lot/Serial:

Quantity: 150.0 UM: KG Ref:

Substitute: no Cancel B/O: no Multi Entry: yes

WARNING: ITEM DOES NOT EXIST ON THIS BILL OF MATERIAL.

Enter data or press ESC to end.

16.10
Work Order
Component Issue
(wowois.p)

16.10

Work Order
Component Issue
(wowois.p)

Work Order Component Issue																
User Menu Edit Queue Options Help																
Work Order: 345		ID: 5925	Op:	Effective: 01/01/95												
Item Number: 007		Status: R	Issue Alloc: no		Issue Picked: yes											
CAR BATCH																
Item Number	Qty Open	Qty Alloc	Qty Picked	Qty to Iss	Qty B/O											
004 Issue Detail - Quantity: 150 KG																
Site	Location	Lot/Serial	Reference	Quantity												
<table border="1"> <thead> <tr> <th>Site</th> <th>Location</th> <th>Lot/Serial</th> <th>Reference</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td>JJ</td> <td></td> <td>A100</td> <td></td> <td>150.0</td> </tr> </tbody> </table>							Site	Location	Lot/Serial	Reference	Quantity	JJ		A100		150.0
Site	Location	Lot/Serial	Reference	Quantity												
JJ		A100		150.0												
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste																

16.11

Work Order
Receipt (woworc.p)

Work Order Receipt	
User Menu Edit Queue Options Help	
Old Cust	Old Item
Work Order: 123	ID: 001 Batch:
Remarks:	
Item Number: 005	L/S: UM: KG
Description: CPH BATCH	Status: A
Open Qty: 10.0	Auto Lot Numbers: no
Quantity: 10.0	Site: 10000
UM: KG	Location:
Conversion: 1.0000	Lot/Serial:
Scrapped Qty: 0.0	Ref:
UM: KG	Multi Entry: no
Conversion: 1.0000	Set Attributes: no
Total Units:	
Remarks:	
Effective:	
Close:	
Enter data or press ESC to end.	

Work Order Receipt

User MenuEditQueueOptionsHelp

Work Order: 02070001

Remarks:

Item Number: byjd1

Description: byproduct

Open Qty: 0.0

Quantity:

UM:

Conversion:

Scrapped Qty:

UM:

Conversion:

Remarks:

Effective:

Close:

ID: 1019

Batch:

L/S: UM: EA

Status: R

Auto Lot Numbers: no

Co/By-Products Receipt Options

Receive All Co/By-Products: yes

Receipt Qty = Open Qty: no

Total Units:

Enter data or press ESC to end.

16.11
Work Order
Receipt (woworc.p)

Work Order Receipt

User MenuEditQueueOptionsHelp

Co/By-Products Work Order Receipts

Item Number	ID	Open Qty	UM	Received Qty	UM	Scrapped Qty	UM
byjd1	1019	0.0	EA	0.0	EA	0.0	EA
cojd1	1020	0.0	EA	0.0	EA	0.0	EA
cojd2	1021	200.0	EA	0.0	EA	0.0	EA

Item: byjd1

Description: byproduct

Received Qty: 0.0

UM: EA

Conversion: 1.0000

Scrapped Qty: 0.0

UM: EA

Conversion: 1.0000

Site: 10000

Location:

Lot/Serial:

Ref:

Multi Entry: no

Set Attributes: no

Total Units:

Enter data or press ESC to end.

16.11
Work Order
Receipt (woworc.p)

16.11

Work Order
Receipt (woworc.p)

Work Order Receipt							
User Menu Edit Queue Options Help							
Co/By-Products Work Order Receipts							
Item Number	ID	Open Qty	UM	Received Qty	UM	Scrapped Qty	UM
byjd1	1019	0.0	EA	0.0	EA	0.0	EA
cojd1	1020	0.0	EA	0.0	EA	0.0	EA
cojd2	1021	200.0	EA	0.0	EA	0.0	EA

Receipt Detail - Quantity: 50 EA

Site	Location	Lot/Serial	Reference	Quantity
10000				50.0

Total Units:

Adding new record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

16.11

Work Order
Receipt (woworc.p)

Work Order Receipt							
User Menu Edit Queue Options Help							
Co/By-Products Work Order Receipts							
Item Number	ID	Open Qty	UM	Received Qty	UM	Scrapped Qty	UM
cojd2	1021	200.0	EA	0.0	EA	0.0	EA

Co/By-Products Work Order Closing

Effective: 07/24/97

Close All: no

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

16.12

Work Order
Receipt Backflush
(wowoiscrc.p)

Work Order Receipt Backflush

User MenuEditQueueOptionsHelp

Work Order: 02070001ID: 1016Effective: 07/24/97

Item Number: basejdStatus: RReceive: yes

base processBackflush: yes

Co/By-Products Receipt Options

Receive All Co/By-Products: yes

Receipt Qty = Open Qty: no

Enter data or press ESC to end.

16.12

Work Order
Receipt Backflush
(wowoiscrc.p)

Work Order Receipt Backflush

User MenuEditQueueOptionsHelp

Co/By-Products Work Order Receipts

Item Number	ID	Open Qty	UM	Received Qty	UM	Scrapped Qty	UM
bjjd1	1019	0.0	EA	0.0	EA	0.0	EA
cojd1	1020	0.0	EA	0.0	EA	0.0	EA
cojd2	1021	200.0	EA	0.0	EA	0.0	EA

Item: cojd2ID: 1021Substitute: no

Description: coproduct

Received Qty: 0.0

UM: EA

Conversion: 1.0000

Scrapped Qty: 0.0

UM: EA

Conversion: 1.0000

Site: 10000

Location:

Lot/Serial:

Ref:

Multi Entry: no

Set Attributes: no

Total Units:

Enter data or press ESC to end.

16.12

Work Order
Receipt Backflush
(wowoiscr.p)

Work Order Receipt Backflush							
User Menu Edit Queue Options Help							
Co/By-Products Work Order Receipts							
Item Number	ID	Open Qty	UM	Received Qty	UM	Scrapped Qty	UM
cojd2	1021	200.0	EA	0.0	EA	0.0	EA
Issue Detail - Quantity: 40 EA							
Site	Location	Lot/Serial	Reference	Quantity			
10000				40.0			
				Total Units:			
Adding new record.							
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste							

16.13

Work Order
Bills/Routings
Menu

Quality Products Corp. : qaddd	
User Menu Edit Queue Options Help	
Main Menu Manufacturing 16 - Work Orders 16.13 - Work Order Bills/Routings Menu	Work Order Bills/Routings Menu 1 - Work Order Bill Maintenance 2 - Work Order Bill Browse 3 - Work Order Bill by Order Report 4 - Work Order Bill by Item Report 13 - Work Order Routing Maintenance 14 - Work Order Routing Browse 15 - Work Order Routing Report Menu Selection: Sign On Exit
Enter data or press ESC to end.	

Work Order Bill Maintenance

User Menu Edit Queue Options Help

Old Cust Old Item

Work Order: 02200003

ID: 693

Item Number: 02-0005

MECHANICAL PENCIL

Status: RELEASED

(5MM) BLISTER PACKED

Component Item: 04-0005

PENCIL ASSEMBLY

Operation: 10

Qty Required: 1,000.0

Qty Per Unit: 0.0

Qty Allocated: 0.0

Unit Cost: 0.000

Qty Picked: 0.0

Detail Allocations: no

Qty Issued: 0.0

Site: 11000

Location:

Key Item: no

Issue Date: 04/19/96

Deliver To:

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

16.13.1
Work Order Bill
Maintenance
(wowamt.p)

Work Order Routing Maintenance

User Menu Edit Queue Options Help

Old Cust Old Item

Work Order: 02-0005

ID: 6688

Item Number: 02-0005

MECHANICAL PENCIL

Operation: 20

Standard Operation: 1013

Description: CT CARDED PRODUCTS

Work Center: 1030

Machine:

INSPECTION

Qty Ordered: 10.0

Std Setup: 0.0

Act Setup: 0.0

Qty WIP: 0.0

Std Run: 0.005

Act Run: 0.0

Run Complete: 0.0

Std Move: 0.0

Machines per Op: 1

Sub Complete: 0.0

Queue: 1.0

Qty Reject: 0.0

Wait: 0.0

Status:

Qty Rework: 0.0

Start Date: 04/03/96

Setup Crew: 0.00

Tool Code:

Due Date: 04/03/96

Run Crew: 1.00

Supplier:

Overlap Units: 0

Yield: 100.0%

Subcontract LT: 0

Comments: no

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

16.13.13
Work Order
Routing
Maintenance
(woopmt.p)

16.21

Work Order
Accounting Close
(wowocl.p)

Work Order Accounting Close	
User Menu Edit Queue Options Help	
Selection Criteria	
Work Order: 03240006	To: 05170007
ID: 1030	To:
Item Number: 005 ↑	To:
Effective: 03/01/96	
Print GL Detail: no	
Clear Print Exit	
Enter data or press ESC to end.	

16.22

WIP Material Cost
Revaluation
(wocswip.p)

WIP Material Cost Revaluation	
User Menu Edit Queue Options Help	
Selection Criteria	
Account: 1040	To: 1040
Cost Center: 0200	To: 0300
Project:	To:
Work Order: 03240006	To: 03240006
ID: 114	To:
Item Number: 005 ↑	To:
GL Effective: 03/01/96	
Detail/Summary: Detail	
Clear Print Exit	
Enter data or press ESC to end.	

Work Order Delete/Archive

User MenuEditQueueOptionsHelp

Work Order: 03240006

ID: 108

Item Number: 003

Release Date: 02/01/96

Due Date: 03/01/96

Sales/Job:

Project: project1

Supplier: 5001000

Delete: no

Archive: yes

Archive File: wo960301.hst

To:

To:

To:

To:

To:

To:

To:

Output: printer

Archive files should be backed up and deleted from disk.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

16.23
Work Order
Delete/Archive
(wowoup.p)

Work Order Control File

User MenuEditQueueOptionsHelp

Work Order Control File

Auto W/O Numbers: yes

Next W/O Nbr: 401176

Work Order Comments: no

Routing Comments: yes

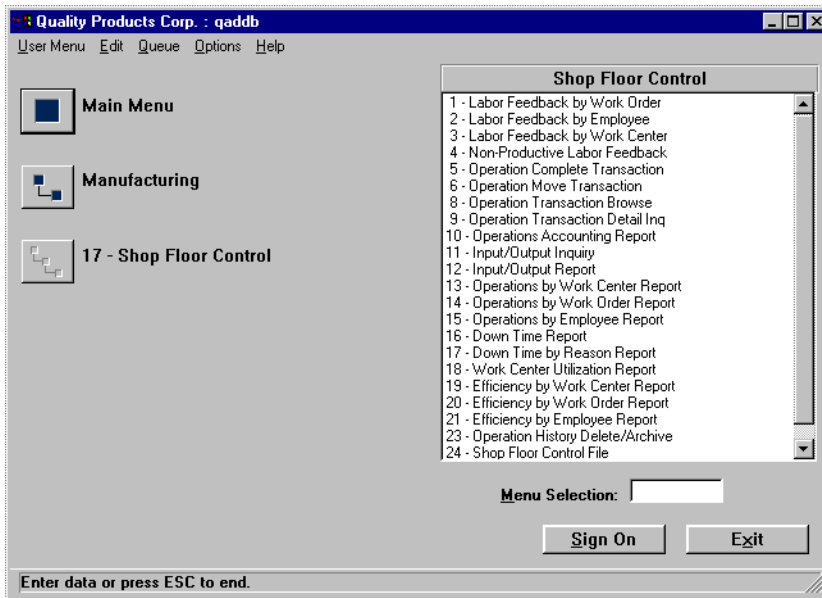
Move First Operation: yes

Post variances at SFC: no

Enter data or press ESC to end.

16.24
Work Order
Control File
(wowopm.p)

Shop Floor Control



17
Shop Floor
Control Menu

17.1

Labor Feedback by
Work Order
(sfoptr01.p)

Labor Feedback by Work Order

User Menu Edit Queue Options Help

Work Order: 03030003 ID: 401470
Operation: 10 ASSEMBLE PER SPEC Op Status: QUEUE

Employee: bjw Whitehead Pay Code: REG
Dept: 10 Work Center: 15000 Time Ind: Decimal Hour:
Shift: Machine: Project:

Qty Completed: 9,994.0 Effective Date: 10/15/98
Rejects: yes Operation Complete: yes
Rework: yes Move Next Operation: yes
Previous Ops Complete: yes

Start Setup: 0.000
Elapsed/Stop Setup: 0.250 Elapsed Setup: 0.000
Start Run: 0.000
Elapsed/Stop Run: 3.000 Elapsed Run: 0.000
Comment:
Down Time: 0.000 Down Time Reason:

Enter data or press ESC to end.

