



QAD CLOUD ERP

Manufacturers constantly deal with change. Customers' needs vary on any business day. Suppliers' and trading partners' ability to source and deliver material is too often unpredictable, along with prices. New competitors appear, old competitors adapt. Compliance requirements are seemingly always in flux and tariffs and economic conditions fluctuate. New technologies promise to add value, but it is difficult to determine the right timing and level of investment to ensure a positive return.

Increasingly, manufacturers look to ERP to help deal with change, but that requires an ERP that extends and scales easily to support a rapid response to business and technology evolution — without sacrificing dependability and performance. At the same time, manufacturers want to simplify the experience of implementing, using and operating ERP regardless of the countries and languages in which they choose to do business.

BENEFITS

QAD Cloud ERP is a proven, full-featured ERP solution that simplifies the task of deploying and using ERP for global manufacturers yet provides flexibility to quickly meet everchanging requirements. Running on the QAD Cloud, QAD Cloud ERP delivers excellent availability and performance with the security required by a global, mission critical solution. It includes around-the-clock and around-the-world support. QAD Cloud ERP integrates readily with other QAD Cloud applications and can easily integrate with third party applications whether on-premise or in the cloud.

- **Fit:** QAD designed and developed QAD Cloud ERP specifically to help global manufacturers align their business processes and best practices within their industry, without including unneeded features often found in more general-purpose ERPs.
- **Fast and Simple:** Implement QAD Cloud ERP quickly with **QAD Easy On Boarding** services. Proven conversion services make migrations and upgrades straightforward. The intuitive **Channel Islands User Experience (UX)** makes it easy to learn and personalize to meet user preferences.
- **Dependable, Available and Secure.** With more than a decade in production in the QAD Cloud, QAD Cloud ERP offers proven reliability and performance, and includes sophisticated security and business continuity. The QAD Cloud's data centers around the world support customers that want to make optimal regional deployments.
- **Flexible and Extensible.** Using the **QAD Enterprise Platform**, manufacturers may extend QAD Cloud ERP or add related apps with little or no coding. The platform also enables manufacturers to upgrade when they want while working with QAD to determine the best approach.

SOLUTION

QAD Cloud ERP helps manufacturers address the unique challenges in their given industry, whether an automotive parts or components provider, a medical devices or biopharma company, a contract manufacturer, a consumer products or food and beverage producer, or a high tech or industrial manufacturer. QAD Cloud ERP supports manufacturers' essential industry-specific needs such as an FDA/cGMP qualified environment or MMOG/LE for automotive supply chain risk management.

QAD Cloud ERP includes comprehensive core financial, production, supply chain and related technology capabilities for global manufacturers, including:

- **Analytics:** Includes embedded analytics with flexible visualization and sharing, KPI management, reporting framework and data browses
- **Business Process Management and Process Maps:** Provides core process maps, industry-specific process maps and a BPM 2.0 compliant tool
- **Compliance:** Simplifies addressing industry-specific compliance and, via QAD Internationalization, addresses country-level localization for over 60 countries for tax/transactional processing and related reporting compliance
- **Customer Management:** Addresses the sales management and analysis, and quoting, pricing and ordering needs unique to manufacturers, including a 360-degree view of each customer
- **Service and Support Management:** Provides full service and support capabilities for the



manufacturing sector including repair, escalation handling, field service, depot repair, parts inventory, warranty and service contract management

- **Asset Management:** Addresses MRO requirements including project accounting and tools repair, plus full insight into asset information
- **Financials:** Supports complete multi-GAAP and multi-currency accounting, allocations, budgeting and reporting – yet also provides

entity-level information to support department, unit and subsidiary accounting and financial needs

- **Manufacturing:** Offers the full breadth of flexible processes needed in today's manufacturing, covering the shop floor control to inventory, MRP, serialization, lot trace and product genealogy
- **Supply Chain:** Supplies full execution capabilities including purchasing, consignment, DRP, requisitioning and operations planning

“It appears that the majority of organizations are finally aware of the unique benefits that a cloud solution can bring, as it relates to ERP.”

*Source: Cloud ERP's Time Has Come!
Aberdeen Group, 2016*

Other QAD Cloud applications integrate readily with QAD Cloud, including:

- **QAD Cloud DSCP** – demand and supply chain planning
- **QAD Cloud TMS** – transportation management
- **QAD Cloud QMS** – quality management
- **QAD Cloud EDI** – electronic data interchange
- **QAD Supplier Portal** – supplier relationship management and communication
- **QAD Boomi AtomSphere** – third-party cloud and on-premise application integration

The QAD Cloud ensures appropriate service levels for QAD Cloud ERP and delivers the following related services:

- **Support** – QAD provides application and infrastructure global support, 24x7.
- **Upgrade Planning** – QAD works with customers to determine the right time to upgrade and what to upgrade.
- **Database and Systems Administration** – QAD constantly monitors and tunes database and related system performance.
- **Service Level Reporting** – QAD provides monthly reports of service levels and performance.
- **Certification and Security** – All QAD Cloud data centers carry SSAE18 and ISO 27001 certification, and include comprehensive patching, penetration testing and threat detection and response
- **Business Continuity** – QAD configures and runs a true disaster recovery “warm site” for customers that want to minimize the risk of disruption and outage.

For more information on how QAD Cloud ERP can help your company, please contact QAD at +1-805-566-6100 or email info@qad.com.



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