



# QAD SUPPLIER PORTAL

**M**anufacturers face ongoing challenges to effectively manage procurement and suppliers due to constant changes in the value chain and the increasingly global nature of sourcing. Procuring materials and goods from global suppliers requires the agility to work in multiple languages and meet local regulations – the result is longer cycle times and slow responses to supply disruptions. Relying on manually intensive supplier communication processes increases supply chain risk, burdens buyers and planners and increases the likelihood of stock outages. Manufacturers often fail to effectively collaborate with suppliers. Without timely inventory, demand and order information, suppliers cannot respond with the agility buyers need. Fortunately, supply chain management software integrated fully with manufacturing ERP helps manufacturers respond rapidly to value chain changes by sharing order, schedule, forecast and other supply information with suppliers.

## HOW CAN MANUFACTURERS REDUCE MANUALLY INTENSIVE SUPPLIER RELATIONSHIP MANAGEMENT PROCESSES?

Manufacturers still rely on outdated processes or fail to understand the role supplier collaboration plays in maximizing global supply chain performance.

A manufacturing enterprise resource planning (ERP) system ensures efficient collaboration with suppliers by sharing inventory, scheduling, purchase orders, shipments, Kanban, invoices, bills of material information and more. This reduces supply chain costs, risks and the likelihood of stock outages.

## ARE BUYERS AND PLANNERS SPENDING TOO MUCH TIME FIGHTING FIRES?

Buyers are often inundated with unexpected supply disruptions. For example, containers fall off ships, orders are delivered to the wrong facility and materials fail to meet quality standards.

With a self-service portal, suppliers increase visibility into customers' needs. Supply chain stakeholders are automatically notified of any issues requiring immediate attention or further investigation.

## HOW DO SUPPLIERS ENSURE THEY ARE RESPONSIVE TO ORDER AND SCHEDULE CHANGES?

Manufacturers realize the benefits of informed relationships with suppliers to better manage order and schedule changes. Change requests can burden procurement staff.

Collaborative processes allow manufacturers and suppliers to respond rapidly and effectively to requested changes. This builds a more agile manufacturer-supplier partnership, lowers inbound supply costs and improves supplier performance.

## Outcomes

With pressure to cut costs, manufacturers realize the benefits of closer relationships with suppliers to better manage the procurement of goods and reduce supply risks. Typical financial and business improvements include:

Reduce inbound order status inquiries by **90%**

Increase on-time deliveries by **10-15%**

Lower material costs by **10-20%**

Achieve **3-10%** transportation savings

Cut inventory costs by **25%**

Cut invoice processing costs by **12-50%**

## Key Strengths

QAD Supplier Portal creates value for manufacturers by improving supplier collaboration and supply chain visibility, allowing faster responses to changes in supply and demand. The solution facilitates real-time communication between manufacturers and suppliers while reducing error-prone manually intensive processes.

**Integrates** with QAD Adaptive ERP and other QAD solutions to ensure comprehensive supply visibility and lets manufacturers communicate purchasing and replenishment requirements with suppliers

**Can be used with any** manufacturing ERP while using a single user interface by all users, including suppliers, regardless of the ERP(s) being used

**Alerts and exception notifications** help manufacturers better manage inventory, delivery, quality and invoice issues with suppliers

## Core Capabilities

Provides supplier self-service for invoices, bills of material, specifications and other types of documents

Allows suppliers to create ASNs and serialized barcode labels without the need for EDI. ASNs include container information for receipt validation

Scans serialized container shipment labels on receipt, improves accuracy, productivity and validates against the supplier's ASN

Provides suppliers insight into manufacturing needs, including schedules, orders and min/max information – specific for each supplier

Alerts provide planners with ASN-related information to better respond to unexpected supply disruptions and reduce expediting costs

Calculates and communicates supplier performance metrics

Runs on the QAD Cloud as-a-service. The QAD Cloud provides proven, highly available and secure cloud services with global, 24x7 support

For more information on how QAD Supplier Portal can help your company, please view [YFAI case study](#), [ANCA case study](#) or [Maximize Supplier Performance webinar](#).



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