17.1

Labor Feedback by
Work Order
(sfoptr01.p)

Labor Feedback by Work Order

User Menu Edit Queue Options Help

Work Order: 03030003 ID: 401470
Operation: 10 ASSEMBLE PER SPEC Op Status: QUEUE

Employee: bjw Whitehead Pay Code: REG
Dept: 10 Work Center: 15000 Time Ind: Decimal Hour:
Shift: Machine: Project:

Reason	Qty Reject	Description	Total Rejects
ELEC	3.0	ELECTRICAL MALFUNCT	3.0

Elapsed:
Elap:

Reason	Qty Reject	Description	Total Rejects
ELEC	3.0	ELECTRICAL MALFUNCT	3.0

Down Time: 0.000 Down Time Reason:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

Labor Feedback by Work Order

User Menu Edit Queue Options Help

Work Order: 03030003ID: 401470

Operation: 10ASSEMBLE PER SPECOp Status: QUEUE

Employee: bjwWhiteheadPay Code: REG

Dept: 10Work Center: 15000Time Ind: Decimal Hour:

Reworks

Qty	Reason	Qty Rework	Description	Total Reworks
	POWER	3.0	WON'T MAINTAIN CHAR	3.0

Elapsed/S

Elapsed

ReasonQty ReworkDescriptionTotal Reworks

POWER3.0WON'T MAINTAIN CHAR3.0

Down Time:0.000Down Time Reason:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

17.1
Labor Feedback by
Work Order
(sfoptr01.p)

Labor Feedback by Employee

User Menu Edit Queue Options Help

Employee: GLBBellisonShift:

Dept: 10Pay Code: REG

Work Order: G11Work Center: 30000Project:

ID: 3179Machine: 3000Time Ind: Decimal Hour:

Operation: 10Op Status:

Qty Completed: 125.0Effective Date: 03/05/96

Rejects: noOperation Complete: yes

Rework: noMove Next Operation: yes

Previous Ops Complete: yes

Start Setup: 0.000

Elapsed/Stop Setup: 0.250Elapsed Setup: 0.000

Start Run: 0.000

Elapsed/Stop Run: 3.000Elapsed Run: 0.000

Comment:

Down Time: 0.000Down Time Reason: loose

WARNING: DEPARTMENT IS DIFFERENT THAN WORK CENTER DEPARTMENT 400.

Enter data or press ESC to end.

17.2
Labor Feedback by
Employee
(sfoptr02.p)

17.3

Labor Feedback by
Work Center
(sfoptr03.p)

Labor Feedback by Work Center			
User Menu Edit Queue Options Help			
Work Center: 1030		INSPECTION, ALL SI	
Employee: MTH		Hernandez	
Work Order: 611		Project:	
ID: 3179		Op Status: QUEUE	
Operation: 20		Pay Code: REG	
Qty Completed: 194, 159.0		Effective Date: 03/05/96	
Rejects: no		Operation Complete: yes	
Rework: no		Move Next Operation: no	
Start Setup: 0.000		Previous Ops Complete: yes	
Elapsed/Stop Setup: 0.300		Elapsed Setup: 0.000	
Start Run: 0.000		Elapsed Run: 0.000	
Elapsed/Stop Run: 5.000		Elapsed Run: 0.000	
Comment:		Down Time Reason:	
Down Time: 0.000			
Enter data or press ESC to end.			

17.4

Non-Productive
Labor Feedback
(sfoptr04.p)

Non-Productive Labor Feedback			
User Menu Edit Queue Options Help			
Employee: GLB		Bellison	
Shift:		Dept: 10	
Work Center: 20000		Machine: 20000	
Site:		Pay Code: REG	
Effective Date: 03/05/96		Project:	
Reason: loose		Type: DOWN	
Time Ind: Decimal Hour			
Start Down: 0830		Elapsed Down:	
Elapsed/Stop Down: 1300			
Comment: Replaced filters and lubricated tracks			
Enter data or press ESC to end.			

Operation Complete Transaction

User Menu Edit Queue Options Help

Work Order: 400033ID: 404424

Item Number: 10-10000OASIS(TM) COOLING SY:
HOME/INDUST MODEL

Operation: 10ASSEMBLE PER SPEC

Op Status:

Work Center: 100Machine:

Dept: 40

Project:

Qty Ordered: 100.0

Qty Complete: 0.0

Qty Reject: 0.0

Effective Date: 03/05/96

Previous Ops Complete: yes

Comment:

Enter data or press ESC to end.

17.5
Operation
Complete
Transaction
(sfoptr05.p)

Operation Move Transaction

User Menu Edit Queue Options Help

Work Order: 05230001ID: 6176

Operation: 10Status: QUEUE

Employee: K\WUUnderhill

Work Center: 100Machine:

Effective Date: 03/05/96

Qty Ordered: 10.0

Qty WIP: 5.0

Qty Moved In: 5.0

Trans: 5241

Type: MOVE

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

17.6
Operation Move
Transaction
(sfoptr06.p)

17.23
Operation History
Delete/Archive
(sfopup.p)

Operation History Delete/Archive	
User Menu Edit Queue Options Help	
Selection Criteria	
Item Number: 10-10000	To:
Effective Date: 02/02/96	To: / /
Trans:	To:
Type: LABOR	
Delete: no	
Archive: yes	
Archive File: op960305.hst	
Clear Print Exit	
Enter data or press ESC to end.	

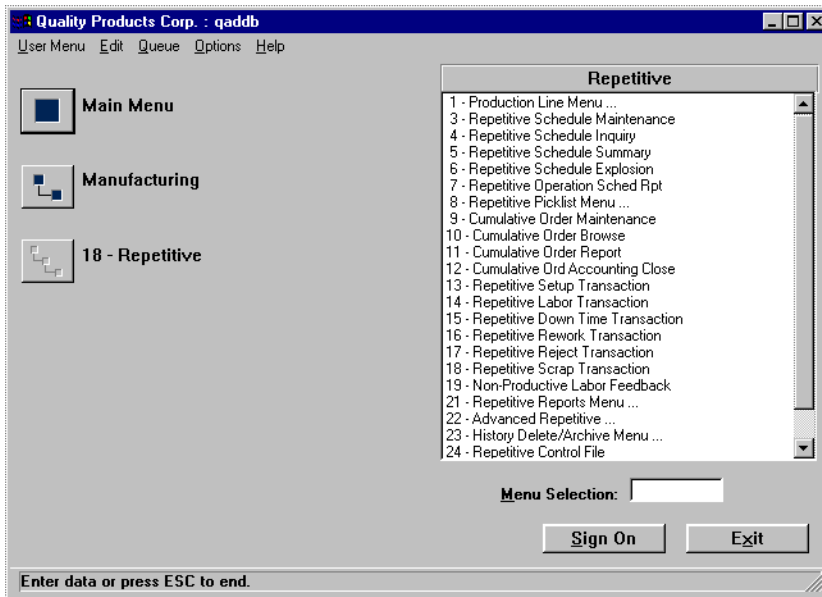
17.24
Shop Floor Control
File (sfoppm.p)

Shop Floor Control File	
User Menu Edit Queue Options Help	
Shop Floor Control File	
Move Next Operation: yes	
Time Indicator: D	
Standard Hours: 8.000	
Standard Period: D	
Enter data or press ESC to end.	

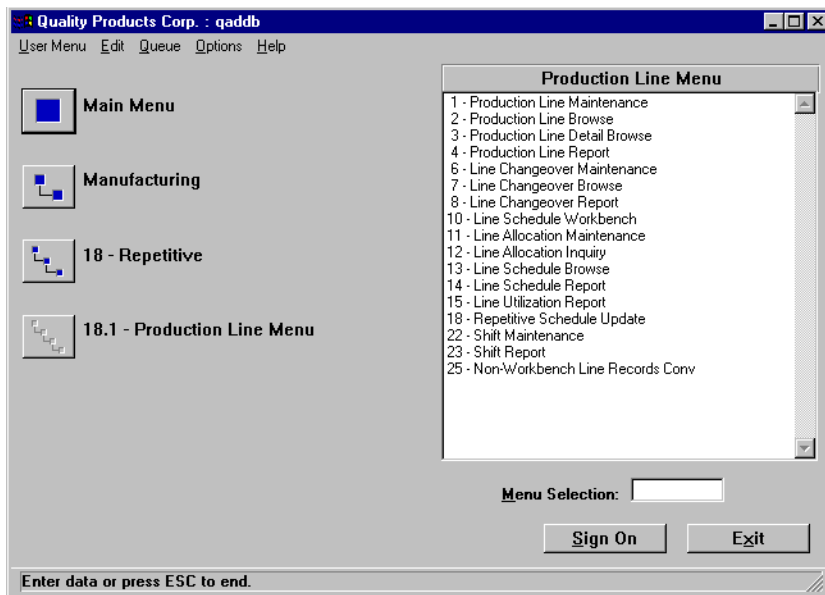
CHAPTER 18

Repetitive

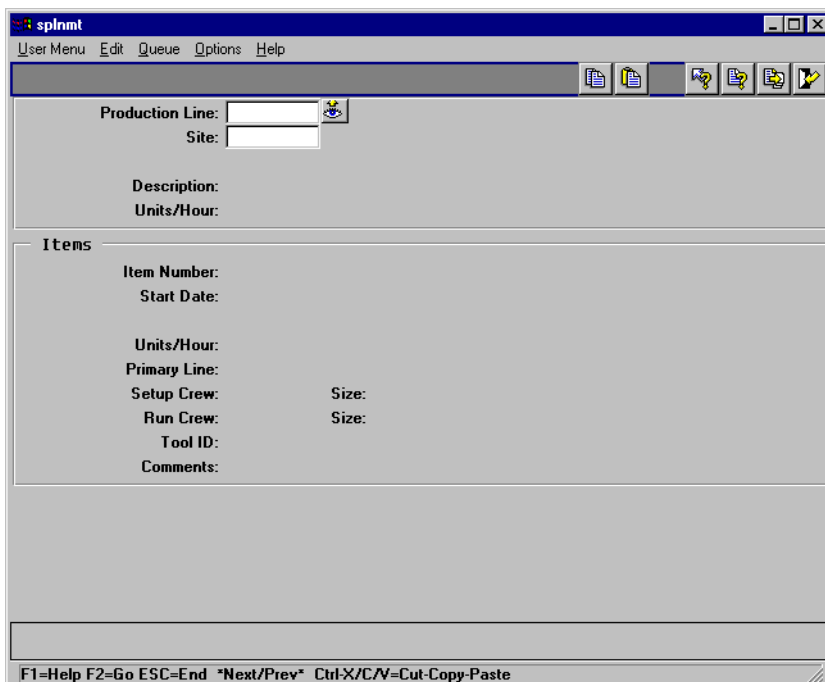
18 Repetitive Menu



18.1 Production Line Menu



18.1.1 Production Line Maintenance (splnmt.p)



Line Changeover Maintenance

User MenuEditQueueOptionsHelp

Site: 20000Plastics Division,LA

Production Line: 20000CASING PRODUCTION L

From Item: 88-100CASE_AUTO-UNIT

To Item: 88-200CASE_HOME/INDUST UN

Change Over Time: 3.00

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

18.1.6
Line Changeover
Maintenance
(rechmt.p)

Line Schedule Workbench

User MenuEditQueueOptionsHelp

Old CustOld Item

Production Line: 0002Start Date: 05/24/96

Site: 10000San Diego Main PlantMultiple: 1.00

Available Sequence Records

Sequence	Item Number	Quantity	Due Date	New Seq No	Delete
1.00	02-0005		05/24/96		

Available Planned Orders

Planned Order	Due	Qty Ordered
02200002	04/23/96	14,000.0
04230009	05/01/96	2,000.0

F1-Go F3-Add F4-End F5-Del,Un-Del F9-PrevPage F10-NextPage

18.1.10
Line Schedule
Workbench
(resqwb.p)

18.1.10

Line Schedule
Workbench
(resqwb.p)

Line Schedule Workbench						
User Menu Edit Queue Options Help						
Old Cust		Old Item				
Production Line: 0002			Start Date: 05/24/96			
Site: 10000		San Diego Main Plant		Multiple: 1.00		
Available Sequence Records						
Sequence	Item Number	Quantity	Due Date	New Seq No	Delete	
1.00	02-0005	800.00	5/24/96			
2.00	02-0005	800.00	05/27/96			
3.00	02-0005	800.00	05/28/96			
4.00	02-0005	800.00	05/29/96			
5.00	02-0005	800.00	05/30/96			
6.00	02-0005	800.00	05/31/96			
7.00	02-0005	800.00	06/03/96			
8.00	02-0005	800.00	06/04/96			
9.00	02-0005	800.00	06/05/96			
10.00	02-0005	800.00	06/06/96			
11.00	02-0005	800.00	06/07/96			
12.00	02-0005	800.00	06/10/96			
13.00	02-0005	800.00	06/11/96			
14.00	02-0005	800.00	06/12/96			

18.1.11

Line Allocation
Maintenance
(splamt.p)

Line Allocation Maintenance		
User Menu Edit Queue Options Help		
Site: 10000		San Diego Main Plant
Item Number: 90-100		KOOLAIR(TM) COOLAN
UM: EA		STANDARD ,SCENTED
Production Line	Description	Percent
1000	Main Line	80.00%
10000		20.00%

18.1.18
Repetitive Schedule
Update (recrms.p)

Repetitive Schedule Update

User Menu Edit Queue Options Help

Site: 20000

To: 20000

Production Line:

To:

Item Number:

To:

Due Date: 03/05/96

To: / /

Update Repetitive: yes

Delete Line Schedule: no

Output:
Batch ID:

Enter data or press ESC to end.

18.1.22
Shift Maintenance
(rescmt.p)

Shift Maintenance

User Menu Edit Queue Options Help

Site: 30000

Production Line: 90-1XX

KOOLAIRE/CONDITIONE

Shifts

Modify

Sunday: no

Monday: yes

Tuesday: yes

Wednesday: yes

Thursday: yes

Friday: yes

Saturday: no

no

no

no

no

no

no

Sunday Shifts

Shift	Start Time	Hours	Pattern	Productivity
1				
2				
3				
4				

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

18.1.22

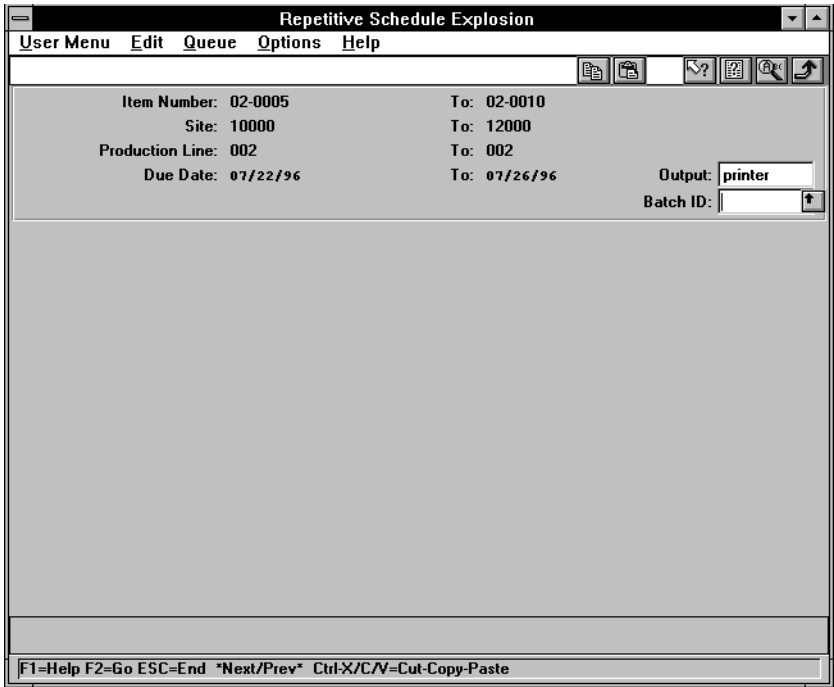
Shift Maintenance
(rescmt.p)

Shift Maintenance			
User Menu Edit Queue Options Help			
Site: 30000			
Production Line: 90-1XX		KOOLAIRE/CONDITIONE	
Shifts		Modify	
Sunday:	no	no	
Monday:	yes	no	
Tuesday:	yes	no	
Wednesday:	yes	no	
Thursday:	yes	no	
Friday:	yes	no	
Saturday:	no	no	
Shift Adjustments			
Reference:	OVERTIME	Start:	08/03/92
		End:	08/03/92
Shift 1:	3.00	Shift 2:	1.00
Shift 3:	8.00	Shift 4:	1.00
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste			

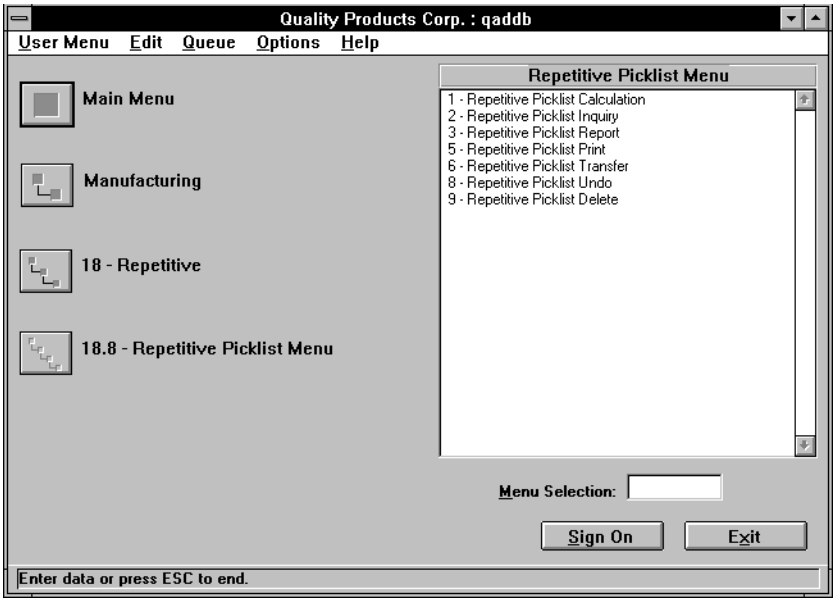
18.3

Repetitive Schedule
Maintenance
(rerpmt.p)

Repetitive Schedule Maintenance				
User Menu Edit Queue Options Help				
Item Number: 88-300		BOTTLE,PLASTIC,1 LITR		
Site: 20000		Production Line: 88-300		Start: 03/05/96
	Due Date	Scheduled	Routing	Bom Code
Monday :	03/04/96	200.0	10-10000	
Tuesday :	03/05/96	600.0	10-10000	
Wednesday:	03/06/96	2,000.0	10-10000	
Thursday:	03/07/96	0.0	10-10000	
Friday :	03/08/96	0.0	10-10000	
Saturday:	03/09/96	0.0	10-10000	
Sunday :	03/10/96	0.0	10-10000	
Total :		0.0		
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste				



18.6
Repetitive Schedule
Explosion
(rerpex.p)



18.8
Repetitive Picklist
Menu

18.8.1

Repetitive Picklist
Calculation
(repkup.p)

Repetitive Picklist Calculation

User Menu Edit Queue Options Help

Site: 10000 To: 10000
 Parent Item: 10-10000 To: 10-10000
 Component Item: To:
 Work Center: 100 To: 100
 Production Date: / / To: / /
 Release Date: 10/12/98 To: / /

Use Work Center Inventory: yes
 Detail Requirements: no
 Picklist Number: PL3
 Delete When Done: no

Output:
Batch ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.8.6

Repetitive Picklist
Transfer (repkis.p)

Repetitive Picklist Transfer

User Menu Edit Queue Options Help

Site: 10000 Picklist: 11 Sequence: Alloc: yes Picked: yes

Work Ctr	Item Number	Qty Open	Qty Alloc	Qty Picked	Qty to Iss
200	JD-C2	102.0	102.0	0.0	102.0
rps_det	rps_det	0.0	0.0	0.0	0.0

Work Center: 200 Quantity: UM:
 Item Number: JD-C2 Site: Loc:
 Description: Lot/Serial: Ref:
 Multi Entry:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.8.6
Repetitive Picklist
Transfer (repkis.p)

Repetitive Picklist Transfer

User Menu Edit Queue Options Help

Site: 10000

Picklist: 11

Sequence:

Alloc: yes

Picked: yes

Work Ctr

Item Number

Qty Open

Qty Alloc

Qty Picked

Qty to Iss

200

JD-C2

102.0

102.0

0.0

102.0

rps_det

rps_det

0.0

0.0

0.0

0.0

Issue Detail - Quantity: 102 EA

Site

Location

Lot/Serial

Reference

Quantity

10000

stock

comp00021

50.0

10000

stock

comp00022

5.0

10000

stock

comp00023

8.0

10000

stock

comp00024

11.0

10000

stock

comp00029

10.0

Site

Location

Lot/Serial

Reference

Quantity

10000

stock

comp00021

50.0

Total lot/serial quantity entered: 102.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.8.8
Repetitive Picklist
Undo (repkunkp.p)

Repetitive Picklist Undo

User Menu Edit Queue Options Help

Site: TMP1002

To: TMP1002

Picklist:

To:

Component Item:

To:

Work Center: 100

To:

Output:

Batch ID:

Enter data or press ESC to end.

18.8.9

Repetitive Picklist
Delete (repkdel.p)

Repetitive Picklist Delete	
User Menu Edit Queue Options Help	
Site: TMP1002	To: TMP1002
Picklist: 10000 10	To:
Sequence:	To:
Component Item:	To:
Work Center: 100	To:
Output:	
Batch ID:	
Enter data or press ESC to end.	

18.9

Cumulative Order
Maintenance (rewomt.p)

Cumulative Order Maintenance	
User Menu Edit Queue Options Help	
Old Cust	Old Item
Work Order: 02-0005	ID: 1479
Item Number: 02-0005	MECHANICAL PENCIL
Type: C	(5MM) BLISTER PACKED
Site: 10000	
Qty Ordered: 20.0	Created: 03/04/96
Qty Completed: 0.0	Start: 03/04/96
Qty Reject: 0.0	End:
Status: C	Site: 10000
Sales/Job:	Production Line: 10000
Supplier:	Routing Code:
Yield: 100.00%	BOM/Formula:
Remarks:	
Comments: no	Post variances at labor entry: yes
Modifying existing record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

Cumulative Order Maintenance

User MenuEditQueueOptionsHelp

Old CustOld Item

Work Order: 02-0005ID: 1479
Item Number: 02-0005MECHANICAL PENCIL
Type: C(5MM) BLISTER PACKED
Site: 10000

ACCOUNTING DATA

WIP Account:1600100Project:

MII Usage Variance Acct:50450100

MII Rate Variance Acct:50400100

Sub Usage Variance Acct:50650100

Sub Rate Variance Acct:50600100

Mix Variance Acct:1700

Floor Stock Account:15600100

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.9
Cumulative Order
Maintenance
(rewomt.p)

Cumulative Ord Accounting Close

User MenuEditQueueOptionsHelp

Cumulative Order: 07300017To: 07300020
ID: 403026To: 403029
Item Number: al-011To: mj-011
Site: 1110To: 1120
Project:To:
Sales/Job:To:
Effective: 10/19/98
Print Account Detail: yes
Print GL Summary: no
Output: printer
Batch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.12
Cumulative Order
Accounting Close
(rewocl.p)

18.13
 Repetitive Setup
 Transaction
 (reoptr07.p)

Repetitive Setup Transaction			
User Menu Edit Queue Options Help			
Employee: 00000005 KARL UNDERHILL		Input Total: 0.0	
Effective Date: 05/24/96 Shift:		Site: 10000 Control Total: 0.0	
Item Number: 02-0010 ERASER REFILL PACK			
Op: 10 BLISTER PACK			
Production Line: 10000			
Routing: 02-0010		BOM:	
Work Center: 1010		Machine: ASSEMBLY	
Department: 10		Start Time: 00:00:00	
Act Setup Time: 0.0		Elapsed or Stop Time: 00:00:00	
Earning Code: REG			
Trans: 883		ID: 600615	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

18.14
 Repetitive Labor
 Transaction
 (reoptr10.p)

Repetitive Labor Transaction			
User Menu Edit Queue Options Help			
Employee: 00000005 KARL UNDERHILL		Input Total: 0.0	
Effective Date: 05/24/96 Shift: 1		Site: 10000 Control Total: 1.50	
Item Number: 02-0010 ERASER REFILL PACK			
Op: 10 BLISTER PACK			
Production Line: 10000			
Routing: 02-0010		BOM:	
Work Center: 1010		Machine: ASSEMBLY	
Department: 10			
Qty Completed: 250.0		EA	Conv: 1.0000
Qty Reject: 2.0		Chg Attributes: no	
Modify Backflush: no		Start Time: 00:00:00	
Act Run Time: 1.0		Elapsed or Stop Time: 00:00:00	
Earning Code: REG			
Trans: 885		ID: 600615	
Down Time[1]: 0.0		Reason[1]:	
Down Time[2]: 0.0		Reason[2]:	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

18.14
Repetitive Labor
Transaction
(reoptr10.p)

Repetitive Labor Transaction

User MenuEditQueueOptionsHelp

Old CustOld Item

Employee: 00000005KARL UNDERHILL

Input Total: 1.0

Effective Date: 05/24/96Shift: 1Site: 10000

Control Total: 1.50

Item Number: 02-0010ERASER REFILL PACK

Op: 10BLISTER PACK

Production Line: 10000

Routing: 02-0010BOM:

Work Center: 1010Machine: ASSEMBLY

Department: 10ASSEMBLY

Qty Completed: 250.0EAConv: 1.0000

Qty Reject: 2.0

Modify Backflush: no

Act Run Time: 1.0

Earning Code: REGREGUL

Trans: 885

Down Time[1]: 0.0

Down Time[2]: 0.0

Receipt Attributes

Assay %: 0.00%

Grade: a

Expire Date: / /

Inventory Status: nonnet

Use As Default: no

Active: yes

Active: yes

Active: yes

Active: no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.15
Repetitive Down
Time Transaction
(reoptr12.p)

Repetitive Down Time Transaction

User MenuEditQueueOptionsHelp

Old CustOld Item

Employee: 00000005KARL UNDERHILL

Input Total: 0.0

Effective Date: 05/24/96Shift: Site: 10000

Control Total: 0.0

Item Number: 02-0010ERASER REFILL PACK

Operation: 10BLISTER PACK

Production Line: 10000

Routing: 02-0010BOM:

Work Center: 1010Machine: ASSEMBLY

Department: 10ASSEMBLY

Act Run Time: 1.0

Type: DOWNTIME

Reason: 2PLANT MEETING

Earning Code: REG

Trans: 886

Start Time: 00:00:00

Elapsed or Stop Time: 00:00:00

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.16

Repetitive Rework
Transaction
(reoptr13.p)

Repetitive Rework Transaction			
User Menu Edit Queue Options Help			
Old Cust		Old Item	
Employee: 00000005 KARL UNDERHILL		Input Total: 0.0	
Effective Date: 05/24/96 Shift:		Site: 10000 Control Total: 0.0	
Item Number: 02-0010 ERASER REFILL PACK			
Operation: 10 BLISTER PACK			
Production Line: 10000			
Routing: 02-0010 BOM:			
Work Center: 1010		Machine: ASSEMBLY	
Department: 10		ASSEMBLY	
Qty Rework: 2.0		EA	Conv: 1.0000
Act Run Time: 0.2		Start Time: 00:00:00	
Rework Reason: PUMP		Elapsed or Stop Time: 00:00:00	
Earning Code: REG		PUMP RUNNING IN REV	
Trans: 887			
WARNING: END OF FILE.			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

18.17

Repetitive Reject
Transaction
(reoptr11.p)

Repetitive Reject Transaction			
User Menu Edit Queue Options Help			
Old Cust		Old Item	
Site: 10000 San Diego Main Plant		Effective Date: 05/24/96	
Item Number: 02-0010 ERASER REFILL PACK			
Operation: 10 BLISTER PACK			
Production Line: 10000			
Routing: 02-0010 BOM:			
Work Center: 1020		Machine: BLISTER PACK	
Department: 20		PACKAGING	
Employee: eng-1		John Smith	
Shift: 1			
Qty WIP: 0.0			
Qty Reject: 5.0		EA	Conv: 1.0000
Reject Reason: ELEC		ELECTRICAL MALFUNCT	
Modify Backflush: no		Trans: 888	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

Repetitive Scrap Transaction

User Menu Edit Queue Options Help

Old Cust Old Item

Site: 10000 San Diego Main Plant Effective Date: 05/24/96

Item Number: 02-0010 ERASER REFILL PACK
Operation: 10 BLISTER PACK
Production Line: 10000
Routing: 02-0010 BOM:

Work Center: 1010 Machine: ASSEMBLY
Department: 10 ASSEMBLY

Employee: 00000001 BILL WHITEHEAD
Shift: 2

Qty Reject: 0.0
Qty Scrapped: 8.0 EA Conv: 1.0000
Reason: 2
Trans: 890

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.18
Repetitive Scrap
Transaction
(reoptr14.p)

Non-Productive Labor Feedback

User Menu Edit Queue Options Help

Old Cust Old Item

Employee: 00000005 UNDERHILL
Shift: 2

Pay Code: OT Project:
Effective Date: 05/24/96

Work Center: 100 Machine:
Site: 10000 Dept: 10

Reason: 3 MACHINE FAILURE
Type: DOWN
Time Ind: Decimal Hour

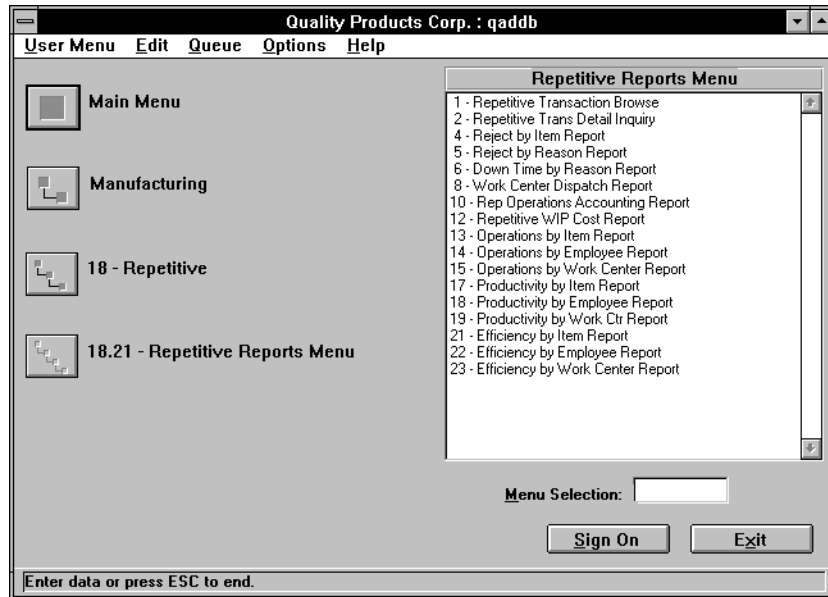
Start Down: 0800
Elapsed/Stop Down: 0945 Elapsed Down:

Comment:

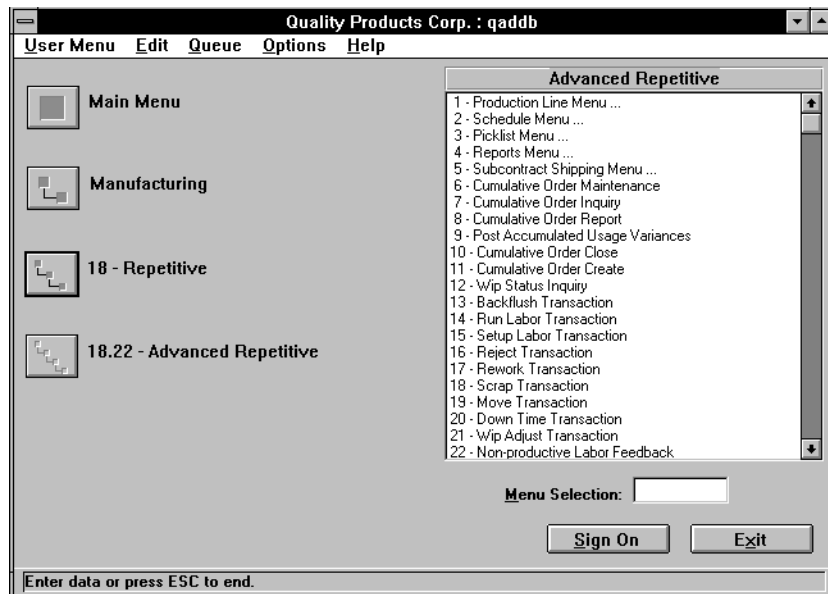
Enter data or press ESC to end.

18.19
Non-Productive
Labor Feedback
(reoptr15.p)

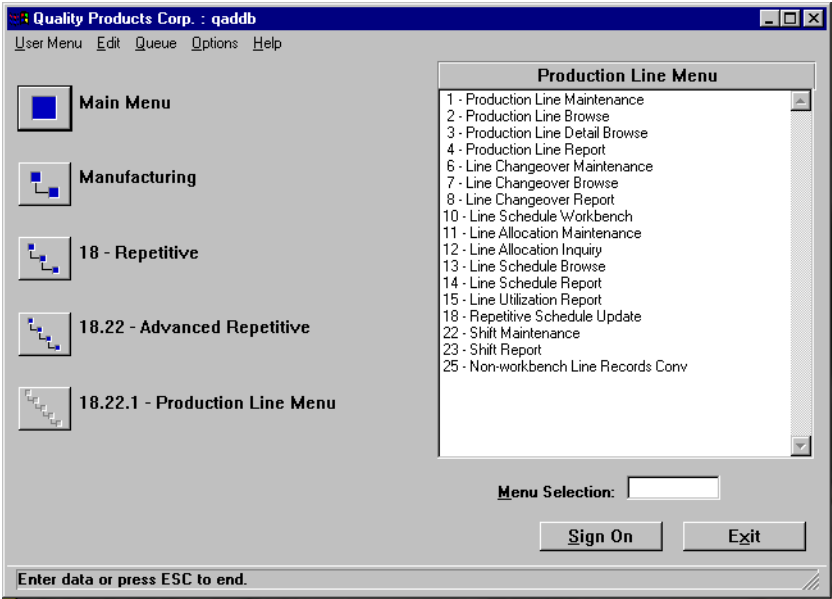
18.21 Repetitive Reports Menu



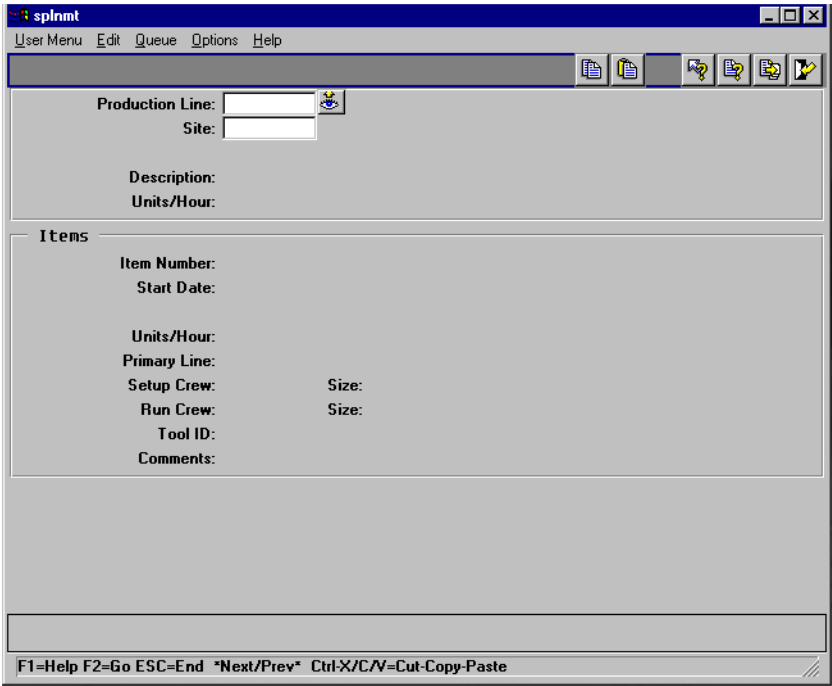
18.22 Advanced Repetitive Menu



18.22.1
Production Line
Menu



18.22.1.1
Production Line
Maintenance
(splnmt.p)



18.22.1.6

Line Changeover
Maintenance
(rechmt.p)

Line Changeover Maintenance	
User Menu	Edit Queue Options Help
Site: 20000	Plastics Division,LA
Production Line: 20000	CASING PRODUCTION L
From Item: 88-100	CASE_AUTO-UNIT
To Item: 88-200	CASE_HOME/INDUST UN
Change Over Time:	3.00
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

18.22.1.10

Line Schedule
Workbench
(resqwb.p)

Line Schedule Workbench			
User Menu	Edit Queue Options Help		
Production Line: 1000	Main Line	Start Date: 02/16/99	
Site: 10000	San Diego Main Plant	Multiple: 1.00	
Available Sequence Records			
Sequence	Item Number	Quantity	Due Date
13.00	44-100		01/22/99
Available Planned Orders			
Planned Order	Due	Qty Ordered	
03030076	04/08/94	200.0	
03030077	04/15/94	1,000.0	
03030078	04/22/94	1,100.0	
03030079	04/29/94	1,370.0	
03030080	05/06/94	1,250.0	
03040020	05/13/94	1,250.0	
03040021	05/20/94	4,100.0	
03040022	05/31/94	2,400.0	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste			

Line Allocation Maintenance

User Menu Edit Queue Options Help

Site: 10000
Item Number: 90-100
UM: EA

San Diego Main Plant
KOOLAIRE(TM) COOLAN
STANDARD ,SCENTED

Production Line	Description	Percent
1000	Main Line	80.00%
10000		20.00%

18.22.1.11
Line Allocation
Maintenance
(spalmt.p)

Repetitive Schedule Update

User Menu Edit Queue Options Help

Site: 10000
Production Line: 100
Item Number: 10-10000
Due Date: 03/05/96

To: 10000
To:
To:
To:

Update Repetitive: yes
Delete Line Schedule: no

Output: printer
Batch ID:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.22.1.18
Repetitive Schedule
Update (recrms.p)

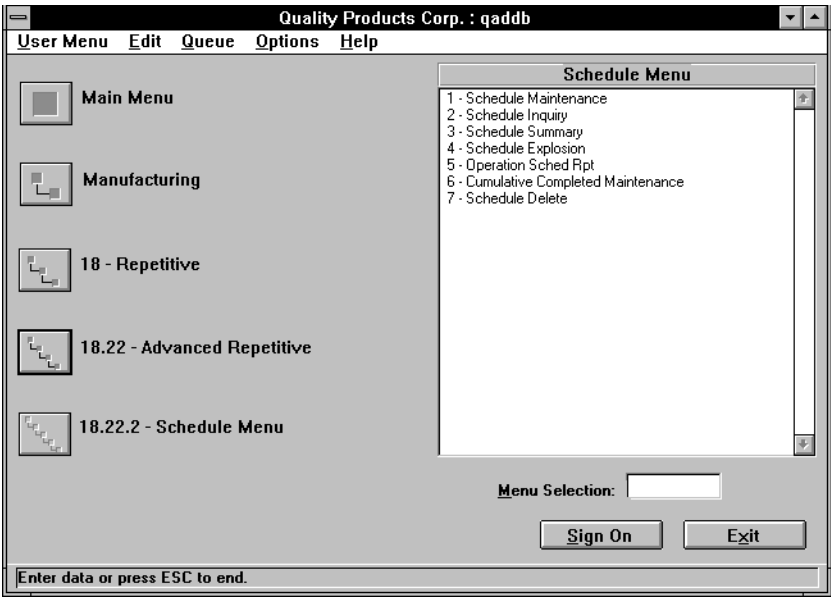
18.22.1.22
Shift Maintenance
(rescmt.p)

Shift Maintenance	
User Menu	Edit Queue Options Help
Site: 10000 Production Line: rep	
Shifts	Modify
Sunday: no	no
Monday: yes	no
Tuesday: yes	no
Wednesday: yes	no
Thursday: yes	no
Friday: yes	no
Saturday: no	no
Sunday Shifts	
Shift	Start Time Hours Pattern Productivity
1	
2	
3	
4	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

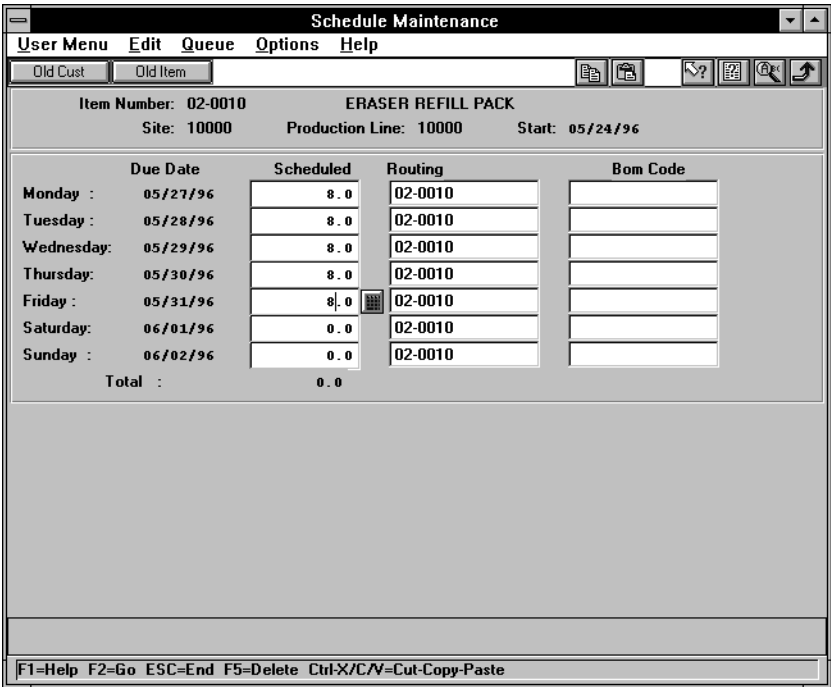
18.22.1.22
Shift Maintenance
(rescmt.p)

Shift Maintenance	
User Menu	Edit Queue Options Help
Site: 10000 Production Line: rep	
Shifts	Modify
Sunday: no	no
Monday: yes	no
Tuesday: yes	no
Wednesday: yes	no
Thursday: yes	no
Friday: yes	no
Saturday: no	no
Shift Adjustments	
Reference: OT	Start: 02/02/96 Shift 1: 2.00
End: 03/01/96	Shift 2: 4.00
	Shift 3: 1.00
	Shift 4: 0.00
Adding new record.	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

18.22.2
Schedule Menu



18.22.2.1
Schedule
Maintenance
(rerpmt.p)



18.22.2.3
Schedule Summary
(rerpiq04.p)

Schedule Summary								
User Menu Edit Queue Options Help								
Old Cust		Old Item						
Item Number	Site	Line	Due Date	View	Output terminal			
02-0010	0000	10000	05/24/96	Scheduled				
Qty Scheduled								
Week of	Mon	Tues	Wed	Thurs	Fri	Sat	Sun	Total
05/20/96					8			8
05/27/96	8	8	8	8	8			40
Total	8	8	8	8	16	0	0	48

List complete.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.22.2.4
Schedule Explosion
(reschex.p)

Schedule Explosion			
User Menu Edit Queue Options Help			
Item Number: 10-10000		To: 10-15001	
Site: 10000		To:	
Production Line: 20000		To:	
		Output:	
		Batch ID:	

Enter data or press ESC to end.

Cumulative Completed Maintenance

User Menu Edit Queue Options Help

Item Number: 88-200CASE,HOME/INDUST UN

Site: 20000Plastics Division,LA

Production Line: 88-200TRANSFER MOLD CASIN

Routing:

BOM Code:

Cum Completed: 25.0

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.22.2.6
Cumulative
Completed
Maintenance
(recgmt.p)

Schedule Delete

User Menu Edit Queue Options Help

Selection Criteria

Item Number: 10-10000To: 10-15001

Site: 10000To:

Production Line: 20000To:

Due Dates Before: 03/04/96

Include Open: yes

Update: yes

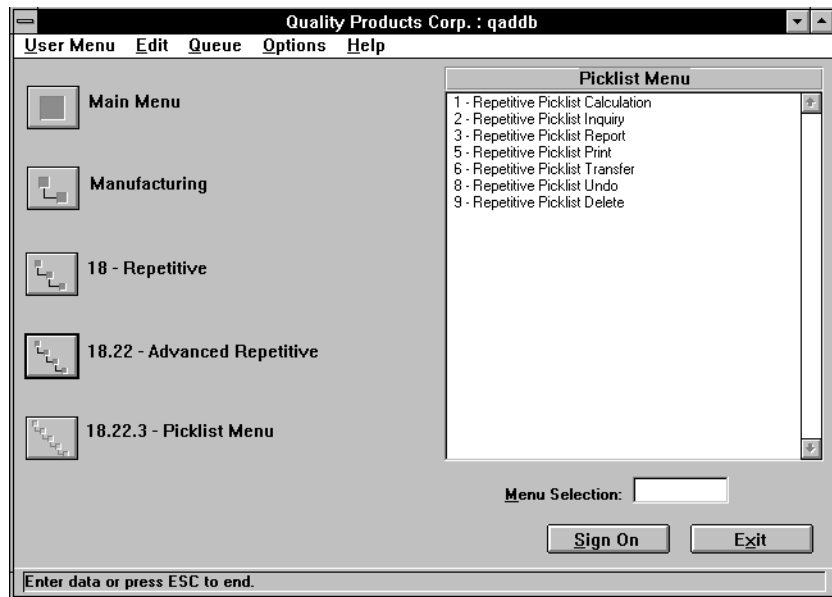
ClearPrintExit

Enter data or press ESC to end.

18.22.2.7
Schedule Delete
(reschdel.p)

18.22.3

Picklist Menu



Quality Products Corp. : qaddb

User Menu Edit Queue Options Help

Main Menu

Manufacturing

18 - Repetitive

18.22 - Advanced Repetitive

18.22.3 - Picklist Menu

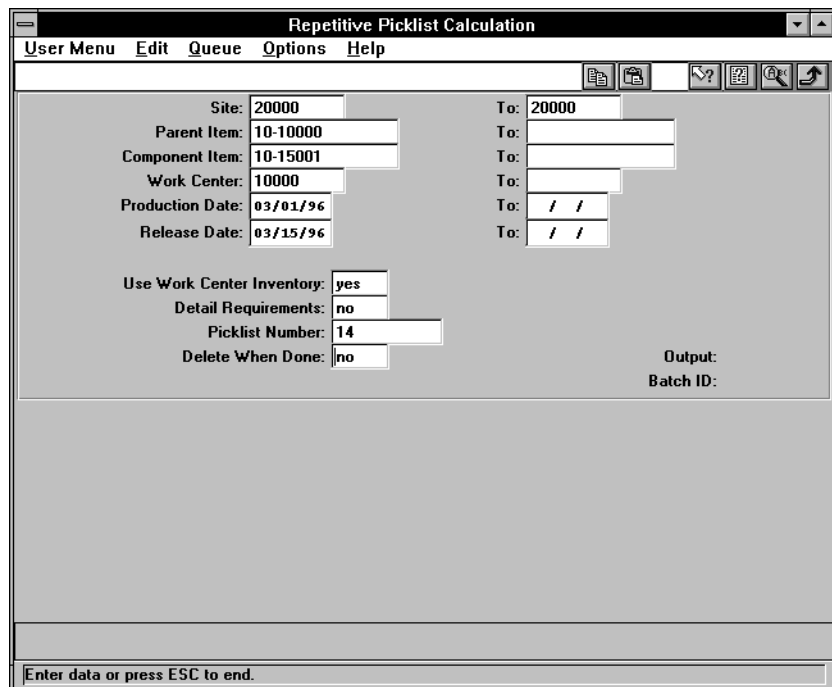
Picklist Menu

- 1 - Repetitive Picklist Calculation
- 2 - Repetitive Picklist Inquiry
- 3 - Repetitive Picklist Report
- 5 - Repetitive Picklist Print
- 6 - Repetitive Picklist Transfer
- 8 - Repetitive Picklist Undo
- 9 - Repetitive Picklist Delete

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

18.22.3.1Repetitive Picklist
Calculation
(repkup.p)


Repetitive Picklist Calculation

User Menu Edit Queue Options Help

Site: 20000 To: 20000

Parent Item: 10-10000 To:

Component Item: 10-15001 To:

Work Center: 10000 To:

Production Date: 03/01/96 To: / /

Release Date: 03/15/96 To: / /

Use Work Center Inventory: yes

Detail Requirements: no

Picklist Number: 14

Delete When Done: no

Output:

Batch ID:

Enter data or press ESC to end.

Repetitive Picklist Transfer

User MenuEditQueueOptionsHelp

Site: 10000Picklist: 10Sequence:Alloc: yesPicked: yes

Work Ctr	Item Number	Qty Open	Qty Alloc	Qty Picked	Qty to Iss
100	JD-C11	98.0	98.0	0.0	98.0
100	JD-C5	154.0	154.0	0.0	154.0
rps_det	rps_det	0.0	0.0	0.0	0.0

Work Center: 100Item Number: jd-c11Description: comp1

Quantity: 98.0UM: EASite: 10000Lot/Serial:Ref:Multi Entry: yes

Enter data or press ESC to end.

18.22.3.6
Repetitive Picklist
Transfer (repkis.p)

Repetitive Picklist Transfer

User MenuEditQueueOptionsHelp

Site: 10000Picklist: 10Sequence:Alloc: yesPicked: yes

Work Ctr	Item Number	Qty Open	Qty Alloc	Qty Picked	Qty to Iss
100	JD-C11	98.0	98.0	0.0	98.0
100	JD-C5	154.0	154.0	0.0	154.0

rps_

Issue Detail - Quantity: 98 EA

Site	Location	Lot/Serial	Reference	Quantity
10000				98.0

Site	Location	Lot/Serial	Reference	Quantity
10000				98.0

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

18.22.3.6
Repetitive Picklist
Transfer (repkis.p)

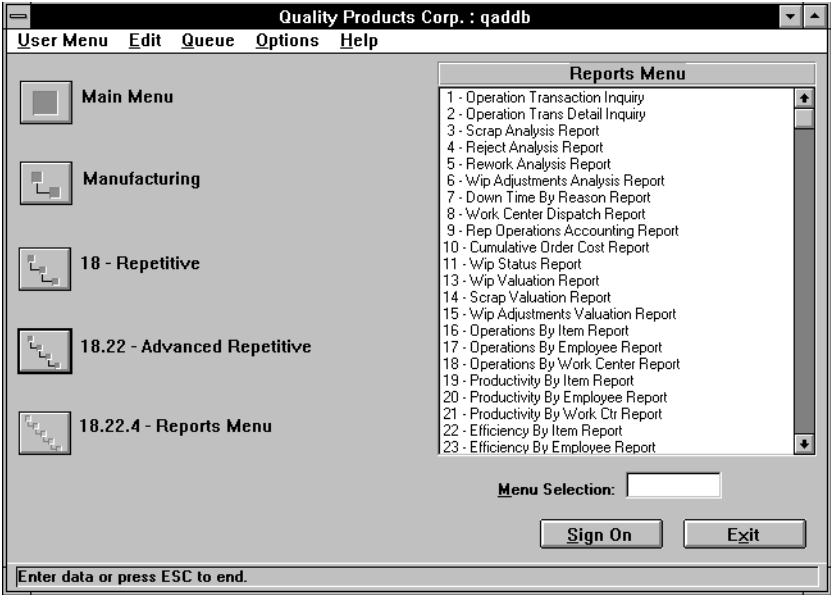
18.22.3.8Repetitive Picklist
Undo (repkunkp.p)

Repetitive Picklist Undo	
User Menu Edit Queue Options Help	
Site: 10000	To: 10000
Picklist:	To:
Component Item:	To:
Work Center: 200	To:
Output: Batch ID:	
Enter data or press ESC to end.	

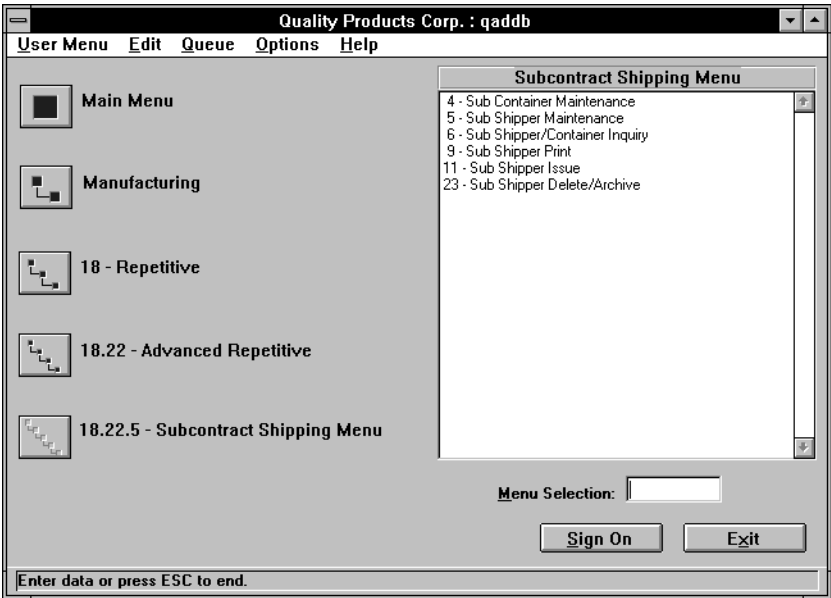
18.22.3.9Repetitive Picklist
Delete (repkdel.p)

Repetitive Picklist Delete	
User Menu Edit Queue Options Help	
Site: 10000	To: 10000
Picklist: 10000 10	To:
Sequence:	To:
Component Item:	To:
Work Center: 1030	To:
Output: Batch ID:	
Enter data or press ESC to end.	

18.22.4
Reports Menu



18.22.5
Subcontract
Shipping Menu



18.22.5.4

Sub Container
Maintenance
(rectmt.p)

Sub Container Maintenance	
User Menu Edit Queue Options Help	
Old Cust	Old Item
Ship-From Site: 10000	San Diego Main Plant
Container ID: 000556	
Ship-To: 002	Toronto Computer Services 75 Queens Road
Container Item: 10-0040	GLUE
Qty To Ship: 30.0	
Site: 10000	
Location: 100	
Lot/Serial: m48	
Ref:	
Contents (Containers)	
Container ID:	000556
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste	

18.22.5.5

Sub Shipper
Maintenance
(reshmt.p)

Sub Shipper Maintenance	
User Menu Edit Queue Options Help	
Ship-From Site: 10000	San Diego Main Plant
Shipper ID: 968-1	
Ship-To: 5004000	PLASTIC SUPPLY CORPORA A DIVISION OF HUGHES INT
Contents (Containers)	
Container ID:	BIN0458
Contents (Items)	
ID: 1479	Operation: 10
Item Number:	09-0001
Quantity:	UM:
Site:	Conv:
Location:	
Lot/Serial:	
Ref:	
Multi Entry:	
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste	

Sub Shipper Maintenance

User Menu Edit Queue Options Help

Ship-From Site: 12000

Shipper ID: 10-10000

Electronics Division

Ship-To: 6002000

Canada's Best Packaging

20 St. James Way

Contents (Containers)

Container ID: 000003

Contents (Items)

ID: 965

Operation: 10

Item Number: 0004

Quantity:

UM:

Conv:

Site:

Location:

Lot/Serial:

Ref:

Multi Entry:

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.22.5.5
Sub Shipper
Maintenance
(reshmt.p)

Sub Shipper Maintenance

User Menu Edit Queue Options Help

Ship-From Site: 12000

Shipper ID: 10-10000

Electronics Division

Ship-To: 6002000

Canada's Best Packaging

20 St. James Way

Contents (Containers)

Container ID: 000003

Carrier Details

Ship Via: DHL

FOB Point: Los Angeles

Mode of Transport: Courier

Carrier Shipment Ref: 10-10000

Vehicle ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.22.5.5
Sub Shipper
Maintenance
(reshmt.p)

18.22.5.11

Sub Shipper Issue
(resubis.p)

The screenshot shows the 'Sub Shipper Issue' window. The title bar is 'Sub Shipper Issue'. The menu bar includes 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. The main area displays the following information: 'Ship-From Site: 12000', 'Shipper ID: 10-10000', 'Ship Date: 04/04/96', and 'Effective: 04/04/96'. A 'Question' dialog box is overlaid in the center, asking 'Please confirm update' with 'Yes' and 'No' buttons.

18.22.5.23

Sub Shipper
Delete/Archive
(rescdel.p)

The screenshot shows the 'Sub Shipper Delete/Archive' window. The title bar is 'Sub Shipper Delete/Archive'. The menu bar includes 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. The main area is titled 'Selection Criteria' and contains the following fields: 'Ship-From Site: 1000', 'Id: hugo2', 'Ship Date: 02/01/96', 'To: 2000', 'Confirmed Shippers: yes', 'Unconfirmed Shippers: no', 'Delete: yes', 'Archive: no', and 'Archive File:'. At the bottom, there are 'Clear', 'Print', and 'Exit' buttons.

Cumulative Order Maintenance

User Menu Edit Queue Options Help

ID: 602798

Site: 10000

Item Number: masco

Production Line: masco

Routing Code:

BOM/Formula:

Start Eff: 07/01/96

End Eff: 07/31/96

Comments: no

Created: 07/15/96

Status: R

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

18.22.6
Cumulative Order
Maintenance
(recwomt.p)

Post Accumulated Usage Variances

User Menu Edit Queue Options Help

ID: 401391

Item Number:

Site: 10000

Production Line:

Show Zero Variance to Post: no

Show Zero Cumulative Variance: no

Effective: 10/19/98

Update: no

To: 401398

To:

To: 10000

To:

Output:

Batch ID:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.22.9
Post Accumulated
Usage Variances
(reuvup.p)

18.22.10Cumulative Order
Close (reclose.p)

Cumulative Order Close	
User Menu Edit Queue Options Help	
ID: 361	To: 526
Item Number: 002-2	To:
Site: 10000	To:
Production Line: 88-100	To:
End Effective: 03/04/96	
Effective: 03/05/96	
Transfer WIP: yes	
Update: no	
Output: Batch ID:	

18.22.11Cumulative Order
Create (recwup.p)

Cumulative Order Create	
User Menu Edit Queue Options Help	
ID: 501	To: 527
Item Number: 003	To:
Site: 10001	To:
Production Line: 20000	To:
End Effective: 03/05/96	
Output: Batch ID:	

18.22.13
Backflush
Transaction
(rebkfl.p)

Backflush Transaction

User Menu Edit Queue Options Help

Employee: BJW Bill Whitehead

Effective: 03/05/96 Shift: Site: 10000

Item Number: 10-10000 OASIS(TM) COOLING SY:

Operation: 20 INSPECT PER PROC-009

Line: 10000

Routing: BOM: ID: 532

Work Center: 100

Machine: rep1

Department: 40

REPETITIVE PRODUCTION

Qty Processed: 200.0

UM: EA

Conv: 1.0000

Qty Scrapped: 5.0

Reason Code: crack

Multi Entry: yes

Qty Rejected: 20.0

Reason Code:

Multi Entry: yes

Reject To Op: 20

Modify Backflush: no

Move Next Op: yes

Act Run Time: 6.0

Start Time:

Earning Code: REG REGULAR

Elapsed or Stop Time:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.22.13
Backflush
Transaction
(rebkfl.p)

Backflush Transaction

User Menu Edit Queue Options Help

Employee: BJW Bill Whitehead

Effective: 03/05/96 Shift: Site: 10000

Item Number: 10-10000 OASIS(TM) COOLING SY:

Operation: 20 INSPECT PER PROC-009

Line: 10000

Routing: BOM: ID: 532

Work Center: 100

Machine: rep1

Department: 40

REPETITIVE PRODUCTION

Qty Processed: 200.0

UM: EA

Conv: 1.0000

Qty Scrapped: 5.0

Reason Code: crack

Multi Entry: yes

Qty Rejected: 20.0

Reason Code:

Multi Entry: yes

Reject To Op: 20

Modify Backflush: no

Move Next Op: yes

Act Run Time: 6.0

Start Time:

Earning Code: REG REGULAR

Elapsed or Stop Time:

Reject

Quantity	Reason Code
20.0	crack
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.22.13
Backflush
Transaction
(rebkfl.p)

Backflush Transaction																											
User Menu Edit Queue Options Help																											
Employee: BJW Bill Whitehead																											
Effective: 03/05/96	Shift:	Site: 10000																									
Item Number: 10-10000	OASI																										
Operation: 20	INSP																										
Line: 10000																											
Routing:																											
Work Center: 100	Ma																										
Department: 40	REPI																										
Qty Processed: 200.0																											
Qty Scrapped: 5.0	Reas																										
Qty Rejected: 20.0	Reas																										
Reject To Op: 20	Modify B																										
Act Run Time: 6.0																											
Earning Code: REG	REGULAR																										
		<table border="1"> <thead> <tr> <th>Quantity</th> <th>Reason Code</th> </tr> </thead> <tbody> <tr> <td>5.0</td> <td>crack</td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> </tbody> </table>		Quantity	Reason Code	5.0	crack	0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0	
Quantity	Reason Code																										
5.0	crack																										
0.0																											
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0.0																											
0.0																											
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste																											

18.22.14
Run Labor
Transaction
(relbr.p)

Run Labor Transaction			
User Menu Edit Queue Options Help			
Employee: BJW Bill Whitehead			
Effective: 03/05/96	Shift:	Site: 10000	
Item Number: 10-10000	OASIS(TM) COOLING SY:		
Operation: 20	INSPECT PER PROC-009		
Line: 10000			
Routing:	BOM:	ID: 532	
Work Center: 100	Machine:	rep1	
Department: 40	REPETITIVE PRODUCTI		
Act Run Time: 3.0		Start Time:	
Earning Code: REG	REGULAR	Elapsed or Stop Time:	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

Setup Labor Transaction

User Menu Edit Queue Options Help

Employee: BJW Bill Whitehead

Effective: 03/05/96 Shift: Site: 10000

Item Number: 10-10000 OASIS(TM) COOLING SY:

Operation: 20 INSPECT PER PROC-009

Line: 10000

Routing: BOM: ID: 532

Work Center: 100 Machine: rep1

Department: 40 REPETITIVE PRODUCTII

Act Setup Time: 10.0 Start Time:

Earning Code: REG REGULAR Elapsed or Stop Time:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.22.15
Setup Labor
Transaction
(reset.p)

Reject Transaction

User Menu Edit Queue Options Help

Employee: BJW Bill Whitehead

Effective: 03/05/96 Shift: Site: 10000

Item Number: 10-10000 OASIS(TM) COOLING SY:

Operation: 20 INSPECT PER PROC-009

Line: 10000

Routing: BOM: ID: 532

Work Center: 10000 Machine: ASSEMBLY.QASIS(TM) U

Department: 10 ASSEMBLY

UM: EA Conv: 1.0000

From Queue: Output

Qty Rejected: 30.0 Reason Code: crack Multi Entry: yes

To Operation: 20

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.22.16
Reject Transaction
(reject.p)

18.22.16Reject Transaction
(reject.p)

Reject Transaction																											
User Menu Edit Queue Options Help																											
Employee: BJW Bill Whitehead																											
Effective: 03/05/96	Shift:	Site: 10000																									
Item Number: 10-10000	OASI																										
Operation: 20	INSP																										
Line: 10000																											
Routing:																											
Work Center: 10000	Ma																										
Department: 10	ASSE																										
UM: EA																											
From Queue: Output																											
Qty Rejected: 30.0	Reas																										
To Operation: 20	INSPECT PER P																										
		<table border="1"> <thead> <tr> <th>Quantity</th> <th>Reason Code</th> </tr> </thead> <tbody> <tr> <td>15.0</td> <td>crack</td> </tr> <tr> <td>15.0</td> <td>loose</td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> </tbody> </table>		Quantity	Reason Code	15.0	crack	15.0	loose	0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0	
Quantity	Reason Code																										
15.0	crack																										
15.0	loose																										
0.0																											
0.0																											
0.0																											
0.0																											
0.0																											
0.0																											
0.0																											
0.0																											
0.0																											
		IS(TM) U																									
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste																											

18.22.17Rework Transaction
(rework.p)

Rework Transaction			
User Menu Edit Queue Options Help			
Employee: BJW Bill Whitehead			
Effective: 03/05/96	Shift:	Site: 10000	
Item Number: 10-10000	OASIS(TM) COOLING SY:		
Operation: 20	INSPECT PER PROC-009		
Line: 10000			
Routing:	BOM:	ID: 532	
Work Center: 100	Machine: rep1		
Department: 40	REPETITIVE PRODUCTION		
UM: EA	Conv: 1.0000		
Qty Reworked: 0.0	Reason Code:	Multi Entry: yes	
Modify Backflush: no			
Act Run Time: 17.226	Start Time: 08:00:		
Earning Code: REG REGULAR	Elapsed or Stop Time: 01:13:35		
To Operation: 20	To Queue: Output		
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

18.22.18

Scrap Transaction
(rescrap.p)

Scrap Transaction																											
User Menu Edit Queue Options Help																											
Employee: BJW Bill Whitehead																											
Effective: 03/05/96	Shift:	Site: 100nn																									
Item Number: 10-10000	OASI																										
Operation: 20	INSP																										
Line: 10000																											
Routing:																											
Work Center: 100	Ma																										
Department: 40	REPI																										
UM: EA																											
In Queue: 100.0	Reas																										
Out Queue: 0.0	Reas																										
Rjct Queue: 0.0	Reas																										
		Input Queue Scrap <table border="1"> <thead> <tr> <th>Quantity</th> <th>Reason Code</th> </tr> </thead> <tbody> <tr> <td>23.0</td> <td>crack</td> </tr> <tr> <td>41.0</td> <td>loose</td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> </tbody> </table>		Quantity	Reason Code	23.0	crack	41.0	loose	0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0	
Quantity	Reason Code																										
23.0	crack																										
41.0	loose																										
0.0																											
0.0																											
0.0																											
0.0																											
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0.0																											
0.0																											
0.0																											
WARNING: BEGINNING OF FILE.																											
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste																											

18.22.18

Scrap Transaction
(rescrap.p)

Scrap Transaction																											
User Menu Edit Queue Options Help																											
Employee: BJW Bill Whitehead																											
Effective: 03/05/96	Shift:	Site: 100nn																									
Item Number: 10-10000	OASI																										
Operation: 20	INSP																										
Line: 10000																											
Routing:																											
Work Center: 100	Ma																										
Department: 40	REPI																										
UM: EA																											
In Queue: 0.0	Reas																										
Out Queue: 25.0	Reas																										
Rjct Queue: 10.0	Reas																										
		Output Queue Scrap <table border="1"> <thead> <tr> <th>Quantity</th> <th>Reason Code</th> </tr> </thead> <tbody> <tr> <td>25.0</td> <td>loose</td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> <tr> <td>0.0</td> <td></td> </tr> </tbody> </table>		Quantity	Reason Code	25.0	loose	0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0		0.0	
Quantity	Reason Code																										
25.0	loose																										
0.0																											
0.0																											
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WARNING: BEGINNING OF FILE.																											
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste																											

Scrap Transaction

User MenuEditQueueOptionsHelp

Employee: BJWBill Whitehead

Effective: 03/05/96Shift: Site: 10000

Item Number: 10-10000

Operation: 20

Line: 10000

Routing:

OASINSP

Reject Queue Scrap

Quantity	Reason Code
10.0	wire
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	
0.0	

Work Center: 100

Department: 40

UM: EA

In Queue: 0.0

Out Queue: 25.0

Rjct Queue: 10.0

Ma

REPI

Reas

Reas

Reas

WARNING: BEGINNING OF FILE.

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

18.22.18
Scrap Transaction
(rescrap.p)

Move Transaction

User MenuEditQueueOptionsHelp

Employee: BJWBill Whitehead

Effective: 03/05/96Shift: Site: 10000

Item Number: 10-10000

Operation: 20

Line: 10000

Routing:

OASIS(TM) COOLING SY:
INSPECT PER PROC-009

BOM: ID: 532

Work Center: 100

Department: 40

UM: EA

Qty To Move: 20.0

Modify Receipt: no

Machine: rep1

REPETITIVE PRODUCTION

Conv: 1.0000

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.22.19
Move Transaction
(remove.p)

18.22.20

Down Time
Transaction (redt.p)

Down Time Transaction			
User Menu Edit Queue Options Help			
Employee: BJW Bill Whitehead			
Effective: 03/05/96		Shift: Site: 10000	
Item Number: 10-10000		OASIS(TM) COOLING SY:	
Operation: 20		INSPECT PER PROC-009	
Line: 10000			
Routing:		BOM:	ID: 532
Work Center: 100		Machine: rep1	
Department: 40		REPETITIVE PRODUCTII	
Act Run Time: 25.0		Start Time:	
Reason Code: loose		Elapsed or Stop Time:	
Earning Code: REG		REGULAR	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste			

18.22.21

Wip Adjust
Transaction (rewadj.p)

Wip Adjust Transaction			
User Menu Edit Queue Options Help			
Employee: BJW Bill Whitehead			
Effective: 03/05/96		Shift: Site: 10000	
Item Number: 10-10000		OASIS(TM) COOLING SY:	
Operation: 20		INSPECT PER PROC-009	
Line: 10000			
Routing:		BOM:	ID: 532
Work Center: 100		Machine: rep1	
Department: 40		REPETITIVE PRODUCTII	
UM: EA			
In Queue: -264.0		Reason Code:	
Out Queue: -45.0		Reason Code:	
Rjct Queue: 10.0		Reason Code:	
Inv Discrep Acct: 5900			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste			

Non-productive Labor Feedback

User MenuEditQueueOptionsHelp

Employee:BJWWhitehead

Shift:

Pay Code:REGProject:

Effective Date:03/05/96

Work Center:10000Machine:

Site:10000Dept:10

Reason:loose

Type:DOWNTime Ind:Decimal Hour

Start Down:8.000

Elapsed/Stop Down:35.00Elapsed Down:0.000

Comment:

Enter data or press ESC to end.

18.22.22
Non-productive
Labor Feedback
(renplf.p)

Quality Products Corp. : qaddb

User MenuEditQueueOptionsHelp

Main Menu

Manufacturing

18 - Repetitive

18.22 - Advanced Repetitive

18.22.23 - History Delete/Archive Menu

History Delete/Archive Menu

1 - Operation History Delete/Archive

2 - Cumulative Order Delete/Archive

Menu Selection:

Sign OnExit

Enter data or press ESC to end.

18.22.23
History
Delete/Archive
Menu

18.22.23.1

Operation History
Delete/Archive
(sfopup.p)

Operation History Delete/archive	
User Menu	Edit Queue Options Help
Selection Criteria Item Number: 10-10000 To: 10-15001 Effective Date: 02/02/96 To: / / Trans: To: Type: Delete: no Archive: yes Archive File: op960305.hst	
Clear Print Exit	
Enter data or press ESC to end.	

18.22.23.2

Cumulative Order
Delete/Archive
(recwoup.p)

Cumulative Order Delete/Archive	
User Menu	Edit Queue Options Help
Work Order: ID: To: Item Number: To: Release Date: / / To: / / Due Date: / / To: 10/15/97 Sales/Job: To: Project: Supplier: Delete: no Archive: yes Archive File: Output:	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste	

18.22.24
Repetitive Control
File (rreppm.p)

Repetitive Control File

User MenuEditQueueOptionsHelp

Next Picklist:3

P/L Prefix:PL

Enable New Repetitive:yes

Transfer WIP:yes

WIP Transfer Acct:

End Eff Default Method:1

End Eff Days:0

Include Yield:yes

Zero Balance WIP:no

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

18.23
History
Delete/Archive
Menu

Quality Products Corp. : qaddb

User MenuEditQueueOptionsHelp

Main Menu

Manufacturing

18 - Repetitive

18.23 - History Delete/Archive Menu

History Delete/Archive Menu

1 - Operation History Delete/Archive
2 - Cumulative Order Delete/Archive

Menu Selection:

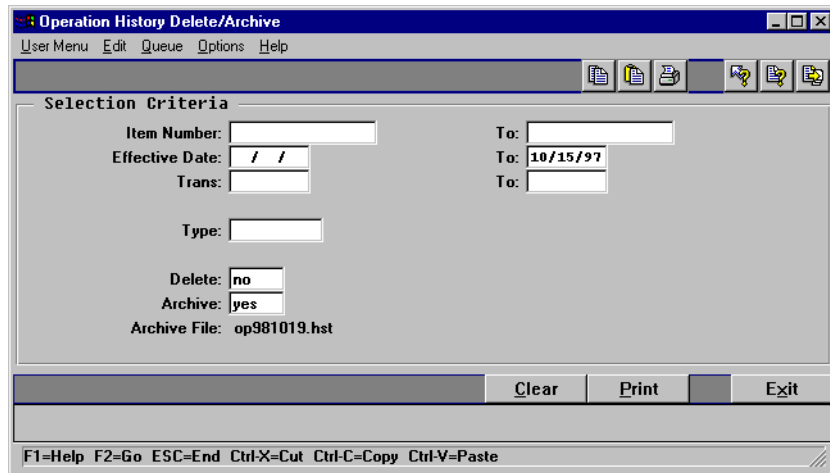
Sign On

Exit

Enter data or press ESC to end.

18.23.1

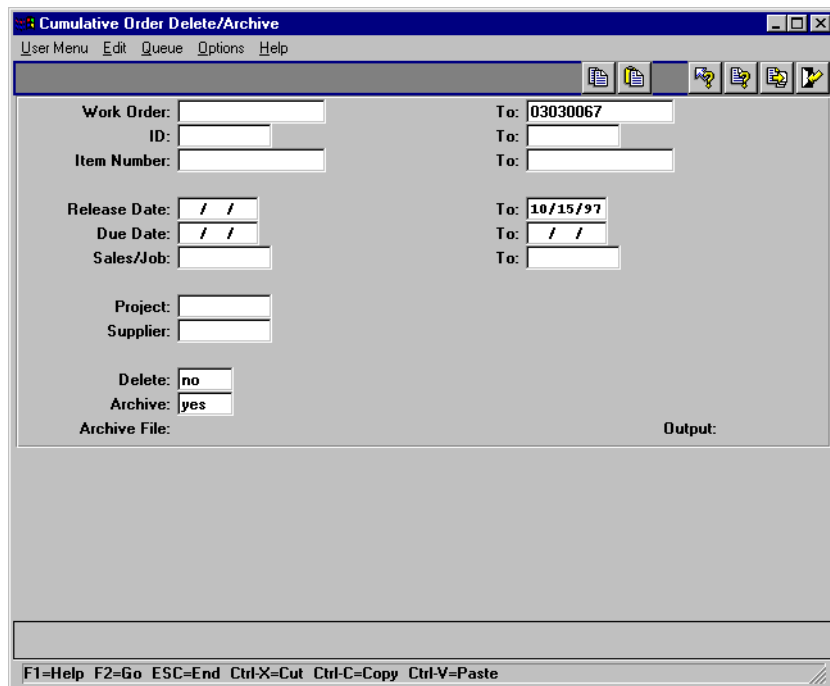
Operation History
Delete/Archive
(sfopup.p)



The screenshot shows the 'Operation History Delete/Archive' window. It has a menu bar with 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. Below the menu is a toolbar with icons for file operations. The main area is titled 'Selection Criteria' and contains several input fields: 'Item Number', 'Effective Date' (with slashes), 'Trans', 'Type', 'Delete' (set to 'no'), 'Archive' (set to 'yes'), and 'Archive File' (set to 'op981019.hst'). On the right side, there are 'To:' fields for 'To:', 'To: 10/15/97', and 'To:'. At the bottom, there are 'Clear', 'Print', and 'Exit' buttons. A status bar at the very bottom shows keyboard shortcuts: F1=Help, F2=Go, ESC=End, Ctrl-X=Cut, Ctrl-C=Copy, Ctrl-V=Paste.

18.23.2

Cumulative Order
Delete/Archive
(recwoup.p)



The screenshot shows the 'Cumulative Order Delete/Archive' window. It has a menu bar with 'User Menu', 'Edit', 'Queue', 'Options', and 'Help'. Below the menu is a toolbar with icons for file operations. The main area contains several input fields: 'Work Order', 'ID', 'Item Number', 'Release Date' (with slashes), 'Due Date' (with slashes), 'Sales/Job', 'Project', 'Supplier', 'Delete' (set to 'no'), 'Archive' (set to 'yes'), and 'Archive File'. On the right side, there are 'To:' fields for 'To: 03030067', 'To:', 'To:', 'To: 10/15/97', 'To: / /', and 'To:'. At the bottom right, there is an 'Output:' label. A status bar at the very bottom shows keyboard shortcuts: F1=Help, F2=Go, ESC=End, Ctrl-X=Cut, Ctrl-C=Copy, Ctrl-V=Paste.

Repetitive Control File

User Menu Edit Queue Options Help

Repetitive Control File

Next Picklist:3

P/L Prefix:PL

Consume Forward:0

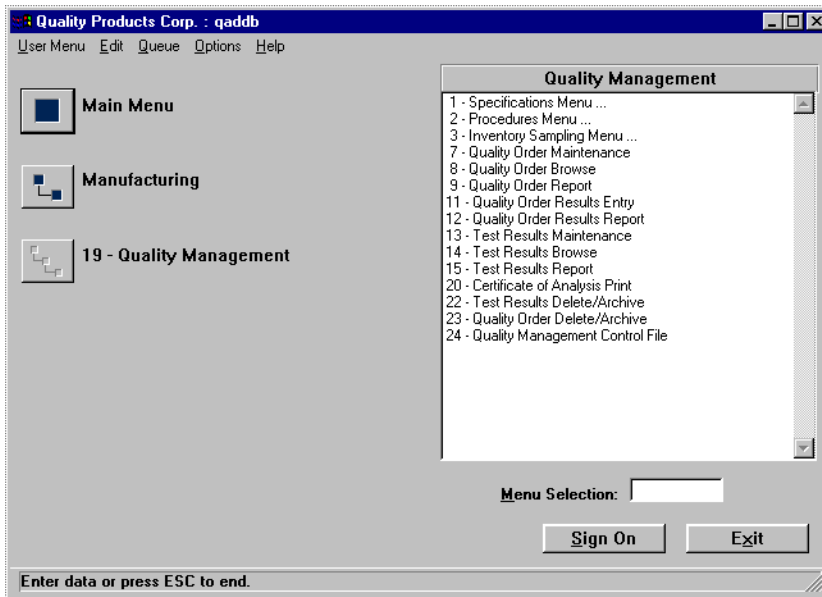
Consume Back:0

Start of Week:None

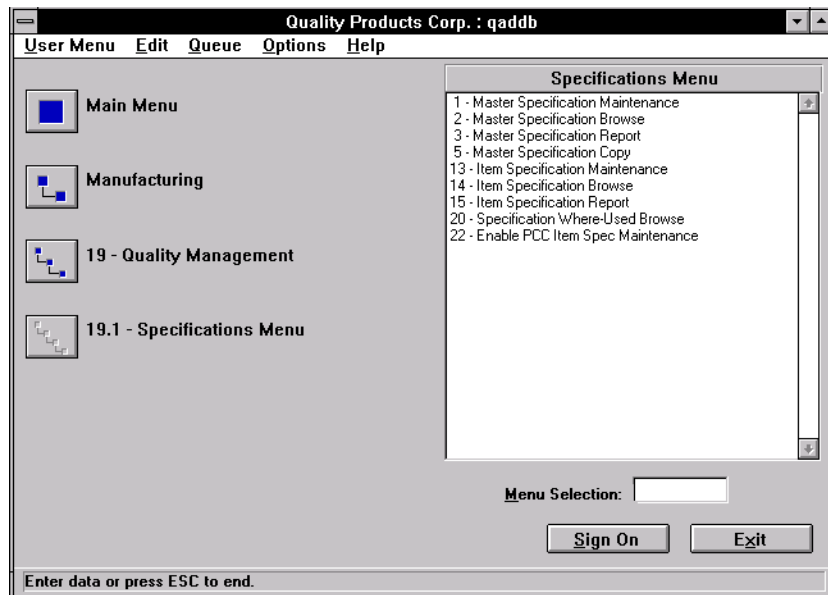
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

18.24
Repetitive Control
File (repm.p)

Quality Management



19.1 Specifications Menu



19.1.1 Master Specification Maintenance (mpmpmt.p)

Number	Characteristic	Specification	Measure
1	Enter your name	*	Actual value
2	Purity	>99.9	%

Master Specification Maintenance

User Menu Edit Queue Options Help

Document: PROC-001

Expire Date: 01/01/94

Description: Standard Test Procedure

Number	Characteristic	Specification	Measure
1	Enter your name	*	Actual value
2	Purity	>99.9	Comments
			no

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

19.1.1
Master
Specification
Maintenance
(mpmpmt.p)

Master Specification Copy

User Menu Edit Queue Options Help

Old Specification: PROC-001 Standard Test Procedure

New Specification: PROC-102

Enter data or press ESC to end.

19.1.5
Master
Specification Copy
(mpmpcp.p)

19.1.13

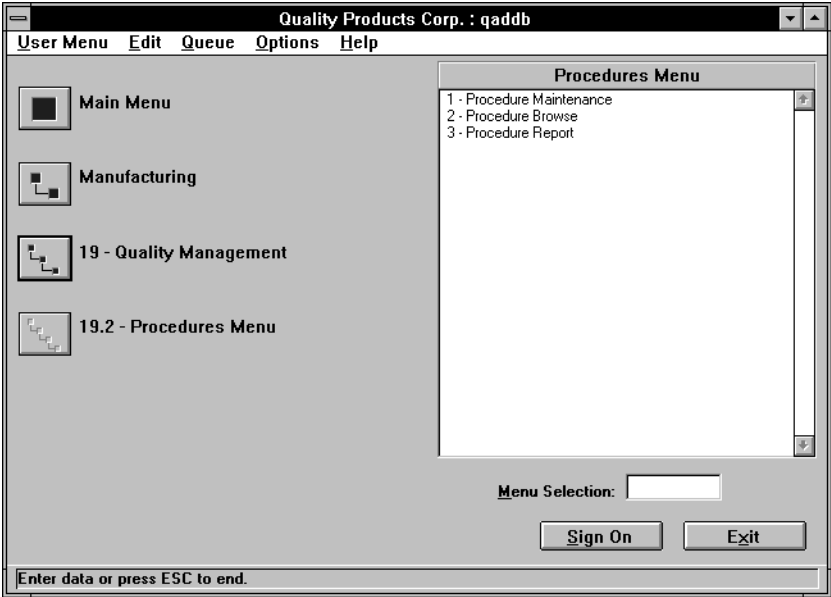
Item Specification
Maintenance
(mpitmt01.p)

Item Specification Maintenance	
User Menu	Edit Queue Options Help
Item Number: 90-110	KOOLAIRES(TM) MEDIC-G COOLER CONDITIONER
Routing/Procedure: 90-110	
Operation: 10	
Document: proc-001	Standard Test Procedure
Number: 2	Start Effective:
Characteristic: Purity	
Attribute:	
Test Method: Method14	
Specification: >99.9	
Measure: %	
Start Effective: / /	
End Effective: / /	
Comments: no	
F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste	

19.1.22

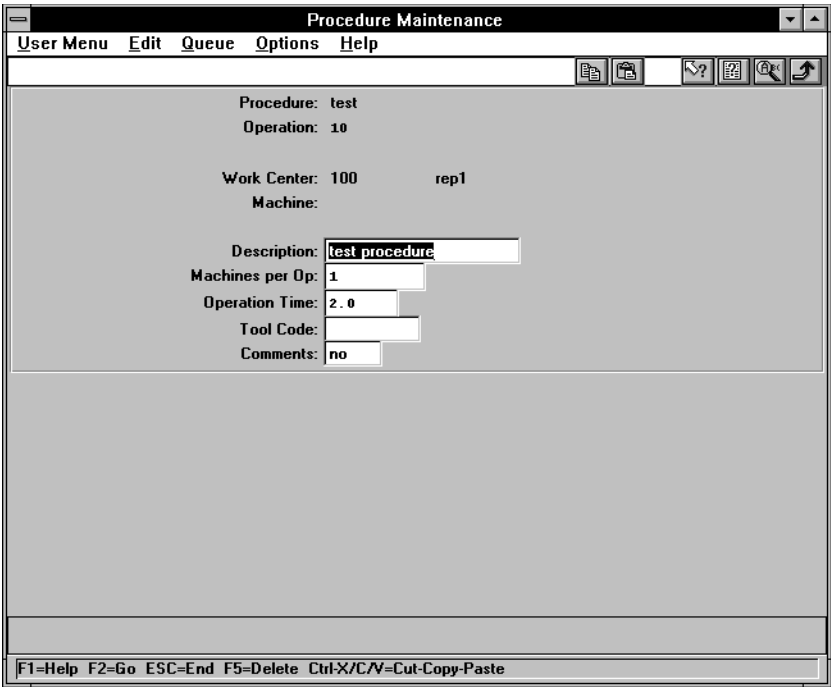
Enable PCC Item
Specification
Maintenance
(qcpcnabl.p)

Enable PCC Item Spec Maintenance	
User Menu	Edit Queue Options Help
Item Specifications: yes	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste	



19.2

Procedures Menu



19.2.1

Procedure Maintenance
(qctsmt.p)

19.2.1

Procedure
Maintenance
(qctsmnt.p)

Procedure Maintenance

User Menu Edit Queue Options Help

Procedure: test
Operation: 10

Work Center: 100 rep1
Machine:

Description: test procedure
Machines per Op: 1

Procedure Supplies

Item	Description	UM	Usage	Quantity
001	RAW POPPY STRAW	KG		3.0

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

19.3

Inventory Sampling
Menu

Quality Products Corp. : qaddd

User Menu Edit Queue Options Help

Main Menu
Manufacturing
19 - Quality Management
19.3 - Inventory Sampling Menu

Inventory Sampling Menu

- 1 - Sampling Pattern Maintenance
- 2 - Sampling Pattern Browse
- 3 - Sampling Pattern Report
- 13 - Sample by Expire Days Inquiry
- 14 - Sample by Lot Interval Inquiry

Menu Selection:

Sign On Exit

Enter data or press ESC to end.

Sampling Pattern Maintenance

User MenuEditQueueOptionsHelp

Item Number: 90-110

KOOLAIRE(TM) MEDIC-G
COOLER CONDITIONER

Lot Interval: 0

Days to Expire: 10

Modifying existing record.

F1=Help F2=Go ESC=End F5=Delete Ctrl-X/C/V=Cut-Copy-Paste

19.3.1
Sampling Pattern
Maintenance
(qcspmt.p)

Quality Order Maintenance

User MenuEditQueueOptionsHelp

Quality Order: 1001

Batch: 2

Item Number: j0bk

ECO j0bk

Type: I

Site: 10000

Auto Issue: yes

Qty Pending: 100.0

Start Date: 01/26/96

Qty Accepted: 0.0

Release Date: 01/26/96

Qty Rejected: 0.0

Due Date: 01/26/96

Status:

Procedure: j0bk

PO/Job:

Project:

Remarks:

F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste

19.7
Quality Order
Maintenance
(qcwomt.p)

19.7

Quality Order
Maintenance
(qcwomt.p)

Quality Order Maintenance	
User Menu Edit Queue Options Help	
Quality Order: 1001	Batch: 2
Item Number: j0bk	ECO j0bk
Type: I	
Site: 10000	
Auto Issue: yes	
Inspection Transfer	
From Location: 2	
Lot/Serial:	
Ref:	
Inspection Location: 888	
Inventory Status: DOCK	
Comments: yes	
F1=Help F2=Go ESC=End Ctrl-X=Cut Ctrl-C=Copy Ctrl-V=Paste	

19.11

Quality Order
Results Entry
(qcwoisrc.p)

Quality Order Results Entry				
User Menu Edit Queue Options Help				
Quality Order: 1001	Batch: 2	Effective: 03/06/96		
Item Number: j0bk	Status:	Procedure: j0bk		
ECO j0bk				
Test Steps				
Item Number	Op	Qty Pending	Qty Accepted	Qty Rejected
j0bk	10	10.0	0.0	0.0
Operation: 10				
Qty Pending: 10.0	Qty Accepted: 10.0	Op Time: 1.0		
Work Center: 100	Qty Rejected: 0.0	Act Op: 0.0		
Machine:	Status:			
F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste				

19.11
Quality Order
Results Entry
(qcwoisrc.p)

Quality Order Results Entry

User Menu Edit Queue Options Help

Quality Order: 1001Batch: 2Effective: 03/06/96

Item Number: j0bkStatus:Procedure: j0bk

ECO j0bk

Test Steps

Item Number	Op	Qty Pending	Qty Accepted	Qty Rejected
j0bk	10	10.0	0.0	0.0

Specification Tests

Characteristic	Measure	Actual Results	Pass	Cmnt
test wt	weight-oz			no

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

19.13
Test Results
Maintenance
(mptrrmt.p)

Test Results Maintenance

User Menu Edit Queue Options Help

Work Order: 90-110ID: 264

Operation: 10MIX AND BOTTLE COOLOp Status:

Status: e

Item Number: 90-110KOOLAIRE(TM) MEDIC-G

COOLER CONDITIONER

Specification Tests

Characteristic	Measure	Actual Results	Pass	Cmnt
Enter your name	Actual value			yes
Purity	%			
mildew agent potency	min max			

F1=Help F2=Go ESC=End *Next/Prev* Ctrl-X/C/V=Cut-Copy-Paste

19.22

Test Results
Delete/Archive
(mpcaup.p)

Test Results Delete/Archive

User Menu Edit Queue Options Help

Selection Criteria

Item Number: 10-10000 ↑ To:

ID: To:

Test Date: / / To: / /

Delete: no

Archive: no

Archive File:

Clear Print Exit

Enter data or press ESC to end.

19.23

Quality Order
Delete/Archive
(qqcup.p)

Quality Order Delete/Archive

User Menu Edit Queue Options Help

Selection Criteria

Quality Order: 1001 ↑ To:

Batch: 1001 To:

Item Number: 10-10000 To:

Release Date: 02/25/96 To: / /

Due Date: 03/05/96 To: / /

PO/Job: To:

Project: project1

Delete: no

Archive: yes

Archive File:

Clear Print Exit

Enter data or press ESC to end.

Quality Management Control File

User MenuEditQueueOptionsHelp

Quality Management Control File

Auto Order Numbers:yes

Next Order Number:1002

Quality Order Comments:no

Inspection Site:30000

Inspection Location:888

Procedure Comments:no

Next Batch:3

Enter data or press ESC to end.

19.24
Quality
Management
Control File
(qcqcpm.p)

